



2002 ECONOMIC CENSUS

DATA PROCESSING, HOSTING, AND RELATED SERVICES

OMB No. 0607-0887: Approval Expires 09/30/2004

DUE DATE
FEBRUARY 12, 2003

Mail your completed form to:
U.S. CENSUS BUREAU
1201 East 10th Street
Jeffersonville, IN 47134-0001

IN-51801

Please read the accompanying information sheet(s) before answering the questions.

Need help or have questions about filling out this form?

Visit our Web site at www.census.gov/econhelp

Call 1-800-233-6136, between 8:00 a.m. and 8:00 p.m., Eastern time, Monday through Friday.

- OR -

Write to the address above. Include your 11-digit Census File Number (CFN) printed in the mailing address.

**INFORMATION COPY
DO NOT USE TO REPORT**

(Please correct any errors in this mailing address.)

YOUR RESPONSE IS REQUIRED BY LAW. Title 13, United States Code, requires businesses and other organizations that receive this questionnaire to answer the questions and return the report to the U.S. Census Bureau. By the same law, **YOUR CENSUS REPORT IS CONFIDENTIAL.** It may be seen only by persons sworn to uphold the confidentiality of Census Bureau information and may be used only for statistical purposes. Further, copies retained in respondents' files are immune from legal process.

- Use blue or black ink.
- Do not use pencil.
- Place an "X" inside the box.
- Please center numbers in their respective boxes. Examples:
- Do not put slashes through 0 or 7.

<input checked="" type="checkbox"/>	0	1	2	3	4	5	6	7	8	9
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The reporting unit for this form is an establishment. An **establishment** is generally a single physical location where business is conducted or where services or industrial operations are performed. For further clarification, see information sheet(s).

1 MONTHS IN OPERATION

Number of months in operation during 2002 (If none, mark "X" and go to 29.) 0002

2002	
Number of months	

Mark "X" if None

2 EMPLOYER IDENTIFICATION NUMBER

Is the Employer Identification Number (EIN) shown in the mailing address the same as the one used for this establishment on its latest 2002 Internal Revenue Service Form 941, Employer's Quarterly Federal Tax Return?

0021 Yes 0022 No - Enter current EIN (9 digits) → 0025

3 PHYSICAL LOCATION

A. Is this establishment's physical location the same as shown in the mailing address? (P.O. box and rural route addresses are not physical locations.)

0031 Yes

0032 No - Enter physical location →

0035 Number and street		
0036 City, town, village, etc.	0037 State	0038 ZIP Code

B. Is this establishment physically located inside the legal boundaries of the city, town, village, etc.?

0041 Yes 0042 No 0043 No legal boundaries 0044 Do not know

C. Type of municipality where this establishment is physically located

0046 City, village, or borough 0047 Town or township 0048 Other or do not know



51801017

HOW TO REPORT DOLLAR FIGURES

Dollar figures should be rounded to thousands of dollars.

If a figure is \$1,025,628.79:

If a value is "0" (or less than \$500.00):

Report

Report

Mark "X" if None

2002		
\$ Mil.	Thou.	Dol.
1	0 2 6	

4 SALES, SHIPMENTS, RECEIPTS, OR REVENUE

Mark "X" if None

2002		
\$ Mil.	Thou.	Dol.

Operating receipts. 0100

5 E-COMMERCE SALES, SHIPMENTS, RECEIPTS, OR REVENUE

A. Did this establishment have any e-commerce sales, receipts, and/or revenue in 2002? (E-commerce includes sales, receipts, and/or revenue from any transaction completed over an Internet, Extranet, Electronic Data Interchange (EDI) network, electronic mail, or other online system. Transactions are agreements between buyers and sellers to transfer ownership of, or rights to use, goods or services. Payment for these goods or services may or may not be made online. Please see the information sheet(s) for further clarification.)

0181 Yes - Go to line B

0182 No - Go to 6

2002		
Estimates are acceptable		
\$ Mil.	Thou.	Dol.

B. E-commerce sales, receipts, and/or revenue of this establishment (Include e-commerce sales, receipts, and/or revenue in 4. Exclude sales taxes.) 0185

6 EMPLOYMENT AND PAYROLL

Include:

- Full- and part-time employees working at this establishment whose payroll was reported on Internal Revenue Service Form 941, Employer's Quarterly Federal Tax Return, and filed under the Employer Identification Number (EIN) shown in the mailing address or corrected in 2.

Exclude:

- Full- or part-time leased employees whose payroll was filed under an employee leasing company's EIN.
- Temporary staffing obtained from a staffing service.

For further clarification, see information sheet(s).

Mark "X" if None

2002	
Number	

A. Number of employees for pay period including March 12 0320

Mark "X" if None

2002		
\$ Mil.	Thou.	Dol.

B. Payroll before deductions (Exclude employer's cost for fringe benefits.)

1. Annual payroll 0300

2. First quarter payroll (January-March, 2002). 0310



51801025

If not shown, please enter your 11-digit Census File Number (CFN) from the mailing address.

7 LEASED EMPLOYMENT AND PAYROLL

A. Did this establishment have any full- or part-time leased employees whose payroll was filed under an employee leasing company's EIN?

Exclude:

- Temporary staffing obtained from a staffing service.
- Contractors, subcontractors, or independent contractors.
- Purchased or managed services, such as janitorial, guard, or landscape services.
- Professional or technical services purchased from another firm, such as software consulting, computer programming, engineering, or accounting services.
- Employees already reported in **6**.

For further clarification, see information sheet(s).

0241 Yes - Go to line B

0242 No - Go to **13**

Mark "X" if None

2002		
Number		

B. Number of leased employees for pay period including March 12. 0370

C. Payroll for leased employees before deductions (Exclude employer's cost for fringe benefits.)

1. Annual payroll for leased employees 0350

2002		
\$ Mil.	Thou.	Dol.

2. First quarter payroll for leased employees (January-March, 2002) 0360

Mark "X" if None

2002		
\$ Mil.	Thou.	Dol.

8-17 Not Applicable.

18 KIND OF BUSINESS OR ACTIVITY

Principal kind of business or activity in 2002
(Mark "X" only ONE box.)

Data processing, hosting, and related services

- 0700
- 514 210 00 14 Data processing service bureaus - providing data entry, image processing, database management, record conversion, and other computer processing services from central processing centers
 - 514 210 00 22 Business process management services - providing hardware and software to support, host, and manage a business process for clients, including human resources management, supply chain management, etc.
 - 514 210 00 30 Application service providers (ASPs) - providing computer applications to businesses and individuals on a pay-per-use or periodic fee basis over the Internet
 - 514 210 00 48 Data storage services, including remote backup and storage of computer data
 - 514 210 00 55 Disaster recovery services - providing backup computer processing systems
 - 514 210 00 63 Web site hosting services
 - 514 210 00 71 Internet streaming services - providing media streaming services to Internet broadcasters and others on a contract basis
 - 514 191 00 17 Internet service providers (ISPs) - providing clients with access to the Internet

CONTINUE WITH **13** ON PAGE 4

18 KIND OF BUSINESS OR ACTIVITY - Continued

Data processing, hosting, and related services - Continued

- 0700 514 199 20 15 Web search portals - primarily engaged in operating web sites that enable Internet users to search the World Wide Web
- 522 320 90 31 Credit and/or debit card processing services
- 777 518 01 15 Other data processing, hosting, and related services - *Specify* ↴

0701

Electronic shopping, auctions, and markets

- 454 112 00 38 Electronic auctions - operating web sites for business-to-consumer or consumer-to-consumer trade in new or used goods
- 773 000 00 69 Business-to-business electronic markets - *Specify goods or services* ↴

0701

Other kind of business or activity

- 511 210 00 10 Software publishers, including developing and publishing or publishing only, packaged software
- 773 000 00 85 Other type of publisher or Internet content provider - *Specify* ↴

0701

- 541 513 00 45 Computer facilities management services - providing on-site management and operation of customer's computer systems and data processing facilities
- 541 214 20 35 Payroll accounting services - collecting payroll-related information from clients and generating paychecks, payroll reports, and tax filings
- 773 000 00 10 Other kind of business or activity - *Specify* ↴

0701

19-21 Not Applicable.

HOW TO REPORT PERCENTS



If figure is **38.76%** of total sales:

Report whole percents

2002			
Estimates are acceptable. Report dollars OR percents.			
\$ Mil.	Thou.	Dol.	Percent
			3 9

22 DETAIL OF SALES, SHIPMENTS, RECEIPTS, OR REVENUE

(Report receipts by source either as a dollar figure or as a whole percent of total receipts (reported in 4). See HOW TO REPORT DOLLAR FIGURES on page 2 and HOW TO REPORT PERCENTS above. Do not combine data for two or more receipts lines.)

Line 1 - Include expert advice or testimony on technical matters such as hardware and software requirements and procurement, systems integration, and systems security. Exclude advice on issues related to business strategy, and where advice service is bundled with the design and development of an IT solution.

Line 2 - Include designing the structure and/or writing the computer code necessary to create and/or implement a software application.

Line 5 - Include hosting a customer's web site and related files in a location that provides fast and reliable connection to the Internet. Include for web site hosting with integration: a secure and reliable site, Internet connections with accommodations for variations in traffic use, consulting, customization, and e-commerce related applications (examples: on-line storefronts, shopping carts, order processing and fulfillment, etc.).

CONTINUE WITH 22 ON PAGE 5

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If not shown, please enter your 11-digit Census File Number (CFN) from the mailing address.

22 DETAIL OF SALES, SHIPMENTS, RECEIPTS, OR REVENUE - Continued

- Line 6** - Include the provision of leased software applications from a centralized, hosted, and managed computing environment. Include for application service provisioning with integration: assimilation to systems and other applications of the client, consulting, and customization service.
- Line 7** - Include bundled service package that combines information-technology-intensive services with labor (manual or professional depending on the solution), machinery, and facilities to support, host, and manage a business process for a client.
- Line 8** - Include the provision of rack space within a secured facility for the placement of servers and enterprise platforms. The service includes space for the client's hardware and software, connection to the Internet or other communication networks, and routine monitoring of servers.
- Line 10** - Include the ongoing management and administration of data as an organizational resource such as data modeling, data mobilization, data mining, system architecture, etc.
- Line 11** - Include sending audio and video data over the Internet or providing services associated with the storage, production (including encoding), and support of video and audio streaming over the Internet.
- Line 12** - Include other IT hosting or infrastructure provisioning services such as hosting client's application, processing client's data, and computer time sharing.
- Line 13** - Include managing and monitoring of a client's communication network (including hardware and software), providing security services, and providing day-to-day management of a client's computer system.
- Line 14c** - Include the provision of customer support in using or trouble-shooting the computer hardware and software.
- Line 14f** - Include providing standby computer equipment and duplicate software in a separate location enabling the client to resume and maintain routine computerized operations in the event of a disaster such as a fire or flood.
- Line 15b** - Include moving data from one storage device to another or from one file format to another.
- Line 20** - Include training services for the use of computer hardware, software, networks, or other IT-related topic.
- Line 22** - Include providing a client with temporary or longer term computer systems experts to augment a client's own computer specialists.

Description of sales, shipments, receipts, or revenue	Census use	2002			
		Estimates are acceptable. Report dollars OR percents.			
		\$ Mil.	Thou.	Dol.	Percent
0723	0720	0721			0722
1. Information technology (IT) technical consulting services	35000				
2. Custom application design and development services					
a. Web site design and development services	35051				
b. Database design and development services	35052				
c. Customization and integration of cross-industry applications	35053				
d. Customization and integration of vertical-market applications	35054				
e. Other custom application design and development services - <i>Specify</i> ↴					
_____	35055				
f. Sum lines 2a through 2e	35050				
3. Network design and development services					
a. Network security design and development services	35101				
b. Network design and development services, other than security	35102				
c. Sum lines 3a and 3b	35100				

CONTINUE WITH **22** ON PAGE 6

CONTINUE ON PAGE 6

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22 DETAIL OF SALES, SHIPMENTS, RECEIPTS, OR REVENUE - Continued

Description of sales, shipments, receipts, or revenue	Census use	2002			
		Estimates are acceptable. Report dollars OR percents.			
		\$ Mil.	Thou.	Dol.	Percent
0723	0720	0721			0722
4. Computer systems integration services	35153				
5. Web site hosting services					
a. Web site hosting services with integration of related applications	35201				
b. Web site hosting services without integration of related applications	35202				
c. Sum lines 5a and 5b	35200				
6. Application service provisioning					
a. Application service provisioning with integration services	35251				
b. Application service provisioning without integration services	35252				
c. Sum lines 6a and 6b	35250				
7. Business process management services					
a. Financial	35301				
b. Human resources	35302				
c. Supply chain management	35303				
d. Customer relations management	35304				
e. Vertical markets	35305				
f. Other - <i>Specify</i> ↴					
_____	35306				
g. Sum lines 7a through 7f	35300				
8. Collocation services	32660				
9. Data storage services	35350				
10. Data management services	35400				
11. Video and audio streaming services	32670				
12. Other information technology (IT) infrastructure provisioning services - <i>Specify</i> ↴					
_____	32680				
13. Information technology (IT) infrastructure (computer) and network management services	35450				

CONTINUE WITH **22** ON PAGE 7

51801066

If not shown, please enter your 11-digit Census File Number (CFN) from the mailing address.

22 DETAIL OF SALES, SHIPMENTS, RECEIPTS, OR REVENUE - Continued

Description of sales, shipments, receipts, or revenue	Census use	2002			
		Estimates are acceptable. Report dollars OR percents.			
		\$ Mil.	Thou.	Dol.	Percent
0723	0720	0721			0722
14. Information technology (IT) technical support services					
a. Software-related technical support services	35501				
b. Hardware-related technical support services	35502				
c. Combined software and hardware technical support services	35503				
d. Auditing and assessing computer operations	35504				
e. Data recovery services	35505				
f. Disaster recovery services, business continuity services	35506				
g. Other information technology (IT) technical support services - <i>Specify</i> ↴					
_____	35507				
h. Sum lines 14a through 14g	35500				
15. Information and document transformation services					
a. Imaging and other data capture services	32691				
b. Data conversion and migration services	32692				
c. Sum lines 15a and 15b	32690				
16. Internet access services					
a. Narrowband	35551				
b. Broadband	35552				
c. Sum lines 16a and 16b	35550				
17. Internet telecommunication services - <i>Specify</i> ↴					
_____	32700				
18. Resale of computer hardware and software	35700				
19. Rental and leasing of computer hardware	35750				
20. Information technology (IT) related training services	35760				
21. Data analysis services	35770				
22. Computer staff augmentation services	35780				

CONTINUE WITH **22** ON PAGE 8

51801074

22 DETAIL OF SALES, SHIPMENTS, RECEIPTS, OR REVENUE - Continued

Description of sales, shipments, receipts, or revenue	Cen- sus use	2002			
		Estimates are acceptable. Report dollars OR percents.			
		\$ Mil.	Thou.	Dol.	Percent
0723	0720	0721			0722
23. Management consulting services - <i>Specify type of consulting work</i> ↴ 	36030				
24. Sale of merchandise, excluding computer hardware and software - <i>Specify</i> ↴ 	39042				
25. All other receipts - <i>Specify if more than 10 percent of total receipts</i> ↴ 	39535				
26. TOTAL RECEIPTS - Sum of lines should equal 4 if reporting in dollars	39690				1 0 0

23-24 Not Applicable.

25 EXPORTS OF GOODS AND SERVICES

NOTE - An export is a tangible or intangible product (i.e., good, license agreement, reproduction right, service) that is sold or transferred to a customer or client (individual, government, business establishment, etc.) located **outside** the United States (i.e., outside the 50 States, District of Columbia, U.S. Commonwealth Territories, or U.S. possessions). Products transferred to, sold to, or services performed for unaffiliated and affiliated foreign firms (i.e., foreign parent firms, subsidiaries, branches, etc.) are included. Products provided to domestic subsidiaries of foreign firms are excluded.

A. Did the receipts (reported in 4) include any amounts for exported goods or services?

0911 Yes - Go to line B

0912 No

2002		
\$ Mil.	Thou.	Dol.

B. Amount of receipts for exported goods or services. 0914

26 SPECIAL INQUIRIES

SUPPORT SERVICES

Was this establishment primarily engaged in providing management, administrative, or support services to other establishments of the same company (rather than for the general public or other business firms) in 2002?

0998 Yes

0999 No

27-28 Not Applicable.



51801082

If not shown, please enter your 11-digit Census File Number (CFN) from the mailing address.

29 OPERATIONAL STATUS

Activity that best describes this establishment's status at the end of 2002
(Mark "X" only ONE box.)

0011 <input type="checkbox"/> In operation	0014 <input type="checkbox"/> Ceased operation - Give date at right →	0018	Month	Day	Year
0013 <input type="checkbox"/> Temporarily or seasonally inactive	0015 <input type="checkbox"/> Sold or leased to another operator - Give date at right AND enter new name and mailing address below ↴				

0060 Name of new owner or operator	0061 Employer Identification Number				
	Enter EIN of new owner (9 digits) →			-	
0062 Mailing address (number and street, P.O. Box, etc.)					
0063 City, town, village, etc.	0064 State	0065 ZIP Code			
				-	

Remarks (Please use this space for any explanations that may be essential in understanding your reported data.)

30 CERTIFICATION - This report is substantially accurate and was prepared in accordance with the instructions.

Is the time period covered by this report a calendar year?

0078 <input type="checkbox"/> Yes	0079 <input type="checkbox"/> No - Enter time period covered →	FROM	Month	Year	TO	Month	Year
		0070			0071		

0072 Name of person to contact regarding this report	0073 Title

Telephone	Area code	Number	Extension	Fax	Area code	Number
0074		-		0075		-

0076 Internet e-mail address	Date completed	Month	Day	Year
	0069			

Thank you for completing your 2002 Economic Census form.
PLEASE PHOTOCOPY THIS FORM FOR YOUR RECORDS AND RETURN THE ORIGINAL.

51801090