California WIC Participant Food Shopping and Consumption Habits Survey

Purpose of the Participant Survey

- Obtain information about food shopping and consumption habits, preferences, and likely choices if some new foods are offered through WIC checks
- Help determine food package policy, food package designs, and preparation of education materials to use upon implementation
- Provide baseline information for future assessment of change in participant habits and preferences



Factors Considered

Location

- Rural
- Micropolitan
- Metropolitan

Language spoken at home

- Spanish
- English
- Vietnamese
- Chinese

Families with infants and children 1-5 years Ethnicity

Available time frame



Definitions

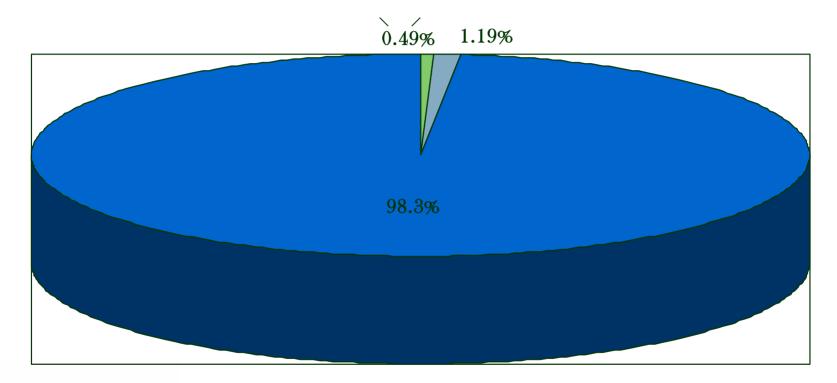
Rural – no urban cluster > 10,000

Micropolitan – at least one urban cluster > 10,000 and none > 50,000

Metropolitan – at least one urban cluster > 50,000



Local Agency Locations





RuralMicropolitanMetropolitan

Sampling Scheme

- We wanted a large enough sample of each target group that we could later make comparisons between subcomponents of the group
- Example: Compare the percentage of whole milk consumption among the English surveys in the rural clinics to the consumption among the English surveys in the Metropolitan clinics

The Solution

Over sample all target groups with small relative percentages

- Rural sites
- Micropolitan sites
- Chinese language
- Vietnamese language
- Black/African Americans
- Caucasians



Selecting Sites

- Reviewed WIC agency and site census data
- Examined target group characteristics of each site
- Selected sites with largest populations of each target group
- Considered broad geographical range to account for regional variation in responses



Metropolitan Agency Recruitment

Agency (# clinics)	Total Participants
PHFE (17)	1275
Sacramento County DHHS (3)	291
Fresno County EOC (3)	207
American Red Cross (5)	167
Santa Clara County DPH (1)	122
Alameda County Health Care Service (2)	112
Ventura County Health Care Agency (1)	110
Monterey County WIC (2)	105
City/County San Francisco DPH (3)	103

Metropolitan Agency Recruitment (Continued)

Agency (# clinics)	Total Participants
San Diego State University (2)	101
Gardner Family Care Corp (1)	72
San Bernardino County DPH (1)	61
Community Resource Project (1)	44
Antelope Valley Hospital (1)	24
Orange/San Bernardino Co (1)	18
County of Orange Health Care Agency (1)	18
Northeast Valley Health Corp (1)	7

Micropolitan Agency Recruitment

Agency (# clinics)	Total Participants
Glenn County Health Services (2)	35
Del Norte (1)	34
Human Resources Council, Inc (1)	34

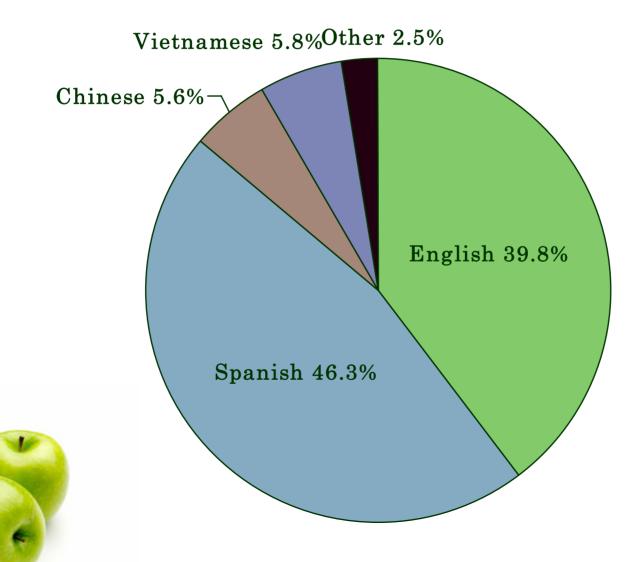


Rural Agency Recruitment

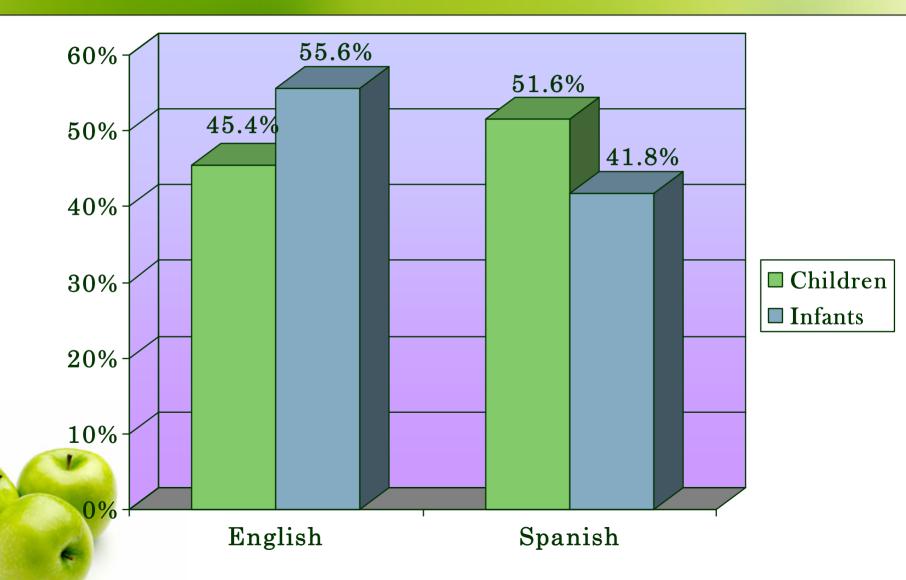
Agency (# clinics)	Total Participants
Tehama County Health Services (2)	58
Humboldt Co DPH (1)	29
County of Mendocino (2)	20



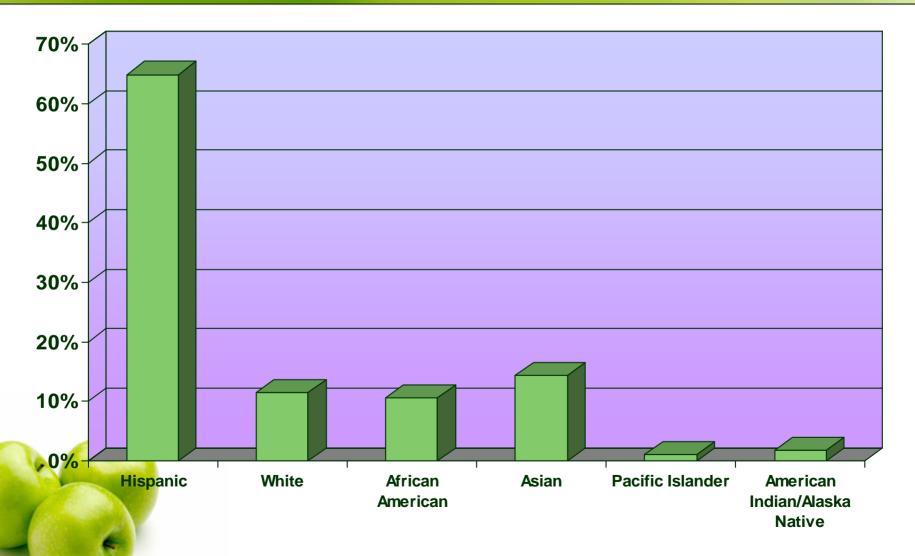
Language Spoken At Home



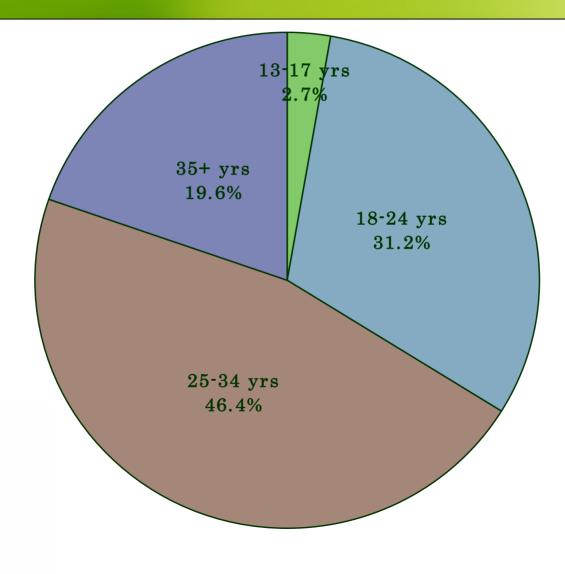
Preferred Language of Families with Infants



Race and Ethnicity Reported by Participants

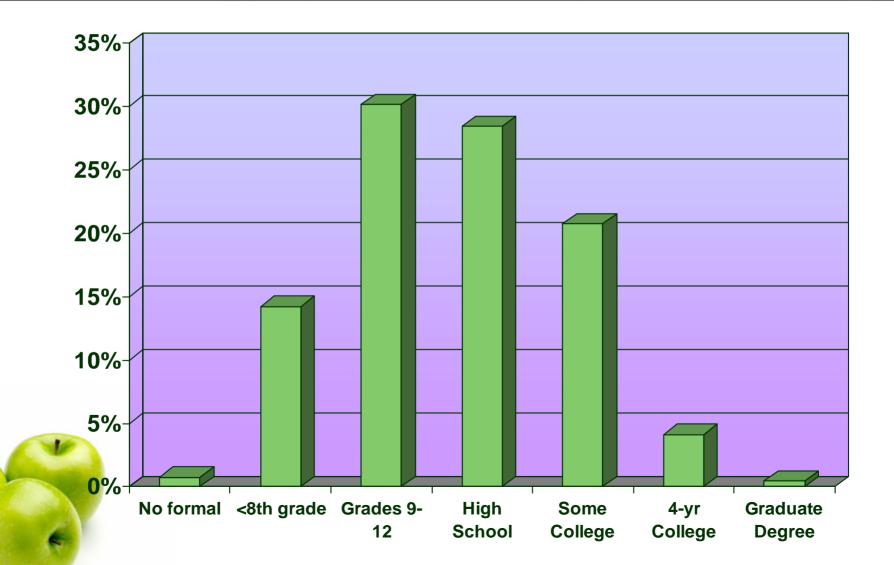


Age of Survey Participants





Education Level of Participants



Household Characteristics

- Average household size: 4.5 individuals
 - Range: 1-20 people
- Average of 2 adults in each household
 - Less than 25% reported only 1 adult
 - 25% reported 3 or more adults in the household
- Average of 1.35 kids under 6 years per household
 - Range: 0-17 kids
- Average of 1 child ages 6-18 per household
 - 50% of households did not have any children ages 6-18
 - The average interviewee buys groceries for 4 people
 - Range: 0-20 people

Persons Interviewed

- Moms (95.7%)
- Fathers (2.8%)
- Other (1.5%)- mostly grandmothers





The Survey Tool

Vanguard Vista (<u>www.vanguardsw.com</u>)



- English and Spanish on-line
- Skip patterns
- Database is updated after each survey is submitted
- Remote access to survey results
- Laptops with air cards-wireless internet
- Simple reports easy to generate



The Survey

Consisted of 74 questions

Lasted 10-20 minutes depending on family makeup and food habits

Conducted by 16 bi-lingual university students in July and August, 2007

Main topics included:

- Baby foods
- Cow's milk, soy milk, cheese, tofu
- Fruits and vegetables
- Whole grains
- Canned beans



Additional Questions

- Organic food
- Child juice consumption
- Eggs
- Makeup of household
- Language spoken at home
- Preferred method of education
- Internet access



: Participant Survey July 6, 2007 945amKT - Windows Internet Explorer s://secure.vanguardsw.com/survey/v2/dscript	
Welcome - Survey Introduction	The Survey
1) Ask questions below. Family ID Including yourself, how many people currently live in your household? How many are adults age 18 and older? How many are children between the ages of 6 and 18 years? How many are children under six years of age?	
2) When you shop for groceries, how many people do you shop for?	
3) Please tell me how many people are currently on WIC in your household? (Enter a number. If no individuals in Pregnant woman Breastfeeding woman Non-breastfeeding PP woman Infant or baby (0-12 mo) Child (1-2yr) Child (2-5yr)	n category, you must enter 0.)
Copyright © 2007, WIC, DHS. All rights reserved.	Cancel Created with <u>Vanguard Vis</u>
section of question	n finished with each ns. Requirements for built into the survey.

🖉 WiC Participant Survey July 6, 2007 945amKT - Windows Internet Explorer

https://secure.vanguardsw.com/survey/v2/dscript

Transition: The next few questions will ask about the fruits and vegetables you buy for your family.



35) How often do you buy

(Read the options and select one for every form):

	Every week	Every month	Rarely	Never	Don't know	Refused
Fresh fruits	0	0	0	0	0	0
Canned fruits	0	0	0	0	0	0
	0	0	0	0	0	0

36) If WIC offered you fruit, would you use your WIC checks to buy

 If WIC offered you fruit, would you use you (Select one answer for each form): 	our WIC checks to buy			Spe	cial Instructions
	Yes	No	Don't know	Refused	
Fresh fruits	0	0	0	0	
Canned fruits	0	0	0	0	
Frozen fruits	0	0	0	O	
Not interested in WIC checks for fruits	0	0	0	0]

If Other, please specify:



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Page Break	
 iii) Transition: First I would like to ask you some questions about what you feed your baby (NAME). 	Survey Tool
5)* How old is your baby (NAME)?	
Number of Months	Design
O 0-3	Design
○ 4-6 ○ 7-11	
6)* Does your baby (NAME) eat or drink anything other than breastmilk, formula or water?	
Ves (go to Q7)	
○ No (go to Q17)	
O Refused	
Page Break	
7)* Do you buy infant cereal for your baby?	Skip Pattern
○ Yes	
○ No	-
O Refused	
8)* Do you buy baby foods for your baby (NAME)? Ask if Q6 is Yes (go to Q7)	
O Yes (go to Q10)	
O No (go to Q9)	
Refused	
Page Break	
9)* Why don't you buy baby foods? Ask if Q8 is No (go to Q9)	
(Do not read the options. Select all that apply)	
my baby is too young	
too expensive	
not healthy	
not fresh	
my baby does not like them	
my baby won't eat them	
make my own food for the baby	
a don't know	
other	
If Other, please specify:	Write-in boxes
Page Break	
10)* If WIC offered baby foods as part of the food package, which of the following baby foods would you like to buy with the WIC checks?	
(Read the options and select all that apply.)	
I would not buy ready made baby foods	
Fruits	
Vegetables	
Meats	



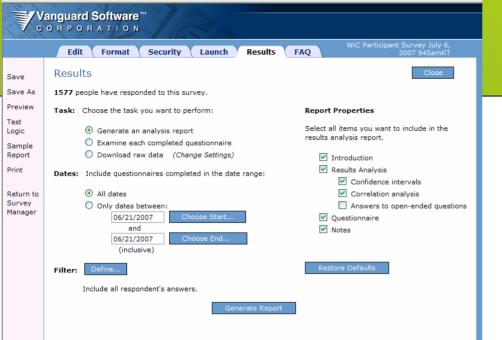
Text Message Welcome Please take a moment to answer a few questions about your experience with our company. Yes / No (vertical) Have you ever called for technical support? © Yes © No	Query Start Will you please take a moment to participate in our survey? Yes No Yes No	Form Header (use with questions below) Please enter your contact information: Name: John Doe Company: Vanguard Software Yes / No (use with Form Header) Current user: Yes C No
Multiple Choice (vertical) How satisfied are you with your purchase? C Very satisfied C Satisfied C Neutral C Dissatisfied C Very dissatisfied	Multiple Choice (horizontal) How satisfied are you with your purchase (1=very dissatisfied, 5=very satisfied): C 1 C 2 C 3 C 4 C 5	Multiple Choice (use with Form Header) Sex: O Male © Female
Select Many (vertical) Select all features that are important to you: Price Functionality Ease-ort-use	Select Many (horizontal) What pets do you own: IP Dog IP Cat Other	Select Many (use with Form Header) Pets: I Dog I Cat I Other
"Other" Text Box Select the feature that is most important: O Price O Functionality O Other If Other, please specify:	Text Box Please enter your e-mail address: john.dow@vanguardsw.com	Text Box (use with Form Header) Name: John Doe
Password Please enter your password : *******	Text Area Comments:	Text Area (use with Form Header) Address: 1100 Crescent Green Cary NC 27511
Validation Message There is an error in your answer to the previous question: Values must add to 100 Please click Back and check your answer.	Number Box What is your approximate income? 48000	Number Box (use with Form Header) Income: 45000
Rank Items	Drop-Down Menu	Drop-Down Menu

Done

Vanguard Software CORPORTATION CORPORTATIO
Multiple Choice Question: Question Tips Use this type when the respondent is to choose one option from a list of choices. Edit Source Sample: Possible answers: Edit Source Multiple Choice Edit Source Possible answers: Statisfied Edit Source Edit Source Very satisfied Manswer required Randomize answers Alphabetize answers Neutral Ask if Skipp Patterns
Use this type when the respondent is to choose one option from a list of choices. Sample: How satisfied are you with your purchase? ○ Very satisfied ○ Satisfied ○ Neutral ○ Dissatisfied ○ Dissatisfied ○ Very dissatisfied

🖉 Vanguard Vista - Windows Internet Explorer

https://secure.vanguardsw.com/survey/v2/dscript



Getting Results





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Survey Results & Analysis

for

Spanish WiC Participant Survey July 11, 2007 1033amKT

Account: mpunia

Friday, September 21, 2007 12:52:10 PM

Vista™ Survey System

Results Analysis

Survey name:SpanStart date:ThursEnd date:ThursNumber of respondents:1046

Spanish WiC Participant Survey July 11, 2007 1033amKT Thursday, June 21, 2007 Thursday, June 21, 2007 1046

Filter: Include all respondent's answers.

i) Welcome - Survey Introduction



44) How many times a day does your child (NAME) drink the kind of juice you get from WIC?

My child does not drink juice	(35)	3.6%
1	(178)	18.2%
2	(308)	31.4%
3	(240)	24.5%
4	(127)	13.0%
5	(54)	5.5%
6	(20)	2.0%
7	(6)	0.6%
8	(5)	0.5%
9	(1)	0.1%
10	(5)	0.5%
Don't know	(1)	0.1%
Refused	(0)	0.0%
Other	(0)	0.0%
Total	(980)	0 10 20 30 40 50 60 70 80 90 100%

Confidence: +/-2.9%

This question is asked if the answer to question 41 is Yes .

44a) If Other, please specify:

• 1/2 water 1/2 juice

An answer to this question is not required and 979 of 980 respondents chose not to answer.

45) Each time your child (NAME) drinks juice, what is the typical amount?

SHOW PROPS

Total	(944)	L	10	20	30	40	50	60	70	80	90	100%
Other	(0)		0.0%									
Refused	(0)	H	0.0%									
Don't know	(0)		0.0%									
16 oz or more	(18)		1.9%									
12-15 oz	(12)	H	1.3%									
8-11 oz	(251)				- 2	6.6%						
5-7 oz	(248)				- 20	5.3%						
Up to 4 oz	(415)						- 44	.0%				

Confidence: +/-3.2%

This question is asked if the answer to question 44 is 1 or 2 or 3 or 4 or 5 or 6 or 7 or 8 or 9 or 10.

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			4*'County of Mendocino'	
			5- Monterey County WIC'	
			6= 'City/County of San Francisco DPH'	
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			11-'Del Norte Clinics, Inc'	
			12='Community Resource Project'	
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			15-'American Red Cross'	
			16- Northeast Valley Health Corp'	
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	San Bernardino County DPH	12 Victor Valley Health Center	20	20	40	8	17	25		6	12	40	61	
317	San Bernardino County DPH	5 Ontario Health Center	8	7	15	2	4	6		3	0	16	19	
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3 Group 4 Pregnant Women	Totals 562				
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9 Participant Grand Total	4559				
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14 Group 15 English-speaking infants	Goal ≥400	Progress 176%			
16 Spanish-speaking infants	≥400	126%			
17 Vietnamese-language	≥100	151%			
18 Chinese-language 19 Black/African American	≥100 ≥100	156% 296%			
20 Caucasian	≥100	251%			
21 Rural	≥100	103%			
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Progress Towards Goals

Survey Progression: 7/12/07 (~1 week)

Target Group	Percent of Goal
English Infants	28%
Spanish Infants	13%
Vietnamese	35%
Chinese	36%
Black/African	51%
American	
Caucasian	47%
Rural	1%
Micropolitan	0%
Total Interviews	33%



Survey Progression: 7/19/07 (~2 weeks)

Target Group	Percent of Goal
English Infants	56%
Spanish Infants	28%
Vietnamese	79%
Chinese	59%
Black/African American	128%
Caucasian	114%
Rural	65%
Micropolitan	49%
Total Interviews	76%

Survey Progression: 7/27/07 (~3 weeks)

Target Group	Percent of Goal
English Infants	85%
Spanish Infants	33%
Vietnamese	115%
Chinese	70%
Black/African American	169%
Caucasian	135%
Rural	65%
Micropolitan	49%
Total Interviews	154%



Survey Progression: 8/2/07 (~4 weeks)

Target Group	Percent of Goal
English Infants	96%
Spanish Infants	37%
Vietnamese	116%
Chinese	89%
Black/African American	189%
Caucasian	154%
Rural	79%
Micropolitan	57%
Total Interviews	172%



Survey Progression: 8/31/07 (~8 weeks)

Target Group	Final Numbers	Percent of Goal
English Infants	731	176%
Spanish Infants	502	126%
Vietnamese	151	151%
Chinese	156	156%
Black/African American	296	296%
Caucasian	251	251%
Rural	105	103%
Micropolitan	107	107%
Total Interviews	3085	220%

Interviews Completed

Total interviews completed: 3,085

Represented 4,559 participants

- Pregnant women 562
- Breastfeeding women 459
- Postpartum women 281
- Infants (0-12 months) 1,311
- Children (1-5 years)
 1,946



Quality Control

The Students:

- practiced interviewing each other and local agency employees
- were periodically observed and evaluated

The Epidemiologist:

- ran weekly summary reports
- checked data for consistency
- obtained clarification on questionable responses
- created reports of interviewer responses and appropriate coding choice



In-Depth Analyses

Decided what to do with write-in responses

Looked for trends

- Language groups
- Family type (i.e. infant vs. child)
- Education level

Analyzed for associations between question items

- Preferences and Type of product purchased
- Cow's milk and soy products

Consumption of multiple products (i.e. rice and whole wheat tortillas)

Digging Deeper Into the Data

Other things we would like to know:

- Is there a difference between participants in rural, micropolitan and metropolitan in the form (fresh or processed) of fruits and vegetables they purchase?
- Who is currently buying brown rice?
- Are organic foods more popular in certain counties?
- Who is making their own baby foods?



Survey Results

Main topics included:

- Baby foods
- Cow's milk, soy milk, cheese, tofu
- Fruits and vegetables
- Whole grains
- Canned beans

Main topics considered:

- Food shopping trends
- Consumption habits
- Food preferences
- Choices of new foods if offered by WIC



Families with Infants

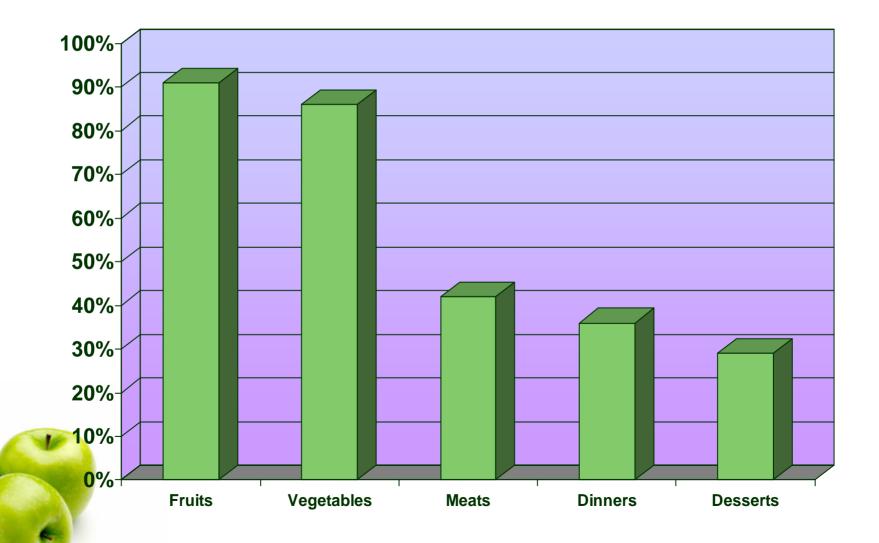
79% of families with infants purchase baby foods

Those who don't purchase baby foods reported that...

- Baby too young: 57%
- Make their own: 28%
- Baby does not like: 20%
- Baby will not eat baby food: 9%
- Too expensive: 4%
- Baby food is not healthy: 3%



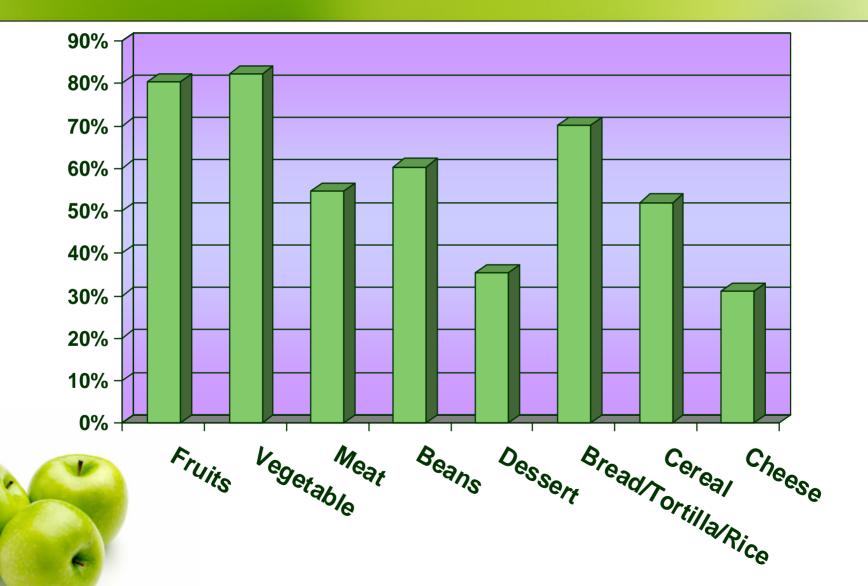
Baby Foods Currently Purchased



If WIC checks included baby food, participants would purchase...

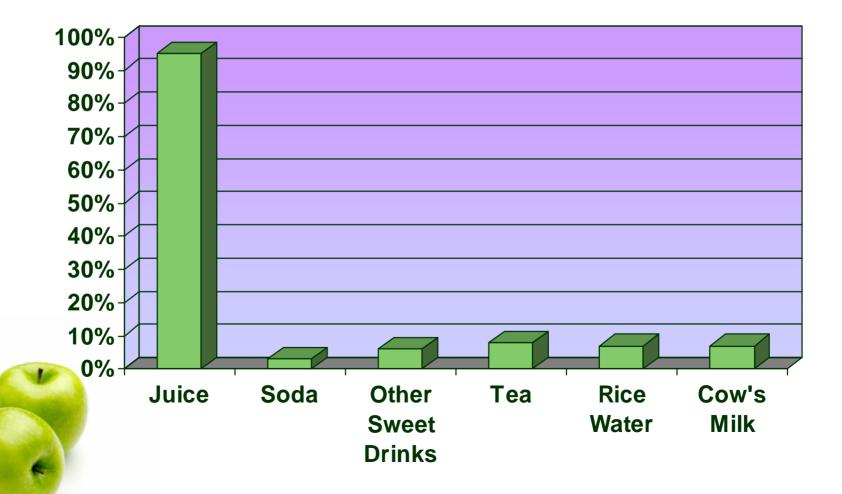


Infants Consuming Table Foods

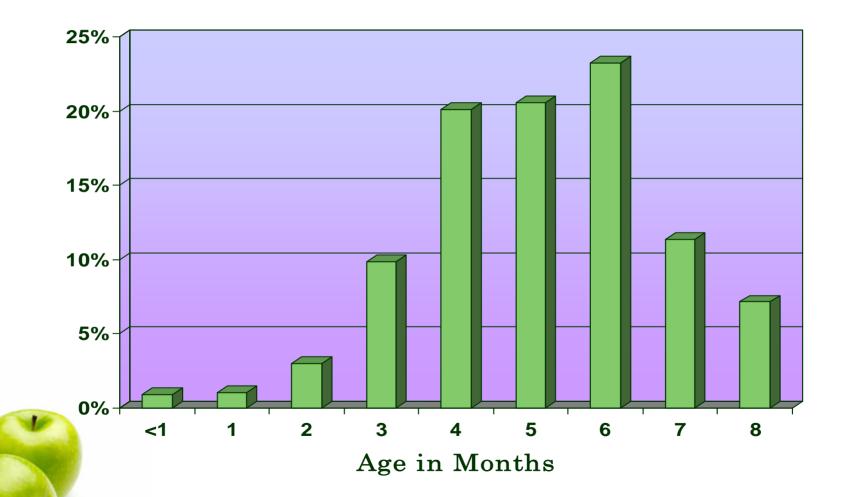


Infant Beverages

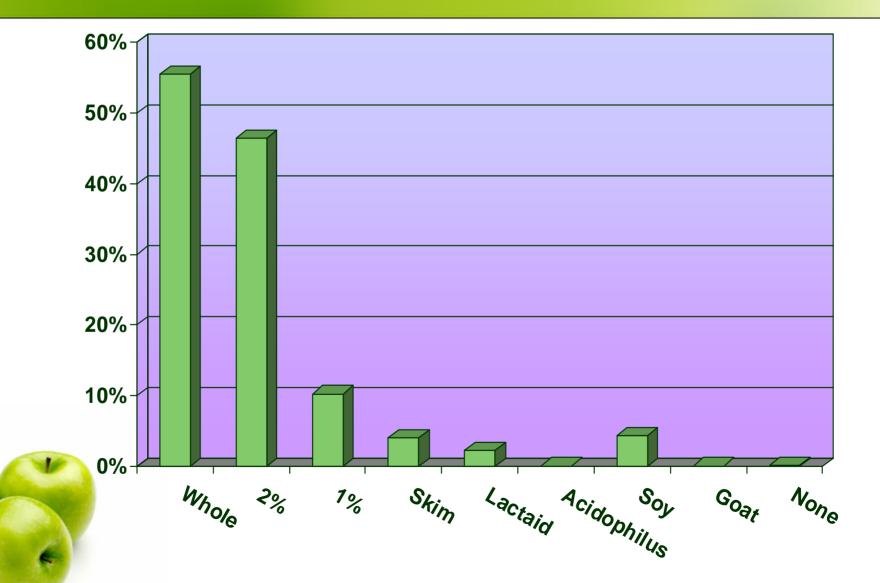
78% of infants are consuming beverages other than water, breastmilk, or formula



Age infants first consumed anything other than water, breastmilk, or formula



Family Milk Purchasing Trends



Adult Milk Consumption Trends

Type of milk

- Whole milk (41.1%)
- 2% (39.3%)
- 1% (7.5%)
- Skim (3.5%)
- Lactaid (1.8%)
- Soy (2.2%)

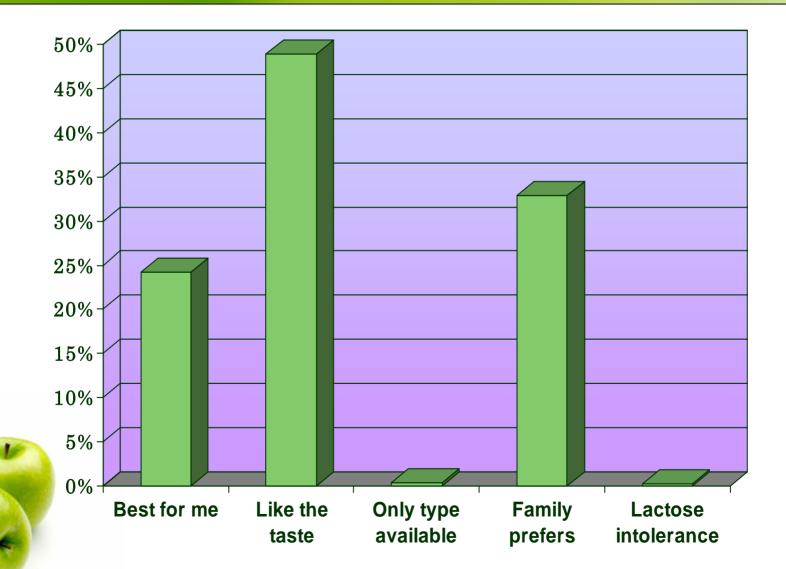


Choose this type because...

- Best for me (healthier) (50.1%)
- Like the taste (31.4%)
- My family prefers it (22.0%)



Reason for Choosing Whole Milk - Adult



Child Milk Consumption Trends

Type of milk

- Whole milk (52.1%)
- 2% (36.6%)
- 1% (5.5%)
- Skim (1.4%)
- Lactaid (1.6%)
- Soy (1.5%)

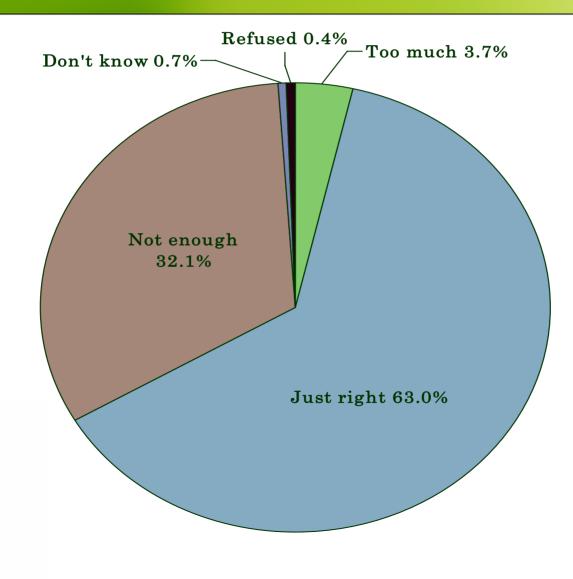
Choose this type because...

- Best for child (healthier) (64.4%)
- Child likes the taste (20.3%)
- My family prefers it (21.4%)





Opinion on Milk Quantity





Milk Preference Trends

When asked what they would do if they could only purchase lower fat milk with WIC checks, they responded that they would buy:

- 2% milk (77.7%)
- 1% milk (15.5%)
- Skim milk (5.6%)
- Whole milk with own money (7.4%)





Soy Milk Trends

Of those who ever purchase soy milk, they buy it:

- Only occasionally: 19%
- 1 qt/week: 8%
- ½ gal/week: 29%
- 1 gal/week: 21%
- 1-2 gal/week: 18%
- More than 2 gal/week: 5%
- Type of soy milk purchased:
 - Refrigerated soy milk: 86%
 - Shelf-stable soy milk: 20%



Flavors of Soy Milk Purchased

Survey Language	Plain	Vanilla	Chocolate
English	55%	72%	18%
Spanish	60%	40%	20%
Chinese	86%	7%	3%
Vietnamese	92%	11%	0%



Reasons for Drinking Soy Milk

Adult

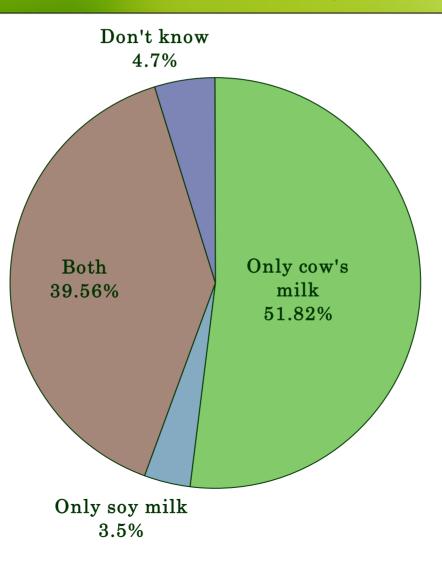
- Like the taste of soy milk: 53%
- Lactose intolerance: 30%
- It's good for health: 26%
- Doesn't like regular milk: 12%

Child

- Lactose intolerance: 45%
- It's good for health: 31%
- Likes the taste of soy milk: 24%
- Doesn't like regular milk: 7%
- Another person in the family drinks it: 3%



If WIC offered soy milk in place of all or some cow's milk they would buy...

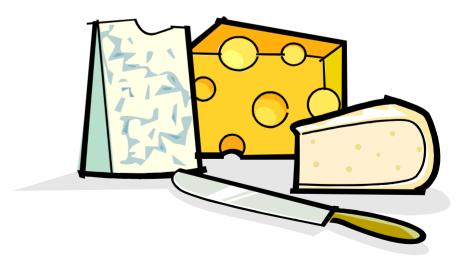




Cheese Trends

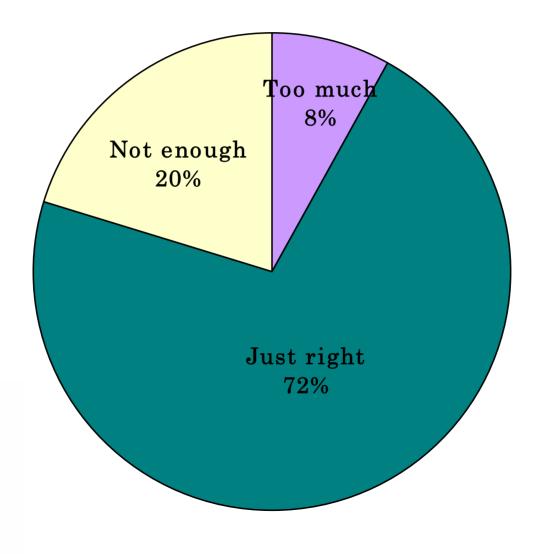
95% of participants ever eat cheese

- Spanish (99%)
- English (98%)
- Chinese (7*5*%)
- Vietnamese (43%)





Opinion on Cheese Quantity





Tofu Trends

21% of participants ever buy tofu

- English (16%)
- Spanish (8%)
- Chinese (99%)
- Vietnamese (100%)





New Combo Check Opinions

Mostly cow's milk (73%) with...

- Cheese (49%)
- Soy milk and cheese (21%)
- Tofu, soymilk, and cheese (21%)
- Tofu and soy milk (5%)
- Tofu and cheese (4%)
- Soy milk (1%)

All cow's milk (15%)







New Combo Check Opinions cont.

Mostly soy milk (10%) with...

- Cheese and cow's milk (22%)
- Tofu, cow's milk, and cheese (22%)
- Tofu and cow's milk (18%)
- Cheese (16%)
- Tofu and cheese (6%)
- Cow's milk (6%)

All soy milk (2%)

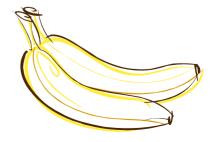




Fruit Purchasing Trends

- Most families buy fresh fruit weekly (88%)
- Most families rarely or never buy frozen fruit (86%)
- Most families rarely or never buy canned fruit (65%)
- Nearly 100% of families would use WIC checks to buy fresh fruits
- 60% of families would use WIC checks to buy canned fruits
- 47% of families would use WIC checks to buy frozen fruits





Vegetable Purchasing Trends

Most families buy fresh vegetables weekly (87%)

They buy canned vegetables

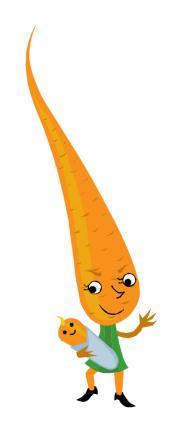
- Never (31%)
- Monthly (29%)
- Weekly (23%)
- Rarely (15%)

They buy frozen vegetables

- Never (44%)
- Monthly (24%)
- Weekly (17%)
- Rarely (15%)

They would use WIC checks to buy

- Fresh (99%)
- Canned (64%)
- Frozen (61%)



Children's Juice Consumption

No juice 2%
1x per day 17%
2-3x per day 58%
4x per day 13%
5x per day 6%





Typical Amount Per Serving

- Up to 4 oz. 43
- 5-7 ozs.
- 8-11 ozs.

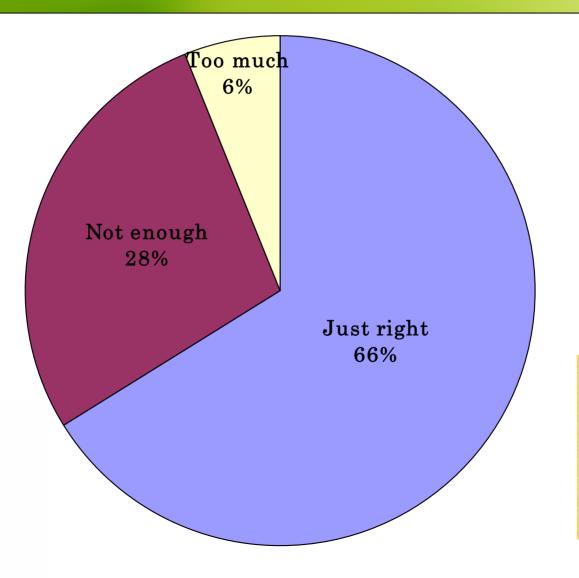
43% 27% 26%

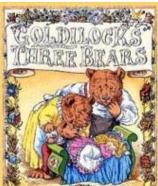




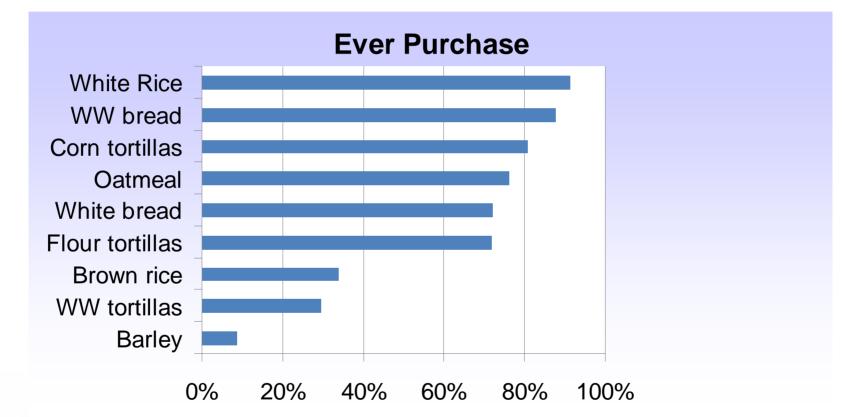


Opinion on Juice Quantity



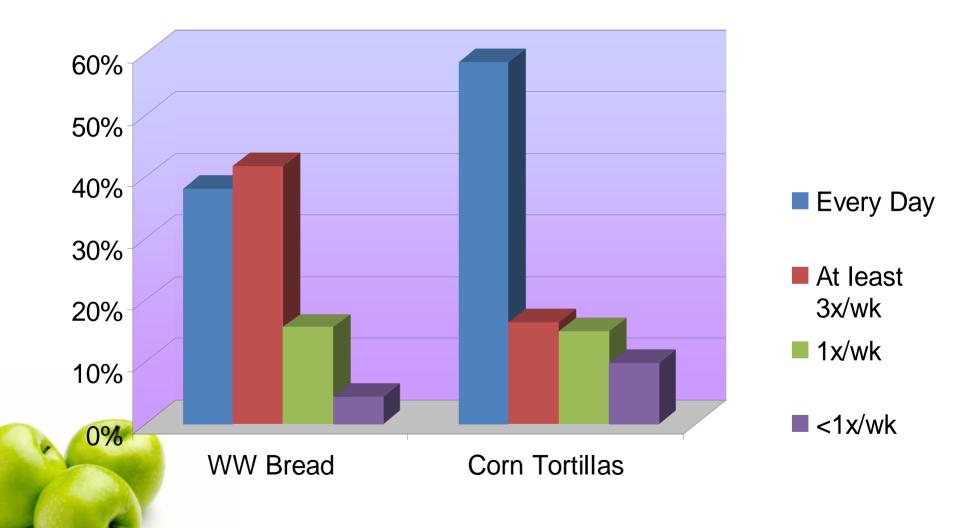


Grain Purchasing Trends





Whole Grain Consumption Trends



Reasons Whole Grain Items Aren't Chosen

Reason	WW Bread	Corn Tortillas	WW Tortillas	Brown Rice
Don't know what they are	4.5%	18.5%	8.8%	3.6%
Never tasted	12.9%	14.4%	38.9%	39.7%
Don't like the taste	45.9%	34.6%	21.3%	19.8%
Family doesn't like it	28.5%	19.3%	16.3%	13.7%
No specific reason	10.8%	16.1%	13.6%	14.5%
Don't know how to cook it	-	-	-	6.0%
Make my own	-	0.5%	0.6%	

Whole Grains and WIC Checks

If WIC offered whole grain products, participants would use their checks to buy...

- Whole wheat bread (94.6%)
- Oatmeal (87.1%)
- Corn tortillas (83.8%)
- Brown rice (63.0%)
- Barley (22.4%)





Canned Beans Trends

Participants and their families reported consuming beans:

- Never (56.8%)
- Occasionally (15.2%)
- Often (15.5%)
- Rarely (12.4%)



Those who never consume canned beans don't because...

- They purchase dried (72.3%)
- Their family doesn't like them (33.8%)

Canned Beans and Brand Loyalty

- 33.4% of participants have a favorite brand of canned beans.
- 83.6% of those individuals would purchase another brand if offered by WIC checks.





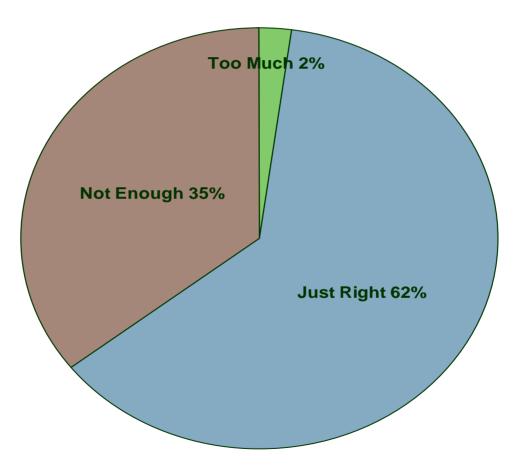
Beans and WIC Checks

- If participants could create their own WIC checks with a combination of canned beans, dried beans, and peanut butter, they would choose:
 - Dried beans (73.7%)
 - Peanut butter (72.1%)
 - Canned beans (37.2%)
 - None (0.8%)
 - Don't know (0.1%)





Opinions On Egg Quantity





Organic Foods Trends

33.7% ever buy organic foods

Opinions about organic foods

- 34.6% feel organic is better for them
- 27.8% don't know anything about organic foods
- 24.2% have no strong opinion about organic foods
- 12.5% feel organic foods are too expensive
- 6.2% feel organic is no different from regular
 - Only 2.0% stated that WIC should offer organic foods



Education Trends

Preferred information format

- Handouts (53.5%)
- One-on-one contact (35.9%)
- Classes (35.6%)
- E-mail (12.3%)
- Internet (10.1%)
- Video (10.6%)
- Interactive computer programs (2.5%)

44.7% regularly access the internet outside of work





Access to Our Findings

• You can contact <u>Erika.Trainer@cdph.ca.gov</u> or <u>Laurie.Green@cdph.ca.gov</u> if you have any questions or to request more information about survey procedures or our findings.



