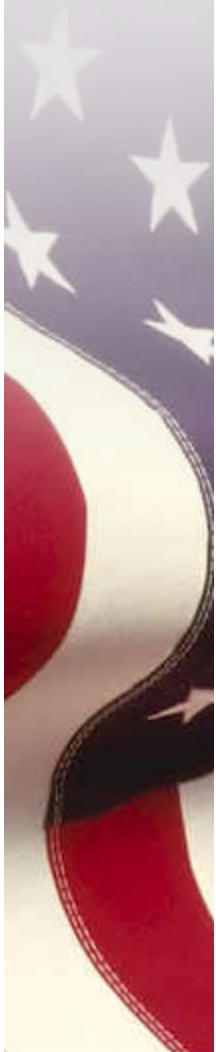




Fiscal Year 06 ADR/Investigation Findings





EEO Investigations (Closures)

- **The measure for FY 06 :**
50% of complaints filed will be closed within the regulatory time frames.

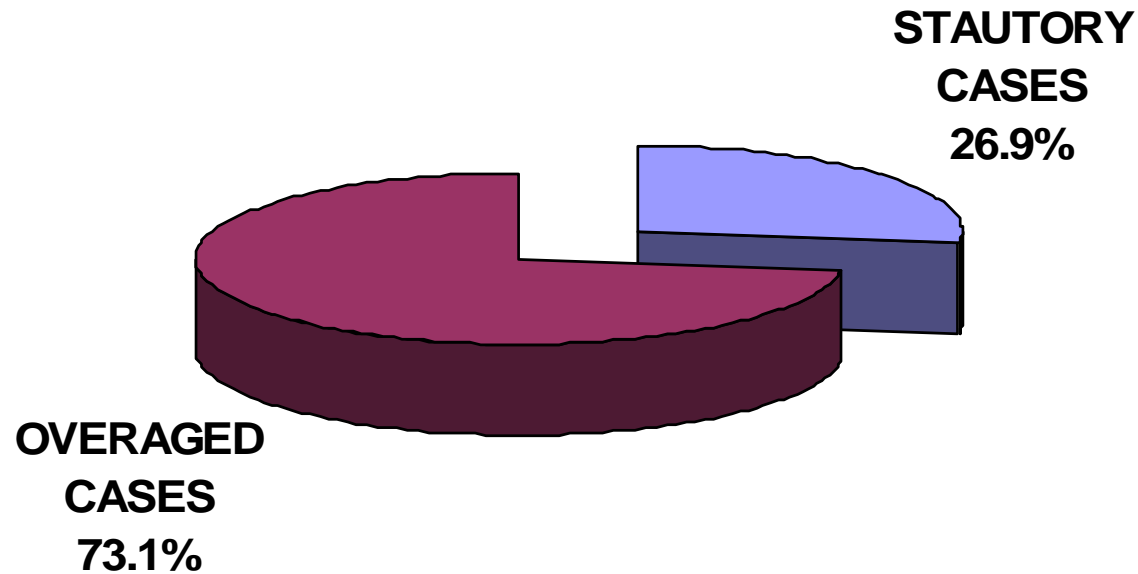
Definitions:

A closure is an investigation where the notice of election is sent to the complainant or a case is closed by settlement, withdrawal, or dismissal.

Regulatory time frames are under 180 days, unless extended by amendment (360 days) or extension (270 days).



Treasury Complaint Center FY 06 Closure Statistics



STATUS OF CLOSED CASES MEETING REGULATORY TIMEFRAMES		
CASES COMPLETED WITHIN REGULATORY TIME FRAME	OVERAGED CASES	NUMBER OF CASES CLOSED
187	507	694



Informal ADR Measures

- **For FY 06:**
25% of all complainants who initiate an EEO contact (for purposes of seeking counseling) will participate in the ADR process.
- **For FY 07:**
30% of complainants who initiate an EEO contact will participate in the ADR process.
- **EEO contact refers to when an EEO Counselor or an ADR Intake Officer performs the counseling duties described in Chapter 2 of MD 110. This information is reported in Part One, Section One, of Form 462.**

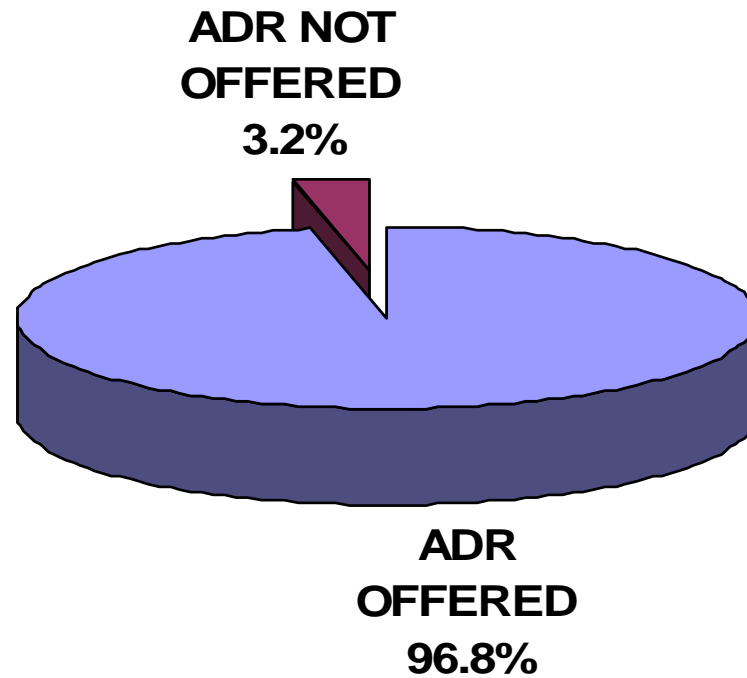


Complainant Contacts For FY 06 By Bureau

BUREAU	EEO CONTACTS	ADR OFFERED	ADR ACCEPTED
BEP	39	38	15
BPD	25	25	7
DO	9	9	4
FMS	35	32	7
IRS COUNSEL	14	14	2
IRS	827	811	238
MINT	72	59	25
OIG	0	0	0
OCC	8	8	0
OTS	1	1	0
TTB	7	7	3
TIGTA	5	5	0
FINCEN	10	10	0
Treasury Total	1052	1019	286



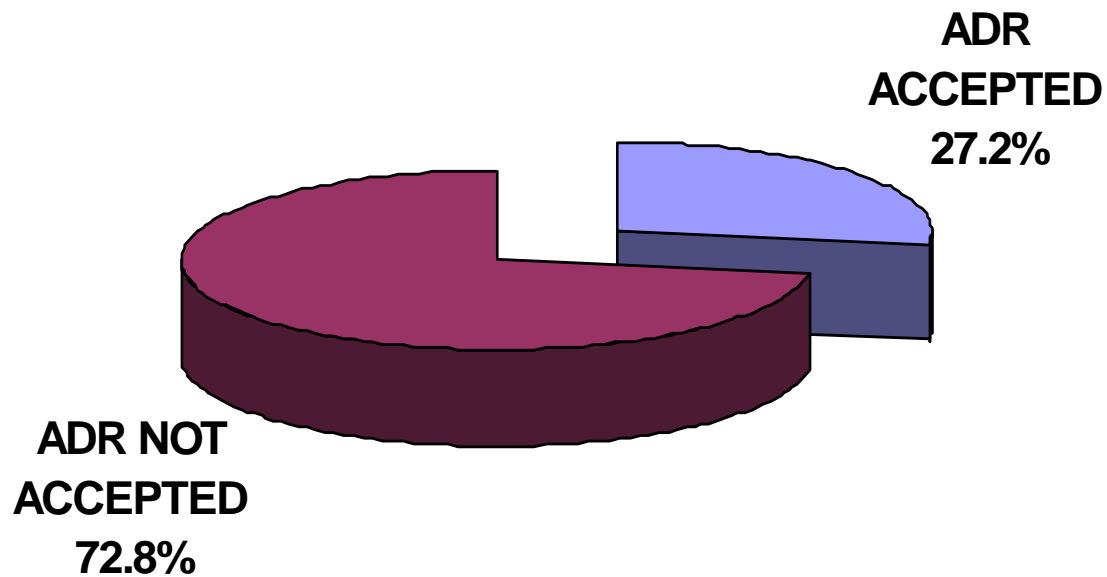
ADR Offered to Contacts Who Filed Informal Complaints During FY 06



TOTAL INFORMAL CONTACTS FOR FY06		
TOTAL COUNSELING CONTACTS	ADR OFFERED	ADR ACCEPTED
1052	1019	286



Participation Rate of Contacts Offered ADR in Informal Complaint Process During FY 06



TOTAL INFORMAL CONTACTS FOR FY06		
TOTAL COUNSELING CONTACTS	ADR OFFERED	ADR ACCEPTED
1052	1019	286



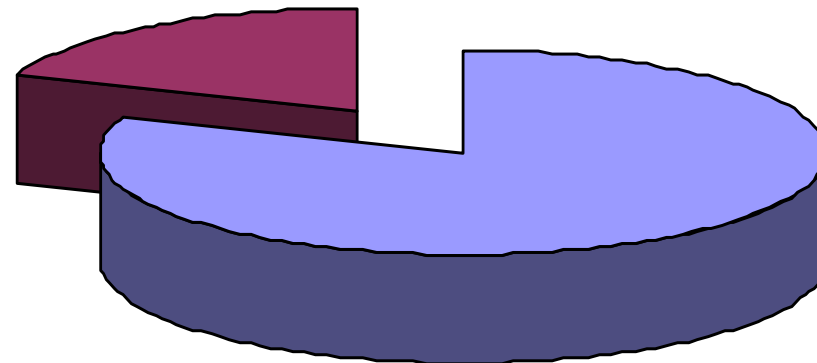
Formal ADR Measures

- **For FY 06:**
ADR is offered to 80% of complainants who file complaints, and of those offered, achieve a 25% participation rate.
- **Participation rate refers to when both parties agree to enter an ADR process.**



ADR Offered to Complainants Who File Formal Complaints During FY 06

**ADR NOT
OFFERED
19.2%**

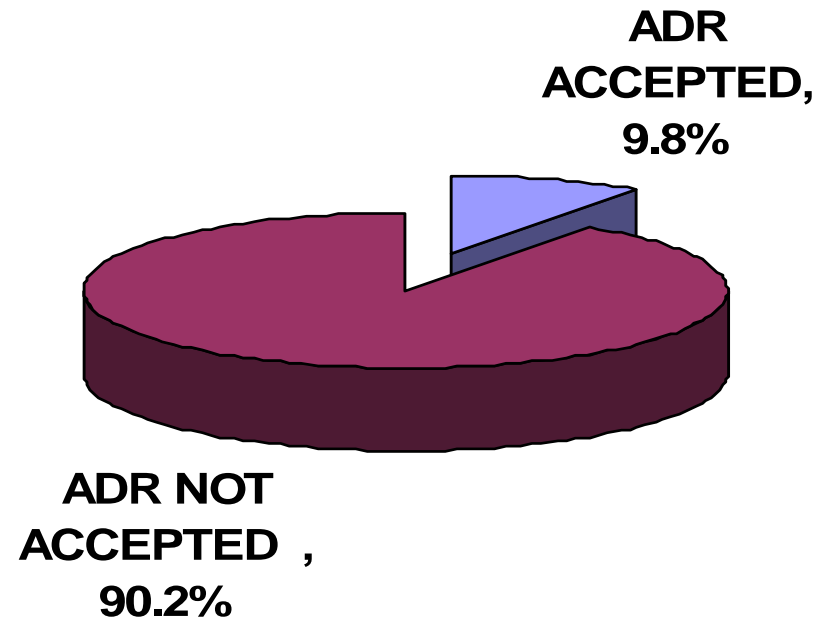


**ADR
OFFERED
80.8%**

TOTAL FORMAL COMPLAINTS FILED IN FY06		
TOTAL COMPLAINTS	ADR OFFERED	ADR ACCEPTED
504	407	40



Participation Rate of Complainants Offered ADR in Formal Complaints Process During FY 06



TOTAL FORMAL COMPLAINTS FILED IN FY06		
TOTAL COMPLAINTS	ADR OFFERED	ADR ACCEPTED
504	407	40