



Rebuilding After Disaster Consolidation, Co-Location, Regionalization

**Considering An Alternative
Approach to Providing Public
Safety Communication
Services?**

How Many PSAPS are there?





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Why Consider a Change?

- **More Demands, Less Revenue**
- **Staffing Retention & Turnover**
- **Technology Changes & Costs**
- **Better Service to Customers**



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Why Stay the Same?

- **Local Control and Authority**
- **Single Administrative Unit**
- **Greater Staff headcount (FTE/PTE)**
- **Better Service to Customers**



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What Issues are there?

- **Governance Structure**
- **Budgetary Issues**
- **Infrastructure Challenges**
- **Interoperability dynamics**
- **Operational Decision- Making**



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Governance Structure

- **Appointed, Elected, Consortium**
- **All Sizes – Equal One Vote**
- **Consolidated or Co-Located**
- **Local Control – Coalition Standard**



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Budgetary Issues

- **More Demands, More Revenue**
- **Staffing Retention & Turnover**
- **Technology, Training Costs**
- **Equal cost sharing, pro-rated costs**



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Infrastructure Challenges

- **Modify all circuits, trunks, links**
- **Facility Capacity Impact**
- **Coverage of Service Area**
- **Equipment Equalization**



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Interoperability Dynamics

- **Who talks now and how, who changes**
- **Common Channels/Frequencies**
- **Codes, Signals, Plain Speech**
- **SOP – Training - Protocols**



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Operational Decision Making

- **Standardized SOP for Events**
- **Redistribution of Workload**
- **Cross Trained Staff, New Voices!**
- **General and Specific Agency Needs**



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Decision Variables

- **Saving Money Immediately!**
- **Staff Retention, Turnover, Training**
- **Technology Costs are spread out**
- **Better Service to Customers**



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Good Decisions Are Not Easy!

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