

# Workforce Investment Act

# ANNUAL REPORT

PROGRAM YEAR 2002

# Kansas Department of Human Resources

December 1, 2003



## **State of Kansas**

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**Annual Report** 

Program Year 2002

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# EXECUTIVE SUMMARY

The state of Kansas continues to make significant strides in service delivery and meeting its negotiated levels of performance. A 15% increase in participant levels was achieved with a 23% increase in the number of adults served and a 22% increase in service to dislocated workers.

Kansas successfully met or exceeded the negotiated level of performance for each of the 17 performance measures. This is the second consecutive year Kansas has achieved this level of performance.

The information reported concerning special populations indicates all populations were well served during the period of measurement. The designated groups achieved the negotiated levels of performance for 78% of the measures.

# State Service Delivery Analysis

During PY2002, the previous planning and coordination efforts of the Workforce Network of Kansas resulted in new highs in service delivery and performance across the state. Local Boards and their partner agencies working through the well-established One-Stop system provided services to over 1800 adult participants, 3100 dislocated worker participants and over 2000 youth participants. These increased service levels were driven by both process and economic factors. The nearly 23% rise in services to the dislocated worker population was caused by a significant increase in mass layoffs and business closures.

The twelve-month retention rates and the twelve-month earning rates for adults, dislocated workers and older youth were above standards across the board.

The placement in non-traditional employment rates, while slipping for Adults, were significantly higher for Dislocated Workers and Older Youth. The rates for these groups have returned to the levels achieved under the Job Training Partnership Act. The state will continue to place special emphasis on this area during the current program year.

#### Customer Satisfaction

The state exceeded the negotiated performance standards. The contact rate for participants was 87% and for employers 82%.

#### Adult Program

The state exceeded the negotiated level of performance for all Adult outcome measures. For Adult special populations, 87% of the standards were met or exceeded. All standards were exceeded for Adults who received training services. Of those who received training services, 67% entered training related employment, a ten percent increase from last year. The average wage at entry into employment was \$2000 than last year, yet still exceeds standards.

#### **Dislocated Worker Program**

The state exceeded the negotiated performance standards for the Dislocated Worker Entered Employment rate and the Employment and Credential rate. The state met the negotiated standard for the Retained Employment rate and the Wage Replacement rate. For Dislocated Worker special populations, 94% of the standards were met or exceeded. All standards were met or exceeded for Dislocated Workers who received training services. 59% of the dislocated workers who received training services entered training related employment, a seven percent increase from last year. The average wage for those exiters who entered employment showed a \$4000 decrease during the program year, but still exceeds standards.

#### Youth Program

The State continues to meet or exceeded the negotiated performance standards for all seven youth measures. For older youth special populations, the state met or exceeded 63% of the standards. For younger youth special populations, 77% of the standards were met or exceeded. The wage upon entry into employment for older youth was \$300 higher than last year's level.

# Cost of Activities

For the Adult program, the average cost per participant was \$2,708. Using the wage at employment rate for Adult exiters as a measure of effectiveness, the return on investment was \$1.35 per dollar expended. This reflects an increase in the return on investment from last year of \$0.62.

Better results were achieved in the Dislocated Worker program where the average cost per participant was \$1,165; in itself a reduction of over \$800 per participant, and the return on investment based on exiter wage replacement was \$5.07 per dollar expended a slight decrease from last year.

For Youth Programs, the cost per participant was \$1,931, with nearly 70% of that being expended in the delivery of the ten youth elements. While it is significantly harder to determine a return on investment methodology for youth exiters because of the low percentage of Younger Youth who enter employment, at little more than \$1.50 of older youth wage gain was achieved for each dollar expended on both older and younger youth, a measurable increase from last year.

# State Evaluations of Workforce Investment Activities

The Kansas Workforce Investment Partnership Council has adopted the Kansas Award for Excellence criteria as the basis for the measurement of continuous improvement of the Workforce Network of Kansas. The KAE criteria is based on the Maclom Baldrige National Quality Award Criteria for Performance Excellence, but provides a simplified and less complex approach to meeting the national award criteria. Initial efforts have begun across the Network to address the key requirements of KAE to achieve quality excellence in service delivery. Use of the KAE will allow the Network to measure its achievements compared to both private and public sector Kansas businesses and organizations.

The Kansas Award for Excellence Foundation is the state affiliate of the Malcolm Baldrige National Quality Award. This Foundation recognizes organizations at three levels:

- The Kansas Excellence Award (Level 3) is the highest level of recognition. The award is presented to organizations that have demonstrated through their practices and achievements the highest and most consistent level of excellence.
- The Performance in Quality Award (Level 2) is presented to organizations that demonstrate through their commitment and practice of quality principles, significant progress in building sound, systematic processes and management practices.
- The Commitment to Excellence Award (Level 1) is awarded to organizations that demonstrate a serious commitment to the use of quality principles. The award recognizes organizations that are in the early stages of applying the principles of the Baldrige National Quality Award.

The workforce entities in Kansas listed below received the Commitment to Excellence Award (Level 1) during this period.

- Atchison Workforce Center
- Butler Co. Workforce Development Center
- Cowley College Workforce Development Center
- Heartland Works, Inc. (Administrative entity for Local Workforce Board)
- Junction City Workforce Center
- Lawrence Workforce Center
- Manhattan Workforce Center
- Topeka Workforce Center
- Western Kansas One Stop Workforce Development Center (Garden City)
- Workforce Development Center (Hutchinson)

#### Local Area I – WESTCO Management

- The administrative entity, WESTCO Management Inc., was awarded a Level I KAE for 2002 and utilized the Opportunities for Improvement received as a result of the application.
- Glenn Fondoble and Deb Scheibler served as examiners for KAE. They attended several KAE meetings to gather best practices that will be used in an application for a Level II KAE in PY 2003.

#### Local Area II - Heartland Works, Inc.

- Staff time was devoted to application preparation, team meetings and continuous improvement strategy development. These efforts resulted in the Local Area and each Local Area Workforce Center receiving a Level 1 Award, which will be presented in November 2003.
- KAE orientation was provided to all Workforce Center Partner Staff and local area administrators.
- Continuous improvement seminars were held in May and June of 2003. Fred Pryor Seminar group conducted a "Business Grammar & Usage" Seminar in May of 2003 and an "Exceptional Customer Service" Seminar in June of 2003. All Workforce Center Partner Staff were invited to attend.

The Division of Employment and Training conducted on-site evaluations throughout the program year to monitor the service delivery system across the state. This year's evaluations included the following.

- LWIA I Management Inf. Systems
- LWIA II Management Inf. Systems
- LWIA III Management Inf. Systems
- LWIA IV Management Inf. Systems
- LWIA V Management Inf. Systems
- LWIA V Training Plus-W-to-W
- Kansas Legal Services National Emergency Grant

# **General Comments**

Local Area performance had mixed results during the program year. Local Area V met or exceeded all negotiated levels of performance during the program year. Other Areas saw a decline in the number of measures that were met or exceeded. While the number of participants served continued to increase, the local areas failed to meet some performance outcomes measures that were achieved last year. While no specific trend is discernable, several of the failed outcomes were related to wage gain in the Adult and Older youth programs.

# **State Level Performance**

Program Year 2002

 Table A - Workforce Investment Act Customer Satisfaction Results

Customer Satisfaction	Negotiated Performance Level	Actual Performance Level - American Customer Satisfaction Index	Number of Completed Surveys	Number of Customers Eligible for the Survey	Number of Customers Included in the Sample	Response Rate
Participants	70%	86.5%	1,343	3.020	1,633	82.20%
Employers	66%	75.2%	1,286	2,148	1,474	87.20%

Reported Information	Negotiated Performance Level	Actual Performance Level		
Entered Employment Rate			Numerator	619
	73%	73.1%	Denominator	847
Employment Retention Rate			Numerator	677
	80%	84.1%	Denominator	805
Earnings Change in Six Months			Numerator	1,550,466
	\$2,000	\$2,043	Denominator	759
Employment and Credential Rate			Numerator	382
	60%	68.6%	Denominator	557

### Table B - Adult Program Results At-A-Glance

Reported Information	Public Assistance Recipients Receiving Intensive or Training Services			N	Veterans			viduals )isabilit		Older Individuals		
Entered Employment		NUM	62		NUM	43		NUM	44		NUM	41
Rate	72.1%	DEN	86	70.5%	DEN	61	63.8%	DEN	69	71.9%	DEN	57
Employment Retention		NUM	70		NUM	44		NUM	46		NUM	38
Rate	85.4%	DEN	82	86.3%	DEN	51	86.8%	DEN	53	86.4%	DEN	44
Earnings Change in Six Months	\$3,752	NUM DEN	281,436	\$310	NUM DEN	<u>14,261</u> 46	\$2,551	NUM DEN	<u>135,214</u> 53	\$-1,361	NUM DEN	-58,527 43
Employment	φ0,10 <u>2</u>	DEN	10	<b><i>\\</i>\\$\\$\\$\\$\\$\\$\\$\\$\\$\\$</b>	DEN		φ2,001	DEN	00	ψ 1,001	DEN	
and Credential		NUM	37		NUM	13		NUM	19		NUM	21
Rate	59.7%	DEN	62	52.0%	DEN	25	54.3%	DEN	35	56.8%	DEN	37

## Table C - Outcomes for Adult Special Populations

Reported Information	-	lividual eived T Servic	raining	Individuals Who Received Only Cor and Intensive Services		
Entered Employment Rate		NUM	376		NUM	243
	76.4%	DEN	492	68.5%	DEN	355
Employment Retention Rate		NUM	424		NUM	253
	85.3%	DEN	497	82.1%	DEN	308
Earnings Change in Six Months		NUM	1,164,574		NUM	385,892
	\$2,499	DEN	466	\$1,317	DEN	293

Reported Information	Negotiated Performance Level	Actual Performance Level			
Entered Employment Rate			Numerator	814	
	78%	76.6%	Denominator	1,062	
Employment Retention Rate			Numerator	712	
	87%	87.5%	Denominator	814	
Earnings Replacement in Six Months			Numerator	9,285,574	
	80%	72.6%	Denominator	12,788,260	
Employment and Credential Rate		Numerator		368	
	60%	60.2%	Denominator	611	

## Table E - Dislocated Worker Program Results At-A-Glance

# Table F - Outcomes for Dislocated Worker Special Populations

Reported Information	Veterans			Individuals With Disabilities			Older Individuals			Displaced Homemakers		
Entered Employment Rate		NUM	76		NUM	24		NUM	70		NUM	8
	72.4%	DEN	105	72.7%	DEN	33	70.7%	DEN	99	72.7%	DEN	11
Employment Retention		NUM	66		NUM	20		NUM	59		NUM	6
Rate	86.8%	DEN	76	83.3%	DEN	24	84.3%	DEN	70	75.0%	DEN	8
Earnings Replacement Rate		NUM	1,031,238		NUM	261,686		NUM	729,383		NUM	76,493
	70.7%	DEN	1,459,037	79.8%	DEN	327,758	63.3%	DEN	1,151,679	193.4%	DEN	39,553
Employment and Credential Rate		NUM	42		NUM	6		NUM	34		NUM	5
	63.6%	DEN	66	54.5%	DEN	11	48.6%	DEN	70	83.3%	DEN	6

## Table G - Other Outcome Information for the Dislocated Worker Program

Reported Information	-		ls Who Fraining ces	Receiv		s Who y Core and ervices
Entered Employment Rate		NUM	426		NUM	388
	76.3%	DEN	558	77.0%	DEN	504
Employment Retention		NUM	378		NUM	334
Rate	88.7%	DEN	426	86.1%	DEN	388
Earnings Replacement Rate		NUM	4,955,656		NUM	4,329,918
	73.9%	DEN	6,702,348	71.1%	DEN	6,085,912

Reported Information	Negotiated Performance Level	Actual Performance Level		
Entered Employment Rate			Numerator	89
	67%	61.8%	Denominator	144
Employment Retention Rate			Numerator	97
	83%	82.2%	Denominator	118
Earnings Change in Six Months			Numerator	373,216
	\$2,100	\$3303	Denominator	113
Credential Rate		Numerator		106
	50%	54.9%	Denominator	193

### Table H - Older Youth Program Results At-A-Glance

## Table I - Outcomes for Older Youth Special Populations

Reported Information	Public Assistance Recipients Receiving Intensive or Training Services							Out-of-School Youth				
Entered Employment Rate		NUM	9		NUM	0		NUM	14		NUM	22
	75.0%	DEN	12	0%	DEN	1	33.3%	DEN	42	68.8%	DEN	32
Employment Retention Rate		NUM	13		NUM	0		NUM	15		NUM	22
Retention Rate	81.3%	DEN	16	0%	DEN	0	100%	DEN	15	75.9%	DEN	29
Earnings Change in Six		NUM	68,673		NUM	0		NUM	30,844		NUM	68,931
Months	\$ 4,578	DEN	15	\$0	DEN	0	\$2,056	DEN	15	\$2,462	DEN	28
Credential Rate		NUM	12		NUM	0		NUM	15		NUM	23
	57.1%	DEN	21	0%	DEN	1	32.6%	DEN	46	51.1%	DEN	45

Table J - Younger Youth Re	sults At-A-Glance
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Reported Information	Negotiated Performance Level	Actual Performance Level		
Skill Attainment Rate			Numerator	1112
	76%	77.0%	Denominator	1444
Diploma or Equivalent Attainment Rate			Numerator	60
	55%	67.4%	Denominator	89
Retention Rate			Numerator	126
	65%	60.6%	Denominator	208

## Table K - Outcomes for Younger Youth Special Populations

Reported Information	Public Assista Recipients Receiving Intensive o Training Serv		ents ving ve or Disabilition				Out-of-School Youth		ol
Skill Attainment Rate	78.7%	NUM DEN	70 89	77.4%	NUM DEN	707 914	63.0%	NUM DEN	58 92
Diploma or Equivalent Attainment Rate	37.5%	NUM DEN	3	74.5%	NUM DEN	<u>38</u> 51	40.7%	NUM DEN	11 27
Retention Rate	75.0%	NUM DEN	12 16	61.8%	NUM DEN	55 89	51.6%	NUM DEN	33 87

## Table L - Other Reported Information

	Emplo Rete	lonth byment ntion ate	C (Aduli ۱۲ ۱2 Mc Rep	o. Earnings hange t and Older (outh) or o. Earnings lacement ated Worker)	Partie Nont	ements cipants radition ployme	in nal	Wages At Entry Into Employment For Those Individuals Who Entered Unsubsidized Employment		Entry Into Unsubsidized Employment Related to the Training Received of Those Who Completed Training Services			
Adults		418		1,402,487		NUM	40		NUM	2,273,362		NUM	250
Auulis	78.9%	530	\$2,745	511	6.5%	DEN	619	\$3,673	DEN	619	67.0%	DEN	376
Dislocated		434		5,599,077		NUM	50		NUM	4,767,811		NUM	249
Workers	81.9%	530	85.7%	6,534,290	6.1%	DEN	814	\$5,857	DEN	814	59.0%	DEN	426
Older Youth		63		217,491		NUM	20		NUM	234,663			
	61.2%	103	\$2,242	97	22.5%	DEN	89	\$2,637	DEN	89			

### Table M - Participation Levels

	Total Participants Served	Total Exiters
Adults	1861	1024
Dislocated Workers	3168	1165
Older Youth	355	137
Younger Youth	1726	715

## Table N - Cost of Program Activities

Progra	m Ao	ctivity	Total Federal Funding						
Local Adults			5,041,397.00						
Local Dislocated Workers		3,693,320.00							
Local Youth			4,019,713.00						
Rapid Response (up to 25%) §134(a)(2)(A)			1,541,439.00						
Statewide Required Activities (Up to 15%) §134(a)(2)(B)			1,748,066.00						
		Activities specified in §134(b)(3)(i), (ii), (iv), (v) & (vii)	0.00						
Statewide	Program Activity Description	Miscellaneous	303,764.00						
Allowable Activities §134(a)(3)	ivity De:	ivity De	ivity De:	ivity Des	ivity Des	ivity De:	ivity Des		
	ram Act								
	Prog								
Total of All Federal	Spen	ding Listed Above	16,347.699.00						

# Local Area Performance

Program Year 2002

Local Area Name		Adults	131
		Dislocated Workers	326
		Older Youth	29
Local Area I	Total Participants Served	Younger Youth	176
ETA Assigned #		Adults	79
-		Dislocated Workers	136
00005		Older Youth	17
20005	Total Exiters	Younger Youth	108
			Actual
		Negotiated Performance Level	Performance Level
Customer Satisfaction	Program Participants	70%	83.2%
	Employers	66%	80.5%
	Adults	71%	66.7%
Entered Employment Rate	Dislocated Workers	85%	78.2%
	Older Youth	59%	66.7%
	Adults	82%	84.3%
Retention Rate	Dislocated Workers	91%	87.6%
	Older Youth	83%	33.3%
	Younger Youth	74%	50.8%
Earnings	Adults	\$1,314	\$1,941
Change/Earnings	Dislocated Workers	75%	80.8%
Replacement in Six	Older Vouth	<b>\$1.000</b>	<b>\$</b> 005
Months	Older Youth	\$1,386	\$625
	Adults Dialogeted Werkere	60%	62.7%
Credential/Diploma Rate	Dislocated Workers Older Youth	60%	64.0%
		50%	46.7%
Skill Attainment Rate	Younger Youth Younger Youth	<u>55%</u> 50%	33.3% 49.1%
Description of Other State (WIA 136(d)(1)(Insert additi more than two "Other State	Indicators of Performance onal rows if there are	50%	49.170
Performance")		N/A	N/A
Overall Status of Local Performance	Not Met	Met	Exceeded
r ei i Ui IIIaille	4	5	8

### Table O - Local Area I Performance

Local Area Name		Adults	223
		Dislocated Workers	313
Local Area II		Older Youth	36
Local Area II	Total Participants Served	Younger Youth	294
ETA Assigned #	-	Adults	99
-		Dislocated Workers	159
00040		Older Youth	12
20010	Total Exiters	Younger Youth	100
			Actual
		Negotiated Performance Level	Performance Level
Customer Satisfaction	Program Participants	64%	90.5%
	Employers	62%	84.3%
	Adults	66%	77.3%
Entered Employment Rate	Dislocated Workers	76%	88.2%
	Older Youth	63%	42.9%
	Adults	78%	90.7%
Retention Rate	Dislocated Workers	85%	93.3%
	Older Youth	77%	100%
	Younger Youth	55%	59.1%
Earnings	Adults	\$2,000	\$3,140
Change/Earnings Replacement in Six	Dislocated Workers	81%	86.0%
Months	Older Youth	\$2,000	\$5,310
	Adults	45%	86.7%
Credential/Diploma Rate	Dislocated Workers	45%	84.2%
oreactina, pipionia Nate	Older Youth	35%	44.4%
	Younger Youth	55%	79.6%
Skill Attainment Rate	Younger Youth	76%	71.5%
Description of Other State (WIA 136(d)(1)(Insert additi more than two "Other State Performance")	onal rows if there are	N/A	N/A
Overall Status of Local	Not Met	Met	Exceeded
Performance	1	1	15

### Table O - Local Area II Performance

Table O - Local	Area III Performance
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Local Area Name		Adults	1247
		<b>Dislocated Workers</b>	517
Local Area III		Older Youth	142
	Total Participants Served	Younger Youth	1033
ETA Assigned #	•	Adults	571
-		Dislocated Workers	270
2004 5		Older Youth	63
20015	Total Exiters	Younger Youth	423
		Negotiated Performance Level	Actual Performance Level
Customer Satisfaction	Program Participants	70%	85.0%
	Employers	66%	44.2%
	Adults	68%	69.2%
Entered Employment Rate	<b>Dislocated Workers</b>	71%	67.2%
	Older Youth	55%	50.0%
	Adults	77%	80.6%
Retention Rate	Dislocated Workers	83%	85.0%
	Older Youth	69%	82.1%
	Younger Youth	42%	70.0%
Earnings	Adults	\$2,537	\$120
Change/Earnings Replacement in Six	Dislocated Workers	75%	65.4%
Months	Older Youth	\$1,638	\$3,007
	Adults	60%	60.7%
Creatential/Distance Date	Dislocated Workers	60%	59.8%
Credential/Diploma Rate	Older Youth	50%	46.7%
	Younger Youth	55%	58.3%
Skill Attainment Rate	Younger Youth	81%	77.7%
Description of Other State (WIA 136(d)(1)(Insert additi more than two "Other State Performance")	onal rows if there are	N1/A	N1/A
renormance )		N/A	<u>N/A</u>
Overall Status of Local Performance	Not Met	Met	Exceeded
renormance	2	6	9

Local Area Name		Adults	145
		Dislocated Workers	1668
Local Area IV		Older Youth	39
Local Area IV	Total Participants Served	Younger Youth	38
ETA Assigned #	-	Adults	104
_		Dislocated Workers	404
20020		Older Youth	18
20020	Total Exiters	Younger Youth	20
		Negotiated Performance Level	Actual Performance Level
Customer Satisfaction	Program Participants	64%	88.3%
	Employers	62%	81.2%
	Adults	71%	90.2%
Entered Employment Rate	Dislocated Workers	76%	85.6%
	Older Youth	63%	82.4%
	Adults	78%	89.3%
Retention Rate	Dislocated Workers	85%	87.6%
	Older Youth	77%	90.5%
	Younger Youth	55%	80.0%
Earnings	Adults	\$2,000	\$5,658
Change/Earnings Replacement in Six	Dislocated Workers	80%	72.4%
Months	Older Youth	\$2,100	\$6,442
	Adults	45%	75.0%
Credential/Diploma Rate	Dislocated Workers	45%	54.4%
Credential/Diploma Rate	Older Youth	35%	66.7%
	Younger Youth	55%	23.1%
Skill Attainment Rate	Younger Youth	76%	48.4%
Description of Other State (WIA 136(d)(1)(Insert additi more than two "Other State Performance")	onal rows if there are	N/A	N/A
Overall Status of Local Performance	Not Met	Met	Exceeded
	2	1	14

### Table O - Local Area IV Performance

Local Area Name		Adults	172
		<b>Dislocated Workers</b>	140
		Older Youth	68
Local Area V	Total Participants Served	Younger Youth	127
ETA Assigned #	•	Adults	91
_		Dislocated Workers	88
00005		Older Youth	32
20025	Total Exiters	Younger Youth	46
		Negotiated Performance Level	Performance Level
Customer Satisfaction	Program Participants	70%	86.7%
Customer Datisfaction	Employers	66%	85.7%
	Adults	76%	71.7%
Entered Employment Rate	Dislocated Workers	72%	81.4%
	Older Youth	77%	65.3%
	Adults	79%	81.1%
Retention Rate	Dislocated Workers	85%	89.2%
	Older Youth	79%	83.0%
	Younger Youth	64%	61.8%
Earnings	Adults	\$1,583	\$3,652
Change/Earnings	Dislocated Workers	80%	76%
Replacement in Six Months	Older Youth	\$1,922	\$2,315
	Adults	60%	77.2%
Credential/Diploma Rate	Dislocated Workers	60%	80.3%
	Older Youth	55%	58.8%
	Younger Youth	55%	54.0%
Skill Attainment Rate	Younger Youth	34%	34.0%
Description of Other State (WIA 136(d)(1)(Insert addition more than two "Other State	onal rows if there are		
Performance")		N/A	N/A
Overall Status of Local Performance	Not Met	Met	Exceeded
	0	6	11

#### State Name: KS Program Year: 2002

#### Table A: Workforce Investment Act Customer Satisfaction Results

Customer Satisfaction	Negotiated Performance Level	Performance Level - American Surveys		Number of Customers Eligible for the Survey	Number of Customers Included in the Sample	Response Rate
Participants	70	86.5	1,343	3,020	1,633	82.2
Employers	66	75.2	1,286	2,148	1,474	87.2

#### Table B: Adult Program Results At-A-Glan

	Negotiated Performance Level	Actual Perform	ormance Level		
Entered Employment Pote	73	73.1	619		
Entered Employment Rate			847		
Employment Detention Date	80	84.1	677		
Employment Ratention Rate			805		
Formings Change in Six Month	2,000	2,043	1,550,466		
Earnings Change in Six Month			759		
	60	69.6	382		
Employment and Credential Rate	60	68.6	557		

#### Table C: Outcomes for Adult Special Populations

Reported Information		Public Assistance Recipients Receiving Intensive or Training Services		Veterans		Individuals With Disabilities		Older Individuals	
Entered		62		43		44		41	
Employment Rate	72.1	86	70.5	61	63.8	69	71.9	57	
Employment Retention		70		44		46		38	
Rate	85.4	82	86.3	51	86.8	53	86.4	44	
Earnings Change in Six		281,436		14,261		135,214		-58,527	
Months	3,752	75	310	46	2,551	53	-1,361	43	
Employment	50.7	59.7         37         52           62         52         52		13	54.2	19		21	
and Credential Rate	59./			25	54.3	35	56.8	37	

#### Table D: Other Outcome Information for the Adult Program

Reported Information	Individuals Who Received Individuals Who Only Received Core and Intensive Server			
Entered Employment Pate	76.4	376	68.5	243
Entered Employment Rate	76.4	492	00.0	355
Employment Detention Date	95.2	424	92.4	253
Employment Retention Rate	85.3	497	82.1	308
Formings Change in Six Manthe	2 400	1,164,574	4 947	385,892
Earnings Change in Six Months	2,499	466	1,317	293

#### Table E: Dislocated Worker Program Results At-A-Glance

	Negotiated Performance Level	Negotiated Performance Level       Actual Performance         78       76.6         87       87.5         80       72.6		
Entered Employment Date	78	76.6	814	
Entered Employment Rate			1,062	
mployment Retention Rate	87	87.5	712	
Employment Retention Rate		87.5	814	
Formings Donlossmont in Six Months	80	72.6	9,285,574	
Earnings Replacement in Six Months			12,788,260	
	60	60.2	368	
Employment and Credential Rate		60.2	611	

#### Table F: Outcomes for Dislocated Worker Special Populations

Reported Information	Vet	erans	Individuals	With Disabilities	Olde	r Individuals	Displace	d Homemakers
Entered Employment	72.4	76	72.7	24	70.7	70		8
Rate		105		33		99	72.7	11
Employment Retention		66		20		59	75	6
Rate	86.8	76	83.3	24	84.3	70		8
Earnings Replacement		1,031,238		261,686		729,383	193.4	76,493
Rate	70.7	1,459,037	79.8	327,758	63.3	1,151,679		39,553
Employmemt And Credential Rate		42		6		34	83.3	5
	63.6	66	54.5	11	48.6	70		6

#### Table G: Other Outcome Information for the Dislocated Worker Program

Reported Information	Individuals Who Re	eceived Training Services	Individuals Who Received Core and Intensive Services		
Entered Employment Rate		426		388	
	76.3	558	77	504	
Employment Retention Rate		378		334	
	88.7	426	86.1	388	
Earnings Replacement Rate	73.9	4,955,656	71.1	4,329,918	
	10.0	6,702,348		6,085,912	

#### Table H: Older Youth Results At-A-Glance

	Negotiated Performance Level	Actual Pe	rformance Level
Entered Employment Pate	67	61.9	89
Entered Employment Rate	67	61.8	144
Employment Retention Rate	83	82.2	97
	65	02.2	118
Earnings Change in Six Months	2,100	3,303	373,216
	,		113
Credential Rate	50	54.9	106
			193

#### Table I: Outcomes for Older Youth Special Populations

Reported Information	ported Information Public Assistance Recipients		Veterans		Individuals	With Disabilities	Out-of-School Youth	
Entered Employment		9		0		14		22
Rate	75	12	0	1	33.3	42	68.8	32
Employment Retention	81.3	13		0	100	15	75.9	22
Rate		16	0	1		15		29
Earnings Change in		68,673		0		30,844		68,931
Six Months	4,578	15	0	1	2,056	15	2,462	28
Credential Rate		12	_	0		15	51.1	23
	57.1	21	0	1	32.6	46		45

#### Table J: Younger Youth Results At-A-Glance

	Negotiated Performance Level	Actual P	erformance Level
Skill Attainment Rate	76	77	1,112
	/0	11	1,444
Dislama as Equivalent Attainment Data		67.4	60
Diploma or Equivalent Attainment Rate	55	67.4	89
Deterrition Dete	<b>CF</b>	<u> </u>	126
Retention Rate	65	60.6	208

#### Table K: Outcomes for Younger Youth Special Populations

Reported Information	Public Assistance Recipients		Individu	uals Disabilities	Out-of-School Youth		
Skill Attainment Rate		70		707		58	
	78.7	89	77.4	914	63	92	
Diploma or Equivalent	37.5	3	74.5	38	40.7	11	
Attainment Rate		8		51		27	
	75	12		55	54.0	33	
Retention Rate		16	61.8	89	51.6	64	

#### Table L: Other Reported Information

	Emplo	lonth oyment on Rate	12 Mo. Ear (Adults and C 0 12 Mo. Ear Replaceme (Dislocated V	r nings ent	Parti Non	Placements for Participants in Nontraditional Employment		Wages At Entry Into Employment For Those Individuals Who Entered Employment Unsubsidized Employment		Unsubsidized ent Related to ng Received of ho Completed ng Services
	70.0	418	0.745	1,402,487		40	3,673	2,273,362	00 F	250
Adults	78.9	530	2,745	511	6.5	619		619	66.5	376
Dislocated	24.2	434		5,599,077		50		4,767,811		249
Workers	81.9	530	85.7	6,534,290	6.1	814	5,857	814	58.5	426
Older	61.2	63		217,491		20	0.007	234,663		
Youth	,	103	2,242	97	22.5	89	2,637	89		

#### Table M:Participation Levels

	Total Participants Served	Total Exiters
Adults	1,861	1,024
Dislocated Workers	3,168	1,165
Older Youth	355	139
Younger Youth	1,726	715

#### Table N: Cost of Program Activities

		Program Activity	Total Federal Spending
Local Adult	s		\$5,041,397.00
Local Dislo	cated	l Workers	\$3,693,320.00
Local Youth	1		\$4,019,713.00
Rapid Resp	onse	(up to 25%) 134 (a) (2) (A)	\$1,541,439.00
Statewide R	equi	red Activities (up to 25%) 134 (a) (2) (B)	\$1,748,066.00
Statewide Allowable Activities 134 (a) (3)	Program Activity Description	Miscellaneous	\$303,764.00
		Total of All Federal Spending Listed Above	\$16,347,699.00

#### State Name: KS

Progam Year:

2002

Local Area Name:		Adults	626
20005	Total Participants	Dislocated Workers	917
	Served	Older Youth	101
		Younger Youth	748
	Total Exiters	Adults	205
		Dislocated Workers	195
		Older Youth	28
		Younger Youth	180

		Negotiated Perfor Level	mance	Actual Performa Level	ance
Customer Catiofastian	Program Participants		70		83.2
Customer Satisfaction	Employers		66		80.5
	Adults		71		66.7
Entered Employment Rate	Dislocated Workers		85		78.2
	Older Youth		59		66.7
	Adults		82		84.3
	Dislocated Workers		91		87.6
Retention Rate	Older Youth		83		33.3
	Younger Youth		74		50.8
	Adults(\$)		1,314		1,941
Earnings Change / Earnings Replacement in Six Months	Dislocated Workers		75		80.8
	Older Youth (\$)		1,386		625
	Adults		60		62.7
	Dislocated Workers		60		64
Credential / Diploma Rate	Older Youth		50		46.7
	Younger Youth		55		33.3
Skill Attainment Rate	Younger Youth		50		49.1
Description of Other State Inc	licators of Performance				
Indicator Descriptio			0		0
Indicator Descriptio			0		0
		Not Met	Ме	t Exceed	ded
Overall Status of Local Perfor	mance	0	0	0	

#### State Name: KS

Progam Year:

2002

Local Area Name: 20010		Adults	663
	Total Participants	Dislocated Workers	914
	Served	Older Youth	90
		Younger Youth	740
	Total Exiters	Adults	214
		Dislocated Workers	264
		Older Youth	21
		Younger Youth	152

		Negotiated Perfor Level	mance		erformance .evel
Customer Satisfaction	Program Participants		64		90.5
Customer Satisfaction	Employers		62		84.3
	Adults		66		77.3
Entered Employment Rate	Dislocated Workers		76		88.2
	Older Youth		63		42.9
	Adults		78		90.7
Detenden Dete	Dislocated Workers		85		93.3
Retention Rate	Older Youth		77		100
	Younger Youth		55		59.1
	Adults(\$)		2,000		
Earnings Change / Earnings Replacement in Six Months	Dislocated Workers		81		86
	Older Youth (\$)		2,000		5,310
	Adults		45		86.7
	Dislocated Workers		45		84.2
Credential / Diploma Rate	Older Youth		35		44.4
	Younger Youth		55		79.6
Skill Attainment Rate	Younger Youth		76		71.5
Description of Other State Inc	licators of Performance				
Indicator Descriptio			0		0
Indicator Descriptio			0		0
		Not Met	Me	t	Exceeded
Overall Status of Local Perfor	mance	0	0		0

#### State Name: KS

Progam Year:

2002

Local Area Name:		Adults	1,302
20015	Total Participants	Dislocated Workers	1,005
	Served	Older Youth	169
		Younger Youth	1,140
	Total Exiters	Adults	652
		Dislocated Workers	342
		Older Youth	68
		Younger Youth	442

		Negotiated Perfor Level	mance		erformance evel
Customer Catiofastian	Program Participants		70		85
Customer Satisfaction	Employers		66		44.2
	Adults		68		69.2
Entered Employment Rate	Dislocated Workers		71		67.2
	Older Youth		55		50
	Adults		77		80.6
Determine Dete	Dislocated Workers		83		85
Retention Rate	Older Youth		69		82.1
	Younger Youth		42		70
	Adults(\$)		2,537		120
Earnings Change / Earnings Replacement in Six Months	Dislocated Workers		75		65.4
	Older Youth (\$)		1,638		3,007
	Adults		60		
One described / Disclosure Derie	Dislocated Workers		60		59.8
Credential / Diploma Rate	Older Youth		50		46.7
	Younger Youth		55		58.3
Skill Attainment Rate	Younger Youth		81		77.7
Description of Other State Inc	licators of Performance				
Indicator Descriptio			0		0
Indicator Descriptio			0		0
		Not Met	Me	t I	Exceeded
Overall Status of Local Perfor	mance	0	0		0

#### State Name: KS

Progam Year:

2002

Local Area Name:		Adults	599
20020	Total Participants	Dislocated Workers	1,902
	Served	Older Youth	166
		Younger Youth	673
	Total Exiters	Adults	233
		Dislocated Workers	435
		Older Youth	25
		Younger Youth	82

		Negotiated Perfor Level	mance	Actual Perform Level	nance
Customer Catiofaction	Program Participants		64		88.3
Customer Satisfaction	Employers		62		81.2
	Adults		71		90.2
Entered Employment Rate	Dislocated Workers		76		85.6
	Older Youth		63		82.4
	Adults		78		89.3
Determine Dete	Dislocated Workers		85		87.6
Retention Rate	Older Youth		77		90.5
	Younger Youth		55		80
	Adults(\$)		2,000		5,658
Earnings Change / Earnings Replacement in Six Months	Dislocated Workers		80		72.4
	Older Youth (\$)		2,100		6,442
	Adults		45		
	Dislocated Workers		45		54.4
Credential / Diploma Rate	Older Youth		35		66.7
	Younger Youth		55		23.1
Skill Attainment Rate	Younger Youth		76		48.4
Description of Other State Inc	licators of Performance				
Indicator Descriptio			0		0
Indicator Descriptio			0		0
		Not Met	Ме	t Exce	eded
Overall Status of Local Perfor	mance	0	0	0	

#### State Name: KS

Progam Year:

2002

Local Area Name: 20025		Adults	613
	Total Participants	Dislocated Workers	705
	Served	Older Youth	113
		Younger Youth	637
	Total Exiters	Adults	199
		Dislocated Workers	140
		Older Youth	37
		Younger Youth	103

		Negotiated Perfor Level	mance	Actual Per Lev	
Customer Catiofaction	Program Participants		70		86.7
Customer Satisfaction	Employers		66		85.7
	Adults		76		71.7
Entered Employment Rate	Dislocated Workers		72		81.4
	Older Youth		77		65.3
	Adults		79		81.1
Defendence Defe	Dislocated Workers		85		89.2
Retention Rate	Older Youth		79		83
	Younger Youth		64		61.8
	Adults(\$)		1,583	3	
Earnings Change / Earnings Replacement in Six Months	Dislocated Workers		80		76
	Older Youth (\$)		1,922		2,315
	Adults		60		77.2
	Dislocated Workers		60		80.3
Credential / Diploma Rate	Older Youth		50		58.8
	Younger Youth		55		54.2
Skill Attainment Rate	Younger Youth		34		54
Description of Other State Inc	licators of Performance				
Indicator Descriptio			0		0
Indicator Descriptio			0		0
		Not Met	Ме	t E	xceeded
Overall Status of Local Perfor	mance	0	0		0

#### State Name: KS

Progam Year:

2002

Local Area Name:	Total Participants Served	Adults	488
20901		Dislocated Workers	584
		Older Youth	71
		Younger Youth	553
	Total Exiters	Adults	121
		Dislocated Workers	57
		Older Youth	10
		Younger Youth	61

		Negotiated Perfor Level	mance	Actual Performance Level	
Customer Satisfaction	Program Participants		0	0	
	Employers		0	0	
Entered Employment Rate	Adults		0	0	
	Dislocated Workers		0	75	
	Older Youth		0	0	
Retention Rate	Adults		0	0	
	Dislocated Workers		0	100	
	Older Youth		0	0	
	Younger Youth		0	0	
Earnings Change / Earnings Replacement in Six Months	Adults(\$)		0	0	
	Dislocated Workers		0	116.7	
	Older Youth (\$)		0		
	Adults		0		
One dential / Dislama Data	Dislocated Workers		0	50	
Credential / Diploma Rate	Older Youth		0		
	Younger Youth		0		
Skill Attainment Rate	Younger Youth		0		
Description of Other State Inc	licators of Performance				
Indicator Descriptio			0	0	
Indicator Descriptio			0	0	
Overall Status of Local Performance		Not Met	Met	Exceeded	
		0	0	0	

#### State Name: KS

Progam Year:

2002

Local Area Name: 20902	Total Participants Served	Adults	486
		Dislocated Workers	645
		Older Youth	71
		Younger Youth	553
	Total Exiters	Adults	120
		Dislocated Workers	74
		Older Youth	10
		Younger Youth	61

		Negotiated Perfor	mance	Actual Performance Level	
Customer Satisfaction	Program Participants		0	0	
	Employers		0	0	
Entered Employment Rate	Adults		0	0	
	Dislocated Workers		0		
	Older Youth		0		
Retention Rate	Adults		0	0	
	Dislocated Workers		0	100	
	Older Youth		0		
	Younger Youth		0		
	Adults(\$)		0	0	
Earnings Change / Earnings Replacement in Six Months	Dislocated Workers		0		
	Older Youth (\$)		0		
	Adults		0		
	Dislocated Workers		0		
Credential / Diploma Rate	Older Youth		0		
	Younger Youth		0		
Skill Attainment Rate	Younger Youth	0		46.8	
Description of Other State Inc	licators of Performance				
Indicator Descriptio			0	0	
Indicator Descriptio			0	0	
Overall Status of Local Performance		Not Met	Met	Exceeded	
		0	0	0	