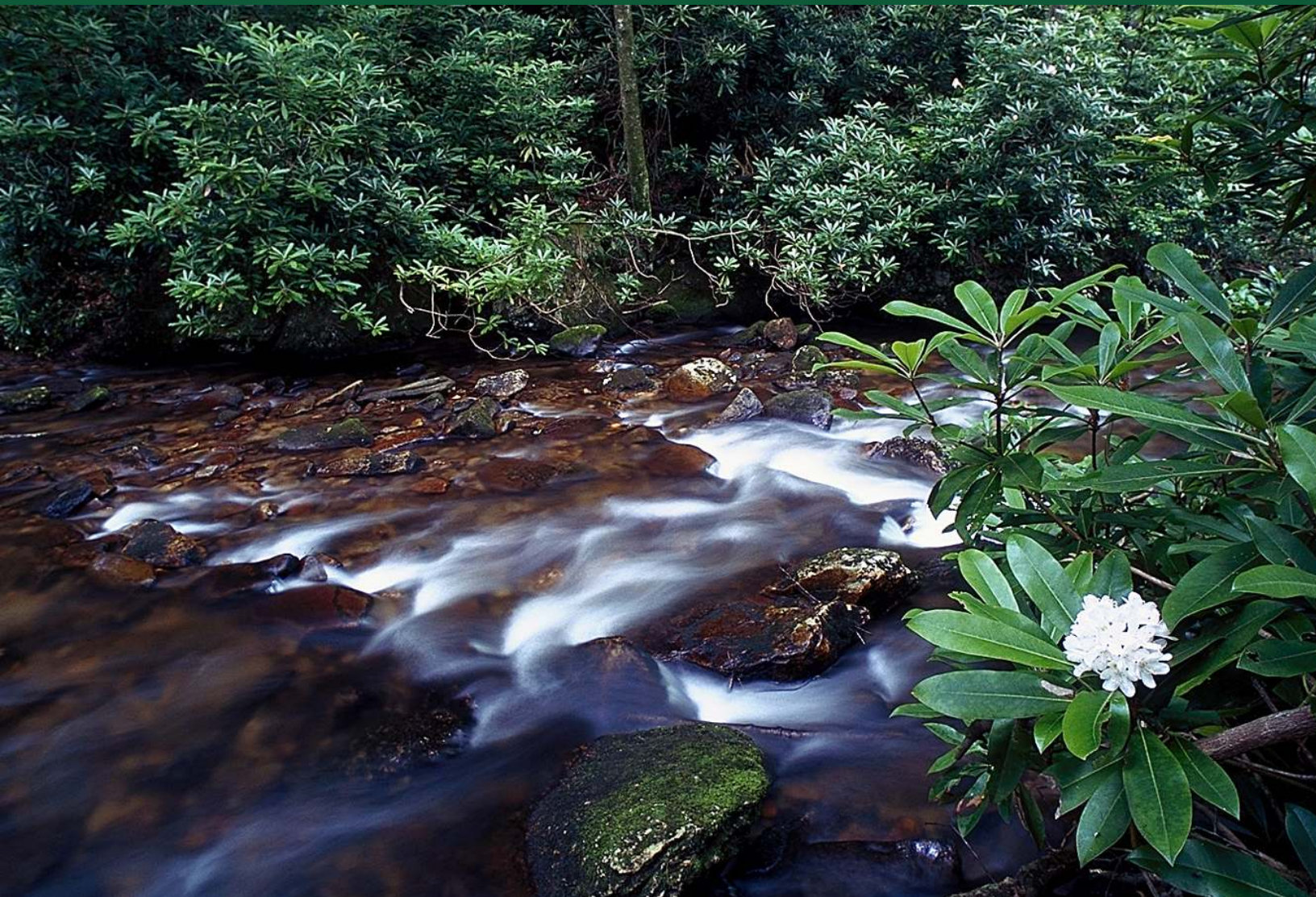


THE STATE OF NORTH CAROLINA...

WORKFORCE INVESTMENT ACT  
ANNUAL REPORT  
2002





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# STATEMENT OF BUSINESS

North Carolina's ability to attract and retain high growth industries increasingly depends on our capacity to supply a skilled labor force. The North Carolina Department of Commerce supports programs that upgrade the skills of our existing workers, prepare youth and other emerging workers to enter the labor force, and reconnect dislocated workers and welfare recipients to the workforce.





Governor Michael F. Easley

A workforce that is well trained to meet the demands of the 21<sup>st</sup> century is vital to the economic well being of our state. It becomes more evident each year that North Carolina is not only competing with other states in the nation, but with every other nation in the world. In order for us to remain competitive, our workers must have the training and support systems necessary to take advantage of the quality jobs that come into the state.

Critical to our success in the new economy is the work of the local Workforce Development Boards and the system of JobLink Career Centers around the state. These local boards have an understanding of the needs of the citizens and employers in their areas and through the JobLink Career Centers can respond effectively to those needs. The workforce programs delivered through Workforce Investment Act funding are integral parts of the JobLink Career Center system.

This 2002 Annual Report documents just some of the progress that has been made in the development of our workforce system. We must continue to provide education and training opportunities so that each of our citizens may reach their full potential for the benefit of themselves, their families, and their communities.



Secretary of Commerce, Jim Fain

In the past year, we have all seen the results of structural changes in the economies of our state and our nation. Companies that are not competitive in the global marketplace have downsized or closed their doors, leaving thousands of their employees out of work.

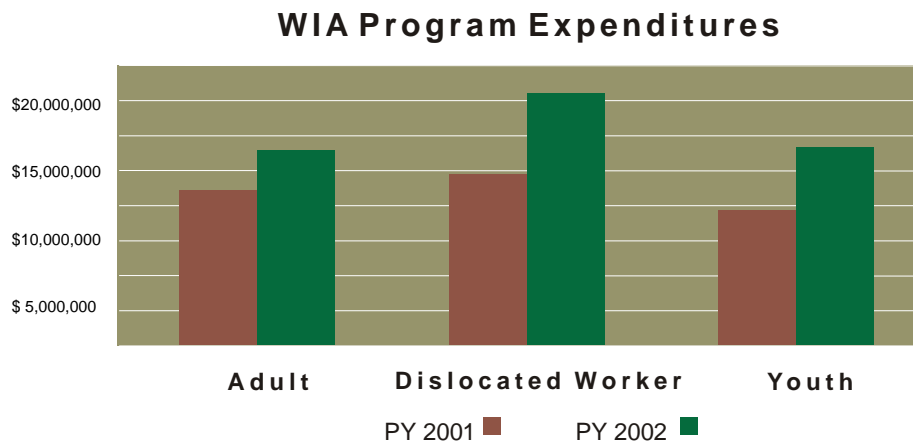
These events have been devastating to families and communities all across the state. The programs and services offered through the Workforce Investment Act continue to play a significant role in the re-educating, re-training, and re-employing of all workers affected by our rapidly changing economy.

As the world's economy goes through a period of realignment, we must continue to improve the skills of all of our human resources - our emerging workforce, our workers in transition, and our incumbent workers. The state's JobLink Career Center system is in place to meet those employment and training challenges. Under the leadership of local Workforce Development Boards, JobLink Career Centers bring together a number of workforce programs that are designed to serve their local labor markets. The JobLink partner agencies provide services at a single community location, which greatly improves efficiency and access for our citizens.

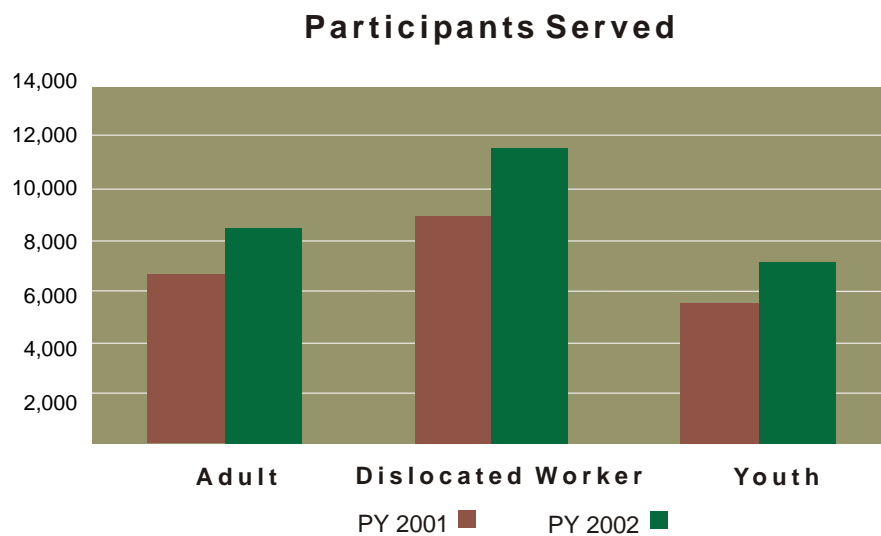
The accomplishments in the delivery of workforce services described in this Annual Report are worthy of praise. But we cannot rest on our laurels. Our entire workforce delivery system must persevere to seek to find ways to improve services, to increase efficiency, and to be more customer friendly. We must use all available tools as we continue to develop North Carolina's workforce for the new economy.

## PROGRAM YEAR 2002 SUMMARY

For Program Year 2002 (PY 2002), it was not a surprise to see an increase in total WIA expenditures from prior years. Dislocated Worker program expenditures (including Rapid Response activities) jumped to over \$20.6 million while the Adult and Youth program expenditures increased to \$16.2 million and \$16.6 million respectively. This represents an overall dramatic increase in total WIA expenditures from the prior year.



The number of participants served rose nearly 30% for each of the three programs in PY 2002 when compared to PY 2001. Once again, the Dislocated Worker program served the most customers with a total of 11,540 participants for the year.



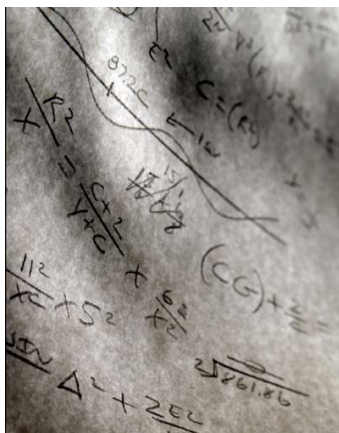
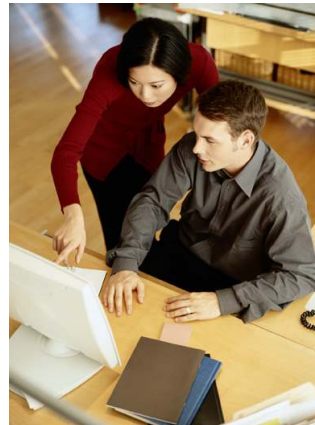
The average expended per Youth served was \$2,348. The Adult average was \$1,887 and the Dislocated Worker (not to include Rapid Response expenditures) average was \$1,574.



In the Adult program, individuals who received training services had a much better outcome than those who only received core and intensive services. The rates for entering employment, employment retention, and earnings change in six months were all significantly higher for those adults receiving training services. This reflects an important and continued need for training services that enable our adult population to find and keep better jobs. As the economy improves, North Carolina continues to focus on providing more educational and training services to its citizens.

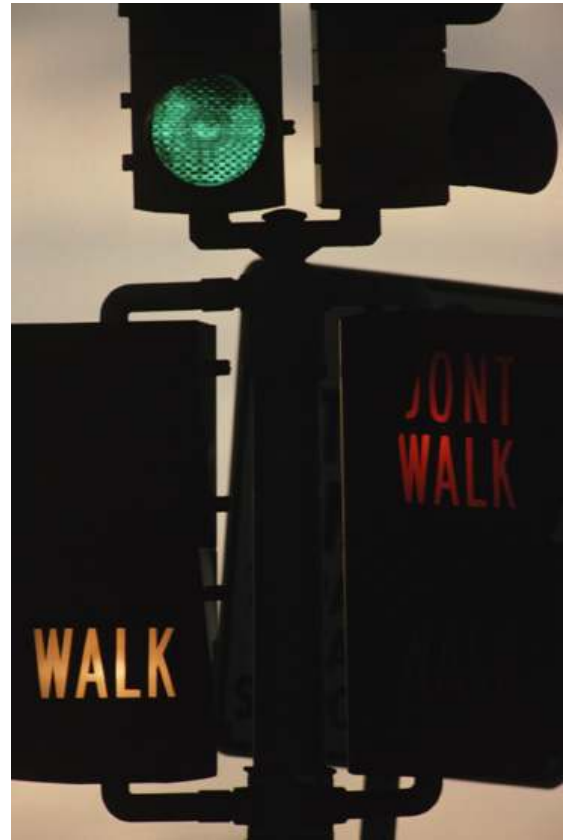


North Carolina exceeded all of its performance goals negotiated with the United States Department of Labor. Likewise, all of the state's twenty-four Local Areas will receive performance incentive awards for meeting their performance goals as negotiated with the state.



## The Journey Continues...

Although North Carolina continues to experience dramatic increases in the number of unemployed workers, it is promising to see how communities and organizations across the state have formed strong partnerships to address the needs of their workers in the midst of this economic turmoil. Since July 2000, the state has lost about 151,000 manufacturing jobs, mostly in the once-mighty textile, furniture and tobacco industries. With a shift now towards job opportunities in health services, construction, and information technology, everyone must refocus their energies toward these available and growing industry sectors.

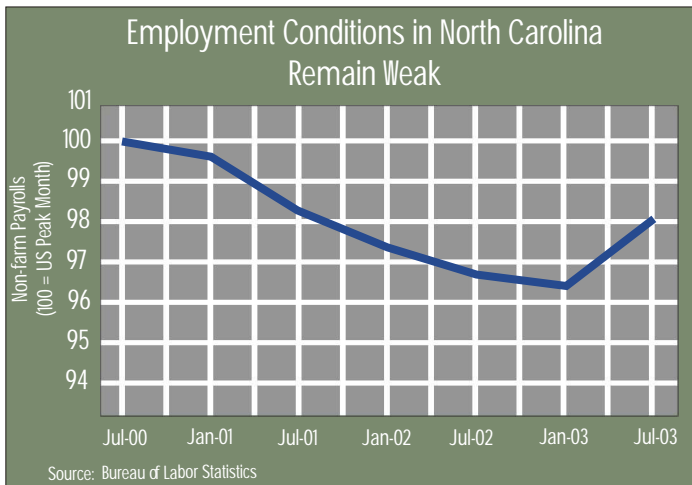


North Carolina's Workforce Investment Act program provides citizens incredible access to an array of workforce development services. As layoffs not only affect workers, but entire communities as a whole, healthy multi-agency partnerships become the foundation of an effective overall service delivery strategy. As evident in the current economy, jobs today require more brain power instead of just muscle power. Understanding that concept is the first step the state has taken to better educate its citizens in preparing them for the what is available to them. With WIA, North Carolina strives to effectively serve its citizens as they try to overcome the various obstacles in their paths.



## Dislocation of Workers: A Workforce in Transition

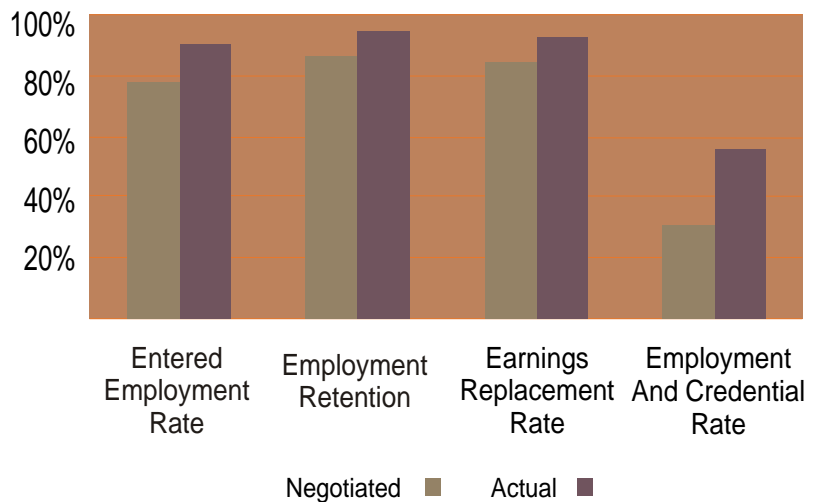
Once again, North Carolina's workforce fell victim to downsizing, layoffs, and plant closures. Job losses continued in the state's traditional manufacturing industries, and employment in the high-tech and financial services sectors also declined in PY 2002. While the state's economy did begin to show signs of improvement in the later months of the program year, layoffs in the textiles and apparel industry continue to slow recovery efforts.



In 1999, North Carolina had the 12<sup>th</sup> lowest unemployment rate in the country. By the end of 2002, the state's unemployment rate experienced a significant turnaround, climbing to the 5<sup>th</sup> highest in the country, with layoffs and plant closing announcements mounting. As most of these jobs in our traditional base of textiles, furniture, and tobacco are not likely to come back, workers from these sectors faced difficult challenges as they had to make choices about changing jobs, or seeking additional training and education.

In PY 2002, North Carolina's Dislocated Worker Unit received 185 official notifications (WARN notices) affecting 24,514 individuals. Despite these difficult economic conditions, the state exceeded all of its Dislocated Worker performance goals serving over 11,500 participants.

### Dislocated Worker



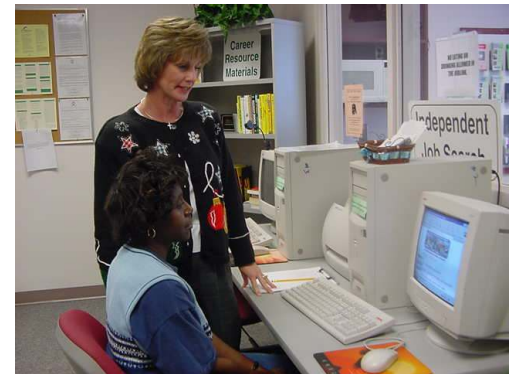
### ADULT WORKERS: FACING CHALLENGES

North Carolina continues to be challenged by increasing job loss and an uncertain economic future as the manufacturing and agricultural sectors have all but disappeared from many communities across the state. A lack of jobs combined with a growing need for a more skilled workforce has kept the North Carolina JobLink Career Centers busy meeting the diverse needs of their adult customers - workers and job seekers alike.



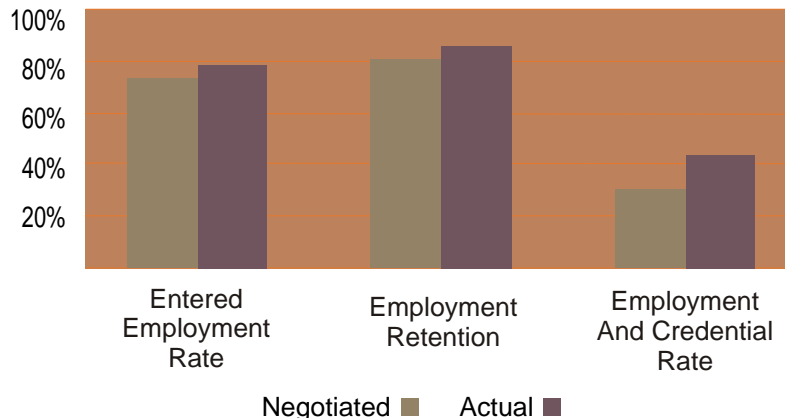
The Adult Program provides a wide range of employment and training services assisting individuals with very basic job getting and job keeping skills, to improving their basic education and occupational skills. Job search and job placement assistance services remain highly valued by JobLink Career Center customers.

The Adult program served over 8,500 adults in 2002, an increase of nearly thirty percent over the prior year's service level. Adults entering training programs are having success largely in the fields of health, education, construction and information technology. The success of our adults in achieving their learning and career goals will become a critical element to North Carolina's future economic recovery.



North Carolina quality services are reflected in exceeding all Adult performance goals for PY 2002.

Adult



## OUR YOUTH: LOOKING AHEAD

Blending traditional employment and training with youth development activities, North Carolina is preparing young people for future careers, ones that will require education beyond high school and ones that will demand strong leadership and creative problem-solving skills.

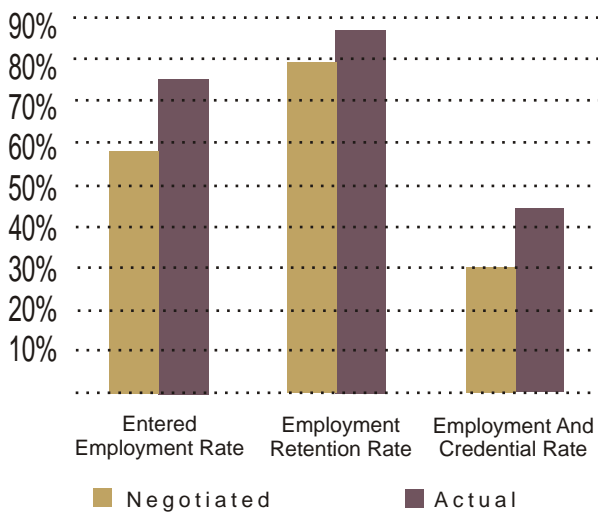


### Building a System...

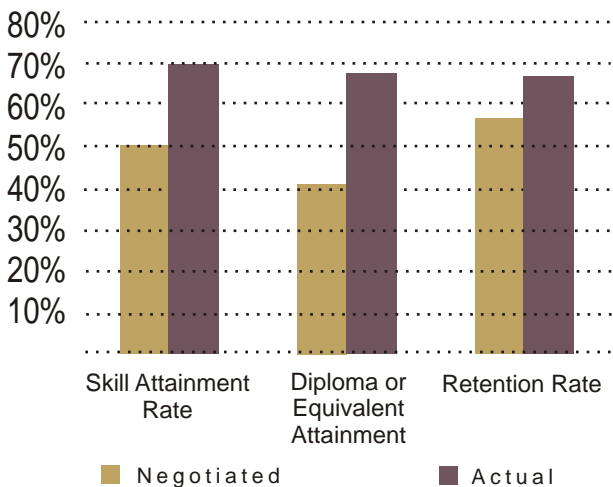
Youth Councils across North Carolina are working hard to develop a comprehensive approach to providing year-round services to youth. Reaching out to community leaders and a wide variety of partner agencies, Youth Councils are filling a key leadership role in rallying communities in support of youth, and building an awareness of the critical workforce issues youth face.

In the Spring of 2003, North Carolina launched Youth Idea Exchange Days, providing the opportunity for Local Area staff to come together in a relaxed informal setting to share promising practices and learn from each other. A network of Local Area youth lead staff is emerging, and has prompted similar dialogue among youth service providers at the local level.

### Older Youth



### Younger Youth



North Carolina recognizes the importance of system building work at all levels and continues to invest funds to further the development of a strong and coordinated local youth service delivery infrastructure. In PY 2002, North Carolina committed \$1 million to this initiative. Our focus on creating a comprehensive system directed to helping youth grow and mature, as well as developing work based skills, led to positive results for the year.

# JOBLINK CAREER CENTERS

## JobLink Career Center Vision

"To improve North Carolina's workforce and strengthen our state's economy by developing a system of JobLink Career Centers that offers labor market information, provides access to career training and job placement services, and serves as the connection between employers and qualified workers."



Under the guidance of North Carolina's Workforce Investment Board, the Commission on Workforce Development, improvements continue to be made to the system of JobLink Career Centers. These 112 offices located all across the state are providing employment, training, and support services to job seekers and employers and bring a number of state and federally funded programs together under one roof. Over the past year, JobLink Career Centers have been inundated with customers seeking re-employment as a result of the staggering number of job losses suffered in the state. Other customers have come looking for better jobs or access to training to upgrade their job skills. JobLink Career Center staff have been hard pressed to keep up with the demand for services.

North Carolina



Career Planning, Training  
& Placement Services



In the midst of this flurry of activity, the Workforce Commission approved new chartering criteria for the JobLink system. This new certification process increases the minimum levels of service required by partner agencies to a degree that will be standard across the state. Using the Malcolm Baldrige quality principles, the new criteria requires a number of service processes be in place and that each JobLink Career Center have a business plan. The application of these new standards will improve the services delivered to our customers.

Another project that has been finalized is the introduction of the JobLink Management Information System (MIS). The system will allow for customers to self-register or to do so with the aid of staff assistance. This new database will track the services provided to JobLink Career Center customers and will provide standard management reports.

Recognizing that an effort to upgrade the skills of existing workers could avert layoffs or business closures, the Workforce Commission created a statewide Incumbent Worker Program. Businesses may apply for up to \$50,000 through their local workforce board to provide funding for educational and skills training for their current workers. It is designed to benefit business by enhancing the skills of employees, thereby increasing employee productivity and the potential for company growth.

North Carolina strives to improve its system of workforce development services to meet the demand of the state's workers and businesses. We must continue to increase efficiency, improve partnering among the state agencies, reduce the duplication of services, and use all available technology to better serve our citizens.



The 2002 North Carolina Workforce Development

Partnership Conference emphasized the state's changing economy. The annual conference had nearly 850 attendees in 2002. The theme for the conference was "Resilience For Changing Times" and focused on:

- ◆ Continuous Improvement
- ◆ New Economy Changing Workplace
- ◆ Customer Service
- ◆ Resilient Workforce Development System

The conference theme reflected a continuing commitment to have a workforce development system that provides North Carolina's citizens and businesses with the resilience they need to navigate the changing economic times. As in prior years, the conference strived to enhance individual professional skills and provided speakers and workshops to further the professional development of all attendees.



## SUCCESS: Achieving Goals

Success in North Carolina can be seen on a daily basis at any one of the many JobLink Career Centers found across the state. However, a select few of outstanding workforce development participants are highlighted each year at the annual Workforce Development Partnership Conference. Some of the award recipients are featured below.

### OUTSTANDING ADULT

In 1997, Ms. Mills went to her local JobLink Career Center. After pre-testing for her GED, Ms. Mills learned that it would take her several weeks of training in order to prepare her for the final test. Time was extremely tight; she wanted to begin General Occupational Technology classes in January 1998. She took the required classes and passed the GED exam with ease in only one month.

In March 2001, Ms. Mills began planning for her career in nursing. She interviewed for several positions at local hospitals and medical facilities. She was pre-hired in an interview with Randolph Hospital and only had to pass her State Boards exam to have the job. She passed the boards in July 2001 and began work that same month.

Currently working as a Registered Nurse at the Randolph Hospital on the weekends, Ms. Mills has time during the week to spend with her family and children's school activities. Her new career has given her the opportunity to purchase her first home in May 2002.

### OUTSTANDING YOUTH

Ms. Wood grew up in a challenging home situation, and like most teens, she modeled the behaviors she saw at home. Ms. Wood married at an early age and as a young wife and mother, she found herself looking for permanent housing and employment to help support her family.

In her search for resources, Ms. Wood was introduced to and enrolled in the WIA program at her high school. Despite her circumstances, she maintained a positive attitude and committed herself to graduate from high school while working a full-time job, taking care of an infant child, and often caring for her younger siblings on weekends. Ms. Wood, through all these obstacles, was able to maintain an "A" average in the classroom.

In May 2002, Ms. Wood graduated from high school. She then entered a summer work experience program at the Aberdeen ESC/Moore County JobLink Career Center as a processing assistant with future plans of attending a community college. Ms. Wood plans on studying social work or elementary education so that she can give back to the community.

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**Table A**  
**Workforce Investment Act Customer Satisfaction Results**

	Negotiated Performance Level	Actual Performance Level	Number of Customers Surveyed	Number of Customers Eligible for The Survey
Program Participants	70.00%	81.49%	2,827	3,981
Employers	68.00%	83.08%	507	707



**Table B  
Adult Program Results At-A-Glance**

Reported Information	Negotiated Performance Level	Actual Performance Level	
		n	d
Entered Employment Rate	70.00%	80.95%	1,517
			1,874
Employment Retention Rate	80.00%	87.62%	1,678
			1,915
Earnings Change in Six Months	\$3,200.00	\$3,225.83	5,396,814
			1,673
Employment And Credential Rate	30.00%	46.27%	776
			1,677

**Table C  
Outcomes for Adult Special Populations**

Reported Information	Public Assistance Recipients Receiving Intensive or Training Services		Veterans		Individuals With Disabilities		Older Individuals	
	n	d	n	d	n	d	n	d
Entered Employment Rate	74.15%	175	83.84%	83	77.85%	123	61.84%	47
		236		99		158		76
Employment Retention Rate	83.17%	168	91.21%	83	81.48%	132	82.76%	48
		202		91		162		58
Earnings Change in Six Months	\$4,062.92	694,760	\$1,970.16	145,792	\$2,952.76	398,623	\$887.09	47,016
		171		74		135		53
Employment and Credential Rate	37.02%	67	45.83%	33	38.03%	27	22.92%	11
		181		72		71		48

**Table D  
Other Outcome Information for the Adult Program**

Reported Information	Individuals Who Received Training Services		Individuals Who Received Only Core and Intensive Services	
	n	d	n	d
Entered Employment Rate	82.41%	1,110	77.23%	407
		1,347		527
Employment Retention Rate	89.40%	1,256	82.75%	422
		1,405		510
Earnings Change in Six Months	\$3,506.55	4,256,950	\$2,483.36	1,139,864
		1,214		459

n= numerator  
d= denominator

**Table E**  
**Dislocated Worker Program Results At-A-Glance**

	Negotiated Performance Level	Actual Performance Level	
Entered Employment Rate	79.00%	88.57%	n 2,503 d 2,826
Employment Retention Rate	87.00%	92.01%	n 2,303 d 2,503
Earnings Replacement Rate	84.00%	91.29%	n 24,643,015 d 26,993,307
Employment and Credential Rate	30.00%	57.20%	n 1,346 d 2,353

**Table F**  
**Outcomes for Dislocated Worker Special Populations**

Reported Information	Veterans		Individuals With Disabilities		Older Individuals		Displaced Homemakers	
Entered Employment Rate	87.77%	n 201 d 229	84.78%	n 39 d 46	78.63%	n 184 d 234	88.89%	n 16 d 18
Employment Retention Rate	91.54%	n 184 d 201	89.74%	n 35 d 39	91.30%	n 168 d 184	87.50%	n 14 d 16
Earnings Replacement Rate	85.17%	n 2,317,067 d 2,720,616	88.96%	n 309,842 d 348,313	79.13%	n 1,580,301 d 1,997,090	92.62%	n 84,908 d 91,672
Employment and Credential Rate	58.85%	n 113 d 192	64.29%	n 27 d 42	50.57%	n 89 d 176	56.25%	n 9 d 16

**Table G**  
**Other Outcome Information for the Dislocated Worker Program**

Reported Information	Individuals Who Received Training Services		Individuals Who Received Only Core and Intensive Services	
Entered Employment Rate	88.70%	n 2,087 d 2,353	87.95%	n 416 d 473
Employment Retention Rate	91.85%	n 1,917 d 2,087	92.79%	n 386 d 416
Earnings Replacement Rate	91.09%	n 20,510,719 d 22,516,640	92.31%	n 4,132,296 d 4,476,667

n= numerator  
d= denominator

**Table H  
Older Youth Program Results At-A-Glance**

	Negotiated Performance Level	Actual Performance Level	
Entered Employment Rate	58.00%	74.81%	n 193
			d 258
Employment Retention Rate	79.00%	87.79%	n 187
			d 213
Earnings Change in Six Months	\$2,825.00	\$3,306.17	n 528,987
			d 160
Credential Rate	30.00%	44.18%	n 129
			d 292

**Table I  
Outcomes for Older Youth Special Populations**

Reported Information	Public Assistance Recipients		Veterans		Individuals With Disabilities		Out-of-School Youth	
Entered Employment Rate	70.59%	n 36	0.00%	n 0	72.41%	n 21	75.89%	n 170
		d 51		d 1		d 29		d 224
Employment Retention Rate	86.11%	n 31	0.00%	n 0	86.36%	n 19	87.23%	n 164
		d 36		d 0		d 22		d 188
Earnings Change in Six Months	\$3,650.28	n 105,858	0.00%	n 0	\$2,131.06	n 36,228	\$2,921.48	n 411,928
		d 29		d 0		d 17		d 141
Employment and Credential Rate	38.46%	n 20	0.00%	n 0	51.61%	n 16	42.52%	n 108
		d 52		d 1		d 31		d 254

n= numerator  
d= denominator

**Table J  
Younger Youth Program Results At-A-Glance**

	Negotiated Performance Level	Actual Performance Level	
<b>Skill Attainment Rate</b>	50.00%	69.66%	n 2,427 d 3,484
<b>Diploma or Equivalent Attainment Rate</b>	41.00%	66.18%	n 640 d 967
<b>Retention Rate</b>	56.00%	66.04%	n 595 d 901

**Table K  
Outcomes for Younger Youth Special Populations**

Reported Information	Public Assistance Recipients		Individuals With Disabilities		Out-of-School Youth	
<b>Skill Attainment Rate</b>	68.16%	n 319 d 468	75.70%	n 489 d 646	71.38%	n 1,090 d 1,527
<b>Diploma or Equivalent Attainment Rate</b>	62.31%	n 81 d 130	70.00%	n 112 d 160	55.41%	n 246 d 444
<b>Retention Rate</b>	61.84%	n 94 d 152	62.50%	n 100 d 160	61.54%	n 240 d 390

n= numerator  
d= denominator

**Table L  
Other Reported Information**

	12 Month Employment Retention Rate		12 Month Earnings Change (Adults and Older Youth) or 12 Month Earnings Replacement (Dislocated Workers)		Placements for Participants in Nontraditional Employment		Wages At Entry Into Employment For Those Individuals Who Entered Unsubsidized Employment		Entry Into Unsubsidized Employment Related to the Training Received of Those Who Completed Training Services	
Adults	78.73%	n 981 d 1,246	\$3,844.95	n \$4,352,488 d 1,132	1.65%	n 25 d 1,517	\$3,850.12	n \$5,324,715 d 1,383	78.17%	n 333 d 426
Dislocated Workers	88.26%	n 1,346 d 1,525	96.70%	n \$15,478,745 d 16,006,193	1.28%	n 32 d 2,503	\$5,427.34	n \$12,803,094 d 2,359	74.07%	n 834 d 1,126
Older Youth	68.50%	n 87 d 127	\$3,027.08	n \$320,871 d 106	1.55%	n 3 d 193	\$2,767.24	n \$434,456 d 157	0.00%	n 0 d 0

**Table M  
Participation Levels**

	Total Participants Served	Total Exiters
Adults	8,579	2,547
Dislocated Workers	11,540	2,847
Older Youth	1,209	367
Younger Youth	5,861	1,571

n= numerator  
d= denominator

**Table N  
Cost of Program Activities**

Program Activity		Total Federal Spending
Local Adults		\$16,188,114.00
Local Dislocated Workers		\$18,167,019.00
Local Youth		\$16,602,859.00
Rapid Response (up to 25%) Sec.134(a)(2)(A)		\$ 2,496,308.00
Statewide Required Activities (up to 15%) Sec.134(a)(2)(B)		\$ 5,706,552.00
Statewide Allowable Activities Sec.134(a)(3)	<i>Program Activity Description:</i>	
	Capacity Building and Technical Assistance	\$ 467,282.00
	Incumbent Worker	\$ 46,144.00
	Pilot/Demonstration	\$ 27,949.00
<b>Total of All Federal Spending Listed Above</b>		<b>\$ 59,702,227.00</b>

**Table O - Local Performance**

Local Area Name: Cape Fear Workforce Development Consortium	Total Participants Served	Adults	575	
		Dislocated Workers	412	
		Older Youth	52	
		Younger Youth	236	
ETA Assigned #: 37120	Total Exiters	Adults	206	
		Dislocated Workers	148	
		Older Youth	23	
		Younger Youth	103	
		<b>Negotiated Performance Level</b>	<b>Actual Performance Level</b>	
Customer Satisfaction	Program Participants	71.00%	80.38%	
	Employers	69.00%	93.04%	
Entered Employment Rate	Adults	68.37%	90.00%	
	Dislocated Workers	74.01%	89.61%	
	Older Youth	57.37%	78.57%	
Retention Rate	Adults	79.60%	86.44%	
	Dislocated Workers	84.55%	88.41%	
	Older Youth	80.36%	90.91%	
	Younger Youth	59.17%	66.67%	
Earnings Change/Earnings Replacement in Six Months	Adults	\$ 3,113.21	\$ 2,720.31	
	Dislocated Workers	84.31%	84.13%	
	Older Youth	\$ 2,993.09	\$ 1,840.71	
Credential/Diploma Rate	Adults	35.31%	38.26%	
	Dislocated Workers	33.33%	57.97%	
	Older Youth	31.76%	42.86%	
	Younger Youth	51.97%	81.82%	
Skill Attainment Rate	Younger Youth	60.04%	95.04%	
Overall Status of Local Performance		Not Met	Met	Exceeded
				X

Cape Fear Workforce Development Consortium  
Margie Parker, Director

**JobLink Career Centers affiliated to this Local Area:**

- Brunswick County JobLink Career Center
- Columbus County JobLink Career Center
- New Hanover County JobLink Career Center
- Pender County JobLink Career Center

Local Area Name: Capital Area Workforce Development Consortium	Total Participants Served	Adults	130	
		Dislocated Workers	437	
		Older Youth	31	
		Younger Youth	103	
ETA Assigned #: 37215	Total Exiters	Adults	21	
		Dislocated Workers	74	
		Older Youth	6	
		Younger Youth	20	
		<b>Negotiated Performance Level</b>	<b>Actual Performance Level</b>	
Customer Satisfaction	Program Participants	71.00%	80.48%	
	Employers	69.00%	87.53%	
Entered Employment Rate	Adults	77.25%	86.36%	
	Dislocated Workers	79.80%	98.31%	
	Older Youth	66.28%	100.00%	
Retention Rate	Adults	83.45%	83.33%	
	Dislocated Workers	89.16%	94.83%	
	Older Youth	89.66%	100.00%	
	Younger Youth	55.32%	68.75%	
Earnings Change/Earnings Replacement in Six Months	Adults	\$ 3,643.93	\$ 5,810.29	
	Dislocated Workers	94.00%	97.13%	
	Older Youth	\$ 3,208.80	\$ 4,037.50	
Credential/Diploma Rate	Adults	26.43%	52.63%	
	Dislocated Workers	40.00%	60.00%	
	Older Youth	38.89%	66.67%	
	Younger Youth	31.25%	80.00%	
Skill Attainment Rate	Younger Youth	59.46%	84.42%	
Overall Status of Local Performance		Not Met	Met	Exceeded
				X

Capital Area Workforce Development Consortium  
Brenda Savage, Director

**JobLink Career Centers affiliated to this Local Area:**

- Johnston County JobLink Career Center
- Johnston County Affiliate JobLink Career Center
- Wake County JobLink Career Center
- Wake County Affiliate JobLink Career Center - Cary
- Wake County Affiliate JobLink Career Center - Raleigh

\*\* For PY 2002, if the Local Area attained performance of at least 80% on nine goals, it is considered to have met performance goals.

### Table O - Local Performance

Local Area Name: Durham Local Area	Total Participants Served	Adults	326
		Dislocated Workers	294
		Older Youth	35
		Younger Youth	189
ETA Assigned #: 37140	Total Exiters	Adults	90
		Dislocated Workers	97
		Older Youth	12
		Younger Youth	54
		<b>Negotiated Performance Level</b>	<b>Actual Performance Level</b>
Customer Satisfaction	Program Participants	71.00%	72.25%
	Employers	69.00%	0.00%
Entered Employment Rate	Adults	74.36%	72.22%
	Dislocated Workers	79.79%	88.46%
	Older Youth	67.00%	50.00%
Retention Rate	Adults	78.77%	66.67%
	Dislocated Workers	90.12%	86.96%
	Older Youth	73.08%	50.00%
	Younger Youth	57.14%	100.00%
Earnings Change/Earnings Replacement in Six Months	Adults	\$ 2,981.40	\$ 835.00
	Dislocated Workers	74.00%	73.89%
	Older Youth	\$ 2,625.38	\$ 4,163.00
Credential/Diploma Rate	Adults	20.79%	44.44%
	Dislocated Workers	20.78%	47.37%
	Older Youth	21.21%	50.00%
	Younger Youth	40.91%	65.52%
Skill Attainment Rate	Younger Youth	41.46%	66.67%
Overall Status of Local Performance		Not Met	Met
			Exceeded
			X

Durham Local Area  
Alan DeLisle, Director  
**JobLink Career Centers affiliated to this Local Area:**  
-Durham County JobLink Career Center

Local Area Name: Centralina Workforce Development Consortium	Total Participants Served	Adults	433
		Dislocated Workers	924
		Older Youth	61
		Younger Youth	366
ETA Assigned #: 37225	Total Exiters	Adults	184
		Dislocated Workers	295
		Older Youth	7
		Younger Youth	22
		<b>Negotiated Performance Level</b>	<b>Actual Performance Level</b>
Customer Satisfaction	Program Participants	71.00%	77.76%
	Employers	69.00%	82.90%
Entered Employment Rate	Adults	73.41%	79.53%
	Dislocated Workers	83.33%	85.39%
	Older Youth	56.52%	50.00%
Retention Rate	Adults	78.78%	89.26%
	Dislocated Workers	92.70%	91.44%
	Older Youth	69.66%	100.00%
	Younger Youth	53.51%	40.00%
Earnings Change/Earnings Replacement in Six Months	Adults	\$ 3,582.47	\$ 2,752.82
	Dislocated Workers	91.32%	85.41%
	Older Youth	\$ 3,208.80	\$ 2,560.25
Credential/Diploma Rate	Adults	40.00%	36.92%
	Dislocated Workers	37.37%	43.67%
	Older Youth	40.00%	55.56%
	Younger Youth	41.84%	36.36%
Skill Attainment Rate	Younger Youth	40.25%	48.24%
Overall Status of Local Performance		Not Met	Met
			Exceeded
			X

Centralina Workforce Development Consortium  
David Hollars, Director  
**JobLink Career Centers affiliated to this Local Area:**  
-Anson County JobLink Career Center  
-Cabarrus County JobLink Career Center  
-Iredell County JobLink Career Center - Mooresville  
-Lincoln County JobLink Career Center  
-Rowan County JobLink Career Center  
-Stanly County JobLink Career Center  
-Union County JobLink Career Center

\*\* For PY 2002, if the Local Area attained performance of at least 80% on nine goals, it is considered to have met performance goals.



**Table O - Local Performance**

Local Area Name: Charlotte/Mecklenburg Workforce Development Consortium	Total Participants Served	Adults	271	
		Dislocated Workers	489	
		Older Youth	31	
		Younger Youth	189	
ETA Assigned #: 37045	Total Exiters	Adults	78	
		Dislocated Workers	106	
		Older Youth	18	
		Younger Youth	72	
		<b>Negotiated Performance Level</b>	<b>Actual Performance Level</b>	
Customer Satisfaction	Program Participants	71.00%	76.68%	
	Employers	69.00%	88.26%	
Entered Employment Rate	Adults	72.57%	63.11%	
	Dislocated Workers	80.00%	87.16%	
	Older Youth	67.00%	40.00%	
Retention Rate	Adults	84.33%	82.14%	
	Dislocated Workers	88.67%	80.62%	
	Older Youth	86.21%	100.00%	
	Younger Youth	66.22%	46.15%	
Earnings Change/Earnings Replacement in Six Months	Adults	\$ 3,643.93	\$ 2,118.89	
	Dislocated Workers	86.83%	83.74%	
	Older Youth	\$ 3,208.80	\$ 2,072.25	
Credential/Diploma Rate	Adults	32.52%	46.90%	
	Dislocated Workers	20.26%	82.03%	
	Older Youth	39.77%	25.00%	
	Younger Youth	31.00%	31.25%	
Skill Attainment Rate	Younger Youth	41.67%	92.92%	
Overall Status of Local Performance		Not Met	Met	Exceeded
				X

Charlotte/Mecklenburg Workforce Development Consortium  
Deborah Gibson, Executive Director

**JobLink Career Centers affiliated to this Local Area:**  
-Charlotte/Mecklenburg County JobLink Career Center - South Blvd.  
-Charlotte/Mecklenburg County JobLink Career Center - Uptown  
-Charlotte/Mecklenburg County JobLink Career Center - East  
-Charlotte/Mecklenburg County JobLink Career Center - Arrowood Road

Local Area Name: Cumberland County Local Area	Total Participants Served	Adults	235	
		Dislocated Workers	152	
		Older Youth	35	
		Younger Youth	242	
ETA Assigned #: 37015	Total Exiters	Adults	50	
		Dislocated Workers	34	
		Older Youth	17	
		Younger Youth	34	
		<b>Negotiated Performance Level</b>	<b>Actual Performance Level</b>	
Customer Satisfaction	Program Participants	71.00%	80.36%	
	Employers	69.00%	71.53%	
Entered Employment Rate	Adults	65.72%	54.55%	
	Dislocated Workers	75.84%	83.33%	
	Older Youth	49.05%	60.00%	
Retention Rate	Adults	79.69%	96.00%	
	Dislocated Workers	85.47%	95.56%	
	Older Youth	78.85%	75.00%	
	Younger Youth	56.76%	66.67%	
Earnings Change/Earnings Replacement in Six Months	Adults	\$ 2,981.40	\$ 6,604.80	
	Dislocated Workers	94.00%	85.37%	
	Older Youth	\$ 2,625.38	\$ 6,475.33	
Credential/Diploma Rate	Adults	22.86%	52.00%	
	Dislocated Workers	40.20%	57.69%	
	Older Youth	26.44%	33.33%	
	Younger Youth	44.44%	96.15%	
Skill Attainment Rate	Younger Youth	40.54%	70.65%	
Overall Status of Local Performance		Not Met	Met	Exceeded
				X

Cumberland County Local Area  
Patrick Hurley, Director

**JobLink Career Centers affiliated to this Local Area:**  
-Cumberland County JobLink Career Center

\*\* For PY 2002, if the Local Area attained performance of at least 80% on nine goals, it is considered to have met performance goals.

### Table O - Local Performance

Local Area Name: Davidson County Local Area	Total Participants Served	Adults	123	
		Dislocated Workers	275	
		Older Youth	9	
		Younger Youth	133	
ETA Assigned #: 37020	Total Exiters	Adults	59	
		Dislocated Workers	100	
		Older Youth	6	
		Younger Youth	54	
		<b>Negotiated Performance Level</b>	<b>Actual Performance Level</b>	
Customer Satisfaction	Program Participants	71.00%	85.15%	
	Employers	69.00%	85.67%	
Entered Employment Rate	Adults	75.60%	77.78%	
	Dislocated Workers	80.12%	90.48%	
	Older Youth	57.64%	0.00%	
Retention Rate	Adults	80.36%	78.05%	
	Dislocated Workers	90.97%	90.53%	
	Older Youth	79.31%	0.00%	
	Younger Youth	54.93%	63.64%	
Earnings Change/Earnings Replacement in Six Months	Adults	\$ 3,643.93	\$ 2,164.21	
	Dislocated Workers	88.40%	79.14%	
	Older Youth	\$ 2,625.38	\$ 0.00	
Credential/Diploma Rate	Adults	33.33%	53.57%	
	Dislocated Workers	39.82%	67.21%	
	Older Youth	35.00%	0.00%	
	Younger Youth	31.13%	37.50%	
Skill Attainment Rate	Younger Youth	42.31%	71.43%	
Overall Status of Local Performance		Not Met	Met	Exceeded
				X

Davidson County Local Area  
Pat Everhart, Director

**JobLink Career Centers affiliated to this Local Area:**  
-Davidson County JobLink Career Center-Lexington  
-Thomasville JobLink Career Center

Local Area Name: Eastern Carolina Job Training Consortium	Total Participants Served	Adults	779	
		Dislocated Workers	773	
		Older Youth	122	
		Younger Youth	429	
ETA Assigned #: 37125	Total Exiters	Adults	190	
		Dislocated Workers	197	
		Older Youth	23	
		Younger Youth	138	
		<b>Negotiated Performance Level</b>	<b>Actual Performance Level</b>	
Customer Satisfaction	Program Participants	71.00%	82.10%	
	Employers	69.00%	85.42%	
Entered Employment Rate	Adults	66.65%	81.58%	
	Dislocated Workers	73.40%	90.79%	
	Older Youth	55.18%	36.36%	
Retention Rate	Adults	85.35%	89.50%	
	Dislocated Workers	81.59%	90.34%	
	Older Youth	69.61%	50.00%	
	Younger Youth	46.07%	56.41%	
Earnings Change/Earnings Replacement in Six Months	Adults	\$ 3,643.93	\$ 4,315.03	
	Dislocated Workers	77.94%	92.38%	
	Older Youth	\$ 2,625.38	\$ 1,225.75	
Credential/Diploma Rate	Adults	35.46%	44.83%	
	Dislocated Workers	22.86%	50.52%	
	Older Youth	30.95%	25.00%	
	Younger Youth	31.09%	59.38%	
Skill Attainment Rate	Younger Youth	59.82%	54.69%	
Overall Status of Local Performance		Not Met	Met	Exceeded
				X

Eastern Carolina Job Training Consortium  
Tammy Childers, Director

**JobLink Career Centers affiliated to this Local Area:**  
-Jones County Affiliate JobLink Career Center  
-Carteret County JobLink Career Center  
-Onslow County JobLink Career Center  
-Pamlico County JobLink Career Center  
-Duplin County JobLink Career Center  
-Lenoir County JobLink Career Center  
-Wayne County Affiliate JobLink Career Center  
-Wayne County Affiliate JobLink Career Center

\*\* For PY 2002, if the Local Area attained performance of at least 80% on nine goals, it is considered to have met performance goals.

**Table O - Local Performance**

Local Area Name: <b>Gaston County Local Area</b>	Total Participants Served	Adults	271
		Dislocated Workers	833
		Older Youth	18
		Younger Youth	90
ETA Assigned #: 37035	Total Exiters	Adults	34
		Dislocated Workers	13
		Older Youth	2
		Younger Youth	3
		<b>Negotiated Performance Level</b>	<b>Actual Performance Level</b>
Customer Satisfaction	Program Participants	71.00%	64.20%
	Employers	69.00%	0.00%
Entered Employment Rate	Adults	68.71%	85.71%
	Dislocated Workers	83.33%	100.00%
	Older Youth	51.72%	100.00%
Retention Rate	Adults	81.68%	83.33%
	Dislocated Workers	90.09%	100.00%
	Older Youth	89.66%	100.00%
	Younger Youth	62.50%	100.00%
Earnings Change/Earnings Replacement in Six Months	Adults	\$ 3,516.18	\$ 2,352.83
	Dislocated Workers	79.71%	112.01%
	Older Youth	\$ 2,785.10	\$ 1,675.00
Credential/Diploma Rate	Adults	38.58%	60.00%
	Dislocated Workers	40.32%	69.57%
	Older Youth	26.53%	60.00%
	Younger Youth	31.33%	100.00%
Skill Attainment Rate	Younger Youth	41.67%	56.67%
Overall Status of Local Performance		Not Met	Met
			Exceeded
			X

Gaston County Local Area  
Julie Armstrong, Director  
**JobLink Career Centers affiliated to this Local Area:**  
-Gaston County JobLink Career Center

Local Area Name: <b>Greensboro/High Point/ Guilford County Job Training Consortium</b>	Total Participants Served	Adults	436
		Dislocated Workers	265
		Older Youth	50
		Younger Youth	199
ETA Assigned #: 37040	Total Exiters	Adults	119
		Dislocated Workers	74
		Older Youth	9
		Younger Youth	46
		<b>Negotiated Performance Level</b>	<b>Actual Performance Level</b>
Customer Satisfaction	Program Participants	71.00%	74.94%
	Employers	69.00%	66.32%
Entered Employment Rate	Adults	72.04%	79.59%
	Dislocated Workers	80.47%	86.36%
	Older Youth	60.55%	90.91%
Retention Rate	Adults	84.12%	80.30%
	Dislocated Workers	89.49%	94.74%
	Older Youth	80.46%	90.91%
	Younger Youth	61.48%	90.48%
Earnings Change/Earnings Replacement in Six Months	Adults	\$ 2,981.40	\$ 2,039.85
	Dislocated Workers	78.35%	101.18%
	Older Youth	\$ 2,625.38	\$ 6,012.70
Credential/Diploma Rate	Adults	20.54%	58.54%
	Dislocated Workers	20.10%	53.19%
	Older Youth	35.83%	75.00%
	Younger Youth	47.79%	62.96%
Skill Attainment Rate	Younger Youth	48.83%	87.12%
Overall Status of Local Performance		Not Met	Met
			Exceeded
			X

Greensboro/High Point/Guilford County Job Training Consortium  
Lillian Plummer, Director  
**JobLink Career Centers affiliated to this Local Area:**  
-Greensboro/High Point JobLink Career Center  
-Guilford County JobLink Career Center

\*\* For PY 2002, if the Local Area attained performance of at least 80% on nine goals, it is considered to have met performance goals.

### Table O - Local Performance

Local Area Name: Kerr-Tar Interlocal Cooperative Consortium for Job Training	Total Participants Served	Adults	199	
		Dislocated Workers	349	
		Older Youth	47	
		Younger Youth	270	
ETA Assigned #: 37195	Total Exiters	Adults	99	
		Dislocated Workers	86	
		Older Youth	24	
		Younger Youth	110	
		<b>Negotiated Performance Level</b>	<b>Actual Performance Level</b>	
Customer Satisfaction	Program Participants	71.00%	90.43%	
	Employers	69.00%	78.95%	
Entered Employment Rate	Adults	68.90%	98.41%	
	Dislocated Workers	81.31%	89.89%	
	Older Youth	67.72%	78.26%	
Retention Rate	Adults	83.09%	96.34%	
	Dislocated Workers	90.53%	98.75%	
	Older Youth	84.85%	95.45%	
	Younger Youth	66.15%	81.82%	
Earnings Change/Earnings Replacement in Six Months	Adults	\$ 3,236.79	\$ 2,967.37	
	Dislocated Workers	94.00%	99.77%	
	Older Youth	\$ 3,107.93	\$ 4,604.80	
Credential/Diploma Rate	Adults	27.76%	48.53%	
	Dislocated Workers	37.01%	42.65%	
	Older Youth	34.12%	44.83%	
	Younger Youth	51.19%	66.67%	
Skill Attainment Rate	Younger Youth	56.82%	75.45%	
Overall Status of Local Performance		Not Met	Met	Exceeded
				X

Local Area Name: Lumber River Job Training Consortium	Total Participants Served	Adults	821	
		Dislocated Workers	608	
		Older Youth	88	
		Younger Youth	760	
ETA Assigned #: 37115	Total Exiters	Adults	305	
		Dislocated Workers	104	
		Older Youth	41	
		Younger Youth	208	
		<b>Negotiated Performance Level</b>	<b>Actual Performance Level</b>	
Customer Satisfaction	Program Participants	71.00%	80.35%	
	Employers	69.00%	87.74%	
Entered Employment Rate	Adults	73.70%	90.95%	
	Dislocated Workers	78.64%	92.18%	
	Older Youth	65.51%	97.06%	
Retention Rate	Adults	79.54%	96.25%	
	Dislocated Workers	84.18%	94.55%	
	Older Youth	82.81%	96.97%	
	Younger Youth	60.66%	66.84%	
Earnings Change/Earnings Replacement in Six Months	Adults	\$ 3,166.99	\$ 3,572.18	
	Dislocated Workers	84.87%	95.78%	
	Older Youth	\$ 3,208.80	\$ 3,196.77	
Credential/Diploma Rate	Adults	32.68%	49.47%	
	Dislocated Workers	40.18%	59.40%	
	Older Youth	39.88%	61.76%	
	Younger Youth	51.23%	73.18%	
Skill Attainment Rate	Younger Youth	40.14%	62.43%	
Overall Status of Local Performance		Not Met	Met	Exceeded
				X

Kerr-Tar Interlocal Cooperative Consortium for Job Training  
Jane Ball-Groom, Director

**JobLink Career Centers affiliated to this Local Area:**  
 -Person JobLink Career Center - ESC  
 -Caswell County JobLink Career Center  
 -Franklin County JobLink Career Center  
 -Vance County JobLink Career Center  
 -Vance County Affiliate JobLink Career Center  
 -Warren County JobLink Career Center - ESC  
 -Warren County Affiliate JobLink Career Center  
 -Person County JobLink Career Center - Piedmont CC  
 -Warren County JobLink Career Center - Green Duke

Lumber River Job Training Consortium  
Dana Powell, Director

**JobLink Career Centers affiliated to this Local Area:**  
 -Bladen County JobLink Career Center  
 -Robeson County JobLink Career Center  
 -Hoke County JobLink Career Center  
 -Scotland County JobLink Career Center

\*\* For PY 2002, if the Local Area attained performance of at least 80% on nine goals, it is considered to have met performance goals.

**Table O - Local Performance**

Local Area Name: Mid-Carolina Local Workforce Investment Area	Total Participants Served	Adults	273	
		Dislocated Workers	508	
		Older Youth	65	
		Younger Youth	175	
ETA Assigned #: 37220	Total Exiters	Adults	99	
		Dislocated Workers	177	
		Older Youth	24	
		Younger Youth	60	
		<b>Negotiated Performance Level</b>	<b>Actual Performance Level</b>	
Customer Satisfaction	Program Participants	71.00%	85.25%	
	Employers	69.00%	96.13%	
Entered Employment Rate	Adults	73.55%	78.13%	
	Dislocated Workers	75.63%	81.93%	
	Older Youth	52.90%	63.16%	
Retention Rate	Adults	81.19%	78.41%	
	Dislocated Workers	86.24%	88.24%	
	Older Youth	87.30%	71.43%	
	Younger Youth	65.85%	77.05%	
Earnings Change/Earnings Replacement in Six Months	Adults	\$ 2,981.40	\$ 1,214.03	
	Dislocated Workers	81.90%	83.78%	
	Older Youth	\$ 3,131.42	\$ 3,129.14	
Credential/Diploma Rate	Adults	25.29%	44.76%	
	Dislocated Workers	26.09%	53.16%	
	Older Youth	20.79%	59.09%	
	Younger Youth	31.18%	69.81%	
Skill Attainment Rate	Younger Youth	40.00%	86.67%	
Overall Status of Local Performance		Not Met	Met	Exceeded
				X

Local Area Name: Mountain Area Service Delivery Area	Total Participants Served	Adults	193	
		Dislocated Workers	422	
		Older Youth	19	
		Younger Youth	150	
ETA Assigned #: 37190	Total Exiters	Adults	105	
		Dislocated Workers	139	
		Older Youth	12	
		Younger Youth	67	
		<b>Negotiated Performance Level</b>	<b>Actual Performance Level</b>	
Customer Satisfaction	Program Participants	71.00%	85.11%	
	Employers	69.00%	87.07%	
Entered Employment Rate	Adults	75.66%	72.00%	
	Dislocated Workers	82.94%	88.46%	
	Older Youth	64.26%	75.00%	
Retention Rate	Adults	79.08%	84.62%	
	Dislocated Workers	90.38%	91.30%	
	Older Youth	75.00%	66.67%	
	Younger Youth	54.61%	67.31%	
Earnings Change/Earnings Replacement in Six Months	Adults	\$ 3,115.85	\$ 2,445.74	
	Dislocated Workers	81.84%	88.37%	
	Older Youth	\$ 2,625.38	\$ 4,614.13	
Credential/Diploma Rate	Adults	21.65%	60.22%	
	Dislocated Workers	27.70%	57.69%	
	Older Youth	20.00%	41.67%	
	Younger Youth	51.08%	60.00%	
Skill Attainment Rate	Younger Youth	50.52%	79.03%	
Overall Status of Local Performance		Not Met	Met	Exceeded
				X

Mid-Carolina Local Workforce Investment Area  
Mary Ann Dollister, Director

**JobLink Career Centers affiliated to this Local Area:**

- Chatham County JobLink Career Center
- Harnett County JobLink Career Center
- Lee County JobLink Career Center
- Sampson County JobLink Career Center
- Harnett County Affiliate JobLink Career Center - Dunn

Mountain Area Service Delivery Area  
Helen Beck, Director

**JobLink Career Centers affiliated to this Local Area:**

- Henderson County JobLink Career Center
- Madison County JobLink Career Center
- Mountain Area JobLink Career Center - Buncombe County
- Transylvania County JobLink Career Center

\*\* For PY 2002, if the Local Area attained performance of at least 80% on nine goals, it is considered to have met performance goals.

### Table O - Local Performance

Local Area Name: Northwest Piedmont Job Training Consortium Workforce Development Board	Total Participants Served	Adults	403	
		Dislocated Workers	799	
		Older Youth	28	
		Younger Youth	201	
ETA Assigned #: 37200	Total Exitters	Adults	132	
		Dislocated Workers	192	
		Older Youth	6	
		Younger Youth	26	
		<b>Negotiated Performance Level</b>	<b>Actual Performance Level</b>	
Customer Satisfaction	Program Participants	71.00%	79.14%	
	Employers	69.00%	81.01%	
Entered Employment Rate	Adults	74.87%	63.31%	
	Dislocated Workers	83.26%	76.27%	
	Older Youth	52.37%	65.00%	
Retention Rate	Adults	81.29%	79.82%	
	Dislocated Workers	86.46%	88.15%	
	Older Youth	78.57%	82.35%	
	Younger Youth	66.07%	45.10%	
Earnings Change/Earnings Replacement in Six Months	Adults	\$ 3,519.40	\$ 3,193.49	
	Dislocated Workers	87.94%	98.61%	
	Older Youth	\$ 2,625.38	\$ 6,227.88	
Credential/Diploma Rate	Adults	22.37%	28.28%	
	Dislocated Workers	31.03%	39.31%	
	Older Youth	20.00%	19.23%	
	Younger Youth	34.76%	26.67%	
Skill Attainment Rate	Younger Youth	40.63%	71.17%	
Overall Status of Local Performance		Not Met	Met	Exceeded
				X

Local Area Name: Region C Workforce Development Consortium	Total Participants Served	Adults	462	
		Dislocated Workers	870	
		Older Youth	57	
		Younger Youth	332	
ETA Assigned #: 37075	Total Exitters	Adults	74	
		Dislocated Workers	252	
		Older Youth	19	
		Younger Youth	89	
		<b>Negotiated Performance Level</b>	<b>Actual Performance Level</b>	
Customer Satisfaction	Program Participants	71.00%	80.96%	
	Employers	69.00%	100.00%	
Entered Employment Rate	Adults	75.83%	75.00%	
	Dislocated Workers	80.31%	91.15%	
	Older Youth	52.69%	44.44%	
Retention Rate	Adults	83.24%	77.27%	
	Dislocated Workers	89.57%	87.38%	
	Older Youth	86.67%	100.00%	
	Younger Youth	66.15%	74.00%	
Earnings Change/Earnings Replacement in Six Months	Adults	\$ 2,981.40	\$ 2,568.64	
	Dislocated Workers	85.51%	97.61%	
	Older Youth	\$ 3,208.80	\$ 1,173.75	
Credential/Diploma Rate	Adults	29.82%	62.50%	
	Dislocated Workers	31.55%	77.98%	
	Older Youth	39.13%	33.33%	
	Younger Youth	51.06%	73.02%	
Skill Attainment Rate	Younger Youth	40.79%	69.77%	
Overall Status of Local Performance		Not Met	Met	Exceeded
				X

Northwest Piedmont Job Training Consortium Workforce Development Board  
Theresa Reynolds, Director

**JobLink Career Centers affiliated to this Local Area:**  
 -Davie County JobLink Career Center  
 -Forsyth County JobLink Career Center  
 -Forsyth County Affiliate JobLink Career Center - Forsyth Tech Community College  
 -Rockingham County JobLink Career Center  
 -Stokes County JobLink Career Center  
 -Surry County JobLink Career Center  
 -Yadkin County JobLink Career Center

Region C Workforce Development Consortium  
Bill Robertson, Director

**JobLink Career Centers affiliated to this Local Area:**  
 -Cleveland County JobLink Career Center  
 -McDowell County JobLink Career Center  
 -Rutherford County JobLink Career Center

\*\* For PY 2002, if the Local Area attained performance of at least 80% on nine goals, it is considered to have met performance goals.

**Table O - Local Performance**

Local Area Name: Region D Workforce Development Consortium	Total Participants Served	Adults	200	
		Dislocated Workers	555	
		Older Youth	33	
		Younger Youth	123	
ETA Assigned #: 37080	Total Exiters	Adults	70	
		Dislocated Workers	152	
		Older Youth	19	
		Younger Youth	41	
		<b>Negotiated Performance Level</b>	<b>Actual Performance Level</b>	
Customer Satisfaction	Program Participants	71.00%	83.43%	
	Employers	69.00%	79.11%	
Entered Employment Rate	Adults	76.84%	93.33%	
	Dislocated Workers	79.27%	91.13%	
	Older Youth	63.40%	71.43%	
Retention Rate	Adults	84.72%	92.16%	
	Dislocated Workers	89.71%	97.35%	
	Older Youth	83.87%	100.00%	
	Younger Youth	56.67%	66.67%	
Earnings Change/Earnings Replacement in Six Months	Adults	\$ 3,643.93	\$ 3,138.46	
	Dislocated Workers	94.00%	95.41%	
	Older Youth	\$ 3,208.80	-\$ 191.67	
Credential/Diploma Rate	Adults	22.88%	65.38%	
	Dislocated Workers	35.38%	80.49%	
	Older Youth	30.95%	25.00%	
	Younger Youth	31.00%	44.00%	
Skill Attainment Rate	Younger Youth	60.53%	67.42%	
Overall Status of Local Performance		Not Met	Met	Exceeded
				X

Region D Workforce Development Consortium  
Carole Coates, Director

**JobLink Career Centers affiliated to this Local Area:**  
 -Allegheny County JobLink Career Center  
 -Watauga County JobLink Career Center  
 -Wilkes County JobLink Career Center  
 -Yancey County JobLink Career Center  
 -Mitchell County JobLink Career Center

Local Area Name: Region L Workforce Development Consortium	Total Participants Served	Adults	798	
		Dislocated Workers	632	
		Older Youth	126	
		Younger Youth	758	
ETA Assigned #: 37105	Total Exiters	Adults	305	
		Dislocated Workers	226	
		Older Youth	57	
		Younger Youth	202	
		<b>Negotiated Performance Level</b>	<b>Actual Performance Level</b>	
Customer Satisfaction	Program Participants	71.00%	82.97%	
	Employers	69.00%	81.90%	
Entered Employment Rate	Adults	64.28%	83.17%	
	Dislocated Workers	79.07%	94.27%	
	Older Youth	65.04%	86.27%	
Retention Rate	Adults	77.05%	84.00%	
	Dislocated Workers	88.21%	95.95%	
	Older Youth	76.38%	83.72%	
	Younger Youth	64.02%	49.32%	
Earnings Change/Earnings Replacement in Six Months	Adults	\$ 2,981.40	\$ 3,038.74	
	Dislocated Workers	83.60%	90.54%	
	Older Youth	\$ 2,625.38	\$ 1,453.20	
Credential/Diploma Rate	Adults	30.00%	32.53%	
	Dislocated Workers	31.62%	41.67%	
	Older Youth	20.00%	35.85%	
	Younger Youth	31.03%	55.49%	
Skill Attainment Rate	Younger Youth	40.21%	61.59%	
Overall Status of Local Performance		Not Met	Met	Exceeded
				X

Region L Workforce Development Consortium  
Pam Whitaker, Director

**JobLink Career Centers affiliated to this Local Area:**  
 -Edgecombe/Nash County JobLink Career Center- Rocky Mount  
 -Edgecombe County Affiliate JobLink Career - ESC  
 -Northampton/Halifax County JobLink Career Center-Roanoke Rapids  
 -Wilson County JobLink Career Center

\*\* For PY 2002, if the Local Area attained performance of at least 80% on nine goals, it is considered to have met performance goals.

### Table O - Local Performance

Local Area Name: Region Q Workforce Investment Consortium	Total Participants Served	Adults	754
		Dislocated Workers	244
		Older Youth	179
		Younger Youth	352
ETA Assigned #: 37160	Total Exiters	Adults	86
		Dislocated Workers	35
		Older Youth	10
		Younger Youth	37
		<b>Negotiated Performance Level</b>	<b>Actual Performance Level</b>
Customer Satisfaction	Program Participants	71.00%	85.64%
	Employers	69.00%	86.30%
Entered Employment Rate	Adults	69.59%	93.10%
	Dislocated Workers	81.89%	98.18%
	Older Youth	49.29%	100.00%
Retention Rate	Adults	79.94%	93.48%
	Dislocated Workers	89.19%	98.15%
	Older Youth	69.84%	66.67%
	Younger Youth	46.07%	90.00%
Earnings Change/Earnings Replacement in Six Months	Adults	\$ 3,643.93	\$ 4,688.81
	Dislocated Workers	82.94%	94.93%
	Older Youth	\$ 2,625.38	\$ 1,632.33
Credential/Diploma Rate	Adults	40.00%	68.18%
	Dislocated Workers	37.74%	75.47%
	Older Youth	20.61%	50.00%
	Younger Youth	31.03%	95.45%
Skill Attainment Rate	Younger Youth	54.19%	60.57%
Overall Status of Local Performance		Not Met	Met
			Exceeded
			X

Local Area Name: Regional Partnership Consortium	Total Participants Served	Adults	107
		Dislocated Workers	305
		Older Youth	15
		Younger Youth	35
ETA Assigned #: 37205	Total Exiters	Adults	22
		Dislocated Workers	59
		Older Youth	5
		Younger Youth	13
		<b>Negotiated Performance Level</b>	<b>Actual Performance Level</b>
Customer Satisfaction	Program Participants	71.00%	90.61%
	Employers	69.00%	85.80%
Entered Employment Rate	Adults	66.24%	77.78%
	Dislocated Workers	85.43%	94.37%
	Older Youth	59.56%	100.00%
Retention Rate	Adults	87.12%	94.74%
	Dislocated Workers	87.08%	98.51%
	Older Youth	85.19%	100.00%
	Younger Youth	64.10%	100.00%
Earnings Change/Earnings Replacement in Six Months	Adults	\$ 3,643.93	\$ 5,049.24
	Dislocated Workers	86.61%	103.42%
	Older Youth	\$ 2,840.96	\$ 7,680.50
Credential/Diploma Rate	Adults	27.44%	44.44%
	Dislocated Workers	32.95%	84.38%
	Older Youth	26.32%	60.00%
	Younger Youth	34.38%	75.00%
Skill Attainment Rate	Younger Youth	55.81%	86.36%
Overall Status of Local Performance		Not Met	Met
			Exceeded
			X

Region Q Workforce Investment Consortium  
Walter Dorsey, Director

**JobLink Career Centers affiliated to this Local Area:**

- Beaufort County JobLink Career Center
- Bertie County JobLink Career Center
- Hertford County JobLink Career Center
- Martin County JobLink Career Center
- Pitt County JobLink Career Center

Regional Partnership Consortium  
Janice Scarborough, Director

**JobLink Career Centers affiliated to this Local Area:**

- Alamance County JobLink Career Center
- Orange County JobLink Career Center
- Randolph County JobLink Career Center
- Randolph County Affiliate JobLink Career Center - Randolph Community College

\*\* For PY 2002, if the Local Area attained performance of at least 80% on nine goals, it is considered to have met performance goals.



**Table O - Local Performance**

Local Area Name: Southwestern Workforce Development Consortium	Total Participants Served	Adults	258	
		Dislocated Workers	371	
		Older Youth	44	
		Younger Youth	176	
ETA Assigned #: 37065	Total Exitters	Adults	101	
		Dislocated Workers	133	
		Older Youth	18	
		Younger Youth	93	
		<b>Negotiated Performance Level</b>	<b>Actual Performance Level</b>	
Customer Satisfaction	Program Participants	71.00%	83.51%	
	Employers	69.00%	81.10%	
Entered Employment Rate	Adults	72.87%	95.65%	
	Dislocated Workers	84.88%	100.00%	
	Older Youth	59.56%	66.67%	
Retention Rate	Adults	76.55%	96.30%	
	Dislocated Workers	90.71%	98.25%	
	Older Youth	87.04%	100.00%	
	Younger Youth	50.60%	77.14%	
Earnings Change/Earnings Replacement in Six Months	Adults	\$ 3,643.93	\$ 7,666.34	
	Dislocated Workers	91.88%	116.83%	
	Older Youth	\$ 3,000.16	\$ 3,303.29	
Credential/Diploma Rate	Adults	29.70%	88.10%	
	Dislocated Workers	29.63%	80.36%	
	Older Youth	39.74%	72.73%	
	Younger Youth	51.15%	88.00%	
Skill Attainment Rate	Younger Youth	60.34%	96.58%	
Overall Status of Local Performance		Not Met	Met	Exceeded
				X

Southwestern Workforce Development Consortium  
Susan Fouts, Director

**JobLink Career Centers affiliated to this Local Area:**  
 -Cherokee County JobLink Career Center  
 -Clay County JobLink Career Center  
 -Graham County Affiliate JobLink Career Center - Tri-County Community College  
 -Haywood County JobLink Career Center  
 -Jackson County JobLink Career Center  
 -Macon County JobLink Career Center  
 -Swain County JobLink Career Center

Local Area Name: Western Piedmont Jobs Training Consortium	Total Participants Served	Adults	229	
		Dislocated Workers	605	
		Older Youth	12	
		Younger Youth	100	
ETA Assigned #: 37210	Total Exitters	Adults	31	
		Dislocated Workers	41	
		Older Youth	3	
		Younger Youth	12	
		<b>Negotiated Performance Level</b>	<b>Actual Performance Level</b>	
Customer Satisfaction	Program Participants	71.00%	72.84%	
	Employers	69.00%	85.68%	
Entered Employment Rate	Adults	75.72%	85.71%	
	Dislocated Workers	80.25%	93.33%	
	Older Youth	62.94%	0.00%	
Retention Rate	Adults	80.80%	95.00%	
	Dislocated Workers	86.79%	92.86%	
	Older Youth	81.82%	0.00%	
	Younger Youth	52.73%	38.46%	
Earnings Change/Earnings Replacement in Six Months	Adults	\$ 3,643.93	\$ 5,131.25	
	Dislocated Workers	77.61%	101.80%	
	Older Youth	\$ 2,625.38	\$ 0.00	
Credential/Diploma Rate	Adults	34.51%	57.14%	
	Dislocated Workers	27.98%	65.38%	
	Older Youth	22.45%	0.00%	
	Younger Youth	31.48%	54.55%	
Skill Attainment Rate	Younger Youth	40.45%	55.07%	
Overall Status of Local Performance		Not Met	Met	Exceeded
				X

Western Piedmont Jobs Training Consortium  
Sheila Doison, Director

**JobLink Career Centers affiliated to this Local Area:**  
 -Burke County JobLink Career Center  
 -Caldwell County JobLink Career Center  
 -Catawba County JobLink Career Center

\*\* For PY 2002, if the Local Area attained performance of at least 80% on nine goals, it is considered to have met performance goals.

### Table O - Local Performance

Local Area Name: Pee Dee Region Workforce Consortium	Total Participants Served	Adults	124	
		Dislocated Workers	280	
		Older Youth	11	
		Younger Youth	140	
ETA Assigned #: 37230	Total Exiters	Adults	55	
		Dislocated Workers	57	
		Older Youth	3	
		Younger Youth	41	
		<b>Negotiated Performance Level</b>	<b>Actual Performance Level</b>	
Customer Satisfaction	Program Participants	71.00%	84.21%	
	Employers	69.00%	79.77%	
Entered Employment Rate	Adults	72.64%	98.21%	
	Dislocated Workers	83.09%	88.33%	
	Older Youth	54.59%	0.00%	
Retention Rate	Adults	80.52%	95.31%	
	Dislocated Workers	88.46%	98.11%	
	Older Youth	81.25%	0.00%	
	Younger Youth	61.58%	92.50%	
Earnings Change/Earnings Replacement in Six Months	Adults	\$ 2,981.40	\$ 3,320.88	
	Dislocated Workers	83.21%	102.23%	
	Older Youth	\$ 3,121.07	\$ 0.00	
Credential/Diploma Rate	Adults	31.06%	47.54%	
	Dislocated Workers	39.88%	67.86%	
	Older Youth	38.83%	0.00%	
	Younger Youth	45.61%	92.31%	
Skill Attainment Rate	Younger Youth	42.73%	87.91%	
Overall Status of Local Performance		Not Met	Met	Exceeded
				X

Pee Dee Region Workforce Consortium  
Janice Scarborough, Director

**JobLink Career Centers affiliated to this Local Area:**

- Montgomery County JobLink Career Center
- Moore County JobLink Career Center
- Richmond County JobLink Career Center

Local Area Name: Northeastern Workforce Investment Consortium	Total Participants Served	Adults	179	
		Dislocated Workers	138	
		Older Youth	41	
		Younger Youth	113	
ETA Assigned #: 37130	Total Exiters	Adults	32	
		Dislocated Workers	56	
		Older Youth	3	
		Younger Youth	26	
		<b>Negotiated Performance Level</b>	<b>Actual Performance Level</b>	
Customer Satisfaction	Program Participants	71.00%	83.33%	
	Employers	69.00%	85.14%	
Entered Employment Rate	Adults	72.20%	56.67%	
	Dislocated Workers	78.05%	93.75%	
	Older Youth	53.60%	50.00%	
Retention Rate	Adults	80.27%	92.59%	
	Dislocated Workers	82.84%	93.33%	
	Older Youth	69.11%	100.00%	
	Younger Youth	46.50%	71.43%	
Earnings Change/Earnings Replacement in Six Months	Adults	\$ 3,643.93	\$ 5,255.19	
	Dislocated Workers	94.00%	113.48%	
	Older Youth	\$ 2,644.29	\$ 2,268.00	
Credential/Diploma Rate	Adults	38.30%	35.29%	
	Dislocated Workers	36.36%	63.16%	
	Older Youth	37.93%	50.00%	
	Younger Youth	51.11%	36.84%	
Skill Attainment Rate	Younger Youth	59.65%	76.67%	
Overall Status of Local Performance		Not Met	Met	Exceeded
				X

Northeastern Workforce Investment Consortium  
Carter Dozier, Director

**JobLink Career Centers affiliated to this Local Area:**

- Pasquotank County JobLink Career Center
- Currituck County Affiliate JobLink Career Center
- Washington County JobLink Career Center
- Chowan County JobLink Career Center
- Tyrrell County Affiliate JobLink Career Center
- Dare County JobLink Career Center

\*\* For PY 2002, if the Local Area attained performance of at least 80% on nine goals, it is considered to have met performance goals.

## Cost of Adult Program Activity Per Local Area

YEAR ENDING JUNE 30, 2003

YEAR ENDING JUNE 30, 2002

Local Area	FUNDS AVAILABLE	AMOUNT EXPENDED	TOTAL SERVED	AVERAGE EXPENDED PER SERVED		FUNDS AVAILABLE	AMOUNT EXPENDED	TOTAL SERVED	AVERAGE EXPENDED PER SERVED
CAPE FEAR	1,131,949.23	1,065,879.39	575	1,853.70		1,230,900.88	1,055,853.65	437	2,416.14
CAPITAL AREA	363,893.09	319,144.25	130	2,454.96		324,962.45	322,677.36	101	3,194.83
DURHAM	335,224.87	299,197.89	326	917.78		300,805.00	152,890.13	77	1,985.59
CENTRALINA	1,196,576.50	961,284.71	433	2,220.06		601,096.30	531,089.80	302	1,758.58
CHARLOTTE/ MECKLENBURG	543,074.96	477,277.31	271	1,761.17		683,204.56	554,989.60	279	1,989.21
CUMBERLAND	566,090.85	403,194.41	235	1,715.72		370,567.26	189,798.41	141	1,346.09
DAVIDSON	211,776.86	156,508.59	123	1,272.43		145,546.07	113,363.21	122	929.21
EASTERN CAROLINA	1,756,345.95	1,496,071.79	779	1,920.50		1,749,636.05	1,195,469.10	728	1,642.13
GASTON	1,052,809.74	335,722.51	271	1,238.83		363,776.61	248,545.87	166	1,497.26
GREENSBORO	701,270.16	453,423.52	436	1,039.96		482,474.35	328,401.19	397	827.21
KERR TAR	789,686.75	597,004.42	199	3,000.02		629,899.85	444,600.10	139	3,198.56
LUMBER RIVER	1,849,519.97	1,676,514.37	821	2,042.04		1,533,752.49	1,410,863.52	705	2,001.22
MID-CAROLINA	394,227.71	388,972.24	273	1,424.81		382,969.44	340,458.73	273	1,247.10
MOUNTAIN AREA	318,404.35	270,233.99	193	1,400.18		305,077.49	251,870.14	190	1,325.63
NORTHWEST PIEDMONT	717,445.00	682,205.89	403	1,692.82		795,697.13	795,697.13	410	1,940.72
REGION C	863,444.94	817,626.87	462	1,769.76		629,435.86	573,185.92	235	2,439.09
REGION D	438,299.67	403,356.27	200	2,016.78		329,567.57	307,797.90	162	1,899.99
REGION L	2,015,131.49	2,015,131.49	798	2,525.23		2,192,293.11	1,720,768.62	549	3,134.37
REGION Q	1,300,178.53	1,140,273.07	754	1,512.30		1,178,029.73	1,087,526.20	469	2,318.82
REGIONAL PARTNERSHIP	295,334.35	265,414.35	107	2,480.51		288,568.00	253,373.65	84	3,016.35
SOUTHWESTERN	670,871.76	670,871.76	258	2,600.28		807,506.67	778,222.91	230	3,383.58
WESTERN PIEDMONT	388,247.79	376,978.39	229	1,646.19		340,869.56	324,262.77	188	1,724.80
PEE DEE	522,800.81	449,191.14	124	3,622.51		546,490.66	423,715.85	162	2,615.53
NORTHEASTERN	593,803.74	466,635.71	179	2,606.90		397,173.96	158,448.22	89	1,780.32
	<b>\$ 19,016,409.07</b>	<b>\$ 16,188,114.33</b>	<b>8,579</b>	<b>\$ 1,886.95</b>		<b>\$ 16,610,301.05</b>	<b>\$ 13,563,869.98</b>	<b>6,635</b>	<b>\$ 2,044.29</b>

## Cost of Dislocated Worker Program Activity Per Local Area

YEAR ENDING JUNE 30, 2003

YEAR ENDING JUNE 30, 2002

Local Area	FUNDS AVAILABLE	AMOUNT EXPENDED	TOTAL SERVED	AVERAGE EXPENDED PER SERVED		FUNDS AVAILABLE	AMOUNT EXPENDED	TOTAL SERVED	AVERAGE EXPENDED PER SERVED
CAPE FEAR	905,836.00	846,506.50	412	2,054.63		772,953.07	555,165.07	220	2,523.48
CAPITAL AREA	1,051,972.01	881,078.71	437	2,016.20		550,804.58	511,979.57	280	1,828.50
DURHAM	610,483.92	492,224.24	294	1,674.23		311,879.47	194,516.55	164	1,186.08
CENTRALINA	2,067,502.00	1,625,001.74	924	1,758.66		723,432.19	723,432.19	813	889.83
CHARLOTTE/ MECKLENBURG	1,034,310.49	727,050.25	489	1,486.81		658,158.71	621,479.22	410	1,515.80
CUMBERLAND	477,562.21	196,478.35	152	1,292.62		228,736.92	182,107.71	149	1,222.20
DAVIDSON	352,814.88	294,784.30	275	1,071.94		160,468.44	103,242.56	228	452.82
EASTERN CAROLINA	1,702,265.01	1,192,058.75	773	1,542.12		1,591,243.02	1,201,423.01	694	1,731.16
GASTON	895,415.51	546,383.19	833	655.92		544,047.00	469,726.49	543	865.06
GREENSBORO	925,904.94	417,311.07	265	1,574.76		547,234.21	348,985.27	193	1,808.21
KERR TAR	1,063,289.66	824,192.00	349	2,361.58		687,723.31	440,679.65	257	1,714.71
LUMBER RIVER	972,662.29	843,381.35	608	1,387.14		937,118.86	803,963.57	497	1,617.63
MID-CAROLINA	593,059.00	585,883.08	508	1,153.31		486,552.44	486,552.44	564	862.68
MOUNTAIN AREA	688,486.51	558,799.34	422	1,324.17		370,664.25	334,804.74	305	1,097.72
NORTHWEST PIEDMONT	1,611,901.17	1,610,036.38	799	2,015.06		1,212,314.46	1,023,214.29	527	1,941.58
REGION C	1,009,629.38	967,279.02	870	1,111.81		1,036,124.93	910,329.55	534	1,704.74
REGION D	730,787.00	702,455.66	555	1,265.69		426,348.49	426,348.49	426	1,000.82
REGION L	1,585,164.12	1,216,422.13	632	1,924.72		1,213,121.84	972,202.72	552	1,761.24
REGION Q	999,419.43	878,195.91	244	3,599.16		993,720.81	589,372.38	245	2,405.60
REGIONAL PARTNERSHIP	810,364.89	692,838.04	305	2,271.60		499,167.16	424,826.27	216	1,966.79
SOUTHWESTERN	757,154.21	573,110.86	371	1,544.77		735,742.06	607,018.85	403	1,506.25
WESTERN PIEDMONT	829,055.00	819,242.37	605	1,354.12		621,616.30	621,616.30	472	1,316.98
PEE DEE	362,434.59	353,541.71	280	1,262.65		377,933.10	362,713.51	288	1,259.42
NORTHEASTERN	600,278.00	322,763.92	138	2,338.87		609,621.62	192,787.74	91	2,118.55
	<b>\$ 22,637,752.22</b>	<b>\$ 18,167,018.87</b>	<b>11,540</b>	<b>\$ 1,574.27</b>		<b>\$ 16,296,727.24</b>	<b>\$ 13,108,488.14</b>	<b>9,071</b>	<b>\$ 1,445.10</b>

## Cost of Youth Program Activity Per Local Area

YEAR ENDING JUNE 30, 2003

YEAR ENDING JUNE 30, 2002

Local Area	FUNDS AVAILABLE	AMOUNT EXPENDED	TOTAL SERVED	AVERAGE EXPENDED PER SERVED		FUNDS AVAILABLE	AMOUNT EXPENDED	TOTAL SERVED	AVERAGE EXPENDED PER SERVED
CAPE FEAR	2,389,870.13	805,074.60	288	2,795.40		2,169,562.06	889,107.93	257	3,498.47
CAPITAL AREA	1,148,493.65	395,991.83	134	2,955.16		820,243.49	361,795.84	137	2,640.85
DURHAM	690,254.00	203,123.47	224	906.80		521,340.61	121,025.03	41	2,951.83
CENTRALINA	2,708,127.17	1,155,835.34	427	2,706.87		2,143,980.09	580,363.92	248	2,340.18
CHARLOTTE/ MECKLENBURG	1,660,157.77	362,988.51	220	1,649.95		1,367,393.00	515,465.23	204	2,526.79
CUMBERLAND	1,214,034.90	367,315.42	277	1,326.05		988,337.79	291,971.89	217	1,345.49
DAVIDSON	515,595.15	151,441.73	142	1,066.49		311,717.49	130,462.34	108	1,207.98
EASTERN CAROLINA	3,497,092.43	1,481,528.98	551	2,688.80		3,095,374.33	782,989.90	332	2,358.40
GASTON	1,948,679.02	722,801.79	108	6,692.61		1,480,941.20	338,032.18	103	3,281.87
GREENSBORO	1,484,077.61	527,540.48	249	2,118.64		1,115,114.02	303,803.41	219	1,387.23
KERR TAR	1,524,527.69	563,717.60	317	1,778.29		1,357,072.02	562,110.33	274	2,051.50
LUMBER RIVER	4,314,280.88	1,651,120.31	848	1,947.08		3,911,336.07	1,624,963.19	741	2,192.93
MID-CAROLINA	941,263.95	390,910.40	240	1,628.79		731,936.30	335,866.35	182	1,845.42
MOUNTAIN AREA	652,354.36	298,385.70	169	1,765.60		576,396.40	224,616.04	193	1,163.81
NORTHWEST PIEDMONT	1,812,151.10	697,143.87	229	3,044.30		1,612,124.18	727,041.08	267	2,723.00
REGION C	2,044,349.14	705,682.66	389	1,814.09		1,705,118.93	572,711.79	270	2,121.15
REGION D	951,907.95	410,551.66	156	2,631.74		864,201.30	387,107.35	162	2,389.55
REGION L	4,547,863.54	2,002,589.69	884	2,265.37		4,132,937.83	1,907,763.29	882	2,163.00
REGION Q	3,295,516.67	1,601,586.59	531	3,016.17		2,596,567.81	678,776.14	350	1,939.36
REGIONAL PARTNERSHIP	846,057.38	237,284.58	50	4,745.69		501,586.27	146,058.89	50	2,921.18
SOUTHWESTERN	1,932,611.33	685,247.44	220	3,114.76		1,635,673.15	462,298.82	138	3,349.99
WESTERN PIEDMONT	1,387,380.14	298,120.01	112	2,661.79		618,396.25	248,560.11	93	2,672.69
PEE DEE	1,147,253.40	513,859.48	151	3,403.04		998,080.94	356,490.54	133	2,680.38
NORTHEASTERN	1,146,732.28	373,016.89	154	2,422.19		737,141.89	208,762.61	75	2,783.50
	<b>\$ 43,800,631.64</b>	<b>\$ 16,602,859.03</b>	<b>7,070</b>	<b>\$ 2,348.35</b>		<b>\$ 35,992,573.42</b>	<b>\$ 12,768,144.20</b>	<b>5,676</b>	<b>\$ 2,249.50</b>

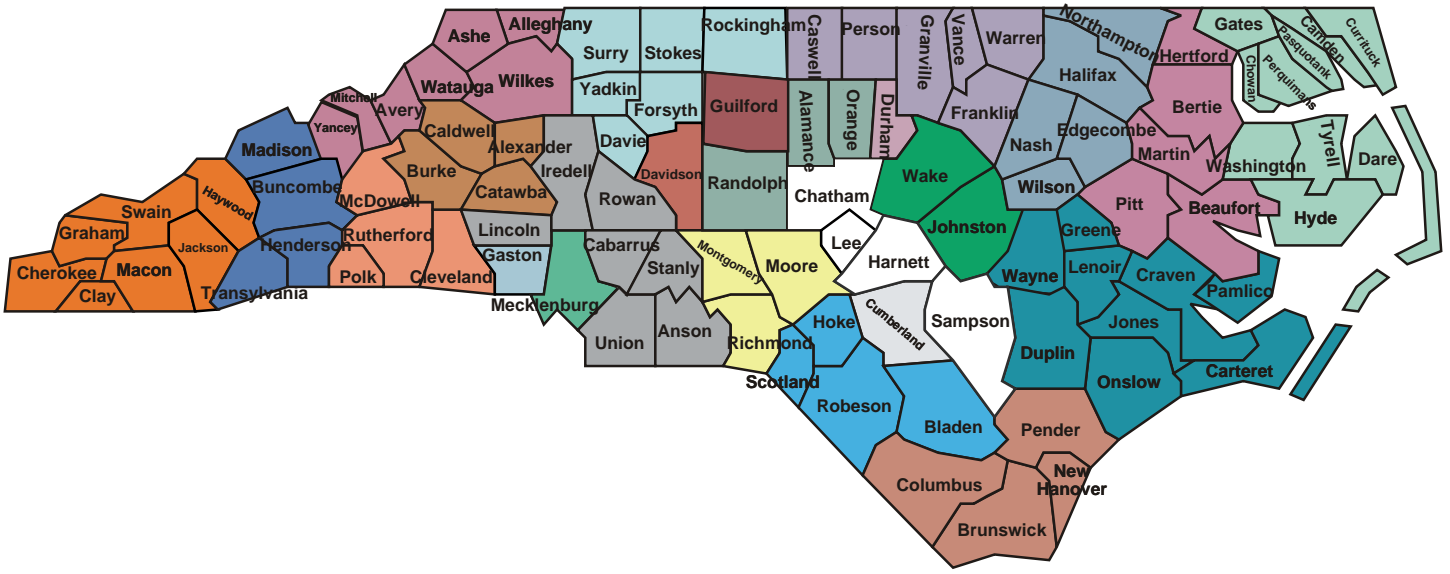
## Performance Results Per Local Area

Local Area	Adult Entered Employment Rate	Dislocated Workers Entered Employment Rate	Older Youth Entered Employment Rate		Adult Employment Retention Rate	Dislocated Worker Employment Retention Rate	Older Youth Employment Retention Rate	Younger Youth Employment Retention Rate
CAPE FEAR	90.00%	89.61%	78.57%		86.44%	88.41%	90.91%	66.67%
CAPITAL AREA	86.36%	98.31%	100.00%		83.33%	94.83%	100.00%	68.75%
DURHAM	72.22%	88.46%	50.00%		66.67%	86.96%	50.00%	100.00%
CENTRALINA	79.53%	85.39%	50.00%		89.26%	91.44%	100.00%	40.00%
CHARLOTTE/MECKLENBURG	63.11%	87.16%	40.00%		82.14%	80.62%	100.00%	46.15%
CUMBERLAND	54.55%	83.33%	60.00%		96.00%	95.56%	75.00%	66.67%
DAVIDSON	77.78%	90.48%	0.00%		78.05%	90.53%	0.00%	63.64%
EASTERN CAROLINA	81.58%	90.79%	36.36%		89.50%	90.34%	50.00%	56.41%
GASTON	85.71%	100.00%	100.00%		83.33%	100.00%	100.00%	100.00%
GREENSBORO	79.59%	86.36%	90.91%		80.30%	94.74%	90.91%	90.48%
KERR TAR	98.41%	89.89%	78.26%		96.34%	98.75%	95.45%	81.82%
LUMBER RIVER	90.95%	92.18%	97.06%		96.25%	94.55%	96.97%	66.84%
MID-CAROLINA	78.13%	81.93%	63.16%		78.41%	88.24%	71.43%	77.05%
MOUNTAIN AREA	72.00%	88.46%	75.00%		84.62%	91.30%	66.67%	67.31%
NORTHWEST PIEDMONT	63.31%	76.27%	65.00%		79.82%	88.15%	82.35%	45.10%
REGION C	75.00%	91.15%	44.44%		77.27%	87.38%	100.00%	74.00%
REGION D	93.33%	91.13%	71.43%		92.16%	97.35%	100.00%	66.67%
REGION L	83.17%	94.27%	86.27%		84.00%	95.95%	83.72%	49.32%
REGION Q	93.10%	98.18%	100.00%		93.48%	98.15%	66.67%	90.00%
REGIONAL PARTNERSHIP	77.78%	94.37%	100.00%		94.74%	98.51%	100.00%	100.00%
SOUTHWESTERN	95.65%	100.00%	66.67%		96.30%	98.25%	100.00%	77.14%
WESTERN PIEDMONT	85.71%	93.33%	0.00%		95.00%	92.86%	0.00%	38.46%
PEE DEE	98.21%	88.33%	0.00%		95.31%	98.11%	0.00%	92.50%
NORTHEASTERN	56.67%	93.75%	50.00%		92.59%	93.33%	100.00%	71.43%
STATEWIDE	<b>80.95%</b>	<b>88.57%</b>	<b>74.81%</b>		<b>87.62%</b>	<b>92.01%</b>	<b>87.79%</b>	<b>66.04%</b>

## Performance Results Per Local Area

Local Area	Adult Earnings Change	Dislocated Worker Earnings Replacement Rate	Older Youth Earnings Change		Adult Credential Rate	Dislocated Worker Credential Rate	Older Youth Credential Rate	Younger Youth Diploma Rate	Younger Youth Skill Attainment Rate
CAPE FEAR	\$2,720.31	84.13%	\$1,840.71		38.26%	57.97%	42.86%	81.82%	95.04%
CAPITAL AREA	\$5,810.29	97.13%	\$4,037.50		52.63%	60.00%	66.67%	80.00%	84.42%
DURHAM	\$835.00	73.89%	\$4,163.00		44.44%	47.37%	50.00%	65.52%	66.67%
CENTRALINA	\$2,752.82	85.41%	\$2,560.25		36.92%	43.67%	55.56%	36.36%	48.24%
CHARLOTTE/ MECKLENBURG	\$2,118.89	83.74%	\$2,072.25		46.90%	82.03%	25.00%	31.25%	92.92%
CUMBERLAND	\$6,604.80	85.37%	\$6,475.33		52.00%	57.69%	33.33%	96.15%	70.65%
DAVIDSON	\$2,164.21	79.14%	\$0.00		53.57%	67.21%	0.00%	37.50%	71.43%
EASTERN CAROLINA	\$4,315.03	92.38%	\$1,225.75		44.83%	50.52%	25.00%	59.38%	54.69%
GASTON	\$2,352.83	112.01%	\$1,675.00		60.00%	69.57%	60.00%	100.00%	56.67%
GREENSBORO	\$2,039.85	101.18%	\$6,012.70		58.54%	53.19%	75.00%	62.96%	87.12%
KERR TAR	\$2,967.37	99.77%	\$4,604.80		48.53%	42.65%	44.83%	66.67%	75.45%
LUMBER RIVER	\$3,572.18	95.78%	\$3,196.77		49.47%	59.40%	61.76%	73.18%	62.43%
MID-CAROLINA	\$1,214.03	83.78%	\$3,129.14		44.76%	53.16%	59.09%	69.81%	86.67%
MOUNTAIN AREA	\$2,445.74	88.37%	\$4,614.13		60.22%	57.69%	41.67%	60.00%	79.03%
NORTHWEST PIEDMONT	\$3,193.49	98.61%	\$6,227.88		28.28%	39.31%	19.23%	26.67%	71.17%
REGION C	\$2,568.64	97.61%	\$1,173.75		62.50%	77.98%	33.33%	73.02%	69.77%
REGION D	\$3,138.46	95.41%	-\$191.67		65.38%	80.49%	25.00%	44.00%	67.42%
REGION L	\$3,038.74	90.54%	\$1,453.20		32.53%	41.67%	35.85%	55.49%	61.59%
REGION Q	\$4,688.81	94.93%	\$1,632.33		68.18%	75.47%	50.00%	95.45%	60.57%
REGIONAL PARTNERSHIP	\$5,049.24	103.42%	\$7,680.50		44.44%	84.38%	60.00%	75.00%	86.36%
SOUTHWESTERN	\$7,666.34	116.83%	\$3,303.29		88.10%	80.36%	72.73%	88.00%	96.58%
WESTERN PIEDMONT	\$5,131.25	101.80%	\$0.00		57.14%	65.38%	0.00%	54.55%	55.07%
PEE DEE	\$3,320.88	102.23%	\$0.00		47.54%	67.86%	0.00%	92.31%	87.91%
NORTHEASTERN	\$5,255.19	113.48%	\$2,268.00		35.29%	63.16%	50.00%	36.84%	76.67%
STATEWIDE	<b>\$3,225.83</b>	<b>91.29%</b>	<b>\$3,306.17</b>		<b>46.27%</b>	<b>57.20%</b>	<b>44.18%</b>	<b>66.18%</b>	<b>69.66%</b>

## North Carolina Local Areas



- |   |   |   |  |
|---|---|---|--|
|  | Cape Fear Workforce Development Consortium                    |  | Mid-Carolina Local Workforce Investment Area                           |
|  | Capital Area Workforce Development Consortium                 |  | Mountain Area Service Delivery Area                                    |
|  | Centralina Workforce Development Consortium                   |  | Northeastern Workforce Investment Consortium                           |
|  | Charlotte/Mecklenburg Workforce Development Consortium        |  | Northwest Piedmont Job Training Consortium Workforce Development Board |
|  | Cumberland County Local Area                                  |  | Pee Dee Region Workforce Consortium                                    |
|  | Davidson County Local Area                                    |  | Region C Workforce Development Consortium                              |
|  | Durham Local Area   |  | Region D Workforce Development Consortium                              |
|  | Eastern Carolina Job Training Consortium                      |  | Region L Workforce Development Consortium                              |
|  | Gaston County Local Area                                      |  | Region Q Workforce Investment Consortium                               |
|  | Greensboro/High Point/Guilford County Job Training Consortium |  | Regional Partnership Consortium  |
|  | Kerr-Tar Interlocal Cooperative Consortium for Job Training   |  | Southwestern Workforce Development Consortium                          |
|  | Lumber River Job Training Consortium                          |  | Western Piedmont Jobs Training Consortium                              |



## Cape Fear Workforce Development Consortium

**Director:** Margie Parker, Director  
1480 Harbour Drive  
Wilmington, NC 28401

**Phone:** 910-395-4553  
**Fax:** 910-395-2684  
**Email:** mparker@capefearcog.org

**Chair:** Craig Umstead  
Carolina Eye Associates  
2840 South College Road, Suite 407  
Wilmington, NC 28412

**Phone:** 910-295-2100  
**Fax:** 910-295-0917  
**Email:** craigumst1@aol.com

**Counties:** Brunswick, Columbus, New Hanover, Pender

Chartered JobLinks: Brunswick County JobLink Career Center  
Columbus County JobLink Career Center  
New Hanover County JobLink Career Center  
Pender County JobLink Career Center

## Capital Area Workforce Development Consortium

**Director:** Brenda Savage, Director  
PO Box 550  
Raleigh, NC 27602

**Phone:** 919-856-6040  
**Fax:** 919-856-6038  
**Email:** bsavage@co.wake.nc.us

**Chair:** Durwood Woodall  
Tarheel Tooling, Inc.  
PO Box 1063  
Smithfield, NC 27577

**Phone:** 919-965-5151  
**Fax:** 919-965-6168  
**Email:** durwoodall@mindspring.com

**Counties:** Johnston, Wake

Chartered JobLinks: Johnston County JobLink Career Center  
Johnston County Affiliate Joblink Career Center  
Wake County JobLink Career Center  
Wake County Affiliate JobLink Career Center Cary  
Wake County Affiliate JobLink Career Center Raleigh

## Centralina Workforce Development Consortium

**Director:** David Hollars, Director  
PO Box 35008  
Charlotte, NC 28235

**Phone:** 704-348-2717  
**Fax:** 704-347-4710  
**Email:** dhollars@centralina.org

**Chair:** Mark Whitley  
Carolina Carpet Care and Restoration  
269 Executive Park Drive  
Concord, NC 28025

**Phone:** 704-788-3522  
**Fax:** 704-784-3886  
**Email:** mwhitley@cetlink.net

**Counties:** Anson, Cabarrus, Iredell, Lincoln, Rowan, Stanly, Union

Chartered JobLinks: Anson County JobLink Career Center  
Cabarrus County JobLink Career Center  
Iredell County JobLink Career Center Mooresville  
Iredell County JobLink Career Center Statesville  
Lincoln County JobLink Career Center  
Rowan County JobLink Career Center  
Stanly County JobLink Career Center  
Union County JobLink Career Center

## Charlotte/Mecklenburg Workforce Development Consortium

**Director:** Deborah Gibson, Executive Director  
700 Parkwood Avenue  
Charlotte, NC 28205

**Chair:** Chris Rolfe  
Duke Energy Corp.  
422 S. Church Street - PB04J  
Charlotte, NC 28242-0001

**Phone:** 704-382-4343  
**Fax:** 704-382-4155  
**Email:** crolfe@duke-energy.com

**Phone:** 704-336-3952  
**Fax:** 704-336-7259  
**Email:** dgibson@ci.charlotte.nc.us

**Counties:** Mecklenburg

Chartered JobLinks: Charlotte/Mecklenburg County JobLink Career Center South Blvd.  
Charlotte/Mecklenburg County JobLink Career Center Uptown  
Charlotte/Mecklenburg County JobLink Career Center East  
Charlotte/Mecklenburg County JobLink Career Center Arrowood Road

# A-27 Workforce Development Boards

## Cumberland County Local Area

**Director:** Patrick Hurley, Director  
PO Drawer 1829  
410 Ray Avenue  
Fayetteville, NC 28302  
**Phone:** 910-323-3421 ext. 123  
**Fax:** 910-323-5755  
**Email:** patrick.hurley@ncmail.net

**Chair:** W.G. McHenry  
Borden Packaging Company  
PO Box 410  
Fayetteville, NC 28311  
**Phone:** 910-485-9225  
**Fax:** N/A  
**Email:** N/A

**Counties:** Cumberland

Chartered JobLinks: Cumberland County JobLink Career Center

## Davidson County Local Area

**Director:** Pat Everhart, Director  
Job Training & Employment Center  
PO Box 1067  
Lexington, NC 27293-1067  
**Phone:** 336-242-2065  
**Fax:** 336-248-5410  
**Email:** peverhart@co.davidson.nc.us

**Chair:** Ricky Murphy  
Professional Insurance Services  
25 West Guilford St  
Thomasville, NC 27360  
**Phone:** 336-472-2398  
**Fax:** 336-475-4737  
**Email:** rkm72358@aol.com

**Counties:** Davidson

Chartered JobLinks: Davidson County JobLink Career Center-Lexington  
Thomasville JobLink Career Center

## Durham Local Area

**Director:** Alan DeLisle  
101 City Hall Plaza  
Durham, NC 27702  
**Phone:** 919-560-4965  
**Fax:** 919-560-4986  
**Email:** adelisle@ci.durham.nc.us

**Chair:** Brig. Gen. Steve Smith, US Army Ret.  
Director of Human Resources, Duke Hospital  
DUMC 3904, 1522 Duke Hospital South  
Durham, NC 27710  
**Phone:** 919-684-5680  
**Fax:** 919-684-5565  
**Email:** smith314@mc.duke.edu

**Counties:** Durham

Chartered JobLinks: Durham County JobLink Career Center

## Eastern Carolina Job Training Consortium

**Director:** Tammy Childers, Director  
1341 South Glenburnie Road  
New Bern, NC 28562  
**Phone:** 252-636-6901  
**Fax:** 252-638-3569  
**Email:** childers@ecwdb.org

**Chair:** Phil Prescott  
313 Metcalf St  
New Bern, NC 28562  
**Phone:** 252-670-1245  
**Fax:** 252-559-2271  
**Email:** phil-prescott@rocketmail.com

**Counties:** Carteret, Craven, Duplin, Greene, Jones, Lenoir, Onslow, Pamlico, Wayne

Chartered JobLinks: Carteret County JobLink Career Center  
Craven County JobLink Career Center  
Duplin County JobLink Career Center  
Greene County Affiliate JobLink Career Center  
Jones County Affiliate JobLink Career Center  
Lenoir County JobLink Career Center  
Onslow County JobLink Career Center  
Pamlico County JobLink Career Center  
Wayne County JobLink Career Center  
Wayne County Affiliate JobLink Career Center

## Gaston County Local Area

**Director:** Julie Armstrong, Director  
330 N. Marrietta Street  
Gastonia, NC 28052

**Phone:** 704-862-7930  
**Fax:** 704-862-7939  
**Email:** jarmstrong@co.gaston.nc.us

**Counties:** Gaston

Chartered JobLinks: Gaston County JobLink Career Center

**Chair:** Janet Sweet  
The Cookson Company  
800 Tulip Dr, PO Box 2757  
Gastonia, NC 28053  
**Phone:** 704-866-9146  
**Fax:** 704-865-9001  
**Email:** jsweet@cooksondoor.com

## Greensboro/High Point/Guilford County Job Training Consortium

**Director:** Lillian Plummer, Director  
342 N Elm St  
Greensboro, NC 27401

**Phone:** 336-373-8041  
**Fax:** 336-373-8629  
**Email:** lillian.plummer@greensboro-nc.gov

**Counties:** Guilford

Chartered JobLinks: Greensboro/High Point JobLink Career Center  
Guilford County JobLink Career Center-High Point

**Chair:** Joan White  
High Point Regional Hospital  
600 Lindsay Street  
PO Box 2476  
High Point, NC 27262  
**Phone:** 336-878-6068  
**Fax:** N/A  
**Email:** jwhite@hprhs.com

## Kerr-Tar Interlocal Cooperative Consortium for Job Training

**Director:** Jane Ball-Groom, Director  
PO Box 709  
Henderson, NC 27536

**Phone:** 252-436-2040  
**Fax:** 252-436-2055  
**Email:** jballgroom@kerrtarco.org

**Counties:** Caswell, Franklin, Granville, Person, Vance, Warren

Chartered JobLinks: Caswell County JobLink Career Center  
Franklin County JobLink Career Center  
Granville County JobLink Career Center  
Granville County Affiliate JobLink Career Center  
Person County JobLink Career Center ESC  
Person County JobLink Career Center Piedmont CC  
Vance County JobLink Career Center  
Vance County Affiliate JobLink Career Center  
Warren County JobLink Career Center ESC  
Warren County Affiliate JobLink Career Center (Green Duke)  
Warren County Affiliate JobLink Career Center Vance-Granville CC

**Chair:** Bryan Pfohl  
Carolina Sunrock Corporation  
PO Box 25  
Butner, NC 27509  
**Phone:** 919-554-4502  
**Fax:** 919-575-5713  
**Email:** N/A

## Lumber River Job Training Consortium

**Director:** Dana Powell  
4721 Fayetteville Road  
Lumberton, NC 28358

**Phone:** 910-618-5533  
**Fax:** 910-618-5614  
**Email:** dip@mail.lrcog.dst.nc.us

**Counties:** Bladen, Hoke, Robeson, Scotland

Chartered JobLinks: Bladen County JobLink Career Center  
Hoke County Affiliate JobLink Career Center  
Robeson County JobLink Career Center  
Scotland County Affiliate JobLink Career Center

**Chair:** John Wishart, Chair  
Alamac Knits  
PO Box 1347  
Lumberton, NC 28359  
**Phone:** 910-618-2428  
**Fax:** 910-618-2211  
**Email:** john.wishart@alamacusa.com

## Mid-Carolina Local Workforce Investment Area

**Director:** Mary Ann Dolister, Director  
PO Drawer 1510  
Fayetteville, NC 28302  
**Phone:** 910-323-4191 x 30  
**Fax:** 910-323-9330  
**Email:** madolister@mccog.org

**Chair:** Russell Hieb  
396 Green Forest Circle  
Dunn, NC 28334  
**Phone:** 910-892-8031  
**Fax:** N/A  
**Email:** Rhchieb@nceye.net

**Counties:** Chatham, Harnett, Lee, Sampson

Chartered JobLinks: Chatham County JobLink Career Center  
Harnett County JobLink Career Center  
Harnett County Affiliate JobLink Career Center - Dunn  
Lee County JobLink Career Center  
Sampson County JobLink Career Center

## Mountain Area Service Delivery Area

**Director:** Helen Beck, Director  
PO Box 729  
Asheville, NC 28802  
**Phone:** 828-250-4760 or 4762  
**Fax:** 828-255-5833  
**Email:** helen.beck@ncmail.net

**Chair:** Doug Keen  
Keen Impressions  
1848 Brevard Rd  
Arden, NC 28704  
**Phone:** 828-681-5881  
**Fax:** 828-681-5440  
**Email:** N/A

**Counties:** Buncombe, Henderson, Madison, Transylvania

Chartered JobLinks: Henderson County JobLink Career Center  
Madison County JobLink Career Center  
Mountain Area JobLink Career Center Buncombe Co.  
Transylvania County JobLink Career Center

## Northeastern Workforce Investment Consortium

**Director:** Carter Dozier  
PO Box 646  
Hertford, NC 27944  
**Phone:** 252-426-5753  
**Fax:** 252-426-8482  
**Email:** ccdozier@ncjoblink.org

**Chair:** JoAnn Austin  
Southgate Mall  
1408 Homer St  
Elizabeth City, NC 27909  
**Phone:** 252-338-2848  
**Fax:** N/A  
**Email:** N/A

**Counties:** Camden, Chowan, Currituck, Dare, Gates, Hyde, Pasquotank, Perquimans, Tyrrell, Washington

Chartered JobLinks: Chowan County JobLink Career Center  
Currituck County Affiliate JobLink Career Center  
Dare County JobLink Career Center  
Pasquotank County JobLink Career Center  
Tyrrell County Affiliate JobLink Career Center  
Washington County JobLink Career Center

## Northwest Piedmont Job Training Consortium Workforce Development Board

**Director:** Theresa Reynolds, Director  
400 West Fourth Street, Suite 400  
Winston-Salem, NC 27101  
**Phone:** 336-761-2111  
**Fax:** 336-761-2112  
**Email:** treynolds@nwpcog.dst.nc.us

**Chair:** Laura Harrell  
Adele Knits/Twin City Warehouse  
3304 Old Lexington Rd  
Winston-Salem, NC 27107  
**Phone:** 336-784-2107  
**Fax:** N/A  
**Email:** Lharrell@AdeleKnits.com

**Counties:** Davie, Forsyth, Rockingham, Stokes, Surry, Yadkin

Chartered JobLinks: Davie County JobLink Career Center  
Forsyth County JobLink Career Center  
Forsyth County Affiliate JobLink Career Center - JLCC  
Rockingham County JobLink Career Center  
Stokes County Affiliate JobLink Career Center  
Surry County JobLink Career Centers  
Yadkin County JobLink Career Center

## Pee Dee Region Workforce Consortium

**Director:** Janice Scarborough, Director  
PO Box 1883  
Asheboro, NC 27204-1883

**Phone:** 336-629-5141  
**Fax:** 336-629-1290  
**Email:** janices@regionalcs.org

**Counties:** Montgomery, Moore, Richmond

Chartered JobLinks: Montgomery County JobLink Career Center  
Moore County JobLink Career Center  
Richmond County JobLink Career Center

**Chair:** Don Trexler  
Alandale Knitting Company  
210 Burnette St  
Troy, NC 27371  
**Phone:** 910-572-1371  
**Fax:** N/A  
**Email:** dtrexler@alandale.net

## Region C Workforce Development Consortium

**Director:** Bill Robertson, Director  
PO Box 841  
Rutherfordton, NC 28139

**Phone:** 828-287-0262 ext 1245  
**Fax:** 828-287-2735  
**Email:** brobertson@regionc.org

**Counties:** Cleveland, McDowell, Polk, Rutherford

Chartered JobLinks: Cleveland County JobLink Career Center  
McDowell County JobLink Career Center  
Rutherford County JobLink Career Center

**Chair:** Rhett Oglesby  
Dan River Inc.  
PO Box 150  
Harris, NC 28074  
**Phone:** 828-247-2025  
**Fax:** N/A  
**Email:** roglesby@danriver.com

## Region D Workforce Development Consortium

**Director:** Carole Coates, Director  
PO Box 1820  
Boone, NC 28607

**Phone:** 828-265-5434 ext. 130  
**Fax:** 828-265-5439  
**Email:** ccoates@regiond.org

**Counties:** Alleghany, Ashe, Avery, Mitchell, Watauga, Wilkes, Yancey

Chartered JobLinks: Alleghany County JobLink Career Center  
Ashe County JobLink Career Center  
Avery County JobLink Career Center  
Mitchell County JobLink Career Center  
Watauga County JobLink Career Center  
Wilkes County JobLink Career Center  
Yancey County JobLink Career Center

**Chair:** Lynn Graham  
Gates Rubber  
101 Gates Lane  
Jefferson, NC 28640  
**Phone:** 336-246-1438  
**Fax:** 336-246-1437  
**Email:** Lgraham@gates.com

## Region L Workforce Development Consortium

**Director:** Pam Whitaker, Director  
PO Drawer 2748  
Rocky Mount, NC 27802  
**Phone:** 252-446-0411  
**Fax:** 252-446-5651  
**Email:** pwhitaker@ucpcog.org

**Counties:** Edgecombe, Halifax, Nash, Northampton, Wilson

Chartered JobLinks: Edgecombe/Nash County JobLink Career Center-Rocky Mount  
Edgecombe County Affiliate JobLink Career Center  
Northampton/Halifax County JobLink Career Center-Roanoke Rapids  
Wilson County JobLink Career Center

**Chair:** Charles McElheney  
405 W. Littleton Road  
Roanoke Rapids, NC 27870  
**Phone:** 252-537-2565  
**Fax:** 252-537-1333  
**Email:** N/A

# A-31 Workforce Development Boards

## Region Q Workforce Investment Consortium

**Director:** Walter Dorsey, Director  
1385 John Small Avenue  
PO Box 1787  
Washington, NC 27889  
**Phone:** 252-940-1600 ext. 232  
**Fax:** 252-940-1601  
**Email:** wdorsey@mideastcom.org

**Chair:** Janet Woolard  
First South Bank  
1311 Carolina Ave  
Washington, NC 27889  
**Phone:** 252-940-4927  
**Fax:** 252-946-3873  
**Email:** hr@firstsouthnc.com

**Counties:** Beaufort, Bertie, Hertford, Martin, Pitt

Chartered JobLinks: Beaufort County JobLink Career Center  
Bertie County JobLink Career Center  
Hertford County JobLink Career Center  
Martin County JobLink Career Center  
Pitt County JobLink Career Center

## Regional Partnership Consortium

**Director:** Janice Scarborough, Director  
PO Box 1883  
Asheboro, NC 27204-1883

**Phone:** 336-629-5141  
**Fax:** 336-629-1290  
**Email:** janices@regionalcs.org

**Chair:** Keith Norwood  
North American Armacell LLC  
PO Box 1038  
Mebane, NC 27302  
**Phone:** 919-304-8906  
**Fax:** 919-563-4223  
**Email:** Keith.A.Norwood@Armacell.com

**Counties:** Alamance, Orange, Randolph

Chartered JobLinks: Alamance County JobLink Career Center  
Orange County JobLink Career Center  
Randolph County JobLink Career Center  
Randolph County Affiliate JobLink Career Center

## Southwestern Workforce Development Consortium

**Director:** Susan Fouts, Director  
PO Box 850  
Bryson City, NC 28713

**Phone:** 828-488-9211 ext. 3037  
**Fax:** 828-488-3950  
**Email:** susan@regiona.org

**Chair:** Leon Tatham  
Sioux Tools, Inc.  
117 Levi Rd  
Murphy, NC 28906  
**Phone:** 828-835-9765  
**Fax:** 800-722-7236  
**Email:** N/A

**Counties:** Cherokee, Clay, Graham, Haywood, Jackson, Macon, Swain

Chartered JobLinks: Cherokee County JobLink Career Center  
Clay County Affiliate JobLink Career Center  
Graham County Affiliate JobLink Career Center  
Haywood County JobLink Career Center  
Jackson County JobLink Career Center  
Macon County JobLink Career Center  
Swain County JobLink Career Center

## Western Piedmont Jobs Training Consortium

**Director:** Sheila Dotson, WFD Director  
736 4th St, SW  
PO Box 9026  
Hickory, NC 28603  
**Phone:** 828-322-9191  
**Fax:** 828-322-5991  
**Email:** sheila.dotson@wpcog.org

**Chair:** Shirley Orrell  
Shurtape, Inc.  
PO Box 530  
Hickory, NC 28603  
**Phone:** 828-328-2131 ext. 5420  
**Fax:** 828-322-2732  
**Email:** sorrel@shufordmills.com

**Counties:** Alexander, Burke, Caldwell, Catawba

Chartered JobLinks: Burke County JobLink Career Center  
Caldwell County JobLink Career Center  
Catawba County JobLink Career Center



[www.ncdet.com](http://www.ncdet.com)  
[www.ncjoblink.com](http://www.ncjoblink.com)  
[www.nccommerce.com](http://www.nccommerce.com)



NORTH CAROLINA DEPARTMENT OF COMMERCE  
DIVISION OF EMPLOYMENT & TRAINING  
313 Chapanoke Road, Suite 120  
4316 Mail Service Center  
Raleigh, NC 27699-4316  
919-661-6010 Fax 919-662-4770

[www.ncdet.com](http://www.ncdet.com)



## WIA Annual Report Data

State Name: NC

Program Year: 2002

**Table A: Workforce Investment Act Customer Satisfaction Results**

Customer Satisfaction	Negotiated Performance Level	Actual Performance - Level - American Customer Satisfaction Index	Number of Surveys Completed	Number of Customers Eligible for the Survey	Number of Customers Included in the Sample	Response Rate
Participants	70	81.49	2,827	3,981	3,981	71
Employers	68	83.08	507	707	707	71.7

**Table B: Adult Program Results At-A-Glan**

	Negotiated Performance Level	Actual Performance Level	
Entered Employment Rate	70	80.9	1,517
			1,874
Employment Retention Rate	80	87.6	1,678
			1,915
Earnings Change in Six Month	3,200	3,226	5,396,814
			1,673
Employment and Credential Rate	30	46.3	776
			1,677

**Table C: Outcomes for Adult Special Populations**

Reported Information	Public Assistance Recipients Receiving Intensive or Training Services		Veterans		Individuals With Disabilities		Older Individuals	
Entered Employment Rate	74.2	175	83.8	83	77.8	123	61.8	47
		236		99		158		76
Employment Retention Rate	83.2	168	91.2	83	81.5	132	82.8	48
		202		91		162		58
Earnings Change in Six Months	4,063	694,760	1,970	145,792	2,953	398,623	887	47,016
		171		74		135		53
Employment and Credential Rate	37	67	45.8	33	38	27	22.9	11
		181		72		71		48

**Table D: Other Outcome Information for the Adult Program**

Reported Information	Individuals Who Received Training Services		Individuals Who Only Received Core and Intensive Services	
Entered Employment Rate	82.4	1,110	77.2	407
		1,347		527
Employment Retention Rate	89.4	1,256	82.7	422
		1,405		510
Earnings Change in Six Months	3,507	4,256,950	2,483	1,139,864
		1,214		459

**Table E: Dislocated Worker Program Results At-A-Glance**

	Negotiated Performance Level	Actual Performance Level	
		Rate	Count
Entered Employment Rate	79	88.6	2,503
			2,826
Employment Retention Rate	87	92	2,303
			2,503
Earnings Replacement in Six Months	84	91.3	24,643,015
			26,993,307
Employment and Credential Rate	30	57.2	1,346
			2,353

**Table F: Outcomes for Dislocated Worker Special Populations**

Reported Information	Veterans		Individuals With Disabilities		Older Individuals		Displaced Homemakers	
	Rate	Count	Rate	Count	Rate	Count	Rate	Count
Entered Employment Rate	87.8	201	84.8	39	78.6	184	88.9	16
		229		46		234		18
Employment Retention Rate	91.5	184	89.7	35	91.3	168	87.5	14
		201		39		184		16
Earnings Replacement Rate	85.2	2,317,067	89	309,842	79.1	1,580,301	92.6	84,908
		2,720,616		348,313		1,997,090		91,672
Employment And Credential Rate	58.9	113	64.3	27	50.6	89	56.3	9
		192		42		176		16

**Table G: Other Outcome Information for the Dislocated Worker Program**

Reported Information	Individuals Who Received Training Services		Individuals Who Received Core and Intensive Services	
Entered Employment Rate	88.7	2,087	87.9	416
		2,353		473
Employment Retention Rate	91.9	1,917	92.8	386
		2,087		416
Earnings Replacement Rate	91.1	20,510,719	92.3	4,132,296
		22,516,640		4,476,667

**Table H: Older Youth Results At-A-Glance**

	Negotiated Performance Level	Actual Performance Level	
Entered Employment Rate	58	74.8	193
			258
Employment Retention Rate	79	87.8	187
			213
Earnings Change in Six Months	2,825	3,306	528,987
			160
Credential Rate	30	44.2	129
			292

**Table I: Outcomes for Older Youth Special Populations**

Reported Information	Public Assistance Recipients		Veterans		Individuals With Disabilities		Out-of-School Youth	
	Entered Employment Rate	70.6	36	0	0	72.4	21	75.9
51			1		29		224	
Employment Retention Rate	86.1	31	0	0	86.4	19	87.2	164
		36		1		22		188
Earnings Change in Six Months	3,650	105,858	0	0	2,131	36,228	2,921	411,928
		29		1		17		141
Credential Rate	38.5	20	0	0	51.6	16	42.5	108
		52		1		31		254

**Table J: Younger Youth Results At-A-Glance**

	Negotiated Performance Level	Actual Performance Level	
		Skill Attainment Rate	50
			3,484
Diploma or Equivalent Attainment Rate	41	66.2	640
			967
Retention Rate	56	66	595
			901

**Table K: Outcomes for Younger Youth Special Populations**

Reported Information	Public Assistance Recipients		Individuals Disabilities		Out-of-School Youth	
Skill Attainment Rate	68.2	319	75.7	489	71.4	1,090
		468		646		1,527
Diploma or Equivalent Attainment Rate	62.3	81	70	112	55.4	246
		130		160		444
Retention Rate	61.8	94	62.5	100	61.5	240
		152		160		390

**Table L: Other Reported Information**

	12 Month Employment Retention Rate		12 Mo. Earnings Change (Adults and Older Youth) or 12 Mo. Earnings Replacement (Dislocated Workers)		Placements for Participants in Nontraditional Employment		Wages At Entry Into Employment For Those Individuals Who Entered Employment Unsubsidized Employment		Entry Into Unsubsidized Employment Related to the Training Received of Those Who Completed Training Services	
Adults	78.7	981	3,845	4,352,488	1.6	25	3,850	5,324,715	78.2	333
		1,246		1,132		1,517		1,383		426
Dislocated Workers	88.3	1,346	96.7	15,478,745	1.3	32	5,427	12,803,094	74.1	834
		1,525		16,006,193		2,503		2,359		1,126
Older Youth	68.5	87	3,027	320,871	1.6	3	2,767	434,456		
		127		106		193		157		

**Table M: Participation Levels**

	<b>Total Participants Served</b>	<b>Total Exiters</b>
<b>Adults</b>	<b>8,579</b>	<b>2,547</b>
<b>Dislocated Workers</b>	<b>11,540</b>	<b>2,847</b>
<b>Older Youth</b>	<b>1,209</b>	<b>367</b>
<b>Younger Youth</b>	<b>5,861</b>	<b>1,571</b>

**Table N: Cost of Program Activities**

<b>Program Activity</b>		<b>Total Federal Spending</b>
<b>Local Adults</b>		<b>\$16,188,114.00</b>
<b>Local Dislocated Workers</b>		<b>\$18,167,019.00</b>
<b>Local Youth</b>		<b>\$16,602,859.00</b>
<b>Rapid Response</b> (up to 25%) 134 (a) (2) (A)		<b>\$2,496,308.00</b>
<b>Statewide Required Activities</b> (up to 25%) 134 (a) (2) (B)		<b>\$5,706,552.00</b>
<b>Statewide Allowable Activities</b> 134 (a) (3)	Capacity Building / TA	<b>\$467,282.00</b>
	Incumbent Worker	<b>\$46,144.00</b>
	Pilot/Demonstration	<b>\$27,949.00</b>
<b>Total of All Federal Spending Listed Above</b>		<b>\$59,702,227.00</b>

# WIA Annual Report Data

State Name: NC

Program Year: 2002

**Table O: Summary of Participants**

Local Area Name: Cape Fear SDA Job Training Consortium	Total Participants Served	Adults	575
		Dislocated Workers	412
		Older Youth	52
		Younger Youth	236
	Total Exiters	Adults	206
		Dislocated Workers	148
		Older Youth	23
		Younger Youth	103

		Negotiated Performance Level	Actual Performance Level	
Customer Satisfaction	Program Participants	71	80.38	
	Employers	69	93.04	
Entered Employment Rate	Adults	68.37	90	
	Dislocated Workers	74.01	89.61	
	Older Youth	57.37	78.57	
Retention Rate	Adults	79.6	86.44	
	Dislocated Workers	84.55	88.41	
	Older Youth	80.36	90.91	
	Younger Youth	59.17	66.67	
Earnings Change / Earnings Replacement in Six Months	Adults(\$)	3,113.21	2,720.31	
	Dislocated Workers	84.31	84.13	
	Older Youth (\$)	2,993.09	1,840.71	
Credential / Diploma Rate	Adults	35.31	38.26	
	Dislocated Workers	33.33	57.97	
	Older Youth	31.76	42.86	
	Younger Youth	51.97	81.82	
Skill Attainment Rate	Younger Youth	60.04	95.04	
Description of Other State Indicators of Performance				
		0	0	
		0	0	
Overall Status of Local Performance		Not Met	Met	Exceeded
		0	0	X



# WIA Annual Report Data

State Name: NC

Program Year: 2002

**Table O: Summary of Participants**

Local Area Name: Capital Area Workforce Development Consortium	Total Participants Served	Adults	130
		Dislocated Workers	437
		Older Youth	31
		Younger Youth	103
	Total Exiters	Adults	21
		Dislocated Workers	74
		Older Youth	6
		Younger Youth	20

		Negotiated Performance Level	Actual Performance Level	
Customer Satisfaction	Program Participants	71	80.48	
	Employers	69	87.53	
Entered Employment Rate	Adults	77.25	86.36	
	Dislocated Workers	79.8	98.31	
	Older Youth	66.28	100	
Retention Rate	Adults	83.45	83.33	
	Dislocated Workers	89.16	94.83	
	Older Youth	89.66	100	
	Younger Youth	55.32	68.75	
Earnings Change / Earnings Replacement in Six Months	Adults(\$)	3,643.93	5,810.29	
	Dislocated Workers	94	97.13	
	Older Youth (\$)	3,208.8	4,037.5	
Credential / Diploma Rate	Adults	26.43	52.63	
	Dislocated Workers	40	60	
	Older Youth	38.89	66.67	
	Younger Youth	31.25	80	
Skill Attainment Rate	Younger Youth	59.46	84.42	
Description of Other State Indicators of Performance				
		0	0	
		0	0	
Overall Status of Local Performance		Not Met	Met	Exceeded
		0	0	X

# WIA Annual Report Data

State Name: NC

Program Year: 2002

**Table O: Summary of Participants**

Local Area Name: Central Piedmont Service Delivery Area	Total Participants Served	Adults	326
		Dislocated Workers	294
		Older Youth	35
		Younger Youth	189
	Total Exiters	Adults	90
		Dislocated Workers	97
		Older Youth	12
		Younger Youth	54

		Negotiated Performance Level	Actual Performance Level	
Customer Satisfaction	Program Participants	71	72.25	
	Employers	69	0	
Entered Employment Rate	Adults	74.36	72.22	
	Dislocated Workers	79.8	88.46	
	Older Youth	67	50	
Retention Rate	Adults	78.77	66.67	
	Dislocated Workers	90.12	86.96	
	Older Youth	73.08	50	
	Younger Youth	57.14	100	
Earnings Change / Earnings Replacement in Six Months	Adults(\$)	2,981.4	835	
	Dislocated Workers	74	73.89	
	Older Youth (\$)	2,625.38	4,163	
Credential / Diploma Rate	Adults	20.79	44.44	
	Dislocated Workers	20.78	47.37	
	Older Youth	21.21	50	
	Younger Youth	40.91	65.52	
Skill Attainment Rate	Younger Youth	41.46	66.67	
Description of Other State Indicators of Performance				
		0	0	
		0	0	
Overall Status of Local Performance		Not Met	Met	Exceeded
		0	0	X

# WIA Annual Report Data

State Name: NC

Program Year: 2002

**Table O: Summary of Participants**

<b>Local Area Name:</b> Centralina Workforce Development Consortium	<b>Total Participants Served</b>	Adults	433
		Dislocated Workers	924
		Older Youth	61
		Younger Youth	366
	<b>Total Exiters</b>	Adults	184
		Dislocated Workers	295
		Older Youth	7
		Younger Youth	22

		Negotiated Performance Level	Actual Performance Level
Customer Satisfaction	Program Participants	71	77.76
	Employers	69	82.9
Entered Employment Rate	Adults	73.41	79.5
	Dislocated Workers	83.33	85.39
	Older Youth	56.52	50
Retention Rate	Adults	78.78	89.26
	Dislocated Workers	92.7	91.44
	Older Youth	69.66	100
	Younger Youth	53.51	40
Earnings Change / Earnings Replacement in Six Months	Adults(\$)	3,582.47	2,752.82
	Dislocated Workers	91.32	85.41
	Older Youth (\$)	3,208.8	2,560.25
Credential / Diploma Rate	Adults	40	36.92
	Dislocated Workers	37.37	43.67
	Older Youth	40	55.55
	Younger Youth	41.84	36.36
Skill Attainment Rate	Younger Youth	40.25	48.24
Description of Other State Indicators of Performance			
		0	0
		0	0
Overall Status of Local Performance		Not Met	Met
		0	0
		Exceeded	X

# WIA Annual Report Data

State Name: NC

Program Year: 2002

**Table O: Summary of Participants**

<b>Local Area Name:</b> Charlotte-Mecklenburg Workforce Development Consortium	<b>Total Participants Served</b>	Adults	271
		Dislocated Workers	489
		Older Youth	31
		Younger Youth	189
	<b>Total Exiters</b>	Adults	78
		Dislocated Workers	106
		Older Youth	18
		Younger Youth	72

		Negotiated Performance Level	Actual Performance Level	
Customer Satisfaction	Program Participants	71	76.68	
	Employers	69	88.26	
Entered Employment Rate	Adults	72.57	63.1	
	Dislocated Workers	80	87.16	
	Older Youth	67	40	
Retention Rate	Adults	84.33	82.14	
	Dislocated Workers	88.67	80.62	
	Older Youth	86.21	100	
	Younger Youth	66.22	46.15	
Earnings Change / Earnings Replacement in Six Months	Adults(\$)	3,643.93	2,118.89	
	Dislocated Workers	86.83	83.74	
	Older Youth (\$)	3,208.8	2,072.25	
Credential / Diploma Rate	Adults	32.52	46.9	
	Dislocated Workers	20.26	82.03	
	Older Youth	39.77	25	
	Younger Youth	31	31.25	
Skill Attainment Rate	Younger Youth	41.67	92.92	
Description of Other State Indicators of Performance				
		0	0	
		0	0	
Overall Status of Local Performance		Not Met	Met	Exceeded
		0	0	X

# WIA Annual Report Data

State Name: NC

Program Year: 2002

Table O: Summary of Participants

Local Area Name: Cumberland County Local Area	Total Participants Served	Adults	235
		Dislocated Workers	152
		Older Youth	35
		Younger Youth	242
	Total Exiters	Adults	50
		Dislocated Workers	34
		Older Youth	17
		Younger Youth	34

		Negotiated Performance Level	Actual Performance Level	
Customer Satisfaction	Program Participants	71	80.36	
	Employers	69	71.53	
Entered Employment Rate	Adults	65.72	54.5	
	Dislocated Workers	75.8	83.33	
	Older Youth	49.05	60	
Retention Rate	Adults	79.69	96	
	Dislocated Workers	85.47	95.56	
	Older Youth	78.85	75	
	Younger Youth	56.76	66.67	
Earnings Change / Earnings Replacement in Six Months	Adults(\$)	2,981.4	6,604.8	
	Dislocated Workers	94	85.37	
	Older Youth (\$)	2,625.38	6,475.33	
Credential / Diploma Rate	Adults	22.86	52	
	Dislocated Workers	40.2	57.69	
	Older Youth	26.44	33.33	
	Younger Youth	44.44	96.15	
Skill Attainment Rate	Younger Youth	40.54	70.65	
Description of Other State Indicators of Performance				
		0	0	
		0	0	
Overall Status of Local Performance		Not Met	Met	Exceeded
		0	0	X

# WIA Annual Report Data

State Name: NC

Program Year: 2002

Table O: Summary of Participants

Local Area Name: Davidson County Local Area	Total Participants Served	Adults	123
		Dislocated Workers	275
		Older Youth	9
		Younger Youth	133
	Total Exiters	Adults	59
		Dislocated Workers	100
		Older Youth	6
		Younger Youth	54

		Negotiated Performance Level	Actual Performance Level	
Customer Satisfaction	Program Participants	71	85.15	
	Employers	69	85.67	
Entered Employment Rate	Adults	75.6	77.8	
	Dislocated Workers	80.1	90.48	
	Older Youth	57.64	0	
Retention Rate	Adults	80.36	78.05	
	Dislocated Workers	90.97	90.53	
	Older Youth	79.31	0	
	Younger Youth	54.93	63.64	
Earnings Change / Earnings Replacement in Six Months	Adults(\$)	3,643.93	2,164.21	
	Dislocated Workers	88.4	79.14	
	Older Youth (\$)	2,625.38	0	
Credential / Diploma Rate	Adults	33.33	53.57	
	Dislocated Workers	39.82	67.21	
	Older Youth	35	0	
	Younger Youth	31.13	37.5	
Skill Attainment Rate	Younger Youth	42.31	71.43	
Description of Other State Indicators of Performance				
		0	0	
		0	0	
Overall Status of Local Performance		Not Met	Met	Exceeded
		0	0	X

# WIA Annual Report Data

State Name: NC

Program Year: 2002

**Table O: Summary of Participants**

Local Area Name: Eastern Carolina Job Training Consortium	Total Participants Served	Adults	779
		Dislocated Workers	773
		Older Youth	122
		Younger Youth	429
	Total Exiters	Adults	190
		Dislocated Workers	197
		Older Youth	23
		Younger Youth	138

		Negotiated Performance Level	Actual Performance Level	
Customer Satisfaction	Program Participants	71	82.1	
	Employers	69	85.42	
Entered Employment Rate	Adults	66.65	81.57	
	Dislocated Workers	73.4	90.79	
	Older Youth	55.18	36.36	
Retention Rate	Adults	85.35	89.5	
	Dislocated Workers	81.59	90.34	
	Older Youth	69.61	50	
	Younger Youth	46.07	56.41	
Earnings Change / Earnings Replacement in Six Months	Adults(\$)	3,643.93	4,315.03	
	Dislocated Workers	77.94	92.38	
	Older Youth (\$)	2,625.38	1,225.75	
Credential / Diploma Rate	Adults	35.46	44.83	
	Dislocated Workers	22.86	50.52	
	Older Youth	30.95	25	
	Younger Youth	31.09	59.38	
Skill Attainment Rate	Younger Youth	59.82	54.69	
Description of Other State Indicators of Performance				
		0	0	
		0	0	
Overall Status of Local Performance		Not Met	Met	Exceeded
		0	0	X

# WIA Annual Report Data

State Name: NC

Program Year: 2002

**Table O: Summary of Participants**

Local Area Name: Gaston County Local Area	Total Participants Served	Adults	271
		Dislocated Workers	833
		Older Youth	18
		Younger Youth	90
	Total Exiters	Adults	34
		Dislocated Workers	13
		Older Youth	2
		Younger Youth	3

		Negotiated Performance Level	Actual Performance Level	
Customer Satisfaction	Program Participants	71	64.2	
	Employers	69	0	
Entered Employment Rate	Adults	68.71	85.71	
	Dislocated Workers	83.33	100	
	Older Youth	51.72	100	
Retention Rate	Adults	81.68	83.33	
	Dislocated Workers	90.09	100	
	Older Youth	89.66	100	
	Younger Youth	62.5	100	
Earnings Change / Earnings Replacement in Six Months	Adults(\$)	3,516.18	2,352.83	
	Dislocated Workers	79.71	112.01	
	Older Youth (\$)	2,785.1	1,675	
Credential / Diploma Rate	Adults	38.58	60	
	Dislocated Workers	40.32	69.57	
	Older Youth	26.53	60	
	Younger Youth	31.33	100	
Skill Attainment Rate	Younger Youth	41.67	56.67	
Description of Other State Indicators of Performance				
		0	0	
		0	0	
Overall Status of Local Performance		Not Met	Met	Exceeded
		0	0	X



# WIA Annual Report Data

State Name: NC

Program Year: 2002

**Table O: Summary of Participants**

<b>Local Area Name:</b> Greensboro/High Point/Guilford County Job Training Consortium	<b>Total Participants Served</b>	Adults	436
		Dislocated Workers	265
		Older Youth	50
		Younger Youth	199
	<b>Total Exiters</b>	Adults	119
		Dislocated Workers	74
		Older Youth	9
		Younger Youth	46

		Negotiated Performance Level	Actual Performance Level	
Customer Satisfaction	Program Participants	71	74.94	
	Employers	69	66.32	
Entered Employment Rate	Adults	72.04	79.59	
	Dislocated Workers	80.5	86.36	
	Older Youth	60.55	90.91	
Retention Rate	Adults	84.12	80.3	
	Dislocated Workers	89.49	94.74	
	Older Youth	80.46	90.91	
	Younger Youth	61.48	90.48	
Earnings Change / Earnings Replacement in Six Months	Adults(\$)	2,981.4	2,039.85	
	Dislocated Workers	78.35	101.18	
	Older Youth (\$)	2,625.38	6,012.7	
Credential / Diploma Rate	Adults	20.54	58.54	
	Dislocated Workers	20.1	53.19	
	Older Youth	35.83	75	
	Younger Youth	47.79	62.96	
Skill Attainment Rate	Younger Youth	48.83	87.12	
Description of Other State Indicators of Performance				
		0	0	
		0	0	
Overall Status of Local Performance		Not Met	Met	Exceeded
		0	0	X

# WIA Annual Report Data

State Name: NC

Program Year: 2002

**Table O: Summary of Participants**

<b>Local Area Name:</b> Kerr-Tar Interlocal Cooperative Consortium for Job Training	<b>Total Participants Served</b>	Adults	199
		Dislocated Workers	349
		Older Youth	47
		Younger Youth	270
	<b>Total Exiters</b>	Adults	99
		Dislocated Workers	86
		Older Youth	24
		Younger Youth	110

		Negotiated Performance Level	Actual Performance Level	
Customer Satisfaction	Program Participants	71	90.43	
	Employers	69	78.95	
Entered Employment Rate	Adults	68.9	98.41	
	Dislocated Workers	81.31	89.89	
	Older Youth	67.72	78.26	
Retention Rate	Adults	83.09	96.34	
	Dislocated Workers	90.53	98.75	
	Older Youth	84.85	95.45	
	Younger Youth	66.15	81.82	
Earnings Change / Earnings Replacement in Six Months	Adults(\$)	3,236.79	2,967.37	
	Dislocated Workers	94	99.77	
	Older Youth (\$)	3,107.93	4,604.8	
Credential / Diploma Rate	Adults	27.76	48.53	
	Dislocated Workers	37.01	42.65	
	Older Youth	34.12	44.83	
	Younger Youth	51.19	66.67	
Skill Attainment Rate	Younger Youth	56.82	75.45	
Description of Other State Indicators of Performance				
		0	0	
		0	0	
Overall Status of Local Performance		Not Met	Met	Exceeded
		0	0	X

# WIA Annual Report Data

State Name: NC

Program Year: 2002

**Table O: Summary of Participants**

Local Area Name: Lumber River Job Training Consortium	Total Participants Served	Adults	821
		Dislocated Workers	608
		Older Youth	88
		Younger Youth	760
	Total Exiters	Adults	305
		Dislocated Workers	104
		Older Youth	41
		Younger Youth	208

		Negotiated Performance Level	Actual Performance Level	
Customer Satisfaction	Program Participants	71	80.35	
	Employers	69	87.74	
Entered Employment Rate	Adults	73.7	90.95	
	Dislocated Workers	78.64	92.18	
	Older Youth	65.51	97.06	
Retention Rate	Adults	79.54	96.25	
	Dislocated Workers	84.18	94.55	
	Older Youth	82.81	96.97	
	Younger Youth	60.66	66.84	
Earnings Change / Earnings Replacement in Six Months	Adults(\$)	3,166.99	3,572.18	
	Dislocated Workers	84.87	95.78	
	Older Youth (\$)	3,208.8	3,196.77	
Credential / Diploma Rate	Adults	32.68	49.47	
	Dislocated Workers	40.18	59.4	
	Older Youth	39.88	61.76	
	Younger Youth	51.23	73.18	
Skill Attainment Rate	Younger Youth	40.14	62.43	
Description of Other State Indicators of Performance				
		0	0	
		0	0	
Overall Status of Local Performance		Not Met	Met	Exceeded
		0	0	X

# WIA Annual Report Data

State Name: NC

Program Year: 2002

**Table O: Summary of Participants**

Local Area Name: Mid-Carolina Service Local Workforce Investment Area	Total Participants Served	Adults	273
		Dislocated Workers	508
		Older Youth	65
		Younger Youth	175
	Total Exiters	Adults	99
		Dislocated Workers	177
		Older Youth	24
		Younger Youth	60

		Negotiated Performance Level	Actual Performance Level	
Customer Satisfaction	Program Participants	71	85.25	
	Employers	69	96.13	
Entered Employment Rate	Adults	73.55	78.1	
	Dislocated Workers	75.63	81.93	
	Older Youth	52.9	63.16	
Retention Rate	Adults	81.19	78.41	
	Dislocated Workers	86.24	88.24	
	Older Youth	87.3	71.43	
	Younger Youth	65.85	77.05	
Earnings Change / Earnings Replacement in Six Months	Adults(\$)	2,981.4	1,214.03	
	Dislocated Workers	81.9	83.78	
	Older Youth (\$)	3,131.42	3,129.14	
Credential / Diploma Rate	Adults	25.29	44.76	
	Dislocated Workers	26.09	53.16	
	Older Youth	20.79	59.09	
	Younger Youth	31.18	69.81	
Skill Attainment Rate	Younger Youth	40	86.67	
Description of Other State Indicators of Performance				
		0	0	
		0	0	
Overall Status of Local Performance		Not Met	Met	Exceeded
		0	0	X

# WIA Annual Report Data

State Name: NC

Program Year: 2002

Table O: Summary of Participants

Local Area Name: Mountain Area Service Delivery Area	Total Participants Served	Adults	193
		Dislocated Workers	422
		Older Youth	19
		Younger Youth	150
	Total Exiters	Adults	105
		Dislocated Workers	139
		Older Youth	12
		Younger Youth	67

		Negotiated Performance Level	Actual Performance Level	
Customer Satisfaction	Program Participants	71	85.11	
	Employers	69	87.07	
Entered Employment Rate	Adults	75.66	72	
	Dislocated Workers	82.94	88.46	
	Older Youth	64.26	75	
Retention Rate	Adults	79.08	84.62	
	Dislocated Workers	90.38	91.3	
	Older Youth	75	66.67	
	Younger Youth	54.61	67.31	
Earnings Change / Earnings Replacement in Six Months	Adults(\$)	3,115.85	2,445.74	
	Dislocated Workers	81.84	88.37	
	Older Youth (\$)	2,625.38	4,614.13	
Credential / Diploma Rate	Adults	21.65	60.22	
	Dislocated Workers	27.7	57.69	
	Older Youth	20	41.67	
	Younger Youth	51.08	60	
Skill Attainment Rate	Younger Youth	50.52	79.03	
Description of Other State Indicators of Performance				
		0	0	
		0	0	
Overall Status of Local Performance		Not Met	Met	Exceeded
		0	0	X

# WIA Annual Report Data

State Name: NC

Program Year: 2002

**Table O: Summary of Participants**

Local Area Name: Northwest Piedmont Job Training Consortium	Total Participants Served	Adults	403
		Dislocated Workers	799
		Older Youth	28
		Younger Youth	201
	Total Exiters	Adults	132
		Dislocated Workers	192
		Older Youth	6
		Younger Youth	26

		Negotiated Performance Level	Actual Performance Level	
Customer Satisfaction	Program Participants	71	79.14	
	Employers	69	81.01	
Entered Employment Rate	Adults	74.87	63.3	
	Dislocated Workers	83.3	76.27	
	Older Youth	52.37	65	
Retention Rate	Adults	81.29	79.82	
	Dislocated Workers	86.46	88.15	
	Older Youth	78.57	82.35	
	Younger Youth	66.07	45.1	
Earnings Change / Earnings Replacement in Six Months	Adults(\$)	3,519.4	3,193.49	
	Dislocated Workers	87.94	98.61	
	Older Youth (\$)	2,625.38	6,227.88	
Credential / Diploma Rate	Adults	22.37	28.28	
	Dislocated Workers	31.03	39.31	
	Older Youth	20	19.23	
	Younger Youth	34.76	26.67	
Skill Attainment Rate	Younger Youth	40.63	71.17	
Description of Other State Indicators of Performance				
		0	0	
		0	0	
Overall Status of Local Performance		Not Met	Met	Exceeded
		0	0	X

# WIA Annual Report Data

State Name: NC

Program Year: 2002

Table O: Summary of Participants

Local Area Name: Region C Workforce Development Consortium	Total Participants Served	Adults	462
		Dislocated Workers	870
		Older Youth	57
		Younger Youth	332
	Total Exiters	Adults	74
		Dislocated Workers	252
		Older Youth	19
		Younger Youth	89

		Negotiated Performance Level	Actual Performance Level
Customer Satisfaction	Program Participants	71	80.96
	Employers	69	100
Entered Employment Rate	Adults	75.83	75
	Dislocated Workers	80.31	91.15
	Older Youth	52.69	44.44
Retention Rate	Adults	83.24	77.27
	Dislocated Workers	89.57	87.38
	Older Youth	86.67	100
	Younger Youth	66.15	74
Earnings Change / Earnings Replacement in Six Months	Adults(\$)	2,981.4	2,568.64
	Dislocated Workers	85.51	97.61
	Older Youth (\$)	3,208.8	1,173.75
Credential / Diploma Rate	Adults	29.82	62.5
	Dislocated Workers	31.55	77.98
	Older Youth	39.13	33.33
	Younger Youth	51.06	73.02
Skill Attainment Rate	Younger Youth	40.79	69.77
Description of Other State Indicators of Performance			
		0	0
		0	0
Overall Status of Local Performance	Not Met	Met	Exceeded
	0	0	X

# WIA Annual Report Data

State Name: NC

Program Year: 2002

**Table O: Summary of Participants**

<b>Local Area Name:</b> Region D Workforce Development Consortium	<b>Total Participants Served</b>	Adults	200
		Dislocated Workers	555
		Older Youth	33
		Younger Youth	123
	<b>Total Exiters</b>	Adults	70
		Dislocated Workers	152
		Older Youth	19
		Younger Youth	41

		Negotiated Performance Level	Actual Performance Level	
Customer Satisfaction	Program Participants	71	83.43	
	Employers	69	79.11	
Entered Employment Rate	Adults	76.84	93.33	
	Dislocated Workers	79.3	91.13	
	Older Youth	63.4	71.43	
Retention Rate	Adults	84.72	92.16	
	Dislocated Workers	89.71	97.35	
	Older Youth	83.87	100	
	Younger Youth	56.67	66.67	
Earnings Change / Earnings Replacement in Six Months	Adults(\$)	3,643.93	3,138.46	
	Dislocated Workers	94	95.41	
	Older Youth (\$)	3,208.8	-191.67	
Credential / Diploma Rate	Adults	22.88	65.38	
	Dislocated Workers	35.38	80.49	
	Older Youth	30.95	25	
	Younger Youth	31	44	
Skill Attainment Rate	Younger Youth	60.53	67.42	
Description of Other State Indicators of Performance				
		0	0	
		0	0	
Overall Status of Local Performance		Not Met	Met	Exceeded
		0	0	X



# WIA Annual Report Data

State Name: NC

Program Year: 2002

Table O: Summary of Participants

Local Area Name: Region L Workforce Development Consortium	Total Participants Served	Adults	798
		Dislocated Workers	632
		Older Youth	126
		Younger Youth	758
	Total Exiters	Adults	305
		Dislocated Workers	226
		Older Youth	57
		Younger Youth	202

		Negotiated Performance Level	Actual Performance Level	
Customer Satisfaction	Program Participants	71	82.97	
	Employers	69	81.9	
Entered Employment Rate	Adults	64.28	83.2	
	Dislocated Workers	79.1	94.27	
	Older Youth	64.04	86.27	
Retention Rate	Adults	77.05	84	
	Dislocated Workers	88.21	95.95	
	Older Youth	76.38	83.72	
	Younger Youth	64.02	49.32	
Earnings Change / Earnings Replacement in Six Months	Adults(\$)	2,981.4	3,038.74	
	Dislocated Workers	83.6	90.54	
	Older Youth (\$)	2,625.38	1,453.2	
Credential / Diploma Rate	Adults	30	32.53	
	Dislocated Workers	31.62	41.67	
	Older Youth	20	35.85	
	Younger Youth	31.03	55.49	
Skill Attainment Rate	Younger Youth	40.21	61.59	
Description of Other State Indicators of Performance				
		0	0	
		0	0	
Overall Status of Local Performance		Not Met	Met	Exceeded
		0	0	X

# WIA Annual Report Data

State Name: NC

Program Year: 2002

Table O: Summary of Participants

Local Area Name: Region Q Workforce Investment Consortium	Total Participants Served	Adults	754
		Dislocated Workers	244
		Older Youth	179
		Younger Youth	352
	Total Exiters	Adults	86
		Dislocated Workers	35
		Older Youth	10
		Younger Youth	37

		Negotiated Performance Level	Actual Performance Level	
Customer Satisfaction	Program Participants	71	85.64	
	Employers	69	86.3	
Entered Employment Rate	Adults	69.59	93.1	
	Dislocated Workers	81.9	98.18	
	Older Youth	49.29	100	
Retention Rate	Adults	79.94	93.48	
	Dislocated Workers	89.18	98.15	
	Older Youth	69.84	66.67	
	Younger Youth	46.07	90	
Earnings Change / Earnings Replacement in Six Months	Adults(\$)	3,643.93	4,688.81	
	Dislocated Workers	82.94	94.93	
	Older Youth (\$)	2,625.38	1,632.33	
Credential / Diploma Rate	Adults	40	68.18	
	Dislocated Workers	37.74	75.47	
	Older Youth	20.61	50	
	Younger Youth	31.03	95.45	
Skill Attainment Rate	Younger Youth	54.19	60.57	
Description of Other State Indicators of Performance				
		0	0	
		0	0	
Overall Status of Local Performance		Not Met	Met	Exceeded
		0	0	X

# WIA Annual Report Data

State Name: NC

Program Year: 2002

**Table O: Summary of Participants**

Local Area Name: Regional Partnership Consortium	Total Participants Served	Adults	107
		Dislocated Workers	305
		Older Youth	15
		Younger Youth	35
	Total Exiters	Adults	22
		Dislocated Workers	59
		Older Youth	5
		Younger Youth	13

		Negotiated Performance Level	Actual Performance Level	
Customer Satisfaction	Program Participants	71	90.61	
	Employers	69	85.8	
Entered Employment Rate	Adults	66.24	77.8	
	Dislocated Workers	85.42	94.37	
	Older Youth	59.56	100	
Retention Rate	Adults	87.12	94.74	
	Dislocated Workers	87.08	98.5	
	Older Youth	85.19	100	
	Younger Youth	64.1	100	
Earnings Change / Earnings Replacement in Six Months	Adults(\$)	3,643.93	5,049.24	
	Dislocated Workers	86.61	103.42	
	Older Youth (\$)	2,840.96	7,680.5	
Credential / Diploma Rate	Adults	27.44	44.44	
	Dislocated Workers	32.95	84.38	
	Older Youth	26.32	60	
	Younger Youth	34.38	75	
Skill Attainment Rate	Younger Youth	55.81	86.36	
Description of Other State Indicators of Performance				
		0	0	
		0	0	
Overall Status of Local Performance		Not Met	Met	Exceeded
		0	0	X

# WIA Annual Report Data

State Name: NC

Program Year: 2002

**Table O: Summary of Participants**

<b>Local Area Name:</b> Southwestern Workforce Development Consortium	<b>Total Participants Served</b>	Adults	258
		Dislocated Workers	371
		Older Youth	44
		Younger Youth	176
	<b>Total Exiters</b>	Adults	101
		Dislocated Workers	133
		Older Youth	18
		Younger Youth	93

		Negotiated Performance Level	Actual Performance Level	
Customer Satisfaction	Program Participants	71	83.51	
	Employers	69	81.1	
Entered Employment Rate	Adults	72.87	95.65	
	Dislocated Workers	84.9	100	
	Older Youth	59.56	66.67	
Retention Rate	Adults	76.55	96.3	
	Dislocated Workers	90.71	98.25	
	Older Youth	87.04	100	
	Younger Youth	50.6	77.14	
Earnings Change / Earnings Replacement in Six Months	Adults(\$)	3,643.93	7,666.34	
	Dislocated Workers	91.87	116.83	
	Older Youth (\$)	3,000.16	3,303.29	
Credential / Diploma Rate	Adults	29.7	88.1	
	Dislocated Workers	29.63	80.36	
	Older Youth	39.74	72.73	
	Younger Youth	51.15	88	
Skill Attainment Rate	Younger Youth	60.34	96.58	
Description of Other State Indicators of Performance				
		0	0	
		0	0	
Overall Status of Local Performance		Not Met	Met	Exceeded
		0	0	X

# WIA Annual Report Data

State Name: NC

Program Year: 2002

**Table O: Summary of Participants**

<b>Local Area Name:</b> Western Piedmont Job Training Consortium	<b>Total Participants Served</b>	Adults	229
		Dislocated Workers	605
		Older Youth	12
		Younger Youth	100
	<b>Total Exiters</b>	Adults	31
		Dislocated Workers	41
		Older Youth	3
		Younger Youth	12

		Negotiated Performance Level	Actual Performance Level
Customer Satisfaction	Program Participants	71	72.84
	Employers	69	85.68
Entered Employment Rate	Adults	75.72	85.71
	Dislocated Workers	80.25	93.33
	Older Youth	62.94	0
Retention Rate	Adults	80.8	95
	Dislocated Workers	86.79	92.86
	Older Youth	81.82	0
	Younger Youth	52.73	38.46
Earnings Change / Earnings Replacement in Six Months	Adults(\$)	3,643.93	5,131.25
	Dislocated Workers	77.61	101.8
	Older Youth (\$)	2,625.38	0
Credential / Diploma Rate	Adults	34.51	57.14
	Dislocated Workers	27.98	65.38
	Older Youth	22.45	0
	Younger Youth	31.48	54.55
Skill Attainment Rate	Younger Youth	40.45	55.07
Description of Other State Indicators of Performance			
		0	0
		0	0
Overall Status of Local Performance		Not Met	Met
		0	0
		Exceeded	X

# WIA Annual Report Data

State Name: NC

Program Year: 2002

**Table O: Summary of Participants**

Local Area Name: Pee Dee Region Workforce Consortium	Total Participants Served	Adults	124
		Dislocated Workers	280
		Older Youth	11
		Younger Youth	140
	Total Exiters	Adults	55
		Dislocated Workers	57
		Older Youth	3
		Younger Youth	41

		Negotiated Performance Level	Actual Performance Level	
Customer Satisfaction	Program Participants	71	84.21	
	Employers	69	79.77	
Entered Employment Rate	Adults	72.64	98.21	
	Dislocated Workers	83.09	88.33	
	Older Youth	54.59	0	
Retention Rate	Adults	80.52	95.31	
	Dislocated Workers	88.46	98.11	
	Older Youth	81.25	0	
	Younger Youth	61.57	92.5	
Earnings Change / Earnings Replacement in Six Months	Adults(\$)	2,981	3,320.87	
	Dislocated Workers	83.2	102.22	
	Older Youth (\$)	3,121	0	
Credential / Diploma Rate	Adults	31.06	47.54	
	Dislocated Workers	39.87	67.85	
	Older Youth	38.83	0	
	Younger Youth	45.61	92.3	
Skill Attainment Rate	Younger Youth	42.73	87.91	
Description of Other State Indicators of Performance				
		0	0	
		0	0	
Overall Status of Local Performance		Not Met	Met	Exceeded
		0	0	0

# WIA Annual Report Data

State Name: NC

Program Year: 2002

**Table O: Summary of Participants**

Local Area Name: Northeastern Workforce Investment Consortium	Total Participants Served	Adults	179
		Dislocated Workers	138
		Older Youth	41
		Younger Youth	113
	Total Exiters	Adults	32
		Dislocated Workers	56
		Older Youth	3
		Younger Youth	26

		Negotiated Performance Level	Actual Performance Level	
Customer Satisfaction	Program Participants	71	83.33	
	Employers	69	85.14	
Entered Employment Rate	Adults	72.2	56.66	
	Dislocated Workers	78.04	93.75	
	Older Youth	53.6	50	
Retention Rate	Adults	80.27	92.59	
	Dislocated Workers	82.83	93.33	
	Older Youth	69.1	100	
	Younger Youth	46.5	71.42	
Earnings Change / Earnings Replacement in Six Months	Adults(\$)	3,644	5,255.18	
	Dislocated Workers	94	113.48	
	Older Youth (\$)	2,644	2,268	
Credential / Diploma Rate	Adults	38.29	35.29	
	Dislocated Workers	36.36	63.15	
	Older Youth	37.93	50	
	Younger Youth	51.11	36.84	
Skill Attainment Rate	Younger Youth	59.64	76.66	
Description of Other State Indicators of Performance				
		0	0	
		0	0	
Overall Status of Local Performance		Not Met	Met	Exceeded
		0	0	0