

CALIFORNIA DEPARTMENT OF CHILD SUPPORT SERVICES

P.O. Box 419064, Rancho Cordova, CA 95741-9064



May 23, 2003

POP Letter No: 03-04

TO: ALL IV-D DIRECTORS
ALL LCSA PATERNITY OPPORTUNITY PROGRAM COORDINATORS

SUBJECT: PATERNITY OPPORTUNITY PROGRAM (POP) VIDEO CONFERENCE
WORKSHOP - JUNE 26, 2003

The California Department of Child Support Services (DCSS) will present a video conference workshop for all local child support services agency (LCSA) POP Coordinators on Thursday, June 26, 2003 from 9:00 a.m. until 12:00 p.m. Video conferencing is being used to present the POP workshop so that all LCSAs have the ability to participate.

The workshop will focus on introducing the POP Desk Reference Guide (enclosed with each copy of this letter sent to LCSA POP Coordinators) and providing an update on POP policies and procedures. In addition to the DCSS POP team, the DCSS Office of Legal Services will make a presentation addressing POP legal issues. Representatives of Sy Tech Solutions will discuss the processing of POP declarations and requests for copies of POP forms. POP is important in meeting federal paternity performance standards; thus, we strongly encourage that all LCSAs have a representative attend this video conference workshop.

Enclosed is a list of the LCSAs that will have video conference sites for the POP workshop. Each POP coordinator or LCSA representative is requested to e-mail or telephone your State DCSS POP analyst by June 13, 2003 to confirm which video conference site you will attend. Since some video conference sites have limited space, you should confirm with your State POP analyst as soon as possible. LCSAs within driving distance of Rancho Cordova are invited to attend the session at the State DCSS office. We have also enclosed a copy of the workshop agenda.

If you have any questions about the POP workshop, please contact your DCSS POP analyst listed on the enclosed assignment sheet.

Sincerely,

DONNA S. HERSHKOWITZ
Deputy Director
Division of Child Services Program

Enclosures

DCSS-PR-2003-CTY-0021



DO YOUR PART TO HELP CALIFORNIA SAVE ENERGY
For energy saving tips, visit the DCSS website at
www.childsup.cahwnet.gov



P A T E R N I T Y
OPPORTUNITY
P R O G R A M

Statewide POP Video Conference

June 26, 2003

9:00 am – 12:00 pm

Live from the State

Department of Child Support Services

Rancho Cordova, CA

----- Agenda Topics -----

Welcome	Francine Woods	9:00 – 9:05
General Introduction	Michael Coleman	9:05 – 9:10
Introductions	POP Team	9:10 – 9:15
POP Coordinator Duties, Customer Service	Wanda Smith	9:15 – 9:45
Desk Manual and Video	Elena Palmi	9:45 – 10:15
"Commercial" Break		10:15 – 10:30
Processing POP Forms and Requests	Sy Tech Solutions	10:30 – 11:00
"Commercial" Break		11:00 – 11:05
Legal Overview, Special Policy Issues, and Regulations	Jim Mullany/Lee Morhar	11:05 – 11:50
Wrap Up	Michael Coleman	11:50 – 12:00

NOTES

COUNTIES HOSTING THE POP VIDEO CONFERENCE
June 26, 2003 9:00 a.m. to 12 noon

Central Sierra	Host
Contra Costa	Host
El Dorado	Host
Fresno	Host
Humboldt	Host (12)
Kings	Host
Los Angeles	Host
Madera	Host
Mendocino	Host
Inyo/Mono	Host
Napa	Host
Nevada	Host (12)
Orange	Host
Riverside	Host
San Diego	Host
San Luis Obispo	Host
Sierra	Host
Siskiyou/Modoc	Host
Tuolumne	Host
Sonoma	Host
Yolo	Host

Please contact your State DCSS analyst to let them know what site you would like to attend.

California Department of Child Support Services
Paternity Opportunity Program County Assignments
Michael Coleman, Manager

Jim Mullany

Jim.Mullany@dcss.ca.gov

(916) 464-5482

Alameda
Contra Costa
El Dorado
Kern
Marin
Napa
Nevada
Placer
Riverside
Sacramento
San Bernardino
San Francisco
San Joaquin
San Mateo
Santa Clara
Santa Cruz
Sierra
Solano
Sonoma
Stanislaus
Tulare

Wanda Smith

Wanda.Smith@dcss.ca.gov

(916) 464-5170

Inyo
Kings
Los Angeles
Madera
Mariposa
Merced
Orange
Santa Barbara
Ventura



Elena Palmi

Elena.Palmi@dcss.ca.gov

(916) 464-5164

Alpine
Amador
Butte
Calaveras
Colusa
Del Norte
Fresno
Glenn
Humboldt
Imperial
Lake
Lassen
Mendocino
Modoc
Mono
Monterey
Plumas
San Benito
San Diego
San Luis Obispo
Shasta
Siskiyou
Sutter
Tehema
Trinity
Tuolumne
Yolo
Yuba

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