



# MIDDLE ATLANTIC PERSPECTIVE

Newsletter of the  
National Network of Libraries of Medicine

Middle Atlantic Region  
New York • New Jersey • Pennsylvania • Delaware

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## **FROM THE ASSOCIATE DIRECTOR**

*by Mary Mylenki*

The New Year is past, Chinese New Year is past, even Groundhog Day is past, and we hopefully begin to look forward to spring. In January a great deal of time was spent on our Year 4 budget preparation, including program planning for the next year beginning in May. We look forward to telling you about it once the NLM Network Office gives its final approval. We will shortly be announcing the recipients of recent funding awards and promoting opportunities for the coming year.

In this issue you will find the first in a series of profiles on network member libraries. We would be delighted to hear from any of you who also have a tale to tell. Toot your own horn and let us know. Other articles will tell you about some interesting programs in other regions as well as the important public health website PHpartners.org

The directors of the Resource Libraries and the Regional Advisory Committee will be meeting at the New York Academy of Medicine later in February. Among the subjects on the table will be potential public health initiatives, updates on NN/LM public library and public health outreach efforts, distance training and education, as well as questions of journal licensing, ejournals, and document delivery costs. We will report on this important meeting in the next issue.

## **NOTE:**

This is a newsletter. The links and information are up-to-date when published and are NOT updated after the published date.

## IT'S NOW EASIER TO UPDATE YOUR DOCLINE ROUTING TABLE!

DOCLINE 2.0 was released on December 7, 2003, and we hope that you all have updated your institutional records—what we used to call DOCUSER. But, in addition to these changes, there are also powerful enhancements to Routing Tables and M/A/N Maps.

### Routing Table Changes

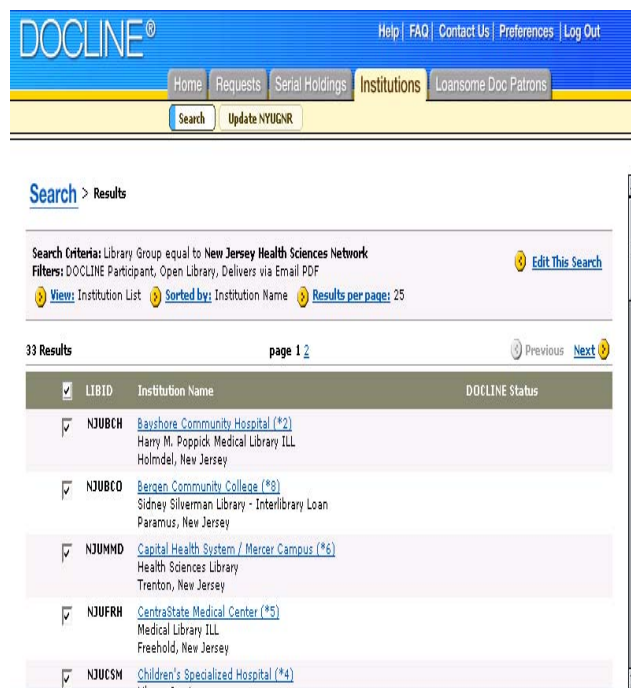
The biggest change is the creation of a “workspace” where you can temporarily place a library or group of libraries while updating your routing table. You can use DOCLINE’s search feature to identify libraries and move them into your “workspace.” For example, click on the Institutions button. You will first be presented with the three most common types of searches—by LIBID, institution name, and contact name. NOTE: Hidden, unless you select “More Search Options,” are the default filters in place—‘DOCLINE participant’ and ‘Open Library.’



Click on ‘More Search Options’ for additional search options which you can combine to identify libraries that meet very specific conditions. For example:

- \* BHSL libraries (or other reciprocal groups) that are in ‘My Routing Table’
- \* Libraries that are members of specific library groups (local consortia such as DEVIC, MEDLI, or HSLANJ; FreeShare, EFTS, etc.) and are ‘Not My Routing Table,’ so you can add them.
- \* Libraries that offer electronic delivery options or color copies.

You can specify “top filters” such as ‘My Routing Table,’ ‘My Region,’ or ‘My State,’ or ‘Not My Routing Table,’ ‘Not My Region,’ or ‘Not My State.’ You can specify certain delivery options, such as ‘Delivers via Email PDF,’ ‘Delivers via Web PDF,’ or ‘Delivers via Fax.’ To find these—and other options—narrow your search using filters. Click on any one of the filters—delivery options, membership information, services—place check marks in those you wish to add to your search; then click on ‘Add to Search.’



You can then place check marks by those libraries you have selected and, at the bottom of the page, select “Add to Routing Table.” When the next screen appears, follow the instructions to add the libraries to your table.

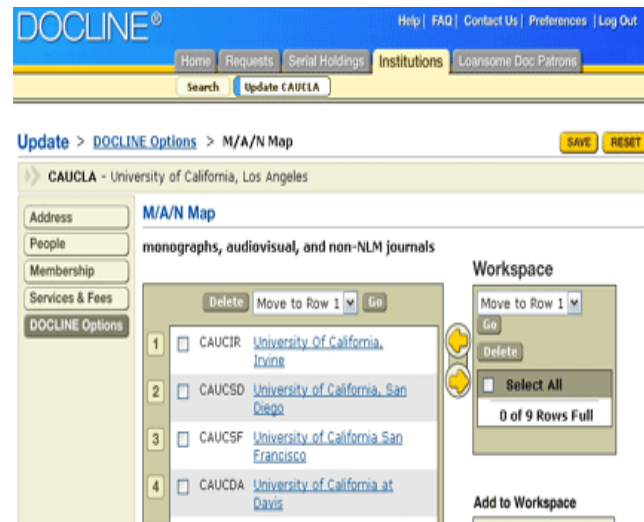
One major difference between DOCLINE 1.6 and DOCLINE 2.0 is that you must now specifically request approval for any changes made to your routing table. In DOCLINE 1.6, changes were sent to the RML for approval whenever you saved your changes. In DOCLINE 2.0, you can move the LIBIDs in and out of various cells over a period of time and save your changes by clicking on the 'Save' button. Once you are finished with all of your changes, you must then click on the 'Request Approval' button for the changes to be submitted to the RML. If you do not, the changes you have saved will always remain in your proposed table and not "transfer" to your current routing table.



## M/A/N Map

The M/A/N Map (Monographs, Audiovisuals, non-NLM Journals) governs routing for materials for which DOCLINE does not have specific holdings information. Because DOCLINE cannot match your request to specific holdings information, the requests are routed sequentially to the libraries in your M/A/N Map. With DOCLINE 2.0, the number of libraries

has been increased from four to nine; if you wish, you can add five new libraries to your M/A/N Map. There is also a 'workspace' within your M/A/N Map that is similar in function to the workspace for your routing table. Consider adding more Resource Libraries or specialized libraries to your M/A/N Map; otherwise, manual requests route directly to NLM.



Finally, call us with any questions about your Routing Table, your M/A/N Map, or DOCLINE in general!

## TUGGER DESKTOP WALLPAPER

Customize your Windows desktop with a splash of "DOCLINE blue" and the image of Tugger, the DOCLINE mascot. DOCLINE themed wallpaper is available for downloading at [http://www.nlm.nih.gov/docline/docline\\_wallpaper.html](http://www.nlm.nih.gov/docline/docline_wallpaper.html)

## **PUBLIC HEALTH COLLABORATION**

Partners in Information Access for the Public Health Workforce is a collaboration of agencies and organizations with a common goal of helping the public health workforce find and use information effectively to improve and protect the public's health.

PHpartners.org provides news of interest to public health workers and links to public health Internet resources, such as

- \* Health Promotion and Health Education
- \* Literature and Guidelines
- \* Health Data Tools and Statistics
- \* Grants and Funding
- \* Education and Training
- \* Legislation
- \* Conferences and Meetings
- \* Finding People
- \* Discussion and E-mail Lists
- \* Jobs and Careers

There is a link to information about Healthy People 2010 <http://phpartners.org/hp/> where you can search for published literature related to the Healthy People 2010 focus areas, including

- \* Access to Quality Health Services
- \* Diabetes
- \* Disability and Secondary Conditions
- \* Environmental Health
- \* Food Safety
- \* Health Communication
- \* Hearing Objectives
- \* Nutrition and Overweight
- \* Oral Health
- \* Physical Fitness
- \* Public Health Infrastructure
- \* Respiratory Diseases
- \* Vision

In addition, suggestions for additional content and site improvement are most welcome and can be provided via the online suggestion box at <http://phpartners.org/suggest.html>

A fact sheet that describes the Partners collaboration is available at <http://www.nlm.nih.gov/nno/partners.html>

A brochure with information about the National Library of Medicine's resources that are particularly relevant to public health practice is also available at [http://phpartners.org/pdf/information\\_card.pdf](http://phpartners.org/pdf/information_card.pdf)

Strengthening and promoting this collaboration is a major goal of the NLM and NN/LM. Please help us share information about the Partners collaboration and PHpartners.org by considering the addition of a link from your library's site to PHpartners.org <http://phpartners.org>.

*Agencies and organizations participating in Partners include the Agency for Healthcare Research and Quality (AHRQ), the American Public Health Association (APHA), the Association of Schools of Public Health (ASPH), the Association of State and Territorial Health Officials (ASTHO), the Centers for Disease Control and Prevention (CDC), the Health Resources and Services Administration (HRSA), the National Association of County and City Health Officials (NACCHO), the National Library of Medicine (NLM), the National Network of Libraries of Medicine (NN/LM), the Public Health Foundation (PHF), and the Society for Public Health Education (SOPHE)*

## **THE CHANGING FACE OF MEDICINE**

The National Library of Medicine has organized an exhibition honoring the lives and accomplishments of women doctors who are making a difference in the world of medicine. The exhibition, "Changing the Face of Medicine: Celebrating America's Women Physicians," is on display at the National Institutes of Health in Bethesda, Maryland. The web site at <http://www.nlm.nih.gov/changingthefaceofmedicine/> has links to resources, including lesson plans and bibliographies; physicians' profiles; activities about how the human body works and how exceptional physicians have helped to improve our quality of life; and an interactive web page where you can share stories about physicians who had an impact on you.

In conjunction with this exhibition, NLM produced a handsome spiral bound desk calendar and an accompanying CD. The RML has a limited number of these calendars. If you would like one, please call or email Dorothy Weyeneth at 212-822-7351 or [dweyenth@nyam.org](mailto:dweyenth@nyam.org) They are, of course, on a first come, first served basis.

## **NETWORK SPOTLIGHT: A Bronx Tale**

by Denise O'Shea, Technology Coordinator

*This article is the first in a series of profiles on network member libraries and the librarians that run them.*

This is the story of how the staff of a hospital library in the Bronx is using creative and innovative ways to expand its services and add value to the larger organization. The story begins back in Israel in the 1970s when librarian Deborah Bonelli volunteered to establish the first non-print collection in the Humanities department at the Hebrew University of Jerusalem. This collection consisted mostly of training videos that were used by students returning from military service. Getting library users to accept video as a valid format for learning was quite a challenge because at that time videos in Israel were associated mainly with blue movies. Even the library staff did not want these materials in the library! But, over time, video and other non-print formats became accepted because they enabled students to continue their education by enhancing the more traditional methods of classroom training and print.

Implementing this new library was challenging for Deborah in many ways. She has always wanted to work as a medical librarian; when she received her M.L.S. from Case Western Reserve, it was with an emphasis on medical librarianship. Her first jobs after library school included stints at Boston University's Medical Center and Tufts University's Health Sciences Library. At Tufts, Deborah was involved in an early example of EBM (Evidence-Based Medicine), providing an EBM information delivery service. As part of this service she reviewed patient records and attached peer-reviewed literature packets containing journal articles and bibliographies in order to assist clinicians with providing better patient care. Clinicians would read these materials, apply what they learned, and then answer a set of related questions (also included in the packet) in order to obtain continuing education credit for their efforts. Thus, for Deborah, the work that she did in Israel, which involved setting up an entire collection from scratch, along with establishing policies and guidelines for the use of non-print library

materials, was an entirely new venture and one that took her away from working in a hospital setting.

Fast forward to 1990. After leaving the field of librarianship for a time, Deborah took a position with Saint Barnabas Hospital in the Bronx. At that time, the library consisted of one room, one librarian and one computer serving 75 residents. Today, Saint Barnabas has approximately 200 residents, plus medical students and allied health students. The library has grown as well, both in terms of physical space and its staff, which now consists of five full-time positions (Manager, Assistant Manager, Reference Librarian, Electronic Resources Coordinator and Clerk/ILL Assistant) and four part-time student positions. The students are recruited from the Bronx High School of Science and other neighborhood high schools.

As the library's director Deborah strongly believes that hospital libraries must offer their users more than just information delivery. To that end, four years ago her library expanded its services to include slide making, scanning, burning CDs and managing the hospital's audiovisual equipment. While the hospital recognized a need to centralize control of its AV equipment it lacked the storage space, which led to each department purchasing and storing its own. The library had some extra space that could be used for storage and Deborah was able to show the hospital administrators how she could save the hospital money by putting this equipment under the library's control. Departments could then borrow it on an as needed basis from the library instead of purchasing their own.

To manage these resources the library uses an Outlook calendar application to track equipment reservations. The most popular pieces of equipment that circulate include laptops and LCD projectors. Among its policies for borrowing AV equipment are rules that require advance reservations whenever possible and training in its proper use. If available, equipment can be loaned out at the last minute, and library staff will assist users in setting it up on the spot. Another rule is that none of the equipment goes off-campus, ever.

This past year the library has added video digitization as well as digital recording of lectures and special events. Future plans involve acquiring multimedia software that will allow the library to expand its services in this area.

As this story illustrates, librarians need to be creative in looking for opportunities for growth within their organization. The key to finding these opportunities is through interaction with staff in the rest of the hospital. Some other initiatives that the Saint Barnabas library has taken on include setting up a resource center for use by hospital staff on the weekends and circulating certification exam preparation materials for nurses. A future project will provide on-line communication between the library and hospital staff via the Internet. Statistics have shown that the success of all of these initiatives has led to an increase in use of the library which is good news for Deborah and her team.

One last piece of good news – a poster by library manager Deborah Bonelli and reference librarian Lisa Lin titled *Power Management: Seize the Crisis and Make it Work for You!* has been accepted for the upcoming MLA meeting. Please stop by their poster session and learn more about some of the exciting things going on at the Saint Barnabas medical library.

### *Technology Corner – Saint Barnabas Hospital Medical Library*

#### Circulating AVEquipment List:

- Laptops: Dell Inspiron 7500 (1)
  - Dell Latitude (1 and a second one is on order)
- LCD's: Toshiba TLP 680 (1)
  - Toshiba TLP 671 (1)  
(model 680 with a back camera which functions as an overhead projector)
  - Toshiba TLP 261 with back camera (1)
- Sony Digital Handycam (1)
- Microphones – clip on, table and stand-up
- Kodak Ekatagraphic Slide Projector with Tape Player (1)
- Quasar VCR unit
- Portable Projection Screen

The following equipment is used for production in the library and doesn't circulate:

- Panasonic DVD/VideoCD/CD Player
- Panasonic VCR
- Polaroid ProPalette slidemaker

## **JOIN EFTS USING ITS NEW WEB INTERFACE**

This is especially directed to the 169 NN/LM Middle Atlantic Region DOCLINE libraries still not participating in EFTS.

Libraries are now able to join EFTS using its new web interface and current EFTS participants are now able to upload their transaction data directly via the web. Current participants should look for the 'Member Login' on the left-hand side of the EFTS home page or go directly to <https://efts.uchc.edu/efts/common/login.aspx>

For libraries wishing to join EFTS, the new application process includes four steps, which can be found at <https://efts.uchc.edu/efts/Common/joinefts.html>

- 1) fill out the application at <https://efts.uchc.edu/efts/Common/EFTSApplication.aspx>
- 2) download a copy of the Memorandum of Agreement at <https://efts.uchc.edu/efts/Common/moa.pdf> (also available as a Microsoft Word file), sign it, and mail it to the EFTS office;
- 3) establish a deposit account (details can be found at the Join EFTS page); and
- 4) sign up for the EFTS listserv at <https://efts.uchc.edu/efts/Static/EFTSWebSite/listserv.html>

If you are having difficulty persuading your Administration to sign off on a deposit account, you might wish to take a look at what EFTS participants are saying. You can find a listing of recent articles from other NN/LM regions by selecting the "About EFTS" link on the left-hand side of the home page. For that and additional information about EFTS, go to <https://efts.uchc.edu/efts/common/index.html>

## **CHILDREN'S HOSPITAL OF PITTSBURGH NOW PART OF THE UNIVERSITY OF PITTSBURGH HEALTH SCIENCES LIBRARY SYSTEM**

*by Barbara Epstein, Interim Director  
Health Sciences Library System,  
University of Pittsburgh*

As of January 2004, the libraries of the Children's Hospital of Pittsburgh of UPMC (CHP) have become part of the Health Sciences Library System (HSLs). HSLs serves the six schools of the health sciences at the University of Pittsburgh as well as the hospitals of the University of Pittsburgh Medical Center (UPMC), and now includes:

- Falk Library of the Health Sciences
- Western Psychiatric Institute and Clinic Library
- James Frazier Hillman Health Sciences Library at UPMC Shadyside
- Hopwood Library at UPMC Shadyside: a Health Resource Center for Patients and Families
- Blaxter Medical Library at CHP
- Moulis Children's Library at CHP
- Family Resource Center at CHP

This new partnership will allow CHP to offer enhanced library services. CHP patrons will now have access to the full range of HSLs resources, services, and library instruction. In the coming months, all three collections will be added to PITTcat for the Health Sciences, the library system's Voyager-based OPAC.

To ensure that you are still able to request materials available from CHP, DOCLINE serials holdings for CHP (LIBID: PAUCHP) have been merged with HSLs serial holdings. If you currently have PAUCHP in your routing table, please remove it and add the LIBID for HSLs (PAUPIT).

If you have any questions about HSLs Document Delivery Services, please contact Ammon Ripple, document delivery librarian, at 412-648-1251 or ammon2@pitt.edu.

*From the RML: Please bear in mind that the University of Pittsburgh (PAUPIT) is a Resource Library and charges \$11 for each ILL delivered by mail.*

## **TRIBAL CONNECTIONS**

Tribal Connections <http://tribalconnections.org> is "[your] American Indian / Alaska Native Community Health & Information Resource Portal on the Internet."

With special funding from the National Library of Medicine and the Bill and Melinda Gates Foundation, the Regional Medical Library (RML) at the University of Washington provided assistance to 20 American Indian and Alaska native villages and tribes in Alaska, Arizona, Idaho, Montana, Nevada, New Mexico, Oregon, and Washington in connecting to the Internet. The aim of this connectivity was to provide access and training about public health information, thus minimizing isolation and improving access to remote social and health resources.

While the tribal connections project is working with Native Americans in the West and Pacific Northwest, much of the information on its web site is applicable to Eastern tribes as well. There are links to government resources; education and training; grants and funding; technology; and, most specifically, health information and resources that directly affect Native Americans, including resources in: cancer; diabetes; environmental health; heart disease; injury prevention; mental health; substance abuse; traditional healing; tribal, and other health topics.

Tribal Connections also produces an electronic newsletter, Health News, [http://www.tribalconnections.org/health\\_news/index.html](http://www.tribalconnections.org/health_news/index.html) with feature articles, news briefs, and bibliographic resources. Past features have included interviews with Dr. Terry Maresca, a Native American healer who trained in Western medicine at the Albert Einstein College of Medicine; Polly Olsen, Acting Director of the Native American Center of Excellence, discussing Indian Health Pathway, a program to attract and prepare Indian and interested non-Indian medical students for careers in Indian health care and to encourage research on Indian health issues; and Jim Thompson, M.D., president of the Association of American Indian Physicians.

Tribal Connections is a collaborative effort of three western RMLs—NN/LM Pacific Northwest, NN/LM Pacific Southwest, and the NN/LM Mid-Continental Region. However, as the information and resources are equally valid in the east, we hope that those of you working near or with Native American populations will be able to utilize its web site in any consumer health outreach you may do. Of course, feedback is always welcome. Please direct your comments and suggestions to Rhonda Allard, Consumer Health Coordinator, NN/LM Middle Atlantic Region, rallard@nyam.org or 212-822-7353.

## **GOOD NEWS, BAD NEWS**

### **Name Change**

Please note that as of November 6, 2003, Community Centre Hospital, PAUCNE, has a new name. It is now the Mount Nittany Medical Center.

### **Welcome New BHSL Library**

New York Methodist Hospital, NYUMDS, Level 4.

### **Library Closings**

It has been confirmed that LifeCare Hospital of Pittsburgh (formerly Forbes Metropolitan Hospital), PAUFMB, closed its library. If it is in your routing table, please remove it.

We regret that the library at Soldiers and Sailors Memorial Hospital, PAUSOL, closed as of December 10, 2003. If it is in your routing table, please remove it.

## **FREE RESOURCE FOR INFORMATION ON RURAL ISSUES**

*by Maren Niemeier, Lead Information Specialist, and Kristine Sande, Project Coordinator  
Rural Assistance Center, University of North Dakota Center for Rural Health*

Do you live in a small community? Ever look for research or statistics on a rural topic? Could you use some leads on funding opportunities to support rural health and human services? The Rural Assistance Center (RAC) is a free resource that can help.

The Rural Assistance Center (RAC) is a federally-funded information resource with a range of products and services addressing rural health and human services issues. You can contact RAC for help meeting your customers' information needs, you can refer library users directly to RAC, and you can use RAC yourself to support library projects. Here are a few resources available to you and your customers:

### **Funding Information**

The RAC web site <http://www.raconline.org> has a searchable database of funding opportunities. Anyone who has a project in mind to benefit a rural community can request an in-depth search for funding specific to their project and location.

### **Guides on Rural Topics**

The RAC web site has information guides on topics such as dental health, domestic violence, tribal health, and grantwriting. Guides include frequently asked questions on the topic, links to publications and online tools, organizations and contacts for more information.

### **Research and statistics**

Librarians staff the RAC toll-free phone (1-800-270-1898) and email reference service ([info@raconline.org](mailto:info@raconline.org)) and offer free search services to support rural health and human services. RAC can do literature searches, help find statistics, and connect users to experts within the federal government and research communities.



## News and events

The RAC web site includes news on rural issues taken daily from the Federal Register, U.S. Department of Health and Human Services press releases, and other sources. The web site also provides a calendar of events, conferences, and workshops.

How to take advantage of RAC services:

- Visit the RAC web site at <http://www.raconline.org>
- Contact RAC at 1-800-270-1898 or [info@raconline.org](mailto:info@raconline.org)
- Sign up on the RAC web site for twice-monthly email notices of rural news, funding opportunities, events and publications

Please use the Rural Assistance Center yourself and help spread the word about RAC in your organization and your community.

## NLM TECHNICAL BULLETIN 2003

The following articles from the current *Technical Bulletin* are available on the Web at:  
<http://www.nlm.nih.gov/pubs/techbull/tb.html>

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- Four New Features and Two New Collections in Latest NLM® Gateway Release - e2
- What's New for 2004 MeSH® - e3
- Heading Mapped-to Maintenance: for Supplementary Concept Records' Names of Substance - e4
- Take a Coffee Break - e5
- MEDLINE® Data Changes - 2004 - e6
- Pharmacological Action Terms Identified in MeSH® Database - e7

Enhanced Functionality Plus Access to More Data in the NLM Gateway's Latest Release - e8

Cataloging News-2004 - e9

DOCLINE® Version 2.0 Directs Users to Full Text Articles Available at Producer Sites - e10

Technical Notes: - e1

HIV and Infection Meeting Abstracts Added to NLM Gateway

New features added to MedlinePlus® and MedlinePlus® en español

Linking up with the Bookshelf

2004 *Index Medicus*® Prices Announced

More Organisms Added to LocusLink

“Upload Holdings” Feature Added to LinkOut

Case Report[mh] Replaced by Case Reports[pt]

Status Tags on PubMed® Citations

Truncation in PubMed® Increases to 600 Variations

Hazardous Substances Databank Chemicals Available via LinkOut

UMLS® 2003AC Quarterly Update

UMLS® Basics Classes

Full Archives of BMLA/JMLA Available via PubMed Central

Two New Books Added to NCBI Bookshelf

American Customer Satisfaction Index

Evaluation of NLM Web Sites

Newly maintained MEDLINE® now available in PubMed®

System Availability - Sunday, December 14

DOCLINE® 2.0 Released

About Open Access Publishing in PubMed Central™

2004 MeSH® Information Added to MeSH Home Page

New Version of NLM Gateway® Released - December 22, 2003

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