

## Part II. How to Evaluate the *Guide's* Usefulness

### Evaluation of Alternative Dispute Resolution: A Resource Guide

We are pleased that you have had a chance to review the U.S. Office of Personnel Management's (OPM) issuance, *Alternative Dispute Resolution: A Resource Guide*. If you have the hardcopy version of the issuance, we encourage you to share with others in your office. If you've accessed the web-based version of the *Guide*, please pass on the Internet address to others. We also would like to hear from you about the usefulness and the quality of the *Guide*. Your feedback helps us as we develop new resources. Please fax evaluations to the U.S. Office of Personnel Management at (202) 606-0967 or complete the form on the OPM Internet web site. Thank you.

<b>PLEASE RATE THE USEFULNESS AND QUALITY OF EACH <i>GUIDE</i> SECTION:</b>		
<input type="checkbox"/> Excellent <input type="checkbox"/> Very Good <input type="checkbox"/> Good <input type="checkbox"/> Adequate <input type="checkbox"/> Deficient		
<b>Section I: ADR Agency Practices:</b>	Usefulness:	<input type="checkbox"/> 5 <input type="checkbox"/> 4 <input type="checkbox"/> 3 <input type="checkbox"/> 2 <input type="checkbox"/> 1
	Quality:	<input type="checkbox"/> 5 <input type="checkbox"/> 4 <input type="checkbox"/> 3 <input type="checkbox"/> 2 <input type="checkbox"/> 1
<b>Section II: Alternative Discipline Agency Practices:</b>	Usefulness:	<input type="checkbox"/> 5 <input type="checkbox"/> 4 <input type="checkbox"/> 3 <input type="checkbox"/> 2 <input type="checkbox"/> 1
	Quality:	<input type="checkbox"/> 5 <input type="checkbox"/> 4 <input type="checkbox"/> 3 <input type="checkbox"/> 2 <input type="checkbox"/> 1
<b>Section III: Shared Neutrals Programs:</b>	Usefulness:	<input type="checkbox"/> 5 <input type="checkbox"/> 4 <input type="checkbox"/> 3 <input type="checkbox"/> 2 <input type="checkbox"/> 1
	Quality:	<input type="checkbox"/> 5 <input type="checkbox"/> 4 <input type="checkbox"/> 3 <input type="checkbox"/> 2 <input type="checkbox"/> 1
<b>Section IV Administrative Appeals Agencies:</b>	Usefulness:	<input type="checkbox"/> 5 <input type="checkbox"/> 4 <input type="checkbox"/> 3 <input type="checkbox"/> 2 <input type="checkbox"/> 1
	Quality:	<input type="checkbox"/> 5 <input type="checkbox"/> 4 <input type="checkbox"/> 3 <input type="checkbox"/> 2 <input type="checkbox"/> 1
<b>Section V: ADR Training and Assistance:</b>	Usefulness:	<input type="checkbox"/> 5 <input type="checkbox"/> 4 <input type="checkbox"/> 3 <input type="checkbox"/> 2 <input type="checkbox"/> 1
	Quality:	<input type="checkbox"/> 5 <input type="checkbox"/> 4 <input type="checkbox"/> 3 <input type="checkbox"/> 2 <input type="checkbox"/> 1

<b>Section VI: ADR Web Sites:</b>	Usefulness:	<input type="checkbox"/> 5 <input type="checkbox"/> 4 <input type="checkbox"/> 3 <input type="checkbox"/> 2 <input type="checkbox"/> 1
	Quality:	<input type="checkbox"/> 5 <input type="checkbox"/> 4 <input type="checkbox"/> 3 <input type="checkbox"/> 2 <input type="checkbox"/> 1
<b>Section VI: Bibliography:</b>	Usefulness:	<input type="checkbox"/> 5 <input type="checkbox"/> 4 <input type="checkbox"/> 3 <input type="checkbox"/> 2 <input type="checkbox"/> 1
	Quality:	<input type="checkbox"/> 5 <input type="checkbox"/> 4 <input type="checkbox"/> 3 <input type="checkbox"/> 2 <input type="checkbox"/> 1
<b>How will you use the issuance?:</b>	<input type="checkbox"/> As an employee resource <input type="checkbox"/> As a training tool/desk aide for supervisors <input type="checkbox"/> As a training tool for select offices (Human Resources, Equal Employment Opportunity, Unions and/or Legal Office) <input type="checkbox"/> Agency-Wide Distribution <input type="checkbox"/> Other: _____ _____	
<b>Other Comments/Suggestions/Recommendations:</b> _____ _____ _____ _____ _____ _____		