

FY2007 Strategic Goals

Ensure the security and integrity of the immigration system

- Ensure that benefits are granted only to eligible applicants and petitioners
- Deter, detect, and pursue immigration benefits fraud
- Identify and communicate immigration-related information to partners in support of DHS strategic goals

Provide efficient and customer-oriented immigration benefit and information services

- Achieve and maintain timely processing of immigration benefits
- Provide information resources and services to appropriate individuals and entities
- Foster a customer-centered approach to service delivery
- Develop seamless, IT-supported processes that efficiently support immigration benefits adjudication and information sharing

Increase understanding of citizenship and its privileges and responsibilities

- Enhance educational resources and promote opportunities to support immigrants' integration and participation in American civic culture
- Make the naturalization process more meaningful

Ensure flexible and sound immigration policies and programs that meet the needs and obligations of the nation, including our international treaties on humanitarian protection and trade

- Effect the formulation of clear, and well-informed national immigration and citizenship policies
- Ensure the integrity, effectiveness, and responsiveness of USCIS programs

Strengthen the infrastructure necessary to achieve USCIS' mission

- Strengthen key management processes, systems, and administrative support activities, including our information technology infrastructure
- Enhance the organization's ability to support the mission in an environment of fluctuating workloads and new external mandates
- Manage financial resources strategically, including revenue, expenditures, and capital investments

Operate as a high-performance organization and position USCIS as an employer of choice

- Create and communicate a common understanding of USCIS' identity, roles and responsibilities
- Strengthen the strategic management of human capital, including human resource development and training
- Foster a culture of integrity and responsibility
- Sustain an organization-wide culture of continuous learning and knowledge management