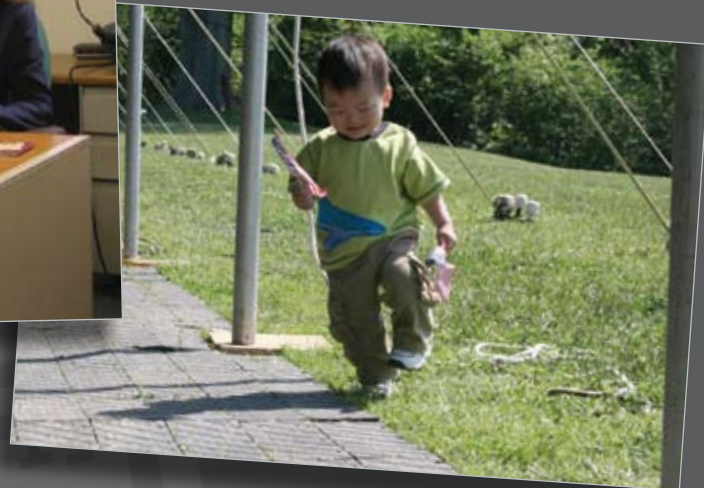


“A Day in the Life”



Each day USCIS fulfills its promise to provide accurate and useful information to our customers, to adjudicate immigration and citizenship benefits, and to promote awareness and understanding of citizenship in the United States of America. With a network of **250** field offices, Application Support Centers, Service Centers, Asylum offices, National Customer Service Call Centers, and Forms Centers, **USCIS** works with applicants to process applications and petitions. **USCIS** deliberates on a range of benefits including: employment authorization, asylee and refugee status, immigrant classification and citizenship.

Every year USCIS receives approximately **six million immigration applications** or petitions for legal review and adjudication. This means that *each day*, over the course of a year, and at offices across the world, **USCIS** meets the challenge to provide dynamic, efficient service.





This challenge is not one that is taken lightly. **Every day**, on average, USCIS' **15,000** federal and contract employees:

- Process **30,000** applications for immigration benefits
- Issue **7,000** Permanent Resident Cards (green cards)
- Adjudicate **200** refugee applications
- Naturalize **3,000** new civilian citizens, and **27** new citizens who are members of the United States Armed Forces



As a critical component of the **Department of Homeland Security**, USCIS serves its important role in protecting the nation. To meet this responsibility, **every day** we:

- Conduct **135,000** national security background checks
- Capture **11,000** sets of fingerprints at **129** Application Support Centers

Each day USCIS remains ready to answer one of the **41,000** phone inquiries it receives or to assist one of the **12,000** customers at our **87 local offices**. Our constant effort to deliver quality service drives us to thoroughly screen and process, make timely adjudication decisions and offer accurate immigration service. **All day every day**, we serve because we value our mission of welcoming new immigrants and citizens and preserving the integrity of the immigration system.