

ATTACHMENT 9. HISTORICAL WORKLOAD AND LABOR HOUR DATA

This attachment includes five statistical reports produced from historical workload and labor hour data for the current contract.

Report A (CY) – Direct Labor and Workload by Service Center, Unit and Month for Calendar Years 1997 – 1999, is a 4-page Excel spreadsheet on legal paper.

Report B (CY) – Indirect Labor by Service Center, Category and Month for Calendar Years 1997 – 1999 is an 8-page Excel spreadsheet on letter paper.

Report C – Pending Workload by Service Center, Unit and Category for Calendar Years 1997 – June 10, 2000 is a 21-page Access report.

Report D – Direct Labor and Workload by Form, Service Center, Unit and Year for Calendar Years 1996 – June 10, 2000 is a 51-page Access report.

Report E – “Unspecified” Workload by Service Center, Year, Unit, and Task for Calendar Years 1996 – June 10, 2000 is a 37-page Access report that summarizes workload counts and labor hours for the Direct Workload labeled “Unspecified” in Report D.

Report A (CY)

**Direct Labor and Workload by Service Center, Unit and Month
for Calendar Years 1997 - 1999**

Service Center Operations Support Services
Draft Statement of Work
Attachment 9

Load by Service Center, Unit and Month for 1997 - 1999

	Jun-96		Jul-96		Aug-96		Sep-96		Oct-96		Nov-96		Dec-96		1996 Total	
	Hours	Man	Hours	Man	Hours	Man	Hours	Man	Hours	Man	Hours	Man	Hours	Man	Hours	Man
1	98,889	13,821	106,332	15,236	306,389	43,916	681,148	97,056	681,697	14,468	611,842	12,486	527,328	12,861	6,494,329	128
2	1,211,143	24,379	4,071,378	84,386	4,348,689	17,482	4,897,968	19,545	7,928,943	28,892	8,118,599	18,742	9,288,583	18,498	83,598,413	217
3	1,058,625	22,469	3,334,428	23,865	3,284,723	23,865	2,433,671	23,126	2,411,525	23,846	3,145,257	31,888	3,287,683	24,032	28,448,894	261
4	14,327,545	57,688	29,885,129	58,815	8,922,254	54,291	8,933,987	54,291	11,819,984	57,291	10,861,798	53,954	12,146,511	53,954	118,334,468	484

	Jan-97		Feb-97		Mar-97		Apr-97		May-97		Jun-97		Jul-97		1997 Total	
	Hours	Man	Hours	Man	Hours	Man	Hours	Man	Hours	Man	Hours	Man	Hours	Man	Hours	Man
1	68,471	9,497	613,888	14,398	694,939	14,499	681,409	14,324	681,409	14,324	681,847	14,324	681,847	14,324	6,481,725	123
2	5,893,394	12,328	5,311,209	17,282	5,238,669	17,482	5,238,669	17,482	5,238,669	17,482	5,238,669	17,482	5,238,669	17,482	68,881,717	194
3	971,238	12,682	944,289	12,682	964,413	14,962	964,413	14,962	964,413	14,962	964,413	14,962	964,413	14,962	9,488,282	144
4	6,853,368	41,682	7,598,423	42,244	4,738,681	45,284	4,738,681	45,284	4,738,681	45,284	4,738,681	45,284	4,738,681	45,284	58,788,893	488

	Aug-97		Sep-97		Oct-97		Nov-97		Dec-97		1997 Total	
	Hours	Man	Hours	Man	Hours	Man	Hours	Man	Hours	Man	Hours	Man
1	68,483	9,500	684,334	14,399	681,409	14,324	681,409	14,324	681,409	14,324	6,481,725	123
2	4,583,779	12,328	4,681,341	17,282	5,238,669	17,482	5,238,669	17,482	5,238,669	17,482	68,881,717	194
3	1,068,829	12,682	944,289	12,682	964,413	14,962	964,413	14,962	964,413	14,962	9,488,282	144
4	6,853,368	41,682	7,598,423	42,244	4,738,681	45,284	4,738,681	45,284	4,738,681	45,284	58,788,893	488

	Jan-98		Feb-98		Mar-98		Apr-98		May-98		Jun-98		Jul-98		1998 Total	
	Hours	Man	Hours	Man	Hours	Man	Hours	Man	Hours	Man	Hours	Man	Hours	Man	Hours	Man
1	68,477	9,497	613,888	14,398	694,939	14,499	681,409	14,324	681,409	14,324	681,847	14,324	681,847	14,324	7,281,577	137
2	6,088,346	12,328	5,311,209	17,282	5,238,669	17,482	5,238,669	17,482	5,238,669	17,482	5,238,669	17,482	5,238,669	17,482	108,817,445	182
3	1,068,829	12,682	944,289	12,682	964,413	14,962	964,413	14,962	964,413	14,962	964,413	14,962	964,413	14,962	11,288,582	174
4	6,853,368	41,682	7,598,423	42,244	4,738,681	45,284	4,738,681	45,284	4,738,681	45,284	4,738,681	45,284	4,738,681	45,284	58,788,893	488

	Aug-98		Sep-98		Oct-98		Nov-98		Dec-98		1998 Total	
	Hours	Man	Hours	Man	Hours	Man	Hours	Man	Hours	Man	Hours	Man
1	68,483	9,500	684,334	14,399	681,409	14,324	681,409	14,324	681,409	14,324	7,281,577	137
2	4,583,779	12,328	4,681,341	17,282	5,238,669	17,482	5,238,669	17,482	5,238,669	17,482	68,881,717	194
3	1,068,829	12,682	944,289	12,682	964,413	14,962	964,413	14,962	964,413	14,962	9,488,282	144
4	6,853,368	41,682	7,598,423	42,244	4,738,681	45,284	4,738,681	45,284	4,738,681	45,284	58,788,893	488

Report B (CY)

**Indirect Labor by Service Center, Category and Month
for Calendar Years 1997 - 1999**

Report B (CY) Indirect Labor by Service Center, Category and Month for 1997 - 1999
1997

California Service Center

Month	Jan-97	Feb-97	Mar-97	Apr-97	May-97	Jun-97	Jul-97	Aug-97	Sep-97	Oct-97	Nov-97	Dec-97	CY Total
Admin	5,465	5,125	5,942	6,381	5,830	5,699	6,823	6,123	6,431	7,107	6,128	7,104	73,158
Breaks	2,802	2,541	2,830	3,052	3,027	3,082	3,405	3,110	3,380	3,676	3,038	3,382	37,900
Computer Reports	4	6	7	7	6	8	17	7	30	16	3	4	102
File Maintenance	1,750	1,657	1,602	2,848	1,814	2,117	1,908	2,108	1,634	2,731	1,463	1,093	30,366
FOIA	458	378	400	334	377	328	320	338	388	288	263	320	3,814
Quality Control	2,872	3,011	3,281	2,248	3,391	3,391	3,378	2,658	2,878	2,892	2,278	2,518	27,048
Reports/Stats	1,544	1,427	1,616	1,707	1,698	1,694	1,835	1,704	1,889	2,086	1,610	1,925	20,734
System Downtime	410	223	201	324	256	220	228	175	187	244	147	238	2,852
Training/Meetings	1,826	2,138	1,928	3,233	5,162	6,953	6,465	5,181	5,022	9,321	2,900	3,416	53,544
TOTAL	18,378	18,376	18,706	19,177	18,991	18,971	21,771	21,771	22,827	23,157	17,852	22,304	249,134

Nebraska Service Center

Month	Jan-97	Feb-97	Mar-97	Apr-97	May-97	Jun-97	Jul-97	Aug-97	Sep-97	Oct-97	Nov-97	Dec-97	CY Total
Admin	5,225	5,257	5,889	6,591	7,337	7,464	7,185	7,393	7,125	7,915	7,261	8,364	83,288
Breaks	2,360	2,381	2,646	2,708	2,626	2,442	2,531	2,405	2,534	2,816	2,356	2,860	30,663
Computer Reports	693	616	611	634	574	700	611	631	598	528	561	574	7,329
File Maintenance	1,000	900	900	900	900	900	900	900	900	900	900	900	10,800
FOIA	15	15	15	15	15	15	15	15	15	15	15	15	180
Quality Control	2,872	3,011	3,281	2,248	3,391	3,391	3,378	2,658	2,878	2,892	2,278	2,518	27,048
Reports/Stats	2,336	2,363	2,682	2,497	2,352	2,289	2,258	2,189	2,400	2,378	2,017	2,507	28,287
System Downtime	277	76	80	118	223	136	369	136	113	237	316	137	2,117
Training/Meetings	10,578	10,197	10,665	19,618	7,624	6,727	7,763	7,906	6,646	7,025	1,201	1,185	88,184

Texas Service Center

Month	Jan-97	Feb-97	Mar-97	Apr-97	May-97	Jun-97	Jul-97	Aug-97	Sep-97	Oct-97	Nov-97	Dec-97	CY Total
Admin	4,574	4,548	4,973	4,968	4,881	5,772	6,811	7,193	7,987	8,494	6,738	7,234	74,982
Breaks	1,578	1,539	1,763	2,119	2,308	2,304	2,409	2,395	2,775	3,040	2,453	2,989	27,561
Computer Reports	117	91	100	129	123	112	145	110	143	224	678	190	2,136
File Maintenance	821	995	679	938	1,206	1,209	1,211	1,043	1,373	5,651	2,408	2,019	19,133
FOIA	65	87	703	73	48	148	135	121	90	172	119	170	1,408
Quality Control	1,316	1,157	1,060	1,141	1,190	1,601	1,707	2,047	2,148	2,466	2,003	2,195	20,033
Reports/Stats	2,566	2,586	2,839	3,034	3,239	3,578	5,401	5,754	5,939	4,773	3,857	3,975	47,550
System Downtime	252	277	128	49	64	73	108	155	246	132	361	289	2,135
Training/Meetings	2,427	2,807	4,312	7,127	5,975	6,670	7,045	9,175	9,225	6,800	1,991	915	64,074
TOTAL	13,715	13,766	15,948	19,422	18,996	21,245	24,967	27,934	29,543	31,132	20,251	30,581	298,285

Report B (CY) Indirect Labor by Service Center, Category and Month for 1997 - 1999

1997

Vermont Service Center

Month	Jan-97	Feb-97	Mar-97	Apr-97	May-97	Jun-97	Jul-97	Aug-97	Sep-97	Oct-97	Nov-97	Dec-97	Total
Admin	5,193	5,006	5,533	6,133	5,819	5,417	5,918	5,407	5,833	6,174	5,710	6,794	68,934
Books	2,318	2,140	2,385	2,565	2,518	2,434	2,491	2,449	2,731	2,773	2,301	2,769	29,871
Computer Reports	29	26	34	23	37	28	40	43	49	55	35	35	435
Field Investigations	1,207	1,207	1,688	2,464	2,461	2,669	4,944	4,304	4,330	5,078	4,530	7,742	48,516
FOIA	9	14	14	14	14	14	14	14	14	14	14	14	140
Quality Control	1,872	1,872	1,866	2,022	1,866	1,866	1,866	1,866	1,866	1,866	1,866	1,866	23,896
Reports/Stats	641	563	645	684	681	747	787	779	859	814	610	774	8,578
System Downtime	224	164	302	253	297	369	414	344	512	632	610	566	4,687
Training Meetings	2,305	2,260	3,530	4,467	4,832	4,835	4,324	5,441	6,185	7,018	2,629	2,391	50,816
TOTAL	13,246	12,997	17,097	18,625	16,711	16,711	16,711	16,711	16,711	16,711	16,711	16,711	235,835

TOTAL - All Service Centers

Month	Jan-97	Feb-97	Mar-97	Apr-97	May-97	Jun-97	Jul-97	Aug-97	Sep-97	Oct-97	Nov-97	Dec-97	Total
Admin	20,457	19,494	22,339	23,308	20,267	24,562	23,337	26,318	27,103	29,880	25,834	30,100	299,522
Books	9,057	8,601	9,624	10,444	10,379	10,342	10,830	10,359	11,419	12,304	10,149	12,193	123,803
Computer Reports	842	739	751	793	741	846	812	791	809	822	1,270	802	10,024
Field Investigations	1,207	1,207	1,688	2,464	2,461	2,669	4,944	4,304	4,330	5,078	4,530	7,742	48,516
FOIA	9	14	14	14	14	14	14	14	14	14	14	14	140
Quality Control	1,872	1,872	1,866	2,022	1,866	1,866	1,866	1,866	1,866	1,866	1,866	1,866	23,896
Reports/Stats	7,108	6,938	7,751	7,941	7,930	8,307	10,300	10,400	11,143	10,651	8,893	9,181	105,166
System Downtime	1,162	740	711	744	839	808	1,019	810	1,038	1,245	1,434	1,229	11,791
Training Meetings	17,127	18,001	20,435	25,443	23,997	25,185	25,577	27,705	27,879	30,164	8,320	7,907	236,538

Report B (CY) Indirect Labor by Service Center, Category and Month for 1997 - 1999
1998

California Service Center

Month	Jan-97	Feb-97	Mar-97	Apr-97	May-97	Jun-97	Jul-97	Aug-97	Sep-97	Oct-97	Nov-97	Dec-97	CY Total
Admin	6,816	7,097	8,175	8,671	8,099	8,758	8,660	8,074	8,436	8,876	7,815	8,790	98,508
Brooks	3,418	3,623	4,430	4,313	3,929	4,469	4,260	4,254	4,378	4,446	3,980	4,324	49,822
Computer Reports	6	17	13	7	15	6	4	4	1	2	2	5	81
File Maintenance	2,167	2,281	3,575	3,980	4,004	3,415	3,048	3,384	3,669	2,383	2,011	2,025	35,544
FOIA	28	298	356	339	385	349	396	281	310	390	489	499	4,192
Quality Control	2,115	2,681	2,892	3,434	2,488	3,198	3,803	3,381	3,238	3,380	2,733	3,307	37,218
Reports/Stats	1,357	1,959	2,391	2,327	2,113	2,437	2,303	2,306	2,434	2,429	2,162	2,392	27,094
System Downtime	150	137	608	579	783	976	648	1,090	734	514	354	917	7,488
Training/Meetings	3,748	4,662	3,497	3,285	2,051	3,343	2,397	2,167	2,678	3,321	1,730	2,579	35,391
TOTAL	21,878	22,694	25,937	26,028	23,858	28,933	28,318	24,962	28,871	25,718	21,274	25,287	293,004

Nebraska Service Center

Month	Jan-98	Feb-98	Mar-98	Apr-98	May-98	Jun-98	Jul-98	Aug-98	Sep-98	Oct-98	Nov-98	Dec-98	CY Total
Admin	7,326	7,716	7,862	7,436	7,833	7,474	7,725	7,429	6,936	7,436	6,175	7,111	87,600
Brooks	2,497	2,528	2,968	3,121	3,011	3,344	3,371	3,274	3,157	3,163	2,810	3,173	36,435
Computer Reports	479	461	525	529	522	587	684	583	571	540	433	64	5,967
File Maintenance	1,167	1,386	1,766	1,831	2,015	2,111	2,038	2,410	2,469	3,409	2,805	3,014	35,533
FOIA	20	95	57	57	57	64	64	111	146	187	240	240	1,098
Quality Control	1,627	1,627	2,835	2,866	2,866	2,866	2,866	2,866	2,866	2,866	2,866	2,866	32,000
Reports/Stats	2,083	2,134	2,494	2,732	2,542	2,823	2,838	2,842	2,819	2,957	2,547	3,213	4,564
System Downtime	141	141	329	490	376	363	409	367	429	335	502	681	4,564
Training/Meetings	1,179	1,200	2,410	1,169	1,427	1,481	1,031	1,126	2,038	1,208	1,112	1,183	17,263
TOTAL	21,521	21,521	21,521	21,521	21,521	21,521	21,521	21,521	21,521	21,521	21,521	21,521	21,521

Texas Service Center

Month	Jan-98	Feb-98	Mar-98	Apr-98	May-98	Jun-98	Jul-98	Aug-98	Sep-98	Oct-98	Nov-98	Dec-98	CY Total
Admin	7,154	6,897	7,394	7,886	7,897	7,300	8,083	8,083	7,300	8,366	6,977	8,612	91,830
Brooks	2,775	2,557	2,833	2,919	2,707	3,216	3,096	3,230	3,365	3,661	3,093	3,346	36,818
Computer Reports	89	69	74	16	49	42	17	18	11	22	10	7	423
File Maintenance	2,543	2,443	1,528	1,112	1,661	2,634	2,221	1,274	1,561	1,926	2,675	3,730	24,605
FOIA	125	167	185	183	157	186	110	210	194	181	144	178	2,028
Quality Control	2,156	2,087	1,922	2,139	2,285	2,466	2,228	2,113	2,112	2,125	1,918	2,150	25,080
Reports/Stats	3,180	3,039	3,127	3,201	2,963	3,415	3,634	4,057	3,274	3,167	2,511	2,557	38,124
System Downtime	271	178	611	119	157	119	201	247	601	333	315	491	3,643
Training/Meetings	774	1,344	2,760	1,512	1,428	1,157	1,470	2,684	2,542	2,257	1,382	1,641	20,951
TOTAL	18,337	18,581	20,434	19,083	18,463	21,137	21,089	21,334	21,608	21,833	19,025	22,188	244,169

Report B (CY) Indirect Labor by Service Center, Category and Month for 1997 - 1999
1998

Vermont Service Center

Unit	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Admin	8,384	5,982	7,171	7,561	6,937	8,326	8,363	7,990	7,219	7,776	6,785	7,272	90,786
Books	2,663	2,813	3,358	3,979	3,477	3,918	3,777	3,657	3,881	3,751	3,945	3,708	41,726
Computer Reports	36	28	34	33	37	37	14	3	4	2	5	3	234
Mail/Meeting	7,211	7,211	11,732	10,499	11,175	10,948	8,384	7,954	7,877	4,344	5,371	3,857	99,840
OIA	2	0	0	42	18	0	0	0	0	0	0	0	70
Quality Control	2,013	2,013	2,013	2,300	2,737	2,328	2,831	2,762	2,889	2,916	2,367	3,104	31,447
Reports/Stats	711	690	749	751	822	986	969	1,024	983	946	837	857	10,324
System Downtime	1,366	400	1,433	369	704	908	425	478	440	482	731	724	8,358
Training/Meetings	1,384	1,201	1,118	910	1,782	1,224	659	1,009	1,778	601	922	917	13,507
TOTAL	23,523	20,521	27,618	36,243	27,937	23,306	23,523	24,756	29,022	22,527	30,800	23,123	306,816

TOTAL -- All Service Centers

Unit	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Admin	29,470	27,473	30,603	31,336	29,844	32,400	32,883	31,494	31,119	32,388	27,748	32,583	368,400
Books	11,354	11,522	13,608	13,931	13,124	14,945	14,903	14,415	14,601	15,020	13,227	14,531	164,801
Computer Reports	609	575	646	584	622	671	719	608	586	565	440	79	6,705
Mail/Meeting	18,601	17,828	20,735	19,735	18,601	17,828	18,601	17,828	18,601	17,828	18,601	17,828	192,330
OIA	2	0	0	42	18	0	0	0	0	0	0	0	70
Quality Control	9,683	9,683	10,938	12,440	13,937	12,440	14,942	13,937	14,942	10,223	9,510	9,475	107,530
Reports/Stats	7,831	7,821	8,760	9,010	8,440	9,637	9,742	10,223	9,510	9,475	8,037	9,018	107,530
System Downtime	1,827	856	2,980	1,557	2,019	2,367	1,083	2,182	2,202	1,664	1,902	2,813	24,058
Training/Meetings	7,085	8,348	9,784	6,877	6,688	7,483	5,556	6,985	9,034	7,887	5,145	6,320	87,116
TOTAL	73,501	72,097	83,301	82,994	79,978	88,158	88,158	84,919	84,919	90,813	77,413	87,941	1,000,000

Report B (CY) Indirect Labor by Service Center, Category and Month for 1997 - 1999

1999

California Service Center

Unit	Jan-99	Feb-99	Mar-99	Apr-99	May-99	Jun-99	Jul-99	Aug-99	Sep-99	Oct-99	Nov-99	Dec-99	TOTAL
Admin	8,301	8,343	10,102	9,194	8,486	9,119	8,480	9,310	8,366	8,779	9,412	8,364	108,128
Breaks	3,897	3,865	4,583	4,205	4,805	4,414	4,137	4,271	4,381	3,842	3,866	3,949	49,238
Computer Reports	2	1	3	20	4	3	1	7	11	13	7	5	75
File Maintenance	1,668	1,427	2,018	1,718	2,010	2,367	2,346	2,182	2,477	2,018	1,864	1,885	24,085
FOIA	890	412	449	591	889	894	665	831	1,318	487	4,564	1,234	44,985
Quality Control	1,607	3,332	3,932	3,629	3,899	3,899	3,827	3,403	3,518	2,032	2,038	2,082	26,392
Reports/Stats	2,129	2,096	2,466	2,245	2,143	2,374	2,222	2,288	2,239	2,032	2,038	2,082	26,392
System Downtime	485	1,052	707	427	691	1,078	457	401	372	478	465	385	6,985
Training/Meetings	1,626	1,667	1,685	1,867	1,528	2,013	2,085	2,372	1,926	1,833	1,110	1,224	20,915
TOTAL	21,578	22,594	25,966	23,239	22,548	25,508	24,332	24,913	24,288	23,586	22,977	23,337	285,627

Nebraska Service Center

Unit	Jan-99	Feb-99	Mar-99	Apr-99	May-99	Jun-99	Jul-99	Aug-99	Sep-99	Oct-99	Nov-99	Dec-99	TOTAL
Admin	6,579	6,886	7,712	7,489	7,168	7,538	7,383	8,082	6,933	6,598	6,591	6,768	85,282
Breaks	2,714	2,663	3,164	2,944	2,640	2,961	2,762	2,906	2,606	2,539	2,654	2,815	33,364
Computer Reports	14	6	13	10	7	28	5	3	18	9	10	4	126
File Maintenance	2,000	2,000	2,054	1,837	1,540	1,837	1,837	1,837	1,837	1,837	1,837	1,837	22,337
FOIA	890	412	449	591	889	894	665	831	1,318	487	4,564	1,234	44,985
Quality Control	1,607	3,332	3,932	3,629	3,899	3,899	3,827	3,403	3,518	2,032	2,038	2,082	26,392
Reports/Stats	2,708	2,985	2,862	2,714	2,445	2,743	2,539	2,633	2,310	2,188	2,272	2,326	30,381
System Downtime	435	757	1,159	691	875	557	532	381	451	650	536	614	7,457
Training/Meetings	918	1,380	1,380	1,199	848	1,401	1,357	1,117	1,837	2,334	1,497	2,310	17,414
TOTAL	21,578	22,594	25,966	23,239	22,548	25,508	24,332	24,913	24,288	23,586	22,977	23,337	285,627

Texas Service Center

Unit	Jan-99	Feb-99	Mar-99	Apr-99	May-99	Jun-99	Jul-99	Aug-99	Sep-99	Oct-99	Nov-99	Dec-99	TOTAL
Admin	7,363	7,828	8,486	8,388	7,577	8,487	8,148	8,774	7,572	8,013	7,368	7,863	94,143
Breaks	3,826	3,990	3,538	3,386	3,298	3,805	3,461	3,667	3,862	3,999	3,964	3,080	39,076
Computer Reports	4	8	8	2	12	2	3	5	3	19	3	3	70
File Maintenance	2,387	2,597	2,638	2,462	2,682	3,300	2,732	3,996	2,547	1,919	1,867	1,532	30,385
FOIA	111	92	135	84	182	186	93	85	30	23	18	8	873
Quality Control	2,018	2,127	2,387	2,102	1,798	2,094	1,847	1,772	1,736	1,713	1,828	1,563	22,851
Reports/Stats	2,418	2,315	2,385	2,217	2,000	2,035	1,987	2,286	1,912	2,177	2,031	1,918	25,699
System Downtime	263	348	220	130	185	232	399	156	111	104	25	36	2,310
Training/Meetings	1,109	1,475	1,777	2,043	2,944	2,381	1,690	2,666	2,065	1,424	1,239	1,031	21,753
TOTAL	18,399	18,979	21,539	21,012	20,508	22,283	20,366	24,208	18,837	18,590	17,118	17,062	239,876

Report B (CY) Indirect Labor by Service Center, Category and Month for 1997 - 1999

1999

Vermont Service Center

Unit	Jan-99	Feb-99	Mar-99	Apr-99	May-99	Jun-99	Jul-99	Aug-99	Sep-99	Oct-99	Nov-99	Dec-99	Total
Admin	7,312	7,238	9,298	8,011	7,588	8,297	7,088	8,197	7,945	7,128	7,315	7,384	93,329
Books	3,196	3,320	3,979	3,738	3,909	3,902	3,560	3,860	3,708	3,471	3,454	3,599	43,253
Computer Reports	2	1	12	8	4	2	2	2	1	1	1	2	36
File Maintenance	3,045	4,322	4,945	4,821	3,267	4,658	3,488	4,288	4,365	4,346	3,856	3,659	53,102
FOIA	1	1	6	13	13	13	13	13	13	13	13	13	130
Quality Control	2,603	2,677	3,172	3,553	2,953	1,788	3,011	3,008	2,721	2,847	2,558	2,522	32,534
Reports/Stats	762	799	1,005	1,001	1,066	553	1,049	1,129	1,030	954	888	946	11,200
System Downtime	823	886	870	904	599	1,185	693	856	733	460	657	532	9,158
Training/Meetings	430	525	918	672	1,056	1,183	741	936	1,301	1,093	677	988	10,522
TOTAL	20,185	19,915	24,153	22,711	21,968	23,117	21,117	22,335	22,204	20,116	18,115	19,983	256,440

TOTAL - All Service Centers

Unit	Jan-99	Feb-99	Mar-99	Apr-99	May-99	Jun-99	Jul-99	Aug-99	Sep-99	Oct-99	Nov-99	Dec-99	Total
Admin	28,834	29,293	35,469	32,977	30,766	33,441	31,775	33,563	31,158	30,431	30,264	31,318	362,873
Books	12,833	12,839	15,284	14,272	13,448	14,882	13,920	14,706	13,576	12,845	12,938	13,384	164,926
Computer Reports	21	16	36	39	26	34	11	17	32	41	20	14	308
File Maintenance	12,113	10,929	11,675	10,819	11,111	11,111	11,111	11,111	11,111	9,272	8,272	8,272	118,422
FOIA	1	1	6	13	13	13	13	13	13	13	13	13	130
Quality Control	8,076	7,794	8,718	8,177	7,633	7,729	7,795	8,335	7,530	7,371	7,228	7,271	93,671
Reports/Stats	2,005	3,043	2,957	2,152	2,109	3,052	2,102	1,793	1,667	1,684	1,685	1,566	25,814
System Downtime	4,083	5,047	5,688	5,630	6,376	6,979	5,794	7,091	7,157	6,683	4,523	5,553	70,604
Training/Meetings	430	525	918	672	1,056	1,183	741	936	1,301	1,093	677	988	10,522
TOTAL	62,806	62,542	70,761	67,065	63,808	68,883	65,606	70,213	66,364	64,511	64,001	66,143	800,000

Report B (CY) Indirect Labor by Service Center, Category and Month for 1997 - 1999
Total for 1997 - 1999
California Service Center

Month	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	TOTAL
Admin	20,782	20,563	24,219	24,146	22,359	23,483	23,382	23,507	23,743	24,703	23,333	23,190	279,477
Brooks	10,117	10,029	11,843	11,569	10,960	11,944	11,801	11,635	11,938	11,963	10,883	11,833	136,536
Computer Reports	11	24	23	33	25	16	22	18	31	30	11	14	257
File Maintenance	4,604	5,665	7,195	8,051	7,948	8,096	9,793	8,655	8,859	7,132	5,187	7,273	80,613
FOIA	1,151	987	1,105	1,247	1,218	1,168	1,081	1,116	968	783	838	1,201	12,700
Quality Control	7,796	7,894	9,125	9,311	8,868	8,887	8,843	8,834	10,815	9,348	9,348	9,348	109,067
Reports/Stats	5,530	5,482	6,472	6,279	5,954	6,494	6,379	6,297	6,582	6,563	5,810	6,399	74,238
System Downtime	1,044	1,412	1,517	1,329	1,729	2,274	1,333	1,666	1,292	1,220	966	1,540	17,328
Training/Meetings	7,300	8,407	7,110	8,325	8,741	12,305	10,957	9,719	9,636	14,475	5,739	7,219	109,856
TOTAL	62,324	60,364	68,606	70,250	66,521	72,322	71,202	71,202	71,222	77,510	63,000	70,620	830,097

Nebraska Service Center

Month	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	TOTAL
Admin	19,136	19,680	21,464	21,432	21,533	22,473	22,193	23,102	21,813	21,908	20,825	22,243	256,171
Brooks	7,570	7,572	8,796	8,773	8,277	8,747	8,665	8,987	8,296	8,511	7,820	8,848	100,462
Computer Reports	1,183	1,063	1,148	1,173	1,103	1,314	1,300	1,318	1,187	1,077	994	662	13,422
File Maintenance	4,020	4,020	3,800	3,800	3,800	3,800	3,800	3,800	3,800	3,800	3,800	3,800	45,600
FOIA	236	236	236	236	236	236	236	236	236	236	236	236	2,832
Quality Control	7,206	7,206	7,206	7,206	7,206	7,206	7,206	7,206	7,206	7,206	7,206	7,206	86,472
Reports/Stats	7,306	7,081	8,018	7,942	7,319	7,860	7,634	7,643	7,588	7,302	6,835	8,045	90,674
System Downtime	833	974	1,567	1,299	1,273	1,038	1,230	883	993	1,222	1,353	1,432	14,138
Training/Meetings	12,667	12,778	14,383	12,884	9,888	8,808	10,130	10,149	10,521	11,066	3,810	4,678	122,781
TOTAL	67,515	67,515	77,515	77,515	77,515	77,515	77,515	77,515	77,515	77,515	77,515	77,515	830,097

Texas Service Center

Month	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	TOTAL
Admin	19,361	17,973	20,775	21,286	19,913	22,162	23,048	24,971	23,000	24,889	21,382	24,313	268,181
Brooks	7,380	7,067	8,154	8,434	8,213	9,134	8,939	9,292	9,222	9,700	8,512	9,385	103,461
Computer Reports	210	168	181	146	183	155	144	133	156	265	691	200	2,652
File Maintenance	6,851	6,035	4,865	4,732	5,548	7,306	6,164	5,914	5,481	8,891	6,778	6,778	74,542
FOIA	301	325	422	367	363	477	338	416	313	378	273	438	4,402
Quality Control	5,491	5,371	5,369	5,381	5,263	6,163	5,782	6,131	5,996	6,307	5,844	5,867	68,664
Reports/Stats	8,164	7,939	8,341	8,472	8,202	9,048	11,021	12,097	11,125	10,117	8,399	8,430	111,374
System Downtime	783	803	960	298	405	426	708	358	938	569	702	816	7,982
Training/Meetings	4,309	5,626	8,249	10,682	10,352	10,208	10,115	14,525	13,832	10,481	4,212	3,587	106,775
TOTAL	51,951	51,326	57,916	59,727	58,048	65,088	66,301	74,038	70,091	71,379	56,372	59,831	742,041

Report B (CY) Indirect Labor by Service Center, Category and Month for 1997 - 1999
Total for 1997 - 1999
Vermont Service Center

Month	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	TOTAL
Unit	Hours	Hours	Hours	Hours	Hours	Hours	Hours	Hours	Hours	Hours	Hours	Hours	Hours
Admin	20,708	18,206	21,954	21,703	20,315	22,040	21,951	21,595	21,616	21,079	19,830	22,049	253,049
Breaks	8,177	8,274	9,722	9,882	9,501	10,254	9,828	9,966	10,119	9,995	9,100	10,032	114,850
Computer Reports	67	55	81	64	78	66	56	48	54	57	40	39	705
File Maintenance	15,865	14,546	19,365	17,784	18,883	18,260	16,688	16,458	17,116	15,768	13,846	17,381	201,458
FOIA	11	11	22	57	30	3,281	13	19	17	41	4	4	3,612
Quality Control	6,719	6,412	7,153	8,077	7,774	6,087	7,609	7,662	7,782	7,656	7,004	7,463	87,877
Reports/Stats	2,113	2,052	2,398	2,435	2,569	2,285	2,804	2,933	2,887	2,714	2,335	2,577	30,102
System Downtime	2,312	1,450	2,605	1,526	1,560	2,462	1,533	1,678	1,685	1,574	1,998	1,821	22,204
Training/Meetings	4,120	4,586	5,566	6,049	7,670	7,244	5,724	7,386	9,263	8,712	4,228	4,297	74,844
TOTAL	59,998	55,591	68,365	67,579	68,381	71,978	66,203	67,745	70,539	67,899	58,464	66,063	788,608

TOTAL - All Service Centers

Month	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	TOTAL
Unit	Hours	Hours	Hours	Hours	Hours	Hours	Hours	Hours	Hours	Hours	Hours	Hours	Hours
Admin	79,881	76,404	88,412	88,509	83,722	90,163	90,555	93,175	89,382	92,408	84,469	93,802	1,050,880
Breaks	33,244	32,962	38,517	38,647	36,951	40,069	39,253	39,480	39,595	40,169	36,314	40,130	455,330
Computer Reports	1,472	1,330	1,432	1,417	1,389	1,551	1,542	1,416	1,427	1,429	1,736	895	17,035
File Maintenance	29,250	29,997	35,446	34,374	37,155	39,831	38,914	36,930	36,261	35,777	31,777	37,777	430,571
FOIA	1,816	1,455	1,779	1,887	1,821	5,320	1,000	1,000	1,000	1,000	1,000	1,000	35,020
Quality Control	26,975	26,187	29,535	31,733	29,457	29,478	31,811	30,222	29,222	29,222	29,222	29,222	350,222
Reports/Stats	23,015	22,554	25,229	25,128	24,043	25,687	27,838	28,969	28,182	26,896	23,378	25,470	306,385
System Downtime	4,994	4,639	6,648	4,452	4,967	6,219	4,804	4,785	4,927	4,593	5,021	5,608	61,657
Training/Meetings	28,296	31,396	35,907	37,950	36,661	39,569	36,927	41,779	43,272	44,734	17,988	19,780	414,258
TOTAL	211,876	226,723	262,905	263,576	255,839	277,886	277,311	277,807	277,839	277,839	277,839	277,839	3,118,991

Report C

**Pending Workload by Service Center, Unit and Category
for Calendar Years 1997 – June 10, 2000**

Report C Pending Labor and Workload by Service Center, Year, Unit, and Type

Unit	Task	Yearly Total		Daily Minimum		Daily Average		Daily Maximum	
		Count	Hours	Count	Hours	Count	Hours	Count	Hours
California Service Center 1996									
Mailroom/File Assembly									
	ICF	92,507	570	0	0	375	4	2,375	20
	Mail Incoming	534,089	7,573	0	4	2,198	31	89,677	82
	File Preparation	1,652,795	67,201	1,650	84	6,858	279	11,213	531
	Mail Outgoing	2,676,715	17,984	0	5	11,107	75	187,821	128
	Driver/Messenger	770	883	0	1	3	4	30	8
	Internal Mail	81,662	7,075	0	1	339	29	13,001	64
	Rejects (Manual)	90,682	5,181	17	1	376	21	1,350	46
	Mailroom/File Assembly	5,129,220	106,467	0	0	3,192	66	187,821	531
Data Entry/Doc Production									
	Data Entry	878,969	56,315	0	2	3,678	236	7,716	465
	Searches (Pieces)	691,889	0	166	0	2,983	0	6,461	0
	Searches (Database)	1,253,329	30,420	390	11	5,222	127	10,428	253
	Document Preparation	1,348,349	33,172	225	5	5,713	141	29,186	258
	Deposit	53,768,831	6,552	0	0	227,834	28	4,598,950	40
	Rejects (Manual)	18,791	1,393	12	1	80	6	264	18
	Rejects (CLAMS)	56,970	4,303	1	0	243	18	616	47
	Updates	306,490	9,847	120	1	2,137	42	5,923	155
	Data Changes	43,426	1,475	0	0	184	6	1,501	44
	Data Entry/Doc Production	58,567,044	143,476	0	0	27,470	67	4,598,950	465
Fileroom Operations									
	A Files Create	322,305	9,352	151	3	1,343	39	6,286	139
	T Files Create	327,744	5,812	22	1	1,371	21	5,847	108
	Route to Requestor	1,092,496	4,053	0	1	4,552	17	14,459	49
	A Files Transfer	1,321,126	19,511	491	5	5,459	81	14,752	240
	T Files Transfer	86,930	804	1	0	378	3	2,113	14
	R Files Transfer	103,489	1,056	3	0	460	5	2,870	22
	A/S Files Requested	39,763	585	2	0	177	3	1,828	24
	T/R Files Requested	6,574	105	1	0	91	1	614	10
	Requested from FRC	1,043	74	0	0	14	1	269	8
	A/S Files Received	332,924	2,661	25	0	1,454	12	4,895	29
	T Files Received	3,527	36	2	0	48	0	850	4
	R Files Received	81,591	1,129	0	0	429	6	4,872	38
	A/S/T Files Connections/FBI Idents	1,094,299	16,314	308	7	4,503	67	17,203	215
	R Files/I-72 Connections	725,578	10,131	265	1	2,998	42	17,662	95
	A/S Refiles	2,674,198	16,602	0	2	10,960	68	53,313	228
	T Refiles	861,600	4,081	0	0	3,546	17	30,586	152
	R Refiles	3,943,140	15,953	92	1	16,227	66	35,685	149
	Searches (Pieces)	216,302	0	1	0	1,016	0	6,404	0
	Searches (Database)	233,004	2,536	0	0	1,069	12	6,426	67
	Internal	1,310,923	7,165	15	0	5,555	30	12,881	65
	Special Searches	180,963	4,510	4	1	751	19	13,320	113

Report C Pending Labor and Workload by Service Center, Year, Unit, and Type

Unit	Task	Yearly Total		Daily Minimum		Daily Average		Daily Maximum	
		Count	Hours	Count	Hours	Count	Hours	Count	Hours
A/S/T Files Operations		95,480	2,530	0	0	415	11	2,980	67
R Files Operations		37,400	1,208	0	0	190	6	1,385	23
A Consolidation/N-400 B.R.P.		356,821	10,183	12	0	1,474	42	9,871	199
R Files Consolidation		242,327	4,783	0	1	993	20	7,609	60
File Audits		3,496,320	7,701	0	0	15,820	35	103,602	238
Retired to FRC		191,565	1,992	0	0	1,916	20	108,804	75
Updater		66,103	1,637	2	0	289	7	2,718	34
Data Changes		81,772	2,258	2	0	363	10	1,665	36
Fileroom Operations		19,527,267	153,960	0	0	3,206	23	108,804	240
1996		83,223,531	403,903	0	0	8,466	41	4,558,950	531

California Service Center 1997

Mailroom/File Assembly									
ICF	43,259	209	0	0	307	1	2,044	27	
Mail Incoming	1,698,795	21,582	0	26	6,662	85	204,082	381	
File Preparation	2,095,587	84,335	879	70	8,218	331	48,636	598	
Mail Outgoing	3,331,610	17,320	0	6	13,168	68	296,662	151	
Driver/Messenger	2,243	1,242	0	1	9	5	1,576	11	
Internal Mail	68,958	3,179	0	0	273	13	5,061	34	
Rejects (Manual)	86,007	4,320	32	0	336	17	936	45	
Mailroom/File Assembly	7,326,499	132,206	0	0	4,414	80	296,662	598	
Data Entry/Doc Production									
Data Entry	1,108,235	68,027	0	8	4,312	265	104,494	480	
Searches (Pieces)	754,795	0	79	0	2,948	0	90,727	0	
Searches (Databases)	1,716,919	34,027	2,684	47	6,707	133	15,702	281	
Document Preparation	662,486	19,664	90	2	2,661	79	21,933	196	
Deposit	72,701,804	8,566	0	11	286,228	34	1,334,109	56	
Rejects (Manual)	46,487	1,871	30	2	183	7	570	24	
Rejects (CLAIMS)	51,709	4,166	23	2	204	16	495	35	
Updates	388,073	11,813	13	1	1,522	46	5,151	148	
Data Changes	55,079	1,960	1	0	217	8	1,587	63	
Data Entry/Doc Production	77,485,587	150,093	0	0	33,851	66	1,334,109	480	
Fileroom Operations									
A Files Create	202,507	6,999	0	2	794	27	3,436	93	
T Files Create	308,237	3,395	0	1	1,199	13	4,072	47	
Routes to Requestor	1,415,792	3,712	38	0	5,596	15	13,731	29	
A Files Transfer	1,073,984	14,812	387	5	4,212	58	101,863	136	
T Files Transfer	33,267	386	2	0	148	3	1,450	17	
R Files Transfer	47,594	806	0	0	216	4	3,082	24	
A/S Files Requested	147,110	2,269	1	0	593	9	3,780	49	
T/R Files Requested	10,823	265	1	0	50	1	921	11	
Requested from FRC	2,999	26	1	0	120	1	1,777	7	
A/S Files Received	543,191	3,127	77	2	2,173	13	6,893	31	

Report C Pending Labor and Workload by Service Center, Year, Unit, and Type

Unit	Task	Yearly Total		Daily Maximum		Daily Average		Daily Maximum	
		Count	Hours	Count	Hours	Count	Hours	Count	Hours
T Files Received		44,717	162	4	0	418	2	4,623	10
R Files Received		108,307	2,694	20	1	438	11	2,672	23
A/S/T Files Connections/FBI Idents		1,138,691	14,322	8	1	4,431	56	17,171	120
R Files/7-72 Connections		614,584	9,930	302	5	2,401	39	10,528	135
A/S Refiles		3,500,592	21,319	560	3	13,674	83	45,297	224
T Refiles		998,499	4,920	88	3	3,916	19	12,871	78
R Refiles		5,187,352	13,662	145	2	20,263	53	51,649	104
Searches (Pieces)		561,729	0	43	0	2,220	0	8,408	0
Searches (Databases)		956,401	10,147	319	8	3,736	40	8,408	79
Internal		996,828	11,698	214	4	3,925	46	9,075	64
Special Searches		236,707	8,982	6	1	928	35	12,448	94
A/S/T Files Operations		144,840	4,655	45	1	568	18	7,395	99
R Files Operations		16,795	527	0	0	87	3	1,260	16
A Consolidation/N-400 B.R.P.		370,756	15,008	30	0	1,448	59	3,453	161
R Files Consolidation		403,286	9,600	7	0	1,575	38	14,645	179
File Audits		2,307,263	4,506	0	0	9,303	18	79,427	160
Retired to FRC		302,251	412	0	0	2,437	5	90,000	21
Updates		159,382	2,596	0	0	681	11	3,447	48
Data Changes		36,814	806	0	0	161	4	652	18
Workroom Operations		21,771,298	171,940	0	0	3,294	26	101,863	224
1997		106,583,344	454,238	0	0	10,094	43	1,334,109	598

California Service Center 1998

Unit	Task	Count	Hours	Count	Hours	Count	Hours	Count	Hours
Mailroom/Files Assembly									
ICF		227	20	0	0	38	3	227	7
Mail Incoming		949,194	27,308	0	7	3,752	109	11,901	279
File Preparation		2,306,204	94,324	0	7	9,423	355	41,357	529
Mail Outgoing		2,932,542	26,410	0	1	11,579	104	32,230	170
Driver/Messenger		536	1,754	0	2	2	7	6	14
Internal Mail		34,740	5,385	0	1	98	22	172	34
Rejects (Manual)		61,407	3,821	6	1	340	15	709	38
Mailroom/Files Assembly		6,494,830	159,420	0	0	4,212	103	41,357	529
Data Entry/Doc Production									
Data Entry		2,384,287	102,304	0	1	8,930	383	24,788	550
Searches (Pieces)		695,432	0	14	0	2,695	0	10,002	0
Searches (Databases)		1,992,309	40,039	16	0	7,722	155	16,755	395
Internal		61,621	264	0	0	392	2	1,872	11
Document Preparation		509,371	27,764	427	13	2,021	110	5,630	220
Deposit		76,533,651	13,446	0	3	298,960	53	717,470	72
Rejects (Manual)		21,994	1,630	1	0	87	6	311	19
Rejects (CLAIMS)		42,354	4,024	4	0	167	16	869	70
Updates		658,460	18,147	1	0	2,533	70	11,233	320
Data Changes		498,933	10,316	8	1	1,926	40	14,697	282

Report C Pending Labor and Workload by Service Center, Year, Unit, and Type

Unit	Task	Yearly Total		Daily Minimum		Daily Average		Daily Maximum	
		Count	Hours	Count	Hours	Count	Hours	Count	Hours
Data Entry/Doc Production		83,398,412	217,933	0	0	33,710	88	717,470	530
Microroom Operations									
A Files Create		310,935	13,394	60	0	1,229	33	4,111	255
T Files Create		434,219	4,841	5	0	1,657	18	5,627	46
Route to Requestor		235,295	2,699	2	0	923	11	5,352	28
A Files Transfer		1,344,862	23,054	2	0	4,733	88	14,580	230
T Files Transfer		45,059	794	1	0	209	4	2,045	27
R Files Transfer		34,603	1,493	2	0	152	7	1,181	58
A/S Files Requested		340,964	5,177	18	0	1,322	30	3,885	68
T/R Files Requested		9,701	283	0	0	42	1	838	12
Requested from FRC		2,032	69	0	0	42	1	575	7
A/S Files Received		706,387	5,062	60	0	2,850	20	7,730	50
T Files Received		4,933	65	5	0	115	2	1,699	9
R Files Received		54,085	1,351	1	0	232	6	2,852	22
A/S/T Files Connections/FBI Ident		1,824,295	24,358	224	0	6,833	91	22,025	192
R Files/7-72 Connections		1,522,378	12,827	32	0	5,745	45	44,725	86
A/S Refiles		3,950,404	28,340	4	0	14,740	106	36,112	332
T Refiles		2,194,124	7,403	12	0	8,407	28	28,101	68
R Refiles		5,640,073	16,363	1,000	7	21,946	64	134,310	902
Searches (Pieces)		771,766	0	75	0	3,015	0	8,341	0
Searches (Databases)		1,551,197	22,177	15	0	5,854	84	40,542	234
Internal		538,212	6,840	4	0	2,164	27	9,180	57
Special Searches		297,025	13,596	4	0	1,142	32	7,702	121
A/S/T Files Operations		310,363	9,430	83	2	1,208	37	12,979	165
R Files Operations		77,175	1,886	3	0	337	8	3,568	30
A Consolidation/N-400 B.R.P.		118,311	10,844	0	0	448	41	2,675	541
R Files Consolidation		831,328	31,051	430	0	3,125	117	10,022	303
File Audits		4,937,601	9,402	0	0	19,212	37	78,032	117
Retired to FRC		5,221	37	0	0	435	3	1,850	7
Updates		317,413	6,536	72	0	1,230	25	3,661	66
Data Changes		111,345	2,751	0	0	518	13	3,246	84
Microroom Operations		28,441,806	261,321	0	0	4,274	39	134,310	541
1998		118,335,268	638,683	0	0	11,090	60	717,470	530

California Service Center 1999

Mailroom/File Assembly	Count	Hours	Count	Hours	Count	Hours	Count	Hours
ICF	35	15	0	3	12	5	35	6
Mail Incoming	982,379	25,460	0	0	3,883	101	13,111	340
File Preparation	2,356,751	106,035	241	13	9,135	411	22,587	543
Mail Outgoing	4,067,673	18,154	0	0	16,142	72	106,902	110
Driver/Messenger	1,187	2,198	0	3	5	9	168	16
Internal Mail	29,453	5,192	7	1	117	21	902	29
Rejects (Manual)	78,882	6,218	1	0	309	24	674	47

Report C Pending Labor and Workload by Service Center, Year, Unit, and Type

Unit	Task	Yearly Total		Daily Minimum		Daily Average		Daily Maximum	
		Count	Hours	Count	Hours	Count	Hours	Count	Hours
Mailroom/Files Assembly		7,516,340	163,272	0	0	4,932	107	106,902	543
Data Entry/Doc Production									
	Data Entry	2,722,491	107,142	0	0	10,431	411	36,417	553
	Searches (Pieces)	614,426	0	33	0	2,391	0	6,644	0
	Searches (Database)	1,671,391	34,801	738	13	6,530	133	19,260	274
	Intenal	42,745	453	0	0	181	2	1,879	9
	Document Preparation	394,900	42,866	60	6	1,561	169	3,314	315
	Deposit	127,290,891	11,769	0	4	499,180	46	1,259,638	65
	Rejects (Manual)	14,198	1,066	5	0	57	4	1,406	16
	Rejects (CLABAS)	30,405	2,939	1	0	121	12	652	37
	Updates	494,629	11,812	0	0	1,963	47	10,743	281
	Data Changes	504,191	9,588	4	0	1,977	38	9,225	125
Data Entry/Doc Production		133,780,467	221,675	0	0	52,919	88	1,259,638	553
Fileroom Operations									
	A Files Create	197,032	13,011	0	1	761	50	2,486	134
	T Files Create	339,740	4,194	33	0	1,302	16	5,841	45
	Route to Requestor	100,017	2,132	5	1	398	8	2,454	27
	A Files Transfer	1,630,651	40,714	56	0	6,224	155	14,993	328
	T Files Transfer	30,013	772	0	0	127	3	1,044	15
	R Files Transfer	78,656	1,846	1	0	325	8	5,763	23
	A/S Files Requested	478,400	3,834	1	0	1,876	15	6,424	44
	T/R Files Requested	17,080	398	1	0	69	2	609	10
	Requested from FRC	1,798	54	0	0	64	2	438	6
	A/S Files Received	544,417	4,783	16	0	2,195	19	14,689	30
	T Files Received	4,828	68	1	0	59	1	1,302	7
	R Files Received	28,630	872	2	0	119	4	1,842	21
	A/S/T Files Connections/FBI Idents	2,337,796	38,416	139	5	8,723	113	21,301	206
	R Files/I-72 Connections	1,730,706	8,662	23	1	6,787	34	24,432	115
	A/S Refiles	4,928,632	25,888	44	1	18,322	96	48,214	207
	T Refiles	1,760,444	4,735	17	1	6,823	18	25,063	72
	R Refiles	5,184,465	15,313	0	0	19,940	59	32,846	105
	Searches (Pieces)	870,483	0	47	0	3,361	0	7,865	0
	Searches (Database)	2,248,525	33,763	29	1	8,425	126	14,865	239
	Intenal	153,995	5,382	0	0	602	21	1,697	38
	Special Searches	181,409	9,039	7	1	690	34	5,299	79
	A/S/T Files Operations	296,310	10,834	78	3	1,148	42	8,618	244
	R Files Operations	56,687	1,792	11	1	225	7	3,437	45
	A Consolidation/N-400 B.R.P.	146,617	5,993	0	1	566	22	2,140	71
	R Files Consolidation	766,281	27,363	31	1	2,838	101	7,706	246
	File Audits	5,693,989	10,196	329	1	21,816	39	69,915	179
	Retired to FRC	12,340	24	0	0	1,028	2	4,033	7
	Updates	98,229	3,172	1	0	393	13	5,964	43
	Data Changes	161,466	4,250	42	0	636	17	2,488	69
Fileroom Operations		30,080,056	269,104	0	0	4,436	40	69,915	328

Report C Pending Labor and Workload by Service Center, Year, Unit, and Type

Unit	Task	Yearly Total		Daily Minimum		Daily Average		Daily Maximum	
		Count	Hours	Count	Hours	Count	Hours	Count	Hours
1999		171,376,843	654,030	0	0	15,820	60	1,299,698	533

California Service Center 2000

Unit	Task	Yearly Total Count	Yearly Total Hours	Daily Minimum Count	Daily Minimum Hours	Daily Average Count	Daily Average Hours	Daily Maximum Count	Daily Maximum Hours
Mailroom/Files Assembly									
Mail Incoming		392,326	12,341	916	65	4,219	133	11,207	234
File Preparation		843,604	48,815	417	75	9,170	531	19,823	737
Mail Outgoing		1,266,498	7,347	0	29	13,766	80	24,899	98
Driver/Messenger		319	791	0	4	3	9	7	14
Internal Mail		10,985	2,122	22	14	116	23	239	43
Rejects (Manual)		18,646	2,781	22	18	205	31	340	45
Mailroom/Files Assembly		2,531,978	74,197	0	4	4,587	134	24,899	737
Data Entry/Doc Production									
Data Entry		835,136	44,286	3	0	8,522	452	11,606	637
Searches (Pieces)		259,348	0	395	0	2,789	0	5,018	0
Searches (Database)		637,590	12,979	0	0	6,711	137	11,831	206
Internal		2,145	86	0	0	30	1	310	6
Document Preparation		239,852	28,099	477	92	2,625	283	4,278	390
Deposit		51,963,821	4,440	0	0	552,807	47	1,292,425	64
Rejects (Manual)		3,469	383	1	0	38	4	88	9
Rejects (CLAIMS)		7,467	848	1	0	79	9	209	20
Updates		18,939	656	0	0	304	7	1,314	30
Data Changes		35,103	1,349	12	1	382	15	933	33
Data Entry/Doc Production		54,022,880	93,066	0	0	58,657	101	1,292,425	637
Fileroom Operations									
A Files Create		64,802	4,890	122	14	696	44	1,702	82
T Files Create		96,677	1,465	73	2	1,007	15	2,508	32
Route to Requestor		37,511	342	30	1	399	6	3,545	30
A Files Transfer		689,124	16,330	32	2	7,043	172	12,992	290
T Files Transfer		17,211	321	4	1	185	3	776	13
R Files Transfer		71,687	667	26	1	797	7	3,128	19
A/S Files Requested		123,960	1,303	5	1	1,305	14	5,961	24
T/R Files Requested		1,737	66	1	0	20	1	180	6
Requested from PRC		121	5	0	1	48	2	115	3
A/S Files Received		103,192	1,542	130	1	1,134	17	1,867	48
T Files Received		4,514	87	1	0	54	1	329	6
R Files Received		9,399	289	8	0	102	3	729	18
A/S/T Files Connections/FBI Leads		563,258	9,735	92	1	5,633	98	15,723	163
R Files/T-72 Connections		339,842	3,858	26	1	6,020	33	14,419	75
A/S Refiles		1,429,906	9,974	174	1	14,157	99	25,766	301
T Refiles		252,543	635	0	1	2,631	7	6,549	17
R Refiles		2,062,891	5,256	6	0	21,715	55	43,523	88
Searches (Pieces)		280,454	0	2	0	2,833	0	5,150	0
Searches (Database)		742,388	9,344	2	0	7,350	93	13,358	168

Report C Pending Labor and Workload by Service Center, Year, Unit, and Type

Unit	Task	Yearly Total		Daily Minimum		Daily Average		Daily Maximum	
		Count	Hours	Count	Hours	Count	Hours	Count	Hours
Internal		82,479	2,511	7	2	850	26	2,052	44
	Special Searches	37,834	2,584	3	0	382	27	1,242	46
	A/S/T Files Operations	63,436	2,283	0	1	661	24	4,295	93
	R Files Operations	8,823	307	11	0	99	3	913	14
	A Consolidation/N-400 B.R.P.	45,854	2,030	54	3	459	20	994	52
	R Files Consolidation	212,148	8,477	458	21	2,143	86	6,780	380
	File Audits	1,509,128	2,604	1,200	1	16,404	28	101,842	137
	Updates	34,055	781	59	1	370	8	1,020	25
	Data Changes	49,193	1,189	8	0	529	13	1,762	27
	Fileroom Operations	9,132,567	87,493	0	0	3,583	34	101,842	380
2000		65,687,425	254,755	0	0	16,332	63	1,292,425	737
California Service Center		345,206,431	405,640	0	0	11,875	52	4,558,950	737

Nebraska Service Center 1996

Unit	Task	Count	Hours	Count	Hours	Count	Hours	Count	Hours
Mailroom/File Assembly									
	ICF	49,265	1,095	0	0	248	6	1,468	35
	Mail Incoming	866,748	12,567	0	4	3,567	52	17,804	160
	File Preparation	939,505	36,988	125	6	3,758	148	18,772	402
	Mail Outgoing	2,234,019	15,961	0	2	8,936	64	29,600	170
	Driver/Messenger	3,133	249	0	0	13	1	1,844	6
	Internal Mail	3,058	2,441	0	1	13	10	320	27
	Rejects (Manual)	25,683	1,243	2	0	105	5	494	24
Mailroom/File Assembly		4,121,431	70,544	0	0	2,487	43	29,600	402
Data Entry/Doc Production									
	Data Entry	629,156	44,244	9	0	2,358	180	6,326	425
	Searches (Pieces)	7,338	0	1	0	60	0	802	0
	Searches (Dates)	52,171	3,483	0	0	212	14	1,252	64
	Document Preparation	1,113,737	37,787	0	3	4,517	133	16,235	321
	Deposit	43,108,892	7,573	0	0	176,675	31	465,180	81
	Rejects (Manual)	10,286	441	0	0	53	2	424	11
	Rejects (CLAIMS)	54,286	3,638	0	1	229	15	1,538	46
	Updates	362,344	5,365	0	0	1,504	23	6,460	65
	Data Changes	27,040	1,232	0	0	118	5	742	19
Data Entry/Doc Production		43,366,960	103,963	0	0	22,638	52	465,180	425
Fileroom Operations									
	A Files Create	66,886	9,548	0	1	276	39	7,316	110
	T Files Create	30,097	2,175	0	0	128	9	1,230	84
	Route to Requestor	706,730	8,744	0	2	2,982	37	16,394	155
	A Files Transfer	174,129	4,451	0	0	736	19	28,948	90
	T Files Transfer	16,851	376	0	0	75	2	855	10
	R Files Transfer	23,304	242	0	0	155	2	3,290	13
	A/S Files Requested	45,117	997	0	0	196	4	2,534	26

Report C Pending Labor and Workload by Service Center, Year, Unit, and Type

Unit	Task	Yearly Total		Daily Minimum		Daily Average		Daily Maximum	
		Count	Hours	Count	Hours	Count	Hours	Count	Hours
T/R Files Requested		4,128	80	0	0	59	1	688	10
Requested from FRC		23,689	603	0	0	109	3	4,526	11
A/S Files Received		100,156	1,730	0	0	428	7	3,445	30
T Files Received		1,012	14	0	0	33	0	362	4
R Files Received		3,838	37	0	0	184	2	1,983	7
A/S/T Files Connections/FBI Leads		94,062	3,461	0	0	389	14	3,658	74
R Files/7-72 Connections		329,514	8,238	0	1	1,345	34	20,499	120
A/S Refiles		167,039	1,695	0	0	717	7	6,491	29
T Refiles		64,480	615	0	0	303	3	2,944	13
R Refiles		941,838	6,607	0	0	3,957	28	19,202	95
Searches (Pieces)		183,643	0	1	0	759	0	4,334	0
Searches (Database)		372,975	10,155	0	3	1,535	42	5,303	120
Internal		82,122	3,806	0	0	370	17	2,386	66
Special Searches		35,488	3,013	0	0	151	13	848	46
A/S/T Files Operations		120,761	4,576	0	0	505	19	7,967	79
R Files Operations		29,189	1,338	0	0	131	6	1,663	24
A Consolidation/N-400 B.R.P.		7,166	384	0	0	40	2	2,265	10
R Files Consolidation		19,181	90	0	0	492	2	4,467	7
File Audits		2,293,369	4,844	0	2	9,719	21	46,303	104
Retired to FRC		228,491	2,217	0	1	2,380	23	209,274	64
Updates		21,397	1,127	0	0	98	5	1,766	33
Data Changes		37,396	1,820	0	0	159	8	929	29
Fileroom Operations		6,224,308	83,119	0	0	1,090	15	209,274	155
1996		55,712,899	257,636	0	0	5,944	27	465,180	425

Nebraska Service Center 1997

Mailroom/File Assembly									
KF	23,113	527	0	0	158	4	1,294	16	
Mail Incoming	1,025,754	18,406	0	10	4,067	73	12,903	130	
File Preparation	1,115,680	56,871	0	1	4,324	220	8,332	415	
Mail Outgoing	2,183,547	17,796	0	0	8,529	70	15,300	136	
Driver/Messenger	468	370	0	0	2	1	5	4	
Internal Mail	2,589	2,830	0	1	10	11	36	22	
Rejects (Manual)	36,877	1,714	8	1	144	7	1,046	25	
Mailroom/File Assembly	4,388,029	98,433	0	0	2,632	59	15,300	415	
Data Entry/Doc Production									
Data Entry	758,291	57,802	0	1	2,905	221	7,517	402	
Searches (Pieces)	74,269	0	3	0	404	0	3,427	0	
Searches (Database)	287,284	8,386	0	2	1,122	33	2,810	83	
Document Preparation	209,366	29,436	0	9	805	113	6,032	200	
Deposit	54,329,345	8,894	0	1	210,579	34	545,535	56	
Rejects (Manual)	6,724	413	0	0	27	2	146	9	
Rejects (CLAIMS)	51,308	3,968	3	0	203	15	521	31	

Report C Pending Labor and Workload by Service Center, Year, Unit, and Type

Unit	Task	Yearly Total		Daily Minimum		Daily Average		Daily Maximum	
		Count	Hours	Count	Hours	Count	Hours	Count	Hours
	Updates	306,687	6,735	0	0	1,189	26	6,031	69
	Data Changes	31,482	1,344	3	0	123	5	680	16
	Data Entry/Doc Production	56,055,356	116,968	0	0	25,092	52	545,535	402
Fileroom Operations									
	A Files Create	63,783	19,387	0	4	249	76	1,768	153
	T Files Create	46,140	3,120	0	0	181	12	1,605	46
	Route to Requestor	1,479,171	14,411	0	0	5,689	55	15,913	118
	A Files Transfer	77,066	5,558	0	1	302	22	1,973	69
	T Files Transfer	14,528	137	0	0	63	1	270	5
	R Files Transfer	9,316	182	0	0	44	1	523	10
	A/S Files Requested	85,438	2,580	4	1	336	10	1,843	43
	T/R Files Requested	7,080	156	0	0	43	1	369	7
	Requested from FRC	19,035	488	0	0	80	2	605	8
	A/S Files Received	161,324	2,364	0	1	640	9	2,591	36
	T Files Received	246	3	0	0	19	0	123	1
	R Files Received	74,110	284	0	0	421	2	1,688	10
	A/S/T Files Connections/FBI Ments	190,429	10,439	0	3	741	41	3,996	96
	R Files/I-72 Connections	256,865	9,958	0	1	999	39	3,299	101
	A/S Refiles	376,682	2,873	0	1	1,495	11	9,571	39
	T Refiles	31,864	485	0	0	134	2	1,187	16
	R Refiles	1,037,700	7,563	0	4	4,069	30	29,835	153
	Searches (Pieces)	178,509	0	5	0	695	0	7,009	0
	Searches (Database)	231,827	6,503	0	1	902	25	9,165	134
	Internal	946	198	0	0	10	2	584	10
	Special Searches	40,756	3,163	5	0	160	12	3,921	46
	A/S/T Files Operations	70,831	2,956	0	0	281	12	14,261	89
	R Files Operations	22,671	1,095	0	0	108	5	1,698	31
	A Consolidation/N-400 B.R.P.	19,430	3,291	0	0	85	14	729	99
	R Files Consolidation	4,990	303	0	0	70	4	686	37
	File Audits	2,218,010	4,720	0	3	8,698	19	29,642	120
	Retired to FRC	1,875	33	0	1	134	2	682	6
	Updates	104,235	1,142	0	1	415	5	2,043	11
	Data Changes	7,801	805	0	0	39	4	214	18
	Fileroom Operations	6,832,658	104,210	0	0	1,109	17	29,835	155
	1997	67,276,043	319,611	0	0	6,686	32	545,535	415

Nebraska Service Center

1998

Mailroom/Files Assembly

ICF	2,073	18	131	0	415	4	751	8
Mail Incoming	1,172,945	21,028	0	3	4,636	83	13,961	178
File Preparation	2,350,154	72,489	14	0	9,145	282	77,032	456
Mail Outgoing	3,278,378	25,385	0	0	12,806	99	41,033	150
Driver/Messenger	948	933	0	0	4	4	8	8

Report C Pending Labor and Workload by Service Center, Year, Unit, and Type

Unit	Task	Yearly Total		Daily Minimum		Daily Average		Daily Maximum	
		Count	Hours	Count	Hours	Count	Hours	Count	Hours
Internal Mail		5,708	4,370	2	4	23	17	104	28
Rejects (Manual)		31,519	1,707	4	0	124	7	1,140	53
Mailroom/Files Assembly		6,841,725	125,929	0	0	4,483	83	77,032	456
Data Entry/Doc Production									
Data Entry		1,573,614	99,181	859	57	6,123	386	23,941	494
Searches (Pieces)		123,919	0	20	0	490	0	2,674	0
Searches (Databases)		441,869	11,616	0	1	1,740	46	6,211	118
Document Preparation		531,963	48,617	33	12	2,078	190	6,028	309
Deposit		64,730,845	10,067	0	4	252,855	39	614,245	60
Rejects (Manual)		12,752	814	1	0	51	3	250	14
Rejects (CLAIMS)		70,140	5,832	3	0	275	23	1,352	111
Updates		449,535	9,895	3	0	1,763	39	7,813	95
Data Changes		97,080	4,088	0	1	381	16	975	52
Data Entry/Doc Production		68,031,717	190,208	0	0	29,885	83	614,245	494
Fiberroom Operations									
A Files Create		52,636	17,835	0	0	207	71	1,332	123
T Files Create		89,507	4,347	0	2	357	17	3,711	72
Route to Requestor		2,915,332	20,362	118	2	11,544	79	19,249	146
A Files Transfer		108,168	11,243	0	1	428	44	2,274	100
T Files Transfer		20,355	168	0	0	87	1	496	4
R Files Transfer		4,766	158	0	0	23	1	808	8
A/E Files Requested		104,862	3,128	0	0	416	12	1,870	41
T/R Files Requested		3,602	111	1	0	20	1	251	7
Requested from FRC		7,730	542	0	0	35	2	241	8
A/E Files Received		338,483	3,351	12	0	1,338	13	4,468	40
T Files Received		1,444	5	1	0	52	0	510	2
R Files Received		137,542	423	5	0	512	2	2,246	8
A/E/T Files Connections/FBI Issues		121,226	11,337	0	1	474	44	13,383	100
R Files/T-72 Connections		182,412	6,575	33	1	718	26	2,876	67
A/E Refiles		368,242	5,322	0	2	1,456	21	4,122	99
T Refiles		199,309	1,925	0	0	807	8	3,845	27
R Refiles		1,347,471	12,598	0	4	5,326	50	13,140	84
Searches (Pieces)		604,947	0	75	0	2,363	0	7,194	0
Searches (Databases)		125,385	12,618	0	1	490	49	2,260	106
Internal		5,626	643	0	0	23	3	968	8
Special Searches		21,430	2,789	0	0	85	11	1,988	30
A/E/T Files Operations		197,690	4,392	18	1	781	17	10,112	99
R Files Operations		54,447	1,396	0	0	244	6	1,417	23
A Consolidation/N-400 B.R.P.		112,710	14,387	1	0	444	57	4,465	168
R Files Consolidation		12,318	1,388	0	0	55	6	620	37
File Audits		2,492,250	4,723	0	0	9,890	19	200,000	132
Retired to FRC		371	3	371	3	371	3	371	3
Updates		258,023	1,566	0	1	1,040	6	4,230	18
Data Changes		11,308	608	0	0	49	3	1,230	11

Report C Pending Labor and Workload by Service Center, Year, Unit, and Type

Unit	Task	Yearly Total		Daily Minimum		Daily Average		Daily Maximum	
		Count	Hours	Count	Hours	Count	Hours	Count	Hours
Floorroom Operations		9,889,392	144,038	0	0	1,498	22	300,000	168
1998		84,763,034	460,173	0	0	8,136	44	614,245	494

Nebraska Service Center 1999

Mailroom/Files Assembly									
Mail Incoming	1,122,378	17,741	0	0	4,436	70	12,774	130	
File Preparation	2,411,389	72,963	374	19	9,494	287	26,128	433	
Mail Outgoing	3,005,768	19,986	41	10	11,928	79	31,073	131	
Driver/Messenger	9,364	1,249	0	1	38	5	4,642	71	
Internal Mail	248,599	5,265	2	0	979	21	6,413	42	
Rejects (Manual)	37,181	2,437	12	1	146	10	514	29	
Mailroom/Files Assembly	6,834,679	119,540	0	0	4,308	79	31,073	433	
Data Entry/Doc Production									
Data Entry	1,708,537	95,151	20	1	6,447	339	15,405	573	
Searches (Pieces)	538,553	0	2	0	2,120	0	8,888	0	
Searches (Databases)	780,760	16,517	12	1	3,038	64	7,416	129	
Internal	713,913	4,492	0	1	4,697	30	12,867	50	
Document Preparation	1,126,129	47,964	15	1	4,434	189	14,473	345	
Deposit	108,819,032	10,582	0	3	426,741	41	723,335	68	
Rejects (Manual)	4,421	304	1	0	20	1	103	8	
Rejects (CLADMS)	57,042	4,564	1	0	226	18	481	36	
Updates	375,017	4,868	3	0	1,471	19	5,239	84	
Data Changes	150,201	5,184	2	0	580	20	1,855	45	
Data Entry/Doc Production	114,273,605	189,625	0	0	47,201	78	723,335	573	
Floorroom Operations									
A Files Create	157,917	12,538	0	4	612	49	2,381	118	
T Files Create	56,239	3,264	0	0	222	13	1,059	55	
Route to Requestor	2,281,553	14,965	1,100	2	9,018	59	17,961	125	
A Files Transfer	478,819	21,220	41	17	1,849	82	15,021	276	
T Files Transfer	46,441	868	1	0	198	4	2,936	17	
R Files Transfer	448,867	1,047	1	0	1,863	4	24,152	27	
A/S Files Requested	108,538	1,832	3	0	429	7	3,100	32	
T/R Files Requested	4,122	166	1	0	30	1	136	7	
Requested from FRC	10,128	509	0	0	45	2	720	14	
A/S Files Received	412,540	2,413	6	1	1,650	10	35,296	65	
T Files Received	2,183	28	1	0	22	0	390	2	
R Files Received	88,188	293	4	0	369	1	4,450	18	
A/S/T Files Connections/FBI Idents	373,392	11,267	0	0	1,431	43	7,202	143	
R Files/I-72 Connections	325,075	7,108	0	1	1,285	28	8,443	90	
A/S Refiles	1,024,884	7,045	0	1	3,988	27	11,807	67	
T Refiles	91,392	667	0	0	481	4	6,150	19	
R Refiles	2,604,243	10,393	0	2	10,213	41	59,639	90	
Searches (Pieces)	1,030,723	0	25	0	3,919	0	12,319	0	

Report C Pending Labor and Workload by Service Center, Year, Unit, and Type

Unit	Task	Yearly Total		Daily Minimum		Daily Average		Daily Maximum	
		Count	Hours	Count	Hours	Count	Hours	Count	Hours
	Searches (Database)	854,879	12,683	1	1	3,250	48	14,367	91
	Internal	85,682	2,741	1	0	340	11	5,474	36
	Special Searches	29,950	2,349	2	1	120	9	851	31
	A/S/T Files Operations	72,830	818	1	0	345	4	38,706	24
	R Files Operations	123,424	1,097	13	0	494	4	1,678	15
	A Consolidation/N-400 B.R.F.	310,569	15,535	24	0	1,181	59	65,968	196
	R Files Consolidation	24,468	1,049	0	0	100	4	2,679	23
	File Audits	4,258,866	4,123	25	1	16,767	16	504,131	45
	Retired to FRC	13,964	51	16	0	1,164	4	2,808	10
	Updates	245,533	1,793	13	1	986	7	2,887	23
	Data Changes	34,111	1,066	1	0	150	5	695	23
	Fileroom Operations	15,599,340	138,824	0	0	2,342	21	504,131	276
	1999	136,787,624	447,989	0	0	12,899	42	723,335	573

Nebraska Service Center 2000

Mailroom/File Assembly									
	Mail Incoming	463,905	7,221	0	1	4,988	78	29,578	128
	File Preparation	853,146	27,332	94	7	8,795	282	18,599	379
	Mail Outgoing	1,510,120	7,349	398	4	15,568	75	33,880	138
	Driver/Messenger	1,124	333	2	1	12	4	20	9
	Internal Mail	411,615	2,547	1	0	4,288	27	9,881	45
	Rejects (Manual)	10,984	762	1	0	117	8	259	15
	Mailroom/File Assembly	3,258,884	45,444	0	0	5,723	80	33,880	379
Data Entry/Doc Production									
	Data Entry	750,384	39,308	679	30	7,736	405	11,578	518
	Searches (Pieces)	299,478	0	57	0	3,152	0	8,060	0
	Searches (Database)	393,139	6,828	239	4	4,138	70	8,235	123
	Internal	742,897	3,562	151	0	7,657	37	12,729	58
	Document Preparation	816,133	21,108	70	3	8,414	218	16,791	335
	Deposit	48,140,682	4,301	0	3	501,465	44	924,585	99
	Rejects (Manual)	347	35	0	0	6	1	48	3
	Rejects (CLAIMS)	18,699	1,544	3	0	199	16	426	35
	Updates	99,614	2,439	13	1	641	26	2,318	56
	Data Changes	89,541	2,209	4	0	923	23	2,563	53
	Data Entry/Doc Production	51,310,654	81,032	0	0	55,331	88	924,585	518
Fileroom Operations									
	A Files Create	145,129	4,852	9	1	1,561	52	9,895	79
	T Files Create	42,243	1,538	2	0	449	16	1,427	49
	Route to Requestor	1,349,101	6,530	699	1	14,053	68	24,928	104
	A Files Transfer	233,096	5,299	137	4	2,428	55	13,868	92
	T Files Transfer	9,291	143	1	0	107	2	540	8
	R Files Transfer	117,681	397	6	0	1,322	4	6,920	12
	A/S Files Requested	43,448	631	9	0	453	7	1,092	18

Report C Pending Labor and Workload by Service Center, Year, Unit, and Type

Unit	Task	Yearly Total		Daily Minimum		Daily Average		Daily Maximum	
		Count	Hours	Count	Hours	Count	Hours	Count	Hours
T/R Files Requested		2,019	76	1	0	30	1	244	4
Requested from FRC		2,326	80	1	0	37	1	175	6
A/S Files Received		145,146	534	248	1	1,578	6	3,401	13
T Files Received		179	2	1	0	36	0	160	1
R Files Received		19,229	103	45	0	385	2	2,288	17
A/S/T Files Connections/FBI Idents		249,551	3,021	40	2	2,573	31	9,459	68
R Files/7-72 Connections		154,375	1,930	149	1	1,642	21	5,322	59
A/S Refiles		480,725	1,988	500	1	5,114	21	23,244	47
T Refiles		59,895	181	5	0	856	3	5,074	13
R Refiles		2,100,402	4,799	902	2	22,585	52	47,526	81
Searches (Pieces)		482,184	0	477	0	5,074	0	9,125	0
Searches (Databases)		625,531	5,993	717	5	6,449	58	17,533	109
Internal		142,114	1,965	72	0	1,480	20	11,615	39
Special Searches		18,438	735	1	0	300	8	3,616	17
A/S/T Files Operations		17,703	327	3	0	203	4	2,136	19
R File Operations		52,287	538	23	2	575	6	1,798	29
A Consolidation/N-400 B.R.P.		83,461	2,881	10	0	869	30	2,725	116
R File Consolidation		41,167	1,893	32	1	443	18	2,695	53
File Audits		1,094,127	1,921	150	1	11,517	20	83,709	44
Retired to FRC		485	3	25	1	121	1	269	2
Updates		125,216	807	188	2	1,361	9	5,367	25
Data Changes		14,994	352	2	0	176	4	726	12
Fileroom Operations		7,861,143	48,936	1	0	3,275	20	83,709	116
2000		62,422,691	175,431	0	0	16,099	45	924,585	518
Nebraska Service Center		406,882,391	660,832	0	0	9,176	37	924,585	573

Texas Service Center

1996

Mailroom/Files Assembly	Count	Hours	Count	Hours	Count	Hours	Count	Hours
ICF	2,602	18	4	1	651	4	1,306	9
Mail Incoming	500,348	5,109	0	1	2,306	24	28,286	103
File Preparation	1,125,827	27,727	106	5	4,874	120	23,167	367
Mail Outgoing	3,254,779	11,221	0	1	14,402	30	56,698	134
Driver/Messenger	478	2,985	0	3	2	12	66	29
Internal Mail	11,856	1,740	0	1	56	8	603	18
Rejects (Manual)	17,233	254	1	0	101	1	827	7
Mailroom/Files Assembly	4,913,223	48,654	0	0	3,834	38	56,698	367
Data Entry/Doc Production								
Data Entry	916,227	50,804	0	2	3,984	221	11,594	493
Searches (Pieces)	1,176	0	2	0	131	0	546	0
Searches (Databases)	184,136	4,836	6	0	811	21	6,280	160
Document Preparation	1,446,604	16,069	155	1	6,605	73	516,807	153
Deposit	35,238,824	6,998	0	0	153,881	31	1,794,000	87

Report C Pending Labor and Workload by Service Center, Year, Unit, and Type

Unit	Task	Yearly Total		Daily Minimum		Daily Average		Daily Maximum	
		Count	Hours	Count	Hours	Count	Hours	Count	Hours
	Rejects (Manual)	15,114	861	0	0	78	4	340	30
	Rejects (CLAIMS)	65,252	3,316	1	0	286	15	5,782	48
	Updates	54,714	1,169	1	0	302	6	2,182	31
	Data Changes	59,937	2,009	0	0	279	9	1,235	29
	Data Entry/Doc Production	37,981,984	86,063	0	0	21,917	90	1,794,000	493
Fileroom Operations									
	A Files Create	140,476	6,834	0	0	619	30	2,917	129
	T Files Create	146,803	1,638	0	0	895	10	7,154	46
	Route to Requestor	322,965	1,316	0	0	1,631	7	136,132	22
	A Files Transfer	153,334	6,545	0	0	723	31	8,229	165
	T Files Transfer	17,908	534	0	0	174	5	1,394	51
	R Files Transfer	10,814	57	1	0	721	4	3,590	14
	A/S Files Requested	58,984	669	2	0	306	3	11,922	20
	T/R Files Requested	8,493	111	0	0	193	3	2,021	17
	Requested from FRC	804	22	0	0	50	1	232	5
	A/S Files Received	203,828	1,991	0	0	985	8	4,465	38
	T Files Received	31,374	116	0	0	570	2	3,090	9
	R Files Received	1,089,918	2,864	0	0	6,337	17	28,846	63
	A/S/T Files Connections/FBI Idents	463,290	7,906	0	0	2,039	35	17,312	145
	R Files/1-72 Connections	621,693	3,762	53	0	2,813	17	28,784	66
	A/S Raffles	493,076	2,939	0	0	2,251	13	9,884	39
	T Raffles	191,575	1,707	0	0	879	8	7,213	38
	R Raffles	1,187,494	3,352	0	0	5,549	16	19,728	61
	Searches (Files)	16,731	0	4	0	190	0	1,201	0
	Searches (Database)	385,206	5,430	0	0	1,712	24	13,990	117
	Internal	18,627	158	0	0	151	1	3,600	9
	Special Services	36,786	568	0	0	245	4	3,414	16
	A/S/T Files Operations	78,527	2,344	0	0	364	10	2,906	91
	R Files Operations	12,786	385	0	0	147	4	1,200	31
	A Consolidation/N-400 B.R.P.	195,747	7,034	0	1	890	32	6,828	125
	R Files Consolidation	56,063	828	0	0	276	4	6,150	24
	File Audit	1,308,186	2,562	0	0	6,922	14	62,711	83
	Refined to FRC	20,027	351	0	0	1,178	21	10,266	93
	Updates	18,271	258	0	0	151	2	5,388	11
	Data Changes	18,532	545	0	0	98	3	1,144	15
	Fileroom Operations	7,308,318	62,357	0	0	1,613	14	136,132	165
	1996	90,203,523	197,074	0	0	6,658	26	1,794,000	493

Texas Service Center

1997

Mailroom/File Assembly	Count	Hours	Count	Hours	Count	Hours	Count	Hours
ICF	2,432	66	0	3	203	6	1,067	13
Mail Incoming	1,236,991	10,536	0	0	4,832	41	12,129	120
File Preparation	1,257,911	39,167	35	0	4,694	146	10,380	464

Report C Pending Labor and Workload by Service Center, Year, Unit, and Type

Unit	Task	Yearly Total		Daily Minimum		Daily Average		Daily Maximum	
		Count	Hours	Count	Hours	Count	Hours	Count	Hours
	Mall Outgoing	2,862,558	11,968	366	7	11,095	46	34,764	107
	Driver/Manager	4,727	4,722	0	1	19	19	296	43
	Internal Mail	20,212	2,227	0	2	81	9	925	18
	Rejects (Manual)	30,908	1,095	1	0	117	4	1,601	37
	Mailroom/File Assembly	5,415,739	69,790	0	0	3,467	45	34,764	464
	Data Entry/Doc Production								
	Data Entry	904,993	65,930	50	6	3,026	248	8,399	619
	Searches (Pieces)	207	0	9	0	52	0	129	0
	Searches (Databases)	168,354	4,912	0	0	650	19	2,095	57
	Document Preparation	340,874	10,344	0	0	1,403	43	25,436	285
	Deposit	46,842,440	10,464	0	0	176,099	39	2,363,354	79
	Rejects (Manual)	12,091	872	0	0	48	3	228	16
	Rejects (CLAIMS)	48,012	2,977	3	0	184	11	441	27
	Updates	61,996	1,609	1	0	248	6	1,017	45
	Data Changes	45,031	1,908	0	0	222	9	1,093	47
	Data Entry/Doc Production	48,323,998	99,015	0	0	24,138	49	2,363,354	619
	Fileroom Operations								
	A Files Create	80,772	15,971	0	1	313	62	3,364	226
	T Files Create	123,046	1,800	0	0	508	7	2,853	23
	Route to Requestor	82,924	1,406	0	0	348	6	3,606	26
	A Files Transfer	264,125	9,817	0	1	1,036	38	38,101	203
	T Files Transfer	6,841	177	0	0	84	2	867	12
	R Files Transfer	20,870	342	0	0	205	3	2,739	17
	A/S Files Requested	50,667	789	1	0	256	4	1,126	26
	T/R Files Requested	9,393	159	0	0	254	4	832	14
	Requested from FRC	373	57	0	0	14	1	80	7
	A/S Files Received	308,494	2,835	0	1	1,229	11	7,773	48
	T Files Received	7,760	85	0	0	61	1	1,938	7
	R Files Received	2,340,513	6,586	100	3	8,821	26	33,131	83
	A/S/T Files Connections/FBI Leads	670,224	13,680	29	1	2,568	52	28,087	187
	R Files 1-72 Connections	765,958	5,911	0	2	2,992	23	20,972	72
	A/S Refiles	1,066,805	8,858	0	2	4,151	34	214,462	271
	T Refiles	169,701	2,892	0	0	687	8	3,999	42
	R Refiles	291,458	2,193	0	1	1,251	9	7,026	40
	Searches (Pieces)	5,154	0	2	0	129	0	675	0
	Searches (Databases)	966,709	13,837	120	1	3,718	53	14,396	155
	Internal	10,009	391	0	0	46	2	900	13
	Special Searches	75,792	1,720	0	0	303	7	12,801	26
	A/S/T Files Operations	135,829	5,045	0	0	541	20	6,176	171
	R Files Operations	34,660	545	0	0	231	4	3,850	14
	A Consolidation/N-400 B.R.P.	218,810	10,084	0	2	842	39	31,314	108
	R Files Consolidation	33,742	1,265	0	0	180	7	5,795	26
	File Audits	1,451,404	2,877	0	0	7,931	16	122,065	63
	Retired to FRC	685,228	925	0	0	16,315	22	50,695	63

Report C Pending Labor and Workload by Service Center, Year, Unit, and Type

Unit	Task	Yearly Total		Daily Minimum		Daily Average		Daily Maximum	
		Count	Hours	Count	Hours	Count	Hours	Count	Hours
	Updates	19,856	215	0	0	414	4	7,916	16
	Data Changes	46,616	1,282	0	0	200	6	3,318	29
	Fileroom Operations	9,843,713	110,925	0	0	1,908	20	214,462	271
1997		63,583,030	279,720	0	0	7,058	31	2,363,354	619

Texas Service Center

1998

Unit	Task	Count	Hours	Count	Hours	Count	Hours	Count	Hours
Mailroom/File Assembly									
ICF		21,287	523	0	0	288	7	1,294	60
Mail Incoming		1,734,242	18,899	8	0	6,855	75	14,347	230
File Preparation		2,412,035	80,401	0	3	8,868	296	21,319	568
Mail Outgoing		2,891,225	10,964	0	1	11,077	42	74,627	68
Driver/Messenger		4,619	5,098	0	1	18	20	557	34
Internal Mail		29,642	2,930	0	0	120	12	2,624	30
Rejects (Manual)		57,939	1,760	2	0	225	7	3,111	52
		7,150,989	120,995	0	0	4,420	75	74,627	568
Data Entry/Doc Production									
Data Entry		1,686,190	154,408	0	0	6,222	570	14,176	916
Searches (Pieces)		853	0	20	0	171	0	539	0
Searches (Databases)		312,645	10,849	0	1	1,189	41	5,316	152
Internal		993	19	0	0	166	3	528	6
Document Preparation		372,748	26,962	33	4	1,428	103	3,789	319
Deposit		61,688,083	12,804	0	0	232,785	48	5,305,935	101
Rejects (Manual)		46,087	2,985	3	0	179	10	841	48
Rejects (CLAIMS)		56,739	4,574	1	0	220	18	965	100
Updates		19,132	546	0	0	179	5	622	14
Data Changes		142,139	6,570	0	0	607	28	2,132	106
		64,323,609	219,328	0	0	33,964	114	5,305,935	916
Fileroom Operations									
A Files Create		84,993	7,638	0	1	328	20	2,683	198
T Files Create		42,281	1,203	0	0	189	5	1,426	31
Route to Requestor		89,710	2,045	0	0	350	8	1,843	29
A Files Transfer		1,022,140	39,536	0	0	3,744	145	19,714	696
T Files Transfer		3,417	90	0	0	45	1	900	8
R Files Transfer		184,291	999	0	0	1,326	7	13,848	42
A/S Files Requested		57,780	1,134	0	0	232	5	1,285	17
T/R Files Requested		800	43	0	0	47	3	150	7
Requested from FRC		3,014	90	0	0	42	1	342	9
A/S Files Received		399,696	3,623	0	0	1,574	14	9,308	51
T Files Received		4,204	75	0	0	29	1	1,022	6
R Files Received		1,970,830	5,297	0	0	7,580	20	351,404	64
A/S/T Files Connections/FBI Idents		608,487	17,248	0	0	2,197	62	13,648	227
R Files/I-72 Connections		344,629	5,429	0	1	1,281	20	14,089	70
A/S Refiles		1,992,632	9,673	0	1	5,965	36	144,326	209

Report C Pending Labor and Workload by Service Center, Year, Unit, and Type

Unit	Task	Yearly Total		Daily Minimum		Daily Average		Daily Maximum	
		Count	Hours	Count	Hours	Count	Hours	Count	Hours
T Refiles		151,770	2,939	0	0	605	12	5,530	36
R Refiles		238,557	1,384	0	0	1,125	7	6,240	26
Searches (Pieces)		60,714	0	2	0	920	0	4,684	0
Searches (Databases)		835,924	9,933	0	0	3,119	37	15,745	112
Internal		65,275	618	0	0	273	3	8,805	16
Special Searches		125,992	1,300	0	0	534	6	2,603	23
A/B/T Files Operations		68,682	1,524	0	0	303	7	1,510	29
R Files Operations		6,049	149	0	0	68	2	1,200	13
A Consolidation/N-400 B.R.P.		439,631	16,325	0	0	1,628	60	8,540	179
R Files Consolidation		98,576	1,093	0	0	248	5	6,034	21
File Audits		626,006	1,825	0	0	2,885	9	21,495	30
Retired to FRC		64,529	448	0	0	2,082	14	10,668	75
Updates		4,644	115	0	0	172	4	2,100	11
Data Changes		74,488	748	0	0	752	8	14,574	33
Fileroom Operations		9,232,841	132,642	0	0	1,683	24	351,404	696
1998		80,709,439	472,565	0	0	8,937	52	5,305,535	916

Texas Service Center

1999

Mailroom/Files Assembly									
Mail Incoming	2,286,625	30,206	0	0	8,629	114	20,710	225	
File Preparation	2,569,893	90,301	53	0	9,625	338	20,920	670	
Mail Outgoing	2,785,933	5,375	0	0	11,055	21	36,883	62	
Driver/Messenger	5,497	4,450	0	3	22	18	163	33	
Internal Mail	16,883	2,252	0	0	69	9	1,611	22	
Rejects (Manual)	123,970	2,877	0	0	481	11	1,864	30	
Mailroom/Files Assembly	7,788,761	135,462	0	0	5,068	88	36,883	670	
Data Entry/Doc Production									
Data Entry	2,304,286	166,236	528	26	8,045	607	16,281	818	
Searches (Pieces)	28,703	0	2	0	210	0	998	0	
Searches (Databases)	333,937	12,068	17	1	1,223	44	4,970	121	
Internal	4,594	86	0	0	42	1	592	10	
Document Preparation	491,475	27,153	50	3	1,890	104	5,635	271	
Deposit	106,894,533	10,620	0	1	395,906	39	1,017,075	63	
Rejects (Manual)	22,641	1,115	1	0	88	4	1,522	31	
Rejects (CLAIMS)	52,817	3,617	1	0	201	14	680	47	
Updates	207	17	0	0	21	2	50	4	
Data Changes	317,372	9,062	0	1	1,275	36	3,761	66	
Data Entry/Doc Production	110,350,565	229,995	0	0	52,448	109	1,017,075	818	
Fileroom Operations									
A Files Create	148,747	7,586	0	0	549	28	2,323	72	
T Files Create	164,465	2,996	0	0	640	12	2,915	34	
Route to Requestor	385,175	4,486	0	1	1,459	17	13,261	65	
A Files Transfer	404,814	13,140	47	1	1,505	49	4,533	123	

Report C Pending Labor and Workload by Service Center, Year, Unit, and Type

Unit	Task	Yearly Total		Daily Minimum		Daily Average		Daily Maximum	
		Count	Hours	Count	Hours	Count	Hours	Count	Hours
T Files Transfer		5,660	147	0	0	28	1	514	5
R Files Transfer		365,635	1,131	0	0	1,517	5	19,777	19
A/S Files Requested		263,413	3,391	19	0	1,033	13	4,897	36
T/R Files Requested		3,067	62	0	0	33	1	330	6
Requested from FRC		823	52	0	0	18	1	110	7
A/S Files Received		543,686	3,973	9	0	2,059	15	8,737	40
T Files Received		36,953	248	0	0	228	2	2,947	13
R Files Received		1,528,562	6,658	0	0	5,790	25	64,485	55
A/S/T Files Connections/FBI Idents		592,638	31,879	0	2	2,171	117	10,391	286
R Files/I-72 Connections		952,656	6,762	0	2	3,541	25	405,538	87
A/S Refiles		685,837	8,103	0	0	2,540	30	12,799	80
T Refiles		304,522	4,720	0	1	1,167	18	7,575	100
R Refiles		82,582	706	0	0	395	3	4,397	15
Searches (Pieces)		144,422	0	2	0	594	0	3,218	0
Searches (Databases)		816,240	14,280	35	3	3,001	52	18,637	163
Internal		190,307	1,990	0	0	774	6	5,010	26
Special Searches		163,991	2,360	0	0	624	9	5,808	38
A/S/T Files Operations		128,398	2,810	0	0	546	12	6,640	42
R Files Operations		9,817	135	0	0	80	1	338	9
A Consolidation/N-400 H.R.P.		393,083	26,633	0	5	2,172	98	11,484	410
R Files Consolidation		242,698	2,730	0	0	899	10	5,022	48
File Audits		1,310,451	5,187	0	1	5,021	20	43,918	115
Retired to FRC		8,977	34	160	2	898	3	2,640	7
Updates		299	6	0	1	50	1	299	3
Data Changes		116,096	1,357	0	1	914	11	6,091	42
Floorroom Operations		10,194,014	153,162	0	0	1,645	25	405,538	410
1999		128,333,340	518,619	0	0	13,046	53	1,017,075	818

Texas Service Center

2000

Mailroom/File Assembly	Count	Hours	Count	Hours	Count	Hours	Count	Hours
Mail Incoming	839,393	12,151	310	11	8,598	122	17,128	262
File Preparation	903,188	35,088	1,051	77	8,942	348	19,543	607
Mail Outgoing	938,222	1,642	299	2	10,310	11	38,142	22
Driver/Message	678	2,024	0	8	7	22	18	32
Internal Mail	839	441	0	0	10	5	356	16
Rejects (Manual)	43,247	1,063	4	0	428	11	2,138	31
Mailroom/File Assembly	2,745,967	51,820	0	0	4,826	91	38,142	607
Data Entry/Doc Production	632,248	52,221	238	10	6,199	512	11,233	851
Data Entry								
Searches (Pieces)	13,296	0	11	0	185	0	556	0
Searches (Databases)	138,908	3,941	21	1	1,362	39	3,274	83
Internal	179	13	0	0	6	0	140	2
Document Preparation	177,449	10,594	34	6	1,829	109	4,856	278

Report C Pending Labor and Workload by Service Center, Year, Unit, and Type

Unit	Task	Yearly Total		Daily Minimum		Daily Average		Daily Maximum	
		Count	Hours	Count	Hours	Count	Hours	Count	Hours
	Deposit	44,209,786	3,082	0	0	433,429	30	1,092,184	42
	Rejects (Manual)	9,206	491	1	0	93	5	392	15
	Rejects (CLAIMS)	15,039	888	1	0	152	9	671	22
	Updates	14	0	14	0	14	0	14	0
	Data Changes	99,538	2,812	22	0	1,157	33	2,958	64
	Data Entry/Doc Production	45,295,665	74,043	0	0	57,409	94	1,092,184	851
Fileroom Operations									
	A Files Create	21,979	1,984	0	0	220	20	864	35
	T Files Create	86,326	1,098	1	0	863	11	3,441	30
	Route to Requestor	84,744	1,825	0	1	839	18	1,924	36
	A Files Transfer	155,493	7,327	19	2	1,540	73	3,278	115
	T Files Transfer	3,998	118	1	0	45	1	872	9
	R Files Transfer	139,991	432	13	0	1,355	5	4,856	12
	A/S Files Requested	42,667	654	1	0	431	7	1,143	21
	T/R Files Requested	1,097	24	1	0	28	1	170	2
	Requested from FRC	901	45	1	0	15	1	93	3
	A/S Files Received	144,155	1,216	17	0	1,427	12	5,020	27
	T Files Received	6,930	86	0	0	80	1	1,666	7
	R Files Received	411,096	2,468	0	0	4,152	25	11,410	40
	A/B/T Files Connections/FBI Idents	65,716	8,557	0	3	651	85	4,345	160
	R Files/I-72 Connections	172,367	2,180	30	1	1,741	22	9,828	50
	A/S Refiles	248,763	3,047	0	1	2,488	30	9,340	63
	T Refiles	70,899	1,405	0	0	709	14	6,023	27
	R Refiles	24,259	299	1	0	267	3	1,007	16
	Searches (Pieces)	12,613	0	16	0	158	0	954	0
	Searches (Database)	214,952	3,349	38	1	2,128	33	4,854	65
	Internal	59,075	884	2	0	642	10	2,494	18
	Special Searches	34,667	567	15	0	361	6	1,387	16
	A/B/T Files Operations	88,596	2,776	0	0	974	31	2,550	66
	R Files Operations	4,692	56	0	0	92	1	666	6
	A Consolidation/N-400 B.R.P.	153,414	7,149	0	0	1,504	70	2,777	120
	R Files Consolidation	41,619	464	0	0	425	5	1,504	14
	File Audit	349,258	1,286	0	0	3,838	14	12,138	32
	Retired to FRC	1,050	7	1,050	7	1,050	7	1,050	7
	Data Changes	11,201	153	4	0	339	5	898	17
	Fileroom Operations	2,652,518	49,458	0	0	1,109	21	12,138	160
	2000	90,694,150	175,322	0	0	13,322	47	1,092,184	851
Texas Service Center		373,523,504	643,300	0	0	9,537	42	5,305,935	916

Vermont Service Center

1996

Mailroom/File Assembly
ICP

120,089	111	0	-3	533	1	3,382	9
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Report C Pending Labor and Workload by Service Center, Year, Unit, and Type

Unit	Task	Yearly Total		Daily Minimum		Daily Average		Daily Maximum	
		Count	Hours	Count	Hours	Count	Hours	Count	Hours
	Mail Incoming	938,464	27,149	0	7	3,340	97	19,822	2,679
	File Preparation	1,104,610	56,020	249	15	3,931	199	12,774	282
	Mail Outgoing	2,997,773	8,168	0	2	12,137	33	55,945	84
	Driver/Messenger	913	1,970	0	1	4	8	66	86
	Internal Mail	912	1,881	0	1	4	8	63	94
	Rejects (Manual)	28,337	1,575	0	0	191	11	829	30
	Mailroom/File Assembly	5,191,098	96,874	0	-3	3,110	58	55,945	2,679
Data Entry/Doc Production									
	Data Entry	1,005,048	62,902	127	0	4,053	254	53,394	2,180
	Searches (Pieces)	42,713	0	30	0	419	0	1,637	0
	Searches (Databases)	291,814	9,992	0	1	1,177	39	8,022	194
	Document Preparation	633,009	28,162	0	3	2,671	119	29,834	3,246
	Deposit	75,557,275	8,747	0	0	310,935	36	3,833,476	2,273
	Rejects (Manual)	23,879	1,910	1	0	102	8	435	30
	Rejects (CLAIMS)	63,461	4,341	7	1	270	18	5,980	388
	Updates	73,547	3,149	0	0	313	13	11,447	641
	Data Changes	6,468	441	0	0	43	3	3,115	214
	Data Entry/Doc Production	77,697,214	119,244	0	0	40,237	62	3,833,476	3,246
Fileroom Operations									
	A Files Create	73,088	10,279	8	1	298	42	4,721	407
	T Files Create	595,153	16,017	1	0	2,400	65	6,799	409
	Route to Requestor	2,144,907	11,533	0	0	8,735	47	17,724	73
	A Files Transfer	216,083	2,653	0	-32	897	11	9,290	71
	T Files Transfer	21,765	265	1	0	96	1	1,801	27
	R Files Transfer	35,332	383	1	0	171	2	9,626	45
	A/S Files Requested	181,125	1,890	1	0	730	7	4,345	23
	T/R Files Requested	1,331	49	0	0	18	1	84	4
	Requested from FRC	70,647	960	0	0	297	4	4,380	121
	A/S Files Received	221,879	1,898	0	-17	932	8	10,562	58
	T Files Received	2,450	83	1	0	56	2	1,371	61
	R Files Received	12,125	87	1	0	168	1	2,393	7
	A/S/T Files Connections/FBI Idents	803,214	13,068	4	4	3,175	52	13,741	865
	R Files/I-72 Connections	376,446	8,020	0	5	1,506	32	13,376	1,293
	A/S Refiles	221,941	973	4	0	921	4	7,059	21
	T Refiles	333,339	962	0	0	1,418	4	17,389	16
	R Refiles	1,987,610	4,822	97	1	8,282	20	38,620	209
	Searches (Pieces)	74,414	0	2	0	325	0	4,824	0
	Searches (Databases)	300,860	5,832	1	1	1,199	23	51,486	289
	Internal	410	7	1	0	137	2	389	6
	Special Searches	113	47	0	0	6	2	34	7
	A/S/T Files Operations	104,136	3,342	0	0	434	14	5,924	189
	R Files Operations	31,177	778	0	0	153	4	4,565	52
	A Consolidation/N-400 B.R.P.	265,778	8,805	1	0	1,051	35	5,821	120
	R Files Consolidation	120,248	2,169	2	0	493	9	6,355	54

Report C Pending Labor and Workload by Service Center, Year, Unit, and Type

Unit	Task	Yearly Total		Daily Minimum		Daily Average		Daily Maximum	
		Count	Hours	Count	Hours	Count	Hours	Count	Hours
	File Audits	4,132,935	4,261	4	0	17,078	18	704,475	634
	Retired to FRC	190	7	190	7	190	7	190	7
	Updates	256,926	7,395	2	0	1,044	30	3,638	60
	Data Changes	57,459	2,444	0	0	237	10	2,004	26
	Filterroom Operations	12,643,081	109,007	0	-32	2,210	19	704,475	1,293
	1996	93,531,393	323,125	0	-32	10,250	35	3,833,476	3,246

Vermont Service Center 1997

Mailroom/File Assembly									
	ICF	30,826	29	15	0	253	0	1,015	1
	Mail Incoming	1,467,878	30,557	0	0	4,893	102	16,336	217
	File Preparation	1,243,697	60,764	4	1	4,132	202	7,117	347
	Mail Outgoing	3,371,887	6,235	0	0	12,629	23	40,405	41
	Driver/Messenger	924	1,989	0	1	4	8	7	13
	Internal Mail	1,159	1,564	0	1	5	6	9	17
	Rejects (Manual)	149	1	1	0	14	0	124	0
	Mailroom/File Assembly	6,116,520	101,138	0	0	4,037	67	40,405	347
Data Entry/Doc Production									
	Data Entry	1,064,084	67,299	0	4	4,061	257	6,120	377
	Searches (Pieces)	3,473	0	2	0	79	0	750	0
	Searches (Databases)	530,148	20,987	5	0	2,016	81	5,597	301
	Document Preparation	509,210	19,583	42	2	1,989	76	6,361	164
	Deposit	100,143,378	6,736	0	5	386,634	26	825,935	33
	Rejects (Manual)	66,197	4,476	1	0	360	18	1,237	68
	Rejects (CLAIMS)	61,014	4,190	0	0	239	16	730	46
	Updates	11,570	734	0	0	46	3	686	35
	Data Changes	3,128	191	2	0	23	1	120	8
	Data Entry/Doc Production	102,382,002	124,195	0	0	51,839	63	825,935	377
Filterroom Operations									
	A Files Create	121,268	13,102	51	9	477	52	1,133	77
	T Files Create	507,335	12,927	15	2	1,983	90	6,131	145
	Route to Requestor	2,878,812	13,286	0	3	11,379	53	22,270	72
	A Files Transfer	156,368	3,247	0	0	616	13	4,668	84
	T Files Transfer	36,308	444	1	0	146	2	1,032	12
	R Files Transfer	63,606	397	1	0	285	3	2,299	11
	A/S Files Requested	218,823	3,515	16	1	851	14	2,561	30
	T/R Files Requested	13,648	350	1	0	73	2	1,148	27
	Requested from FRC	42,002	664	1	0	167	3	6,282	18
	A/S Files Received	392,568	4,045	0	0	1,538	16	9,209	89
	T Files Received	609	5	4	0	47	0	103	1
	R Files Received	12,823	67	0	0	173	1	1,324	5
	A/S/T Files Connections/FBI Ments	822,865	16,104	80	2	3,202	63	12,943	152
	R Files/I-72 Connections	368,100	6,748	9	1	1,438	26	3,343	60

Report C Pending Labor and Workload by Service Center, Year, Unit, and Type

Unit	Task	Yearly Total		Daily Minimum		Daily Average		Daily Maximum	
		Count	Hours	Count	Hours	Count	Hours	Count	Hours
A/S Refiles		475,159	2,177	0	1	1,863	9	15,249	24
T Refiles		278,265	1,054	0	0	1,210	5	11,942	26
R Refiles		1,706,542	3,896	6	0	6,854	16	33,334	47
Searches (Pieces)		45,760	0	1	0	210	0	1,673	0
Searches (Databases)		221,453	5,335	25	0	865	21	4,055	83
A/S/T Files Operations		74,358	2,145	2	0	297	9	10,763	72
R Files Operations		29,768	535	0	0	129	2	6,212	10
A Consolidation/N-400 B.R.P.		279,583	11,431	20	1	1,088	44	4,285	138
R Files Consolidation		84,573	2,084	11	1	332	8	5,096	24
File Audits		3,767,467	3,824	0	0	15,191	15	64,573	57
Retired to FRC		0	1	0	1	0	1	0	1
Updates		211,931	5,484	7	0	838	22	6,299	72
Data Changes		77,296	1,837	6	0	302	7	1,019	18
Flareroom Operations		12,887,400	114,705	0	0	2,150	19	64,573	152
1997		121,386,012	340,039	0	0	12,796	36	825,955	377

Vermont Service Center 1998

Mailroom/File Assembly									
	Mali Incoming	1,287,388	37,042	0	0	4,335	125	22,224	209
	File Preparation	1,367,636	80,600	0	5	4,574	270	9,120	426
	Mali Outgoing	4,536,535	11,193	0	0	16,864	42	47,814	68
	Driver/Messenger	2,704	2,967	0	1	10	11	93	21
	Internal Mail	1,962	3,321	0	1	8	13	38	26
	Rejects (Manual)	17,992	1,899	0	0	118	12	752	41
	Maliroom/File Assembly	7,214,217	137,022	0	0	4,657	88	47,814	426
Data Entry/Doc Production									
	Data Entry	1,315,899	89,912	96	21	4,820	329	9,078	548
	Searches (Pieces)	3,409	0	69	0	379	0	1,071	0
	Searches (Databases)	343,655	12,836	0	0	1,297	48	16,718	172
	Internal	0	1	0	1	0	1	0	1
	Document Preparation	634,533	41,426	5	1	2,342	153	5,451	252
	Deposit	97,727,573	13,363	0	0	361,954	90	740,900	124
	Rejects (Manual)	37,419	3,870	0	0	151	16	649	35
	Rejects (CLAIMS)	67,923	5,483	1	0	260	21	1,841	119
	Updates	281,109	14,735	0	0	1,094	57	4,346	195
	Data Changes	5,945	395	2	0	35	2	224	11
	Data Entry/Doc Production	100,417,445	182,062	0	0	49,564	90	740,900	548
Flareroom Operations									
	A Files Create	151,233	18,573	0	1	575	71	1,657	202
	T Files Create	429,917	13,483	1	0	1,647	52	17,830	153
	Route to Requestor	3,129,296	18,660	0	1	12,082	72	34,713	109
	A Files Transfer	157,286	8,834	0	1	610	34	2,542	126
	T Files Transfer	31,969	388	1	0	139	2	8,663	25

Report C Pending Labor and Workload by Service Center, Year, Unit, and Type

Unit	Task	Yearly Total		Daily Minimum		Daily Average		Daily Maximum	
		Count	Hours	Count	Hours	Count	Hours	Count	Hours
	R Files Transfer	509,848	1,370	0	0	2,039	5	20,278	18
	A/S Files Requested	358,407	5,746	12	0	1,358	22	13,244	92
	T/R Files Requested	53,827	963	1	0	214	4	934	12
	Requested from FRC	16,459	387	0	0	66	2	949	10
	A/S Files Received	587,820	4,144	0	0	2,314	16	10,113	76
	T Files Received	472	5	20	0	67	1	167	2
	R Files Received	37,498	313	2	0	166	1	2,122	17
	A/S/T Files Connections/FBI Idents	576,408	19,849	0	0	2,104	72	6,869	258
	R Files/I-72 Connections	243,528	5,072	0	1	919	19	4,255	46
	A/S Rofiles	985,418	6,179	0	0	3,719	23	12,756	156
	T Rofiles	395,300	2,447	0	0	1,532	9	10,421	43
	R Rofiles	848,519	3,530	0	0	3,367	14	14,872	52
	Searches (Pieces)	402,885	0	2	0	1,580	0	10,292	0
	Searches (Databases)	208,816	9,006	0	0	771	33	6,416	108
	Internal	3	1,429	0	1	0	7	3	23
	A/S/T Files Operations	67,820	2,816	0	0	269	11	5,113	45
	R Files Operations	8,671	391	0	0	41	2	374	10
	A Consolidation/N-400 B.R.P.	741,256	38,180	0	0	2,715	140	13,213	350
	R Files Consolidation	123,331	5,342	0	0	473	20	2,945	39
	File Audits	917,767	1,804	0	0	4,079	8	31,533	50
	Updates	180,444	4,157	5	0	705	16	1,843	40
	Data Changes	117,354	1,880	2	0	460	7	2,406	24
	Mailroom Operations	11,281,552	174,930	0	0	1,723	27	34,713	330
	1998	118,913,214	494,033	0	0	11,746	49	740,300	548

Vermont Service Center 1999

Mailroom/File Assembly									
	Mail Incoming	1,616,730	38,753	0	0	5,482	131	16,598	314
	File Preparation	2,340,464	89,111	139	2	7,854	299	13,647	454
	Mail Outgoing	4,178,238	11,875	0	7	16,580	47	30,793	75
	Driver/Messenger	11,574	4,371	0	1	46	17	136	22
	Internal Mail	3,284	4,115	0	1	13	16	25	34
	Rejects (Manual)	15,764	1,576	0	0	93	9	250	39
	Mailroom/File Assembly	8,166,064	149,701	0	0	5,365	98	50,793	454
Data Entry/Doc Production									
	Data Entry	2,095,059	114,038	28	2	7,482	407	12,450	516
	Searches (Pieces)	258,545	0	13	0	991	0	3,331	0
	Searches (Databases)	487,751	16,468	5	3	1,780	60	6,918	169
	Internal	4,412	5,377	0	0	19	23	905	99
	Document Preparation	486,012	45,139	3	1	1,834	170	6,573	248
	Deposit	180,877,901	10,084	0	1	672,409	37	1,295,880	93
	Rejects (Manual)	43,521	4,549	1	0	173	18	391	32
	Rejects (CLAIMS)	59,894	5,159	3	0	238	20	1,445	59

Report C Pending Labor and Workload by Service Center, Year, Unit, and Type

Unit	Task	Yearly Total		Daily Minimum		Daily Average		Daily Maximum	
		Count	Hours	Count	Hours	Count	Hours	Count	Hours
	Updates	128,738	5,254	4	0	309	21	3,542	90
	Data Changes	3,793	194	0	0	29	1	154	9
	Data Entry/Doc Production	184,445,626	206,262	0	0	74,614	83	1,295,880	616
Fileroom Operations									
	A Files Create	109,758	13,542	0	0	413	51	1,706	123
	T Files Create	242,033	8,992	0	0	934	35	3,475	133
	Route to Requestor	2,965,772	22,803	0	1	11,277	84	20,240	121
	A Files Transfer	330,495	22,257	0	0	1,224	82	15,587	207
	T Files Transfer	20,281	311	1	0	104	2	780	9
	R Files Transfer	534,176	841	1	0	2,137	3	8,259	20
	A/S Files Requested	319,740	6,475	6	0	1,235	25	4,126	118
	T/R Files Requested	30,943	770	4	0	205	3	923	13
	Requested from FRC	10,298	148	0	0	49	1	916	7
	A/S Files Received	298,362	3,578	0	1	1,193	14	4,544	39
	T Files Received	437	3	1	0	6	0	70	1
	R Files Received	24,900	265	0	0	104	1	1,367	7
	A/S/T Files Connections/FBI Idents	580,237	26,984	0	2	2,118	98	7,374	187
	R Files/I-72 Connections	158,485	5,656	0	0	605	22	2,158	59
	A/S Refiles	1,055,057	6,285	0	0	4,042	24	17,051	51
	T Refiles	409,422	2,335	0	1	1,599	9	6,904	24
	R Refiles	608,468	4,438	0	0	2,349	17	12,991	42
	Searches (Pieces)	1,276,997	0	6	0	4,659	0	13,589	0
	Searches (Databases)	917,517	17,141	6	1	3,349	63	14,399	177
	Internal	1,414	8,277	0	1	5	31	967	73
	A/S/T Files Operations	128,846	4,132	61	2	486	16	2,560	40
	R Files Operations	1,803	85	0	0	33	2	178	9
	A Consolidation/N-400 B.R.P.	562,202	42,622	0	8	2,037	154	6,500	329
	R Files Consolidation	94,851	3,379	2	0	378	13	3,443	94
	File Audits	1,503,742	3,529	0	0	5,920	14	22,886	48
	Updates	206,403	3,951	86	1	822	16	1,812	31
	Data Changes	160,696	2,340	1	0	616	9	3,074	25
	Fileroom Operations	12,572,835	210,341	0	0	1,928	32	22,886	329
	1999	305,184,525	566,304	0	0	19,312	54	1,295,880	616

Vermont Service Center

2000

Mailroom/File Assembly	Count	Hours	Count	Hours	Count	Hours	Count	Hours
Mail Incoming	697,557	14,833	0	0	6,400	136	18,207	230
File Preparation	864,227	35,066	389	22	7,857	319	13,884	571
Mail Outgoing	1,472,373	5,124	1,082	4	14,435	50	33,813	84
Driver/Messenger	5,373	1,387	3	1	37	15	70	24
Internal Mail	1,629	1,230	0	0	17	13	31	22
Rejects (Manual)	7,407	793	1	0	78	8	277	18
Mailroom/File Assembly	3,048,566	58,453	0	0	5,022	96	33,813	571

Report C Pending Labor and Workload by Service Center, Year, Unit, and Type

Unit	Task	Yearly Total		Daily Minimum		Daily Average		Daily Maximum	
		Count	Hours	Count	Hours	Count	Hours	Count	Hours
Data Entry/Doc Production									
	Data Entry	784,842	44,232	2	2	7,475	421	10,487	580
	Searches (Pieces)	123,771	0	2	0	1,202	0	2,372	0
	Searches (Databases)	293,491	3,400	2	0	2,849	52	5,419	87
	Internal	1,311	2,529	0	2	13	25	1,245	35
	Document Preparation	264,991	19,996	131	11	2,624	195	3,840	278
	Deposit	77,084,364	2,883	0	1	748,392	28	1,498,259	41
	Rejects (Manual)	22,330	2,518	2	1	219	25	497	58
	Rejects (CLAIMS)	16,324	1,471	3	1	167	15	409	39
	Updates	56,688	2,188	2	0	584	23	3,971	99
	Data Changes	2,061	109	1	0	28	1	180	8
	Data Entry/Doc Production	78,630,373	81,026	0	0	79,445	82	1,498,259	580
Fileroom Operations									
	A Files Create	41,701	3,639	23	1	421	37	1,421	62
	T Files Create	164,389	2,935	30	3	1,612	29	4,403	60
	Route to Requestor	1,379,922	7,307	3	0	13,997	71	26,335	107
	A Files Transfer	331,431	7,303	58	1	5,210	72	20,681	130
	T Files Transfer	11,809	114	1	0	185	2	519	6
	R Files Transfer	183,345	171	0	0	1,993	2	5,417	7
	A/S Files Requested	79,817	1,470	16	0	790	15	1,831	37
	T/R Files Requested	42,450	394	3	0	429	6	1,736	21
	Requested from FRC	2,436	33	6	0	29	0	120	2
	A/S Files Received	138,436	1,578	207	5	1,305	17	4,527	31
	T Files Received	303	5	1	0	11	0	76	1
	R Files Received	12,169	164	1	0	131	2	900	8
	A/S/T Files Connections/FBI Idents	379,957	7,408	390	6	3,689	72	12,170	192
	R Files/I-72 Connections	106,635	3,113	16	0	1,045	31	2,380	55
	A/S Refiles	642,127	3,475	0	1	6,295	34	18,023	71
	T Refiles	148,544	1,109	0	1	1,531	11	8,279	28
	R Refiles	480,648	2,007	14	0	4,666	19	13,267	33
	Searches (Pieces)	424,057	0	195	0	4,117	0	7,338	0
	Searches (Databases)	554,388	5,971	376	4	5,384	58	9,610	87
	Internal	5,574	4,909	0	3	54	39	996	62
	A/S/T Files Operations	23,084	1,076	15	0	243	11	852	48
	R Files Operations	559	35	1	0	19	1	64	6
	A Consolidation/N-400 B.R.P.	252,496	13,420	369	17	2,451	130	4,977	256
	R Files Consolidation	77,494	2,397	5	0	760	23	2,048	48
	File Audits	311,363	711	0	0	3,460	8	17,832	44
	Retired to FRC	0	0	0	0	0	0	0	0
	Updates	74,432	1,379	50	1	752	14	1,541	30
	Data Changes	58,799	666	1	0	576	7	2,194	16
	Fileroom Operations	6,128,565	72,107	0	0	2,456	29	26,335	256
	2000	87,827,504	211,586	0	0	21,463	52	1,498,259	580

Report C Pending Labor and Workload by Service Center, Year, Unit, and Type

Unit	Task	Yearly Total		Daily Minimum		Daily Average		Daily Maximum	
		Count	Hours	Count	Hours	Count	Hours	Count	Hours
Vermont Service Center		628,842,848	937,088	0	-32	14,444	44	3,833,476	3,246

Grand Total

1,954,454,874 7,646,859

Report D

**Direct Labor and Workload by Form, Service Center, Unit and Year
for Calendar Years 1997 – June 10, 2000**

Report D Daily Direct Labor and Workload by Service Center, Year, Unit, and Form

Unit	Form	Yearly Total		Daily Minimum		Daily Average		Daily Maximum	
		Count	Hours	Count	Hours	Count	Hours	Count	Hours
California Service Center		1996							
Mailroom/PS Assembly									
	BOIR-29	167	4	1	0	3	0	11	1
	I-102	2,486	87	1	0	11	0	134	6
	I-129	30,220	4,411	2	0	333	18	783	30
	I-129F	38,278	850	1	0	139	4	630	10
	I-129S	202	10	1	0	25	1	67	6
	I-130	211,558	8,299	195	9	881	35	2,272	75
	I-131	2,429	104	1	0	18	1	172	7
	I-140	16,103	1,241	4	0	67	5	296	19
	I-191	32	3	1	0	5	0	12	1
	I-192	1	0	1	0	1	0	1	0
	I-212	623	25	1	0	5	0	27	3
	I-290A	456	16	0	0	5	0	87	4
	I-290B	1,071	31	1	0	6	0	22	1
	I-360	2,499	130	1	0	11	1	111	4
	I-485 E.B.	1,457	190	2	0	22	3	111	20
	I-526	412	29	1	0	3	0	57	3
	I-539	54,352	2,684	22	1	226	11	543	24
	I-589	40,957	3,991	7	1	171	17	1,294	167
	I-601	379	34	1	0	9	1	76	7
	I-612/USIA	22	1	1	0	1	0	2	0
	I-643	1	0	1	0	1	0	1	0
	I-687	75	9	1	0	6	1	26	3
	I-690 Legal	96	1	1	0	2	0	9	1
	I-694 Legal	2,778	113	1	0	14	1	67	2
	I-695 Legal	758	22	0	0	6	0	127	7
	I-698 Legal	1,323	36	1	0	7	0	49	2
	I-700 Legal	0	3	0	3	0	3	0	3
	I-730	409	36	1	0	5	0	108	7
	I-751 MPAS	35,530	2,193	26	2	148	9	309	20
	I-765	223,374	9,883	66	2	939	41	2,456	153
	I-817	20,395	1,239	1	0	85	5	673	14
	I-824	10,307	430	2	0	44	2	534	6
	I-829	137	9	1	0	2	0	17	1
	I-90	122,096	4,375	1	0	309	18	4,065	131
	N-400	233,204	17,838	0	1	968	74	2,526	174
	N-470	452	39	1	0	50	4	92	7
	N-565	35	2	1	0	2	0	5	1
	N-600	165	10	1	0	3	0	44	4
	N-644	33	5	0	0	8	1	34	2
	Unspecified	4,022,128	48,089	0	6	16,484	197	280,272	278
Mailroom/File Assembly Summary		5,129,220	106,467	0	0	966	20	280,272	278
Data Entry/Doc Production									
	BOIR-29	667	47	0	0	5	0	179	8

Report D Daily Direct Labor and Workload by Service Center, Year, Unit, and Form

Unit	Form	Yearly Total		Daily Minimum		Daily Average		Daily Maximum	
		Count	Hours	Count	Hours	Count	Hours	Count	Hours
I-102		1,824	97	1	0	9	0	74	5
I-129		44,727	3,139	3	0	194	14	344	23
I-129F		3,834	200	0	0	18	1	80	7
I-129S		262	16	1	0	66	4	117	6
I-130		154,987	8,591	7	0	668	37	1,824	120
I-131		759	40	1	0	58	3	153	7
I-140		12,994	833	2	0	59	4	231	14
I-191		50	3	1	0	10	1	43	3
I-192		4	1	4	1	4	1	4	1
I-212		566	41	1	0	5	0	49	3
I-290A		33	3	1	0	2	0	7	1
I-290B		886	62	1	0	5	0	50	3
I-290C		10	2	1	0	1	0	2	0
I-360		1,786	89	1	0	9	0	71	7
I-485 E.B.		2,442	183	0	0	87	7	526	34
I-526		241	14	1	0	2	0	45	2
I-539		52,782	2,644	5	1	228	11	901	39
I-589		36,403	3,852	21	2	156	16	1,038	146
I-601		6	1	1	0	2	0	2	0
I-612/USIA		350	32	1	0	6	0	39	2
I-687		411	30	1	0	5	0	78	4
I-690 Legal		42	5	1	0	1	0	8	1
I-694 Legal		1,835	103	1	0	10	1	41	3
I-695 Legal		406	30	0	0	4	0	40	2
I-698 Legal		861	53	1	0	5	0	30	3
I-700 Legal		58	7	0	0	2	0	6	0
I-730		30	1	1	0	15	0	29	1
I-751 MFAS		24,002	1,663	10	1	108	7	347	26
I-765		198,819	9,390	0	5	848	40	2,311	117
I-817		14,900	843	1	0	65	4	311	12
I-824		8,581	451	1	0	38	2	118	8
I-829		67	37	1	0	1	1	4	3
I-89 & I-765		1,347,246	33,132	225	5	5,709	140	29,186	238
I-90		100,581	4,173	0	3	441	18	2,672	122
N-400		206,879	13,203	4	2	911	58	2,207	133
N-470		397	27	82	6	99	7	116	7
N-600		218	15	1	0	35	4	105	7
Other		350	7	350	7	350	7	350	7
Unspecified		56,347,548	60,461	1,050	0	233,807	251	4,558,950	395
Data Entry/Doc Production Summary		58,587,044	143,476	0	0	11,723	29	4,558,950	395
Fileroom Operations									
Unspecified		19,527,267	153,960	278	110	80,030	631	282,809	911
Fileroom Operations Summary		19,527,267	153,960	278	110	80,030	631	282,809	911
1996 Summary		83,223,531	403,903	0	0	7,887	38	4,558,950	911

Report D Daily Direct Labor and Workload by Service Center, Year, Unit, and Form

Unit	Form	Yearly Total		Daily Minimum		Daily Average		Daily Maximum	
		Count	Hours	Count	Hours	Count	Hours	Count	Hours
California Service Center		1997							
Mailroom/File Assembly									
	EOIR-29	62	5	1	0	2	0	7	1
	I-102	2,827	117	1	0	12	0	194	7
	I-129	74,339	5,391	25	3	293	21	567	44
	I-129F	5,620	289	1	0	23	1	106	7
	I-129S	233	14	1	0	23	1	80	5
	I-130	264,133	12,222	121	8	1,036	48	3,677	171
	I-131	8,724	365	1	0	35	1	225	9
	I-140	18,604	1,771	1	0	74	7	367	25
	I-191	55	4	1	0	11	1	36	2
	I-192	27	4	1	0	5	1	21	4
	I-212	709	25	1	0	5	0	58	3
	I-290A	83	4	1	0	3	0	17	1
	I-290B	866	36	1	0	5	0	26	2
	I-290C	3	0	1	0	2	0	2	0
	I-360	3,536	192	1	0	15	1	60	6
	I-485 E.B.	47,517	5,429	33	3	186	21	1,313	78
	I-526	591	36	1	0	3	0	47	5
	I-539	67,849	3,323	37	2	267	13	1,207	44
	I-589	27,064	2,763	12	1	108	11	419	33
	I-601	114	8	0	0	3	0	17	3
	I-612/URLA	67	2	1	0	2	0	21	1
	I-687	98	2	1	0	9	0	30	0
	I-690 Legal	100	11	1	0	2	0	23	2
	I-694 Legal	1,523	93	0	0	8	0	36	2
	I-695 Legal	497	33	1	0	4	0	45	2
	I-698 Legal	344	51	1	0	4	0	15	1
	I-700 Legal	0	6	0	6	0	6	0	6
	I-730	157	14	1	0	5	0	73	5
	I-751 MFAS	26,968	1,788	2	0	106	7	297	25
	I-765	246,298	9,860	37	1	966	39	3,763	97
	I-817	22,529	2,061	3	0	89	8	290	35
	I-824	13,115	978	1	0	52	2	333	7
	I-829	191	16	0	0	3	0	62	4
	I-90	91,816	3,943	13	1	360	15	1,307	95
	N-400	231,428	20,168	60	5	908	79	6,613	242
	N-470	27	23	0	2	5	5	27	7
	N-565	183	10	1	0	14	1	82	6
	N-600	278	16	1	0	10	1	114	6
	N-644	4,835	36	0	0	604	5	4,396	7
	Unspecified	6,162,949	61,502	61	0	24,074	240	409,213	537
Mailroom/File Assembly Summary		7,326,459	132,206	0	0	1,302	23	409,213	537
Data Entry/Doc Production									
	EOIR-29	411	35	1	0	3	0	18	2

Report D Daily Direct Labor and Workload by Service Center, Year, Unit, and Form

Unit	Form	Yearly Total		Daily Minimum		Daily Average		Daily Maximum	
		Count	Hours	Count	Hours	Count	Hours	Count	Hours
I-102		2,507	127	1	0	11	1	113	6
I-129		55,175	3,545	5	0	217	14	550	39
I-129F		5,106	220	1	0	22	1	181	8
I-129S		312	14	10	0	78	3	123	6
I-130		205,438	10,409	140	8	809	41	2,708	137
I-131		9,800	583	1	0	39	2	215	11
I-140		16,510	1,044	1	0	66	4	284	15
I-191		2	0	1	0	1	0	1	0
I-192		132	9	1	0	13	1	48	3
I-212		670	40	1	0	5	0	47	4
I-290A		13	3	1	0	1	0	3	1
I-290B		597	86	1	0	4	1	16	3
I-290C		8	1	1	0	4	0	7	1
I-360		2,910	131	0	0	13	1	87	5
I-485 E.B.		28,895	3,010	4	0	114	12	416	39
I-526		428	19	1	0	3	0	39	2
I-539		64,695	3,052	21	1	255	12	779	41
I-589		23,605	1,993	8	1	94	8	767	19
I-601		39	4	1	0	2	0	11	1
I-612/USIA		709	40	1	0	6	0	22	1
I-687		230	13	1	0	4	0	24	1
I-690 Legal		57	2	1	0	1	0	5	0
I-694 Legal		1,070	54	1	0	7	0	36	2
I-695 Legal		352	16	1	0	4	0	40	2
I-696 Legal		575	27	1	0	4	0	16	2
I-700 Legal		1	0	1	0	1	0	1	0
I-751 MFAS		19,764	1,274	1	0	79	5	224	17
I-765		228,045	10,527	119	6	896	41	2,050	109
I-817		18,343	1,895	3	0	73	4	577	27
I-824		10,678	485	1	0	43	2	135	8
I-829		110	64	1	0	1	1	6	3
I-89 & I-765		660,888	19,370	90	2	2,654	79	21,933	196
I-90		70,351	3,623	1	0	278	14	780	41
N-400		304,130	11,838	23	2	1,193	46	102,182	130
N-470		289	16	0	0	36	2	83	7
N-600		68	4	68	4	68	4	68	4
Unspecified		75,752,674	77,104	0	0	293,615	299	1,346,866	517
Data Entry/Doc Production Summary		77,483,587	150,093	0	0	13,302	26	1,346,866	517
Fltroom Operations									
	Unspecified	21,771,298	171,940	12	0	84,385	666	183,194	1,117
Fltroom Operations Summary		21,771,298	171,940	12	0	84,385	666	183,194	1,117
1997 Summary		106,583,344	454,238	0	0	9,100	39	1,346,866	1,117

Report D Daily Direct Labor and Workload by Service Center, Year, Unit, and Form

Unit	Form	Yearly Total		Daily Minimum		Daily Average		Daily Maximum	
		Count	Hours	Count	Hours	Count	Hours	Count	Hours
California Service Center		1998							
Mailroom/File Assembly									
	BOIR-29	414	38	1	0	3	0	41	1
	FD-238	365,641	908	32	0	2,314	6	14,653	24
	I-102	2,248	143	1	0	9	1	59	5
	I-129	75,447	6,529	22	2	298	26	1,123	114
	I-129F	6,153	377	1	0	25	2	131	9
	I-129S	284	24	1	0	28	2	75	6
	I-130	183,316	10,805	1	0	722	43	8,151	427
	I-131	11,227	612	2	0	45	2	221	12
	I-140	14,401	1,321	1	0	57	3	212	18
	I-181 Copy 2	88,365	537	4	0	563	3	4,170	30
	I-192	9	1	1	0	3	0	6	0
	I-212	579	38	1	0	5	0	36	3
	I-213	1	0	1	0	1	0	1	0
	I-290A	185	20	1	0	2	0	9	1
	I-290B	1,461	83	1	0	7	0	42	2
	I-290C	7	1	0	0	1	0	4	0
	I-360	1,739	164	1	0	7	1	102	8
	I-485 Asylum	124	8	6	0	31	2	60	4
	I-485 Cuban	16	4	16	4	16	4	16	4
	I-485 E.B.	24,066	3,777	1	0	95	15	760	54
	I-526	675	60	1	0	4	0	125	6
	I-539	71,990	4,303	10	0	285	18	600	38
	I-531	0	0	0	0	0	0	0	0
	I-589	19,184	2,385	2	0	76	10	321	23
	I-601	109	10	1	0	3	0	53	6
	I-612/USIA	47	5	1	0	2	0	4	0
	I-643	3	1	1	0	2	0	2	0
	I-687	8	0	1	0	1	0	2	0
	I-690 Legal	51	4	1	0	1	0	8	0
	I-694 Legal	1,032	42	0	0	6	0	23	1
	I-695 Legal	269	11	1	0	4	0	32	2
	I-698 Legal	399	13	1	0	3	0	20	1
	I-700 Legal	1	0	1	0	1	0	1	0
	I-730	65	4	1	0	7	0	30	2
	I-751 MFAS	32,344	2,482	1	0	128	10	327	25
	I-765	231,273	12,761	3	0	907	50	1,844	102
	I-817	14,100	1,272	1	0	58	5	274	26
	I-821	60	4	1	0	10	1	27	2
	I-824	9,034	474	1	0	36	2	98	9
	I-829	189	21	1	0	2	0	39	2
	I-865	25	2	25	2	25	2	25	2
	I-90	86,293	4,605	12	0	345	18	1,165	63
	N-400	296,390	24,492	0	0	1,123	93	4,065	450
	N-470	219	15	2	0	27	2	82	6

Report D Daily Direct Labor and Workload by Service Center, Year, Unit, and Form

Unit	Form	Yearly Total		Daily Minimum		Daily Average		Daily Maximum	
		Count	Hours	Count	Hours	Count	Hours	Count	Hours
	N-565	77	8	0	0	4	0	15	5
	N-600	306	15	0	0	7	0	37	1
	N-643	5	1	1	0	1	0	1	0
	N-644	0	7	0	7	0	7	0	7
	OS-551A	941	112	169	27	471	56	772	85
	Unspecified	4,954,118	80,548	0	0	19,054	310	52,918	439
Mailroom/File Assembly Summary		6,494,830	139,620	0	0	1,082	27	52,918	450
Data Entry/Doc Production									
	BOIR-29	585	84	1	0	4	1	21	2
	FD-258	400,198	1,344	50	1	2,533	9	9,999	72
	I-102	2,451	149	1	0	11	1	84	5
	I-129	67,370	4,559	1	0	268	18	1,539	138
	I-129F	5,629	289	1	0	23	1	101	6
	I-129S	72	9	0	0	24	3	68	6
	I-130	160,755	12,227	4	1	635	48	6,320	383
	I-131	11,463	743	1	0	47	3	924	18
	I-140	13,991	970	1	0	57	4	193	11
	I-181 Copy 2	158,950	6,159	0	0	952	37	4,264	151
	I-181 Copy 3	4,673	219	14	1	260	12	759	32
	I-192	370	6	1	0	62	1	306	4
	I-212	1,041	52	1	0	7	0	180	3
	I-290A	60	11	1	0	1	0	4	1
	I-290B	1,272	175	1	0	6	1	22	3
	I-290C	2	0	2	0	2	0	2	0
	I-360	1,580	77	1	0	8	0	78	4
	I-485 Cuban	15	2	7	1	8	1	8	1
	I-485 E.B.	16,405	2,000	1	0	74	9	2,000	45
	I-485 Family	46	6	7	1	12	2	21	2
	I-512	70	4	3	1	23	1	35	2
	I-526	415	23	1	0	3	0	34	2
	I-539	64,825	3,301	1	0	259	13	610	31
	I-551	6	3	6	3	6	3	6	3
	I-589	16,319	1,544	3	0	66	6	474	43
	I-601	35	3	1	0	1	0	4	0
	I-612/UR1A	303	37	1	0	4	0	21	2
	I-687	646	54	1	0	6	0	94	7
	I-690 Legal	60	9	1	0	1	0	5	1
	I-694 Legal	1,288	105	1	0	7	1	45	6
	I-695 Legal	269	23	0	0	3	0	24	2
	I-698 Legal	472	44	1	0	4	0	22	1
	I-730	45	4	1	0	7	1	26	2
	I-751 MFAS	24,026	1,795	4	1	97	7	199	14
	I-765	210,645	11,453	20	1	839	46	2,495	113
	I-817	11,687	839	1	0	48	4	296	27
	I-824	8,440	422	1	0	35	2	146	7
	I-829	155	61	0	0	2	1	29	3

Report D Daily Direct Labor and Workload by Service Center, Year, Unit, and Form

Unit	Form	Yearly Total		Daily Maximum		Daily Average		Daily Maximum	
		Count	Hours	Count	Hours	Count	Hours	Count	Hours
	I-864	543	51	1	0	19	2	227	15
	I-865	1	0	1	0	1	0	1	0
	I-89 & I-20	154	7	0	0	31	1	54	3
	I-89 & I-90	44,854	2,913	1	0	216	14	2,076	138
	I-89 & I-181	62,614	7,713	1	0	412	51	1,638	154
	I-89 & I-485	8,627	714	0	0	81	7	315	23
	I-89 & I-751	6	1	6	1	6	1	6	1
	I-89 & I-765	392,654	16,328	77	5	1,590	66	5,323	186
	I-89 & IV	462	89	0	3	66	13	180	26
	I-90	82,532	3,966	2	1	331	16	1,021	48
	N-400	546,062	30,698	0	0	2,100	118	7,677	300
	N-470	100	1	0	0	33	0	85	1
	N-600	2	1	0	0	1	0	2	0
	OS-551A	302	74	0	0	72	11	142	27
	Unspecified	81,072,762	105,581	0	0	382,510	398	725,940	732
Data Entry/Doc Production Summary		83,398,612	217,953	0	0	12,288	32	725,940	732
Pharoom Operations									
	N-400	210	6,185	0	0	2	49	71	541
	Unspecified	28,441,996	255,136	214	0	105,731	948	258,241	1,320
Pharoom Operations Summary		28,441,806	261,321	0	0	71,823	600	258,241	1,320
1998 Summary		118,355,268	638,893	0	0	8,974	48	725,940	1,320

Report D Daily Direct Labor and Workload by Service Center, Year, Unit, and Form

Unit	Form	Yearly Total		Daily Minimum		Daily Average		Daily Maximum	
		Count	Hours	Count	Hours	Count	Hours	Count	Hours
California Service Center		1999							
Mailroom/File Assembly									
	BOIR-29	731	36	1	0	4	0	79	1
	FD-258	733,009	1,049	1	0	2,968	4	15,554	22
	I-102	2,558	219	1	0	11	1	118	10
	I-129	76,949	8,430	5	1	305	33	870	104
	I-129F	7,664	633	1	0	32	3	142	16
	I-129S	0	1	0	1	0	1	0	1
	I-130	132,808	9,496	6	1	529	38	2,122	168
	I-131	19,609	1,106	5	0	78	4	466	16
	I-140	27,055	2,469	6	1	108	10	408	52
	I-181 Copy 2	113,454	870	0	0	594	5	5,066	33
	I-181 Copy 3	595	27	50	0	85	4	100	6
	I-191	4	1	1	0	1	0	2	0
	I-192	13	6	0	0	1	1	4	4
	I-212	868	73	1	0	5	0	129	6
	I-213	7	1	7	1	7	1	7	1
	I-246	3	0	1	0	2	0	2	0
	I-290A	136	7	1	0	2	0	8	2
	I-290B	1,229	95	1	0	8	0	86	3
	I-290C	7	0	1	0	2	0	3	0
	I-360	1,370	137	1	0	7	1	50	7
	I-485 Asylum	5,110	372	0	2	301	34	1,003	129
	I-485 Cuban	1,894	113	1	0	111	7	312	24
	I-485 DED Haiti	1,484	90	4	0	87	5	289	23
	I-485 E.R.	21,052	3,141	4	1	84	13	284	44
	I-485 Family	296	42	1	0	16	2	49	7
	I-485 NACARA	3	1	1	0	2	0	2	0
	I-485 Refugee	7	1	1	0	2	0	5	0
	I-512	9	0	1	0	3	0	5	0
	I-526	312	38	1	0	3	0	44	4
	I-539	71,162	5,046	16	1	282	30	1,307	90
	I-531	83	11	2	0	28	4	42	7
	I-589	20,747	2,495	2	0	83	10	389	36
	I-601	243	31	0	0	3	0	42	7
	I-612/USIA	95	9	1	0	2	0	44	4
	I-643	14	1	1	0	1	0	2	0
	I-687	22	1	1	0	2	0	3	0
	I-690 Legal	65	2	1	0	2	0	5	0
	I-694 Legal	671	45	1	0	4	0	44	2
	I-695 Legal	169	6	1	0	3	0	25	1
	I-698 Legal	398	20	1	0	3	0	39	1
	I-700 Legal	2	0	1	0	1	0	1	0
	I-72	58,743	2,307	1	0	250	9	1,328	31
	I-730	5,826	376	1	0	313	21	2,243	153
	I-751 MFAS	33,752	2,888	1	0	136	12	795	65

Report D Daily Direct Labor and Workload by Service Center, Year, Unit, and Form

Unit	Form	Yearly Total		Daily Minimum		Daily Average		Daily Maximum	
		Count	Hours	Count	Hours	Count	Hours	Count	Hours
	I-765	233,196	13,081	124	7	918	51	3,964	235
	I-765 TPS	23,846	1,535	1	0	145	9	729	58
	I-817	9,082	749	1	0	39	3	407	54
	I-821	119	11	1	0	24	2	51	4
	I-821 TPS	25,908	1,857	1	0	155	11	717	67
	I-824	6,906	509	1	0	28	2	160	11
	I-829	357	41	0	0	3	0	64	2
	I-864	14	1	1	0	2	0	8	1
	I-881	19,252	3,252	13	3	153	26	436	67
	I-89 Only	621	21	0	0	69	2	412	7
	I-90	118,144	7,388	1	0	478	30	1,724	96
	N-400	226,845	14,103	1	0	900	56	4,026	215
	N-470	9	1	1	0	1	0	2	0
	N-565	114	10	1	0	2	0	5	1
	N-600	848	59	1	0	6	0	35	2
	N-643	19	2	1	0	1	0	2	1
	N-644	38	7	38	7	38	7	38	7
	OS-551A	23,580	2,507	0	0	310	33	931	135
	Unspecified	5,486,812	78,365	1	0	21,349	297	110,886	491
Mailroom/File Assembly Summary		7,516,340	163,272	0	0	1,039	23	110,886	491
Data Entry/Doc Production									
	EOIR-29	613	81	1	0	4	0	19	2
	FD-258	778,848	8,099	0	0	3,192	33	9,998	102
	I-102	2,357	151	1	0	10	1	110	8
	I-129	66,832	5,094	3	0	268	20	853	63
	I-129F	6,951	370	1	0	30	2	103	6
	I-129S	73	7	4	1	37	3	69	6
	I-130	128,486	10,144	1	0	516	41	2,637	205
	I-131	16,436	926	1	0	67	4	217	12
	I-140	25,206	1,863	1	0	102	8	385	23
	I-181 Copy 2	118,847	4,095	1	0	548	19	3,480	122
	I-181 Copy 3	67,615	4,145	1	0	287	18	1,681	91
	I-191	3	0	3	0	3	0	3	0
	I-192	3	0	1	0	1	0	1	0
	I-212	547	30	1	0	4	0	22	2
	I-290A	51	11	0	0	2	0	12	2
	I-290B	1,586	197	1	0	7	1	59	8
	I-360	1,062	53	1	0	6	0	30	2
	I-485 Asylum	4,767	602	7	1	149	19	426	43
	I-485 Cuban	1,697	124	4	1	59	4	115	8
	I-485 DED Haiti	1,269	90	7	1	45	3	111	7
	I-485 E.B.	15,863	1,704	2	0	64	7	248	20
	I-485 Family	134	18	1	0	5	1	13	2
	I-485 NACARA	34	3	1	0	4	0	11	1
	I-485 Refugee	6	1	1	0	2	0	2	1
	I-526	225	16	1	0	2	0	43	2

Report D Daily Direct Labor and Workload by Service Center, Year, Unit, and Form

Unit	Form	Yearly Total		Daily Minimum		Daily Average		Daily Maximum	
		Count	Hours	Count	Hours	Count	Hours	Count	Hours
	I-539	63,251	3,631	2	0	255	15	1,170	66
	I-589	18,603	1,979	4	1	75	8	368	19
	I-601	85	11	1	0	2	0	24	2
	I-612/USIA	509	30	1	0	5	0	22	2
	I-687	134	17	1	0	2	0	12	1
	I-690 Legal	83	12	1	0	2	0	6	1
	I-694 Legal	823	63	1	0	5	0	57	2
	I-695 Legal	197	19	1	0	3	0	20	1
	I-698 Legal	382	41	0	0	3	0	32	2
	I-72	571	37	0	1	57	4	173	7
	I-730	6,262	466	13	1	482	36	2,356	164
	I-751 MFAS	30,851	2,618	1	0	128	11	523	38
	I-765	181,814	10,779	2	0	727	45	2,578	131
	I-765 TPS	21,436	1,320	0	0	132	8	635	57
	I-817	7,001	308	1	0	31	2	140	10
	I-821 TPS	22,847	1,696	1	0	131	10	647	68
	I-824	6,562	313	1	0	28	1	271	11
	I-829	725	75	0	0	2	1	10	4
	I-864	31,054	1,409	1	0	160	7	755	32
	I-865	123	9	15	1	21	2	27	3
	I-881	40,492	2,101	7	1	327	17	1,240	58
	I-89 & I-20	160	12	160	12	160	12	160	12
	I-89 & I-90	94,294	7,162	0	0	421	32	1,805	150
	I-89 & I-181	60,022	7,345	0	1	252	31	1,643	133
	I-89 & I-485	3,660	381	0	0	27	3	555	53
	I-89 & I-751	26,901	3,670	0	0	115	16	713	84
	I-89 & I-765	190,059	21,419	0	2	757	85	2,999	301
	I-89 & IV	20,186	2,878	0	0	168	24	758	123
	I-90	113,977	5,340	1	0	467	22	2,044	125
	N-400	530,797	23,382	14	1	2,123	94	6,776	328
	OS-SSIA	19,294	1,370	1	0	193	14	663	70
	Unspecified	131,049,101	83,615	0	2	504,035	322	1,274,481	536
Data Entry/Doc Production Summary		133,780,467	221,675	0	0	16,182	37	1,274,481	536
Fluoresc Operations									
	I-72	105,912	2,054	61	2	720	14	3,413	87
	Unspecified	29,974,144	267,050	157	11	110,606	985	164,968	1,250
Fluoresc Operations Summary		30,080,056	269,104	61	2	71,962	644	164,968	1,250
1999 Summary		171,576,863	654,030	0	0	10,765	41	1,274,481	1,250

Report D Daily Direct Labor and Workload by Service Center, Year, Unit, and Form

Unit	Form	Yearly Total		Daily Minimum		Daily Average		Daily Maximum	
		Count	Hours	Count	Hours	Count	Hours	Count	Hours
California Service Center		2000							
Mailroom/File Assembly									
	BOIR-29	184	11	1	0	3	0	15	1
	FD-258	155,679	235	74	1	1,711	3	4,007	10
	I-102	802	62	1	0	9	1	118	8
	I-129	40,932	5,513	209	23	450	61	833	95
	I-129F	3,181	243	1	0	36	3	81	7
	I-130	51,632	4,146	177	16	567	46	1,063	76
	I-131	9,789	612	31	2	108	7	259	15
	I-140	7,696	848	2	0	85	9	222	21
	I-181 Copy 2	43,936	160	20	0	758	3	1,903	9
	I-181 Copy 3	1,189	53	58	2	85	4	104	5
	I-191	1	0	1	0	1	0	1	0
	I-192	2	1	1	0	1	0	1	0
	I-212	317	29	1	0	5	0	24	2
	I-290A	18	1	1	0	2	0	7	0
	I-290B	935	34	1	0	11	0	67	2
	I-290C	2	0	2	0	2	0	2	0
	I-360	642	53	1	0	8	1	25	2
	I-485 R.B.	9,380	1,456	19	3	103	16	193	30
	I-512	1	0	1	0	1	0	1	0
	I-526	218	13	1	0	5	0	131	1
	I-539	27,156	2,107	42	3	298	23	552	51
	I-551	1	0	1	0	1	0	1	0
	I-589	7,320	941	7	1	80	10	162	24
	I-601	35	5	1	0	2	0	5	1
	I-612/USIA	23	4	1	0	1	0	3	0
	I-643	9	1	1	0	2	0	3	0
	I-687	1	0	1	0	1	0	1	0
	I-690 Legal	12	0	1	0	1	0	2	0
	I-694 Legal	77	4	1	0	2	0	5	0
	I-695 Legal	40	2	1	0	2	0	13	0
	I-696 Legal	64	4	1	0	1	0	4	0
	I-72	24,488	935	1	0	269	10	659	27
	I-751 MFAS	9,946	860	1	0	112	10	309	26
	I-765	90,012	5,287	323	22	989	58	2,141	104
	I-765 TPS	86	14	1	0	2	0	8	1
	I-817	3,256	299	1	0	40	3	143	11
	I-821 TPS	90	15	0	0	2	0	10	2
	I-824	2,431	171	1	0	27	2	76	5
	I-829	96	12	1	0	3	0	27	1
	I-864	2	0	2	0	2	0	2	0
	I-881	18,873	2,634	61	8	207	29	344	61
	I-90	114,205	7,383	184	16	1,255	81	4,067	247
	N-400	56,738	4,463	167	12	623	49	1,091	77
	OS-551A	22,485	3,457	0	1	274	42	934	114

Report D Daily Direct Labor and Workload by Service Center, Year, Unit, and Form

Unit	Form	Yearly Total		Daily Minimum		Daily Average		Daily Maximum	
		Count	Hours	Count	Hours	Count	Hours	Count	Hours
	Unspecified	1,827,996	32,174	1,498	96	19,456	346	29,845	448
Matrimon/File Assembly Summary		2,531,978	74,197	0	0	1,012	30	29,845	448
Data Entry/Doc Production									
	EOIR-29	214	39	1	0	3	1	10	2
	FD-258	143,503	2,797	54	7	1,577	31	3,572	61
	I-102	1,055	87	1	0	12	1	93	8
	I-129	34,442	2,848	148	12	378	31	616	47
	I-129F	2,873	180	1	0	32	2	72	6
	I-130	90,704	4,070	182	12	357	45	1,499	77
	I-131	7,196	436	27	1	79	5	152	13
	I-140	7,343	376	18	1	82	6	213	15
	I-181 Copy 2	56,465	1,993	1	0	649	23	1,962	72
	I-181 Copy 3	43,765	2,734	1	0	466	29	1,500	95
	I-191	1	0	1	0	1	0	1	0
	I-192	3	1	1	0	2	0	2	0
	I-212	207	14	1	0	5	0	20	1
	I-290A	2	1	1	0	1	0	1	0
	I-290B	897	126	1	0	11	2	38	5
	I-360	398	29	1	0	6	0	23	2
	I-485 Asylum	35	4	6	1	12	1	18	2
	I-485 E.B.	6,382	731	17	2	70	8	133	15
	I-526	183	12	1	0	5	0	104	5
	I-539	26,069	1,572	117	7	286	17	499	30
	I-589	6,275	384	4	0	69	6	136	12
	I-601	10	1	1	0	1	0	4	0
	I-612/USIA	133	9	1	0	4	0	34	1
	I-687	6	2	1	0	1	0	1	0
	I-690 Legal	8	2	1	0	1	0	2	0
	I-694 Legal	88	12	1	0	2	0	7	1
	I-695 Legal	64	7	1	0	3	0	20	1
	I-698 Legal	72	11	1	0	2	0	6	0
	I-751 MFAS	9,704	863	12	1	107	9	187	20
	I-765	66,772	4,682	120	8	726	51	1,280	83
	I-765 TPS	86	8	1	0	9	1	64	5
	I-817	2,656	208	1	0	32	2	94	9
	I-821	52	8	1	0	17	3	50	7
	I-821 TPS	53	10	1	0	6	1	30	7
	I-824	2,609	142	1	0	29	2	176	9
	I-829	84	34	1	0	2	1	32	3
	I-864	39,549	1,685	4	0	408	17	1,180	54
	I-865	76	4	2	0	25	1	39	2
	I-881	41,746	2,469	93	3	459	27	1,263	49
	I-89 & I-90	84,585	6,830	2	1	930	75	2,206	182
	I-89 & I-181	52,190	9,736	0	4	527	98	1,912	250
	I-89 & I-485	1,938	204	1	0	36	4	329	41
	I-89 & I-751	5,314	734	0	0	69	10	482	37

Report D Daily Direct Labor and Workload by Service Center, Year, Unit, and Form

Unit	Form	Yearly Total		Daily Minimum		Daily Average		Daily Maximum	
		Count	Hours	Count	Hours	Count	Hours	Count	Hours
	I-89 & I-765	89,653	7,302	48	6	974	79	2,652	196
	I-89 & IV	26,152	3,233	0	1	301	37	1,377	152
	I-90	104,242	5,236	3	0	1,109	56	2,940	146
	N-400	157,939	7,406	42	2	1,698	80	2,973	138
	OS-551A	18,814	1,168	0	0	241	15	729	48
	Other	0	1	0	0	0	0	0	1
	Unspecified	32,930,253	22,231	0	0	540,105	227	1,298,680	344
Data Entry/Doc Production Summary		54,022,880	93,066	0	0	17,736	31	1,298,680	344
Fileroom Operations									
	I-72	81,752	1,597	14	1	908	18	3,018	49
	Unspecified	9,090,815	85,896	2,222	20	89,612	890	151,982	1,000
Fileroom Operations Summary		9,132,567	87,493	14	1	47,814	458	151,982	1,000
2000 Summary		65,667,425	234,755	0	0	11,448	44	1,298,680	1,000

Report D Daily Direct Labor and Workload by Service Center, Year, Unit, and Form

Unit	Form	Yearly Total	Daily Minimum		Daily Average		Daily Maximum	
		Count Hours	Count	Hours	Count	Hours	Count	Hours
California Service Center Summary		545,206,431 405,640	0	0	9,547	42	4,358,930	1,320

Report D Daily Direct Labor and Workload by Service Center, Year, Unit, and Form

Unit	Form	Yearly Total		Daily Minimum		Daily Average		Daily Maximum	
		Count	Hours	Count	Hours	Count	Hours	Count	Hours
Nebraska Service Center		1996							
Mailroom/File Assembly									
	BOIR-29	74	12	0	0	2	0	7	2
	I-102	2,173	94	1	0	10	0	182	7
	I-129	57,175	2,663	31	1	239	11	600	29
	I-129F	4,409	311	2	0	19	1	100	4
	I-129S	527	28	1	0	48	3	123	7
	I-130	80,009	3,709	105	5	342	16	1,726	51
	I-131	266,098	8,695	7	1	1,086	55	3,032	95
	I-140	14,949	789	2	0	63	3	204	13
	I-192	101	11	0	4	51	5	101	7
	I-212	129	18	0	0	2	0	14	1
	I-290A	77	3	1	0	4	0	12	1
	I-290B	629	44	1	0	8	1	110	4
	I-360	878	90	1	0	4	0	30	3
	I-485 B.B.	1,496	146	1	0	12	1	30	7
	I-526	157	17	0	0	3	0	52	3
	I-539	39,337	1,635	7	0	165	7	714	22
	I-589	12,913	1,831	1	0	54	8	298	30
	I-612/USIA	109	20	1	0	2	0	8	2
	I-643	1	0	1	0	1	0	1	0
	I-690 Legal	12	3	1	0	1	0	2	0
	I-694 Legal	313	33	0	0	3	0	16	1
	I-695 Legal	42	9	1	0	1	0	3	1
	I-698 Legal	270	30	1	0	2	0	13	1
	I-730	1,385	122	0	0	7	1	141	6
	I-751 MFAS	25,401	1,171	0	0	110	5	322	17
	I-765	88,914	3,777	8	1	364	15	1,311	46
	I-817	2,600	180	1	0	14	1	113	10
	I-824	4,766	138	1	0	21	1	248	6
	I-829	13	3	1	0	1	0	2	1
	I-90	45,709	904	1	0	195	4	895	17
	N-400	65,720	3,954	0	1	278	17	1,470	69
	N-470	313	21	6	0	52	3	81	6
	N-565	118	5	12	0	59	3	106	5
	N-600	43	0	43	0	43	0	43	0
	N-644	36	7	0	1	12	2	22	6
	Unspecified	3,404,335	40,043	0	1	13,509	159	48,270	411
Mailroom/File Assembly Summary		4,121,431	70,544	0	0	882	15	48,270	411
Data Entry/Doc Production									
	BOIR-29	423	38	1	0	3	0	26	1
	I-102	1,803	116	0	0	10	1	53	3
	I-129	50,275	4,033	0	2	214	17	552	49
	I-129F	4,134	295	1	0	18	1	105	8
	I-129S	453	30	1	0	6	0	62	5

Report D Daily Direct Labor and Workload by Service Center, Year, Unit, and Form

Unit	Form	Yearly Total		Daily Minimum		Daily Average		Daily Maximum	
		Count	Hours	Count	Hours	Count	Hours	Count	Hours
	I-130	73,944	4,841	4	1	315	21	1,635	82
	I-131	213,617	13,141	28	3	886	53	3,170	172
	I-140	13,135	1,112	1	0	57	5	270	28
	I-212	177	20	1	0	3	0	57	4
	I-290A	19	1	6	0	10	0	13	1
	I-290B	1,357	91	1	0	7	0	34	2
	I-360	911	83	1	0	5	0	39	3
	I-485 E.B.	1,434	271	2	0	48	9	93	17
	I-526	172	22	1	0	2	0	14	2
	I-539	37,298	2,474	21	1	159	11	588	35
	I-589	12,408	871	4	0	59	4	301	23
	I-612/USIA	1,587	90	1	0	11	1	90	4
	I-643	7	0	7	0	7	0	7	0
	I-687	1	0	1	0	1	0	1	0
	I-690 Legal	17	2	1	0	1	0	2	1
	I-694 Legal	313	23	1	0	4	0	18	1
	I-695 Legal	35	3	1	0	2	0	5	1
	I-698 Legal	216	16	1	0	3	0	11	1
	I-730	1,212	83	1	0	7	0	68	3
	I-751 MFAS	19,437	2,197	0	0	83	9	528	28
	I-765	77,746	5,136	41	3	328	22	912	56
	I-817	2,400	198	1	0	14	1	136	8
	I-824	4,599	296	1	0	21	1	140	9
	I-829	15	4	0	0	1	0	3	1
	I-89 & I-765	253,255	14,444	0	1	1,047	60	2,935	131
	I-90	43,633	2,004	7	1	186	9	711	31
	N-400	59,723	3,708	1	0	259	16	1,096	61
	Other	144	6	0	1	72	3	144	5
	Unspecified	44,491,840	48,315	0	0	176,582	192	473,592	426
Data Entry/Doc Production Summary		45,966,980	103,983	0	0	9,308	21	473,592	426
Flitroom Operations									
	Unspecified	6,224,908	83,119	0	3	24,906	327	228,990	779
Flitroom Operations Summary		6,224,908	83,119	0	3	24,906	327	228,990	779
1996 Summary		55,712,889	297,626	0	0	5,653	26	473,592	779

Report D Daily Direct Labor and Workload by Service Center, Year, Unit, and Form

Unit	Form	Yearly Total		Daily Minimum		Daily Average		Daily Maximum	
		Count	Hours	Count	Hours	Count	Hours	Count	Hours
Nebraska Service Center		1997							
Mailroom/File Assembly									
	BOIR-29	210	19	1	0	4	0	104	4
	I-102	2,178	96	1	0	11	0	64	4
	I-129	64,147	3,273	11	1	252	13	697	38
	I-129F	5,904	480	1	0	23	2	216	19
	I-129S	144	7	1	0	18	1	75	3
	I-130	92,042	4,781	1	0	362	19	2,218	106
	I-131	260,074	10,080	170	7	1,020	40	2,047	102
	I-140	15,234	796	1	0	60	3	248	12
	I-212	147	26	1	0	2	0	6	1
	I-290A	10	2	1	0	2	0	6	1
	I-290B	684	49	0	0	7	0	79	2
	I-360	1,353	141	1	0	6	1	73	6
	I-485 E.B.	29,246	3,148	0	1	121	13	580	50
	I-526	350	41	1	0	4	0	85	7
	I-539	44,812	1,999	13	1	176	8	581	21
	I-589	12,281	2,521	2	0	49	10	287	35
	I-601	29	7	1	0	7	2	25	6
	I-612/USIA	166	26	1	0	2	0	9	1
	I-690 Legal	59	6	0	0	3	0	10	1
	I-694 Legal	437	41	1	0	3	0	21	1
	I-695 Legal	46	8	1	0	1	0	13	0
	I-698 Legal	297	28	1	0	3	0	20	1
	I-700 Legal	7	0	7	0	7	0	7	0
	I-730	4,702	302	0	0	19	1	255	10
	I-751 MPAS	24,383	884	0	0	99	4	322	13
	I-765	106,383	4,996	11	1	417	18	1,312	64
	I-817	3,439	350	1	0	17	2	149	17
	I-824	5,010	187	1	0	22	1	167	6
	I-829	85	8	1	0	4	0	50	1
	I-90	31,393	963	0	0	143	4	402	12
	N-400	87,244	9,147	0	2	343	36	1,833	108
	N-470	131	11	0	4	66	6	131	7
	N-565	53	1	53	1	53	1	53	1
	N-600	2	1	0	0	1	0	2	1
	Unspecified	3,995,347	54,411	0	0	13,935	211	26,664	465
Mailroom/File Assembly Summary		4,388,029	98,433	0	0	899	19	26,664	465
Data Entry/Doc Production									
	BOIR-29	216	17	0	0	3	0	14	1
	I-102	2,128	142	1	0	11	1	66	7
	I-129	57,937	4,367	17	1	328	17	683	48
	I-129F	4,869	354	1	0	21	2	143	11
	I-129S	263	14	1	0	5	0	34	2
	I-130	77,929	5,158	3	0	306	20	871	65

Report D Daily Direct Labor and Workload by Service Center, Year, Unit, and Form

Unit	Form	Yearly Total		Daily Minimum		Daily Average		Daily Maximum	
		Count	Hours	Count	Hours	Count	Hours	Count	Hours
	I-131	229,625	12,743	3	1	890	49	1,835	97
	I-140	14,626	1,324	1	0	60	5	177	15
	I-212	213	15	1	0	3	0	65	6
	I-290B	772	74	1	0	5	1	22	2
	I-360	1,215	86	1	0	7	0	63	5
	I-485 H.B.	21,266	3,356	3	0	84	13	348	51
	I-526	153	17	1	0	2	0	7	1
	I-539	41,828	2,744	1	0	165	11	415	29
	I-589	10,217	454	1	0	44	2	246	11
	I-601	4	1	1	0	1	0	2	1
	I-612/USIA	1,571	91	1	0	11	1	52	3
	I-687	1	0	1	0	1	0	1	0
	I-690 Legal	10	1	1	0	2	0	4	0
	I-694 Legal	300	20	0	0	4	0	26	1
	I-695 Legal	29	3	1	0	1	0	3	0
	I-698 Legal	164	8	1	0	3	0	31	1
	I-730	3,992	190	1	0	17	1	322	8
	I-751 MFAS	17,973	1,800	0	0	77	8	236	25
	I-765	96,725	6,047	23	0	379	24	815	49
	I-817	3,333	284	1	0	16	1	116	18
	I-824	4,849	338	0	0	20	1	135	11
	I-829	70	6	1	0	4	0	29	2
	I-89 & I-765	5,353	8,684	0	1	21	34	989	71
	I-89 & IV	4	6	0	0	0	0	2	2
	I-90	28,795	2,105	1	0	121	9	334	22
	N-400	62,332	4,495	1	0	247	18	831	48
	N-600	37	3	37	3	37	3	37	3
	Unspecified	35,366,937	62,026	0	2	212,134	238	549,803	434
Data Entry/Doc Production Summary		36,833,536	116,948	0	0	10,551	22	549,803	434
Fluoresc Operations									
	Unspecified	6,832,498	104,210	0	2	26,179	399	51,270	649
Fluoresc Operations Summary		6,832,498	104,210	0	2	26,179	399	51,270	649
1997 Summary		67,276,845	319,611	0	0	6,297	30	549,803	649

Report D Daily Direct Labor and Workload by Service Center, Year, Unit, and Form

Unit	Form	Yearly Total		Daily Minimum		Daily Average		Daily Maximum	
		Count	Hours	Count	Hours	Count	Hours	Count	Hours
Nebraska Service Center		1998							
Mailroom/File Assembly									
	BOIR-29	16	2	1	0	2	0	5	1
	FD-258	311,247	1,473	25	1	1,833	9	71,476	47
	I-102	2,240	104	0	0	10	0	103	3
	I-129	83,310	4,573	7	1	328	18	1,456	70
	I-129F	7,366	677	1	0	30	3	135	11
	I-129S	41	2	1	0	10	1	38	2
	I-130	83,153	4,185	8	1	329	17	2,149	81
	I-131	281,295	11,864	89	5	1,107	47	2,426	114
	I-140	12,220	604	1	0	49	2	296	11
	I-181 Copy 2	92,040	319	2	0	520	2	4,244	17
	I-212	118	22	1	0	1	0	4	1
	I-290A	26	3	5	0	9	1	16	2
	I-290B	77	8	1	0	6	1	21	2
	I-360	1,094	114	0	0	5	1	106	7
	I-485 Asylum	9	1	1	0	3	0	4	0
	I-485 E.B.	56,383	7,012	11	2	223	28	1,332	115
	I-485 Refugee	4,909	436	39	3	223	20	418	36
	I-512	3	0	1	0	2	0	2	0
	I-526	276	37	1	0	3	0	58	6
	I-539	46,486	2,020	2	1	184	8	638	18
	I-589	12,564	2,121	4	0	50	9	398	62
	I-601	11	2	1	0	2	0	5	0
	I-612/USIA	153	27	1	0	2	0	15	1
	I-643	1,413	47	1	0	26	1	66	3
	I-687	4	0	1	0	1	0	2	0
	I-690 Legal	8	1	1	0	1	0	2	0
	I-694 Legal	199	24	1	0	2	0	13	0
	I-695 Legal	29	5	1	0	1	0	3	0
	I-698 Legal	193	24	1	0	2	0	17	1
	I-72	99,835	2,545	33	0	487	12	1,309	40
	I-730	17,234	787	1	0	71	3	243	12
	I-751 MPAS	28,730	1,105	1	0	120	5	297	14
	I-765	133,577	5,836	4	1	528	23	1,308	82
	I-817	2,851	179	1	0	15	1	229	6
	I-821	168	4	1	0	11	0	42	2
	I-824	4,911	208	1	0	20	1	73	4
	I-829	54	11	1	0	1	0	4	1
	I-864	197	22	1	0	3	0	8	1
	I-865	350	14	1	0	8	0	44	1
	I-90	30,828	946	1	0	125	4	580	15
	N-400	129,833	8,851	30	3	515	35	1,384	105
	N-600	9	2	0	0	2	0	3	2
	N-643	3	1	1	0	2	0	2	0
	N-644	16	2	1	0	3	0	5	0

Report D Daily Direct Labor and Workload by Service Center, Year, Unit, and Form

Unit	Form	Yearly Total		Daily Minimum		Daily Average		Daily Maximum	
		Count	Hours	Count	Hours	Count	Hours	Count	Hours
	OS-551A	14,091	849	0	0	352	21	2,301	30
	Unspecified	5,382,155	68,839	0	1	20,942	268	48,895	365
Mainroom/File Assembly Summary		6,841,725	125,929	0	0	1,191	22	71,476	365
Data Entry/Doc Production									
	BOIR-29	309	13	1	0	3	0	14	1
	FD-258	164,569	4,200	148	6	1,097	28	2,749	75
	I-102	2,003	123	1	0	9	1	72	6
	I-129	74,696	6,648	64	4	293	26	911	71
	I-129F	6,130	383	0	0	33	2	202	9
	I-129S	241	14	0	0	4	0	47	3
	I-130	79,808	5,398	25	2	314	21	1,250	74
	I-131	254,699	16,516	204	12	995	65	2,249	144
	I-140	11,800	895	1	0	49	4	290	25
	I-181 Copy 2	162,027	7,079	10	1	779	34	7,333	104
	I-181 Copy 3	3,528	228	59	3	160	10	350	20
	I-191	150	3	150	3	150	3	150	3
	I-212	192	9	1	0	4	0	33	3
	I-290B	1,135	98	1	0	7	1	34	3
	I-360	1,088	59	1	0	11	1	65	5
	I-485 Asylum	16	1	16	1	16	1	16	1
	I-485 Cuban	22	3	2	0	7	1	16	2
	I-485 E.B.	41,386	3,527	1	0	171	23	917	79
	I-485 Family	64	11	3	1	11	2	17	3
	I-485 NACARA	4	1	4	1	4	1	4	1
	I-485 Refugee	6,775	787	107	10	295	34	482	58
	I-512	4,262	464	0	0	26	3	191	20
	I-526	208	12	1	0	3	0	27	2
	I-539	44,976	3,296	8	1	176	13	305	40
	I-551	4	0	4	0	4	0	4	0
	I-589	9,093	996	2	0	40	4	266	32
	I-601	10	1	1	0	2	0	6	0
	I-612/USIA	1,251	69	1	0	12	1	117	6
	I-643	7	0	2	0	4	0	5	0
	I-687	65	5	1	0	5	0	19	2
	I-690 Legal	1	0	1	0	1	0	1	0
	I-694 Legal	202	15	1	0	5	0	15	2
	I-695 Legal	26	1	1	0	2	0	7	1
	I-698 Legal	132	7	1	0	4	0	18	1
	I-72	0	6	0	6	0	6	0	6
	I-730	16,086	1,115	1	0	74	5	285	23
	I-751 MFAS	25,012	3,857	0	0	103	16	302	40
	I-765	113,275	7,754	47	3	448	31	1,095	88
	I-817	1,998	219	0	0	13	1	46	10
	I-821	4,656	267	0	0	45	3	323	15
	I-824	4,889	318	0	0	20	1	176	12
	I-829	62	10	1	0	1	0	4	1

Report D Daily Direct Labor and Workload by Service Center, Year, Unit, and Form

Unit	Form	Yearly Total		Daily Minimum		Daily Average		Daily Maximum	
		Count	Hours	Count	Hours	Count	Hours	Count	Hours
	I-864	424	35	1	0	4	0	30	2
	I-865	1,751	82	1	0	30	1	167	6
	I-89 & I-90	29,161	1,761	3	0	142	9	1,065	24
	I-89 & I-181	62,429	5,504	4	1	320	28	1,283	93
	I-89 & I-485	5,453	436	1	0	47	4	211	17
	I-89 & I-765	163,244	9,941	0	4	645	39	1,803	70
	I-89 & IV	3,284	381	0	0	68	8	172	19
	I-90	30,265	2,003	1	0	124	8	370	31
	N-400	230,596	17,514	0	3	911	69	2,348	133
	N-600	3	0	3	0	3	0	3	0
	N-643	1	0	1	0	1	0	1	0
	OS-551A	2,573	385	6	3	76	11	114	15
	Other	5,574	85	0	0	265	4	538	9
	Unspecified	66,459,902	85,677	660	13	258,999	333	618,741	457
Data Entry/Doc Production Summary		66,461,717	190,208	0	0	10,449	29	618,741	457
Fluoresc Operations									
	N-400	20,900	732	0	1	317	11	4,111	37
	Unspecified	9,898,692	143,286	783	10	38,400	558	234,127	816
Fluoresc Operations Summary		9,919,592	144,018	0	1	30,618	446	234,127	816
1998 Summary		84,763,034	460,175	0	0	6,740	37	618,741	816

Report D Daily Direct Labor and Workload by Service Center, Year, Unit, and Form

Unit	Form	Yearly Total		Daily Minimum		Daily Average		Daily Maximum	
		Count	Hours	Count	Hours	Count	Hours	Count	Hours
Nebraska Service Center		1999							
Mailroom/File Assembly									
	BOIR-29	4	1	4	1	4	1	4	1
	FD-258	297,872	1,360	12	1	1,220	6	2,862	13
	I-102	2,631	90	0	0	12	0	216	5
	I-129	80,753	3,837	16	2	324	15	962	44
	I-129F	7,895	811	1	0	39	4	115	12
	I-129S	37	1	37	1	37	1	37	1
	I-130	66,445	3,368	28	2	267	14	1,023	54
	I-131	265,771	11,686	3	1	1,055	46	1,718	80
	I-140	16,990	671	1	0	67	3	369	11
	I-181 Copy 2	72,472	182	2	0	383	1	1,610	7
	I-181 Copy 3	331	7	1	0	110	2	200	7
	I-212	83	12	1	0	2	0	11	1
	I-246	1	0	1	0	1	0	1	0
	I-290B	8	1	1	0	3	0	6	1
	I-360	1,311	67	1	0	9	0	360	4
	I-485 Asylum	26,818	2,930	2	0	112	12	1,121	62
	I-485 DED Health	22,397	2,822	20	0	184	23	562	49
	I-485 E.B.	21,223	2,958	1	0	94	12	1,110	61
	I-485 Family	8	1	8	1	8	1	8	1
	I-485 Refugee	69,371	6,199	1	0	283	25	1,154	85
	I-526	1	0	1	0	1	0	1	0
	I-539	54,238	1,915	20	1	218	8	1,426	47
	I-551	8	0	8	0	8	0	8	0
	I-589	13,437	2,399	17	3	54	10	183	20
	I-601	287	43	1	0	3	0	14	2
	I-612/URIA	136	15	1	0	3	0	51	1
	I-643	2,647	70	0	0	38	1	79	2
	I-690 Legal	1	0	1	0	1	0	1	0
	I-694 Legal	93	6	1	0	1	0	4	0
	I-695 Legal	14	1	1	0	1	0	1	0
	I-698 Legal	93	7	1	0	1	0	5	0
	I-72	115,228	3,300	20	2	465	13	1,781	49
	I-730	23,148	754	1	0	110	4	296	10
	I-751 MFAS	27,515	949	1	0	121	4	345	16
	I-765	169,170	7,368	21	1	674	29	2,797	66
	I-765 TPS	4,656	249	1	0	29	2	88	5
	I-817	1,780	102	1	0	21	1	93	6
	I-821	1,457	54	1	0	36	1	161	8
	I-821 TPS	7,532	460	1	0	44	3	251	19
	I-824	3,741	139	1	0	16	1	53	3
	I-829	15	3	1	0	2	0	4	1
	I-864	246	19	1	0	4	0	83	1
	I-865	244	11	2	0	10	0	24	1
	I-89 Only	18,268	118	0	0	240	2	2,000	7

Report D Daily Direct Labor and Workload by Service Center, Year, Unit, and Form

Unit	Form	Yearly Total		Daily Minimum		Daily Average		Daily Maximum	
		Count	Hours	Count	Hours	Count	Hours	Count	Hours
	I-90	38,279	1,024	5	0	155	4	504	16
	N-400	121,336	7,504	18	1	485	30	1,351	87
	N-643	2	0	2	0	2	0	2	0
	N-644	6	1	6	1	6	1	6	1
	OS-351A	4,305	177	190	13	478	20	1,304	23
	Unspecified	5,272,975	56,021	3	2	20,678	220	40,987	318
Mailroom/File Assembly Summary		6,834,679	119,540	0	0	1,079	19	40,987	318
Data Entry/Doc Production									
	BOIR-29	565	35	0	0	6	0	25	1
	FD-258	304,666	4,794	57	1	1,219	19	4,138	103
	I-102	1,842	110	1	0	11	1	74	6
	I-129	73,406	6,392	20	3	295	26	903	74
	I-129F	7,838	469	1	0	42	3	201	10
	I-129S	235	11	1	0	6	0	30	1
	I-130	62,748	3,987	1	0	253	16	4,027	50
	I-131	230,018	13,429	142	14	913	53	2,779	123
	I-140	15,992	1,451	1	0	66	6	360	27
	I-181 Copy 2	76,722	2,665	0	0	344	12	2,887	62
	I-181 Copy 3	111,705	6,246	28	2	447	25	1,799	81
	I-191	25	4	25	4	25	4	25	4
	I-212	150	7	1	0	3	0	19	1
	I-246	28	4	1	0	1	0	3	1
	I-290B	1,281	99	1	0	12	1	31	3
	I-360	925	51	1	0	11	1	47	3
	I-485 Anytime	23,950	2,454	1	0	110	11	1,001	54
	I-485 DED Holda	21,223	1,756	1	0	200	17	5,292	44
	I-485 E.B.	19,122	2,329	2	0	80	10	1,210	71
	I-485 Family	1	0	1	0	1	0	1	0
	I-485 Refugee	68,846	6,860	1	0	284	28	2,236	212
	I-512	10,133	835	0	0	42	3	178	12
	I-526	37	1	1	0	9	0	26	1
	I-539	47,966	3,076	3	0	193	12	479	33
	I-589	9,784	720	0	0	45	3	129	12
	I-601	278	32	1	0	3	0	11	2
	I-612/UNIA	1,309	63	0	0	17	1	101	5
	I-643	18	1	18	1	18	1	18	1
	I-687	56	6	1	0	3	0	7	1
	I-694 Legal	89	10	1	0	3	0	7	1
	I-695 Legal	5	0	1	0	1	0	1	0
	I-698 Legal	67	9	1	0	2	0	9	2
	I-730	22,883	1,053	1	0	103	5	648	24
	I-751 MFAS	23,735	2,941	0	0	110	14	884	34
	I-765	134,075	8,122	10	1	532	32	1,151	78
	I-765 TPS	7,292	588	1	0	54	4	259	37
	I-817	1,481	101	1	0	21	1	84	5
	I-821	1,434	55	0	0	25	1	221	9

Report D Daily Direct Labor and Workload by Service Center, Year, Unit, and Form

Unit	Form	Yearly Total		Daily Minimum		Daily Average		Daily Maximum	
		Count	Hours	Count	Hours	Count	Hours	Count	Hours
	I-821 TPS	7,732	656	0	0	54	5	299	35
	I-824	3,618	240	1	0	16	1	104	7
	I-829	14	3	1	0	2	0	4	1
	I-864	10,137	564	1	0	48	3	453	21
	I-865	3,418	162	1	0	38	2	168	8
	I-881	112	2	112	2	112	2	112	2
	I-89 & I-20	58	5	58	5	58	5	58	5
	I-89 & I-90	32,549	2,367	1	0	158	11	1,555	79
	I-89 & I-181	127,590	12,435	0	1	510	50	2,386	191
	I-89 & I-425	15,189	661	0	0	79	3	4,102	17
	I-89 & I-751	8,424	362	1	0	128	9	553	28
	I-89 & I-765	230,916	8,270	15	1	913	33	3,511	74
	I-89 & IV	10,392	1,426	0	2	170	23	499	51
	I-90	39,242	1,835	1	0	160	7	826	25
	N-400	246,003	14,704	0	1	943	36	4,272	183
	N-600	1	0	1	0	1	0	1	0
	OS-351A	11,531	879	35	4	202	15	1,243	27
	Other	2,636	34	2	0	439	6	1,938	29
	Unspecified	112,242,153	74,039	0	1	425,160	281	736,885	431
Data Entry/Doc Production Summary		114,273,605	189,625	0	0	14,797	25	736,885	431
Flitroom Operations									
	I-72	192,894	2,471	0	1	1,321	17	7,573	51
	N-400	2,130	30	5	1	194	3	936	5
	Unspecified	15,404,316	136,323	57	0	57,911	512	565,497	718
Flitroom Operations Summary		15,999,340	136,824	0	0	34,878	328	565,497	718
1999 Summary		134,707,634	447,989	0	0	9,442	31	736,885	718

Report D Daily Direct Labor and Workload by Service Center, Year, Unit, and Form

Unit	Form	Yearly Total		Daily Minimum		Daily Average		Daily Maximum	
		Count	Hours	Count	Hours	Count	Hours	Count	Hours
Nebraska Service Center		2000							
Mailroom/File Assembly									
	BOIR-29	8	1	1	0	2	0	3	0
	FD-258	94,284	331	0	1	1,048	4	6,233	10
	I-102	994	39	1	0	12	0	100	6
	I-129	34,231	2,007	69	2	368	22	698	37
	I-129F	3,510	399	5	1	39	4	117	11
	I-130	27,179	1,224	112	5	299	13	510	22
	I-131	110,015	4,702	311	15	1,146	49	1,974	91
	I-140	4,404	192	1	0	48	2	136	6
	I-181 Copy 2	19,160	60	17	0	309	1	1,091	6
	I-212	92	12	1	0	3	0	31	2
	I-246	11	2	1	0	2	0	5	0
	I-290B	151	9	1	0	8	0	29	1
	I-360	381	34	1	0	6	1	16	1
	I-485 Asylum	12,446	1,371	14	0	132	15	399	28
	I-485 Cuban	3	1	3	1	3	1	3	1
	I-485 DED Haiti	21,229	1,136	23	0	226	23	2,625	44
	I-485 E.B.	7,257	946	2	0	81	11	810	35
	I-485 Refugee	23,701	2,100	6	1	249	22	459	42
	I-526	72	3	72	3	72	3	72	3
	I-539	19,298	808	12	1	210	9	556	27
	I-589	5,841	851	13	2	64	9	174	18
	I-601	251	32	1	0	3	0	13	1
	I-612/UBIA	26	5	1	0	1	0	3	1
	I-643	1	0	1	0	1	0	1	0
	I-694 Legal	17	0	1	0	1	0	3	0
	I-695 Legal	3	0	1	0	1	0	1	0
	I-696 Legal	24	0	1	0	1	0	2	0
	I-72	38,709	808	32	1	496	10	1,518	29
	I-730	11,751	381	60	2	131	4	239	7
	I-751 MFAS	9,231	293	1	0	104	3	225	9
	I-765	71,910	3,468	1	0	749	36	1,487	76
	I-765 TPS	28	3	1	0	2	0	6	0
	I-817	953	41	2	0	19	1	72	4
	I-821	5	1	1	0	1	0	1	0
	I-821 TPS	23	2	1	0	3	0	6	0
	I-824	1,291	44	1	0	15	1	90	2
	I-864	143	9	1	0	3	0	8	2
	I-89 Only	6,061	33	2	0	109	1	389	2
	I-90	22,751	617	42	1	247	7	729	17
	N-400	42,927	2,644	133	9	472	29	905	52
	Unspecified	2,660,502	19,877	403	3	27,428	205	49,651	283
Mailroom/File Assembly Summary		3,250,894	45,444	0	0	1,347	19	49,651	283
Data Entry/Doc Production									

Report D Daily Direct Labor and Workload by Service Center, Year, Unit, and Form

Unit	Form	Yearly Total		Daily Minimum		Daily Average		Daily Maximum	
		Count	Hours	Count	Hours	Count	Hours	Count	Hours
	BOIR-29	111	5	1	0	4	0	16	1
	FD-258	85,103	754	33	1	946	8	3,083	28
	I-102	799	38	1	0	12	1	97	5
	I-129	30,415	2,461	58	6	331	27	650	50
	I-129F	3,497	201	1	0	48	3	253	9
	I-129S	40	2	3	0	7	0	12	1
	I-130	26,855	2,048	4	0	289	22	986	45
	I-131	96,341	5,931	3	0	1,004	62	2,375	153
	I-140	4,147	354	1	0	48	4	172	12
	I-181 Copy 2	25,404	764	30	0	353	11	1,510	59
	I-181 Copy 3	32,135	2,222	22	1	342	24	1,037	66
	I-191	23	4	23	4	23	4	23	4
	I-212	157	8	1	0	4	0	51	2
	I-246	29	4	1	0	2	0	3	1
	I-290B	687	48	1	0	17	1	50	4
	I-360	458	18	1	0	12	0	112	2
	I-485 Asylum	10,768	1,160	2	0	124	13	684	50
	I-485 Cuban	56	7	17	3	28	4	39	5
	I-485 DED Holda	15,787	1,740	4	0	177	20	984	58
	I-485 E.B.	9,053	890	1	0	99	10	1,009	26
	I-485 Refugee	20,536	2,258	49	5	218	24	429	45
	I-512	5,486	115	2	0	69	1	252	8
	I-539	21,291	1,340	16	1	231	15	983	26
	I-589	3,970	243	5	1	48	3	111	8
	I-601	350	32	1	0	5	0	16	2
	I-612/USIA	554	26	1	0	18	1	92	5
	I-687	3	0	1	0	2	0	2	0
	I-694 Legal	15	2	1	0	3	0	4	1
	I-695 Legal	2	0	1	0	1	0	1	0
	I-698 Legal	33	4	1	0	3	0	5	1
	I-730	12,275	494	2	0	144	6	367	25
	I-751 MFAS	7,996	682	1	0	110	9	484	23
	I-765	64,343	4,138	13	2	677	44	1,865	75
	I-765 TPS	66	5	1	0	4	0	8	1
	I-817	656	33	1	0	22	1	60	2
	I-821	203	8	1	0	14	1	32	2
	I-821 TPS	85	4	1	0	7	0	31	1
	I-824	1,270	68	1	0	15	1	155	8
	I-864	13,822	670	1	0	147	7	452	27
	I-865	1,077	48	2	0	22	1	148	6
	I-89 & I-90	207	22	5	0	41	4	80	8
	I-89 & I-90	22,115	1,805	8	1	240	20	869	67
	I-89 & I-181	65,899	3,595	41	3	694	38	4,793	120
	I-89 & I-485	6,440	248	1	0	104	4	3,751	29
	I-89 & I-751	13,229	718	4	0	141	8	899	31
	I-89 & I-765	119,871	5,113	24	2	1,275	54	3,668	107
	I-90	21,095	970	0	0	227	10	570	29

Report D Daily Direct Labor and Workload by Service Center, Year, Unit, and Form

Unit	Form	Yearly Total		Daily Minimum		Daily Average		Daily Maximum	
		Count	Hours	Count	Hours	Count	Hours	Count	Hours
	N-400	99,993	5,182	78	7	1,053	55	1,643	100
	OS-551A	1	0	1	0	1	0	1	0
	Unspecified	50,465,926	34,562	1,228	29	520,267	356	941,804	534
Data Entry/Doc Production Summary		51,310,654	81,032	0	0	17,317	27	941,804	534
Fluoresc Operations									
	I-72	109,633	1,393	84	1	1,192	15	4,407	43
	Unspecified	7,751,490	47,982	4,353	31	79,912	490	164,792	663
Fluoresc Operations Summary		7,861,143	48,956	84	1	41,393	259	164,792	663
2008 Summary		62,422,891	175,431	0	0	11,215	32	941,804	663

Report D Daily Direct Labor and Workload by Service Center, Year, Unit, and Form

Unit	Form	Yearly Total		Daily Minimum		Daily Average		Daily Maximum	
		Count	Hours	Count	Hours	Count	Hours	Count	Hours
Nebraska Service Center Summary		406,242,291	460,332	0	0	7,634	31	941,904	816

Report D Daily Direct Labor and Workload by Service Center, Year, Unit, and Form

Unit	Form	Yearly Total		Daily Minimum		Daily Average		Daily Maximum	
		Count	Hours	Count	Hours	Count	Hours	Count	Hours
Texas Service Center		1996							
Mailroom/File Assembly									
	BOIR-29	244	11	1	0	12	1	92	3
	I-102	2,633	96	1	0	13	0	74	3
	I-129	26,102	1,535	6	0	123	7	652	34
	I-129F	3,253	104	1	0	17	1	90	3
	I-129S	83	1	3	0	14	0	30	1
	I-130	132,426	2,812	2	0	394	13	3,690	46
	I-131	393	13	1	0	7	0	140	3
	I-140	9,447	546	1	0	45	3	406	22
	I-191	1	0	1	0	1	0	1	0
	I-192	1	0	1	0	1	0	1	0
	I-212	605	36	0	0	4	0	18	2
	I-290A	61	4	1	0	2	0	9	0
	I-290B	411	17	1	0	4	0	70	1
	I-290C	10	0	1	0	3	0	5	0
	I-360	2,396	135	1	0	12	1	219	8
	I-485 E.B.	42,232	2,074	3	0	196	10	1,646	45
	I-526	651	41	0	0	8	1	142	7
	I-539	42,594	1,225	4	0	193	6	978	30
	I-589	21,263	849	1	0	98	4	385	13
	I-601	242	11	1	0	5	0	133	3
	I-612/USIA	423	12	1	0	6	0	54	1
	I-643	5	0	2	0	3	0	3	0
	I-687	15	1	1	0	3	0	7	0
	I-690 Legal	19	2	1	0	1	0	4	0
	I-694 Legal	354	22	1	0	3	0	15	1
	I-695 Legal	230	15	1	0	2	0	10	1
	I-698 Legal	1,034	38	1	0	6	0	178	2
	I-700 Legal	15	1	1	0	3	0	6	0
	I-730	3,585	197	0	0	42	1	300	13
	I-751 MPAS	28,104	617	1	0	130	3	888	18
	I-765	142,746	3,464	10	1	632	15	3,612	63
	I-817	5,679	275	1	0	26	1	148	10
	I-824	6,534	219	1	0	30	1	200	5
	I-829	99	2	0	0	5	0	18	0
	I-90	83,126	1,676	1	0	380	7	1,676	38
	N-400	178,382	6,441	6	0	811	29	3,622	137
	N-470	277	1	0	0	55	0	179	1
	N-565	19	1	1	0	2	0	5	0
	N-600	57	4	1	0	2	0	7	1
	N-643	42	1	8	0	21	1	34	1
	N-644	326	7	2	0	36	1	126	4
	Unspecified	4,170,082	26,149	0	2	18,131	114	68,638	299
Mailroom/File Assembly Summary		4,913,223	48,454	0	0	1,026	10	68,638	299

Report D Daily Direct Labor and Workload by Service Center, Year, Unit, and Form

Unit	Form	Yearly Total		Daily Minimum		Daily Average		Daily Maximum	
		Count	Hours	Count	Hours	Count	Hours	Count	Hours
Data Entry/Doc Production									
	EOIR-29	138	15	0	0	3	0	13	2
	I-102	2,458	149	1	0	15	1	375	10
	I-129	22,159	1,410	1	0	104	7	340	19
	I-129F	3,438	192	1	0	20	1	298	7
	I-129S	370	24	1	0	31	2	99	10
	I-130	116,436	5,785	1	0	515	26	3,060	150
	I-131	375	21	0	0	18	1	123	6
	I-140	8,688	554	3	0	41	3	366	18
	I-191	70	4	70	4	70	4	70	4
	I-212	637	33	1	0	6	0	66	2
	I-290A	28	3	1	0	3	0	18	1
	I-290B	127	12	1	0	3	0	20	1
	I-290C	74	2	2	0	11	0	32	1
	I-360	1,727	118	1	0	9	1	97	7
	I-485 E.B.	43,335	2,407	1	0	201	11	3,615	47
	I-526	198	12	1	0	3	0	20	1
	I-539	37,190	2,380	1	0	170	11	590	47
	I-589	34,567	2,468	5	0	165	12	1,021	74
	I-601	138	6	1	0	4	0	61	2
	I-612/USIA	1,025	42	1	0	19	1	114	3
	I-643	50	1	50	1	50	1	50	1
	I-687	84	4	1	0	28	1	82	4
	I-690 Legal	66	9	0	0	4	1	32	7
	I-694 Legal	287	14	1	0	4	0	16	1
	I-695 Legal	328	15	1	0	4	0	22	1
	I-698 Legal	825	39	1	0	8	0	68	6
	I-700 Legal	54	2	1	0	11	0	34	2
	I-730	8,145	387	1	0	48	2	188	11
	I-751 MFAS	26,434	1,394	1	0	134	7	511	24
	I-765	150,478	6,855	16	0	663	30	7,088	110
	I-817	5,327	301	0	0	30	2	241	11
	I-824	6,700	350	1	0	33	2	200	9
	I-829	134	8	1	0	11	1	94	6
	I-89 & I-765	1,418,024	15,293	155	1	6,475	70	316,658	142
	I-89 & IV	1,671	35	29	0	239	5	569	10
	I-90	78,836	3,362	1	0	350	15	1,554	64
	N-400	167,394	8,498	0	0	754	38	2,805	142
	N-470	535	38	0	0	54	4	146	8
	N-565	209	0	209	0	209	0	209	0
	N-600	119	12	0	1	40	4	89	6
	N-644	132	0	132	0	132	0	132	0
	Other	13,720	397	1	0	221	6	1,864	40
	Unspecified	35,829,254	33,409	0	0	154,436	144	1,795,149	470
Data Entry/Doc Production Summary		37,981,984	86,063	0	0	8,512	19	1,795,149	470
Fillroom Operations									

Report D Daily Direct Labor and Workload by Service Center, Year, Unit, and Form

Unit	Form	Yearly Total		Daily Minimum		Daily Average		Daily Maximum	
		Count	Hours	Count	Hours	Count	Hours	Count	Hours
	Unspecified	7,308,318	62,337	52	2	31,366	268	168,277	723
Floorroom Operations Summary		7,308,318	62,337	52	2	31,366	268	168,277	723
1996 Summary		50,203,523	197,074	0	0	5,293	21	1,795,149	723

Report D Daily Direct Labor and Workload by Service Center, Year, Unit, and Form

Unit	Form	Yearly Total		Daily Minimum		Daily Average		Daily Maximum	
		Count	Hours	Count	Hours	Count	Hours	Count	Hours
Texas Service Center		1997							
Mailroom/File Assembly									
	BOIR-29	142	9	39	2	71	5	103	8
	I-102	4,228	171	1	0	18	1	165	8
	I-129	56,405	4,038	1	0	218	16	516	48
	I-129F	4,446	150	1	0	23	1	420	15
	I-129S	217	19	0	0	20	2	59	6
	I-130	155,651	4,107	1	0	587	15	2,864	103
	I-131	8,734	432	1	0	34	2	209	17
	I-140	15,578	1,041	0	0	61	4	371	29
	I-191	1	0	1	0	1	0	1	0
	I-192	12	1	1	0	6	1	11	1
	I-212	1,266	52	1	0	6	0	132	5
	I-290A	259	9	1	0	5	0	118	4
	I-290B	398	20	1	0	3	0	20	1
	I-290C	35	1	1	0	7	0	29	1
	I-360	3,168	193	1	0	13	1	126	8
	I-485 E.B.	62,103	4,675	2	0	238	18	868	152
	I-526	900	69	1	0	5	0	96	3
	I-539	52,156	2,060	1	0	199	8	1,274	28
	I-589	17,862	787	0	0	76	3	425	15
	I-601	532	18	1	0	7	0	171	4
	I-612/USIA	1,049	27	0	0	10	0	53	3
	I-687	7	0	1	0	2	0	4	0
	I-690 Legal	32	3	0	0	2	0	5	1
	I-694 Legal	609	28	0	0	4	0	108	6
	I-695 Legal	430	20	1	0	3	0	34	2
	I-698 Legal	1,299	58	1	0	7	0	197	2
	I-700 Legal	2	0	1	0	1	0	1	0
	I-730	9,074	224	1	0	43	1	479	14
	I-751 MFAS	27,742	794	1	0	114	3	749	17
	I-765	159,406	4,512	5	0	599	17	2,490	95
	I-817	8,772	411	1	0	37	2	856	13
	I-824	9,476	419	0	0	37	2	484	9
	I-829	73	5	0	0	2	0	19	1
	I-90	73,985	2,001	0	0	316	9	1,211	51
	N-400	120,809	5,744	5	0	474	23	1,423	68
	N-470	591	10	30	0	99	2	325	6
	N-565	33	1	0	0	3	0	11	1
	N-600	264	9	1	0	9	0	155	7
	N-643	6	0	1	0	2	0	3	0
	N-644	107	9	0	0	15	1	72	6
	Unspecified	4,617,880	37,674	1	0	17,360	142	44,072	304
Mailroom/File Assembly Summary		5,415,739	69,780	0	0	939	12	44,072	304
Data Entry/Doc Production									

Report D Daily Direct Labor and Workload by Service Center, Year, Unit, and Form

Unit	Form	Yearly Total		Daily Minimum		Daily Average		Daily Maximum	
		Count	Hours	Count	Hours	Count	Hours	Count	Hours
	EOIR-29	193	8	1	0	6	0	94	1
	I-102	3,201	237	1	0	16	1	85	9
	I-129	41,505	3,053	1	0	163	12	459	42
	I-129F	4,752	316	1	0	29	2	325	13
	I-129S	486	26	1	0	49	3	163	7
	I-130	123,313	6,394	9	0	469	24	1,878	152
	I-131	6,144	459	1	0	26	2	201	14
	I-140	14,727	1,045	1	0	59	4	475	28
	I-191	88	5	2	0	18	1	34	3
	I-192	9	1	9	1	9	1	9	1
	I-212	1,274	75	1	0	9	1	186	8
	I-213	14,234	849	1	0	407	24	1,186	64
	I-290A	118	17	0	0	7	1	38	4
	I-290B	231	19	1	0	5	0	26	3
	I-290C	62	4	5	1	16	1	35	2
	I-360	2,970	199	1	0	13	1	366	7
	I-485 E.B.	47,385	4,901	14	0	184	19	591	91
	I-526	723	63	1	0	4	0	33	3
	I-539	41,983	2,960	1	1	163	12	863	70
	I-589	17,096	2,392	0	0	69	10	222	35
	I-601	91	10	0	0	1	0	7	1
	I-612/USIA	1,256	67	1	0	13	1	57	4
	I-643	15	1	15	1	15	1	15	1
	I-667	72	5	0	0	3	0	12	1
	I-690 Legal	107	9	1	0	6	1	77	7
	I-694 Legal	288	22	0	0	3	0	14	2
	I-695 Legal	277	18	1	0	3	0	10	1
	I-698 Legal	742	49	1	0	7	0	52	4
	I-700 Legal	13	1	3	0	4	0	6	1
	I-730	8,659	301	1	0	46	3	410	13
	I-751 MFAS	28,545	2,112	0	0	123	9	553	41
	I-765	154,855	11,066	22	1	391	42	1,308	149
	I-817	6,926	639	0	0	36	3	279	28
	I-824	8,588	351	1	0	34	2	263	14
	I-829	179	16	1	0	7	1	89	6
	I-89 & I-20	50	6	50	6	50	6	50	6
	I-89 & I-90	1,478	165	0	1	57	6	154	17
	I-89 & I-181	560	60	5	0	40	4	78	9
	I-89 & I-485	1,994	197	0	1	53	7	212	29
	I-89 & I-765	335,159	9,740	0	0	1,391	40	25,436	271
	I-89 & IV	1,229	113	2	0	112	10	589	79
	I-90	61,616	4,922	3	0	261	21	1,148	134
	N-400	98,231	6,430	0	0	387	25	1,365	67
	N-470	239	20	2	0	48	4	90	7
	N-565	84	4	0	0	42	2	84	4
	N-600	2	1	0	0	1	0	2	1
	N-644	0	6	0	6	0	6	0	6

Report D Daily Direct Labor and Workload by Service Center, Year, Unit, and Form

Unit	Form	Yearly Total		Daily Minimum		Daily Average		Daily Maximum	
		Count	Hours	Count	Hours	Count	Hours	Count	Hours
	Other	0	1	0	1	0	1	0	1
	Unspecified	47,292,247	39,041	0	0	177,125	146	2,365,165	385
Data Entry/Doc Production Summary		48,323,998	99,015	0	0	8,679	18	2,365,165	385
Fltroom Operations									
	Unspecified	9,843,713	110,925	43	2	37,006	417	237,300	862
Fltroom Operations Summary		9,843,713	110,925	43	2	37,006	417	237,300	862
1997 Summary		63,563,630	279,730	0	0	5,490	24	2,365,165	862

Report D Daily Direct Labor and Workload by Service Center, Year, Unit, and Form

Unit	Form	Yearly Total		Daily Minimum		Daily Average		Daily Maximum	
		Count	Hours	Count	Hours	Count	Hours	Count	Hours
Texas Service Center		1998							
Mailroom/Files Assembly									
	BOIR-29	5	0	5	0	5	0	5	0
	FD-258	660,170	3,110	25	0	3,268	15	12,469	62
	I-102	3,317	193	0	0	16	1	192	8
	I-129	69,906	6,066	6	1	274	24	1,146	49
	I-129F	5,622	313	1	0	27	1	219	11
	I-129S	108	3	0	0	12	0	51	2
	I-130	105,015	4,468	1	0	405	17	4,532	159
	I-131	22,951	1,105	6	0	89	4	1,189	14
	I-140	16,292	1,380	1	0	64	5	312	17
	I-181 Copy 2	165,278	1,846	3	0	1,046	12	9,635	107
	I-181 Copy 3	1,669	175	3	1	111	12	625	28
	I-191	110	10	1	0	37	3	77	8
	I-192	299	0	299	0	299	0	299	0
	I-212	2,842	74	0	0	17	0	1,198	7
	I-213	41,698	105	0	0	556	1	2,196	7
	I-290A	239	15	1	0	6	0	143	8
	I-290B	394	34	1	0	4	0	30	7
	I-290C	30	0	1	0	10	0	20	0
	I-360	1,801	160	1	0	8	1	89	7
	I-485 Cuban	487	58	1	0	26	3	113	12
	I-485 E.B.	78,977	8,578	1	0	305	33	1,288	119
	I-485 Family	109	10	1	0	27	3	45	4
	I-485 NACARA	4,604	591	30	3	177	23	294	39
	I-485 Refugee	2	0	2	0	2	0	2	0
	I-512	216	26	0	1	36	4	69	7
	I-326	416	32	1	0	5	0	141	4
	I-539	60,088	3,031	14	1	236	12	810	40
	I-551	116	11	17	1	39	4	74	7
	I-589	14,947	758	0	0	63	3	683	19
	I-601	323	22	1	0	3	0	60	3
	I-612/UBIA	818	30	1	0	11	0	348	7
	I-643	19	1	1	0	2	0	5	0
	I-687	2	0	1	0	1	0	1	0
	I-690 Legal	12	1	0	0	1	0	2	0
	I-694 Legal	114	10	0	0	2	0	4	1
	I-695 Legal	542	27	0	0	6	0	164	7
	I-698 Legal	315	25	0	0	3	0	32	3
	I-700 Legal	336	62	1	0	84	15	327	62
	I-72	36,691	961	2	0	160	4	713	20
	I-730	3,008	122	0	0	28	1	309	8
	I-751 MFAS	38,576	1,673	0	0	156	7	550	26
	I-765	190,457	9,215	1	0	733	35	2,176	83
	I-817	5,364	393	1	0	23	2	267	12
	I-821	66	5	1	0	9	1	47	4

Report D Daily Direct Labor and Workload by Service Center, Year, Unit, and Form

Unit	Form	Yearly Total		Daily Minimum		Daily Average		Daily Maximum	
		Count	Hours	Count	Hours	Count	Hours	Count	Hours
	I-824	7,097	372	1	0	28	1	159	11
	I-829	143	16	1	0	2	0	5	1
	I-864	138	5	1	0	14	1	64	2
	I-865	204	17	1	0	51	4	124	7
	I-90	73,459	3,710	0	0	301	15	1,147	70
	N-400	135,586	10,870	61	7	523	42	1,697	120
	N-470	284	14	1	0	71	3	212	8
	N-365	144	7	1	0	24	1	138	7
	N-600	261	29	0	0	6	1	67	8
	N-643	14	1	1	0	3	0	9	0
	N-644	1	0	1	0	1	0	1	0
	OS-551A	244,484	13,988	0	0	1,116	64	3,903	242
	Unspecified	5,154,803	46,864	2	0	19,163	174	84,557	351
Mailroom/Visa Assembly Summary		7,158,989	128,595	0	0	1,137	19	84,557	351
Data Entry/Doc Production									
	BOIR-29	884	36	1	0	52	2	326	8
	FD-258	346,190	11,949	0	1	1,633	56	5,732	230
	I-102	3,571	287	0	0	16	1	175	8
	I-129	53,625	4,497	8	1	211	18	583	42
	I-129F	4,903	543	0	0	23	3	116	8
	I-129S	350	27	1	0	29	2	124	7
	I-130	92,393	6,251	2	0	371	25	3,135	232
	I-131	11,344	977	1	0	46	4	336	20
	I-140	11,728	1,129	1	0	47	5	172	19
	I-181 Copy 2	78,978	3,779	0	0	479	23	6,953	110
	I-181 Copy 3	5,280	681	25	3	240	31	684	78
	I-191	493	36	0	1	70	5	279	10
	I-192	26	1	1	0	9	0	23	1
	I-212	1,798	107	1	0	10	1	240	8
	I-213	85,582	3,030	1	0	470	17	2,019	57
	I-290A	964	38	1	0	88	3	300	12
	I-290B	92	16	1	0	5	1	10	2
	I-290C	1	0	1	0	1	0	1	0
	I-360	2,153	189	1	0	10	1	360	13
	I-485 Cuban	533	33	15	1	41	4	71	7
	I-485 E.B.	47,918	5,267	1	0	190	24	671	83
	I-485 Family	255	23	25	2	32	3	37	3
	I-485 NACARA	3,381	405	15	2	161	19	330	40
	I-485 Refugee	13	4	13	4	13	4	13	4
	I-512	41	6	41	6	41	6	41	6
	I-526	1,131	51	0	0	12	1	665	7
	I-539	49,641	4,608	5	0	195	18	910	57
	I-551	225	26	0	0	25	3	90	10
	I-589	13,338	1,850	0	0	59	8	1,047	66
	I-601	144	15	0	0	2	0	11	1
	I-612/USIA	1,051	86	0	0	8	1	84	7

Report D Daily Direct Labor and Workload by Service Center, Year, Unit, and Form

Unit	Form	Yearly Total		Daily Minimum		Daily Average		Daily Maximum	
		Count	Hours	Count	Hours	Count	Hours	Count	Hours
	I-643	39	4	1	0	20	2	38	4
	I-687	328	22	1	0	8	1	36	2
	I-690 Legal	8	2	0	0	1	0	1	0
	I-694 Legal	138	16	0	0	2	0	6	1
	I-695 Legal	229	24	0	0	3	0	18	2
	I-698 Legal	276	31	0	0	3	0	13	1
	I-72	44,549	1,044	6	0	236	6	3,212	17
	I-730	2,663	211	0	0	34	3	225	7
	I-751 MPAS	33,293	2,341	0	0	138	10	478	32
	I-765	168,783	17,438	20	2	647	67	1,444	167
	I-817	3,254	265	0	0	21	2	198	13
	I-821	45	7	0	0	11	2	33	6
	I-824	7,585	707	1	0	31	3	149	19
	I-829	424	46	0	0	7	1	120	8
	I-864	1,026	31	1	0	34	1	79	4
	I-865	393	16	1	0	33	1	106	5
	I-89 & I-20	2,303	156	0	0	64	4	354	26
	I-89 & I-90	27,024	1,446	0	0	160	9	2,541	133
	I-89 & I-181	46,380	4,980	0	0	253	27	942	114
	I-89 & I-483	19,450	1,775	3	0	162	15	597	55
	I-89 & I-751	6,556	903	0	0	115	14	356	43
	I-89 & I-765	63,819	4,278	0	1	258	17	1,818	87
	I-89 & IV	184,906	11,689	0	2	746	47	3,479	291
	I-90	67,094	7,475	8	1	271	30	982	116
	N-400	191,723	11,796	18	2	740	46	1,961	146
	N-470	234	34	0	1	26	4	66	7
	N-600	129	15	57	8	65	8	72	8
	N-644	1,163	145	0	0	42	5	120	10
	OS-551A	278,945	36,834	0	0	1,250	161	3,553	413
	Other	22,276	1,816	0	0	183	15	1,402	111
	Unspecified	62,332,448	68,113	7	0	232,384	254	5,308,965	489
Data Entry/Doc Production Summary		64,325,609	219,328	0	0	8,754	30	5,308,965	489
Fileroom Operations									
	N-400	24,717	334	0	0	419	5	1,983	14
	Unspecified	9,208,124	132,318	10	0	32,538	468	380,165	1,045
Fileroom Operations Summary		9,232,841	132,642	0	0	26,997	388	380,165	1,045
1998 Summary		90,709,439	472,565	0	0	5,774	34	5,308,965	1,045

Report D Daily Direct Labor and Workload by Service Center, Year, Unit, and Form

Unit	Form	Yearly Total		Daily Minimum		Daily Average		Daily Maximum	
		Count	Hours	Count	Hours	Count	Hours	Count	Hours
Texas Service Center		1999							
Mailroom/File Assembly									
	FD-258	499,140	1,673	0	0	2,041	7	6,677	29
	I-102	2,916	161	1	0	16	1	102	7
	I-129	65,663	6,485	25	3	238	25	776	73
	I-129F	7,173	531	0	0	33	2	298	13
	I-129S	755	40	0	0	54	3	245	8
	I-130	81,122	3,934	0	0	324	16	1,145	60
	I-131	33,196	1,708	1	0	128	7	477	19
	I-140	15,791	1,495	1	0	69	7	477	58
	I-181 Copy 2	63,997	309	0	0	696	3	3,898	22
	I-181 Copy 3	45,896	2,421	1	0	334	18	2,101	100
	I-191	117	8	20	2	39	3	57	4
	I-192	1	0	1	0	1	0	1	0
	I-212	995	45	1	0	7	0	240	8
	I-213	90,577	97	0	0	755	1	2,344	7
	I-290A	85	6	0	0	2	0	9	1
	I-290B	937	46	1	0	7	0	29	2
	I-290C	28	1	5	0	9	0	13	1
	I-360	1,122	95	1	0	6	1	100	8
	I-485 Asylum	124	14	1	0	16	2	41	5
	I-485 Cuban	12,544	1,486	1	0	58	7	269	26
	I-485 E.B.	33,843	3,617	1	0	137	15	578	57
	I-485 Family	1,631	176	0	0	33	4	133	13
	I-485 NACARA	21,999	2,843	1	0	90	12	349	46
	I-485 Refugee	37	3	1	0	7	1	19	3
	I-512	1	0	0	0	1	0	1	0
	I-526	541	38	1	0	10	1	161	6
	I-539	66,928	3,685	5	1	258	14	1,104	55
	I-551	1,298	67	1	0	68	4	175	7
	I-589	12,929	729	0	0	56	3	773	9
	I-601	599	36	1	0	4	0	101	6
	I-612/USIA	122	7	1	0	2	0	20	1
	I-643	4	1	1	0	1	0	2	1
	I-687	22	2	1	0	7	1	11	1
	I-690 Legal	8	1	1	0	1	0	2	1
	I-694 Legal	208	12	1	0	3	0	9	1
	I-695 Legal	80	6	1	0	2	0	4	1
	I-698 Legal	235	12	0	0	3	0	61	1
	I-700 Legal	0	0	0	0	0	0	0	0
	I-72	46,711	1,432	1	0	184	6	1,129	33
	I-730	104	8	1	0	13	1	89	7
	I-751 MPAS	37,327	1,749	0	0	167	8	722	29
	I-765	162,752	2,494	11	1	621	32	1,468	71
	I-765 TPS	49,045	2,451	1	0	301	15	889	46
	I-817	3,760	238	1	0	19	1	116	8

Report D Daily Direct Labor and Workload by Service Center, Year, Unit, and Form

Unit	Form	Yearly Total		Daily Minimum		Daily Average		Daily Maximum	
		Count	Hours	Count	Hours	Count	Hours	Count	Hours
	I-821	626	38	0	0	18	1	107	5
	I-821 TPS	51,317	2,741	1	0	304	16	879	51
	I-824	6,126	347	1	0	26	1	125	8
	I-829	216	25	1	0	2	0	24	4
	I-864	317	12	1	0	32	1	141	4
	I-865	680	53	1	0	57	4	135	8
	I-89 Only	58,716	1,057	0	0	334	9	2,584	60
	I-90	84,436	4,421	6	0	342	18	1,972	52
	N-400	127,145	7,541	31	3	497	29	3,082	145
	N-600	149	10	1	0	8	1	116	7
	N-644	645	35	11	1	72	4	139	8
	OS-551A	343,017	19,909	1	0	1,309	76	4,374	293
	Unspecified	5,853,206	53,122	0	0	22,088	200	53,830	305
Mailroom/PS Assembly Summary		7,788,761	135,462	0	0	1,107	19	53,830	305
Data Entry/Doc Production									
	EOIR-29	31	4	3	1	8	1	11	2
	FD-258	515,070	15,433	13	2	1,929	58	9,531	184
	I-102	3,362	272	1	0	17	1	146	9
	I-129	64,911	4,275	11	1	252	17	752	56
	I-129F	6,285	607	0	0	30	3	172	14
	I-129S	197	13	3	0	33	2	72	5
	I-130	75,820	3,632	1	0	331	16	1,021	45
	I-131	24,403	1,725	1	0	95	7	378	23
	I-140	13,073	948	0	0	59	4	420	28
	I-181 Copy 2	76,240	2,556	1	0	605	20	4,864	114
	I-181 Copy 3	65,350	6,704	0	0	280	29	1,479	112
	I-191	455	17	0	1	114	4	311	7
	I-212	724	57	1	0	5	0	28	3
	I-213	56,818	1,965	6	0	531	15	1,863	51
	I-290A	202	8	1	0	67	3	191	7
	I-290B	139	24	1	0	9	2	19	4
	I-360	825	57	0	0	5	0	25	1
	I-485 Anyham	24	4	1	0	5	1	16	3
	I-485 Cuban	12,252	868	1	0	58	4	313	19
	I-485 DED Haiti	23	4	10	1	12	2	13	2
	I-485 E.B.	21,932	2,371	0	0	88	9	286	36
	I-485 Family	1,023	109	1	0	22	2	48	8
	I-485 NACARA	18,340	1,882	2	0	74	8	294	30
	I-485 Refugee	22	2	22	2	22	2	22	2
	I-512	2	0	2	0	2	0	2	0
	I-526	174	14	1	0	4	0	54	3
	I-539	56,680	3,497	6	0	219	14	1,435	73
	I-551	164	20	0	2	33	4	62	7
	I-589	12,515	902	6	0	61	4	328	19
	I-601	802	60	0	0	5	0	93	6
	I-612/USIA	942	60	1	0	12	1	75	8

Report D Daily Direct Labor and Workload by Service Center, Year, Unit, and Form

Unit	Form	Yearly Total		Daily Minimum		Daily Average		Daily Maximum	
		Count	Hours	Count	Hours	Count	Hours	Count	Hours
	I-687	484	30	1	0	13	1	75	6
	I-690 Legal	3	0	1	0	1	0	1	0
	I-694 Legal	229	19	1	0	3	0	14	1
	I-695 Legal	87	11	0	0	2	0	7	1
	I-698 Legal	180	17	0	0	2	0	8	1
	I-72	50,982	712	0	0	254	4	1,021	15
	I-730	75	5	75	5	75	5	75	5
	I-751 MFAS	28,255	1,697	1	0	125	7	411	22
	I-765	154,648	14,206	8	1	579	53	1,276	131
	I-765 TPS	46,535	4,405	1	0	248	23	969	71
	I-817	3,285	305	0	0	18	2	63	6
	I-821	582	52	1	0	28	2	77	8
	I-821 TPS	47,437	3,990	1	0	252	21	986	74
	I-824	6,363	560	1	0	26	2	134	13
	I-829	215	20	1	0	2	0	26	3
	I-864	96	6	1	0	14	1	42	3
	I-865	313	19	89	4	104	6	125	7
	I-881	4,688	111	0	1	195	5	667	11
	I-89 & I-20	341	19	0	0	68	4	144	7
	I-89 & I-90	9,157	381	0	0	79	3	1,102	18
	I-89 & I-181	35,090	2,084	0	0	232	14	1,199	86
	I-89 & I-485	22,165	1,933	2	0	175	15	832	67
	I-89 & I-751	33,710	3,555	0	0	177	19	743	96
	I-89 & I-765	15,356	898	2	0	94	6	371	38
	I-89 & IV	375,431	18,252	38	2	1,467	71	5,477	264
	I-90	81,015	7,232	1	0	321	29	1,094	90
	N-400	250,412	13,327	0	1	967	51	2,690	111
	N-565	1	0	1	0	1	0	1	0
	N-644	327	37	36	3	55	6	96	7
	OS-531A	404,186	30,203	6	1	1,531	190	3,467	457
	Other	225	22	0	0	38	4	70	7
	Unspecified	107,749,292	58,300	32	7	395,246	213	1,020,898	357
Data Entry/Doc Production Summary		110,350,565	239,935	0	0	13,902	29	1,020,898	457
Fltroom Operations									
	I-72	94,667	3,231	0	1	686	23	5,961	85
	N-400	2,201	36	0	0	76	1	655	8
	Unspecified	10,097,146	149,895	70	7	36,321	539	501,268	920
Fltroom Operations Summary		10,194,014	153,162	0	0	22,906	344	501,268	920
1999 Summary		128,333,340	518,619	0	0	8,323	34	1,020,898	920

Report D Daily Direct Labor and Workload by Service Center, Year, Unit, and Form

Unit	Form	Yearly Total		Daily Minimum		Daily Average		Daily Maximum	
		Count	Hours	Count	Hours	Count	Hours	Count	Hours
Texas Service Center		2000							
Maintenance/Photo Assembly									
	FD-258	103,924	241	25	0	1,332	3	11,714	8
	I-102	1,384	75	0	0	19	1	116	7
	I-129	29,799	2,987	47	6	320	28	771	63
	I-129F	3,768	318	1	0	51	4	192	17
	I-129S	198	8	1	0	66	3	192	8
	I-130	26,287	1,400	1	0	289	15	1,018	53
	I-131	20,339	1,831	11	1	205	10	444	32
	I-140	5,445	540	0	0	79	8	321	32
	I-181 Copy 2	36,094	49	0	0	2,406	3	7,300	8
	I-181 Copy 3	31,449	1,441	20	1	366	17	1,439	65
	I-212	80	4	1	0	3	0	10	0
	I-213	10,405	13	1	0	1,156	1	2,800	4
	I-246	27	2	1	0	4	0	9	1
	I-290A	1	0	1	0	1	0	1	0
	I-290B	217	9	1	0	7	0	34	1
	I-290C	4	0	4	0	4	0	4	0
	I-360	731	57	1	0	10	1	38	3
	I-485 Asylum	105	5	1	0	11	1	55	3
	I-485 Cuban	4,985	539	1	0	38	7	182	22
	I-485 DED Holdin	33	3	0	0	17	2	33	3
	I-485 E.B.	12,455	1,434	2	0	128	15	515	62
	I-485 Family	115	10	0	0	19	2	69	6
	I-485 NACARA	21,510	2,726	3	0	226	29	741	106
	I-485 Refugee	1	0	1	0	1	0	1	0
	I-526	75	12	1	0	3	1	28	6
	I-539	29,198	1,399	16	1	314	15	1,695	29
	I-551	220	19	2	0	55	5	110	11
	I-589	5,089	177	2	0	64	2	199	8
	I-601	301	30	1	0	5	0	53	7
	I-612/USIA	56	2	1	0	4	0	17	0
	I-694 Legal	7	1	1	0	1	0	2	0
	I-695 Legal	26	2	1	0	2	0	5	0
	I-696 Legal	52	3	1	0	3	0	15	1
	I-72	16,955	626	2	0	204	8	725	30
	I-730	1	0	1	0	1	0	1	0
	I-751 MPAS	10,669	574	1	0	130	7	553	55
	I-765	70,093	4,427	91	6	701	44	1,650	102
	I-765 TPS	826	46	1	0	69	4	142	7
	I-817	1,130	58	1	0	14	1	49	3
	I-821	10	2	1	0	2	0	5	1
	I-821 TPS	190	8	1	0	38	2	179	6
	I-824	2,272	134	0	0	26	2	176	7
	I-829	45	5	1	0	2	0	14	2
	I-864	187	11	1	0	21	1	60	3

Report D Daily Direct Labor and Workload by Service Center, Year, Unit, and Form

Unit	Form	Yearly Total		Daily Minimum		Daily Average		Daily Maximum	
		Count	Hours	Count	Hours	Count	Hours	Count	Hours
	I-99 Only	30,011	639	8	0	455	10	3,504	57
	I-90	49,005	2,789	57	3	539	31	1,329	86
	N-400	36,154	2,082	74	4	365	21	772	52
	N-470	82	7	82	7	82	7	82	7
	N-565	1	0	1	0	1	0	1	0
	N-600	3	0	3	0	3	0	3	0
	N-644	246	13	113	7	123	7	133	7
	OS-SS1A	106,548	5,965	244	8	1,146	63	4,020	207
	Unspecified	2,077,579	20,428	1,036	12	20,570	202	46,749	338
Mailroom/File Assembly Summary		2,745,967	51,820	0	0	1,152	22	46,749	338
Data Entry/Doc Production									
	BOIR-29	36	8	1	0	5	1	15	3
	FD-258	78,813	2,106	0	2	830	22	2,715	47
	I-102	1,481	133	1	0	30	2	127	7
	I-129	25,913	1,613	56	4	285	18	589	34
	I-129F	2,802	323	1	0	39	5	160	18
	I-130	27,591	1,328	3	0	325	14	1,175	41
	I-131	15,573	1,159	1	0	159	12	457	28
	I-140	4,684	331	1	0	66	5	245	16
	I-181 Copy 2	34,897	921	8	0	918	24	4,178	78
	I-181 Copy 3	33,986	3,575	10	1	341	36	792	82
	I-212	70	7	1	0	4	0	39	5
	I-213	13,989	333	54	1	360	13	1,353	36
	I-290B	189	33	1	0	8	1	26	4
	I-360	438	29	1	0	6	0	25	1
	I-485 Asylum	106	5	13	1	35	2	63	2
	I-485 Cuban	3,787	282	1	0	60	4	193	13
	I-485 DHD Health	16	2	16	2	16	2	16	2
	I-485 E.B.	10,183	1,061	1	0	113	12	425	37
	I-485 Family	25	2	25	2	25	2	25	2
	I-485 NACARA	17,395	1,528	3	0	179	16	568	46
	I-326	46	4	1	0	2	0	6	0
	I-539	23,185	1,940	28	2	252	15	702	35
	I-589	6,087	422	3	0	75	5	349	18
	I-601	226	16	1	0	3	0	9	1
	I-612/USIA	237	16	1	0	7	1	43	3
	I-694 Legal	8	1	1	0	1	0	3	0
	I-695 Legal	19	2	1	0	1	0	3	0
	I-698 Legal	35	3	1	0	2	0	7	1
	I-72	20,542	292	56	1	260	4	754	11
	I-730	89	8	39	2	45	4	50	6
	I-751 MFAS	8,245	438	3	0	97	5	284	21
	I-765	58,833	5,307	6	1	588	53	987	93
	I-765 TPS	92	15	1	0	4	1	25	7
	I-817	737	48	2	0	12	1	44	3
	I-821	14	1	0	0	2	0	4	0

Report D Daily Direct Labor and Workload by Service Center, Year, Unit, and Form

Unit	Form	Yearly Total		Daily Minimum		Daily Average		Daily Maximum	
		Count	Hours	Count	Hours	Count	Hours	Count	Hours
	I-821 TPS	98	11	1	0	4	0	40	6
	I-824	2,493	246	1	0	28	3	247	18
	I-829	29	2	1	0	2	0	7	1
	I-864	5	0	1	0	2	0	3	0
	I-881	211	21	0	4	53	5	211	7
	I-89 & I-90	363	28	2	0	21	2	77	7
	I-89 & I-181	28,309	1,991	2	0	315	18	1,165	58
	I-89 & I-485	13,964	1,088	1	0	249	19	842	66
	I-89 & I-751	8,241	750	0	0	125	11	793	51
	I-89 & I-765	2,557	161	8	1	80	5	195	12
	I-89 & IV	124,015	6,977	236	14	1,378	78	4,466	248
	I-90	37,529	3,207	2	0	408	35	1,040	91
	N-400	62,915	4,048	0	2	629	40	2,089	73
	OS-551A	127,512	15,703	22	3	1,357	167	4,156	465
	Other	0	0	0	0	0	0	0	0
	Unspecified	44,497,655	17,642	30	1	436,252	173	1,094,604	264
Data Entry/Doc Production Summary		45,295,665	74,843	0	0	16,851	28	1,094,604	465
Fltroom Operations									
	I-72	24,484	1,209	0	0	263	13	2,991	38
	Unspecified	2,628,034	48,250	0	0	25,765	473	43,559	612
Fltroom Operations Summary		2,652,518	49,459	0	0	13,603	254	43,559	612
2000 Summary		50,694,150	173,322	0	0	9,625	33	1,094,604	612

Report D Daily Direct Labor and Workload by Service Center, Year, Unit, and Form

Unit	Form	Yearly Total	Daily Minimum	Daily Average	Daily Maximum
		Count Hours	Count Hours	Count Hours	Count Hours
Texas Service Center Summary		373,523,504 643,300	0 0	6,700 29	5,308,965 1,045

Report D Daily Direct Labor and Workload by Service Center, Year, Unit, and Form

Unit	Form	Yearly Total		Daily Minimum		Daily Average		Daily Maximum	
		Count	Hours	Count	Hours	Count	Hours	Count	Hours
Vermont Service Center		1996							
Mailroom/Title Assembly									
	BOIR-29	2,974	146	1	0	11	1	82	4
	I-102	3,897	165	1	0	15	1	173	3
	I-129	87,486	4,793	2	0	322	18	554	35
	I-129F	4,723	226	1	0	19	1	80	4
	I-129S	181	13	1	0	3	0	65	4
	I-130	208,436	8,248	2	0	778	33	5,422	124
	I-131	275	15	1	0	5	0	131	7
	I-140	27,974	1,614	1	0	102	6	275	15
	I-191	77	7	1	0	7	1	64	6
	I-192	14	24	0	0	1	1	2	6
	I-212	692	50	1	0	3	0	12	1
	I-290A	84	8	1	0	1	0	5	1
	I-290B	2,118	115	1	0	8	0	67	2
	I-290C	11	1	1	0	2	0	5	0
	I-360	3,789	186	1	0	14	1	78	3
	I-485 E.B.	20,065	1,772	1	0	80	7	491	34
	I-526	186	20	1	0	2	0	28	6
	I-539	71,531	3,086	11	0	263	11	483	22
	I-589	21,735	2,824	1	0	88	11	610	65
	I-601	146	13	1	0	1	0	13	0
	I-612/USIA	2,452	85	1	0	11	0	68	2
	I-643	2,379	87	1	0	19	1	106	3
	I-687	90	2	3	0	45	1	87	2
	I-690 Legal	19	2	1	0	1	0	2	0
	I-694 Legal	228	19	1	0	2	0	5	1
	I-695 Legal	519	32	1	0	3	0	101	2
	I-698 Legal	294	23	1	0	2	0	6	1
	I-730	390	21	30	1	98	5	160	7
	I-751 MFAS	44,176	2,295	1	0	174	9	401	20
	I-765	209,790	7,935	4	0	795	30	5,837	62
	I-817	667	40	0	0	4	0	126	5
	I-824	12,356	536	1	0	46	2	101	6
	I-829	165	8	1	0	5	0	69	2
	I-90	100,597	2,840	1	0	381	11	2,031	47
	N-400	255,019	17,426	1	0	952	65	2,565	140
	N-470	404	30	1	0	34	2	112	7
	N-565	627	35	1	0	4	0	36	1
	N-600	2,003	104	1	0	10	1	80	7
	N-643	516	32	1	0	4	0	42	2
	N-644	2	0	2	0	2	0	2	0
	Unspecified	4,101,811	41,375	0	15	14,597	147	61,453	2,959
Mailroom/Title Assembly Summary		5,191,098	96,674	0	0	772	14	61,453	2,959
Data Entry/Doc Production									

Report D Daily Direct Labor and Workload by Service Center, Year, Unit, and Form

Unit	Form	Yearly Total		Daily Maximum		Daily Average		Daily Maximum	
		Count	Hours	Count	Hours	Count	Hours	Count	Hours
	BOIR-29	2,624	179	0	0	12	1	126	8
	I-102	3,383	217	1	0	15	1	112	7
	I-129	75,102	5,323	10	1	320	23	662	56
	I-129F	4,164	323	1	0	19	1	91	7
	I-129S	430	31	1	0	6	0	42	2
	I-130	168,379	10,194	1	0	699	42	1,454	90
	I-131	223	13	1	0	7	0	42	3
	I-140	25,923	1,909	4	0	111	8	267	17
	I-191	239	27	1	0	22	2	92	13
	I-192	20	1	1	0	1	0	5	1
	I-212	739	43	1	0	4	0	55	3
	I-290A	2,158	180	1	0	10	1	32	3
	I-290B	1,461	105	1	0	7	0	45	2
	I-290C	101	9	1	0	2	0	8	1
	I-360	3,644	300	2	0	16	1	89	6
	I-485 E.B.	14,730	1,671	5	0	64	7	488	37
	I-526	174	10	1	0	2	0	14	2
	I-539	61,134	3,354	12	1	260	14	676	41
	I-589	15,679	1,102	1	0	71	5	559	37
	I-601	183	7	1	0	2	0	56	3
	I-612/USIA	2,239	99	1	0	11	0	60	3
	I-643	2,357	161	1	0	22	2	116	13
	I-687	9	0	1	0	2	0	2	0
	I-690 Legal	22	1	1	0	2	0	12	1
	I-694 Legal	184	13	1	0	4	0	12	1
	I-695 Legal	327	26	1	0	7	1	27	2
	I-698 Legal	214	19	1	0	5	0	12	2
	I-730	99	11	1	0	17	2	37	4
	I-751 MFAS	37,988	3,419	2	0	164	15	437	37
	I-765	184,760	9,805	1	0	783	42	2,083	92
	I-817	443	32	1	0	3	0	18	2
	I-824	11,353	742	3	0	49	3	142	8
	I-829	159	11	1	0	7	0	91	4
	I-89 & I-765	632,454	28,118	0	3	2,669	119	29,834	3,246
	I-89 & IV	86	4	0	1	43	2	86	4
	I-90	143,216	6,615	7	0	612	28	53,394	2,180
	N-400	227,205	13,236	4	0	984	57	2,430	143
	N-470	308	20	1	0	31	2	83	6
	N-565	516	33	1	0	5	0	50	4
	N-600	1,028	64	1	0	9	1	83	6
	N-643	474	36	1	0	5	0	66	6
	Other	214	10	86	4	107	5	128	6
	Unspecified	76,071,069	31,770	3	6	305,306	128	3,854,018	3,517
Data Entry/Doc Production Summary		77,697,214	119,244	0	0	13,120	20	3,854,018	3,517
Fillroom Operations									
	Unspecified	12,643,081	109,007	45	4	49,195	424	853,091	4,624

Report D Daily Direct Labor and Workload by Service Center, Year, Unit, and Form

Unit	Form	Yearly Total	Daily Minimum		Daily Average		Daily Maximum	
		Count Hours	Count	Hours	Count	Hours	Count	Hours
Fluorescein Operations Summary		12,643,081 109,007	45	4	49,195	424	853,091	4,624
1996 Summary		95,531,393 325,125	0	0	7,402	25	3,854,018	4,624

Report D Daily Direct Labor and Workload by Service Center, Year, Unit, and Form

Unit	Form	Yearly Total		Daily Minimum		Daily Average		Daily Maximum	
		Count	Hours	Count	Hours	Count	Hours	Count	Hours
Vermont Service Center		1997							
Mallroom/File Assembly									
	BOIR-29	4,470	182	1	0	16	1	89	2
	I-102	4,931	174	1	0	18	1	59	3
	I-129	106,361	4,737	10	1	371	17	887	35
	I-129F	5,463	256	1	0	21	1	87	5
	I-129S	438	20	1	0	8	0	103	3
	I-130	231,127	8,858	1	0	800	31	2,069	97
	I-131	6,764	256	1	0	25	1	223	8
	I-140	30,820	1,411	1	0	108	5	614	20
	I-191	164	11	1	0	18	1	102	7
	I-192	10	1	1	0	1	0	1	0
	I-212	1,207	68	1	0	5	0	17	1
	I-290A	71	6	1	0	1	0	4	0
	I-290B	2,025	97	1	0	7	0	60	1
	I-290C	1	0	1	0	1	0	1	0
	I-360	10,124	425	1	0	36	1	300	8
	I-485 E.B.	97,124	6,992	0	0	349	25	1,135	74
	I-526	281	23	1	0	3	0	67	7
	I-539	85,973	2,813	5	0	300	10	660	28
	I-589	16,859	2,227	2	1	69	9	281	44
	I-601	560	41	1	0	3	0	93	7
	I-612/USIA	2,464	91	1	0	11	0	76	3
	I-643	2,349	76	0	0	18	1	100	3
	I-687	207	7	1	0	104	3	206	6
	I-690 Legal	286	7	1	0	32	1	276	6
	I-694 Legal	145	12	1	0	1	0	6	0
	I-695 Legal	435	26	1	0	3	0	41	1
	I-698 Legal	290	20	1	0	2	0	7	0
	I-751 MPAS	41,461	1,809	1	0	161	7	406	16
	I-765	233,257	7,137	8	1	813	25	1,884	62
	I-817	450	29	1	0	3	0	17	3
	I-824	13,981	526	1	0	49	2	172	5
	I-829	92	7	1	0	2	0	29	1
	I-90	61,766	1,757	1	0	248	7	1,813	23
	N-400	229,032	19,065	0	2	792	66	2,757	150
	N-470	176	9	1	0	8	0	153	7
	N-563	677	31	1	0	5	0	19	1
	N-600	3,326	141	1	0	22	1	93	4
	N-643	497	26	1	0	5	0	38	6
	Unspecified	4,920,657	41,767	0	0	16,348	139	45,710	288
Mallroom/File Assembly Summary		6,116,520	101,138	0	0	867	14	45,710	288
Data Entry/Doc Production									
	BOIR-29	4,025	236	1	0	20	1	98	6
	I-102	4,722	272	0	0	20	1	105	7

Report D Daily Direct Labor and Workload by Service Center, Year, Unit, and Form

Unit	Form	Yearly Total		Daily Minimum		Daily Average		Daily Maximum	
		Count	Hours	Count	Hours	Count	Hours	Count	Hours
	I-129	97,498	6,153	21	2	381	24	1,039	54
	I-129F	4,943	352	1	0	25	2	155	9
	I-129S	391	27	0	0	5	0	54	3
	I-130	196,965	10,519	1	0	769	41	2,529	124
	I-131	5,170	370	1	0	21	1	287	17
	I-140	28,754	1,819	1	0	114	7	488	31
	I-191	10	1	1	0	1	0	2	0
	I-192	26	2	1	0	3	0	16	1
	I-212	1,170	74	1	0	6	0	25	2
	I-290A	2,594	174	1	0	13	1	58	4
	I-290B	1,844	111	1	0	10	1	53	4
	I-290C	51	4	1	0	2	0	9	1
	I-360	9,354	625	1	0	38	3	354	20
	I-485 E.B.	52,607	6,199	2	0	205	24	497	62
	I-526	187	13	1	0	2	0	21	2
	I-539	73,845	3,999	13	1	290	14	873	33
	I-589	11,047	814	1	0	51	4	155	16
	I-601	315	14	1	0	3	0	99	2
	I-612/USIA	2,365	112	1	0	14	1	90	4
	I-643	1,930	119	1	0	25	2	274	7
	I-687	136	7	1	0	15	1	73	3
	I-690 Legal	6	0	1	0	2	0	2	0
	I-694 Legal	118	9	1	0	3	0	15	1
	I-695 Legal	330	22	1	0	8	1	22	2
	I-698 Legal	192	14	1	0	4	0	15	1
	I-700 Legal	66	5	1	0	33	3	65	5
	I-730	120	7	120	7	120	7	120	7
	I-751 MFAS	36,540	2,883	2	0	148	12	733	47
	I-765	214,808	10,490	73	2	833	41	1,689	83
	I-817	283	21	1	0	3	0	11	1
	I-824	13,263	763	1	0	52	3	254	12
	I-829	251	16	1	0	17	1	87	5
	I-89 & I-90	3,557	338	0	0	198	19	641	52
	I-89 & I-181	2,730	399	0	5	144	19	292	33
	I-89 & I-485	1,386	117	16	1	82	7	169	18
	I-89 & I-765	500,777	18,766	0	1	1,956	73	6,203	164
	I-90	68,158	3,842	1	0	278	16	804	65
	N-400	215,656	16,139	0	1	833	62	1,590	122
	N-470	218	18	1	0	36	3	67	7
	N-565	535	35	1	0	5	0	19	1
	N-600	1,103	69	1	0	10	1	52	3
	N-643	379	26	1	0	4	0	23	2
	Other	760	4	25	0	152	1	334	4
	Unspecified	100,821,517	38,747	1,813	11	389,272	150	830,969	372
	Data Entry/Doc Production Summary	102,582,002	124,196	0	0	16,572	20	830,969	372
	Microfilm Operations								

Report D Daily Direct Labor and Workload by Service Center, Year, Unit, and Form

Unit	Form	Yearly Total		Daily Minimum		Daily Average		Daily Maximum	
		Count	Hours	Count	Hours	Count	Hours	Count	Hours
	Unspecified	12,887,490	114,705	319	21	49,952	445	112,102	625
Floresca Operations Summary		12,887,490	114,705	319	21	49,952	445	112,102	625
1997 Summary		121,386,012	340,039	0	0	8,997	25	830,969	625

Report D Daily Direct Labor and Workload by Service Center, Year, Unit, and Form

Unit	Form	Yearly Total		Daily Minimum		Daily Average		Daily Maximum	
		Count	Hours	Count	Hours	Count	Hours	Count	Hours
Vermont Service Center		1998							
Mallroom/File Assembly									
	BOIR-29	2,165	119	1	0	8	0	47	2
	I-102	4,914	241	1	0	18	1	208	13
	I-129	142,683	8,122	28	2	504	29	1,679	98
	I-129F	6,300	347	1	0	25	1	196	8
	I-129S	270	18	0	0	5	0	80	3
	I-130	140,166	8,916	1	0	497	32	3,108	140
	I-131	11,198	571	1	0	42	2	375	13
	I-140	28,413	1,738	5	0	102	6	291	17
	I-181 Copy 2	141,797	4,877	0	0	660	23	3,981	76
	I-181 Copy 3	5,607	501	60	7	244	22	578	51
	I-191	292	2	1	0	24	0	274	1
	I-192	17	1	1	0	2	0	6	0
	I-212	832	63	1	0	3	0	16	1
	I-290A	51	3	1	0	2	0	12	1
	I-290B	3,206	186	1	0	12	1	60	3
	I-290C	23	1	2	0	4	0	6	0
	I-360	7,648	430	1	0	28	2	495	23
	I-485 Cuban	38	5	38	5	38	5	38	5
	I-485 E.B.	64,948	5,435	0	1	240	20	1,454	74
	I-485 Family	177	15	1	0	8	1	16	1
	I-526	520	35	1	0	5	0	112	8
	I-539	90,735	4,245	8	1	321	15	744	36
	I-551	10	1	10	1	10	1	10	1
	I-589	15,879	2,317	3	0	64	9	521	35
	I-601	415	32	1	0	2	0	44	2
	I-612/UEIA	1,953	81	1	0	9	0	56	2
	I-643	2,322	94	1	0	17	1	300	8
	I-687	2	0	2	0	2	0	2	0
	I-690 Legal	9	1	1	0	1	0	1	0
	I-694 Legal	77	7	1	0	1	0	4	0
	I-695 Legal	209	16	1	0	2	0	17	1
	I-698 Legal	155	13	1	0	2	0	8	1
	I-72	105	5	43	2	53	3	62	3
	I-730	32	0	2	0	16	0	30	0
	I-751 MFAS	56,995	2,561	1	0	308	9	570	29
	I-765	219,940	10,425	15	1	774	37	2,215	101
	I-817	995	64	1	0	10	1	214	7
	I-821	3	1	1	0	2	0	2	1
	I-824	12,222	522	1	0	43	2	112	6
	I-829	102	7	1	0	2	0	29	1
	I-864	36	2	1	0	12	1	34	1
	I-865	188	6	1	0	24	1	79	6
	I-90	64,744	2,498	1	0	251	10	1,169	27
	N-400	241,079	19,222	9	1	840	67	3,594	173

Report D Daily Direct Labor and Workload by Service Center, Year, Unit, and Form

Unit	Form	Yearly Total		Daily Minimum		Daily Average		Daily Maximum	
		Count	Hours	Count	Hours	Count	Hours	Count	Hours
	N-470	164	16	1	0	9	1	76	7
	N-565	945	66	1	0	5	0	30	2
	N-600	2,769	193	1	0	15	1	48	4
	N-643	782	60	0	0	5	0	28	2
	OS-551A	10,418	1,322	47	7	282	36	602	73
	Unspecified	5,929,907	61,999	0	2	19,966	207	36,261	353
Mailroom/File Assembly Summary		7,214,217	137,822	0	0	1,000	19	36,261	353
Data Entry/Doc Production									
	BOIR-29	1,828	109	1	0	8	0	57	3
	FD-258	155,477	8,775	0	2	1,127	64	2,409	115
	I-102	3,716	201	1	0	15	1	112	7
	I-129	129,225	8,278	1	0	497	32	1,767	112
	I-129F	5,529	399	1	0	24	2	97	7
	I-129S	801	48	1	0	8	0	102	7
	I-130	124,551	9,139	1	0	474	35	1,636	128
	I-131	7,904	511	1	0	32	2	134	9
	I-140	26,301	1,899	1	0	105	7	359	26
	I-181 Copy 2	79,083	2,818	3	0	444	16	2,370	60
	I-181 Copy 3	176	13	0	1	88	7	176	13
	I-191	10	1	1	0	1	0	1	0
	I-192	15	1	1	0	1	0	3	0
	I-212	766	49	0	0	4	0	33	3
	I-213	3	0	3	0	3	0	3	0
	I-290A	3,298	185	1	0	14	1	48	3
	I-290B	2,878	147	1	0	12	1	46	3
	I-290C	32	3	0	0	1	0	4	0
	I-360	6,702	432	1	0	27	2	525	27
	I-485 Cuban	8	1	1	0	3	0	5	1
	I-485 E.B.	39,450	5,121	1	0	199	21	548	71
	I-526	325	17	1	0	5	0	114	5
	I-539	76,338	3,738	6	0	295	14	788	37
	I-589	8,608	745	1	0	36	3	164	16
	I-601	284	19	1	0	2	0	17	1
	I-612/UBIA	1,884	95	1	0	9	0	88	4
	I-643	360	35	1	0	15	1	67	7
	I-687	68	5	1	0	3	0	11	1
	I-690 Legal	5	0	1	0	1	0	1	0
	I-694 Legal	75	4	1	0	2	0	9	1
	I-695 Legal	101	7	1	0	3	0	12	1
	I-698 Legal	143	8	1	0	3	0	9	1
	I-730	95	4	17	1	32	1	46	2
	I-751 MFAR	42,660	3,878	0	2	174	15	514	43
	I-765	201,911	11,591	51	3	768	44	1,879	137
	I-817	383	30	0	0	5	0	80	7
	I-821	1	0	1	0	1	0	1	0
	I-824	11,446	634	1	0	46	3	234	10

Report D Daily Direct Labor and Workload by Service Center, Year, Unit, and Form

Unit	Form	Yearly Total		Daily Minimum		Daily Average		Daily Maximum	
		Count	Hours	Count	Hours	Count	Hours	Count	Hours
	I-329	114	9	1	0	3	0	22	2
	I-864	11	1	1	0	2	0	3	0
	I-865	1,519	70	2	0	32	1	113	6
	I-89 & I-90	75,112	6,674	3	0	307	27	1,712	136
	I-89 & I-181	129,032	11,492	1	0	516	46	3,278	129
	I-89 & I-485	19,900	1,620	0	0	120	10	831	60
	I-89 & I-751	10,160	1,171	0	0	129	15	539	78
	I-89 & I-765	389,267	19,139	5	1	1,474	72	4,837	167
	I-89 & TV	9,521	1,295	14	3	238	32	510	81
	I-90	61,462	4,139	1	0	243	16	678	44
	N-400	309,511	20,731	17	2	1,181	79	3,868	228
	N-470	295	27	1	0	27	2	84	7
	N-565	623	39	1	0	5	0	14	1
	N-600	1,027	62	1	0	7	0	40	2
	N-643	388	26	1	0	3	0	10	1
	N-644	0	5	0	5	0	5	0	5
	Other	1,561	33	58	1	223	5	537	8
	Unspecified	96,475,902	57,028	133	0	362,042	210	742,862	362
Data Entry/Doc Production Summary		100,417,445	182,062	0	0	13,206	24	742,862	362
Fileroom Operations									
	N-400	49,116	3,242	0	0	317	21	5,921	166
	Unspecified	11,232,436	171,708	553	0	40,404	618	79,114	955
Fileroom Operations Summary		11,281,552	174,950	0	0	26,054	404	79,114	955
1998 Summary		118,913,214	494,033	0	0	7,796	32	742,862	955

Report D Daily Direct Labor and Workload by Service Center, Year, Unit, and Form

Unit	Form	Yearly Total		Daily Maximum		Daily Average		Daily Maximum	
		Count	Hours	Count	Hours	Count	Hours	Count	Hours
Vermont Service Center		1999							
Mailroom/Files Assembly									
	BOIR-29	1,145	60	1	0	5	0	24	1
	FD-238	455,281	453	1	0	2,158	2	5,720	11
	G-625	29,225	1,398	1	0	183	8	653	36
	I-102	5,153	197	1	0	19	1	155	8
	I-129	145,127	9,096	1	0	526	33	1,099	80
	I-129F	8,667	469	1	0	34	2	155	8
	I-129S	890	48	1	0	8	0	116	7
	I-130	128,896	8,998	1	0	465	32	1,212	98
	I-131	20,307	918	1	0	78	4	236	15
	I-140	36,473	2,126	1	0	134	8	400	28
	I-181 Copy 2	72,575	389	1	0	372	2	3,781	15
	I-181 Copy 3	72,930	5,547	0	0	321	24	1,541	141
	I-191	49	4	1	0	5	0	40	4
	I-192	8	1	1	0	1	0	1	0
	I-212	624	43	1	0	3	0	14	1
	I-213	1	0	1	0	1	0	1	0
	I-290A	77	5	1	0	2	0	11	0
	I-290B	2,765	120	1	0	11	0	48	2
	I-290C	22	1	1	0	6	0	14	0
	I-360	5,575	289	1	0	21	1	89	7
	I-485 Asylum	51	13	1	0	5	1	29	7
	I-485 DED Haiti	19	1	1	0	4	0	7	0
	I-485 E.R.	55,357	4,832	21	3	212	19	797	55
	I-485 Family	6,745	712	1	0	27	3	162	24
	I-485 Refugee	16	1	1	0	3	0	5	0
	I-526	154	11	0	0	4	0	29	4
	I-539	101,808	4,287	3	0	368	15	1,163	42
	I-551	143	11	37	2	48	4	69	8
	I-589	12,166	1,875	1	0	52	8	303	21
	I-601	426	31	1	0	2	0	58	2
	I-612/USIA	2,036	71	1	0	10	0	63	2
	I-643	197	9	1	0	4	0	40	2
	I-687	15	1	1	0	4	0	10	1
	I-690 Legal	10	1	1	0	1	0	1	0
	I-694 Legal	113	9	1	0	1	0	5	1
	I-695 Legal	96	8	1	0	2	0	7	1
	I-698 Legal	139	9	1	0	2	0	36	1
	I-72	162,818	1,934	1	0	693	8	1,583	19
	I-730	310	15	3	0	103	5	174	8
	I-751 MFAS	51,473	2,448	3	0	193	9	665	38
	I-765	225,873	11,787	1	0	827	43	2,510	130
	I-765 TPS	32,046	1,346	1	0	200	8	861	33
	I-817	235	21	1	0	3	0	25	2
	I-821	5,381	10	1	0	598	1	5,264	4

Report D Daily Direct Labor and Workload by Service Center, Year, Unit, and Form

Unit	Form	Yearly Total		Daily Minimum		Daily Average		Daily Maximum	
		Count	Hours	Count	Hours	Count	Hours	Count	Hours
	I-821 TPS	36,169	1,713	1	0	217	10	938	40
	I-824	10,342	441	1	0	38	2	118	4
	I-829	35	3	1	0	1	0	3	1
	I-864	69	3	1	0	5	0	24	1
	I-865	1,110	25	1	0	17	0	72	7
	I-881	17,056	3,157	0	0	124	23	258	57
	I-89 Only	15,891	466	0	0	125	4	743	24
	I-90	69,999	3,960	1	0	270	15	683	38
	N-400	209,092	14,974	20	1	752	34	2,648	182
	N-470	55	5	1	0	2	0	7	1
	N-565	815	62	1	0	5	0	42	2
	N-600	3,447	282	1	0	16	1	130	9
	N-643	760	54	1	0	5	0	58	4
	OS-551A	3,193	255	41	1	188	15	1,316	37
	Unspecified	6,154,794	64,736	0	0	28,723	218	36,470	381
Multicount/File Assembly Summary		2,166,064	149,701	0	0	955	18	36,470	381
Data Entry/Doc Production									
	BOIR-29	1,206	58	1	0	7	0	204	8
	FD-258	658,819	20,223	25	12	2,431	75	7,260	190
	I-102	4,793	261	1	0	20	1	147	8
	I-129	131,069	9,290	68	4	522	37	1,393	92
	I-129F	10,038	481	1	0	54	3	3,044	12
	I-129B	810	45	0	0	6	0	52	4
	I-130	108,664	8,002	1	0	430	32	1,896	128
	I-131	17,758	983	1	0	73	4	216	13
	I-140	34,086	2,315	1	0	137	9	534	33
	I-181 Copy 2	77,429	2,908	14	0	381	14	3,169	73
	I-181 Copy 3	10,582	596	6	1	165	9	561	34
	I-191	7	0	1	0	1	0	2	0
	I-192	8	1	1	0	1	0	1	0
	I-212	619	32	1	0	4	0	54	1
	I-213	11	1	0	0	6	0	11	1
	I-290A	3,683	202	1	0	17	1	88	5
	I-290B	2,920	138	1	0	14	1	236	4
	I-290C	21	2	1	0	2	0	11	1
	I-360	5,131	364	1	0	22	2	95	7
	I-485 Anyham	59	8	1	0	12	2	36	4
	I-485 DED Holda	39	4	39	4	39	4	39	4
	I-485 E.B.	46,867	3,906	2	0	194	23	597	67
	I-485 Family	1,565	170	1	0	12	1	72	7
	I-485 Refugee	9,459	1,039	163	26	430	47	782	60
	I-526	42	2	1	0	3	0	26	1
	I-539	88,458	4,387	34	2	350	17	1,285	52
	I-589	9,142	573	1	0	49	3	159	10
	I-601	456	30	0	0	3	0	97	6
	I-612/USIA	1,969	75	0	0	12	0	58	3

Report D Daily Direct Labor and Workload by Service Center, Year, Unit, and Form

Unit	Form	Yearly Total		Daily Minimum		Daily Average		Daily Maximum	
		Count	Hours	Count	Hours	Count	Hours	Count	Hours
	I-643	11	0	1	0	2	0	3	0
	I-687	113	6	1	0	6	0	16	1
	I-690 Legal	14	2	1	0	1	0	3	1
	I-694 Legal	107	5	1	0	2	0	9	0
	I-695 Legal	88	5	1	0	3	0	10	1
	I-698 Legal	107	4	1	0	2	0	7	0
	I-700 Legal	2	0	2	0	2	0	2	0
	I-751 MFAS	39,696	3,144	15	1	162	13	587	42
	I-765	194,030	11,615	9	1	752	45	2,552	148
	I-765 TPS	30,668	2,106	1	0	168	12	688	59
	I-817	194	13	1	0	3	0	9	1
	I-821	164	10	8	0	41	3	96	5
	I-821 TPS	31,686	3,888	0	0	170	21	698	111
	I-824	9,534	528	1	0	38	2	216	11
	I-829	19	1	1	0	3	0	13	0
	I-864	609	33	1	0	5	0	20	1
	I-865	3,087	114	5	0	75	3	464	17
	I-881	37,002	1,843	0	0	296	15	891	52
	I-89 & I-90	75,073	5,995	1	0	299	24	1,346	63
	I-89 & I-181	86,335	11,027	0	0	333	43	1,397	112
	I-89 & I-485	12,261	1,148	1	0	61	6	283	18
	I-89 & I-751	56,680	7,261	0	0	235	30	1,004	108
	I-89 & I-765	251,157	19,297	28	3	959	74	5,774	152
	I-89 & IV	4,044	399	3	0	150	15	377	45
	I-90	66,133	3,869	1	0	273	16	791	42
	N-400	434,758	23,406	0	2	1,692	91	3,968	194
	N-470	98	10	1	0	5	1	51	6
	N-565	539	39	1	0	8	1	25	2
	N-600	960	64	1	0	13	1	54	4
	N-643	512	31	1	0	7	0	37	1
	Other	452	12	0	0	75	2	390	4
	Unspecified	181,283,733	32,688	0	6	649,585	188	1,302,068	361
Data Entry/Doc Production Summary		184,445,826	306,302	0	0	22,499	25	1,302,068	361
Fileroom Operations									
	I-72	50,843	2,191	0	0	344	15	1,650	28
	N-400	608	18	11	1	87	3	318	6
	Unspecified	12,521,344	208,132	1,081	47	45,367	754	74,122	991
Fileroom Operations Summary		12,572,815	210,341	0	0	29,171	488	74,122	991
1999 Summary		205,184,525	566,304	0	0	11,946	33	1,302,068	991

Report D Daily Direct Labor and Workload by Service Center, Year, Unit, and Form

Unit	Form	Yearly Total		Daily Minimum		Daily Average		Daily Maximum	
		Count	Hours	Count	Hours	Count	Hours	Count	Hours
Vermont Service Center		2000							
Mailroom/File Assembly									
	BOIR-29	242	21	1	0	3	0	11	8
	FD-258	115,443	134	1	0	1,215	1	3,871	6
	G-625	15,244	648	1	0	145	6	669	27
	I-102	2,510	102	1	0	26	1	126	8
	I-129	71,235	4,852	36	2	666	45	1,597	82
	I-129F	4,008	244	5	0	44	3	151	9
	I-129S	415	20	1	0	8	0	111	7
	I-130	51,321	2,900	2	0	480	28	1,087	63
	I-131	9,660	372	2	0	93	4	346	10
	I-140	13,131	865	1	0	131	9	261	18
	I-181 Copy 2	26,984	172	2	0	355	2	1,357	11
	I-181 Copy 3	47,230	3,460	3	0	472	35	2,267	165
	I-191	3	0	1	0	2	0	2	0
	I-192	3	0	1	0	1	0	1	0
	I-212	200	14	1	0	3	0	24	1
	I-290A	6	1	1	0	1	0	1	0
	I-290B	707	35	1	0	8	0	25	1
	I-290C	2	0	2	0	2	0	2	0
	I-360	2,612	163	1	0	27	2	79	5
	I-485 Asylum	1	0	1	0	1	0	1	0
	I-485 DED Haiti	2	0	1	0	1	0	1	0
	I-485 R.R.	15,225	1,325	20	1	146	13	335	30
	I-485 Family	2,550	209	1	0	26	2	102	9
	I-526	15	1	1	0	1	0	1	0
	I-539	39,269	1,581	3	0	367	15	830	32
	I-551	44	3	7	1	15	1	27	2
	I-589	4,547	765	1	0	51	9	123	29
	I-601	151	13	1	0	2	0	16	2
	I-612/USIA	809	19	1	0	12	0	77	1
	I-643	18	1	1	0	2	0	3	0
	I-687	66	7	1	0	7	1	33	4
	I-690 Legal	1	0	1	0	1	0	1	0
	I-694 Legal	168	3	1	0	42	1	165	3
	I-695 Legal	43	4	1	0	2	0	8	1
	I-698 Legal	38	3	1	0	2	0	5	0
	I-72	59,675	693	13	0	553	6	1,101	12
	I-751 MFAS	20,240	890	2	0	213	9	459	24
	I-765	85,271	3,111	1	0	790	29	1,584	62
	I-765 TPS	66	5	1	0	3	0	18	2
	I-817	41	2	1	0	2	0	6	0
	I-821	22	2	1	0	2	0	11	1
	I-821 TPS	70	6	1	0	3	0	18	2
	I-824	3,993	196	1	0	39	2	90	5
	I-829	8	1	1	0	1	0	1	0

Report D Daily Direct Labor and Workload by Service Center, Year, Unit, and Form

Unit	Form	Yearly Total		Daily Minimum		Daily Average		Daily Maximum	
		Count	Hours	Count	Hours	Count	Hours	Count	Hours
	I-864	34	2	1	0	7	0	26	2
	I-865	796	18	1	0	15	0	32	1
	I-881	17,495	2,664	11	3	172	26	392	49
	I-89 Only	8,119	340	0	0	119	5	638	27
	I-90	36,480	2,352	4	0	372	24	824	57
	N-400	71,127	5,086	60	5	718	51	1,588	123
	N-470	14	1	1	0	1	0	2	0
	N-565	260	17	1	0	5	0	28	2
	N-600	1,656	106	1	0	22	1	62	4
	N-643	200	13	1	0	4	0	13	1
	Unspecified	2,319,096	24,933	23	3	21,276	229	42,628	348
Mailroom/File Assembly Summary		3,048,566	38,433	0	0	944	18	42,628	348
Data Entry/Doc Production									
	EOIR-29	225	12	1	0	4	0	14	1
	FD-258	134,714	4,202	76	3	1,334	42	2,888	76
	I-102	2,206	121	1	0	24	1	128	7
	I-129	63,388	5,081	1	1	634	51	1,433	114
	I-129F	3,202	232	1	0	40	3	105	8
	I-129S	324	18	1	0	6	0	34	2
	I-130	47,163	3,389	14	1	476	34	850	74
	I-131	9,068	489	2	0	94	5	215	12
	I-140	12,872	836	2	0	131	9	301	22
	I-181 Copy 2	28,908	1,259	35	2	332	14	1,376	56
	I-181 Copy 3	39,124	2,067	17	1	391	21	788	43
	I-191	4	0	1	0	1	0	2	0
	I-192	4	0	1	0	1	0	1	0
	I-212	167	8	1	0	3	0	8	0
	I-290A	1,129	66	1	0	14	1	50	4
	I-290B	686	38	1	0	9	0	39	2
	I-290C	5	1	1	0	1	0	1	0
	I-360	2,008	141	1	0	22	2	79	7
	I-485 Asylum	282	30	1	0	16	2	40	4
	I-485 E.B.	14,216	1,516	2	0	156	17	389	39
	I-485 Family	1,113	105	1	0	14	1	47	5
	I-526	6	0	6	0	6	0	6	0
	I-539	36,418	1,928	78	4	372	20	937	55
	I-551	5	0	5	0	5	0	5	0
	I-589	3,524	221	1	0	42	3	125	9
	I-601	98	6	1	0	2	0	16	0
	I-612/USIA	790	32	1	0	12	0	64	3
	I-643	3	0	1	0	2	0	2	0
	I-687	44	5	0	0	4	0	16	2
	I-690 Legal	1	0	1	0	1	0	1	0
	I-694 Legal	4	0	1	0	1	0	1	0
	I-695 Legal	14	1	1	0	2	0	4	0
	I-698 Legal	36	2	1	0	2	0	4	0

Report D Daily Direct Labor and Workload by Service Center, Year, Unit, and Form

Unit	Form	Yearly Total		Daily Minimum		Daily Average		Daily Maximum	
		Count	Hours	Count	Hours	Count	Hours	Count	Hours
	I-751 MFAS	16,101	1,004	36	3	164	10	490	30
	I-765	79,940	4,033	1	1	799	40	1,926	86
	I-765 TPS	60	4	1	0	3	0	17	1
	I-817	48	2	1	0	3	0	8	0
	I-821 TPS	64	6	1	0	3	0	17	2
	I-824	3,510	205	1	0	37	2	114	7
	I-864	1,696	31	1	0	24	0	874	2
	I-865	1,111	42	1	0	23	1	73	3
	I-881	45,983	1,929	39	1	479	20	1,149	59
	I-89 & I-90	37,087	2,723	31	3	386	28	730	36
	I-89 & I-181	72,617	6,465	14	4	726	65	1,407	123
	I-89 & I-485	4,107	373	1	0	53	5	242	28
	I-89 & I-751	33,548	2,452	32	2	346	27	963	68
	I-89 & I-765	117,632	7,482	119	8	1,238	79	2,223	131
	I-90	36,279	2,160	67	5	366	22	744	40
	N-400	183,617	8,399	486	22	1,802	83	3,429	133
	N-470	12	1	1	0	2	0	7	1
	N-565	188	13	1	0	4	0	16	1
	N-600	512	32	2	0	11	1	31	3
	N-643	201	12	1	0	5	0	11	1
	Unspecified	77,612,309	21,448	3	1	746,272	206	1,502,606	308
Data Entry/Doc Production Summary		78,690,373	81,026	0	0	23,841	25	1,502,606	308
Fileroom Operations									
	I-72	75,437	2,324	0	2	770	24	1,881	45
	Unspecified	6,053,128	69,783	7,947	87	58,768	678	88,151	828
Fileroom Operations Summary		6,128,565	72,107	0	2	59,490	359	88,151	828
2000 Summary		87,827,904	211,586	0	0	13,048	31	1,502,606	828

Report D Daily Direct Labor and Workload by Service Center, Year, Unit, and Form

Unit	Form	Yearly Total	Daily Minimum	Daily Average	Daily Maximum
		Count Hours	Count Hours	Count Hours	Count Hours
Vermont Service Center Summary		628,842,648 937,088	0 0	9,593 30	3,854,018 4,624

Report D Daily Direct Labor and Workload by Service Center, Year, Unit, and Form

Unit	Form	Yearly Total	Daily Minimum	Daily Average	Daily Maximum
		Count Hours	Count Hours	Count Hours	Count Hours
Grand Total		954,454,874	646,859		

Report E "Unspecified" Workload by Service Center, Year, Unit, and Task

California Service Center 1996

Mailroom/File Assembly

	Count	Hours
AmCons	3,449	88.90
Driver/Messenger	770	884.90
ICF	92,907	579.00
Internal	81,682	7,874.75
Mail Incoming	534,089	7,572.90
Mail Outgoing	2,676,715	17,983.90
Motions	1,276	67.25
Other Mail	540,978	8,666.55
Rejects (Manual)	90,682	5,181.25
Subtotal for Mailroom/File Assembly	4,022,128	48,088.80

Data Entry/Doc Production

	Count	Hours
AmCons	2,395	135.90
Booklet	753	33.25
Data Changes	43,426	1,475.00
Deposit	53,768,831	6,551.90
Motions	2,293	298.00
Other Mail	2,481	170.00
Rejects (CLAIMS)	56,970	4,303.15
Rejects (Manual)	18,791	1,392.60
Searches (Debarres)	1,233,329	30,420.25
Searches (Pieces)	691,889	0.00
Updates	506,490	9,846.90
Verify/Sort	0	5,875.00
Subtotal for Data Entry/Doc Production	36,347,548	60,460.75

Fileroom Operations

	Count	Hours
A Consolidation	356,821	10,182.90
A Files Create	322,305	9,332.25
A Files Transfer	1,321,126	19,511.90
A/S Files Received	332,924	2,660.90
A/S Files Requested	39,763	583.25
A/S Replies	2,674,198	16,601.90
A/S/T Files Connections	1,094,299	16,314.90
A/S/T Files Operations	95,480	2,529.90
Data Changes	81,772	2,258.00
File Audits	3,496,320	7,700.75
Internal	1,310,923	7,165.25
R Files Connections	725,578	10,131.00
R Files Consolidation	242,327	4,783.00

Report E "Unspecified" Workload by Service Center, Year, Unit, and Task

R Files Operations	37,400	1,208.00
R Files Received	81,991	1,128.50
R Files Transfer	103,489	1,056.25
R Refiles	3,943,140	15,833.25
Requested from FRC	1,043	74.25
Retired to FRC	191,565	1,991.75
Route to Requestor	1,092,496	4,052.50
Searches (Database)	233,004	2,534.25
Searches (Pieces)	216,302	0.00
Special Searches	190,963	4,510.00
T Files Create	327,744	5,012.25
T Files Received	3,527	36.00
T Files Transfer	86,930	804.25
T Refiles	861,600	4,080.50
T/R Files Requested	6,574	104.50
Updates	66,103	1,637.00
Subtotal for <i>Fileroom Operations</i>	19,527,267	133,960.35

Subtotal for 1996	79,896,943	362,509.90
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Report E "Unspecified" Workload by Service Center, Year, Unit, and Task

California Service Center 1997

Mailroom/File Assembly

	Count	Hours
AmCons	519	17.00
Driver/Messenger	2,243	1,242.25
ICF	43,299	208.75
Internal	68,958	3,179.00
Mail Incoming	1,696,793	21,581.75
Mail Outgoing	3,331,610	17,319.50
Motions	1,128	80.00
Other Mail	930,432	13,934.00
Rejects (Manual)	86,007	4,320.00
Subtotal for Mailroom/File Assembly	6,162,949	61,502.25

Data Entry/Doc Production

	Count	Hours
AmCons	1,027	59.00
Booklet	1,598	94.25
Data Changes	53,079	1,960.00
Deposit	72,701,804	8,565.75
Motions	1,968	284.50
Other Mail	33,195	2,200.50
Rejects (CLAIMS)	51,709	4,165.75
Rejects (Manual)	46,487	1,870.50
Searches (Databases)	1,716,919	34,026.75
Searches (Pieces)	754,795	0.00
Updates	388,073	11,813.25
Verify/Sort	0	12,064.00
Subtotal for Data Entry/Doc Production	75,752,674	77,104.25

Fileroom Operations

	Count	Hours
A Consolidation	370,756	15,007.50
A Files Create	202,507	6,998.75
A Files Transfer	1,073,984	14,811.75
A/S Files Received	543,191	3,127.25
A/S Files Requested	147,110	2,269.00
A/S Refiles	3,500,592	21,319.25
A/S/T Files Connections	1,138,091	14,322.25
A/S/T Files Operations	144,840	4,654.50
Data Changes	36,814	806.25
File Audits	2,307,263	4,505.50
Internal	996,828	11,698.00
R Files Connections	614,584	9,930.00
R Files Consolidation	403,286	9,600.00