1. **QUESTION**:

The bid letter includes the text:

"The focus of these assessments is the operating system(s), as well as the information systems security practices in each office." However, the questionnaire goes well beyond the operating system and practices and covers other systems such as the network. Given that the questionnaire covers such a broad area, should we consider the scope of the analysis to be the "operating environment" with the exception of the application(s)?

ANSWER: yes

2. Is Adobe Acrobat (.pdf) an acceptable format for delivery of reports?

ANSWER: yes