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Sent: Tuesday, August 29, 2006 3:24 PM
To: FSIS RegulationsComments
Subject: Responses to questions, docket number FSIS-2006-0017

In what way has the availability of TSC services helped you with your operations?

The Center staff has been helpful in answering regulatory questions and/or directing inquiries to the appropriate re

When you have contacted the TSC, has the response been prompt, clear, thorough, and courteous?

Response is always prompt and courteous. On some issues the answer has been less than clear, with significant

Is the technical guidance provided by the TSC consistent with regulations and policy as written?

Yes

Is the technical guidance consistent with guidance given by FSIS inspection program personnel?

Usually

Have you used the TSC website? If so, has it been useful?

Have not used it

If you have contacted the TSC multiple times regarding the same topic, has the guidance been consistent over tim

Yes

How could the TSC improve its services?

Occasionally answers could be more direct, with less non-committal "bureaucratese".

Have you had difficulty in reaching the TSC staff?

Occasionally

What recommendations do you have for TSC in communicating information to you?

E-mail

What specifically could the TSC do to improve its services to small businesses?

Many small businesses contact the TSC because they are unfamiliar with the topic they are asking about and need