



U.S. Citizenship
and Immigration
Services

USCIS TODAY



A MESSAGE FROM
USCIS DIRECTOR
EMILIO T. GONZÁLEZ

As we await the final production numbers from our Domestic Operations office on our latest progress toward eliminating the backlog, we can focus on how far we have come as an agency over the past 3 years. Today, I am pleased to report that in addition to processing approximately 6 million new cases in FY2006, USCIS has completed more than 2.7 million previously backlogged cases since the height of the backlog in January 2004. Of the 1.15 million cases remaining, only 40,000 applications are currently actionable by USCIS. Overall, USCIS has reduced the national cycle time to six months or less for 14 of the 17 major form types.

Since the beginning of the USCIS Backlog Elimination Plan we have made a consistent and concerted effort to complete cases in a timely manner. Our efforts have resulted in both increased efficiency and enhanced national security, benefiting both applicants and the American public. We have met President Bush's mandate to improve our services and ensure that the right person, receives the right benefit, in the right amount of time.

OCTOBER 2006

“Securing America’s Promise”

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BACKLOG ELIMINATION UPDATE



USCIS does not include cases in the backlog that it is not able to process. We discount cases where circumstances beyond our control prevent us from continuing processing. Cases in the following circumstances are not considered as a part of the existing backlog as of September 2006:

Cases pending customer action (200,828)

This includes 187,457 cases where we have identified that a customer did not file necessary evidence or material with their application, or where we find that we need additional evidence from the applicant before we make a decision.

Cases affected by limits on annual immigration (793,722)

A vast majority (682,936) of these applications are relative petitions filed by U.S. citizens and permanent residents intended to simply save their relatives a place in the “first come, first served,” line to immigrate, despite VISA unavailability. This number also includes 35,630 applications for adjustment of status to permanent residence that we have processed to the point of approval, but annual statutory limits mean we cannot actually complete processing and grant the application.

Cases pending other agency action (136,783)

This includes 4,905 cases where USCIS has requested full investigations by other federal agencies, and is awaiting the results of these investigations; and 130,091 cases where USCIS has interviewed the applicant and completed all processing, but is still awaiting the final results of the FBI's name check record search. USCIS will not approve a case until all background checks, including the FBI name check, are complete.

“By reducing the backlog, USCIS has enabled many Florida residents to realize their dream of U.S. Citizenship far more quickly than once was possible. An efficient and effective immigration system is vital to the growth and security of our nation. USCIS plays an important role in securing America’s future. I congratulate the dedicated men and women of USCIS...who have made this accomplishment possible.” – **U.S. Senator Mel Martinez in a letter to DHS Secretary Michael Chertoff, 9/19/2006**

USCIS: AMERICA’S IMMIGRATION SERVICE

USCIS CELEBRATES CITIZENSHIP DAY

SWEARS IN RECORD 28,000 PEOPLE DURING CONSTITUTION WEEK

ENTERS INTO PARTNERSHIP WITH NATIONAL PARK SERVICE

USCIS has entered into a partnership with the Department of the Interior and the National Park Service (NPS) to host naturalization ceremonies at historic and picturesque National Park sites across the country. USCIS Director Emilio González and Interior Secretary Dirk Kempthorne announced the partnership during a special naturalization ceremony at Ellis Island on Citizenship Day, September 18, 2006. The goal of the partnership is to enhance the meaning and stature of naturalization ceremonies. So far, more than 50 national parks have expressed an interest in hosting naturalization ceremonies.

The announcement of this partnership coincides with an Executive Order signed by President Bush creating the Task Force on New Americans aimed at strengthening the efforts of Federal, State, and local agencies to integrate legal immigrants into American society. The cooperation of USCIS and the NPS is one of the many ways that DHS is working to fulfill this mandate and welcome new immigrants to American society.

“There is an enduring connection between the American people and our national parks, which this partnership celebrates by presenting new opportunities to enhance the meaning and stature of citizenship ceremonies,” remarked Director González. “National parks provide the perfect backdrop to citizenship ceremonies and allow the National Park Service to build connections between new citizens and America’s system of national parks.”

“The Department of the Interior and the National Park Service are honored to be the very first to welcome these new Americans,” said Secretary Kempthorne. “This land is now their land.”

In commemoration of Citizenship Day and Constitution Week (September 17-23) more than 28,000 new Americans were sworn in at approximately 133 citizenship ceremonies around the nation. According to USCIS statistics, this represents the largest number of immigrants ever to be naturalized during a single week. This year, USCIS expects to help more than 650,000 men, women and children from nearly every country on the globe become U.S. citizens.



Ellis Island Immigration Museum and National Park



Secretary Kempthorne and Director González congratulate new citizens



New Americans recite the Oath of Allegiance at Ellis Island (above) and at Yosemite National Park (below)

Sudanese refugees show off their Naturalization Certificates after a Ceremony in Phoenix



Service members are sworn in during a Military Naturalization Ceremony at Cabrillo National Monument, California



USCIS: PROMOTING OPERATIONAL EXCELLENCE

USCIS: PROTECTING OUR COMMUNITIES

HELPS EXPOSE MARRIAGE FRAUD RING



22 individuals involved in a marriage and immigration fraud scheme were arrested in September as part of a three-year law enforcement task force operation in the Washington, D.C. area. The defendants are alleged to have arranged marriages between aliens seeking immigration benefits and United States citizens willing to enter into sham marriages in exchange for money.

The arrests were a result of the efforts of a task force of federal and local agencies including: USCIS, Immigration and Customs Enforcement (ICE), the Arlington and Fairfax County (VA) Police Departments, the Internal Revenue Service and the Departments of State and Commerce. Aliens who participated in this fraud scheme were primarily from Ghana and generally paid large fees, between \$2,500 and \$6,000, to the defendants who facilitated the sham marriages.

Because they are the first to review suspect cases, USCIS immigration officers serve on the front lines of our Nation's security and are actively involved in the detection of fraud and abuse. When USCIS employees detect suspect patterns of immigration fraud, they refer the case to ICE to determine whether the case should be pursued criminally.

NEWS YOU CAN USE...

FROM THE OFFICE OF COMMUNICATIONS



[USCIS to Expand Premium Processing Service, 9/22/06](#) - USCIS announced the addition of three new categories to the Premium Processing Service, which allows U.S. businesses to pay a \$1,000 Premium Processing fee in exchange for 15-calendar-day processing of their case. Starting on September 25, 2006, USCIS began accepting Premium Processing requests for Form I-140, Immigrant Petition for Alien Worker, involving the visa categories: EB-1, EB-2, and EB-3.

[Fact Sheet: Parole for Cuban Medical Personnel in Third Countries, 9/19/06](#) – More information regarding the decision by DHS to allow certain Cuban medical personnel in third countries to apply for parole at a U.S. Embassy or Consulate.

[DHS Announces Termination of the Designation of Liberia for Temporary Protected Status, 9/18/06](#) - DHS published a Federal Register Notice terminating the Temporary Protected Status (TPS) designation of Liberia. The designation will remain in effect through September 30, 2007. Once the TPS designation is no longer in effect on October 1, 2007, former TPS beneficiaries return to the same immigration status they maintained before registering for TPS (unless that status has since expired or been terminated), or to any other status they may have acquired while registered for TPS.

[DHS Announces 12-Month Extension of Temporary Protected Status \(TPS\) for Nationals of Burundi, 9/14/06](#) – DHS announced a 12-month extension of TPS for nationals of Burundi until November 2, 2007. Under this extension, those who have already been granted TPS are eligible to live and work in the United States for an additional 12 months and continue to maintain their status.

[Public Notice: USCIS Makes It Easier to Inquire About Adoption Applications, 9/6/06](#) – USCIS invites parents with questions on pending or approved inter-country adoption petitions to make use of newly designated email addresses based in our local offices. This new email system is devoted solely to customers who have filed inter-country adoption petitions. USCIS anticipates this new service will offer prospective adoptive parents more timely answers to their questions concerning pending or approved cases.

USCIS: ENHANCING NATIONAL SECURITY

OUTSTANDING AMERICANS BY CHOICE

The newly launched *Outstanding American by Choice* initiative recognizes the outstanding achievements of naturalized U.S. citizens. Through civic participation, professional achievement, and responsible citizenship, recipients of this honor have demonstrated their commitment to this country and to the common civic values that unite us as Americans. Throughout the year, USCIS Director González will continue to recognize naturalized citizens who have made significant contributions to both their communities and adopted country.

JOSÉ LUIS BETANCOURT

José Luis Betancourt is the Chief Administrative Officer for San Diego City Schools. Prior to beginning his career in education, Betancourt completed a distinguished 33 years of service in the United States Navy, including three years as the United States Navy's Commander for the Southwest Region. In this role, he oversaw a \$1 billion budget and was in charge of logistical support of numerous airfields, piers, barracks and other military facilities across California, Nevada and Arizona. During his military career, Mr. Betancourt attained the rank of Rear Admiral and earned numerous awards while on active duty in the United States Navy, including the Defense Superior Service and Humanitarian Service Medals, the Legion of Merit and Bronze Star.

Mr. Betancourt is the oldest of eight children and was born in Matamoros, Mexico. When he was young, his family moved to Brownsville, Texas. Betancourt's father drove a gravel truck for a living; and his mother cleaned houses. During the summer, when work was in short supply, the family would go to Northern California to work the fields. Despite the family's economic situation, his parents insisted that the children finish high school. Later he enrolled at Texas Southmost College (TSC), distinguishing himself academically and in student government. He went on to earn an undergraduate degree, graduating Cum Laude from Pan American University. He holds graduate degrees from the Fletcher School of Law and Diplomacy, Tufts University, from the Industrial College of the Armed Forces, and completed course work in international relations at Harvard University.

Betancourt has presided over numerous citizenship ceremonies aboard Navy ships since he himself became a citizen in the early 1970s. He also worked to increase diversity in the Navy's highest ranks. When he was assigned to the Navy's Southwest Region in February 2002, Betancourt pledged to strengthen ties between San Diego and Mexico. He did so by meeting with Baja California officials to find ways to improve security for tourists and sailors visiting Tijuana, Mexico and donated computers and loaned engineers and heavy machinery after floods damaged the border city.



Retired Navy Rear Admiral Jose Luis Betancourt is recognized as an Outstanding American by Choice by USCIS Director González aboard the USS Ronald Reagan

VISIT THE [OFFICE OF CITIZENSHIP](#) TO LEARN ABOUT OTHER [OUTSTANDING AMERICANS BY CHOICE](#)

ON ANY GIVEN DAY AT USCIS...

...the 15,000 federal and contract employees of USCIS accomplish the following at our 250 offices worldwide:

- Welcome **2,100** new citizens
- Welcome **3,500** new permanent residents
- Naturalize **20** individuals serving in the United States military

Check the [USCIS Today](#) October issue or [USCIS Day in the Life](#) for more statistics on what we do every day to effectively and efficiently administer our nation's immigration system.

www.USCIS.gov



ADOPTED VALOR: IMMIGRANT HEROES

FOREIGN BORN MEDAL OF HONOR RECIPIENTS

STAFF SERGEANT JON CAVAIANI – VIETNAM

U.S. Army Staff Sergeant Jon Cavaiani distinguished himself by conspicuous gallantry and intrepidity at the risk of life above and beyond the call of duty while serving as the leader of a platoon providing security for an isolated radio relay site known as Hickory Hill in the Republic of Vietnam located within enemy-held territory.

On the morning of June 4, 1971 the mixed U.S. and South Vietnamese forces came under an intense barrage of small arms, automatic weapons, rocket-propelled grenade and mortar fire from a superior size enemy force. Cavaiani acted with complete disregard for his personal safety as he repeatedly exposed himself to heavy enemy fire in order to move about the camp's perimeter, directing the platoon's fire and rallying his men in a desperate fight for survival. When the wounded were ordered evacuated, Cavaiani unhesitatingly volunteered to remain on the ground and direct the helicopters into the landing one. After evacuating 15 of his men, increased enemy fire forced Cavaiani to remain at the camp overnight where he calmly directed 23 surviving platoon members in strengthening their defenses.

On the morning of June 5, a heavy ground fog restricted visibility and U.S. air support and the superior size enemy launched a major ground attack in an attempt to completely annihilate the remaining defenses. The enemy force advanced in two ranks launching a heavy volume of small arms, automatic weapons and rocket propelled grenade fire while the second rank continuously threw a steady barrage of hand grenades at the beleaguered force. Cavaiani and his men returned a heavy barrage of small arms and hand grenade fire on the assaulting enemy forces, but were unable to slow them down. As Hickory Hill was about to be overrun, Cavaiani ordered the remaining platoon members to retreat while he provided them with cover fire. In one last courageous exertion, Cavaiani recovered a machine gun, stood up, completely exposing himself to the heavy enemy fire directed at him, and began firing the machine gun in a sweeping motion along the two ranks of advancing enemy soldiers. Through his valiant efforts, the majority of the remaining platoon members were able to escape to safety.

Wounded numerous times over the two day battle, Cavaiani evaded the enemy for ten days until he was captured and held prisoner by the North Vietnamese Army for 22 months. Twenty-three years later, after combat tours in Grenada and the Middle East, John Cavaiani retired from the Army as a Sergeant Major. Reflecting on his time as a POW, Cavaiani recalled, "An individual must at least attempt to keep his mind occupied, to retain his sanity, otherwise, the enemy will enter. Therefore, I decided what were the things I believed in: God, America, and my family. Well, by God, regardless of what some people said about the war, we did our jobs as men and kept the faith in our President and country. I thank God and my country for letting me come back to see my daughters again. And I say, with great pride, God Bless America."



Rank and organization:
Staff Sergeant, U.S. Army
Special Forces, Vietnam
Training Advisory Group
Birth: United Kingdom

DON'T WAIT IN LINE...GO ONLINE!!!

[USCIS.gov](http://uscis.gov) features an evolving suite of Internet services that decrease waiting times for customers. The [INFOPASS](#) Online appointment system, our 24-hour [National Customer Service Call Center](#), the ability to file and check the status of applications online using our [E-Filing Online Application Center](#), and other electronic media have improved our ability to both tackle the existing backlog of cases, while handling an increasing number of applicants.

VISIT www.uscis.gov TODAY!!!



“How Do I...?”

FREQUENTLY ASKED QUESTIONS AT USCIS

HOW DO I...KNOW MY RESPONSIBILITIES AS A PERMANENT RESIDENT?

Being a permanent resident comes with new rights and responsibilities. All people in the U.S. must abide by U.S. law, including Federal, State, and local laws and regulations. Permanent residents who fail to abide by the laws of the U.S. may have their status taken away through legal proceedings. This “*How Do I?*” contains some important information that may help you protect and maintain your permanent resident status.

FILE TAX RETURNS

If you are a permanent resident and you intend to maintain permanent resident status, you should file a Federal tax return with the Internal Revenue Service (IRS), and any applicable State, city, and local tax returns when required to do so. Under immigration law, a permanent resident who is required to file a tax return as a resident and fails to do so may be regarded as having abandoned status and may lose permanent resident status. If you are a permanent resident and you are considering not filing tax returns, or considering filing a nonresident alien tax return, please carefully consider the potential consequences. Please visit the IRS website at www.irs.gov for more information about taxes and tax returns.

GET A SOCIAL SECURITY NUMBER

Be sure to get your social security card. A social security number is usually necessary for taxes and employment purposes. Please visit the Social Security Administration’s website at www.socialsecurity.gov for more information about social security numbers and cards.

REGISTER WITH THE SELECTIVE SERVICE

If you are a male between the ages of 18 and 26, be sure to register with the selective service. Please visit the Selective Service website for more information at www.sss.gov.

The “**How Do I...?**” Section of USCIS Today contains answers to frequently asked questions from USCIS customers. Additional information and more answers are available English and Spanish on the [How Do I...?](#) section of USCIS.gov.

KEEP YOUR PERMANENT RESIDENT CARD UP TO DATE

Be sure to file to renew your permanent resident card before it expires. For more information about renewing your permanent resident card, please see the [“How Do I?” Fact Sheet B-2](#).

IF YOU PLAN ON TRAVELING OUTSIDE OF THE U.S.

While permanent residence normally means the ability to travel freely outside the U.S. and return, there are limitations. Lengthy absences can lead to abandonment and loss of permanent residence status, or delayed eligibility for naturalization. Absence for a year or more can be particularly problematic. You may be able to reduce the risk of abandonment by filing for a “reentry permit,” using [Form I-131, Application for Travel Document](#), before you depart. Under more limited circumstances, you may be able to protect your eligibility for naturalization by filing a [Form N-470, Application to Preserve Residence for Naturalization Purposes](#), before you depart. Criminal convictions can trigger special inadmissibility grounds when you travel internationally. If you have criminal convictions, you should carefully consider the ramifications before you travel.

Adjusting to your new life in the U.S. and learning about your responsibilities, rights, and privileges will take time. For more information about life in the U.S., including information about my other rights and responsibilities as a permanent resident, we have created [Welcome to the United States: A Guide for New Immigrants](#). It contains basic information to help you settle in the United States and find what you and your family need for everyday life. It also summarizes important information about your legal status and about agencies and organizations that provide documents or essential services you may need. You can download *Welcome to the United States: A Guide for New Immigrants* from our website. The guide is available in English, Spanish, Chinese, Vietnamese, Tagalog, Korean, Russian, Arabic, French, Portuguese, and Haitian Creole.



COMMUNITY RELATIONS CORNER

The USCIS Community Relations Program is comprised of 17 Community Relations Officers (CROs) in regional and key district offices around the country. The CROs are responsible for maintaining collaborative relationships with communities, educating stakeholders on USCIS policies and programs, and gathering and exchanging information between stakeholder communities and USCIS. This issue of the "Community Relations Corner" highlights CRO outreach to military personnel and their families. CROs began to work on military outreach in 2004 when legislative changes provided additional benefits for members of the military applying for naturalization. (See [Military Naturalization Information](#) for details). Below are examples of CRO outreach to military personnel in Miami, San Antonio, and Los Angeles.

Berta Cassidy, the CRO serving the Miami district, recently provided a training session on military naturalization for military personnel at the Miami Veterans Center. This session reviewed both the process and the eligibility requirements for military service members to apply for naturalization. Participants in these training sessions are official representatives from a number of regional military bases and will take this information back with them to educate their respective teams.

The San Antonio District has also been at the forefront in military outreach, developing a ground-breaking program to smooth the naturalization process for soldiers at Fort Hood. Last year, the San Antonio District was recognized for its support of the Army's 09L Translator Aide Program. This program ensured expedited handling of cases for military members with language skills who were urgently needed to support ground commanders in Iraq and Afghanistan. CRO Jacque Crouse, meanwhile, offers training and orientation sessions every six months for staff at the Army Community Centers and for military family members who are in the immigration process at Fort Hood. The next session is scheduled for October 19. Family immigration programs are handled through the Army Community Centers, with certain staff responsible for helping family members who have immigration concerns.



Soldiers of the First Cavalry Division at Fort Hood show off their naturalization certificates

The Los Angeles CRO, Rico Cabrera, led the District's Military Outreach Unit in a half-day workshop for service personnel and their family members at the U.S. Naval Base at Port Hueneme. More than 50 individuals and married couples were counseled on a one-to-one basis by the outreach team. The Los Angeles CRO provided a large supply of military brochures, flash cards, as well as the forms required of military personnel. Earlier this year, CRO Cabrera helped several DAOs organize a special naturalization ceremony for members of the military who needed expedited service because they were being deployed.

These are but a few examples of the work that the CROs carry out in the field each day to support military personnel and their families. Contact the USCIS office nearest you for more information on these and other Community Relations programs.

USCIS COMMUNITY RELATIONS OFFICERS:

Eastern Region - Ted Albers

Washington - Gloria Williams-Brevard
Detroit - Hiwatha Greene-Janvier
Miami - Berta Cassidy
Philadelphia - Carol Hallstrom
New York - Shyconia Burden-Noten

Central Region - Christine Pool

Denver - Barbara Melton
San Antonio - Jacque Crouse
Chicago - Val Obregon
USCIS HQ - Sally Blauvelt
USCIS HQ - Kathy Lotspeich
USCIS HQ - Shannon Wheeler

Western Region - Janna Evans

Laguna Niguel - Jorge Swank
Los Angeles - Rico Cabrera
Phoenix - Rudy Bustamante
Portland - Ed Sale
San Diego - John Ramirez
San Francisco - Rosemarie Fan

FACES OF AMERICA

NEW CITIZENS...UNIQUE STORIES

TEIJE WIJNTERP - NETHERLANDS



As one of the world's most respected Flamenco guitarists, Teije "Teye" Wijnterp lives in what he calls the "Musician's bubble." He spends most of his year touring with his wife, fellow musician and naturalized American, Belén, captivating audiences worldwide. When he's not performing, Teye designs and builds custom guitars for professional musicians. Upon receiving the date for his Naturalization Ceremony date, Teye didn't bother putting down his guitar. Instead, he took it with him to the ceremony and delighted his fellow citizens and guests with a solo performance.

A Dutch native, Teye's musical journey began when during extensive travel around Spain, specifically the gypsy heartland of Andalusia, seeking out the greatest flamenco guitarists to learn from. His journey to American citizenship started in 1992, when Teye visited Austin, Texas, and met bandleader Joe Ely. Wanting to add a Spanish flavor to his music, Ely invited Teye to join his band as a featured guitarist. Thus began seven years of touring and recording with Joe Ely all over Europe and the U.S.

Teye said that becoming an American citizen, "was the culmination of a long time dream...to become a fellow countryman of a lot of people that I respect very much. For me it means the chance to fulfill my professional dreams, and to hopefully do something positive in return, and to the world in general. I want to be a positive contribution to the American system that is a system shaped by its contributors. I want to enjoy the privileges and liberties that go with it and have a chance to succeed in work that I enjoy."

ARE YOU ONE OF THE
FACES OF AMERICA?
[SHARE YOUR STORY](#)
[WITH USCIS](#)

USCIS COMMUNICATIONS CONFERENCE 2006

At the end of September, members of the newly expanded USCIS Communications Office met at USCIS Headquarters in Washington to discuss group goals and priorities for the upcoming fiscal year. The Conference was an invaluable opportunity for both USCIS Community Relations Officers and Media Relations Specialists to meet for the first time under one roof and coordinate creative approaches to outreach and media strategy. USCIS leadership, including Director González and Deputy Director Scharfen, briefed USCIS Communications team members on the latest news regarding national security efforts, advances in agency efficiency and the status of new business transformation programs. As a result of the conference, stakeholders will benefit from increased information sharing across USCIS business units and a renewed emphasis on public participation in important policy discussions.



Members of the newly expanded USCIS OCOMM Office

USCIS AND DHS: SECURING OUR HOMELAND

REAL PEOPLE, REAL PROGRESS

USCIS RECOGNIZES EMPLOYEE EXCELLENCE

After a first career in the private sector, Robin Barrett went back to school. She earned her bachelors degree, then started work for Legacy INS. A scant 12 years later, her talents have brought her from airport inspections work to her present duties as Citizenship Chief for San Francisco District.

Tell us how you came to work at USCIS:

I had returned to school midlife at the University of California at Berkeley to pursue a BA in International and Area Studies where I heard a lecture about the government's asylum program at INS. It sounded like the dream job to me to work in the asylum branch and it complemented my background and education. I entered the service after graduation in 1994 through the outstanding scholar's program. I worked a year in Inspections before being selected as a DAO in Adjudications. A few years later, when I was offered a job as an Asylum officer, I realized that I already had my dream job in Adjudications, and I declined the offer.

What kinds of duties and responsibilities come with your job?

I manage the San Francisco Naturalization Unit and approximately 45 employees. I do the overall production management and planning, oversee the semi-monthly oath ceremonies, and continually review our processes looking for ways to make them better. I work closely with my Supervisors to help plan continuous training for the employees for their professional development and to keep abreast of all of the changes in our agency. I am currently in the Executive Potential Program and I just returned from a 60-day developmental assignment with the California Service Center. It was a fantastic experience and it offered me the opportunity to understand the service center's mission while challenging my comfort zone. I encourage everyone to take advantage of opportunities for details within our agency.



Name: Robin Barrett
Position: Citizenship Chief
Location: San Francisco, CA

Which of your contributions to USCIS are you most proud of?

I am most proud of my team's hard work over the last 3 years that eliminated our backlogs. We now can offer our customers a more efficient and friendly service and the officers have more time to focus on the interviews and adjudication of cases. The lines are gone and the siege mentality has been replaced by a feeling of pride in our work that many of us have never felt before.

What's the most memorable moment you've experienced at USCIS?

Every oath ceremony is memorable for me, but I will never forget the bedside oath I did for a husband and wife, while she was in a hospice in the final stages of ovarian cancer. It took all of my will power to control my emotions to administer the oath of allegiance. She died a week later. We recently invited her husband to speak at one of our future oath ceremonies, so the experience will come full circle for me.

How has USCIS changed since March 2003?

We are a much better agency since the reorganization. There are a lot of people working very hard and dedicated to making CIS the service-oriented agency we should have been but never quite attained under the INS umbrella. The pace of change has increased dramatically since March 2003 and technological improvements continue to challenge the way we do business. This is no place for Luddites!

WOULD YOU LIKE TO WORK AT USCIS?

Visit [USAJOBS Online](#) for more information on openings and opportunities at USCIS and other federal agencies.

OPPORTUNITIES AVAILABLE NATIONWIDE, APPLY NOW!

FOR MORE INFORMATION CONTACT USCIS OCOMM 202.272.1200