

SOLICITATION, OFFER AND AWARD

1. THIS CONTRACT IS A RATED ORDER UNDER DFARS (15 CFR 700)

RATING

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2. CONTRACT NUMBER HSCEGI-07-D-00005	3. SOLICITATION NUMBER HSCEGI-07-R-00006	4. TYPE OF SOLICITATION <input type="checkbox"/> SEALED BID (IFB) <input checked="" type="checkbox"/> NEGOTIATED (RFP)	5. DATE ISSUED 05/22/2007	6. REQUISITION/PURCHASE NUMBER PSHQ-07-50001D
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7. ISSUED BY CODE **ICE/FPS/EACCG/MEGCTR**

8. ADDRESS OFFER TO (if other than item 7)

ICE/FPS/East CCG/Mega Centers
Immigration and Customs Enforcement
Federal Protective Service
Office of Acquisition Management
200 Chestnut Street, Room 1302
Philadelphia PA 19105

NOTE: In sealed bid solicitations "offer" and "offeror" mean "bid" and "bidder".

SOLICITATION

9. Sealed offers in original and _____ copies for furnishing the supplies or services in the Schedule will be received at the place specified in item 8, or if hand carried, in the depository located in _____ until _____ local time _____ (Date)

CAUTION: LATE Submissions, Modifications, and Withdrawals: See Section I, Provision No. 52.214-7 or 52.213-1. All offers are subject to all terms and conditions contained in this solicitation.

10. FOR INFORMATION CALL: <input checked="" type="checkbox"/>	A. NAME Cynthia D. Palmer	B. TELEPHONE (NO COLLECT CALLS)	C. E-MAIL ADDRESS cynthia.d.palmer@dhs.gov
	AREA CODE 215	NUMBER 521-2160	EXT.

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OFFER (Must be fully completed by offeror)

NOTE: Item 12 does not apply if the solicitation includes the provisions at 52.214-18, Minimum Bid Acceptance Period.

12. In compliance with the above, the undersigned agrees, if this offer is accepted within _____ calendar days (90 calendar days unless a different period is inserted by the offeror) from the date for receipt of offers specified above, to furnish any or all items upon which prices are offered at the price set opposite each item, delivered at the designated point(s), within the time specified in the schedule.

13. DISCOUNT FOR PROMPT PAYMENT 10 CALENDAR DAYS (%) 20 CALENDAR DAYS (%) 30 CALENDAR DAYS (%) CALENDAR DAYS (%)

14. ACKNOWLEDGEMENT OF AMENDMENTS (The offeror acknowledges receipt of amendments to the SOLICITATION for offers and related documents numbered and dated):	AMENDMENT NO.	DATE	AMENDMENT NO.	DATE
	Amendment No. 000001	3/7/07	Amendment No. 000003	4/4/07
	Amendment No. 000002	3/28/07	Amendment Nos. 000004&5	5/4&22/07

15A. NAME AND ADDRESS OF OFFEROR GONZALES CONSULTING SERVICES, INC 633 17TH STREET, SUITE 2600 DENVER CO 802023625	CODE 1178493560000	FACILITY	16. NAME AND TITLE OF PERSON AUTHORIZED TO SIGN OFFER (Type or print) Albert C. Gonzales, President
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15B. TELEPHONE NUMBER AREA CODE 303 NUMBER 383-5500 EXT.	15C. CHECK IF REMITTANCE ADDRESS IS DIFFERENT FROM ABOVE - ENTER SUCH ADDRESS IN SCHEDULE.	17. SIGNATURE Albert C. Gonzales	18. OFFER DATE 23-Jul-2007
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AWARD (To be completed by government)

19. ACCEPTED AS TO ITEMS NUMBERED	20. AMOUNT \$0.00	21. ACCOUNTING AND APPROPRIATION
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22. AUTHORITY FOR USING OTHER THAN FULL AND OPEN COMPETITION: <input type="checkbox"/> 40 U.S.C. 2304 (a) () <input type="checkbox"/> 41 U.S.C. 253 (a) ()	23. SUBMIT INVOICES TO ADDRESS SHOWN IN (4 copies unless otherwise specified)	ITEM
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24. ADMINISTERED BY (if other than item 7): See Schedule G	CODE ICE/FPS/EACCG/M	25. PAYMENT WILL BE MADE BY	CODE
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26. NAME OF CONTRACTING OFFICER (Type or print) Cynthia D. Palmer	27. UNITED STATES OF AMERICA Cynthia D. Palmer (Signature of Contracting Officer)	28. AWARD DATE 07/23/2007
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IMPORTANT - Award will be made on this Form, or on Standard Form 28, or by other authorized official written notice.
AUTHORIZED FOR LOCAL REPRODUCTION
Previous edition is unusable

STANDARD FORM 33 (Rev. 9-97)
Prescribed by GSA - FAR (48 CFR) 53.214(c)

NAME OF OFFEROR OR CONTRACTOR
GONZALES CONSULTING SERVICES, INC

ITEM NO. (A)	SUPPLIES/SERVICES (B)	QUANTITY (C)	UNIT (D)	UNIT PRICE (E)	AMOUNT (F)
	<p>Dispatch Operations for the Federal Protective Service Philadelphia Mega Center.</p> <p>All Line Items are hereby accepted at this time for contract award. However, the guaranteed minimum for this contract is the Base Period (12 Months) Line Items 0001- 0018 that will be funded by Task Order: HSCEGI-07-J-0027 for the performance period 23 July 2007 to 30 Sept 2007. Funding for the remainder of the Base Period shall be provided by a separate task order.</p> <p>Option Line Items are accepted and will be exercised in accordance with contract Option clauses.</p> <p>Additional services maybe ordered either by modification or separate task order using the hourly rates listed for Line Items 0001 thru 0046.</p> <p>This contract award incorporates the terms and conditions cited in Solicitation HSCEGI-07-R-0006 as well as the following:</p> <p>(1) Amendments 0001 (dated 03/7/2007), 0002 (dated 03/28/2007) , 0003 (dated 04/4/2007), 0004 (05/4/2007) and 0005 (dated 05/22/2007).</p> <p>(2) The following sections of Gonzales Consulting Services technical proposal(s) dated 06 April 2007 and 08 May 2007, which includes the following technical factor:</p> <p>Factor 3. Management Structure and Personnel Qualifications</p> <p>The Contracting Officer's Technical Representative (COTR) for this contract award will be Richard Lamb at (215)521-2105.</p> <p>Discount Terms: Net 30</p> <p>Admin Office: ICE/FPS/East CCG/Mega Centers Immigration and Customs Enforcement Ofc of Acquisition Management - FPS 701 Market Street, Suite 400 Attn: Cynthia D. Palmer Philadelphia PA 19106</p> <p>Delivery Location Code: PA0144 US CUSTOMHOUSE Continued ...</p>				

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GONZALES CONSULTING SERVICES, INC

ITEM NO. (A)	SUPPLIES/SERVICES (B)	QUANTITY (C)	UNIT (D)	UNIT PRICE (E)	AMOUNT (F)
	200 CHESTNUT STREET PHILADELPHIA PA FOB: Destination Period of Performance: 07/23/2007 to 07/22/2012				
0001	Project Manager - Overall Oversight of Contract Accounting Info: \$0.00 (Subject to Availability of Funds)	2000	HR	(b)(4)	0.00
0003	Supervisors Accounting Info: \$0.00 (Subject to Availability of Funds)	6240	HR		0.00
0004	Operator/Telecommunicator Level One Accounting Info: \$0.00 (Subject to Availability of Funds)	8320	HR		0.00
0005	Operator/ Telecommunicator Level Two Accounting Info: \$0.00 (Subject to Availability of Funds)	16640	HR		0.00
0006	Operator /Telecommunicator Level Three Accounting Info: \$0.00 (Subject to Availability of Funds)	29120	HR		0.00
0007	Operator/Telecommunicator Level Four Accounting Info: \$0.00 (Subject to Availability of Funds)		HR		0.00
0008	Operator/Telecommunicator Level Five Accounting Info: \$0.00 (Subject to Availability of Funds) Continued ...	6240	HR		0.00


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NAME OF OFFEROR OR CONTRACTOR
GONZALES CONSULTING SERVICES, INC

ITEM NO. (A)	SUPPLIES/SERVICES (B)	QUANTITY (C)	UNIT (D)	UNIT PRICE (E)	AMOUNT (F)
0009	Assistant Trainer Coordinator (Q &A) Accounting Info: \$0.00 (Subject to Availability of Funds)	2000	HR		0.00
0010	Data Entry II Accounting Info: \$0.00 (Subject to Availability of Funds)	4016	HR		0.00
0011	Administrative Assistant Accounting Info: \$0.00 (Subject to Availability of Funds)	2000	HR		0.00
0012	Computer Aided Design (AUTOCAD) Operator Accounting Info: \$0.00 (Subject to Availability of Funds)	2000	HR		0.00
0013	System Administrator Accounting Info: \$0.00 (Subject to Availability of Funds)	2000	HR		0.00
0014	Database Adminstrator Accounting Info: \$0.00 (Subject to Availability of Funds)	3000	HR		0.00
0015	Telecommunications Specialist Accounting Info: \$0.00 (Subject to Availability of Funds)	2000	HR		0.00
0016	Transcriptionist (Dictaphone Transport) Accounting Info: \$0.00 (Subject to Availability of Funds)	6024	HR		0.00
0017	Remote Alarm Programmers Accounting Info: \$0.00 (Subject to Availability of Funds)	4016	HR		0.00
0018	Trainer Coordinator Continued ...	2000	HR		0.00

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NAME OF OFFEROR OR CONTRACTOR
GONZALES CONSULTING SERVICES, INC

ITEM NO. (A)	SUPPLIES/SERVICES (B)	QUANTITY (C)	UNIT (D)	UNIT PRICE (E)	AMOUNT (F)
	Accounting Info: \$0.00 (Subject to Availability of Funds)				
	Line Items 0019 thru 0024 may be authorized and funded on an "as needed" basis at a future date at the discretion of the Government by a separate task order or modification.				
0019	Data Analyst I	2000	HR		0.00
	Accounting Info: \$0.00 (Subject to Availability of Funds)				
0020	Data Analyst II	2000	HR		0.00
	Accounting Info: \$0.00 (Subject to Availability of Funds)				
0021	Alarm Technicians	2000	HR		0.00
	Accounting Info: \$0.00 (Subject to Availability of Funds)				
0022	Network Engineer	2000	HR		0.00
	Accounting Info: \$0.00 (Subject to Availability of Funds)				
0023	Information Systems Security Officer/ Specialist (ISSO)	2000	HR		0.00
	Accounting Info: \$0.00 (Subject to Availability of Funds)				
0024	Travel (N/A) (Not Separately Priced)		EA		0.00
	Accounting Info: \$0.00 (Subject to Availability of Funds)				
	Base Period: Emergency Services - The estimated quantities cited for Line Items 0025 thru 0046 reflect additional/ emergency services that may be ordered either by a separate task order or modification.				
0025	Supervisors	187.2	HR		0.00
	Accounting Info: Continued ...				

(b)(4)

NAME OF OFFEROR OR CONTRACTOR
GONZALES CONSULTING SERVICES, INC

ITEM NO. (A)	SUPPLIES/SERVICES (B)	QUANTITY (C)	UNIT (D)	UNIT PRICE (E)	AMOUNT (F)
	\$0.00 (Subject to Availability of Funds)				
0026	Operator / Telecommunicator Level One Accounting Info: \$0.00 (Subject to Availability of Funds)	249.6	HR		0.00
0027	Operator /Telecommunicator Level Two Accounting Info: \$0.00 (Subject to Availability of Funds)	499.2	HR		0.00
0028	Operator / Telecommunicator Level Three Accounting Info: \$0.00 (Subject to Availability of Funds)	873.6	HR		0.00
0029	Operator/Telecommunicator Level Four Accounting Info: \$0.00 (Subject to Availability of Funds)		HR		0.00
0030	Operator / Telecommunicator Level Five Accounting Info: \$0.00 (Subject to Availability of Funds)	187.2	HR		0.00
0031	Assistant Trainer Coordinator (Q & A) Accounting Info: \$0.00 (Subject to Availability of Funds)	60	HR		0.00
0032	Data Entry II Accounting Info: \$0.00 (Subject to Availability of Funds)	120.48	HR		0.00
0033	Computer Aided Design (AUTOCAD) Operator Accounting Info: \$0.00 (Subject to Availability of Funds)	60	HR		0.00
0034	Systems Administrator Continued ...	60	HR		0.00

(b)(4)

NAME OF OFFEROR OR CONTRACTOR
GONZALES CONSULTING SERVICES, INC

ITEM NO. (A)	SUPPLIES/SERVICES (B)	QUANTITY (C)	UNIT (D)	UNIT PRICE (E)	AMOUNT (F)
	Accounting Info: \$0.00 (Subject to Availability of Funds)				
0035	Telecommunications Specialist	60	HR		0.00
	Accounting Info: \$0.00 (Subject to Availability of Funds)				
0036	Transcriptionist (Dictaphone Transport)	180.72	HR		0.00
	Accounting Info: \$0.00 (Subject to Availability of Funds)				
0037	Trainer Coordinator	60	HR		0.00
	Accounting Info: \$0.00 (Subject to Availability of Funds)				
	Line Items 0038 thru 0046 may be authorized and funded on an "as needed" basis at a future date at the discretion of the government by separate task order or modification.				
0038	Data Analyst I	60	HR		0.00
	Accounting Info: \$0.00 (Subject to Availability of Funds)				
0039	Data Analyst II	60	HR		0.00
	Accounting Info: \$0.00 (Subject to Availability of Funds)				
0040	Administrative Assistant	60	HR		0.00
	Accounting Info: \$0.00 (Subject to Availability of Funds)				
0041	Alarm Technician	60	HR		0.00
	Accounting Info: \$0.00 (Subject to Availability of Funds)				
0042	Network Engineer	60	HR		0.00
	Accounting Info: \$0.00 (Subject to Availability of Funds)				
	Continued ...				

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NAME OF OFFEROR OR CONTRACTOR
GONZALES CONSULTING SERVICES, INC

ITEM NO. (A)	SUPPLIES/SERVICES (B)	QUANTITY (C)	UNIT (D)	UNIT PRICE (E)	AMOUNT (F)
0043	Database Administrator Accounting Info: \$0.00 (Subject to Availability of Funds)	60	HR	[REDACTED]	0.00
0044	Information Systems Security Officer (ISSO) Accounting Info: \$0.00 (Subject to Availability of Funds)	60	HR	[REDACTED]	0.00
0045	Remote Alarm Programmers Accounting Info: \$0.00 (Subject to Availability of Funds)	60	HR	[REDACTED]	0.00
0046	Travel (N/A) (Not Separately Priced) Accounting Info: \$0.00 (Subject to Availability of Funds) OPTION PERIOD ONE (6 month periods) Option Period One, if exercised, will be on a six (6) month basis. Option 1 (A) and Option 1 (B) will be for Line Items 1001 thru 1046 and will be funded under separate task orders and will reflect the requirements of the FPS at the time of Task Order award. Due to fiscal constraints, funding can only be provided to the end of the fiscal year. Funding for the Option Period, if exercised, shall be provided by separate Task Order and will reflect the requirements of the FPS at the time of Task Order award.		HR		0.00
1001	Project Manager - Overall Oversight of Contract Amount: [REDACTED] (Option Line Item) Accounting Info: \$0.00 (Subject to Availability of Funds)	2000	HR	[REDACTED]	0.00
1003	Supervisors Amount: [REDACTED] (Option Line Item) Accounting Info: \$0.00 (Subject to Availability of Funds) Continued ...	6240	HR	[REDACTED]	0.00

(b)(4)

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GONZALES CONSULTING SERVICES, INC

ITEM NO. (A)	SUPPLIES/SERVICES (B)	QUANTITY (C)	UNIT (D)	UNIT PRICE (E)	AMOUNT (F)
1004	Operator/Telecommunicator Level One Amount: ██████████ (Option Line Item) Accounting Info: \$0.00 (Subject to Availability of Funds)	8320	HR	██████████	0.00
1005	Operator/Telecommunicator Level Two Amount: ██████████ (Option Line Item) Accounting Info: \$0.00 (Subject to Availability of Funds)	16640	EA		0.00
1006	Operator/ Telecommunicator Level Three Amount: ██████████ (Option Line Item) Accounting Info: \$0.00 (Subject to Availability of Funds)	29120	HR		0.00
1007	Operator/ Telecommunicator Level Four Amount: \$0.00 (Option Line Item) Accounting Info: \$0.00 (Subject to Availability of Funds)		HR		0.00
1008	Operator/Telecommunicator Level Five Amount: ██████████ (Option Line Item) Accounting Info: \$0.00 (Subject to Availability of Funds)	6240	HR		0.00
1009	Assistant Trainer Coordinator (Q & A) Amount: ██████████ (Option Line Item) Accounting Info: \$0.00 (Subject to Availability of Funds)	2000	HR		0.00
1010	Data Entry II Amount: ██████████ (Option Line Item) Accounting Info: \$0.00 (Subject to Availability of Funds)	4016	HR		0.00
1011	Administrative Assistant Amount: ██████████ (Option Line Item) Accounting Info: Continued ...	2000	HR		0.00

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GONZALES CONSULTING SERVICES, INC

ITEM NO. (A)	SUPPLIES/SERVICES (B)	QUANTITY (C)	UNIT (D)	UNIT PRICE (E)	AMOUNT (F)
	\$0.00 (Subject to Availability of Funds)				
1012	Computer Aided Design (AUTOCAD) Operator I Amount: [REDACTED] (Option Line Item) Accounting Info: \$0.00 (Subject to Availability of Funds)	2000	HR	[REDACTED]	0.00
1013	Systems Administrator Amount: [REDACTED] (Option Line Item) Accounting Info: \$0.00 (Subject to Availability of Funds)	2000	HR	[REDACTED]	0.00
1014	Database Administrator Amount: [REDACTED] (Option Line Item) Accounting Info: \$0.00 (Subject to Availability of Funds)	3000	HR	[REDACTED]	0.00
1015	Telecommunications Specialist Amount: [REDACTED] (Option Line Item) Accounting Info: \$0.00 (Subject to Availability of Funds)	2000	HR	[REDACTED]	0.00
1016	Transcriptionist (Dictaphone Transport) Amount: [REDACTED] (Option Line Item) Accounting Info: \$0.00 (Subject to Availability of Funds)	6024	HR	[REDACTED]	0.00
1017	Remote Alarm Programmers Amount: [REDACTED] (Option Line Item) Accounting Info: \$0.00 (Subject to Availability of Funds)	4016	HR	[REDACTED]	0.00
1018	Trainer Coordinator Amount: [REDACTED] (Option Line Item) Accounting Info: \$0.00 (Subject to Availability of Funds)	2000	HR	[REDACTED]	0.00
	Line Items 1019 thru 1024 may be authorized and funded on an "as needed" basis at a future date at the discretion of the government by a separate task order or modification.				
	Continued ...				

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GONZALES CONSULTING SERVICES, INC

ITEM NO. (A)	SUPPLIES/SERVICES (B)	QUANTITY (C)	UNIT (D)	UNIT PRICE (E)	AMOUNT (F)
1026	Operator / Telecommunicator Level One Amount: [REDACTED] (Option Line Item) Accounting Info: \$0.00 (Subject to Availability of Funds)	249.6	HR	[REDACTED]	0.00
1027	Operator / Telecommunicator Level Two Amount: [REDACTED] (Option Line Item) Accounting Info: \$0.00 (Subject to Availability of Funds)	499.2	HR		0.00
1028	Operator/Telecommunicator Level Three Amount: [REDACTED] (Option Line Item) Accounting Info: \$0.00 (Subject to Availability of Funds)	873.6	HR		0.00
1029	Operator / Telecommunicator Level Four Amount: \$0.00 (Option Line Item) Accounting Info: \$0.00 (Subject to Availability of Funds)		HR		0.00
1030	Operator/Telecommunicator Level Five Amount: [REDACTED] (Option Line Item) Accounting Info: \$0.00 (Subject to Availability of Funds)	187.2	HR		0.00
1031	Assistant Trainer Coordinator (Q & A) Amount: [REDACTED] (Option Line Item) Accounting Info: \$0.00 (Subject to Availability of Funds)	60	HR		0.00
1032	Data Entry II Amount: [REDACTED] (Option Line Item) Accounting Info: \$0.00 (Subject to Availability of Funds)	120.48	HR		0.00
1033	Computer Aided Design (AUTOCAD) Operator Amount: [REDACTED] (Option Line Item) Accounting Info: \$0.00 (Subject to Availability of Funds) Continued ...	60	HR		0.00

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NAME OF OFFEROR OR CONTRACTOR
 GONZALES CONSULTING SERVICES, INC

ITEM NO. (A)	SUPPLIES/SERVICES (B)	QUANTITY (C)	UNIT (D)	UNIT PRICE (E)	AMOUNT (F)
1034	Systems Administrator Amount: [REDACTED] (Option Line Item) Accounting Info: \$0.00 (Subject to Availability of Funds)	60	HR	[REDACTED]	0.00
1035	Telecommunications Specialist Amount: [REDACTED] (Option Line Item) Accounting Info: \$0.00 (Subject to Availability of Funds)	60	HR	[REDACTED]	0.00
1036	Transcriptionist (Dictaphone Transport) Amount: [REDACTED] (Option Line Item) Accounting Info: \$0.00 (Subject to Availability of Funds)	180.72	HR	[REDACTED]	0.00
1037	Trainer Coordinator Amount: [REDACTED] (Option Line Item) Accounting Info: \$0.00 (Subject to Availability of Funds) Line Items 1038 thru 1046 may be authorized and funded on an "as needed" basis at a future date at the discretion of the government by separate task order or modification.	60	HR	[REDACTED]	0.00
1038	Data Analyst I Amount: [REDACTED] (Option Line Item) Accounting Info: \$0.00 (Subject to Availability of Funds)	60	HR	[REDACTED]	0.00
1039	Data Analyst II Amount: [REDACTED] (Option Line Item) Accounting Info: \$0.00 (Subject to Availability of Funds)	60	HR	[REDACTED]	0.00
1040	Administrative Assistant Amount: [REDACTED] (Option Line Item) Accounting Info: \$0.00 (Subject to Availability of Funds)	60	HR	[REDACTED]	0.00
1041	Alarm Technician Continued ...	60	HR	[REDACTED]	0.00

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NAME OF OFFEROR OR CONTRACTOR
 GONZALES CONSULTING SERVICES, INC

ITEM NO. (A)	SUPPLIES/SERVICES (B)	QUANTITY (C)	UNIT (D)	UNIT PRICE (E)	AMOUNT (F)
	Amount: [REDACTED] (Option Line Item)				
	Accounting Info: \$0.00 (Subject to Availability of Funds)				
1042	Network Engineer Amount: [REDACTED] (Option Line Item)	60	HR	[REDACTED]	0.00
	Accounting Info: \$0.00 (Subject to Availability of Funds)				
1043	Database Administrator Amount: [REDACTED] (Option Line Item)	60	HR	[REDACTED]	0.00
	Accounting Info: \$0.00 (Subject to Availability of Funds)				
1044	Information Systems Security Officer (ISSO) Amount: [REDACTED] (Option Line Item)	60	HR	[REDACTED]	0.00
	Accounting Info: \$0.00 (Subject to Availability of Funds)				
1045	Remote Alarm Programmers Amount: [REDACTED] (Option Line Item)	60	HR	[REDACTED]	0.00
	Accounting Info: \$0.00 (Subject to Availability of Funds)				
1046	Travel (N/A) Amount: \$0.00 (Option Line Item) (Not Separately Priced)		HR	[REDACTED]	0.00
	Accounting Info: \$0.00 (Subject to Availability of Funds)				
	OPTION PERIOD TWO (6 Months)				
	Option Period Two, if exercised, will be on a six (6) month basis. Option 2 (A) and Option 2 (B) will be for Line Items 2001 thru 2046 and will be funded under separate task orders and will reflect the requirements of the FPS at the time of Task Order award.				
	Due to the fiscal constraints, funding can only be provided to the end of the fiscal year.				
2001	Project Manager - Overall Oversight of Contract Amount: [REDACTED] (Option Line Item) Continued ...	2000	HR	[REDACTED]	0.00

(b)(4)

NAME OF OFFEROR OR CONTRACTOR
GONZALES CONSULTING SERVICES, INC

ITEM NO. (A)	SUPPLIES/SERVICES (B)	QUANTITY (C)	UNIT (D)	UNIT PRICE (E)	AMOUNT (F)
	Accounting Info: \$0.00 (Subject to Availability of Funds)				
2003	Supervisors Amount: [REDACTED] (Option Line Item)	6240	HR	[REDACTED]	0.00
	Accounting Info: \$0.00 (Subject to Availability of Funds)				
2004	Operator/Telecommunicator Level One Amount: [REDACTED] (Option Line Item)	8320	HR	[REDACTED]	0.00
	Accounting Info: \$0.00 (Subject to Availability of Funds)				
2005	Operator /Telecommunicator Level Two Amount: [REDACTED] (Option Line Item)	16640	HR	[REDACTED]	0.00
	Accounting Info: \$0.00 (Subject to Availability of Funds)				
2006	Operator / Telecommunicator Level Three Amount: [REDACTED] (Option Line Item)	29120	HR	[REDACTED]	0.00
	Accounting Info: \$0.00 (Subject to Availability of Funds)				
2007	Operator / Telecommunicator Level Four Amount: \$0.00 (Option Line Item)		HR	[REDACTED]	0.00
	Accounting Info: \$0.00 (Subject to Availability of Funds)				
2008	Operator /Telecommunicator Level Five Amount: [REDACTED] (Option Line Item)	6240	HR	[REDACTED]	0.00
	Accounting Info: \$0.00 (Subject to Availability of Funds)				
2009	Assistant Traniner Coordinator (Q & A) Amount: [REDACTED] (Option Line Item)	2000	HR	[REDACTED]	0.00
	Accounting Info: \$0.00 (Subject to Availability of Funds)				
2010	Data Entry II Continued ...	4016	HR	[REDACTED]	0.00

(b)(4)

NAME OF OFFEROR OR CONTRACTOR
GONZALES CONSULTING SERVICES, INC

ITEM NO. (A)	SUPPLIES/SERVICES (B)	QUANTITY (C)	UNIT (D)	UNIT PRICE (E)	AMOUNT (F)
	Amount: [REDACTED] (Option Line Item)				
	Accounting Info: \$0.00 (Subject to Availability of Funds)				
2011	Administrative Assistant Amount: [REDACTED] (Option Line Item)	2000	HR	[REDACTED]	0.00
	Accounting Info: \$0.00 (Subject to Availability of Funds)				
2012	Computer Aided Design (AUTCAD) Operator Amount: [REDACTED] (Option Line Item)	2000	HR	[REDACTED]	0.00
	Accounting Info: \$0.00 (Subject to Availability of Funds)				
2013	System Administrator Amount: [REDACTED] (Option Line Item)	2000	HR	[REDACTED]	0.00
	Accounting Info: \$0.00 (Subject to Availability of Funds)				
2014	Database Administrator Amount: [REDACTED] (Option Line Item)	3000	HR	[REDACTED]	0.00
	Accounting Info: \$0.00 (Subject to Availability of Funds)				
2015	Telecommunications Specialist Amount: [REDACTED] (Option Line Item)	2000	HR	[REDACTED]	0.00
	Accounting Info: \$0.00 (Subject to Availability of Funds)				
2016	Transcriptionist (Dictaphone Transport) Amount: [REDACTED] (Option Line Item)	6024	HR	[REDACTED]	0.00
	Accounting Info: \$0.00 (Subject to Availability of Funds)				
2017	Remote Alarm Programmers Amount: [REDACTED] (Option Line Item)	4016	HR	[REDACTED]	0.00
	Accounting Info: \$0.00 (Subject to Availability of Funds)				
2018	Trainer Coordinator Amount: [REDACTED] (Option Line Item) Continued ...	2000	HR	[REDACTED]	0.00

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NAME OF OFFEROR OR CONTRACTOR
GONZALES CONSULTING SERVICES, INC

ITEM NO. (A)	SUPPLIES/SERVICES (B)	QUANTITY (C)	UNIT (D)	UNIT PRICE (E)	AMOUNT (F)
	Accounting Info: \$0.00 (Subject to Availability of Funds)				
	Line Items 2019 thru 2046 may be authorized and funded on an "as needed" basis at a future date at the discretion of the government by separate task order or modification.				
2019	Data Analyst I Amount: ██████████ (Option Line Item)	2000	HR		0.00
	Accounting Info: \$0.00 (Subject to Availability of Funds)				
2020	Data Analyst II Amount: ██████████ (Option Line Item)	2000	HR		0.00
	Accounting Info: \$0.00 (Subject to Availability of Funds)				
2021	Alarm Technicians Amount: ██████████ (Option Line Item)	2000	HR		0.00
	Accounting Info: \$0.00 (Subject to Availability of Funds)				
2022	Network Engineer Amount: ██████████ (Option Line Item)	2000	HR		0.00
	Accounting Info: \$0.00 (Subject to Availability of Funds)				
2023	Information Systems Security Officer (ISSO) Amount: ██████████ (Option Line Item)	2000	HR		0.00
	Accounting Info: \$0.00 (Subject to Availability of Funds)				
2024	Travel (N/A) Amount: \$0.00 (Option Line Item) (Not Separately Priced)		HR		0.00
	Accounting Info: \$0.00 (Subject to Availability of Funds)				
	Option Period Two: Emergency Services - The estimated quantities cited for Line Items 2025 thru 2046 reflect additional/ emergency services that may be ordered either by separate task order Continued ...				

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NAME OF OFFEROR OR CONTRACTOR
GONZALES CONSULTING SERVICES, INC

ITEM NO. (A)	SUPPLIES/SERVICES (B)	QUANTITY (C)	UNIT (D)	UNIT PRICE (E)	AMOUNT (F)
	or modification.				
2025	Supervisors Amount: ██████████ (Option Line Item) Accounting Info: \$0.00 (Subject to Availability of Funds)	187.2	HR		0.00
2026	Operator / Telecommunicator Level One Amount: ██████████ (Option Line Item) Accounting Info: \$0.00 (Subject to Availability of Funds)	249.6	HR		0.00
2027	Operator / Telecommunicator Level Two Amount: ██████████ (Option Line Item) Accounting Info: \$0.00 (Subject to Availability of Funds)	499.2	HR		0.00
2028	Operator / Telecommunicator Level Three Amount: ██████████ (Option Line Item) Accounting Info: \$0.00 (Subject to Availability of Funds)	873.6	HR		0.00
2029	Operator/Telecommunicator Level Four Amount: \$0.00 (Option Line Item) Accounting Info: \$0.00 (Subject to Availability of Funds)		HR		0.00
2030	Operator/Telecommunicator Level Five Amount: ██████████ (Option Line Item) Accounting Info: \$0.00 (Subject to Availability of Funds)	187.2	HR		0.00
2031	Assistant Trainer Coordinator (Q & A) Amount: ██████████ (Option Line Item) Accounting Info: \$0.00 (Subject to Availability of Funds)	60	HR		0.00
2032	Data Entry II Amount: ██████████ (Option Line Item) Accounting Info: \$0.00 (Subject to Availability of Funds) Continued ...	120.48	HR		0.00

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GONZALES CONSULTING SERVICES, INC

ITEM NO. (A)	SUPPLIES/SERVICES (B)	QUANTITY (C)	UNIT (D)	UNIT PRICE (E)	AMOUNT (F)
2033	Computer Aided Design (AUTOCAD) Operator Amount: [REDACTED] (Option Line Item) Accounting Info: \$0.00 (Subject to Availability of Funds)	60	HR	[REDACTED]	0.00
2034	Systems Administrator Amount: [REDACTED] (Option Line Item) Accounting Info: \$0.00 (Subject to Availability of Funds)	60	HR	[REDACTED]	0.00
2035	Telecommunications Specialist Amount: [REDACTED] (Option Line Item) Accounting Info: \$0.00 (Subject to Availability of Funds)	60	EA	[REDACTED]	0.00
2036	Transcriptionist (Dictaphone Transport) Amount: [REDACTED] (Option Line Item) Accounting Info: \$0.00 (Subject to Availability of Funds)	180.72	HR	[REDACTED]	0.00
2037	Trainer Coordinator Amount: [REDACTED] (Option Line Item) Accounting Info: \$0.00 (Subject to Availability of Funds) Line Items 2038 thru 2046 may be authorized and funded on an "as needed" basis at a future date at the discretion of the government by separate task order or modification.	60	HR	[REDACTED]	0.00
2038	Data Analyst I Amount: [REDACTED] (Option Line Item) Accounting Info: \$0.00 (Subject to Availability of Funds)	60	HR	[REDACTED]	0.00
2039	Data Analyst II Amount: [REDACTED] (Option Line Item) Accounting Info: \$0.00 (Subject to Availability of Funds)	60	HR	[REDACTED]	0.00
2040	Administrative Assistant Continued ...	60	HR	[REDACTED]	0.00

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NAME OF OFFEROR OR CONTRACTOR
GONZALES CONSULTING SERVICES, INC

ITEM NO. (A)	SUPPLIES/SERVICES (B)	QUANTITY (C)	UNIT (D)	UNIT PRICE (E)	AMOUNT (F)
	Amount: [REDACTED] (Option Line Item)				
	Accounting Info: \$0.00 (Subject to Availability of Funds)				
2041	Alarm Technician Amount: [REDACTED] (Option Line Item)	60	HR	[REDACTED]	0.00
	Accounting Info: \$0.00 (Subject to Availability of Funds)				
2042	Network Engineer Amount: [REDACTED] (Option Line Item)	60	HR	[REDACTED]	0.00
	Accounting Info: \$0.00 (Subject to Availability of Funds)				
2043	Database Administrator Amount: [REDACTED] (Option Line Item)	60	HR	[REDACTED]	0.00
	Accounting Info: \$0.00 (Subject to Availability of Funds)				
2044	Information Systems Security Officer (ISSO) Amount: [REDACTED] (Option Line Item)	60	HR	[REDACTED]	0.00
	Accounting Info: \$0.00 (Subject to Availability of Funds)				
2045	Remote Alarm Programmers Amount: [REDACTED] (Option Line Item)	60	HR	[REDACTED]	0.00
	Accounting Info: \$0.00 (Subject to Availability of Funds)				
2046	Travel (N/ A) Amount: \$0.00 (Option Line Item)		HR	0.00	0.00
	Accounting Info: \$0.00 (Subject to Availability of Funds)				
	Option Period Three (6 Months)				
	Option Period Three, if exercised, will be on a six (6) month basis. Option 3 (A) and Option 3 (B) will be for Line Items 3001 thru 3046 and will be funded under separate task orders and will reflect the requirements of the FPS at the time of Task Order award.				
	Continued ...				

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NAME OF OFFEROR OR CONTRACTOR
GONZALES CONSULTING SERVICES, INC

ITEM NO. (A)	SUPPLIES/SERVICES (B)	QUANTITY (C)	UNIT (D)	UNIT PRICE (E)	AMOUNT (F)
	Due to fiscal constraints, funding can only be provided to the end of the fiscal year.				
3001	Project Manager - Overall Oversight of Contract Amount: ██████████ (Option Line Item) Accounting Info: \$0.00 (Subject to Availability of Funds)	2000	HR	██████████	0.00
3003	Supervisory Dispatch Amount: ██████████ (Option Line Item) Accounting Info: \$0.00 (Subject to Availability of Funds)	6240	HR		0.00
3004	Operator /Telecommunicator Level One Amount: ██████████ (Option Line Item) Accounting Info: \$0.00 (Subject to Availability of Funds)	8320	HR		0.00
3005	Operator/Telecommunicator Level Two Amount: ██████████ (Option Line Item) Accounting Info: \$0.00 (Subject to Availability of Funds)	16640	HR		0.00
3006	Operator/Telecommunicator Level Three Amount: ██████████ (Option Line Item) Accounting Info: \$0.00 (Subject to Availability of Funds)	29120	HR		0.00
3007	Operator / Telecommunicator Level Four Amount: \$0.00 (Option Line Item) Accounting Info: \$0.00 (Subject to Availability of Funds)		HR		0.00
3008	Operator/Telecommunicator Level Five Amount: ██████████ (Option Line Item) Accounting Info: Continued ...	6240	HR		0.00

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NAME OF OFFEROR OR CONTRACTOR
 GONZALES CONSULTING SERVICES, INC

ITEM NO. (A)	SUPPLIES/SERVICES (B)	QUANTITY (C)	UNIT (D)	UNIT PRICE (E)	AMOUNT (F)
	\$0.00 (Subject to Availability of Funds)				
3009	Assistant Trainer Coordinator (Q & A) Amount: ██████████ (Option Line Item) Accounting Info: \$0.00 (Subject to Availability of Funds)	2000	HR		0.00
3010	Data Entry Amount: ██████████ (Option Line Item) Accounting Info: \$0.00 (Subject to Availability of Funds)	4016	HR		0.00
3011	Administrative Assistant Amount: ██████████ (Option Line Item) Accounting Info: \$0.00 (Subject to Availability of Funds)	2000	HR		0.00
3012	Computer Aided Design (AUTOCAD) Operator Amount: ██████████ (Option Line Item) Accounting Info: \$0.00 (Subject to Availability of Funds)	2000	HR		0.00
3013	System Administrator Amount: ██████████ (Option Line Item) Accounting Info: \$0.00 (Subject to Availability of Funds)	2000	HR		0.00
3014	Database Administrator Amount: ██████████ (Option Line Item) Accounting Info: \$0.00 (Subject to Availability of Funds)	3000	HR		0.00
3015	Telecommunications Specialist Amount: ██████████ (Option Line Item) Accounting Info: \$0.00 (Subject to Availability of Funds)	2000	HR		0.00
3016	Transcriptionist (Dictaphone Transport) Amount: ██████████ (Option Line Item) Accounting Info: \$0.00 (Subject to Availability of Funds) Continued ...	6024	HR		0.00

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NAME OF OFFEROR OR CONTRACTOR
 GONZALES CONSULTING SERVICES, INC

ITEM NO. (A)	SUPPLIES/SERVICES (B)	QUANTITY (C)	UNIT (D)	UNIT PRICE (E)	AMOUNT (F)
3017	Remote Alarm Programmers Amount: [REDACTED] (Option Line Item)	4016	HR	[REDACTED]	[REDACTED]
3018	Trainer Coordinator Amount: [REDACTED] (Option Line Item) Accounting Info: \$0.00 (Subject to Availability of Funds) Line Items 3019 thru 3024 may be authorized and funded on an "as needed" basis at a future date at the discretion of the government by a separate task order or modification.	2000	HR	[REDACTED]	0.00
3019	Data Analyst I Amount: [REDACTED] (Option Line Item) Accounting Info: \$0.00 (Subject to Availability of Funds)	2000	HR	[REDACTED]	0.00
3020	Data Analyst II Amount: [REDACTED] (Option Line Item) Accounting Info: \$0.00 (Subject to Availability of Funds)	2000	HR	[REDACTED]	0.00
3021	Alarm Technicians Amount: [REDACTED] (Option Line Item) Accounting Info: \$0.00 (Subject to Availability of Funds)	2000	HR	[REDACTED]	0.00
3022	Network Engineer Amount: [REDACTED] (Option Line Item) Accounting Info: \$0.00 (Subject to Availability of Funds)	2000	HR	[REDACTED]	0.00
3023	Information Systems Security Officer (ISSO) Amount: [REDACTED] (Option Line Item) Accounting Info: \$0.00 (Subject to Availability of Funds)	2000	HR	[REDACTED]	0.00
3024	Travel (N/A) Amount: \$0.00 (Option Line Item) (Not Separately Priced) Continued ...		EA		0.00

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NAME OF OFFEROR OR CONTRACTOR
 GONZALES CONSULTING SERVICES, INC

ITEM NO. (A)	SUPPLIES/SERVICES (B)	QUANTITY (C)	UNIT (D)	UNIT PRICE (E)	AMOUNT (F)
	Accounting Info: \$0.00 (Subject to Availability of Funds)				
	Option Period Three: Emergency Services - The estimated quantities cited for Line Items 3025 thru 3046 reflect additional/ emergency services that may be ordered either by separate task order or modification.				
3025	Supervisors Amount: [REDACTED] (Option Line Item)	187.2	HR	[REDACTED]	0.00
	Accounting Info: \$0.00 (Subject to Availability of Funds)				
3026	Operator / Telecommunicator Level One Amount: [REDACTED] (Option Line Item)	249.6	HR	[REDACTED]	0.00
	Accounting Info: \$0.00 (Subject to Availability of Funds)				
3027	Operator / Telecommunicator Level Two Amount: [REDACTED] (Option Line Item)	499.2	HR	[REDACTED]	0.00
	Accounting Info: \$0.00 (Subject to Availability of Funds)				
3028	Operator / Telecommunicator Level Three Amount: [REDACTED] (Option Line Item)	873.6	HR	[REDACTED]	0.00
	Accounting Info: \$0.00 (Subject to Availability of Funds)				
3029	Operator/ Telecommunicator Level Four Amount: \$0.00 (Option Line Item)		HR	[REDACTED]	0.00
	Accounting Info: \$0.00 (Subject to Availability of Funds)				
3030	Operator / Telecommunicator Level Five Amount: [REDACTED] (Option Line Item)	187.2	HR	[REDACTED]	0.00
	Accounting Info: \$0.00 (Subject to Availability of Funds)				
	Continued ...				

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GONZALES CONSULTING SERVICES, INC

ITEM NO. (A)	SUPPLIES/SERVICES (B)	QUANTITY (C)	UNIT (D)	UNIT PRICE (E)	AMOUNT (F)
3031	Assistant Trainer Coordinator (Q & A) Amount: ██████████ (Option Line Item) Accounting Info: \$0.00 (Subject to Availability of Funds)	60	HR	██████████	0.00
3032	Data Entry II Amount: ██████████ (Option Line Item) Accounting Info: \$0.00 (Subject to Availability of Funds)	120.48	HR	██████████	0.00
3033	Computer Aided Design (AUTOCAD) Operator Amount: ██████████ (Option Line Item) Accounting Info: \$0.00 (Subject to Availability of Funds)	60	HR	██████████	0.00
3034	Systems Administrator Amount: ██████████ (Option Line Item) Accounting Info: \$0.00 (Subject to Availability of Funds)	60	HR	██████████	0.00
3035	Telecommunications Specialist Amount: ██████████ (Option Line Item) Accounting Info: \$0.00 (Subject to Availability of Funds)	60	HR	██████████	0.00
3036	Transcriptionist (Dictaphone Transport) Amount: ██████████ (Option Line Item) Accounting Info: \$0.00 (Subject to Availability of Funds)	180.72	HR	██████████	0.00
3037	Trainer Coordinator Amount: ██████████ (Option Line Item) Accounting Info: \$0.00 (Subject to Availability of Funds)	60	HR	██████████	0.00
Line Items 3038 thru 3046 may be authorized and funded on an "as needed" basis at a future date at the discretion of the government by separate task order or modification . Continued ...					

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NAME OF OFFEROR OR CONTRACTOR
GONZALES CONSULTING SERVICES, INC

ITEM NO. (A)	SUPPLIES/SERVICES (B)	QUANTITY (C)	UNIT (D)	UNIT PRICE (E)	AMOUNT (F)
3038	Data Analyst I Amount: ██████████ (Option Line Item) Accounting Info: \$0.00 (Subject to Availability of Funds)	60	HR	████████████████████	0.00
3039	Data Analyst II Amount: ██████████ (Option Line Item) Accounting Info: \$0.00 (Subject to Availability of Funds)	60	HR		0.00
3040	Administrative Assistant Amount: ██████████ (Option Line Item) Accounting Info: \$0.00 (Subject to Availability of Funds)	60	HR		0.00
3041	Alarm Technician Amount: ██████████ (Option Line Item) Accounting Info: \$0.00 (Subject to Availability of Funds)	60	HR		0.00
3042	Network Engineer Amount: ██████████ (Option Line Item) Accounting Info: \$0.00 (Subject to Availability of Funds)	60	HR		0.00
3043	Data Administrator Amount: ██████████ (Option Line Item) Accounting Info: \$0.00 (Subject to Availability of Funds)	60	HR		0.00
3044	Information Systems Security Officer /Specialist (ISSO) Amount: ██████████ (Option Line Item) Accounting Info: \$0.00 (Subject to Availability of Funds)	60	HR		0.00
3045	Remote Alarm Programmers Amount: ██████████ (Option Line Item) Accounting Info: \$0.00 (Subject to Availability of Funds) Continued ...	60	HR		0.00

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NAME OF OFFEROR OR CONTRACTOR
GONZALES CONSULTING SERVICES, INC

ITEM NO. (A)	SUPPLIES/SERVICES (B)	QUANTITY (C)	UNIT (D)	UNIT PRICE (E)	AMOUNT (F)
3046	Travel (N/A) Amount: \$0.00 (Option Line Item) (Not Separately Priced) Accounting Info: \$0.00 (Subject to Availability of Funds) OPTION PERIOD FOUR (6 Months) Option Period Four, if exercised, will be on a six (6) month basis. Option 4 (A) and Option 4 (B) will be for Line Items 4001 thru 4046 and will be funded under separate task orders and will reflect the requirements of the FPS at the time of Task Order award. Due to fiscal constraints, funding can only be provided to the end of the fiscal year.		HR		0.00
4001	Project Manager - Overall Oversight of Contract Amount: ██████████ (Option Line Item) Accounting Info: \$0.00 (Subject to Availability of Funds)	2000	HR	██████████	0.00
4003	Supervisors Amount: ██████████ (Option Line Item) Accounting Info: \$0.00 (Subject to Availability of Funds)	6240	HR	██████████	0.00
4004	Operator / Telecommunicator Level One Amount: ██████████ (Option Line Item) Accounting Info: \$0.00 (Subject to Availability of Funds)	8320	HR	██████████	0.00
4005	Operator /Telecommunicator Level Two Amount: ██████████ (Option Line Item) Accounting Info: \$0.00 (Subject to Availability of Funds)	16640	HR	██████████	0.00
4006	Operator / Telecommunicator Level Three Amount: ██████████ (Option Line Item) Accounting Info: \$0.00 (Subject to Availability of Funds) Continued ...	29120	HR	██████████	0.00

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 GONZALES CONSULTING SERVICES, INC

ITEM NO. (A)	SUPPLIES/SERVICES (B)	QUANTITY (C)	UNIT (D)	UNIT PRICE (E)	AMOUNT (F)
4007	Operator / Telecommunicator Level Four Amount: \$0.00 (Option Line Item) Accounting Info: \$0.00 (Subject to Availability of Funds)		HR		0.00
4008	Operator / Telecommunicator Level Five Amount: ██████████ (Option Line Item) Accounting Info: \$0.00 (Subject to Availability of Funds)	6240	HR		0.00
4009	Assistant Trainer Coordinator (Q & A) Amount: ██████████ (Option Line Item) Accounting Info: \$0.00 (Subject to Availability of Funds)	2000	HR		0.00
4010	Data Entry II Amount: ██████████ (Option Line Item) Accounting Info: \$0.00 (Subject to Availability of Funds)	4016	HR		0.00
4011	Administrative Assistant Amount: ██████████ (Option Line Item) Accounting Info: \$0.00 (Subject to Availability of Funds)	2000	HR		0.00
4012	Computer Aided Design (AUTOCAD) Operator Amount: ██████████ (Option Line Item) Accounting Info: \$0.00 (Subject to Availability of Funds)	2000	HR		0.00
4013	System Administrator Amount: ██████████ (Option Line Item) Accounting Info: \$0.00 (Subject to Availability of Funds)	2000	HR		0.00
4014	Database Administrator Amount: ██████████ (Option Line Item) Accounting Info: \$0.00 (Subject to Availability of Funds)	3000	HR		0.00
4015	Telecommunications Specialist Continued ...	2000	HR		0.00

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GONZALES CONSULTING SERVICES, INC

ITEM NO. (A)	SUPPLIES/SERVICES (B)	QUANTITY (C)	UNIT (D)	UNIT PRICE (E)	AMOUNT (F)
	Amount: [REDACTED] (Option Line Item) Accounting Info: \$0.00 (Subject to Availability of Funds)				
4016	Transcriptionist (Dictaphone Transport) Amount: [REDACTED] (Option Line Item) Accounting Info: \$0.00 (Subject to Availability of Funds)	6024	HR	[REDACTED]	0.00
4017	Remote Alarm Programmers Amount: [REDACTED] (Option Line Item) Accounting Info: \$0.00 (Subject to Availability of Funds)	4016	HR	[REDACTED]	0.00
4018	Trainer Coordinator Amount: [REDACTED] (Option Line Item) Accounting Info: \$0.00 (Subject to Availability of Funds) Line Items 4018 thru 4024 may be authorized and funded on an "as needed" basis at a future date at the discretion of the government by a separate task order or modification.	2000	HR	[REDACTED]	0.00
4019	Data Analyst I Amount: [REDACTED] (Option Line Item) Accounting Info: \$0.00 (Subject to Availability of Funds)	2000	HR	[REDACTED]	0.00
4020	Data Analyst II Amount: [REDACTED] (Option Line Item) Accounting Info: \$0.00 (Subject to Availability of Funds)	2000	HR	[REDACTED]	0.00
4021	Alarm Technicians Amount: [REDACTED] (Option Line Item) Accounting Info: \$0.00 (Subject to Availability of Funds)	2000	HR	[REDACTED]	0.00
4022	Network Engineer Amount: [REDACTED] (Option Line Item) Continued ...	2000	HR	[REDACTED]	0.00

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NAME OF OFFEROR OR CONTRACTOR
GONZALES CONSULTING SERVICES, INC

ITEM NO. (A)	SUPPLIES/SERVICES (B)	QUANTITY (C)	UNIT (D)	UNIT PRICE (E)	AMOUNT (F)
	Accounting Info: \$0.00 (Subject to Availability of Funds)				
4023	Information Systems Security Officer Amount: ██████████ (Option Line Item)	2000	HR		0.00
	Accounting Info: \$0.00 (Subject to Availability of Funds)				
4024	Travel (NA) Amount: \$0.00 (Option Line Item) (Not Separately Priced)		EA		0.00
	Accounting Info: \$0.00 (Subject to Availability of Funds)				
	OPTION PERIOD FOUR: Emergency Services - The estimated quantities sited for Line Items 4025 thru 4046 reflect additional/ emergency services that may be ordered either by separate task order or modification.				
4025	Supervisory Dispatch Amount: ██████████ (Option Line Item)	187.2	HR		0.00
	Accounting Info: \$0.00 (Subject to Availability of Funds)				
4026	Operator / Telecommunicator Level One Amount: ██████████ (Option Line Item)	249.6	HR		0.00
	Accounting Info: \$0.00 (Subject to Availability of Funds)				
4027	Operator / Telecommunicator Level Two Amount: ██████████ (Option Line Item)	499.2	HR		0.00
	Accounting Info: \$0.00 (Subject to Availability of Funds)				
4028	Operator / Telecommunicator Level Three Amount: ██████████ (Option Line Item)	873.6	HR		0.00
	Accounting Info: \$0.00 (Subject to Availability of Funds)				
4029	Operator / Telecommunicator Level Four Amount: \$0.00 (Option Line Item)		HR		0.00
	Continued ...				

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NAME OF OFFEROR OR CONTRACTOR
GONZALES CONSULTING SERVICES, INC

ITEM NO. (A)	SUPPLIES/SERVICES (B)	QUANTITY (C)	UNIT (D)	UNIT PRICE (E)	AMOUNT (F)
	Accounting Info: \$0.00 (Subject to Availability of Funds)				
4030	Operator / Telecommunicator Level Five Amount: [REDACTED] (Option Line Item)	187.2	HR	[REDACTED]	0.00
	Accounting Info: \$0.00 (Subject to Availability of Funds)				
4031	Assistant Trainer Coordinator (Q & A) Amount: [REDACTED] (Option Line Item)	60	HR	[REDACTED]	0.00
	Accounting Info: \$0.00 (Subject to Availability of Funds)				
4032	Data Entry II Amount: [REDACTED] (Option Line Item)	120.48	HR	[REDACTED]	0.00
	Accounting Info: \$0.00 (Subject to Availability of Funds)				
4033	Computer Aided Design (AUTOCAD) Operator Amount: [REDACTED] (Option Line Item)	60	HR	[REDACTED]	0.00
	Accounting Info: \$0.00 (Subject to Availability of Funds)				
4034	System Administrator Amount: [REDACTED] (Option Line Item)	60	HR	[REDACTED]	0.00
	Accounting Info: \$0.00 (Subject to Availability of Funds)				
4035	Telecommunications Specialist Amount: [REDACTED] (Option Line Item)	60	HR	[REDACTED]	0.00
	Accounting Info: \$0.00 (Subject to Availability of Funds)				
4036	Transcriptionist Amount: [REDACTED] (Option Line Item)	180.72	HR	[REDACTED]	0.00
	Accounting Info: \$0.00 (Subject to Availability of Funds)				
4037	Trainer Coordinator Amount: [REDACTED] (Option Line Item)	60	HR	[REDACTED]	0.00
	Accounting Info: Continued ...				

(b)(4)

CONTINUATION SHEET

REFERENCE NO. OF DOCUMENT BEING CONTINUED
HSCEGI-07-D-00005

PAGE 32 OF 33

NAME OF OFFEROR OR CONTRACTOR
GONZALES CONSULTING SERVICES, INC

ITEM NO. (A)	SUPPLIES/SERVICES (B)	QUANTITY (C)	UNIT (D)	UNIT PRICE (E)	AMOUNT (F)
	\$0.00 (Subject to Availability of Funds)				
	Line Items 4038 thru 4046 may be authorized and funded on an "as needed" basis at a future date at the discretion of the government by a separate task order or modification				
4038	Data Analyst I Amount: [REDACTED] (Option Line Item) Accounting Info: \$0.00 (Subject to Availability of Funds)	60	HR	[REDACTED]	0.00
4039	Data Analyst II Amount: [REDACTED] (Option Line Item) Accounting Info: \$0.00 (Subject to Availability of Funds)	60	HR	[REDACTED]	0.00
4040	Administrative Assistant Amount: [REDACTED] (Option Line Item) Accounting Info: \$0.00 (Subject to Availability of Funds)	60	HR	[REDACTED]	0.00
4041	Alarm Technician Amount: [REDACTED] (Option Line Item) Accounting Info: \$0.00 (Subject to Availability of Funds)	60	HR	[REDACTED]	0.00
4042	Network Engineer Amount: [REDACTED] (Option Line Item) Accounting Info: \$0.00 (Subject to Availability of Funds)	60	HR	[REDACTED]	0.00
4043	Database Administrator Amount: [REDACTED] (Option Line Item) Accounting Info: \$0.00 (Subject to Availability of Funds)	60	HR	[REDACTED]	0.00
4044	Information Systems Security Officer (ISSO) Amount: [REDACTED] (Option Line Item) Accounting Info: \$0.00 (Subject to Availability of Funds)	60	HR	[REDACTED]	0.00
4045	Remote Alarm Programmers Continued ...	60	HR	[REDACTED]	0.00

(b)(4)

CONTINUATION SHEET

REFERENCE NO. OF DOCUMENT BEING CONTINUED
HSCEGI-07-D-00005

PAGE 33 OF 33

NAME OF OFFEROR OR CONTRACTOR
GONZALES CONSULTING SERVICES, INC

ITEM NO. (A)	SUPPLIES/SERVICES (B)	QUANTITY (C)	UNIT (D)	UNIT PRICE (E)	AMOUNT (F)
	Amount: ██████████ (Option Line Item)				(b)(4)
	Accounting Info: \$0.00 (Subject to Availability of Funds)				
4046	Travel (N/A) Amount: \$0.00 (Option Line Item) (Not Separately Priced)		HR		0.00
	Accounting Info: \$0.00 (Subject to Availability of Funds)				
	The total amount of award: \$20,073,353.23. The obligation for this award is shown in box 20.				

AMENDMENT OF SOLICITATION/MODIFICATION OF CONTRACT		1. CONTRACT ID CODE	PAGE OF PAGES 1 1
2. AMENDMENT/MODIFICATION NO. 000005	3. EFFECTIVE DATE 05/22/2007	4. REQUISITION/PURCHASE REQ. NO.	5. PROJECT NO. (If applicable)
6. ISSUED BY Federal Protective Svc. Div. - 3PS 200 Chestnut Street Suite 1302 Philadelphia PA 19106	CODE GI000	7. ADMINISTERED BY (If other than Item 6) Federal Protective Svc. Div. - 3PS 200 Chestnut Street Suite 1302 Philadelphia PA 19106	CODE GI000
8. NAME AND ADDRESS OF CONTRACTOR (No., street, county, State and ZIP Code)		(x) 9A. AMENDMENT OF SOLICITATION NO. HSCEGI-07-R-00006	
		x 9B. DATED (SEE ITEM 11) 03/06/2007	
		10A. MODIFICATION OF CONTRACT/ORDER NO.	
		10B. DATED (SEE ITEM 11)	
CODE	FACILITY CODE		

11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS

The above numbered solicitation is amended as set forth in Item 14. The hour and date specified for receipt of Offers is extended. is not extended.
Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended, by one of the following methods: (a) By completing Items 8 and 15, and returning 2 copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or telegram which includes a reference to the solicitation and amendment numbers. FAILURE OF YOUR ACKNOWLEDGEMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.

12. ACCOUNTING AND APPROPRIATION DATA (If required)

13. THIS ITEM ONLY APPLIES TO MODIFICATION OF CONTRACTS/ORDERS. IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14.

CHECK ONE	A. THIS CHANGE ORDER IS ISSUED PURSUANT TO: (Specify authority) THE CHANGES SET FORTH IN ITEM 14 ARE MADE IN THE CONTRACT ORDER NO. IN ITEM 10A.
	B. THE ABOVE NUMBERED CONTRACT/ORDER IS MODIFIED TO REFLECT THE ADMINISTRATIVE CHANGES (such as changes in paying office, appropriation date, etc.) SET FORTH IN ITEM 14, PURSUANT TO THE AUTHORITY OF FAR 43.103(b).
	C. THIS SUPPLEMENTAL AGREEMENT IS ENTERED INTO PURSUANT TO AUTHORITY OF:
	D. OTHER (Specify type of modification and authority)

E. IMPORTANT: Contractor is not, is required to sign this document and return _____ copies to the issuing office.

14. DESCRIPTION OF AMENDMENT/MODIFICATION (Organized by UCF section headings, including solicitation/contract subject matter where feasible.)

Dispatch Operations for Federal Protective Service Philadelphia Mega Center

(1) All discussions are hereby concluded and FPS is requesting best and final proposals for the subject solicitation in accordance with FAR 15.307. At this time we request that offerors submit any revisions to your price proposal that you wish FPS to consider.

(2) Final proposals must be received in this office no later than 4:00 P.M on Friday, May 25, 2007. You may fax your response to (215)717-8080.

Except as provided herein, all terms and conditions of the document referenced in Item 9A or 10A, as heretofore changed, remains unchanged and in full force and effect.

15A. NAME AND TITLE OF SIGNER (Type or print)		16A. NAME AND TITLE OF CONTRACTING OFFICER (Type or print) Cynthia D. Palmer	
15B. CONTRACTOR/OFFEROR (Signature of person authorized to sign)	15C. DATE SIGNED	16B. UNITED STATES OF AMERICA (Signature of Contracting Officer)	16C. DATE SIGNED

AMENDMENT OF SOLICITATION/MODIFICATION OF CONTRACT		1. CONTRACT ID CODE	PAGE OF PAGES 1 2	
2. AMENDMENT/MODIFICATION NO. 000004	3. EFFECTIVE DATE 05/04/2007	4. REQUISITION/PURCHASE REQ. NO.	5. PROJECT NO. (if applicable)	
6. ISSUED BY Federal Protective Svc. Div. - 3PS 200 Chestnut Street Suite 1302 Philadelphia PA 19106	CODE GI000	7. ADMINISTERED BY (if other than Item 6) Federal Protective Svc. Div. - 3PS 200 Chestnut Street Suite 1302 Philadelphia PA 19106	CODE GI000	
8. NAME AND ADDRESS OF CONTRACTOR (No., street, county, State and ZIP Code)		(x) 9A. AMENDMENT OF SOLICITATION NO. HSCEGI-07-R-00006	9B. DATED (SEE ITEM 11) 03/06/2007	
		10A. MODIFICATION OF CONTRACT/ORDER NO.		
		10B. DATED (SEE ITEM 11)		
CODE	FACILITY CODE	11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS		

The above numbered solicitation is amended as set forth in Item 14. The hour and date specified for receipt of Offers is extended. is not extended. Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended, by one of the following methods: (a) By completing Items 8 and 15, and returning 2 copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or telegram which includes a reference to the solicitation and amendment numbers. FAILURE OF YOUR ACKNOWLEDGEMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.

12. ACCOUNTING AND APPROPRIATION DATA (if required)

13. THIS ITEM ONLY APPLIES TO MODIFICATION OF CONTRACTS/ORDERS. IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14.

CHECK ONE	A. THIS CHANGE ORDER IS ISSUED PURSUANT TO: (Specify authority) THE CHANGES SET FORTH IN ITEM 14 ARE MADE IN THE CONTRACT ORDER NO. IN ITEM 10A.
	B. THE ABOVE NUMBERED CONTRACT/ORDER IS MODIFIED TO REFLECT THE ADMINISTRATIVE CHANGES (such as changes in paying office, appropriation date, etc.) SET FORTH IN ITEM 14, PURSUANT TO THE AUTHORITY OF FAR 43.103(b).
	C. THIS SUPPLEMENTAL AGREEMENT IS ENTERED INTO PURSUANT TO AUTHORITY OF:
	D. OTHER (Specify type of modification and authority)

E. IMPORTANT: Contractor is not is required to sign this document and return _____ copies to the issuing office.

14. DESCRIPTION OF AMENDMENT/MODIFICATION (Organized by UCF section headings, including solicitation/contract subject matter where feasible.)

Dispatch Operations for Federal Protective Service Philadelphia Mega Center

The purpose of this amendment is to delete sub-paragraph (b) Qualifications listed under Section C-09.1 Project Manager of the solicitation. The revised qualifications are hereby incorporated:

1. A minimum of 3 to 5 years experience as a Project Manager (preferred public safety arena) or a Public Safety Communication Center or Public Safety Answering Point (PSAP) supervisor, providing Public Safety management to federal, state, local or tribal customers. Association of Public-Safety Communications Officials (APCO) courses are an asset.

Continued ...

Except as provided herein, all terms and conditions of the document referenced in Item 9A or 10A, as heretofore changed, remains unchanged and in full force and effect.

15A. NAME AND TITLE OF SIGNER (Type or print)	16A. NAME AND TITLE OF CONTRACTING OFFICER (Type or print) Cynthia D. Palmer		
15B. CONTRACTOR/OFFEROR	15C. DATE SIGNED	18B. UNITED STATES OF AMERICA	18C. DATE SIGNED
_____ (Signature of person authorized to sign)		_____ (Signature of Contracting Officer)	

CONTINUATION SHEET

REFERENCE NO. OF DOCUMENT BEING CONTINUED
 HSCEGI-07-R-00006, J0004

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NAME OF OFFEROR OR CONTRACTOR

ITEM NO. (A)	SUPPLIES/SERVICES (B)	QUANTITY (C)	UNIT (D)	UNIT PRICE (E)	AMOUNT (F)
	<p>2. Certificates of Completion need to be provided with the resume.</p> <p>*Note- A Public Safety Communication Center is defined as facility that provides radio and telephone communications and coordination/support of law enforcement, fire and or/ emergency medical services activities. Public Safety Communication Centers are usually operated by and /or for local, state and Federal Government agencies.</p> <p>Period of Performance: 07/06/2007 to 07/05/2012</p>				

AMENDMENT OF SOLICITATION/MODIFICATION		CONTRACT	1. CONTRACT ID CODE	PAGE OF PAGES 1 2	
2. AMENDMENT/MODIFICATION NO. 000003		3. EFFECTIVE DATE 04/04/2007	4. REQUISITION/PURCHASE REQ. NO.	5. PROJECT NO. (If applicable)	
6. ISSUED BY Federal Protective Svc. Div. - 3PS 200 Chestnut Street Suite 1302 Philadelphia PA 19106		CODE GI000	7. ADMINISTERED BY (If other than Item 6) Federal Protective Svc. Div. - 3PS 200 Chestnut Street Suite 1302 Philadelphia PA 19106		CODE GI000
8. NAME AND ADDRESS OF CONTRACTOR (No., street, county, State and ZIP Code)			(x) 9A. AMENDMENT OF SOLICITATION NO. HSCEGI-07-R-00006	9B. DATED (SEE ITEM 11) 03/06/2007	
			10A. MODIFICATION OF CONTRACT/ORDER NO.		
			10B. DATED (SEE ITEM 11)		
CODE	FACILITY CODE		11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS		

The above numbered solicitation is amended as set forth in Item 14. The hour and date specified for receipt of Offers is extended. is not extended.
Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended, by one of the following methods: (a) By completing Items 8 and 15, and returning 2 copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or telegram which includes a reference to the solicitation and amendment numbers. FAILURE OF YOUR ACKNOWLEDGEMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.

12. ACCOUNTING AND APPROPRIATION DATA (If required)

13. THIS ITEM ONLY APPLIES TO MODIFICATION OF CONTRACTS/ORDERS. IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14.

CHECK ONE	A. THIS CHANGE ORDER IS ISSUED PURSUANT TO: (Specify authority) THE CHANGES SET FORTH IN ITEM 14 ARE MADE IN THE CONTRACT ORDER NO. IN ITEM 10A.
	B. THE ABOVE NUMBERED CONTRACT/ORDER IS MODIFIED TO REFLECT THE ADMINISTRATIVE CHANGES (such as changes in paying office, appropriation date, etc.) SET FORTH IN ITEM 14, PURSUANT TO THE AUTHORITY OF FAR 43.103(b).
	C. THIS SUPPLEMENTAL AGREEMENT IS ENTERED INTO PURSUANT TO AUTHORITY OF:
	D. OTHER (Specify type of modification and authority)

E. IMPORTANT: Contractor is not. is required to sign this document and return _____ copies to the issuing office.

14. DESCRIPTION OF AMENDMENT/MODIFICATION (Organized by UCF section headings, including solicitation/contract subject matter where feasible.)

Dispatch Operations for Federal Protective Service Philadelphia Mega Center

Note: Proposals are still due by 4:00 PM EST, April 06, 2007.

The purpose of this amendment is to provide all offerors with the following information:

1) The Solicitation/Contract Standard Form 1447 and "Bid Schedule", a (27 page) document was inadvertently omitted from the Mega Center solicitation HSCEGI-07-R-00006, (140 page) document that is posted on FedTeds. This (27 page) document is now available in FedTeds under "PRISM Document Solicitation HSCEGI-07-R-00006" and must be completed and included with the offeror's proposal. The changes listed per Amendment 000002 (dated Continued ...

Except as provided herein, all terms and conditions of the document referenced in Item 9A or 10A, as heretofore changed, remains unchanged and in full force and effect.

15A. NAME AND TITLE OF SIGNER (Type or print)		16A. NAME AND TITLE OF CONTRACTING OFFICER (Type or print) Cynthia D. Palmer	
15B. CONTRACTOR/OFFEROR (Signature of person authorized to sign)	15C. DATE SIGNED	16B. UNITED STATES OF AMERICA (Signature of Contracting Officer)	16C. DATE SIGNED

CONTINUATION SHEET

REFERENCE NO. OF DOCUMENT BEING CONTINUED
 HSCEGI-07-R-00006/000003

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NAME OF OFFEROR OR CONTRACTOR

ITEM NO. (A)	SUPPLIES/SERVICES (B)	QUANTITY (C)	UNIT (D)	UNIT PRICE (E)	AMOUNT (F)
	<p>3/28/2007), are applicable to the Line Items and positions listed on the "Bid Schedule " document.</p> <p>(2) The Database Administrator hours listed under the revised Exhibit J-1 document per Amendment 00002 (dated 3/28/07) should be 3,000 hours in lieu of 3,016 hrs. This change in the number of hours applies to Line Items 0014, 1014, 2014, 3014 & 4014 of the Bid Schedule.</p> <p>3) Clarification to Quality Control Plan . information listed in Section C- 4.1d (page 11) and C-29.1b (page 58). The contractor shall submit in writing to the COTR for approval a Quality Control Plan within 30 days after award in lieu of 10 days.</p> <p>4) Delete the reference to Section C-09.2 Line Item 0002 Project Manager (Operations), 2000 hrs, listed on the revised Exhibit J-1 document of Amendment 000002 (dated 3/28/07).</p> <p>Period of Performance: 07/06/2007 to 07/05/2012</p>				

000002 03/28/2007

6 ISSUED BY CODE GI000 7. ADMINISTERED BY (If other than Item 6) CODE GI000
 Federal Protective Svc. Div. - 3PS
 200 Chestnut Street
 Suite 1302
 Philadelphia PA 19106

8. NAME AND ADDRESS OF CONTRACTOR (No., street county, State and ZIP Code)
 CODE FACILITY CODE
 9A. AMENDMENT OF SOLICITATION NO. HSCEGI-07-R-00006
 9B DATED (SEE ITEM 11) 03/06/2007
 10A. MODIFICATION OF CONTRACT/ORDER NO.
 10B. DATED (SEE ITEM 11)

11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS

X The above numbered solicitation is amended as set forth in Item 14. The hour and date specified for receipt of Offers is extended. 'X' is not extended. Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended, by one of the following methods: (a) By completing Items 8 and 15, and returning 2 copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or telegram which includes a reference to the solicitation and amendment numbers. FAILURE OF YOUR ACKNOWLEDGEMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.

12. ACCOUNTING AND APPROPRIATION DATA (If required)

13. THIS ITEM ONLY APPLIES TO MODIFICATION OF CONTRACTS/ORDERS. IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14.

CHECK ONE
 A. THIS CHANGE ORDER IS ISSUED PURSUANT TO (Specify authority) THE CHANGES SET FORTH IN ITEM 14 ARE MADE IN THE CONTRACT ORDER NO. IN ITEM 10A.
 B. THE ABOVE NUMBERED CONTRACT/ORDER IS MODIFIED TO REFLECT THE ADMINISTRATIVE CHANGES (such as changes in paying office, appropriation date, etc.) SET FORTH IN ITEM 14, PURSUANT TO THE AUTHORITY OF FAR 43.103(b).
 C. THIS SUPPLEMENTAL AGREEMENT IS ENTERED INTO PURSUANT TO AUTHORITY OF
 D. OTHER (Specify type of modification and authority)

E. IMPORTANT: Contractor is not is required to sign this document and return copies to the issuing office.

14 DESCRIPTION OF AMENDMENT/MODIFICATION (Organized by UCF section headings, including solicitation/contract subject matter where feasible.)
 Dispatch Operations for Federal Protective Service Philadelphia Mega Center

Note: Proposals are still due by 4:00 PM EST, April 06, 2007.

The purpose of this amendment is to provide all offerors with the following information:

- A. List of Pre-Proposal conference attendees held on March 20, 2007.
- B. Questions and answers recieved in connection with this solicitation, including the Pre-Proposal conference and some comments/questions submitted via email after the meeting.
- C. Changes to the solicitation document are listed below under "List of Changes".

Continued ...

Except as provided herein, all terms and conditions of the document referenced in Item 9A or 10A, as heretofore changed, remains unchanged and in full force and effect.

15A. NAME AND TITLE OF SIGNER (Type or print) 16A. NAME AND TITLE OF CONTRACTING OFFICER (Type or print)
 Cynthia D. Palmer
 15B. CONTRACTOR/OFFEROR 15C. DATE SIGNED 16B. UNITED STATES OF AMERICA 16C. DATE SIGNED
 (Signature of person authorized to sign) (Signature of Contracting Officer)

NAME OF OFFEROR OR CONTRACTOR

ITEM NO. (A)	SUPPLIES/SERVICES (B)	QUANTITY (C)	UNIT (D)	UNIT PRICE (E)	AMOUNT (F)
	<p>LIST OF CHANGES:</p> <p>The following list of changes are hereby incorporated into the Request for Proposals as follows:</p> <p>*1) Option periods are immediately changed from 12 (Months) to 6 (Months) .</p> <p>a) Page 7 of 27 - Change "Option Period One (12 Months)" to "Option Period One (6 Months) ". Line Items 1001 -1018 will be used to price the Option Period 1 and Option Period 2 .</p> <p>b) Page 12 of 27 - Change "Option Period Two (12 Months) " to "Option Period Two (6 Months) ". Line Items 2001 - 2018 will be used to price Option Period 3 and Option Period 4 .</p> <p>c) Page 17 of 27 - Change "Option Period Three (12 Months)" to "Option Period Three (6 Months)". Line Items 3001 -3018 will be used to price Option Period 5 and Option Period 6.</p> <p>d) Page 22 of 27 - Change "Option Period Four (12 Months)" to "Option Period Four (6 Months) ". Line Items 4001 -4018 will be used to price Option Period 7 and Option Period 8 .</p> <p>*2) Add the following Line Items Immediately at the end of Page 27 of 27.</p> <p>"Option Period 5 (6 Months)" "Option Period 6 (6 Months) " "Option Period 7 (6 Months) " "Option Period 8 (6 Months)"</p> <p>*3) Delete Project Manager (Operations) Position in it's entirety throughout the solicitation and all references made below to "Alternate Project Manager" throughout the solicitation as listed below:</p> <ul style="list-style-type: none"> - Line Item(s): 0002, 1002, 2002, 3002 and 4002. - Page 23- C-09, - Page 25 - C-09.2 - Page 27 - C-09.4 (a) (b) - Page 32 - C-12 - Page 37 - C 14 (b) <p>Continued ...</p>				

NAME OF OFFEROR OR CONTRACTOR

ITEM NO. (A)	SUPPLIES/SERVICES (B)	QUANTITY (C)	UNIT (D)	UNIT PRICE (E)	AMOUNT (F)
	<p>- Page 38 - C-15</p> <p>*4) Change Trainer Coordinator position listed under the following Line Items : 0018, 1018, 2018, 3018 & 4018 and Emergency Services Line Items: 0037, 1037, 2037, 3037 & 4037 from an " as needed" basis at a future date to a "required " staffing position at the start of contract performance.</p> <p>*5) Change solicitation language regarding Line Items numbers that may be authorized and funded on an "as needed" basis at a future date at the discretion of the government by separate task order or modification to reflect the Line Item numbers listed below:</p> <p>-Line Items 0019 thru 0024, & (Emergency Services 0038 thru 046), -Line Items 1019 thru 1024, & (Emergency Services 1038 thru 1046), -Line Items 2019 thru 2024, & (Emergency Services 2038 thru 2046), -Line Items 3019 thru 3024, & (Emergency Services 3038 thru 3046), -Line Items 4019 thru 4024, & (Emergency Services 4038 thru 4046) .</p> <p>*6) Change the number of estimated staffing hours listed on the Bid Schedule from 2008 hrs to 2000 hrs for each of the Line Items/Positions listed below. Note: These changes will be incorporated into the revised Exhibit J-1, " Estimated Labor and Service Scheduling Requirement." (See Attachment I).</p> <p>Line Items: 0001, 1001, 2001, 3001 & 4001 (Project Manager)</p> <p>Line Items: 0009, 1009 , 2009, 3009 & 4009 (Assistant Trainer Coordinator)</p> <p>Line Items: 0011, 1011 , 2011, 3011 & 4011 (Administrative Assistant)</p> <p>Line Items: 0012, 1012 , 2012 , 3012 & 4012 (Computer Aided Design (AUTOCAD) Operator)</p> <p>Line Items: 0013, 1013, 2013, 3013 & 4013 (System Administrator)</p> <p>Continued ...</p>				

CONTINUATION SHEET

REFERENCE NO. OF DOCUMENT HSCEGI-07-R-00006 .0002

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NAME OF OFFEROR OR CONTRACTOR

ITEM NO. (A)	SUPPLIES/SERVICES (B)	QUANTITY (C)	UNIT (D)	UNIT PRICE (E)	AMOUNT (F)
	Line Items: 0015, 1015, 2015, 3015 & 4015 (Telecommunications Specialist)				
	Line Items: 0018, 1018, 2018, 3018 & 4018 (Trainer Coordinator)				
	Line Items: 0019 , 1019, 2019, 3019 & 4019 (Data Analyst)				
	Line Items : 0020, 1020, 2020, 3020 & 4020 (Data Analyst II)				
	Line Items: 0021, 1021, 2021, 3021 & 4021 (Alarm Technicians)				
	Line Items: 0022, 1022, 2022, 3022 & 4022 (Network Engineer)				
	Line Item : 0023, 1023, 2023, 3023 & 4023 (Information Systems Security Officer/Specialist (ISSO))				
	*7) Change the number of Emergency Service hours listed in the Bid Schedule from 60.24 hrs to 60 hrs for each of the Line Items/Positions listed below:				
	Line Items: 0031, 1031, 2031, 3031 & 4031 (Assistant Trainer Coordinator (Q & A))				
	Line Items: 0033, 1033, 2033, 3033 & 4033 (Computer Aided Design (AUTOCAD) Operator)				
	Line Items: 0034, 1034, 2034, 3034 & 4034 (Systems Administrator)				
	Line Items: 0035, 1035, 2035, 3035 & 4035 (Telecommunications Specialist)				
	Line Items: 0037, 1037, 2037, 3037 & 4037 (Trainer Coordinator)				
	Line Items: 0038, 1038, 2038, 3038 & 4038 (Data Analyst I)				
	Line Items: 0039, 1039, 2039, 3039 & 4039 (Data Analyst II)				
	Line Items: 0040, 1040, 2040, 3040 & 4040 Continued ...				

NAME OF OFFEROR OR CONTRACTOR

ITEM NO. (A)	SUPPLIES/SERVICES (B)	QUANTITY (C)	UNIT (D)	UNIT PRICE (E)	AMOUNT (F)
	<p>(Administrative Assistant)</p> <p>Line Items: 0041, 1041, 2041, 3041 & 4041 (Alarm Technician)</p> <p>Line Items: 0042, 1042, 2042, 3042 & 4042 (Network Engineer)</p> <p>Line Items : 0043, 1043, 2043, 3043 & 4043 (Database Administrator)</p> <p>Line Items: 0044, 1044,2044, 3044 & 4044 (Information Systems Security Officer (ISSO))</p> <p>Line Items 0045, 1045, 2045, 3045 & 4045 (Remote Alarm Programmers)</p> <p>*8) Insert revised Exhibit J-1, "Estimated Labor and Service Scheduling Requirements" per Attachment I that incorporates the changes to the number of hours referenced above in Change (* 6) and Change (* 7) . NOTE: The revised Exhibit J-1 also incorporates the hours that were inadvertently omitted for the positions listed below:</p> <p>C- 14 - Training Coordinator C -17 - Data Analyst I C- 18 - Data Analyst II C- 23 - Network Engineer C- 25 - Information Systems Security Officer (ISSO)</p> <p>*9) Key Personnel identified under Clause I-3052.215-70, Section L , Factor 3: Management Structure and Personnel Qualifications, paragraph (e) and L-11 Summary of Submission Requirements, Technical Factor #3:, should only include the Project Manager. Delete all other positions identified as "Key Personnel" in these sections.</p> <p>*10) Network Engineer and ISSO) Information Systems Security Officer) should be available on site.</p> <p>*11) Delete reference to "uniformed security/labor services" in paragraphs H-08 and H-09 of solicitation.</p> <p>*12) Delete the following references to Section L, Binder #2 Submission Requirements in Summary : Continued ...</p>				

CONTINUATION SHEET

REFERENCE NO. OF DOCUMENT BEING CONTINUED
 HSCEGI-07-R-00006, 0002

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NAME OF OFFEROR OR CONTRACTOR

ITEM NO. (A)	SUPPLIES/SERVICES (B)	QUANTITY (C)	UNIT (D)	UNIT PRICE (E)	AMOUNT (F)
	<p>- Item Required # 1, SF 33, Complete Blocks 14 through 18 of the Solicitation, Offer, and Award (Standard Form 33).</p> <p>- Item Required # 3 , SBA Certification - A copy of the certification letter from your servicing SBA District Office .</p> <p>Period of Performance: 07/06/2007 to 07/05/2012</p>				

A: LIST OF ATTENDEES

Agency

Department of Homeland Security
Immigrations Customs Enforcement
Federal Protective Service
The U.S Custom House, Room 1302
200 Chestnut Street
Philadelphia, PA 19106

Department of Homeland Security
Immigrations Customs Enforcement
Federal Protective Service
The U.S Custom House, Room 1302
200 Chestnut Street
Philadelphia, PA 19106

Department of Homeland Security
Immigrations Customs Enforcement
Federal Protective Service
The U.S Custom House, Room 1302
200 Chestnut Street
Philadelphia, PA 19106

Department of Homeland Security
Immigrations Customs Enforcement
Federal Protective Service
800 North Capital Street
Washington, DC 20536

Representative

Cynthia Palmer
Contracting Officer
Phone: (215) 521-2160
FAX: (215) 717-8080
Email: cynthia.d.palmer@dhs.gov

Irene Katakinski
Team Lead Contracting Officer
(215) 521-7827
Phone: FAX: (215) 717-8080
Email: Irene.katakinski@dhs.gov

Albert Kabosius
Philadelphia Mega Center Manager
Phone: (215) 521-2110
FAX: (215) 521-2099
Email: albert.kabosius@dhs.gov

Bobby Deitch
Headquarters Mega Center Program
Phone: (202) 521-7827
FAX: (202) 717-8080
Email: bobby.deitch@dhs.gov

Contractor Representatives

Firm Name

1. SIM& S
400 SW Atlanta Street
Tullahoma, TN 37388

2. Gonzales Consulting Service
633 17th Street, Suite 2600
Denver Co 80202

Representative

Mark Barrett & Mark Bryant
Phone: (931) 241-0089
Email: mbarrett@sim-s.com
Email: mbryant@sim-s.com

Bruce Roberts
Phone: (303) 383-5543
Email: broberts@gcs-usa.com

A: LIST OF ATTENDEES (continued)

Contractor Representatives

3. Gonzales Consulting Service
633 17th Street, Suite 2600
Denver Co 80202

Albert Gonzales
Phone: (303) 383-5543
Email: Gonzales@gsc-usa.com

4. Com Con Technologies
2605 West Wolf Valley Rd.
Clinton, TN 37716

Christopher Smiley
Phone: (865) 463-9490
Email: ComConEast@Comcast.net

5. Streamliners, Inc
P.O Box 672
Blue Bell, PA 19422

Jeanne Baron
Phone: (215) 616-2660
Email: Jeanne@streamlinersinc.com

B: Questions & Answers

Question (1): Do we need resumes for all “ Key Personnel” identified in the solicitation under Clause I-3052.215-70 (page 90) and in Section L under the Technical Factors, Factor # 3, Management Structure and Personnel Qualifications, (e) (page133).

- (1) Project Manager
- (2) Trainer
- (3) System Administrator
- (4) Network Engineer
- (5) Database Administrator

Answer: No, it was determined that the Project Manager would be the only “Key Personnel “ required to submit a resume for this contract which will be incorporated by amendment.

Question (2): Is an “Alternate Project Manager” for operations a required position for this contract?

Answer: No, it was determined that an “Alternate Project Manager” is not required or a necessary position for this contract. All references throughout the solicitation to “Alternate Project Manger” will be deleted by amendment. The Project Manager will be responsible for the overall oversight and operations of the contract.

Question (3): Should there be estimated labor and service requirements for the following positions listed under Exhibit J-1.

- Training/Trainer Coordinator
- Data Analyst I
- Data Analyst II
- Network Engineer
- Information Systems Security Officer

Answer: The estimated labor and service requirements for the positions mentioned above were inadvertently omitted from the original Exhibit J-1. There should be staffing hours associated with these positions that coincide with the staffing requirements listed on pages 1 thru 27 of the solicitation Bid Schedule. A revised Exhibit J- 1 will be incorporated by amendment.

Question (4): Does the Network Engineer and ISSO (Information Systems Security Officer) have to be located on site?

Answer: Yes, both the Network Engineer and ISSO (Information Systems Security Officer) personnel should be available on site and will be incorporated by amendment.

Question (5): Please confirm that paragraphs H-08 and H-09, which refer to “uniformed security/labor services” do not apply to the staff on this contract.

Answer: The reference to “uniformed security/labor services in subparagraph (a) of Sections H-08 and H-09 of the solicitation do not apply to the staff on this contract and will be deleted by amendment.

Question (6): Solicitation page 138 – Submission Requirements Summary item one-SF33 requirements requires completion of form SF33. We do not find a form SF33 for the solicitation or amendment. Will the forms be provided in a subsequent amendment?

Answer: The solicitation reference in Section L, Binder # 2 “ Submission Requirements in Summary”, Item # 1 , SF33 is not applicable for this solicitation and will be deleted by amendment.

Question (7): Solicitation page 138 – Submission Requirements Summary item three-SBA Certification requires “ a copy of the certification letter from your servicing SBA District Office”. To what certification are you referring? If this refers to a size determination, the SBA has stated that it cannot be done until after contract award.

Answer: The solicitation reference in Section L, Binder # 2, “Submission Requirements in Summary”, Item # 3, SBA Certification – A copy of the certification letter from your servicing SBA District office is not applicable for this solicitation and will be deleted by amendment.

ATTACHMENT I

PROPERTY OF THE US GOVERNMENT – FOR OFFICIAL USE ONLY
DO NOT REMOVE THIS NOTICE
PROPERLY DESTROY DOCUMENTS WHEN NO LONGER NEEDED

Exhibit J-1 (Revised Per Amendment 000002)

Estimated Labor and Service Scheduling Requirements

Philadelphia Mega Center

At start of contract performance, the Contractor shall provide the following staffing requirements:

Section	Line Item	Description	Total Hours
C-09.1	0001	Project Manager - Overall Oversight of Contract	2,000
C-09.2	0002	Project Manager (Operations)	2,000
C-09.3	0003	Supervisors	6,240
C-13.1	0004-0008	Operator/Telecommunicators Levels 1 thru 5	60,320
C-14	0018	Training Coordinator	2,000
C-15	0009	Assistant Training Coordinator (Q & A)	2,000
C-16	0010	Data Entry II	4,016
*C-17	0019	Data Analyst I	2,000
*C-18	0020	Data Analyst II	2,000
C-19	0011	Administrative Assistant	2,000
*C-20	0021	Alarm Technicians	2,000
C-21	0012	Computer Aided Design (AUTOCAD) Operator	2,000
C-22	0013	Systems Administrator	2,000
*C-23	0022	Network Engineer	2,000
C-24	0014	Database Administrator	3,016
*C-25	0023	Information Systems Security Officer/Specialist (ISSQ)	2,000
C-26	0015	Telecommunications Specialist	2,000
C-27	0016	Transcriptionist (Dictaphone Transport)	6,024
C-28	0017	Remote Alarm Programmers	4,016

Note: The following positions listed below may be authorized and funded on an "as needed" basis at a future date at the discretion of the government by a separate task order or modification.

- * C-17 – Data Analyst I
- * C-18 – Date Analyst II
- * C- 20 – Alarm Technicians
- * C-23 - Network Engineer
- * C-25 – Information Systems Security Officer (ISSO)

AMENDMENT OF SOLICITATION/MODIFICATION OF CONTRACT		1. CONTRACT ID CODE	PAGE OF PAGES 1 2
2. AMENDMENT/MODIFICATION NO 000001	3. EFFECTIVE DATE 03/07/2007	4. REQUISITION/PURCHASE REQ. NO.	5. PROJECT NO. (if applicable)
6. ISSUED BY Federal Protective Svc. Div. - 3PS 200 Chestnut Street Suite 1302 Philadelphia PA 19106	CODE GI000	7. ADMINISTERED BY (if other than Item 6) Federal Protective Svc. Div. - 3PS 200 Chestnut Street Suite 1302 Philadelphia PA 19106	CODE GI000
8. NAME AND ADDRESS OF CONTRACTOR (No., street, county, State and ZIP Code)		(x) 9A. AMENDMENT OF SOLICITATION NO. HSCEGI-07-R-00006	
		X 9B. DATED (SEE ITEM 11) 03/06/2007	
		10A. MODIFICATION OF CONTRACT/ORDER NO.	
		10B. DATED (SEE ITEM 11)	
CODE	FACILITY CODE		

11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS

X The above numbered solicitation is amended as set forth in Item 14. The hour and date specified for receipt of Offers is extended. is not extended. Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended, by one of the following methods: (a) By completing Items 8 and 15, and returning 6 copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or telegram which includes a reference to the solicitation and amendment numbers. FAILURE OF YOUR ACKNOWLEDGEMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.

12. ACCOUNTING AND APPROPRIATION DATA (if required)

13. THIS ITEM ONLY APPLIES TO MODIFICATION OF CONTRACTS/ORDERS. IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14.

CHECK ONE	A. THIS CHANGE ORDER IS ISSUED PURSUANT TO: (Specify authority) THE CHANGES SET FORTH IN ITEM 14 ARE MADE IN THE CONTRACT ORDER NO. IN ITEM 10A.
	B. THE ABOVE NUMBERED CONTRACT/ORDER IS MODIFIED TO REFLECT THE ADMINISTRATIVE CHANGES (such as changes in paying office, appropriation date, etc.) SET FORTH IN ITEM 14, PURSUANT TO THE AUTHORITY OF FAR 43.103(b).
	C. THIS SUPPLEMENTAL AGREEMENT IS ENTERED INTO PURSUANT TO AUTHORITY OF:
	D. OTHER (Specify type of modification and authority)

E. IMPORTANT: Contractor is not. is required to sign this document and return _____ copies to the issuing office.

14. DESCRIPTION OF AMENDMENT/MODIFICATION (Organized by UCF section headings, including solicitation/contract subject matter where feasible.)

Dispatch Operations for Federal Protective Service Philadelphia Mega Center

1. The subject solicitation is hereby amended to incorporate the following changes.

2. The due date for submission of proposals (Technical and Price) listed on the cover page(1) and Section L-06, "Submission of Proposals", page(134) is hereby revised from April 3, 2007 to April 6, 2007 at 2:00 PM EST.

3. The Term of the Contract listed in Section F-04, pages (66-67) is hereby revised as follows:

Base Year : 07/06/07 - 07/05/08

Continued ...

Except as provided herein, all terms and conditions of the document referenced in Item 9A or 10A, as heretofore changed, remains unchanged and in full force and effect.

15A. NAME AND TITLE OF SIGNER (Type or print)	16A. NAME AND TITLE OF CONTRACTING OFFICER (Type or print) Cynthia D. Palmer
15B. CONTRACTOR/OFFEROR (Signature of person authorized to sign)	15C. DATE SIGNED
	16B. UNITED STATES OF AMERICA (Signature of Contracting Officer)
	16C. DATE SIGNED

CONTINUATION SHEET

REFERENCE NO. OF DOCUMENT CONTINUED
 HSCEGI-07-R-00003, 00001

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NAME OF OFFEROR OR CONTRACTOR

ITEM NO. (A)	SUPPLIES/SERVICES (B)	QUANTITY (C)	UNIT (D)	UNIT PRICE (E)	AMOUNT (F)
	Option 1 Ordering Period: 07/06/08 - 07/05/09 Option 2 Ordering Period: 07/06/09 - 07/05/10 Option 3 Ordering Period: 07/06/10 - 07/05/11 Option 4 Ordering Period: 07/06/11 - 07/05/12 Period of Performance: 07/06/2007 to 07/05/2012				

SOLICITATION/CONTRACT BIDDER/OFFEROR TO COMPLETE BLOCKS 11, 13, 15, 21, 22, & 27		1. THIS CONTRACT IS A RATED ORDER UNDER DPAS (15 CFR 350)	RATING	PAGE OF 1	PAGES 27
2. CONTRACT NO.		3. AWARD/ EFFECTIVE DATE	4. SOLICITATION NUMBER HSCEGI-07-R-00006		5. SOLICITATION TYPE <input type="checkbox"/> SEALED BIDS (IFB) <input checked="" type="checkbox"/> NEGOTIATED (RFP)
7. ISSUED BY Federal Protective Svc. Div. - 3PS 200 Chestnut Street Suite 1302 Philadelphia PA 19106 NO COLLECT CALLS		CODE GI000	8. THIS ACQUISITION IS <input type="checkbox"/> UNRESTRICTED OR NAICS. 561621 SIZE STANDARD: \$11.50		<input checked="" type="checkbox"/> SET ASIDE: 100.00 % FOR: <input checked="" type="checkbox"/> SMALL BUSINESS <input type="checkbox"/> HUBZONE SMALL BUSINESS <input type="checkbox"/> SERVICE-DISABLED VETERAN-OWNED SMALL BUSINESS <input type="checkbox"/> EMERGING SMALL BUSINESS <input type="checkbox"/> 8(A)

9. (AGENCY USE)

10. ITEMS TO BE PURCHASED (BRIEF DESCRIPTION)
 SUPPLIES SERVICES

11. IF OFFER IS ACCEPTED BY THE GOVERNMENT WITHIN _____ CALENDAR DAYS (60 CALENDAR DAYS UNLESS OFFEROR INSERTS A DIFFERENT PERIOD) FROM THE DATE SET FORTH IN BLK 9 ABOVE, THE CONTRACTOR AGREES TO HOLD ITS OFFERED PRICES FIRM FOR THE ITEMS SOLICITED HEREIN AND TO ACCEPT ANY RESULTING CONTRACT SUBJECT TO THE TERMS AND CONDITIONS STATED HEREIN.	12. ADMINISTERED BY Federal Protective Svc. Div. - 3PS 200 Chestnut Street Suite 1302 Philadelphia PA 19106
---	---

13. CONTRACTOR OFFEROR CODE _____ FACILITY CODE _____	14. PAYMENT WILL BE MADE BY CODE _____
--	---

TELEPHONE NO.
DUNS NO.
CHECK IF REMITTANCE IS DIFFERENT AND PUT SUCH ADDRESS IN OFFER

15. PROMPT PAYMENT DISCOUNT

16. AUTHORITY FOR USING OTHER THAN FULL AND OPEN COMPETITION
 10 U.S.C. 2304 () 41 U.S.C. 253 ()

17. ITEM NO.	18. SCHEDULE OF SUPPLIES/SERVICES	19. QUANTITY	20. UNIT	21. UNIT PRICE	22. AMOUNT
	FOB: Destination THIS PROCUREMENT IS A TOTAL SMALL BUSINESS SET-ASIDE FOR DISPATCH OPERATIONS FOR THE FEDERAL PROTECTIVE SERVICE MEGA CENTER IN PHILADELPHIA, PENNSYLVANIA. Delivery Location Code: PA0144 US CUSTOMHOUSE Continued ...				

23. ACCOUNTING AND APPROPRIATION DATA

24. TOTAL AWARD AMOUNT (FOR GOVT. USE ONLY)

25. CONTRACTOR IS REQUIRED TO SIGN THIS DOCUMENT AND RETURN 6 COPIES TO ISSUING OFFICE. CONTRACTOR AGREES TO FURNISH AND DELIVER ALL ITEMS SET FORTH OR OTHERWISE IDENTIFIED ABOVE AND ON ANY CONTINUATION SHEETS SUBJECT TO THE TERMS AND CONDITIONS SPECIFIED HEREIN.

26. AWARD OF CONTRACT: YOUR OFFER ON SOLICITATION NUMBER SHOWN IN BLOCK 4 INCLUDING ANY ADDITIONS OR CHANGES WHICH ARE SET FORTH HEREIN, IS ACCEPTED AS TO ITEMS:

27. SIGNATURE OF OFFEROR/CONTRACTOR

28. UNITED STATES OF AMERICA (SIGNATURE OF CONTRACTING OFFICER)

NAME AND TITLE OF SIGNER (TYPE OR PRINT)	DATE SIGNED	NAME OF CONTRACTING OFFICER	DATE SIGNED
		Cynthia D. Palmer	

NO RESPONSE FOR REASONS CHECKED

CANNOT COMPLY WITH SPECIFICATIONS		CANNOT MEET DELIVERY REQUIREMENT	
UNABLE TO IDENTIFY THE ITEM(S)		DO NOT REGULARLY MANUFACTURE OR SELL THE TYPE OF ITEMS INVOLVED	
OTHER (Specify)			
WE DO	WE DO NOT, DESIRE TO BE RETAINED ON THE MAILING LIST FOR FUTURE PROCUREMENT OF THE TYPE OF ITEM(S) INVOLVED		
NAME AND ADDRESS OF FIRM (Include ZIP Code)		SIGNATURE	
		TYPE OR PRINT NAME AND TITLE OF SIGNER	

FROM:

AFFIX
STAMP
HERE

TO:
 GI000
 Federal Protective Svc. Div. - 3PS
 200 Chestnut Street
 Suite 1302
 Philadelphia PA 19106

SOLICITATION NO. HSCEGI-07-R-00006

DATE AND LOCAL TIME _____

CONTINUATION SHEET

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NAME OF OFFEROR OR CONTRACTOR

(A) ITEM NO.	(B) SUPPLIES/SERVICES	(C) QUANTITY	(D) UNIT	(E) UNIT PRICE	(F) AMOUNT
	200 CHESTNUT STREET PHILADELPHIA PA FOB: Destination Period of Performance: 06/25/2007 to 06/24/2012 Base Period (12 Months) The offeror shall provide a fixed labor hourly rate (inclusive of all direct and indirect costs, profit and overhead) for services described herein. Due to fiscal constraints, funding can only be provided to the end of the fiscal year. For this contract the guaranteed minimum will be Line Items 0001 -0018 funded through September 30, 2007. Funding for this work will be provided by Task Order. Funding for the remainder of the Base Period is based on the "Availability of Funds" in FY 08 and shall be provided by separate Task Order. Additional services maybe ordered either by modification or separate task order using the hourly prices listed for Line Items 0001 thru 0046.				
0001	Project Manager - Overall Oversight of Contract	2008	HR		
0002	Project Manager - (Operations)	2008	HR		
0003	Supervisors	6240	HR		
	Line Items 0004 thru 0008 - Total hours for Line Items 0004 thru 0008 should equal 60,320 hours. The offeror shall provide the number of hours and labor hourly rates to fulfill the labor work requirements for Operator/Telecommunicator Levels 1 thru 5. Refer to Exhibit J-1.				
0004	Operator/Telecommunicator Level One		HR		
	Continued ...				

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NAME OF OFFEROR OR CONTRACTOR

(A) ITEM NO.	(B) SUPPLIES/SERVICES	(C) QUANTITY	(D) UNIT	(E) UNIT PRICE		(F) AMOUNT
0005	Operator/ Telecommunicator Level Two		HR			
0006	Operator /Telecommunicator Level Three		HR			
0007	Operator/Telecommunicator Level Four		HR			
0008	Operator/Telecommunicator Level Five		HR			
0009	Assistant Trainer Coordinator (Q &A)	2008	HR			
0010	Data Entry II	4016	HR			
0011	Administrative Assistant	2008	HR			
0012	Computer Aided Design (AUTOCAD) Operator	2008	HR			
0013	System Administrator	2008	HR			
0014	Database Administrator	3016	HR			
0015	Telecommunications Specialist	2008	HR			
0016	Transcriptionist (Dictaphone Transport)	6024	HR			
0017	Remote Alarm Programmers	4016	HR			
	Line Items 0018 thru 0024 may be authorized and funded on an "as needed" basis at a future date at the discretion of the government by a separate task order or modification. All line items will be evaluated and included in the total overall Continued ...					

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NAME OF OFFEROR OR CONTRACTOR

(A) ITEM NO.	(B) SUPPLIES/SERVICES	(C) QUANTITY	(D) UNIT	(E) UNIT PRICE	(F) AMOUNT
	evaluated price.				
0018	Trainer Coordinator	2008	HR		
0019	Data Analyst I	2008	HR		
0020	Data Analyst II	2008	HR		
0021	Alarm Technicians	2008	HR		
0022	Network Engineer	2008	HR		
0023	Information Systems Security Officer/ Specialist (ISSO)	2008	HR		
0024	Travel (N/A) (Not Separately Priced)		EA		
0025	Supervisors Base Period: Emergency Services - The estimated quantities cited for Line Items 0025 thru 0046 reflect additional/ emergency services that may be ordered either by a separate task order or modification. The offeror shall provide a fixed labor hourly rate (inclusive of all direct and indirect costs, profit and overhead) for emergency services as described herein.	187.2	HR		
0026	Operator / Telecommunicator Level One Continued ... Line Items 0026 thru 30 - Total hours for Line Items 0026 thru 0030 should equal 1,809.6 hours. The offeror shall provide the number of hours and labor hourly rates to fulfill the indefinite quantity staffing requirements for Operator /Telecommunicator Levels 1 thru 5. Refer to Exhibit J-1.		HR		

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NAME OF OFFEROR OR CONTRACTOR

(A) ITEM NO.	(B) SUPPLIES/SERVICES	(C) QUANTITY	(D) UNIT	(E) UNIT PRICE	(F) AMOUNT
0027	Operator /Telecommunicator Level Two		HR		
0028	Operator / Teelcommunicator Level Three		HR		
0029	Operator/Telecommunicator Level Four		HR		
0030	Operator / Telecommunicator Level Five		HR		
0031	Assistant Trainer Coordinator (Q & A)	60.24	HR		
0032	Data Entry II	120.48	HR		
0033	Computer Aided Design (AUTOCAD) Operator	60.24	HR		
0034	Systems Administrator	60.24	HR		
0035	Telecommunications Specialist	60.24	HR		
0036	Transcriptionist (Dictaphone Transport)	180.72	HR		
	Line Items 0037 thru 0046 may be authorized and funded on an "as needed" basis at a future date at the discretion of the government by separate task order or modification. All line items will be evaluated and included in the total overall evaluated price.				
0037	Trainer Coordinator	60.24	HR		
0038	Data Analyst I Continued ...	60.24	HR		

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NAME OF OFFEROR OR CONTRACTOR

(A) ITEM NO.	(B) SUPPLIES/SERVICES	(C) QUANTITY	(D) UNIT	(E) UNIT PRICE		(F) AMOUNT
0039	Data Analyst II	60.24	HR			
0040	Administrative Assistant	60.24	HR			
0041	Alarm Technician	60.24	HR			
0042	Network Engineer	60.24	HR			
0043	Database Administrator	60.24	HR			
0044	Information Systems Security Officer (ISSO)	60.24	HR			
0045	Remote Alarm Programmers	60.24	HR			
0046	Travel (N/A) (Not Separately Priced)		HR			
	OPTION PERIOD ONE (12 Months)					
	The offeror shall provide a fixed labor hourly rate (inclusive of all direct and indirect costs, profit and overhead) for services described herein.					
	Due to fiscal constraints, funding can only be provided to the end of the fiscal year. Funding for the Option Period, if exercised, shall be provided by separate Task Orders and will reflect the requirements of the FPS at the time of Task Order award.					
1001	Project Manager - Overall Oversight of Contract (Option Line Item)	2008	HR			
1002	Project Manager - (Operations) (Option Line Item)	2008	HR			
	Continued ...					

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NAME OF OFFEROR OR CONTRACTOR

(A) ITEM NO	(B) SUPPLIES/SERVICES	(C) QUANTITY	(D) UNIT	(E) UNIT PRICE	(F) AMOUNT
1003	Supervisors (Option Line Item) Line Items 1004 thru 1008 - Total hours for Line Items 1004 thru 1008 should equal 60,320 hours. The offeror shall provide the number of hours and labor hourly rates to fulfill the labor work requirements for Operator/Telecommunicator Levels 1 thru 5. Refer to Exhibit J-1.	6240	HR		
1004	Operator/Telecommunicator Level One (Option Line Item)		HR		
1005	Operator/Telecommunicator Level Two		EA		
1006	Operator/ Telecommunicator Level Three (Option Line Item)		HR		
1007	Operator/ Telecommunicator Level Four (Option Line Item)		HR		
1008	Operator/Telecommunicator Level Five (Option Line Item)		HR		
1009	Assistant Trainer Coordinator (Q & A) (Option Line Item)	2008	HR		
1010	Data Entry II (Option Line Item)	4016	HR		
1011	Administrative Assistant (Option Line Item)	2008	HR		
1012	Computer Aided Design (AUTOCAD) Operator I (Option Line Item)	2008	HR		
	Continued ...				

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NAME OF OFFEROR OR CONTRACTOR

(A) ITEM NO.	(B) SUPPLIES/SERVICES	(C) QUANTITY	(D) UNIT	(E) UNIT PRICE		(F) AMOUNT
1013	Systems Administrator (Option Line Item)	2008	HR			
1014	Database Administrator (Option Line Item)	3016	HR			
1015	Telecommunications Specialist (Option Line Item)	2008	HR			
1016	Transcriptionist (Dictaphone Transport) (Option Line Item)	6024	HR			
1017	Remote Alarm Programmers (Option Line Item)	4016	HR			
	Line Items 1018 thru 1024 may be authorized and funded on an "as needed" basis at a future date at the discretion of the government by a separate task order or modification. All line items will be evaluated and included in the total overall evaluated price.					
1018	Trainer Coordinator (Option Line Item)	2008	HR			
1019	Data Analyst I (Option Line Item)	2008	HR			
1020	Data Analyst II (Option Line Item)	2008	HR			
1021	Alarm Technicians (Option Line Item)	2008	HR			
1022	Network Engineer (Option Line Item)	2008	HR			
1023	Information Systems Security Officer/Specialist Continued ...	2008	HR			

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NAME OF OFFEROR OR CONTRACTOR

(A) ITEM NO.	(B) SUPPLIES/SERVICES	(C) QUANTITY	(D) UNIT	(E) UNIT PRICE	(F) AMOUNT
	(ISSO) (Option Line Item)				
1024	Travel (N/A) (Option Line Item) (Not Separately Priced)		HR		
	Option Period One: Emergency Services - The estimated quantities cited for Line Items 1025 thru 1046 reflect additional/ emergency services that may be ordered either by a separate task order or modification. The offeror shall provide a fixed labor hourly rate (inclusive of all direct and indirect costs, profit and overhead) for emergency services as described herein.				
1025	Supervisors (Option Line Item)	6240	HR		
	Line Items 1026 thru 1030 - Total hours for Line Items 1026 thru 1030 should equal 1,809.6 hours. The offeror shall provide the number of hours and labor hourly rates to fulfill the indefinite quantity for staffing requirements for Operator /Telecommunicator Levels 1 thru 5. Refer to Exhibit J-1.				
1026	Operator / Telecommunicator Level One (Option Line Item)		HR		
1027	Operator / Telecommunicator Level Two (Option Line Item)		HR		
1028	Operator/Telecommunicator Level Three (Option Line Item)		HR		
1029	Operator / Telecommunicator Level Four (Option Line Item)		HR		
	Continued ...				

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NAME OF OFFEROR OR CONTRACTOR

(A) ITEM NO.	(B) SUPPLIES/SERVICES	(C) QUANTITY	(D) UNIT	(E) UNIT PRICE	(F) AMOUNT
1030	Operator/Telecommunicator Level Five (Option Line Item)		HR		
1031	Assistant Trainer Coordinator (Q & A) (Option Line Item)	60.24	HR		
1032	Data Entry II (Option Line Item)	120.48	HR		
1033	Computer Aided Design (AUTOCAD) Operator (Option Line Item)	60.24	HR		
1034	Systems Administrator (Option Line Item)	60.24	HR		
1035	Telecommunications Specialist (Option Line Item)	60.24	HR		
1036	Transcriptionist (Dictaphone Transport) (Option Line Item)	180.72	HR		
	Line Items 1037 thru 1046 may be authorized and funded on an "as needed" basis at a future date at the discretion of the government by separate task order or modification. All line items will be evaluated and included in the total overall evaluated price.				
1037	Trainer Coordinator (Option Line Item)	60.24	HR		
1038	Data Analyst I (Option Line Item)	60.24	HR		
1039	Data Analyst II (Option Line Item)	60.24	HR		
1040	Administrative Assistant Continued ...	60.24	HR		

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NAME OF OFFEROR OR CONTRACTOR

(A) ITEM NO	(B) SUPPLIES/SERVICES	(C) QUANTITY	(D) UNIT	(E) UNIT PRICE	(F) AMOUNT
	(Option Line Item)				
1041	Alarm Technician (Option Line Item)	60.24	HR		
1042	Network Engineer (Option Line Item)	60.24	HR		
1043	Database Administrator (Option Line Item)	60.24	HR		
1044	Information Systems Security Officer (ISSO) (Option Line Item)	60.24	HR		
1045	Remote Alarm Programmers (Option Line Item)	60.24	HR		
1046	Travel (N/A) (Option Line Item) (Not Separately Priced)		HR		
	OPTION PERIOD TWO (12 Months)				
	The offeror shall provide a fixed labor hourly rate (Inclusive of all direct and indirect costs, profit and overhead) for services described herein.				
	Due to the fiscal constraints, funding can only be provided to the end of the fiscal year. Funding for the Option Period, if exercised, shall be provided by separate Task Orders and will reflect the requirements of the FPS at the time of Task Order award.				
2001	Project Manager - Overall Oversight of Contract (Option Line Item)	2008	HR		
2002	Project Manager - Operations (Option Line Item) Continued ...	2008	HR		

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NAME OF OFFEROR OR CONTRACTOR

(A) ITEM NO	(B) SUPPLIES/SERVICES	(C) QUANTITY	(D) UNIT	(E) UNIT PRICE	(F) AMOUNT
2003	Supervisors (Option Line Item) Line Items 2004 thru 2008 - Total hours for Line Items 2004 thru 2008 should equal 60,320 hours. The offeror shall provide the number of hours and labor hourly rates to fulfill the labor work requirements for Operator/Telecommunicator Levels 1 thru 5. Refer to Exhibit J-1.	6240	HR		
2004	Operator/Telecommunicator Level One (Option Line Item)	6240	HR		
2005	Operator /Telecommunicator Level Two (Option Line Item)		HR		
2006	Operator / Telecommunicator Level Three (Option Line Item)		HR		
2007	Operator / Telecommunicator Level Four (Option Line Item)		HR		
2008	Operator /Telecommunicator Level Five (Option Line Item)		HR		
2009	Assistant Traniner Coordinator (Q & A) (Option Line Item)	2008	HR		
2010	Data Entry II (Option Line Item)	4016	HR		
2011	Administrative Assistant (Option Line Item)	2008	HR		
2012	Computer Aided Design (AUTCAD) Operator (Option Line Item)	2008	HR		
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NAME OF OFFEROR OR CONTRACTOR

(A) ITEM NO.	(B) SUPPLIES/SERVICES	(C) QUANTITY	(D) UNIT	(E) UNIT PRICE	(F) AMOUNT
2013	System Administrator (Option Line Item)	2008	HR		
2014	Database Administrator (Option Line Item)	3016	HR		
2015	Telecommunications Specialist (Option Line Item)	2008	HR		
2016	Transcriptionist (Dictaphone Transport) (Option Line Item)	6024	HR		
2017	Remote Alarm Programmers (Option Line Item)	4016	HR		
	Line Items 2018 thru 2024 may be authorized and funded on an "as needed" basis at a future date at the discretion of the government by a separate task order or modification. All line items will be evaluated and included in the total evaluated price.				
2018	Trainer Coordinator (Option Line Item)	2008	HR		
2019	Data Analyst I (Option Line Item)	2008	HR		
2020	Data Analyst II (Option Line Item)	2008	HR		
2021	Alarm Technicians (Option Line Item)	2008	HR		
2022	Network Engineer (Option Line Item)	2008	HR		
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(A) ITEM NO.	(B) SUPPLIES/SERVICES	(C) QUANTITY	(D) UNIT	(E) UNIT PRICE	(F) AMOUNT
2023	Information Systems Security Officer (ISSO) (Option Line Item)	2008	HR		
2024	Travel (N/A) (Option Line Item) (Not Separately Priced) Option Period Two: Emergency Services - The estimated quantities cited for Line Items 2025 thru 2046 reflect additional/ emergency services that may be ordered either by separate task order or modification. The offeror shall provide a fixed labor hourly rate (inclusive of all direct and indirect costs, profit and overhead) for emergency services as deccribed herein.		HR		
2025	Supervisors (Option Line Item) Line Items 2026 thru 2030 - Total hours for Line Items 2026 thru 2030 should equal 1,809.6 hours. The offeror shall provide the number of hours and labor hourly rates to fulfill the indefinite quantity for requirements for Operator /Telecommunicator Levels 1 thru 5. Refer to Exhibit J-1.	6240	HR		
2026	Operator / Telecommunicator Level One (Option Line Item)		HR		
2027	Operator / Telecommunicator Level Two (Option Line Item)		HR		
2028	Operator / Telecommunicator Level Three (Option Line Item)		HR		
2029	Operator/Telecommunicator Level Four (Option Line Item)		HR		
2030	Operator/Telecommunicator Level Five (Option Line Item) Continued ...		HR		

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NAME OF OFFEROR OR CONTRACTOR

(A) ITEM NO.	(B) SUPPLIES/SERVICES	(C) QUANTITY	(D) UNIT	(E) UNIT PRICE	(F) AMOUNT
2031	Assistant Trainer Coordinator (Q & A) (Option Line Item)	60.24	HR		
2032	Data Entry II (Option Line Item)	120.48	HR		
2033	Computer Aided Design (AUTOCAD) Operator (Option Line Item)	60.24	HR		
2034	Systems Administrator (Option Line Item)	60.24	HR		
2035	Telecommunications Specialist (Option Line Item)	60.24	EA		
2036	Transcriptionist (Dictaphone Transport) (Option Line Item)	180.72	HR		
	Line Items 2037 thru 2046 may be authorized and funded on an "as needed" basis at a future date at the discretion of the government by separate task order or modification. All line items will be evaluated and included in the total overall evaluated price.				
2037	Trainer Coordinator (Option Line Item)	60.24	HR		
2038	Data Analyst I (Option Line Item)	60.24	HR		
2039	Data Analyst II (Option Line Item)	60.24	HR		
2040	Administrative Assistant (Option Line Item)	60.24	HR		
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(A) ITEM NO.	(B) SUPPLIES/SERVICES	(C) QUANTITY	(D) UNIT	(E) UNIT PRICE		(F) AMOUNT
2041	Alarm Technician (Option Line Item)	60.24	HR			
2042	Network Engineer (Option Line Item)	60.24	HR			
2043	Database Administrator (Option Line Item)	60.24	HR			
2044	Information Systems Security Officer (ISSO) (Option Line Item)	60.24	HR			
2045	Remote Alarm Programmers (Option Line Item)	60.24	HR			
2046	Travel (N/ A) (Option Line Item)		HR			
	Option Period Three (12 Months)					
	The offeror shall provide a fixed labor hourly rate (Inclusive of all direct and indirect costs, profit and overhead) for services described herein.					
	Due to fiscal constraints, funding can only be provided to the end of the fiscal year. Funding for the Option Period, if exercised, shall be provided by separate Task Orders and will reflect the requirements of the FPS at the time of Task Order award.					
3001	Project Manager - Overall Oversight of Contract (Option Line Item)	2008	HR			
3002	Project Manager (Operations) (Option Line Item)	2008	HR			
3003	Supervisory Dispatch (Option Line Item) Continued ...	6240	HR			

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(A) ITEM NO.	(B) SUPPLIES/SERVICES	(C) QUANTITY	(D) UNIT	(E) UNIT PRICE	(F) AMOUNT
	Line Items 3004 thru 3008 - Total hours for Line Items 3004 thru 3008 should equal 60,320 hours. The offeror shall provide the number of hours and labor hourly rates to fulfill the labor work requirements for Operator/Telecommunicator Levels 1 thru 5. Refer to Exhibit J-1.				
3004	Operator /Telecommunicator Level One (Option Line Item)		HR		
3005	Operator/Telecommunicator Level Two (Option Line Item)		HR		
3006	Operator/Telecommunicator Level Three (Option Line Item)		HR		
3007	Operator / Telecommunicator Level Four (Option Line Item)		HR		
3008	Operator/Telecommunicator Level Five (Option Line Item)		HR		
3009	Assistant Trainer Coordinator (Q & A) (Option Line Item)	2008	HR		
3010	Data Entry (Option Line Item)	4016	HR		
3011	Administrative Assistant (Option Line Item)	2008	HR		
3012	Computer Aided Design (AUTOCAD) Operator (Option Line Item)	2008	HR		
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(A) ITEM NO.	(B) SUPPLIES/SERVICES	(C) QUANTITY	(D) UNIT	(E) UNIT PRICE		(F) AMOUNT
3013	System Administrator (Option Line Item)	2008	HR			
3014	Database Administrator (Option Line Item)	3016	HR			
3015	Telecommunications Specialist (Option Line Item)	2008	HR			
3016	Transcriptionist (Dictaphone Transport) (Option Line Item)	6024	HR			
3017	Remote Alarm Programmers (Option Line Item)	4016	HR			
	Line Items 3018 thru 3024 may be authorized and funded on an "as needed" basis at a future date at the discretion of the government by a separate task order or modification. All line items will be evaluated and included in the total evaluated price.					
3018	Trainer Coordinator (Option Line Item)	2008	HR			
3019	Data Analyst I (Option Line Item)	2008	HR			
3020	Data Analyst II (Option Line Item)	2008	HR			
3021	Alarm Technicians (Option Line Item)	2008	HR			
3022	Network Engineer (Option Line Item)	2008	HR			
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NAME OF OFFEROR OR CONTRACTOR

(A) ITEM NO.	(B) SUPPLIES/SERVICES	(C) QUANTITY	(D) UNIT	(E) UNIT PRICE	(F) AMOUNT
3023	Information Systems Security Officer (ISSO) (Option Line Item)	2008	HR		
3024	Travel (N/A) (Option Line Item) (Not Separately Priced)		EA		
	Option Period Three: Emergency Services - The estimated quantities cited for Line Items 3025 thru 3046 reflect additional/ emergency services that may be ordered either by separate task order or modification. The offeror shall provide a fixed labor hourly rate (inclusive of all direct and indirect costs, profit and overhead) for emergency services as described herein.				
3025	Supervisors (Option Line Item)	187.2	HR		
	Line Items 3026 thru 3030 - Total hours for Line Items 3026 thru 3030 should equal 1,809.6 hours. The offeror shall provide the number of hours and labor hourly rates to fulfill the indefinite quantity staffing requirements for Operator /Telecommunicator Levels 1 thru 5. Refer to Exhibit J-1.				
3026	Operator / Telecommunicator Level One (Option Line Item)		HR		
3027	Operator / Telecommunicator Level Two (Option Line Item)		HR		
3028	Operator / Telecommunicator Level Three (Option Line Item)		HR		
3029	Operator/ Telecommunicator Level Four (Option Line Item)		HR		
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(A) ITEM NO	(B) SUPPLIES/SERVICES	(C) QUANTITY	(D) UNIT	(E) UNIT PRICE	(F) AMOUNT
3030	Operator / Telecommunicator Level Five (Option Line Item)		HR		
3031	Assistant Trainer Coordinator (Q & A) (Option Line Item)	60.24	HR		
3032	Data Entry II (Option Line Item)	120.48	HR		
3033	Computer Aided Design (AUTOCAD) Operator (Option Line Item)	60.24	HR		
3034	Systems Administrator (Option Line Item)	60.24	HR		
3035	Telecommunications Specialist (Option Line Item)	60.24	HR		
3036	Transcriptionist (Dictaphone Transport) (Option Line Item)		HR		
<p>Line Items 3037 thru 3046 may be authorized and funded on an "as needed" basis at a future date at the discretion of the government by separate task order or modification. All line items will be evaluated and included in the total overall evaluated price.</p>					
3037	Trainer Coordinator (Option Line Item)		HR		
3038	Data Analyst I (Option Line Item)	60.24	HR		
3039	Data Analyst II (Option Line Item) Continued ...	60.24	HR		

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(A) ITEM NO.	(B) SUPPLIES/SERVICES	(C) QUANTITY	(D) UNIT	(E) UNIT PRICE		(F) AMOUNT
3040	Administrative Assistant (Option Line Item)	60.24	HR			
3041	Alarm Technician (Option Line Item)	60.24	HR			
3042	Network Engineer (Option Line Item)	60.24	HR			
3043	Data Administrator (Option Line Item)	60.24	HR			
3044	Information Systems Security Officer /Specialist (ISSO) (Option Line Item)	60.24	HR			
3045	Remote Alarm Programmers (Option Line Item)	60.24	HR			
3046	Travel (N/A) (Option Line Item) (Not Separately Priced)		HR			
	<p>OPTION PERIOD FOUR (12 Months)</p> <p>The offeror shall provide a fixed labor hourly rate (Inclusive of all direct and indirect costs, profit and overhead) for services described herein.</p> <p>Due to fiscal constraints, funding can only be provided to the end of the fiscal year. Funding for the Option Period, if exercised, shall be provided by separate Task Orders and will reflect the requirements of the FPS at the time of Task Order award.</p>					
4001	Project Manager - Overall Oversight of Contract (Option Line Item) Continued ...	2008	HR			

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(A) ITEM NO.	(B) SUPPLIES/SERVICES	(C) QUANTITY	(D) UNIT	(E) UNIT PRICE		(F) AMOUNT
4002	Project Manager (Operations) (Option Line Item)	2008	HR			
4003	Supervisors (Option Line Item)	6240	HR			
	Line Items 4004 thru 4008 - Total hours for Line Items 4004 thru 4008 should equal 60,320 hours. The offeror shall provide the number of hours and labor hourly rates to fulfill the labor work requirements for Operator/Telecommunicator Levels 1 thru 5. Refer to Exhibit J-1.					
4004	Operator / Telecommunicator Level One (Option Line Item)		HR			
4005	Operator / Telecommunicator Level Two (Option Line Item)		HR			
4006	Operator / Telecommunicator Level Three (Option Line Item)		HR			
4007	Operator / Telecommunicator Level Four (Option Line Item)		HR			
4008	Operator / Telecommunicator Level Five (Option Line Item)		HR			
4009	Assistant Trainer Coordinator (Q & A) (Option Line Item)	2008	HR			
4010	Data Entry II (Option Line Item)	4016	HR			
4011	Administrative Assistant (Option Line Item) Continued ...	2008	HR			

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(A) ITEM NO.	(B) SUPPLIES/SERVICES	(C) QUANTITY	(D) UNIT	(E) UNIT PRICE	(F) AMOUNT
4012	Computer Aided Design (AUTOCAD) Operator (Option Line Item)	2008	HR		
4013	System Administrator (Option Line Item)	2008	HR		
4014	Database Administrator (Option Line Item)	3016	HR		
4015	Telecommunications Specialist (Option Line Item)	2008	HR		
4016	Transcriptionist (Dictaphone Transport) (Option Line Item)	6024	HR		
4017	Remote Alarm Programmers (Option Line Item)	4016	HR		
	Line Items 4018 thru 4024 may be authorized and funded on an "as needed" basis at a future date at the discretion of the government by a separate task order or modification. All line items will be evaluated and included in the total overall evaluated price.				
4018	Trainer Coordinator (Option Line Item)	2008	HR		
4019	Data Analyst I (Option Line Item)	2008	HR		
4020	Data Analyst II (Option Line Item)	2008	HR		
4021	Alarm Technicians (Option Line Item)	2008	HR		
	Continued ...				

NAME OF OFFEROR OR CONTRACTOR

(A) ITEM NO.	(B) SUPPLIES/SERVICES	(C) QUANTITY	(D) UNIT	(E) UNIT PRICE	(F) AMOUNT
4022	Network Engineer (Option Line Item)	2008	HR		
4023	Information Systems Security Officer (Option Line Item)	2008	HR		
4024	Travel (NA) (Option Line Item) (Not Separately Priced)		EA		
	OPTION PERIOD FOUR: Emergency Services - The estimated quantities sited for Line Items 4025 thru 4046 reflect additional/ emergency services that may be ordered either by separate task order or modification. The offeror shall provide a fixed labor hourly rate (inclusive of all direct and indirect costs, profit and overhead) for emergency services as deccribed herein.				
4025	Supervisory Dispatch (Option Line Item)	187.2	HR		
	Line Items 4026 thru 4030 - Total hours for Line Items 4026 thru 4030 should equal 1,809.6 hours. The offeror shall provide the number of hours and labor hourly rates to fulfill the indefinite quantity staffing requirements for Operator /Telecommunicator Levels 1 thru 5. Refer to Exhibit J-1.				
4026	Operator / Telecommunicator Level One (Option Line Item)		HR		
4027	Operator / Telecommunicator Level Two (Option Line Item)		HR		
4028	Operator / Telecommunicator Level Three (Option Line Item)		HR		
	Period of Performance: 07/14/2007 to 07/13/2012				
4029	Operator / Telecommunicator Level Four Continued ...		HR		

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(A) ITEM NO	(B) SUPPLIES/SERVICES	(C) QUANTITY	(D) UNIT	(E) UNIT PRICE		(F) AMOUNT
	(Option Line Item)					
4030	Operator / Telecommunicator Level Five (Option Line Item)		HR			
4031	Assistant Trainer Coordinator (Q & A) (Option Line Item)	60.24	HR			
4032	Data Entry II (Option Line Item)	120.48	HR			
4033	Computer Aided Design (AUTOCAD) Operator (Option Line Item)	60.24	HR			
4034	System Administrator (Option Line Item)	60.24	HR			
4035	Telecommunications Specialist (Option Line Item)	60.24	HR			
4036	Transcriptionist (Option Line Item)	180.72	HR			
	Line Items 4037 thru 4046 may be authorized and funded on an "as needed" basis at a future date at the discretion of the government by s separate task order or modification. All line items will be evaluated and included in the total overall evaluated price.					
4037	Trainer Coordinator (Option Line Item)	60.24	HR			
4038	Data Analyst I (Option Line Item)	60.24	HR			
4039	Data Analyst II (Option Line Item)	60.24	HR			
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4040	Administrative Assistant (Option Line Item)	60.24	HR		
4041	Alarm Technician (Option Line Item)	60.24	HR		
4042	Network Engineer (Option Line Item)	60.24	HR		
4043	Database Administrator (Option Line Item)	60.24	HR		
4044	Information Systems Security Officer (ISSO) (Option Line Item)	60.24	HR		
4045	Remote Alarm Programmers (Option Line Item)	60.24	HR		
4046	Travel (N/A) (Option Line Item) (Not Separately Priced)		HR		

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**PROJECT TITLE: DISPATCH OPERATIONS FOR THE
FEDERAL PROTECTIVE SERVICE
PHILADELPHIA, PA MEGA CENTER**

SOLICITATION NUMBER: HSCEGI-07-R-00006

**LOCATION: PHILADELPHIA MEGA CENTER
FEDERAL PROTECTIVE SERVICE
200 CHESTNUT STREET
PHILADELPHIA, PA 19106**

******THIS PROCUREMENT IS SOLICITED AS A TOTAL SMALL BUSINESS
REQUIREMENT, SET – ASIDE FOR SMALL BUSINESS CONCERNS ONLY******

**ANTICIPATED AWARD DATE: ON OR ABOUT MAY 25, 2007
ANTICIPATED SERVICE START DATE: JUNE 25, 2007**

OFFERS DUE: TUESDAY, APRIL 3, 2007

TIME AND DATE: 4:00 PM LOCAL TIME

**SUBMIT OFFERORS TO: DEPARTMENT OF HOMELAND SECURITY
FEDERAL PROTECTIVE SERVICE
200 CHESTNUT STREET, SUITE 1302
ATTN: CYNTHIA PALMER
PHILADELPHIA, PA 19106**

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SECTION B SUPPLIES OR SERVICES PRICES

B-01 Description of Services

a. The contractor shall provide and furnish all personnel, materials, equipment, services, and supervision necessary to perform the requirements set forth hereinafter. The services shall be provided at the Federal Protective Service Mega Center in Philadelphia, Pennsylvania, hereafter referred to as the Mega Center.

The Philadelphia Mega Center supports the Federal Protective Service alarm monitoring and communication activities in the 13 Commonwealths and States of Region 1, 2, and 3 as identified in Exhibit J-3. In furnishing these services, the Contractor shall provide all necessary management, supervision, personnel, materials, supplies and equipment, except as otherwise indicated, and shall plan, schedule, coordinate and ensure effective performance of, and conformance to, all aspects of the work statement contained herein. Offerors are advised to read the solicitation carefully and in its entirety before preparing their technical and pricing proposals.

b. It is the Government's intention to issue one contract as a result of this solicitation to cover the requirements for the Philadelphia Mega Center.

c. This solicitation is offered on a competitive basis and is restricted as a Total Small Business Set-Aside. Only those offers within the applicable NAICS Code (561621) who meet the small business size standard criteria will be considered.

B-02 Contract Type

It is the Government's intention to award an Indefinite Delivery/ Indefinite Quantity (IDIQ) contract with fixed labor hourly rates. The base year requirements, if ordered, shall fulfill the minimum order requirements under this contract. Due to the Fiscal constraints, funding can be only be provided to the end of the fiscal year. For this contract, the guaranteed minimum will be Line Item 0001 – 0018 funded through September 30, 2007.

Funding for this work will be provided by Task Order. Funding for the remainder of the Base Period is based on the Availability of Funding in FY08 and shall be provide by separate Task Order. Funding for Option Period, if exercise, shall be provided by separate Task Orders and will reflect the Task Order requirements of FPS at the time of award.

B-03 Estimated Quantities

The required staffing levels to be provided under this contract are contained in Section J, Exhibit J-1; *Estimated Labor and Service Scheduling Requirements*.

Note: Exhibit J-1 is a listing of the estimated requirements at the time of solicitation. Requirements may be added via task order or deleted via modification during the course of the contract.

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B-04 Prices

B-04.1 Pricing Required for All Services and Performance Periods

Offerors must quote prices for all services required during the Base Year, as well as for each option period in order to be considered for award. Offerors submitting partial pricing information shall be ineligible for contract award.

B-04.2 Department of Labor Wage Determination

a. The minimum wage rates and fringe benefits applicable to the Base Year are outlined in the following applicable U.S. Department of Labor Wage Determinations (see Section J, Exhibit 2):

Wage Determination No.: 2005-2449, Revision No. 1 dated 09/21/2006

b. These classifications reflect the minimum wage rates that the Contractor must pay to all employees working under the contract. The Contractor shall also be responsible for complying with all other requirements of the wage determination, including all fringe benefits, such as vacations, holidays, uniform allowances, etc.

B-04.3 Option Pricing

a. Offerors shall price the options for the by assuming that the minimum hourly wages and fringe benefits established by the Administrator, Wage and Hour Division, U.S. Department of Labor, for the Base Year will apply to the four (4) additional 12-month option periods.

b. In the event the Government exercises an available option, the Government shall provide the Contractor with the most current Department of Labor wage determination. The Contractor shall pay all employees covered by the Fair Labor Standards Act and Service Contract Act at least the wages and fringe benefits cited on the new wage determination, effective with the start date of the new option period.

c. Option prices will be adjusted in accordance with FAR clause 52.222-43, Fair Labor Standards Act and Service Contract Act - Price Adjustment (Multi & Option Contracts) (May 1989). The Contractor must furnish copies of the Contractor's payrolls to accompany any request for an adjustment to the option pricing. There will be only one wage adjustment allowed per Option Period.

B-04.4 Unbalanced Pricing

Each offeror is cautioned that its pricing proposal may be rejected as non-responsive to the solicitation requirements if it is materially unbalanced as to prices for the Base Year or any option period. A pricing proposal is considered to be materially unbalanced when it is based on prices that are significantly less than cost for some work and prices that are significantly overstated for other work.

B-04.5 Contingency Pricing

Offerors must not include contingency allowances to cover increased costs for which adjustments are provided under Federal Acquisition Regulation (FAR) Clause 52.222-43 – Fair Labor

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Standards Act and Service Contract Act – Price Adjustments (Multiple Year and Option Contracts)(May 1989). For cost/price factors that are subject to variation, but are not subject to adjustment under FAR clause 52.222-43, offerors may factor in contingency allowances.

B-04.6 Pricing of Services

- a. The fixed hourly prices quoted in the Labor- Hour Work Bid Schedule must be inclusive of all direct costs, indirect costs, and profit. Offerors must include all costs associated with providing the services described herein.
- b. The Government shall not be responsible for compensating the Contractor for any costs not factored into the proposed prices, either by the Contractor’s intention or by mistake.

B-05 Definitions change

a. Basic Services – Basic services are the permanent ongoing services specifically included in the contract at time of award or added through modification.

b. Emergency Services - During the term of the contract, the Government may have requirements for emergency services beyond the basic requirements. Due to the nature of these services, the Contractor may be required to provide them with little, or no, advance notice. In such circumstances, the Contractor shall be compensated using the Indefinite Quantity Work, hourly Emergency Services Rates. Emergency services rates shall be submitted for all positions on the Indefinite Quantity Work Schedule contained in the Bid Schedule. Examples of emergency service include, but are not limited to, the following:

- Any services needed for “Fail Over” from one Center to the “sister Center”. “Fail over” situations occur when a Mega Center cannot perform its’ mission. This may be the result of any number of events, e.g. total power failure. During a “Fail Over” period, the mission of the Center is automatically assumed by its sister Center. That is, should the Philadelphia Mega Center fail, it’s mission shall be assumed by the Denver Mega Center until such time as the Philadelphia Center is back on-line and fully functioning and visa versa.
 - (i) The government may test the backup redundancies incorporated into the Mega Center program during the performance period of this contract. Such testing may require the Philadelphia Mega Center to cease operations in part, or in whole, during a simulated "fail-over" scenario. The testing may last for a period of up to two consecutive weeks.
 - (ii) The Contracting Officer’s Technical Representative shall provide the Contractor 3 calendar days or (72 hours of advance notice) prior to any testing. During the testing period, the Contractor shall only be reimbursed for productive and/or supervisory hours actually worked within the Mega Center, if any, during the testing period."
- The Government may require Temporary Additional Services/ Special Additional Services (TAS/SAS) or emergency services under circumstances allowing for less than 72 hours advance notice and does not exceed 10 calendar days in duration.

Additional services that are ordered with more than 72 hours notice or exceed 10 calendar days shall be invoiced at the regular labor hour contract billing rate. For example, if a contractor

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receives 48 hours notice that 2 positions must be filled for a period of 30 calendar days, the first 10 calendar days will be billed at the Indefinite Quantity (IQ) emergency rate and the next 20 calendar days shall be billed at the regular labor hour contract billing rate.

c. This emergency service provision is intended to satisfy the Government's short term, non-recurring needs for service. Should a continuing need for additional service arise, a contract modification will be issued.

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SECTION C DESCRIPTION/SPECIFICATIONS

C-01 General Statement of Work

- a. The contractor shall provide and furnish all personnel, materials, equipment, services, and supervision, except as otherwise indicated, necessary to perform the requirements set forth hereinafter. The services shall be provided at the Federal Protective Service Mega Center located in Philadelphia, Pennsylvania. The Philadelphia Mega Center supports the Federal Protective Service alarm monitoring and communication activities in Regions 1, 2 and 3 including Puerto Rico and the Virgin Islands.
- b. The Federal Protective Service's area of responsibility is divided into eleven (11) geographical regions. The Philadelphia Mega Center services Regions 1, 2 and 3. See Exhibit J-3 for a graphical depiction of the Regions.
- c. It is the Government's intention to award one contract as a result of this solicitation to cover the requirements for the Philadelphia Mega Center.

C-02 Federal Protective Service

The Federal Protective Service is a law enforcement and security division of DHS. DHS is a federal agency codified, by statute, with the authority of the Secretary for Homeland Security to protect all buildings, grounds, and property that is owned, occupied, secured by the federal government, or a mixed ownership corporation thereof, and the persons on the property. The statute designates FPS employees as Officers and Agents for Duty in connection with the protection of such property, to include areas outside the property to the extent necessary to protect the property and persons on the property. Federal Protective Service has the responsibility of protecting the federal workplace and ensuring the safety of all employees and visitors. Federal Protective Service provides law enforcement, physical security and investigative services to most civilian Federal agencies. Federal Protective Service accomplishes this through the utilization of staff law enforcement, investigative and security personnel; along with contract security guards, electronic surveillance, and entry control and crime prevention programs. Federal Protective Service Law Enforcement Security Officers, Federal Police Officers, Inspectors, Criminal Investigators and Physical Security Specialists (with law enforcement authority) are authorized to enforce laws and make arrests on property under Delegation of Authority to the Director for the Federal Protective Service, signed June 6, 2003, regarding authorities of Homeland Security Action, Pub. L. 107-296, November 25, 2002, 116 Stat. (2135, SS 403(3), 1706 (2002); the President's Homeland Security Reorganization Plan, November 25, 2002, as modified, January 30, 2003; Department of Homeland Security Delegation Number: 7030 (Delegation of Authority to the Assistant Secretary of the Bureau of Immigration and Customs Enforcement). For purposes of this delegation the term "officers and agents" has the meaning found at 40 U.S.C. S 1315(b) as amended by section 1706 of the Act.

C-03 Regulations, Handbooks and Other Applicable Documents

- a. Standard Operating Procedures and Operating Orders
The Standard/Standing Operating Procedures (SOP) and Operating Orders (OO) shall be furnished by the Contracting Officer's Technical Representative (COTR) and shall be used and maintained by the contractor at the Mega Center. The SOP and Operating Orders contain instructions for all

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duties involved including instructions for emergency procedures. The SOP and/or Operating Orders, or any documentation provided by the government, shall NOT be removed from Government property, reproduced and/or divulged in any manner unless properly authorized, in writing, by the Contracting Officer or COTR.

b. Office of Federal Protective Service Policy Handbook, PBS P 5930.17C, dated February 2000

A copy of this handbook is part of the Federal Protective Service's reference library and is available in the Mega Center. This handbook contains the basic procedures and forms to be used by Federal Protective Service law enforcement officers and Federal Protective Service contracted security services/personnel. This handbook is NOT required reading for the contractor's Communication Center personnel, however, the contractor's on-site staff may wish to refer to the contents of this handbook after contract award to learn about specific Federal Protective Service law enforcement and security guard practices. Contractor staff may use and read this handbook on a secondary basis to all required duties provided this handbook remains on-site at the Government's facility. The Government's copy (if available) shall NOT be removed from the Government's facility.

c. Rules and Regulations Governing Public Buildings and Grounds (FMR 41 CFR 101-20.3

It is impractical to list all the regulations and publications governing the various buildings that are serviced by this contract, to include the building where the Mega Center is located. Summaries of these rules and regulations are posted in all buildings under the charge and control of the GSA and are applicable to all persons entering in or on such property. The contractor may receive a copy of these rules, regulations and orders from the Contracting Officer upon the contractor's request, or the Contracting Officer may advise the contractor where to obtain these items at no cost, via the Internet. Other agencies, e.g. the Department of Defense, issue regulations and procedures governing buildings under their control. As a result, the contractor should expect that several of these documents would change during the life of the contract. Contractors shall be required to adhere to all regulations and documents in effect at the time of contract award or, as revised after contract award.

d. DHS policies or regulations, and GSA Public Buildings Service (PBS) regulations and orders, contain the basic procedures for the operation, maintenance and protection of property. Supplementary regulations and orders that may be in effect shall be provided to the contractor by the Contracting Officer or COTR. Security directives of the Federal facility where the Philadelphia Mega Center is located shall also be adhered to.

C-04 Start-Up

C-04.1 Contract Start Up

a. Immediately after award of the contract, and prior to the Contractor's performance at the work site(s), the FPS Contracting Officer (CO) shall request the FPS Contracting Officer's Technical Representative (COTR) to schedule a pre-performance meeting with the Contractor that will focus on an in-depth review of the total contract requirements. This review shall include, but shall not be limited to, the following:

1. The general type and purpose of work performed by contract staff.
2. The Standard/Standing Operating Procedures (SOP)/Operating Orders.
3. Government pre-employment clearance requirements for the contractor employees.

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4. Key Personnel.

- b. The Contractor and the COTR shall sign the written minutes of these meetings, which shall be prepared by the Contractor and incorporated into the contract file. Should the Government not concur with the minutes, the Government shall state in writing to the Contractor any areas of clarification or disagreement within 5 calendar days after receipt of the meeting minutes. Those comments shall be included with the minutes in the contract file.
- c. Within ten (10) business days after award of contract the contractor shall submit in writing an updated Transition/Start Up Plan containing updated timelines and clearly identifying the person(s) responsible for every task to be accomplished. Thereafter, weekly submittals of all updates to the Transitions Plan will be submitted to the Contracting Officer and the COTR. A draft Start Up Plan shall be submitted with your Technical Proposal (see Technical Factor #3). An example of a Start-Up Plan is provided as Exhibit J-4.
- d. Within ten (10) business days after award of contract the contractor shall submit in writing a Quality Control Plan.
- e. The Government will allow a minimum of 30 calendar days from time of award of the contract to the initial start of performance.

C-04.2 Initial Contract Transition

- a. A smooth and orderly transition between the Contractor and the predecessor Contractor is necessary to assure minimum disruption to vital Contractor services and Government activities.
- b. The Contractor shall not disrupt official Government business or in any way interfere with the assigned duties of the predecessor Contractor's employees. The Contractor may notify the predecessor Contractor's employees that the Contractor will be assuming services upon the contract start date and may distribute business cards, employment applications, brochures, and other company information to the incumbent employees while they are on duty, provided that there is no interference with the employees' assigned duties (e.g., during "off hours" or during relief or lunch breaks). However, the Contractor may not interview, recruit, schedule interviews, or conduct extensive discussions with the predecessor Contractor's employees while they are on duty.
- c. For each incumbent individual being hired, the Contractor shall inspect the existing personnel folder (on site at the Mega Center) within ten days of receipt from the predecessor contractor. The Contractor shall notify the Federal Protective Service of any missing documentation within fifteen calendar days of receiving the folder from the predecessor contractor. In the event the Federal Protective Service or predecessor contractor cannot provide the missing documentation, all missing documentation shall be replaced by the Contractor awarded this contract within 60 calendar days of notifying the Federal Protective Service of the missing documents.

C-04.3 Contractor Obligation to Obtain All Required Licenses and Permits

- a. It is the responsibility of the contractor to comply with all federal, state and local Government requirements for business licenses, permits, and taxes on or before the implementation (start-up)

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date of the contract.

b. All U.S. employers are responsible for completion and retention of Form I-9, Employment Eligibility Verification Form, for each individual they hire for employment in the United States. On the form, the employer must verify the employment eligibility and identity documents presented by the employee and record the document information on the Form I-9. Acceptable documents are listed on the back of the form, and detailed under "Special Instructions." A copy of the employees' I-9 forms and verification documents shall be placed in the employees' contract folder/certification file and provided to the government for review upon request.

C-05 Equipment and Materials

C-05.1 The Contractor's Use, Accountability & Care of Government-furnished Property

Contractor must participate in the inventory process as needed and must account for, and sign, the semi-annual inventory for all government provided equipment.

C-05.2 Supplies, Materials and Equipment to be Furnished by the Government

The government will furnish the following supplies, materials and equipment:

(a) Portable radios, electrical and mechanical equipment such as alarm and surveillance systems, base station communications equipment, closed circuit cameras and televisions, audio recording equipment, analog or digital facsimile transmitters and data base informational and alarm systems (where installed). Written operating instructions and procedures for using such equipment will also be provided.

(b) Repair and maintenance of Government-furnished equipment.

(c) Standard/Standing Operating Procedures or Operating Orders (as appropriate), including SOP/OO-related mission-essential information. The COTR will provide all initial information and changes. The contractor shall be responsible for posting Government-provided revisions to the SOP/OO and to update the database records for continuous accuracy.

(d) Telephones and facsimile machines deemed necessary by the Government for the conduct of official Government business under this contract.

(e) Office equipment, such as desks, chairs, typewriters, computers and photocopiers (as deemed necessary by the Government).

(f) All administrative Forms prescribed for use by the contractor's employees while on duty.

(g) Temporary use of a classroom for government required formal classroom training of personnel employed by the contractor. Training for other than government required courses shall be provided by the contractor at their own expense.

(h) Building utilities and office maintenance services will be afforded the contractor in accordance with established GSA operational procedures. This includes the use of concession facilities (when open), rest rooms and the use of medical facilities when available for emergency purposes.

C-05.3 Accountability for Government Property

All property furnished by the Government under this contract shall remain the property of the

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Government. Upon termination of the contract, the contractor shall render an accounting of all such property, which has come into their possession under this contract. All equipment issued by the Government to the contractor will be issued on GSA Form 1025, entitled Receipt for Property or other similar issue document. Any property furnished by the Government to fulfill contracted requirements which is lost or damaged, resulting from improper use or negligence by the contractor's employees, shall be repaired or replaced by the government and the cost of such repairs or replacement shall be deducted from the contractor's invoice. No government provided equipment, materials, or information shall leave the Mega Center without the Contracting Officer's Technical Representatives' authorization. The Contractor is not authorized to use the government account for overnight/express mail services (e.g. DHL/FedEX).

C-05.4 Use of Government Property

Government property (to include telephones, computers, surveillance systems and facsimiles) shall be used as prescribed by the Government for official Government business only while in the performance of this contract. Government property will not be used in any manner for any personal advantage, business gain, or other personal endeavor by the contractor or the contractor's employees.

C-05.5 Safeguarding Government Property

The contractor must take all reasonable precautions, as directed by the government, or in the absence of such direction, in accordance with sound business and/or industrial practices, to safeguard and protect government property.

C-05.6 Safeguarding Government Information

If the work under the contract requires that the Contractor's employees have access to classified, confidential, proprietary, sensitive, personal, business, technical, or financial information (property) belonging to the Government or to other private parties performing or seeking to perform work for the Government, no employee of the Contractor shall be authorized to read, photocopy, remove, or otherwise appropriate such information for its own use or disclose such information to third parties unless specifically authorized in writing by the Contracting Officer. Violations of this policy may result in contractual actions being taken, including termination for default. Additionally, the Government may pursue any and all legal remedies at its disposal if the unauthorized use of the information/property is prosecutable under law.

C-05-7 Malfunctioning of Government Property

The contractor shall be responsible for reporting to the COTR the malfunctioning of any Government equipment used by the contractor or the contractor's employees. Malfunctioning equipment shall be also be logged in the Mega Center Operations/Shift log/report. Significant equipment malfunctions (those significantly impairing contract performance) shall be reported to the Government the same day that they are observed. Minor equipment malfunctions (those not significantly impairing contract performance) shall be reported to the Government during the next business day.

C-06 Security Requirements – Sensitive

C-06.1 General

The Department of Homeland Security (DHS) has determined that performance of the task as described in this specification requires that the Contractor, subcontractor(s), vendor(s), etc. (herein known as Contractor) access to sensitive but unclassified (SBU) information. SBU is unclassified

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information for official use only. Contractor employees that do not have a security clearance and require access to SBU information will be given a suitability determination.

Position Risk level is determine at a “Low Risk” level.

C-06.2 Suitability Determination

DHS shall have and exercise full control over granting, denying, withholding or terminating unescorted government facility and/or sensitive Government information access for Contractor employees, based upon the results of a background investigation. DHS may, as it deems appropriate, authorize and make a favorable entry on duty (EOD) decision based on preliminary security checks. The favorable EOD decision would allow the employees to commence work temporarily prior to the completion of the full investigation. The granting of a favorable EOD decision shall not be considered as assurance that a full employment suitability authorization will follow as a result thereof. The granting of a favorable EOD decision or a full employment suitability determination shall in no way prevent, preclude, or bar the withdrawal or termination of any such access by DHS, at any time during the term of the contract. No employee of the Contractor shall be allowed to EOD and/or access sensitive information or systems without a favorable EOD decision or suitability determination by the Office of Professional Responsibility, Personnel Security Unit (OPR-PSU). No employee of the Contractor shall be allowed unescorted access to a Government facility without a favorable EOD decision or suitability determination by the OPR-PSU. Contract employees assigned to the contract not needing access to sensitive DHS information or recurring access to DHS ' facilities will not be subject to security suitability screening.

C-06.3 Background Investigations

Contract employees (to include applicants, temporaries, part-time and replacement employees) under the contract, needing access to sensitive information, shall undergo a position sensitivity analysis based on the duties each individual will perform on the contract. The results of the position sensitivity analysis shall identify the appropriate background investigation to be conducted. Background investigations will be processed through the OPR-PSU. Prospective Contractor employees shall submit the following completed forms to the OPR-PSU through the COTR no less than thirty (30) days before the start of the contract of thirty (30) days prior to entry on duty of any employees, whether a replacement, addition, subcontractor employee, or vendor:

- a. Standard Form 85P, “Questionnaire for Public Trust Positions”
- b. FD Form 258, “Fingerprint Card” **(2 copies)**
- c. Foreign National Relatives or Associates Statement
- d. DHS 11000-9, “Disclosure and Authorization Pertaining to Consumer Reports Pursuant to the Fair Credit Reporting Act”
- e. Contractor Information Sheet

Required forms will be provided by DHS at the time of award of the contract. Only complete packages will be accepted by the OPR-PSU. Specific instructions on submission of packages will be provided upon award of the contract.

Be advised that unless an applicant requiring access to sensitive information has resided in the US for three of the past five years, the Government may not be able to complete a satisfactory

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background investigation. In such cases, DHS retains the right to deem an applicant as ineligible due to insufficient background information.

The use of Non-U.S. citizens, including Lawful Permanent Residents (LPRs), is not permitted in the performance of this contract for any position that involves access to, development of, or maintenance to any DHS IT system.

C-06.4 Continued Eligibility

If a prospective employee is found to be ineligible for access to Government facilities or information, the COTR will advise the Contractor that the employee shall not continue to work or to be assigned to work under the contract.

The OPR-PSU may require drug screening for probable cause at any time and/ or when the contractor independently identifies, circumstances where probable cause exists.

The OPR-PSU may require reinvestigations when derogatory information is received and/or every 5 years.

DHS reserves the right and prerogative to deny and/ or restrict the facility and information access of any Contractor employee whose actions are in conflict with the standards of conduct, 5 CFR 2635 and 5 CFR 3801, or whom DHS determines to present a risk of compromising sensitive Government information to which he or she would have access under this contract.

The Contractor will report any adverse information coming to their attention concerning contract employees under the contract to the OPR-PSU through the COTR. Reports based on rumor or innuendo should not be made. The subsequent termination of employment of an employee does not obviate the requirement to submit this report. The report shall include the employees' name and social security number, along with the adverse information being reported.

The OPR-PSU must be notified of all terminations/ resignations within five days of occurrence. The Contractor will return any expired DHS issued identification cards and building passes, or those of terminated employees to the COTR. If an identification card or building pass is not available to be returned, a report must be submitted to the COTR, referencing the pass or card number, name of individual to whom issued, the last known location and disposition of the pass or card. The COTR will return the identification cards and building passes to the responsible ID Unit.

C-06.5 Employment Eligibility

The Contractor must agree that each employee working on this contract will have a Social Security Card issued and approved by the Social Security Administration. The Contractor shall be responsible to the Government for acts and omissions of his own employees and for any Subcontractor(s) and their employees.

Subject to existing law, regulations and/ or other provisions of this contract, illegal or undocumented aliens will not be employed by the Contractor, or with this contract. The Contractor will ensure that this provision is expressly incorporated into any and all Subcontracts or subordinate agreements issued in support of this contract.

C-06.6 Security Management

The Contractor shall appoint a senior official to act as the Corporate Security Officer. The individual will interface with the OPR-PSU through the COTR on all security matters, to include

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physical, personnel, and protection of all Government information and data accessed by the Contractor.

The COTR and the OPR-PSU shall have the right to inspect the procedures, methods, and facilities utilized by the Contractor in complying with the security requirements under this contract. Should the COTR determine that the Contractor is not complying with the security requirements of this contract, the Contractor will be informed in writing by the Contracting Officer of the proper action to be taken in order to effect compliance with such requirements.

The following computer security requirements apply to both Department of Homeland Security (DHS) operations and to the former Immigration and Naturalization Service operations (FINS). These entities are hereafter referred to as the Department.

C-06.7 Information Technology Security Clearance

When sensitive government information is processed on Department telecommunications and automated information systems, the Contractor agrees to provide for the administrative control of sensitive data being processed and to adhere to the procedures governing such data as outlined in *DHS IT Security Program Publication DHS MD 4300.Pub.*. Contractor personnel must have favorably adjudicated background investigations commensurate with the defined sensitivity level.

Contractors who fail to comply with Department security policy are subject to having their access to Department IT systems and facilities terminated, whether or not the failure results in criminal prosecution. Any person who improperly discloses sensitive information is subject to criminal and civil penalties and sanctions under a variety of laws (e.g., Privacy Act).

C-06.8 Information Technology Security Training and Oversight

All contractor employees using Department automated systems or processing Department sensitive data will be required to receive Security Awareness Training. This training will be provided by the appropriate component agency of DHS.

Contractors who are involved with management, use, or operation of any IT systems that handle sensitive information within or under the supervision of the Department, shall receive periodic training at least annually in security awareness and accepted security practices and systems rules of behavior. Department contractors, with significant security responsibilities, shall receive specialized training specific to their security responsibilities annually. The level of training shall be commensurate with the individual's duties and responsibilities and is intended to promote a consistent understanding of the principles and concepts of telecommunications and IT systems security.

All personnel who access Department information systems will be continually evaluated while performing these duties. Supervisors should be aware of any unusual or inappropriate behavior by personnel accessing systems. Any unauthorized access, sharing of passwords, or other questionable security procedures should be reported to the local Security Office or Information System Security Officer (ISSO).

C-07 Contractor Responsibilities

C-07.1 Contractor Responsibilities - General

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a. In providing FPS with part-time (non-dedicated) and full-time (dedicated) operators and supervisors, the contractor shall coordinate, monitor and provide immediate local and direct (on-site) supervision of contractor non-supervisory (operator) personnel. Supervisory personnel shall be fully prepared and capable of providing non-supervisory (operator) services, should operational considerations so require. Supervisors shall be fully ready, willing and able to perform all contract duties required of non-supervisory employees. Contractor shall staff the center with supervisors having certification on the required law enforcement information networks in use at the Mega Center. All operators and supervisors must be certified to operate the law enforcement information networks in the Mega Center (this includes all full and part time operators, supervisors, Alternate Project Manager, and Project Manager). Additionally, operators and supervisors have sixty (60) calendar days after completion of initial in-service training (the first day they are paid to work alone in a position in the Center) to be certified to operate the law enforcement information networks in the Mega Center they work in. Failure of any individual to meet the state and federal certification requirements shall be considered sufficient grounds for removal from this contract.

b. The Contractor shall ensure that the contractor employees:

- (1) Are properly trained and prepared to perform all duties required by the contract. Duties shall be performed in accordance with the Standard Operating Procedures/Operating Orders for that facility, and shall conform to and comply with DHS directives and orders.
- (2) The contractor shall provide to their employees and the government a Code of Attire and Grooming, suitable for the federal work environment, which the contractor shall adhere to and enforce among contract employees, at no additional cost to the Government. Examples would include presenting a neat and business-like appearance, with attire and grooming that is appropriate for a Federal Government or business office environment. Contractor employees shall wear clothing, socks and shoes that are neat, clean and undamaged. Clothing that displays written messages or images are considered inappropriate for a business or Government office. Tank tops, bib-overalls, shorts, exercise (sweat) suits and see-through garments are also examples of unacceptable business attire. Headgear (such as hats, scarves and bandannas) can be worn within the Mega Center, as long as they do not interfere with the performance of all duties. The use of cosmetic make-up and jewelry shall be minimal, conservative and appropriate for Federal Government office use. Refer to SOP/OO in the Mega Center.
- (3) Receive frequent, continuously updated training appropriate to their duties.
- (4) Respond courteously and promptly to calls for service.

C-07.2 Effort Required

a. The required staffing levels are outlined in Exhibit J-1. This mandatory staffing is required to operate the Mega Center in accordance with the terms of the contract. The determination of the total daily staffing requirements for the performance of all services specified in the contract is the sole responsibility of the Government. It is of the utmost importance that the contractor utilizes motivated, experienced and well-trained personnel who possess the knowledge, skills and abilities to perform the required level of services specified in this contract. Additionally, non-supervisory

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staff person(s) on each shift shall be trained and certified in the use of the law enforcement information networks systems in place in the Mega Center.

b. At no additional cost to the Government, the contractor's staff shall pass on all pertinent information from the off-going shift operators to the on-coming shift operators. Assumption of the on-coming shift is considered implied consent that all information has been passed on and the on-coming shift operators are fully cognizant of the actions and information processed by the previous shifts. Shift periods shall be eight and one half (8.5) hours to allow for briefing and debriefing, one half hour unpaid lunch, and two fifteen (15) minute paid breaks.

c. Failure on the part of the contractor to utilize motivated, experienced and well-trained personnel who possess the knowledge, skills and abilities required by the contract may produce unsatisfactory results which may cause the Government to take deductions from the contractor's monthly invoices for unsatisfactory work and/or work not accomplished. Performance appraisals will be made of the contractor's performance in accordance with Federal Acquisition Regulation requirements.

d. Non-supervisory and Supervisory hours can only be provided within the scheduled shift period. Missed non-supervisory and supervisory time can not be shifted to a later shift period or charged to/charged from any preceding or subsequent work period/work day. All shifts from normally scheduled work within shift periods must be submitted in writing to the Mega Center Manager or his designated COTR for approval.

C-07.3 Supervisory Labor Hour Requirements

The contractor shall provide the amount of on-site supervisory staffing outlined in Exhibit J-1 to assure effective performance of all services required and described in this solicitation. The contractor's supervisory representative shall be present at the Mega Center to direct the work accomplished each day. The schedule of supervisory hours may vary in accordance with FPS needs in providing supervision each day. Proposed supervisors schedule shall be furnished to the COTR for approval prior to being performed. Hours of supervision not provided one day cannot be made up on a subsequent day.

C-07.4 Additions and Deletions to Basic Scheduled Services: Supervisory and Non-Supervisory Labor Hours

a. The labor hours stated in Exhibit J-1 are those hours, which have been identified as the basic level of service essential to the performance of this contract.

b. The Government has the unilateral right to order services in excess of the labor hours stated in Exhibit J-1, as long as the increase is within the scope of work. The contractor shall be obligated to provide services at the specified rate(s) in accordance with their completed Bid Schedule that shall be incorporated into and made part of, the contract.

C-07.5 Reserve/On-Call Supervisory and Non-Supervisory Personnel

a. During the course of this contract there shall be a need for short-term (5 - 120 days) additional dispatch operations (Telecommunicators and dispatch supervisory) staffing requirements. The Contractor shall maintain a reserve force of sufficient size to cover an increase estimated at **twenty-five percent (25%) over and above the basic (scheduled) service labor hours** required for the operation of the Mega Center. All reserve force individuals must meet the

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minimum qualification standards for their assigned position as required in this contract before working any post under the contract.

- b. The Contractor shall ascertain how this reserve force shall be acquired and maintained. The computation of the reserve force shall be based on all persons working five (5) eight and one half (8.5) hours shift in a normal forty (40) hour work week to cover all the basic (scheduled) service labor hours and the reserve staff personnel providing forty (40) hours of service weekly. The contractor shall maintain the reserve at this level and shall inform the Contracting Officer's Technical Representative monthly, in writing, by providing an updated employee roster showing seniority and training completion status for all training requirements, noting all staffing additions and deletions during the life of this contract. Some full-time employees who are off scheduled duty may serve as reserve capacity personnel, provided all other contract requirements are met, however, it is not the Federal Protective Service's intent to have the contractor employ these reserve personnel as full-time employees, but rather to have them available on an as-needed, on-call basis.
- c. The Contractor should factor the costs for maintaining this reserve Operator/Telecommunicator and dispatch Supervisor force into the proposed prices, as the Government will not otherwise pay for them after award of the contract.
- d. The following 'reserve force calculation' is provided for informational purposes only and shall not be construed as the optimal method to compute estimated reserve workforce.

Example Reserve calculation:

- 1) Compute the number of required hours of work for full time positions in Operators or Supervisors identified on the task lists for every previous month;
- 2) Divide the required hours (assume 9,812 for operators) by 160 [4 forty hour work weeks] = 61.325; and round to closest whole number = 61 operators;
- 3) Multiple that number by 1.25 = 76.25; and round that number to the closest whole number = 76 operators; and is the required number of staff operator or supervisors required. Calculate required supervisors using the same method.

Example of Operators calculation: 9812 required in previous month; $9812/160 = 61.325$; round off to closest whole number = 61 * 1.25 = 76.25; rounded off to closest whole number = 76 operators must be on staff, cleared, trained, and ready to perform duty on the contract.

Example of Supervisors calculation: $720 + 352 = 1072$ required in previous month; $1072/160 = 6.7$; round off to closest whole number = 7; $7 * 1.25 = 8.75$; rounded off = 9 supervisors are required. One supervisor has to be qualified and trained to act as the Alternate Project Manager.

C-08 Services Required - General

C-08.1 Services Required (General)

The contractor shall provide and furnish all personnel, materials, equipment (except as otherwise indicated), services, and supervision necessary to perform the requirements set forth herein. The services shall be provided at the Federal Protective Service Mega Center located in Philadelphia, PA. The contractor shall provide qualified (trained and experienced) employees at all times to

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perform the services required by this contract.

C-08.2 Order of Precedence.

a. The services described herein shall be performed as prescribed in accordance with:

- (1) The contract;
- (2) Mega Center Standard Operating Procedures/Operating Orders;
- (3) Office of Federal Protective Service Policy Handbook, PBS P5930.17C, dated February 2000;
- (4) US Department of Justice, Federal Bureau of Investigation, Criminal Center Operating Manual;
- (5) Department of Homeland Security or Federal Protective Service Directives, and Orders.

b. In the event of an inconsistency between documents, the contract takes precedence over other documents.

C-08.3 Technical Specifications – General

a. Unless otherwise stated, all industry standards and Government specifications and requirements are mandatory. Offerors are required to meet and comply with the more stringent specifications and/or requirements.

b. Necessary coordination and contract support shall be included in the contractors proposed prices. The contractor shall provide the required staff (non-supervisory and supervisory) in accordance with the terms of the contract.

C-08.4 Standard Operating Procedures and/or Operating Orders

Contract employees shall perform the duties as outlined in the Mega Center Standard Operating Procedures/Operating Orders (SOP/OO). These documents define the basic work to be performed and the required procedures to follow. Except for unanticipated emergencies, no deviations shall be made from the SOP/OO. Changes to the procedures contained in the SOP/OO shall only be approved and implemented by the Contracting Officer or Contracting Officer's Technical Representative.

C-08.5 Typical Duties

Typical Mega Center duties include, but are not limited to the following:

a. Operating voice radio communication systems and maintaining voice radio communications in the assigned network. This includes receiving and transmitting routine and emergency instructions, making and responding to requests for assistance, dispatching police and security personnel, conducting routine roll calls and on-air status checks, controlling the radio network to ensure proper procedures are followed, and other similar functions.

b. Maintaining liaison on the assigned emergency and non-emergency telephone lines to expedite a variety of routine and emergency complaint calls for police assistance from the public and/or employees of customer Federal agencies.

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- c. Monitoring and responding to state, local and Federal law enforcement radio communications. This includes monitoring transmissions that pertain to conditions and/or activities that may relate to or affect Department of Homeland Security (DHS) activities.
- d. Monitoring and operating Mega Center and Federal Protective Service Mega Center alarm monitoring equipment. This includes regular and routine testing of alarm processing systems. This also includes making all necessary log entries for alarms emanating from within the area served by the Mega Center and/or from within the geographic area supported by the associated alarm-reporting system.
- e. Maintaining detailed logs of all calls, actions and activities engaged in by the Mega Center. This includes issuing case control numbers to the Federal Protective Service and associated contract guard services personnel who are involved in incidents or investigations. This also includes making such reports as may be required for the Federal Protective Service reporting system.
- f. Writing a variety of reports and logs in the English language that document incidents and activities associated with the Mega Center. This includes developing and maintaining Mega Center incident reports, logs, case control logs, complaints, activity reports and complaint file systems. All operator logs shall be kept readable/legible, orderly and neat, and shall include such detail as is required by the COTR.
- g. Monitoring closed circuit video monitor systems and controlling associated cameras, then coordinating single-agency and multi-agency Public Safety responses if available (as appropriate) to observed events.
- h. Maintaining a complete emergency notification log(s) for all key personnel and facilities within the Mega Center. This includes contacting designated personnel, as required to respond to incidents and activities. This also includes acting as the contact in receiving and relaying emergency notification reports and calls to and from the FPS Headquarters, Regional Offices, and/or client agencies.
- i. Operating and monitoring access control systems and programming access computer functions. This includes ensuring that the appropriate type and class of access/entry card is used for entry. It also includes saving and copying information to a computer disc, and taking required action(s) when a security system violation/alarm occurs.
- j. Maintaining and monitoring Mega Center status boards, listing all assigned Federal Protective Service personnel (as appropriate).
- k. Coordinating with the Federal Protective Service supervisor, or their designee, in the absence of a designated district official or when unable to contact designated officials, regarding necessary decisions affecting the DHS, Federal Protective Service mission during emergency situations.
- l. Performing operator level maintenance on all equipment to include daily alarm and communication line checks, lamp checks and bulb replacements. This also includes reporting on all system and equipment failures to the appropriate Federal Protective Service staff and the COTR.
- m. Monitoring, operating and acknowledging alarms and events, and dispatching Federal

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Protective Officers (FPOs), guards, facility staffs, and/or local police (as needed).

n. Monitoring and/or operating any and all communication and computer equipment that may currently exist in and/or may be added to the Mega Center during the duration of this contract. FPS will provide the contractor with appropriate training for all new separate operator functions.

o. Performing monthly intrusion and duress alarm testing, to ensure that all alarms are working and to ensure that alarm contact persons lists are current, accurate and complete. This information shall be documented in the Mega Center log. This includes reviewing and updating all contact person/notification lists, thereby ensuring that these lists include only current names, and current home and office telephone numbers.

p. Backing-up computer data files, voice recording, and rotating (removing, storing and replacing) audiotapes used to record telephone line and radio conversations as needed, depending on the equipment in the Mega Center.

q. Performing data entry. This includes calling clients to get updated information and updating records, logging offense and incident information.

C-08.6 Work Scheduling

The service scheduling requirements are provided in Exhibit J-1. The criteria for complying with and documenting contract work schedules and contract relief periods (and for starting and stopping work) are as follows:

a. The working schedule for supervisor(s) and non-supervisors/operators/data entry shall be prepared on separate schedules and posted in work areas at five (5) week intervals. Schedules shall be prepared on GSA Form 1874 entitled Hours of Duty Schedule or on an equivalent substitute approved by the COTR or their designated representative. Changes to schedules shall be posted in work areas in sufficient time to assure that employees affected by a change in duty hours are properly notified.

b. Telecommunicators may not leave their duty station until properly relieved. When scheduled relief periods (lunch, break, etc.) are authorized by the contractor, the contractor shall provide a qualified replacement operator. In cases where the contractor does not provide a qualified replacement operator, it is permissible for an operator to bring and neatly eat one prepared meal per shift at their duty station (as allowed in the Mega Center), provided that such meal does not interfere with their readiness to perform contract-required duties. Short, unscheduled periods of relief may be authorized if first coordinated with the on-site Federal Protective Service, shift supervisor, and/or COTR.

c. Limitation on Labor hours to be Provided by Individual Employees.

I. No employee of the contractor shall provide more than twelve (12) hours of service on one or more contracts administered by the FPS, in any twenty-four (24) hour period, unless the work periods are separated by an eight (8) hour non-duty period. The Government shall assess deductions from contract payments for all unauthorized hours exceeding the 12-hour on-duty limitation. See Section G for additional information on contract price adjustments.

2. The 12-hour limitation may be temporarily adjusted verbally by the Contracting

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Officer's Representative to cope with emergency situations, which are beyond the control of the contractor (i.e., adverse weather conditions, civil disturbances, bombings or other catastrophic actions which prevent the next shift from getting to the Mega Center). The Contractor shall submit a written request for confirmation of the Government's waiver of labor hour limitations for each such occurrence, not later than five (5) business days after the occurrence.

d. The Contractor shall be responsible for compensating employees for all overtime accrued in accordance with federal and state laws. The Contractor's estimated overtime costs must be factored into the proposed prices, as they will not otherwise be paid for by the Government after award of the contract.

e. Recording Presence of Contract Employees.

1. Each contract employee shall sign-in when reporting for work/duty and sign-out when leaving at the end of the work/duty period. The Record of Time of Arrival and Departure, GSA Form 139, Operations Log, or another FPS approved electronic system or sign-in/sign-out form, will be utilized as specified by the COTR. Contract employee sign-in and sign-out locations will be as designated by the cognizant COTR. The contractor's supervisor shall review arrival and departure entries made by contract employees to ensure accuracy and completeness of entry(s). The contractor's supervisor shall then countersign and date the countersigning of such validated entries. A copy of Arrival and Departure log shall be provided to the COTR upon request.

2. The Contractor shall submit to the COTR by no later than five (5) working days after the last working day of each previous month, an Excel spreadsheet, or other approved form/spreadsheet, that details the actual work hours performed for each post during the month versus what was required by the task order. The Government shall pay only for services actually rendered by the Contractor. The report shall be certified by the Contractor as to its accuracy.

3. This report and the sign in sheets will be used by the Government to verify compliance with the man-hour requirements of the contract; however, the Government reserves the right to use other methods to verify work actually performed.

C-09 Services Required – Project Manager, Alternate Project Manager and Supervisors

The contractor shall provide, in writing, the name, telephone number, facsimile number, pager number (if any) and complete business address of the Project Manager, Alternate Project Manager and all Supervisors to the COTR within ten (10) business days after contract award. The contractor shall also provide and identify an "after business hours" telephone number for telephonic and/or pager communications from the Government to be used in emergency situations that occur at times other than Monday through Friday business hours.

C-09.1 Project Manager

The Contractor shall provide to the Government an experienced full-time Project Manager (PM) for the MegaCenter. The Project Manager shall be designated in writing and be empowered with complete authority for all elements of the contract. Employees performing supervisory and/or

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non-supervisory duties under the terms of this contract shall not perform the duties of the Project Manager nor shall any other Project Manager currently assigned to any other MegaCenter or other contract. However, this requirement is NOT intended to restrict the government from sending a Project Manager from one center to another center, if it is deemed in the best interest of the government (i.e. where the Manager is deployed to back fill or train a new manager).

a. Duties

1. The Project Manager shall have the authority to accept notices of deductions, inspection reports, and all other correspondence on behalf of the Contractor. The PM must completely understand the operational requirements of this contract and have direct access to all contractor corporate resources. There will be one Project Manager in each Center designated as the primary Project Manager. This individual shall have supervisory authority over dispatch and all other Project Managers (e.g. Alternate Project Managers, Help Desk or Technical Services Desk Project Managers).
2. The PM shall have the overall responsibility for implementing, monitoring, and upgrading the Contractor's quality control plan and is responsible for ensuring that the Contractor's work force complies at all times with the contract requirements.
3. The government considers it essential that the Program Manager be present at the Mega Center forty working hours per week. The government shall set the Project Manager's duty hours at the Mega Center. The government (Mega Center Manager) may change the work hours as required. The Project Manager's duty hours at the Philadelphia Mega Center are: 0900 – 1700 hours, Monday through Friday. Project Manager regular hours include evenings and weekends, when necessary.
4. The government will take hourly deductions for all hours not provided by the Project Manager in the Center unless prior approval is received from the COTR or his/her designated representative. See Section G for further information on deductions.
5. The Contractor shall submit to the Contracting Officer a resume clearly detailing the individual's qualifications and demonstrating that the proposed Project Manager (PM) meets the minimum requirements for this position (see paragraph (b) below). Replacement PMs shall possess qualifications equal to or higher than those of the individuals originally proposed by the Contractor and accepted by the Government.
6. Responsibilities of the Project Manager include but are not limited to the following:
 - a. Ensures that proper training is provided pursuant to the requirements of this contract,
 - b. Acts as supervisor to shift supervisors,
 - c. Generates monthly progress reports and provides status on all associated performance measures,
 - d. Optimizes dispatch program performance through recommendations and procedures that may increase the efficiency of operations,

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- e. Attends meetings as requested with government personnel and management to support operational changes and ensure staff is attaining the required goals for the dispatch organization,
- f. Address all Standard Operating Procedures (SOP) issues, e.g. training and testing,
- g. Gathering statistics for DHS and clients,
- h. Conducts special projects as requested (i.e. notification projects, National Crime Information Center (NCIC) issues, Hit confirmations, validation, proper use reviews, etc.
- i. Develops Quality Assurance Plan and executes continuous performance improvements; and
- k. Attends government staff meetings as required.

b. Qualifications

- 1. Five years experience in dispatch and alarm work including two or more years as a Project Manager in a Public Safety Communication Center providing Public Safety Contract management to business and/or Government customers across a large (multi-state) geographical area.
- 2. Education – 2/4 year degree or any combination of experience and education equivalent to college graduation. Association of Public-Safety Communications Officials (APCO) training required.
- 3. Knowledge of police dispatch protocol and radio dispatch protocols.
- 4. Expertise in management reporting, operations management, project controls and system monitoring.
- 5. Excellent management skills including the ability to effect change to processes and staffing in very short timeframes in response to emergency conditions.
- 6. Excellent written and verbal skills.

Note: A Public Safety Communication Center is defined as a facility that provides radio and telephone communications and coordination/support of law enforcement, fire and/or emergency medical service activities. Public Safety Communication Centers are usually operated by and/or for local, state and Federal Government agencies.

C-09.2 Alternate Project Manager

a. Duties

- 1. Prior to the absence or unavailability of the contractor's Project Manager, an Alternate Project Manager, full-time or part-time upper-level manager shall be identified and provided by the contractor. This Alternate Project Manager shall have the same

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contract management responsibilities, duties, authority and access as the primary Project Manager, whenever the primary Project Manager is absent or unavailable.

2. The contractor shall have a minimum of one Alternate Project Manager.
3. The Alternate Project Manager shall not perform dispatch supervisor duties and Alternate Project Manager duties during the same tour of duty.
4. The Contractor shall submit to the Contracting Officer a resume clearly detailing the individual's qualifications and demonstrating that the proposed Alternate Project Manager (APM) meets the requirements listed above for the Project Manager. Replacement APMs shall possess qualifications equal to or higher than those of the individuals originally proposed by the Contractor and accepted by the Government.

b. Qualifications

The qualifications for the Alternate Project Manager are the same as that required for the Project Manager.

C-09.3 Supervisors

a. Shift Supervision - General.

The term "on-site supervisor" means a person designated in writing by the contractor who has met contract requirements to be a supervisor and who has the authority to supervise and act for the contractor on a day-to-day basis at the worksite. Project Manager or non-supervisory personnel and/or contract-employees that are performing non-supervisory labor hours under the terms of this contract or any other contract administered by DHS shall NOT simultaneously perform the duties of the on-site supervisor. The contractor should note that on-site supervisors may perform operator duties to relieve operator for short time periods to go to the bathroom, in their supervisory capacity (whether there is a non-supervisory/operator person present, or not). Supervision shall not be used to provide breaks or lunch relief.

b. Duties.

1. All duties list in Section C-13.1.5 in Operator/Telecommunicator level five;
2. Prepare/send all required reports;
3. Complete all duties for any staff members whenever staff has to leave the dispatch area;
4. Schedule training;
5. Handles all issues for non-supervisory staff when they need assistance;
6. Researching and provide response to inquiries, issues, or complaints;

c. Qualifications.

1. Successfully completed all training;