

2.F SSA Administrative Data: Offices and Staff

Table 2.F1—Number of SSA offices, 2002

Office	Number
Headquarters (Baltimore, Maryland)	1
Regional offices ^a	10
Field offices ^b	1,336
Level 1	612
Level 2	674
Resident stations	50
Teleservice centers	36
Program service centers ^c	6
Data operations center ^d	1
Office of Hearings and Appeals	
Headquarters (Falls Church, Virginia)	1
Regional offices	10
Hearing offices	138
Satellite offices	4

- a. Regional offices are located in Boston, Massachusetts; New York, New York; Philadelphia, Pennsylvania; Atlanta, Georgia; Chicago, Illinois; Dallas, Texas; Kansas City, Missouri; Denver, Colorado; San Francisco, California; and Seattle, Washington.
- b. In December 1997, the field offices were redesignated as Level 1, 2, or resident stations depending on the characteristics of the facility, service area, and other conditions.
- c. Program service centers are located in Jamaica, New York; Philadelphia, Pennsylvania; Birmingham, Alabama; Chicago, Illinois; Kansas City, Missouri; and Richmond, California.
- d. The data operations center is located in Wilkes-Barre, Pennsylvania.

SOURCES: Social Security Administration, Office of Public Service and Operations Support's database and Office of Hearings and Appeals Case Control System.

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Table 2.F2—Number of SSA employees and percentage with selected characteristics by grade, September 30, 2002

Characteristic	All grade levels	GS 1–4	GS 5–8	GS 9–12	GS 13–15	SES
	Number					
Total ^a	63,661	1,072	20,383	32,623	7,995	124
	Percentage of total					
Women	70.8	76.9	80.9	72.2	49.2	33.9
Minorities	42.7	50.1	56.4	39.1	25.3	33.1
Black	27.2	43.4	35.1	24.7	17.1	23.4
Hispanic	11.2	4.7	15.7	10.4	5.0	8.9
Asian or Pacific Islander	3.1	1.5	4.3	2.7	2.0	0.8
American Indian or Alaska Native	1.2	0.6	1.3	1.2	1.1	0.0
Severely disabled	2.3	10.2	4.0	1.4	0.8	0.8

- a. Includes all full-time and part-time permanent employees.

SOURCE: Social Security Administration's Affirmative Employment Plan.

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Table 2.F3—Number of work years, fiscal years 1993–2002

Year	Full-time permanent staff ^a	Total work years ^b
1993	61,640	66,623
1994	62,434	66,741
1995 ^c	62,504	67,063
1996	62,133	66,726
1997	61,224	69,378
1998	59,943	67,210
1999	59,752	66,459
2000	60,434	65,521
2001	61,490	65,562
2002	61,914	65,742

- a. On duty at end of fiscal year; includes seasonal employees.

b. Includes full-time, part-time, and temporary employees; employees in special programs; and overtime hours worked.

c. Includes 1,055 positions that were transferred from the Department of Health and Human Services to SSA when SSA became an independent agency (under P.L. 103-296, Social Security Independence and Program Improvements Act of 1994, effective March 31, 1995).

SOURCE: Social Security Administration's Payroll Reports.

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