

a timely newsletter for those completing the CPMS forms

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Prepared by Ben Kahn & the CPMS Data Team, AMH

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Questions?

Give us a call



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Houston, we have a problem!

(Clients aren't closed in a timely fashion)

Recently, we took a closer look at the CPMS data and found that many clients in addictions and mental health treatment had been open on CPMS <u>a long</u>, <u>long</u>, <u>time</u>. If you exclude



Methadone Maintenance, we have over 3,000 addiction clients who have been open for three years or longer. On the mental health side, the number is greater. Over 30% of the mental health clients have been open in CPMS for three years or longer. We understand that sometimes it is necessary to keep clients open longer than three years, but we also know that many times clients leave treatment abruptly, and a CPMS is never completed. With inflated numbers, it is difficult for us to make accurate decisions about where additional services are needed across the state.

Monthly Management Report: Each month we send you the Monthly Management Report. On this report we list all your open clients. We appreciate those of you who take the time to review this list of clients, making sure that those you no longer serve are discharged promptly on the CPMS termination form. Soon, the addiction MMR will be modified to further assist you with this (see page 3).

"When is the Next CPMS Training?"

Currently, none are scheduled. If you need training, give us a call. We will add your name to the waiting list. When we have enough in a certain area, we will come and hold a training.

Goodbye Kim: Kim received a promotion and is no longer in the data team. We will miss her. But, we are happy to announce the return of **Dianna Bernards**. Please see the phone numbers on this page to see who to call if you have questions about your forms.

¹ Client Process Monitoring System (data system for mental health and chemical dependency treatment services).

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A&D providers:
remember to use the
new A&D CPMS
Forms to open new
clients. Use the old
forms to close
clients that were
enrolled before July.

Janelle and her staff key lots of CPMS forms each month. Anything you can do to make their job easier is appreciated.

Send your CPMS forms to:
CPMS OASIS
500 Summer St. NE E86
Salem, OR 97301-1118.
FAX 503.945.6199

KUDOS!!!

Thank you

Gail

Navarro of

Programma

Visions / Recuperacion.

Gail always gets back to us in a very timely manner. And she is a very pleasant person to work with. Thank you!

We appreciate those of you that take the time to read through this



newsletter. If you have questions you want addressed in future newsletters.

please let me know. -ben.kahn@state.or.us

Scores of Providers are Now Using the E-form Why Aren't You using it, yet?

We now have 101 Alcohol and Drug Abuse Treatment providers and 62 Mental Health providers using the CPMS E-form! Wow! Thank you! By using the E-form, you reduce errors and get your forms to us right the first time. Plus the forms arrive lickity split, because they are sent electronically.

The E-form is free, and is easy to use. If you are not sending us your CPMS information electronically, please give us a call and let us know why. We would love to see more Treatment providers using the E-form.

Somewhere hidden in this newsletter is a CPMS Provider Number. If you find it, and it's your provider number, give Ben a call to claim your prize. Only one prize per facility. Good luck!



Why the Messenger?

The purpose of this newsletter is to provide important information to Mental Health <u>and</u> Alcohol and Drug Treatment Providers. Most articles in this newsletter pertain to both Mental Health <u>and</u> Alcohol and Drug unless otherwise noted.

Thank you for taking the time to read this important piece of communication. <u>Please circulate</u> to all those who fill out or review the CPMS forms.







Addictions and Mental Health Division

New Feature Added to the Addictions Treatment MMR

Soon, you will notice something different about the Addictions Treatment Monthly Management Reports (MMR). We've noticed that there are too many clients out there that have been open longer than three years. In most cases, these clients need to be closed on CPMS.

We will help you identify those clients. In future MMRs you may see an asterisk "*" by those clients that have been open longer than three years. You will have 30 days to let us know if those clients are still being served. If we don't hear from you during those 30 days, <poof> those clients will be automatically discharged from CPMS.

It's very important that our data systems have accurate information. We make many decisions based upon that information. If you have any questions or concerns, please give us a call.



BHIP Vendor Fair

As mentioned in previous newsletters, the Legislature approved funding to build two, state of the art, mental health psychiatric facilities. Along with the funding for these new facilities, initial funding for a major information technology project was also approved. This technology project is part of the Behavioral Health Integration Project (BHIP).

Before construction of the new facilities is complete, we want to implement as much of the new technology as we can, enhancing the ability of Oregon State Hospital (OSH) staff to perform their current activities. A more modern technology solution will support critical functions in the hospital, such as: admit/discharge/transfer activities, scheduling, lab, food, pharmacy services, etc. In addition, this software will be used to better integrate patient services with community behavioral health treatment services. In the community setting, this technology solution will replace the current CPMS system.

To help us better understand what's available, we will be holding a <u>Vendor Product Demonstration</u>. This will also allow us to refine the current requirements, modifying them as needed.

What we need from you . . .

We would like participation from addictions and mental health treatment providers, as well as consumers. The Vendor Fair is October 22 - 26, 2007 27-049. The location is the Salem Conference Center. The demonstrations will last all week. Each day a different Vendor will present. You will not need to be present all week, however, it would be nice if you could attend at least 2 different demonstrations so you can see how different software vendors handle similar tasks. Feedback sheets will be provided and collected each day.

Please let Ben know if you are willing to participate. We will get you additional information to assist you. Thanks.



Top Notch Addiction Treatment Providers

The following Addictions Treatment providers have no clients open three years or longer. Congratulations! Remember, clients must be discharged if there is no face-to-face treatment contact in a 30-day period. Thank you for diligently reviewing your client lists and closing your clients in a timely fashion.

Baker Co.

- New Directions NW
- Powder River

Benton Co.

• Benton Co. A&D Prog.

Clackamas Co.

- **Bi-Community Correction**
- **Integrated Health Clinics**
- Kaiser Perm Addiction
- Northwest Treatment
- Oregon Chicano Concilio
- Sandy Counseling Center
- Western Counseling

Clatsop Co.

- Addictions & Family Coun.
- Clatsop Behavioral HC
- Potentials, LLC

Coos Co.

- ADAPT Coos Bay
- Coos Co. Corr. Tx Ctr.
- Serenity Lane-New Hope

Crook Co.

- Lutheran Comm. Ser. NW Curry Co.
- Brady & Associates
- Curry Co. Human Services

Douglas Co.

- ADAPT (all sites)
- Cow Creek Health & Wellness Harney Co.
- Harney Behavioral Health Jackson Co.
- **Community Works**
- Rogue Valley Addictions Rec. Jefferson Co.
- Programma de Recuperac.

Malheur Co.

• Unio Recovery Center

Marion Co.

- Hillcrest Youth Corr. Fac.
- Programma Libertad
- Serenity Lane New Hope •
- Siletz Tribal A&D
- Valley Professional Couns.

Multnomah Co.

- DePaul Treatment Centers
- Freedom Dept. of Correct.
- Heidi Brockmans Astrue
- Janus Youth Program •
- **Letty Owing**
- Morrison Breakthrough
- Oregon Chicano Concilio •
- Rosemont Treatment Center
- Serenity Lane
- Turning Point @ CRCI
- Volunteers of America

Polk Co.

- Clear Paths Inc
- Conf. Tribes of Grand Ronde
- Polk Co. Mental Health

Umatilla Co.

- Eastern Oregon Alco. Found.
- Homestead Youth/Family

Union Co.

- Center for Human Develop.
- Heart Steps Counseling

Wallowa Co.

Wallowa Co. Mental Health

Josephine Co.

- ADAPT
- Choices
- Ontrack Inc
- Options Crisis Resol. Ctr.

Klamath Co.

- Heal Our Children
- **Inside Out Counseling**
- Klamath Consortium
- Klamath Tribal Health
- Lutheran Family Services
- **Transformations Wellness**

Lake Co.

• Lakeview Ctr. for Change

Lane Co.

- Centro Latino
- Chrysalis
- New Day Treatment
- Siletz Tribal A&D

Lincoln Co.

- Lincoln Co. Council
- Siletz Tribal A&D

Linn Co.

- Exodus to Freedom
- Serenity Lane

Washington Co.

- CODA
- Coffee Creek Corr. Inst.
- DePaul Treatment Centers
- **Estaciones Counseling**
- Inner Journey Healing Arts
- Programma Visions
- Rimrock Trails
- Turning Point @ CCCF
- Western Counseling
- Youth Contact

Yamhill Co.

• First Step Adolescent Ctr.

Mid-Columbia

Pride Counseling Services

Note: Don't see your county listed? There were no providers in that county that made our list.