## PKI & Electronic Records Management [ERM]

#### PKI in Today's Government - It's a Matter of Trust

Dr. Mark D. Giguere Computer Specialist (Policy, Planning & Mgmt)

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#### **Records Basics**

- The move to e-Gov will change work processes
- The move to e-Gov will create new records
- GPEA-generated record material (paper <u>or</u> electronic) must have a NARA-approved disposition authority
- Post-GPEA agency records schedules must reflect these changes

## How Does GPEA Affect Records Management [RM]?

- Many GPEA records will be electronic and it will be <u>more cost-effective</u> to manage them electronically
- GPEA records may have embedded digital signatures -- electronic records management [ERM] will enable you to maintain the trustworthiness those signatures over time
- GPEA transactions will be audited -- ERM will support that function

# What Types of PKI Records Are We (potentially) Talking About?

#### Context

- Documentation of individual identities
- Trust verification records (audit trails)
- Certificates
- Certificate revocation lists [CRLs]
- Trust paths
- Certificate policies
- Certificate practice statements

# What Types of PKI Records Are We (potentially) Talking About?

- Structure
  - Hashing algorithms
  - Encryption algorithms

### Which of These PKI Records You Manage is Determined by Your...

- Risk assessment
- Approach to e-signature authentication
  - Maintaining adequate documentation at/near time of digital signing
  - Maintaining ability to re-validate digital signature
  - Creating audit trail entry of digital signature acceptability

#### What Do I Need to Do?

- Review the NARA GPEA guidacne
  - http://www.nara.gov/records/policy/gpea.html
- Determine agency approach(es) to maintaining e-signature trustworthiness
- Use your GPEA risk assessment to advise RM decisions
- Develop an ERM action plan i.e.,
  - IT solutions to manage GPEA e-records
  - Plan to update agency records schedules

#### How Do I Do It?

- Get your Agency Records Officer involved
  - Evaluate possibility of new e-Gov records created
  - Update your records schedules
- Get your GPEA IT staff involved
  - Evaluate/develop IT solutions to capture and appropriately manage GPEA-related electronic records

### How Can NARA Help?

- Clarifying NARA GPEA guidance
- Providing training for agency Records
  Officers regarding GPEA RM
  requirements
- Reviewing/approving agency records schedules containing GPEA records
- Detailed PKI ERM guidance being jointly developed with FPKI SC by 10/01/02

# What NARA Can't Help With...

- Specifying a single governmentwide ERM model for e-Gov...
  - ...because e-Gov RM decisions are widely varying & agency-specific
- Advising agencies on specific ERM solutions for GPEA systems

### Here Are Some Helpful Resources ...

- NARA's web site CIO link
  - http://www.nara.gov/records/ciolink.html
- Your agency's NARA Lifecycle Mgmt Division Work Group
  - Have your Agency Records Officer contact them for assistance
- DoD 5015.2-STD (design criteria for records management applications)
  - http://jitc.fhu.disa.mil/recmgt/#standard

#### One Possible Solution...

- Integrate a DoD 5015.2-certified records management application solution into your GPEA IT implementation plan
  - http://jitc.fhu.disa.mil/recmgt/
- Endorsed by NARA as "...one approach..." to ERM
- Meets Federal regulatory/statutory requirements

# Where Can I Learn More?

 Mark Giguere, Computer Specialist Modern Records Programs NARA (301) 713-7110 x250 mark.giguere@nara.gov

 Barry West - Chair GSA- Office of e-Gov Federal PKI Business Working Group (202)208-3584