

For Economic Injury:  
 Businesses and Small Agricultural Cooperatives Without Credit Available Elsewhere ..... 4.000

The number assigned to this disaster for physical damage is 290708. For economic injury the numbers are 922200 for Florida and 922300 for Georgia.

(Catalog of Federal Domestic Assistance Program Nos. 59002 and 59008)

Dated: November 4, 1996.

James Rivera,

*Acting Associate Administrator for Disaster Assistance.*

[FR Doc. 96-28960 Filed 11-12-96; 8:45 am]

**BILLING CODE 8025-01-P**

**[Declaration of Disaster Loan Area #2909]**

**Commonwealth of Massachusetts (and Contiguous Counties in New Hampshire and Rhode Island); Declaration of Disaster Loan Area**

As a result of the President's major disaster declaration on October 25, 1996, I find that the Counties of Essex, Middlesex, Norfolk, Plymouth, and Suffolk in the Commonwealth of Massachusetts constitute a disaster area due to damages caused by extreme weather conditions and flooding which occurred on October 20, 1996 and continuing. Applications for loans for physical damages may be filed until the close of business on December 24, 1996, and for loans for economic injury until

the close of business on July 25, 1997 at the address listed below:

U.S. Small Business Administration, Disaster Area 1 Office, 360 Rainbow Blvd., South 3rd Floor, Niagara Falls, NY 14303

or other locally announced locations. In addition, applications for economic injury loans from small businesses located in the following contiguous counties may be filed until the specified date at the above location: Barnstable, Bristol, and Worcester Counties in Massachusetts; Hillsborough and Rockingham Counties in New Hampshire; and Providence County in Rhode Island.

Interest rates are:

	<i>Percent</i>
For Physical Damage:	
Homeowners With Credit Available Elsewhere .....	8.000
Homeowners Without Credit Available Elsewhere .....	4.000
Businesses With Credit Available Elsewhere .....	8.000
Businesses and Non-Profit Organizations Without Credit Available Elsewhere .....	4.000
Others (Including Non-Profit Organizations) With Credit Available Elsewhere .....	7.125
For Economic Injury:	
Businesses and Small Agricultural Cooperatives Without Credit Available Elsewhere .....	4.000

The number assigned to this disaster for physical damage is 290906. For economic injury the numbers are 924200 for Massachusetts, 924300 for New Hampshire, and 924400 for Rhode Island.

(Catalog of Federal Domestic Assistance Program Nos. 59002 and 59008)

Dated: November 4, 1996.

James Rivera,

*Acting Associate Administrator for Disaster Assistance.*

[FR Doc. 96-28959 Filed 11-12-96; 8:45 am]

**BILLING CODE 8025-01-P**

**[Declaration of Disaster Loan Area #2911]**

**New Hampshire; Declaration of Disaster Loan Area**

As a result of the President's major disaster declaration on October 29, 1996, I find that the Counties of Hillsborough, Rockingham and Strafford in the State of New Hampshire constitute a disaster area due to damages caused by a fall northeaster rainstorm which occurred October 20-23, 1996. Applications for loans for physical damages may be filed until the close of business on December 28, 1996, and for loans for economic injury until the close of business on July 29, 1997 at the address listed below:

U.S. Small Business Administration, Disaster Area 1 Office, 360 Rainbow Blvd., South 3rd Floor, Niagara Falls, NY 14303

or other locally announced locations. In addition, applications for economic injury loans from small businesses located in the following contiguous counties may be filed until the specified date at the above location: Belknap, Cheshire, Merrimack, and Sullivan Counties in New Hampshire. Any counties contiguous to the above-named counties and not listed herein have been previously declared.

Interest rates are:

	<i>Percent</i>
For Physical Damage:	
Homeowners With Credit Available Elsewhere .....	8.000
Homeowners Without Credit Available Elsewhere .....	4.000
Businesses With Credit Available Elsewhere .....	8.000
Businesses and Non-Profit Organizations Without Credit Available Elsewhere .....	4.000
Others (Including Non-Profit Organizations) With Credit Available Elsewhere .....	7.125
For Economic Injury:	
Businesses and Small Agricultural Cooperatives Without Credit Available Elsewhere .....	4.000

The number assigned to this disaster for physical damage is 291111 and for economic injury the number is 924800.

(Catalog of Federal Domestic Assistance Program Nos. 59002 and 59008)

Dated: November 6, 1996.

Herbert L. Mitchell,

*Acting Associate Administrator for Disaster Assistance.*

[FR Doc. 96-29019 Filed 11-12-96; 8:45 am]

**BILLING CODE 8025-01-P**

**DEPARTMENT OF TRANSPORTATION**

**Bureau of Transportation Statistics**

**Reports, Forms and Recordkeeping Requirements**

**AGENCY:** Bureau of Transportation Statistics (BTS).

**ACTION:** Notice.

**SUMMARY:** The Bureau of Transportation Statistics (BTS), announces a new information collection request in accordance with the Paperwork Reduction Act of 1995, and invites comments on "Customer Satisfaction Surveys" for which the BTS intends to request approval from the Office of Management and Budget.

**DATES:** Interested parties are invited to submit comments on or before February 15, 1997.

**ADDRESSES:** Please address written comments to Susan J. Lapham, 400 Seventh Street, SW, Room 3430, Washington, DC 20590, telephone number 202/366-9913. Requests for a copy of the information collection should be directed to Susan J. Lapham, 400 Seventh Street, SW, Room 3430, Washington, DC 20590, telephone number 202/366-9913.

**SUPPLEMENTARY INFORMATION:** Office of Management and Budget (OMB) regulations (5 CFR 1320) implementing provisions of the Paperwork Reduction Act of 1995 (Pub. L. 104-13) require that interested members of the public and affected agencies have an opportunity to comment on information collection and recordkeeping activities [see 5 CFR 1320.8 (d)]. This notice identifies a collection that BTS is submitting to OMB for processing clearance.

*Title:* Customer Satisfaction Survey.

*Affected Entities:* Transportation statistics industry and the general public.

*Abstract:* Customer satisfaction surveys are required by Executive Order 12862, Setting Customer Service Standards, to ensure that the BTS provides the highest quality service to our customers. Steps will be taken to assure anonymity of respondents in each activity covered under this request.

*Need for information:* Executive Order 12862, Setting Customer Service Standards, directs BTS to conduct surveys to determine the kind and quality of services the transportation statistics industry and general public wants and expects.

*Proposed Use of Information:* This information will be used by the Bureau of Transportation Statistics to improve service delivery and determine whether additional services are needed.

*Burden Statement:* The current total annual respondent burden estimate is 1,273 hours. The average burden hour per response varies with each survey.

Issued in Washington, DC on November 6, 1996.

T.R. Lakshmanan,

Director, Bureau of Transportation Statistics.  
[FR Doc. 96-28936 Filed 11-12-96; 8:45 am]

**BILLING CODE 4910-FE-P**

## Federal Aviation Administration

[Docket No. 28730]

### Issues Related to Availability and Accessibility of Aviation Safety Data

**AGENCY:** Federal Aviation Administration (FAA), DOT.

**ACTION:** Notice of availability of issue paper and request for comments.

**SUMMARY:** The FAA, in response to a request from Senators Wyden and Ford, has undertaken an effort to determine the best means of providing aviation safety information to the public while ensuring the integrity of the aviation safety system. The Senators asked the FAA to work with the aviation community, and others, to recommend the best means to educate the public and to make available to them information about commercial aviation safety. At FAA's request, GRA Inc. has prepared a paper entitled, "A Review of Issues Related to Availability and Accessibility of Aviation Safety Data." This paper has not been approved by, and does not necessarily represent the views of, the FAA. The paper is intended to serve as a starting point for discussion, not as a statement of what should be done. This notice describes how the paper can be obtained and how comments may be provided.

**DATES:** Comments must be received on or before December 3, 1996.

**ADDRESSES:** Send or deliver comments in triplicate to: Federal Aviation Administration, Office of Chief Counsel, Attention: Rules Docket (AGC-200), Docket No. 28730, 800 Independence Ave., SW., Washington, DC 20591. Comments must be marked Docket No. 28730. Commenters wishing the FAA to acknowledge receipt of their comments must include a pre-addressed, stamped postcard on which the following statement is made: "Comments to Docket No. 28730." The postcard will be date stamped and mailed to the commenter. All comments submitted will be available for examination (both before and after the closing date for comments) in the FAA Rules Docket, at the above address, room 915G, on weekdays, except on Federal holidays, between 8:30 a.m. and 5:00 p.m.

#### FOR FURTHER INFORMATION CONTACT:

Copies of the paper, and other information can be obtained by written, telephone, or fax request, or in person, from Mr. Dave Balderston, Program Analyst, System Safety Plans Division, Office of System Safety (ASY-300), Room 726, Federal Aviation Administration, 800 Independence Ave., SW., Washington, DC 20591,

telephone 202-267-7663 (voice), 202-267-5234 (fax). The paper, "A Review of Issues Related to Availability and Accessibility of Aviation Safety Data," can be downloaded at the following Internet location: [http://nasdac.faa.gov/safety\\_info\\_study/](http://nasdac.faa.gov/safety_info_study/).

#### SUPPLEMENTARY INFORMATION:

##### Background

GRA Inc. has prepared a paper entitled "A Review of Issues Related to Availability and Accessibility of Safety Data" which reviews aviation safety data and measurement issues. In addition, the paper examines the more general subject of risk communication and how some non-aviation organizations approach issues related to informing the public. The purpose of the paper is to elicit input from FAA, the aviation industry, consumer groups, and other interested parties on this subject. As such, the paper makes no recommendations *per se*; rather, it identifies options that may be available to FAA and others regarding the dissemination of aviation safety information.

The paper is organized as a discussion of the following topics:

##### Safety Data

- Accident and Incident Data
- Inspection and Surveillance Data
- Exposure Data

##### Analysis and Interpretation of Safety Data

- Recent Research
- Value of Safety Information to FAA
- Value of Safety Information to Consumers
- Conflicts Between FAA and Consumer Uses

##### Availability and Accessibility of Safety Data

- Accident, Incident, and Exposure Data
- Inspection and Surveillance Data

##### Experience of Other Federal Agencies

- The FDIC and Measures of the Financial Strengths of Banks
- NHTSA and Automobile Safety
- The NRC and Nuclear Power

##### Public Access to Safety Information

##### Comments Invited

Interested parties are invited to submit such written data, views, or arguments as they may desire. Comments that address the following issues will be most helpful to the FAA concerning the public availability of safety information:

—What information is now publicly available concerning aviation safety?