

**CALIFORNIA DEPARTMENT OF CHILD SUPPORT SERVICES**

P.O. Box 419064, Rancho Cordova, CA 95741-9064

Reason for this Transmittal

- State Law or Regulation Change
- Federal Law or Regulation Change
- Court Order or Settlement Change
- Clarification requested by One or More Counties
- Initiated by DCSS

August 8, 2005

CSS LETTER: 05-23

ALL IV-D DIRECTORS  
ALL COUNTY ADMINISTRATIVE OFFICERS  
ALL BOARDS OF SUPERVISORS

SUBJECT: MICROSOFT INTERNET EXPLORER VERSION 6.0 BROWSER  
REQUIREMENTS

The Department of Child Support Services has scheduled the implementation of the California Child Support Automation System (CCSAS) Version 1 to begin in late September 2005. CCSAS Version 1 access to the Statewide Services component will require the use of Microsoft Internet Explorer. The CCSAS Project will neither support nor validate any other Internet browser product used to access Statewide Services. The minimum version of Internet Explorer that will be supported by the CCSAS project will be Version 6.0.

For those local child support agencies (LCSAs) that either are on an earlier version of Internet Explorer or use an alternate browser, please coordinate the installation of the current Internet Explorer 6.0 service pack with your LCSA/County system administrator. The service pack can be downloaded from the following URL:

<http://www.microsoft.com/windows/ie/downloads/critical/ie6sp1/default.msp>

We anticipate Wide Area Network connectivity to be complete and ready for testing by the end August 2005. Statewide Services testing will rely on the presence of the Microsoft browser. Please have your LCSA compliant with Microsoft Internet Explorer 6.0 by August 22, 2005.

For questions or additional information, please contact Ira Androphy at (916) 464-5360 or via email at [ira.androphy@dcss.ca.gov](mailto:ira.androphy@dcss.ca.gov).

Sincerely,

Original signed by Joan Obert

JOAN OBERT  
CIO/Deputy Director  
Technology Services Division