

Focus Areas for the Collaborative:

# ADULTS: Asthma, Diabetes or Hypertension CHILDREN: Asthma, Overweight Prevention or Medical Home

**The Washington State Collaborative to Improve Health** helps busy medical practices improve their systems of care for patients with chronic disease. A collaborative is a learning process where several medical teams work to improve the quality of care delivered by their practices. Pediatric and primary care practices of all sizes are encouraged to apply. First preference, however, will be given to small practices of five or fewer providers, and first-time participants.

#### **Getting ready for the Collaborative**

- Choose a focus area
- ✓ Decide who will participate on your clinical team
- Contact us for a registration packet

#### **How the Collaborative works**

- · Most of the work happens in your office
- Three one-day sessions are held in the conference center at Seattle-Tacoma International Airport
- Technical assistance to install registry -January-May 2008
- 12-month Collaborative -May 2008-May 2009

#### Mark your calendar

Registration deadline: December 31, 2007

Learning Session 1: May 15, 2008

Learning Session 2: November 5, 2008

Outcomes Congress: May 5, 2009

#### To enroll in Adult Focus Areas: Asthma, Diabetes, or Hypertension:

Francisco Arias-Reyes

Washington State Department of Health

Phone: 360-236-3738

Email: francisco.arias-reyes@doh.wa.gov

#### **Benefits to your practice**

- Improve patients' health
- Help patients make healthy lifestyle changes
- Prevent or manage chronic disease
- Improve staff-patient relationships
- · Increase staff job satisfaction
- Streamline clinical processes
- Access experts in quality improvement, chronic disease prevention and management

#### **Tuition and travel costs paid**

- Funding for tuition and travel expenses are underwritten for Collaborative clinical teams.
- Expense stipends up to \$5,000 are available for practices open to Medicaid clients.

#### To enroll in Children's Focus Areas: Asthma, Overweight Prevention, or Medical Home:

Nicole Van Borkulo, M.Ed. NVB Consulting Inc. Phone: 206-963-5001

Email: nicole@nvbconsulting.com



The Washington State Collaborative to Improve Health is sponsored by the Washington State Department of Health. The Collaborative is based on the nationally recognized chronic care model, developed by Improving Chronic Illness Care, a program of the Robert Wood Johnson Foundation.

## Electronic Registry

January through May 2008 is devoted to installing a registry, obtaining baseline data on patients, and establishing goals with the help of a practice coach.

Department Of Health (DOH) offers a free registry and technical support - Chronic Disease Electronic Management System (CDEMS) - to practices that need an electronic system for tracking and reporting for the Collaborative.

CDEMS is a Microsoft Access database application designed to help medical providers track the care of patients with chronic health conditions.

CDEMS is set up to track diabetes, asthma and adult preventive health, and can be customized to change tracking measures or define measures for other chronic conditions. More information about CDEMS is available at www.cdems.com

#### **Learning Network**

Team learning through the Collaborative is supported through:

- Practice coaching
- Site visits
- Learning sessions
- Monthly teleconferences
- Web-based information
- Email list

### Team Commitment

- Complete preparatory work before first learning session
- Participate in learning sessions and teleconferences
- Use email list to share successes and ask questions
- Communicate team progress through monthly reports
- Present final results at the Outcomes Congress
- Maintain your improved system after the Collaborative ends

### Collaborative Advisory Council

Aetna

Children's Health Improvement Collaborative

GlaxoSmithKline

Northwest Physicians Network

**Premera Blue Cross** 

**Puget Sound Health Alliance** 

**Qualis Health** 

Regence BlueShield

University of Washington

Washington Academy of Family Physicians

Washington State Department of Social and Health Services

Washington State Health Care Authority