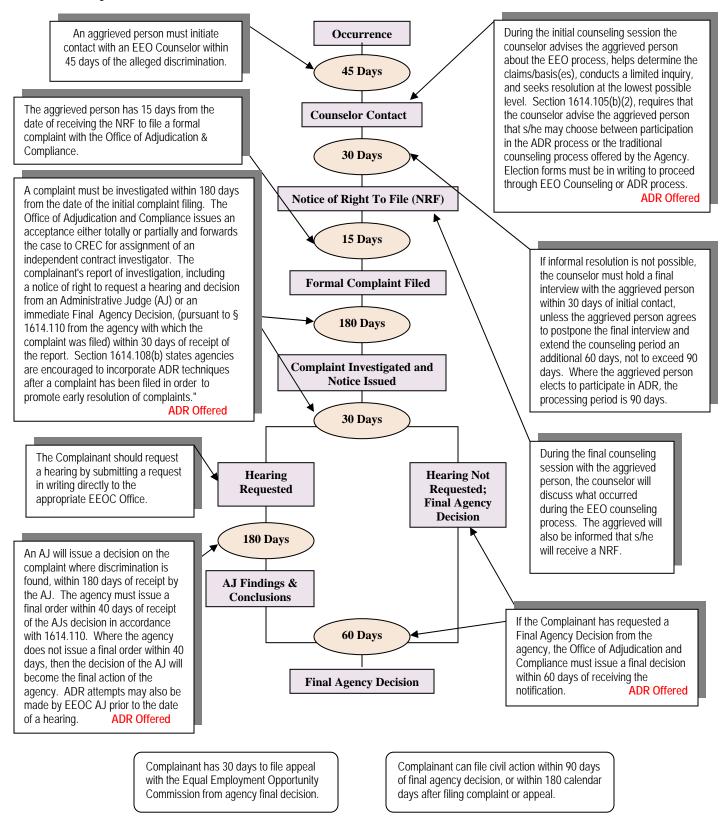
## Overview of Federal Sector Complaint Processing Under 29.C.F.R. 1614

ADR is offered at all stages of the Federal Complaint Process -- pre-complaint, complaint and prior to a hearing; unless it is determined that ADR is inappropriate for that particular case. However, ADR is mandatory at the pre-complaint stage for managers.



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