

Live Homework

Help



You've Got Homework. We've Got Help.



A Presentation for Tempe Public Library



Live Homework Help: What Is It?

On-demand homework assistance.

One-to-one live connections with real tutors.

Tutor.com's flagship Live Homework Help service is an innovative afterschool program that allows libraries to reach out to kids and communities.

Accessible from Internetenabled library PCs.

Help in Math, Science, Social Studies and English. Accessible remotely from Internet-enabled home PCs.

Serves 4th-12th graders and intro college.





Live Homework Help: Hours

Live Homework Help is available at:

Tempe Public Library

3500 S. Rural Road, Tempe, AZ 85282 http://www.tempe.gov/library/homeworkhelp/ Every day from 3:00 P.M. - 10:00 P.M.

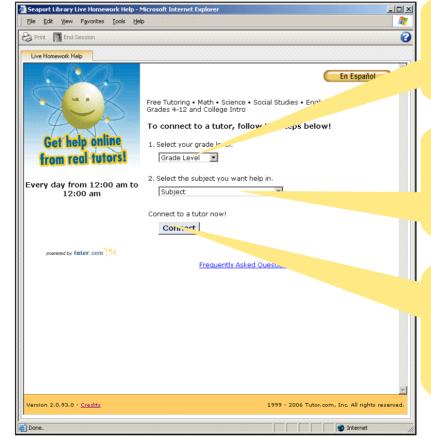
Live Homework Help en español Every day from 3:00 P.M. - 10:00 P.M.





How It Works: Connect to a Tutor

Students link to Live Homework Help ® directly from the Tempe Public Library Web site. From here students access and enter the program.



Step 1
Select your grade
level

Step 2
Select the subject
you need help with.

Step 3 Click "Connect"!

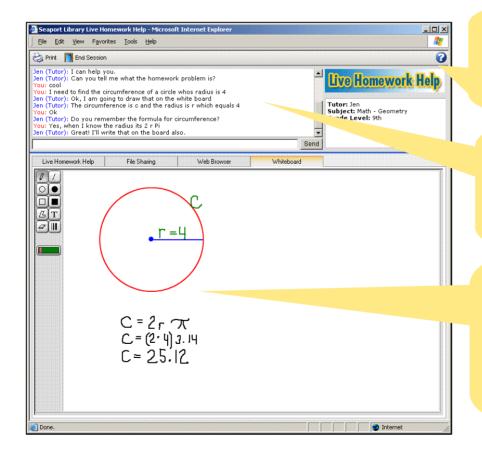
You are connected to the next available tutor for your subject and grade level in a few minutes or less..





How It Works: The Online Classroom

Once connected, student and tutor enter the "online classroom" where both parties can use a variety of tools, including instant-messaging-style chat and a dynamic whiteboard.



Session Info & Help Technical help is always a click away.

Real-Time Chat
Notifies the student
when the tutor is
writing.

Whiteboard

Full array of text and drawing tools. Tutors can add more boards as necessary.

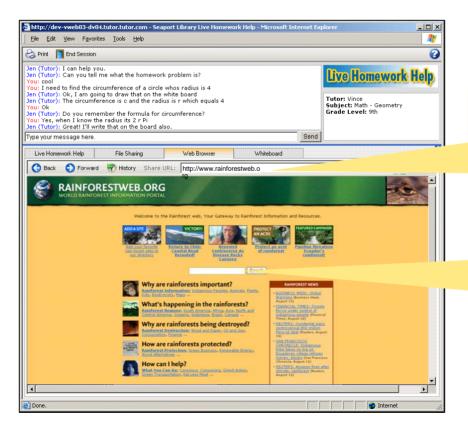




How It Works: Utilizing the Web

Student and tutor can share useful webpages and browse Web-based resources together as part of the learning and problem-solving process online.

When using all of the convenient tab-based features of the online classroom, the tutor always "steers" the session and can control flow to guide the learning process.



Sharing Webpages
Either party can type
a URL to open a page
within the session.

Web Resources
Use online or library
resources together
to further learning.

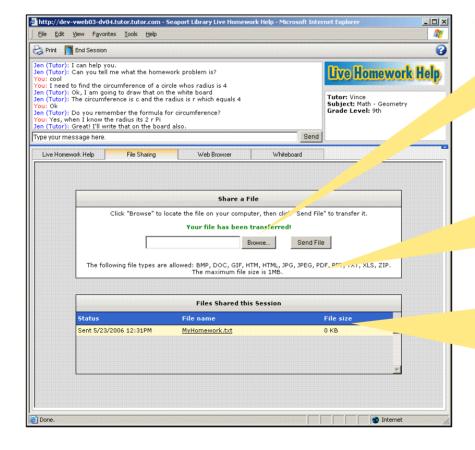




How It Works: Document Sharing

Student and tutor can easily share a wide range of documents, from report outlines in Word to formulas in Excel to PDFs.

Session transcripts can also be printed for future reference.



Browse for Files
Either party can
select files from their
computer to share.

Acceptable Types
Share Word, Excel,
PDF, PowerPoint and
other common files.

Virus Protection For safety, only nonexecutable files are acceptable.

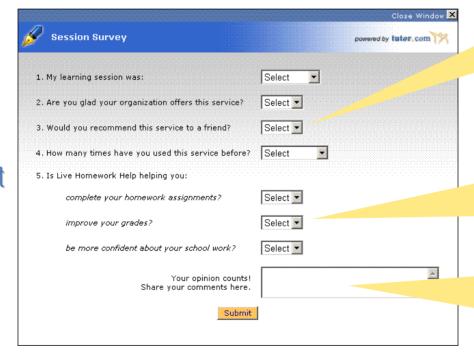
After being scanned for viruses, files appear here for easy reference.





Results: Making A Difference

Post-session surveys reveal that Live Homework Help is a popular program—95% of users say they're glad their library offers it!



Satisfied Students
95% recommend the service to friends!

Students Report Improvement In grades, confidence and completing work.

Student Comments
Reveal the true value
and impact of the
service everyday.





Students & Parents: What They're Saying

"I entered the service to see how it worked before I told my kids about it. I really like it...did a great job of walking me through my questions and tried to help me understand what I was doing wrong."

Teacher

I have been waiting a long time for something like this to come. My kids and I thank ya'll from the bottom of our hearts.

Parent of 4th Grader

I like how they don't give you the answer until you figure it out yourself.

6th Grader

Thank goodness for this site. I'm the mom and I didn't know the answer to the 5th grade math problem.

It helped my daughter with her math, and I learned something new too!

Parent of 5th Grader

Wow! I'm in shock...for once I actually understand my chemistry homework! If it weren't for these tutors, I would be failing.

9th Grader

I have gone from D's in math to A's. Thanks for all the help.

5th Grader

Wow—what an amazing tutor. I'm speechless…my self esteem has increased due to this experience. ☺
12th Grader

What a nice service. I didn't have to take my child to the library at 8 PM on a school night. A parents dream.

Parent of 6th Grader

Its better than a real classroom cause you are not afraid to ask them questions!





Recent Sessions: Math

- Word problems with 2 equations and 2 unknowns
- Solving system of equations
- X and Y intercept
- Solving probability problems
- Rounding
- Simplify radical expression
- Dividing decimals





Recent Sessions: Science

- Antibodies and Antigens
- Non-volatile liquids and barometers
- Entropy change in chemical reactions
- Punnet squares
- Lymph nodes
- Earth's atmosphere





Recent Sessions: Social Science

- Help with paper on Brown vs Board of Education
- Marx and political theories
- American immigrants
- Research on war in Iraq
- History of snowboarding
- Develop an outline for a paper on Angela Davis





Recent Sessions: English

- Noun clauses
- Diagramming sentences
- Proofreading an assignment on the Count of Monte Cristo
- Preparing an outline for a presentation
- How to write a persuasive paper
- Translating lines of Othello into modern English





Our Tutors: Who Are They?

Certified teachers.

College professors.

Tutor.com's tutors are experts who provide help—not answers—and a safe environment in which to learn.

Professional tutors.

Graduate students enrolled in accredited colleges and universities.

Undergraduate students enrolled in accredited colleges and universities.

Proven subject experts.





Our Tutors: Certification & Training

Comprehensive application process.

Third-party background checks.

All of our tutors are rigorously trained through The Tutor.com Tutor Certification Program ensuring high standards for safety, quality and expertise.

Sessions recorded and reviewed for quality control.

Professional development to optimize tutoring in an online environment.

Evaluation, promotion and mentoring programs.

COPA and CIPA compliant.

Children's Online Protection Act and Children's Internet Protection Act.





Tutor.com: Who We Are & What We Do

- Tutor.com was founded in 1998 and is the leading provider of one-to-one, on-demand online learning and information solutions.
- Live Homework Help is offered at more than 1500 public libraries and sites across the U.S. and Canada.
 - More than 1,000,000 Live Homework Help sessions projected for the next school year alone!
 - 95% of Live Homework Help users say they would recommend the service to friends.





Contact Us: For More Information

Tempe Public Library

3500 S. Rural Road Tempe, AZ 85282 (480)350-5511

http://www.tempe.gov/library/

