



# Ordering Information & Credit Card Form

Is your organization taking advantage of UNICOR's wide range of products and services? To better serve you, our federal customers, UNICOR has a staff of highly trained sales professionals located throughout the United States who can work with you to develop a package to meet your specific needs. We offer expertise in a wide selection of office casegoods and systems furniture, seating, products, and much more. We are ready to be your partner. Call today.

The quickest way to order is to call the Customer Service Center at **(800) 827-3168**. Because UNICOR's mission is to employ inmates and provide self-improvement opportunities, it is necessary for us to take appropriate security measures when it comes to credit card ordering. Therefore, we ask you to please use the address and fax number below when placing credit card orders. Fax or mail your credit card orders to:

**UNICOR Customer Service Center**  
**P.O. Box 13640**  
**Lexington, KY 40583-3640**

**FAX (859) 254-9048**

Please note: Items may be purchased with a government credit card. For information about orders, catalogs, etc., call **(800) 827-3168**.

## INTERNET

*We're on the World Wide Web, ready to take your electronic order.*

**SEE US AT [WWW.UNICOR.GOV](http://WWW.UNICOR.GOV)**



## PHONE (Commercial)

*Fill out an order form, have your government credit card ready, and call us.*

**ORDER TOLL-FREE! (800) 827-3168**



## FAX (Commercial)

*Fill out the order form completely, include all charge card information, and fax it to us.*

**FAX 24 HOURS A DAY: (859) 254-9048**



## MAIL

*Fill out the order form and mail to:*

**UNICOR**  
**CUSTOMER SERVICE CENTER**  
**P.O. BOX 13640**  
**LEXINGTON, KY 40583-3640**

*Of course, you can use a standard government purchase order for any item in this catalog.*



## Escape-Proof Guarantee

We take great pride in teaching inmates a good work ethic and marketable job skills in order to produce high-quality goods and services for our customers. We are committed to your complete and continual satisfaction. If, at any time, an item we have provided does not entirely meet your expectations, we will cheerfully and promptly repair or replace it, entirely at our expense. Contact our Customer Service Center at **(800) 827-3168**.

## REMEMBER! UNICOR IS STILL A PREFERRED SOURCE

## Prices Include Shipping

Shipping costs are included in the price of all items (unless specified otherwise.) The freight charge outside the contiguous United States will be based on freight rates at the time of delivery. Call **(800) 827-3168** for rates.

## Quick Shipping Is Guaranteed

Every item in this catalog will be shipped to you within 30 days after we receive your order. And we GUARANTEE it. If any item takes longer than 30 days, we'll deduct 10 percent from the cost of that item.

## UNICOR...Your Number One Source

UNICOR is the trade name for Federal Prison Industries, Inc., a wholly owned government corporation established in 1934 as part of the federal prison system. Since its beginning, UNICOR has been a unique corporation. While its primary mission is to train, educate, and employ inmates, the benefits to you are high-quality products and services at competitive prices. UNICOR receives no congressional appropriations for its operating funds.

## Customer Service

For information about products and prices or to request catalogs, call UNICOR Customer Service Center at **(800) 827-3168** from 7:30 a.m. to 5:45 p.m. E.S.T. At other times, leave a message.

**USE YOUR SMARTPAY CARD  
TO ORDER EVERYTHING YOU NEED**



**U.S. Department of Justice**

**UNICOR**

Federal Prison Industries, Inc.

**[www.unicor.gov](http://www.unicor.gov)**