### OFFICE OF THE INSPECTOR GENERAL

#### SOCIAL SECURITY ADMINISTRATION

# OFFICE OF THE INSPECTOR GENERAL'S WORK RELATED TO THE SOCIAL SECURITY ADMINISTRATION'S BENEFIT PROGRAM AREAS

August 2004

## **ISSUE PAPER**

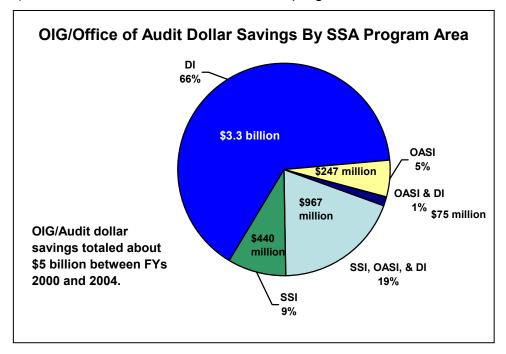


### Section I: Overview

The Social Security Administration (SSA) pays benefits to (1) Disability Insurance (DI) beneficiaries, (2) Supplemental Security Income (SSI) recipients, and (3) Old-Age and Survivors Insurance (OASI) beneficiaries. As shown in the chart below, the Office of the Inspector General (OIG) focuses its work on all three of these programs—oftentimes

focusing on more than one program during a single project. Further, the majority of our work relates to SSA's disability programs—which were placed on the Government Accountability Office's high risk list in January 2004.

As a result of the OIG's work over the last 5 years, we have identified millions of dollars in



questioned costs and funds that SSA could put to better use. Further, SSA has agreed with the majority of the recommendations the OIG has made—resulting in actual dollar savings to the Agency.

Fiscal Year	Number of Audit Reports	Funds Put to Better Use (From OIG Semiannual Reports to Congress)	Questioned Costs (From OIG Semiannual Reports to Congress)	Percent of Recommendations Where SSA Agreed
2000	65	\$1.3 billion	\$76.9 million	86%
2001	80	\$276.2 million	\$135.1 million	88%
2002	88	\$159.4 million	\$15.6 million	89%
2003	97	\$1.07 billion	\$56.6 million	90%
2004*	105	\$175.9 million	\$1.75 billion	

<sup>\*</sup> Includes actual statistics for October 1, 2003 to August 13, 2004; and estimates for August 14, 2004 to September 30, 2004.

Section II of this report highlights the OIG's work related to SSA's disability programs; whereas section III addresses the SSI program and section IV addresses the OASI program.

<sup>&</sup>lt;sup>1</sup> The OIG also achieves dollar savings for SSA through its investigative and legal efforts.

A disabled person applies for disability benefits.



SSA assesses the medical and non-medical factors of eligibility.





Individuals meeting the eligibility requirements are placed on the rolls; whereas those who are denied benefits can appeal the decision.



OR



SSA will periodically check to ensure the beneficiary continues to meet the medical and non-medical factors of eligibility. Any overpayment will be assessed and recovery of the overpaid funds pursued for those no longer eligible.







SSA will also provide incentives to disabled beneficiaries to assist them in returning to work and getting off the disability rolls.



#### Office of the Inspector General

The OIG conducts matches with data files to identify anomalies which indicate potential improper payments in SSA's disability programs. Based on our analysis of the data and discussions with SSA staff, we develop cost effective recommendations to improve the program and prevent improper payments.

For example, in July 2004, the OIG issued a report, Disabled Tile II Beneficiaries with Earnings on the Master Earnings File. We matched a file of disabled beneficiaries against earnings records to identify those with substantial earnings—indicating the person may no longer be disabled and entitled to benefits. As a result of this work, we estimated that over \$1.3 billion in overpayments went undetected by SSA.



55A agreed with our recommendations and is taking steps to prevent these improper payments from occurring in the future. In addition, SSA is implementing a new system called eWork and continues to conduct Continuing Disability Reviews to identify and prevent overpayments to disabled beneficiaries who return to work.

Additionally, in FY 2005, the OIG—with assistance from SSA—expects to complete a study to quantify the amount of undetected overpayments due to fraud in SSA's disability programs.

SSA pays disability benefits under both Titles II and XVI of the Social Security Act. SSA's disability programs provide a continuing income base for eligible workers who have qualifying disabilities and for eligible members of their families before those workers reach retirement age. Table 1 below shows how the OIG has assessed the Agency's disability programs from FY 2000 to the present.

Table 1: Disability Process		OIG Work
A person applies for disability under Title II and/or Title XVI. SSA staff assesses the non-medical factors of eligibility; while State Disability Determination Services (DDS) make the medical determination. After the DDS employees review the claim, compile any needed medical evidence, and make a disability determination, they inform SSA of its approval/denial of the application for disability benefits.	1.	The Social Security Administration's Procedures for Presumptive Disability Payments (A-01-98-21005), March 2000
	2.	Use of Sanctioned Medical Providers by State Disability Determination Services (A-7-99-24006), March 2001
	3.	Medical Evidence of Record Collection Process at State Disability Determination Services (A-07-99-21003), June 2001
	4.	Vocational Expert and Medical Expert Fees for Services (A-06-99-51005), August 2001
	5.	Fees Paid by State Disability Determination Services to Purchase Consultative Examinations (A-07-99-21004), September 2001
Claims System (MCS) for Title II disability cases or the Modernized SSI Claims System	6.	Assessment of the Electronic Disability Process (A-14-01-11044), October 2001
for SSI disability cases. SSA also uses other electronic systems such as the Master	7.	Status of Social Security Administration's Disability Process Improvement Initiatives (A-07-00-10055), June 2002
Beneficiary Record (MBR) and Supplemental Security Record. Additionally, SSA maintains a paper folder for each person with key documents in it. (SSA is moving to electronic folders.)	8.	Disability Determination Services' Use of Volume Consultative Examination Providers (A-07-02-12049), March 2003
	9.	Cooperative Disability Investigation (CDI) Units—consisting of OIG, SSA, DDS, and local law enforcement staff—were established to identify and prevent disability fraud. Since the CDI program's inception in 1998, 18 units have been set up in 17 States
	10.	Disability Determination Services' Claims Processing Performance (A-07-03-13054), expect to issue by September 2004
	11.	Best Practices in Highest Producing Hearing Offices (A-12-04-14020), expect to issue by September 2004
	12.	Individuals Receiving Benefits Under Multiple Social Security Numbers at the Same Address (A-01-05-25002), expect to issue in FY 2005
If a DDS denies a claim, the DDS issues a denial notice to the applicant and inputs the	1.	Controls Over Administrative Law Judges' Decisions (limited distribution)(A-06-00-10026), September 2000
decision to the Information Network System. No further SSA field office action is required unless the applicant disagrees with the denial.	2.	Assessment of the Hearings Process Improvement Plan Phase I (A-06-00-20051), June 2001
	3.	Internal Controls Over the Office of Hearings and Appeals Interpreter Services (A-12-00-10023), August 2001
In the case of a disagreement, the applicant has 60 days to appeal and request	4.	Appeals Council Process Improvement Action Plan (A-12-02-12015), January 2004

Table 1: Disability P	rocess
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reconsideration. If the result of the reconsideration is unfavorable, the applicant may, within 60 days, request a hearing with an administrative law judge (ALJ) of SSA's Office of Hearings and Appeals (OHA). If the applicant disagrees with the ALJ's decision, (s)he may, within 60 days, request a review by the Appeals Council. A Civil Action in a Federal District Court may be filed within 60 days of the Appeals Council's decision if the applicant disagrees.

If at any point during this appeal process the denial decision is overturned, the application is processed and the applicant will begin receiving benefits.

Once a person starts receiving disability benefits, SSA will periodically conduct a continuing disability review (CDR) to determine if the person is still eligible for benefits. If medical improvement occurs and/or the beneficiary no longer meets the medical or non-medical eligibility factors, benefits will be stopped. Benefits may also be stopped for non-medical reasons—such as imprisonment, death, etc. Additionally, SSA will assess an overpayment, if appropriate, and initiate recovery of the overpaid funds. The person can also request a waiver of the overpayment and SSA may write the overpayment off as uncollectible.

#### **OIG Work**

- Operations of the Office of Hearings and Appeals Megasite (A-12-03-13039), February 2004
- 5. The Effects of Staffing on Hearing Office Performance—plan to issue report in FY 2005
- 7. OHA Reversal of Disability Denial Decisions Involving Investigative Information from Cooperative Disability Investigative Units—plan to initiate review in FY 2005
- 8. SSA's Processes for Discontinuing SSI Payments Following Disability Cessation—plan to initiate review in FY 2005
- 1. Workers' Compensation Unreported by Social Security Beneficiaries (A-04-98-64002), December 1999
- 2. Reliability of Diagnosis Codes Contained in the Social Security Administration's Data Bases (A-01-99-61001), March 2000
- 3. Implementation of Drug Addiction and Alcoholism Provisions of Public Law 104-121 (A-01-98-61014), May 2000
- 4. Improving the Usefulness of the Social Security Administration's Death Master File (A-09-98-61011), July 2000
- 5. Status of the Social Security Administration's Updates to the Medical Listings (A-01-99-21009), August 2000
- 6. OASDI Benefits Paid to Deceased Auxiliary Beneficiaries (A-01-00-20043), June 2001
- 7. Unresolved Death Alerts Over 120 Days Old (A-09-00-10001), August 2001
- 8. Follow-up Review of SSA's Implementation of Drug Addiction and Alcoholism Provisions of Public Law 104-121 (A-01-01-11029), December 2001
- 9. Controls Over the Social Security Administration's Processing of Death Records from the Department of Veterans Affairs (A-01-01-21038), February 2002
- 10. Continuing Disability Reviews for Supplemental Security Income Recipients Approved Based on Low Birth Weight (A-01-02-12031), June 2002
- 11. Effectiveness of the Social Security Administration's Death Termination Process (A-09-02-22023), September 2002
- 12. OASDI and SSI Payments to Deceased Beneficiaries and Recipients (A-06-02-12012), October 2002
- 13. Congressional Response Report: SSA's Efforts to Process Death Reports and Improve its Death Master File (A-09-03-23067), January 2003
- 14. Management Advisory Report: SSA's Workers' Compensation

Table 1: Disability Process	OIG Work
	Match with the State of Texas (A-06-03-13022), April 2003
	15. Pending Workers' Compensation: SSA Can Prevent Millions in Title II Disability Overpayments (A-08-02-12064), June 2003
	16. Follow-up Review of OASDI Benefits Paid to Deceased Auxiliary Beneficiaries (A-01-03-13037), June 2003
	17. Data Matching with Foreign Countries (A-13-03-23015), June 2003
	18. Follow-up on Prior Office of the Inspector General Prisoner Audits (A-01-02-12018), July 2003
	19. Management Advisory Report: Title II Disability Insurance Benefits with Workers' Compensation Underpayment Errors Exceeding \$70,000 (A-04-02-21054), July 2003
	20. Issue Paper: Detecting, Preventing, and Eliminating Unidentified Overpayments in the Social Security Administration's Disability Programs (Limited Distribution) (A- 09-02-22067), September 2003
	21. Disabled Title II Beneficiaries with Earnings Reported on the Master Earnings File (A-01-03-13019), July 2004
	22. Civil Monetary Penalty Program allows OIG to impose penalties against violators of section 1129 (false statements) of the Social Security Act
	23. Individuals Receiving Multiple Childhood Disability Benefits (A-01-04-24078), expect to issue report by September 2004
	24. Overpayments in the Old-Age, Survivors and Disability Insurance Program (A-01-04-24023), expect to issue by September 2004
	25. Disabled SSI Recipients with Earnings (A-01-04-14085), expect to issue report in FY 2005
	26. Undetected Overpayments in SSA's Disability Programs (A-01-04-24065), expect to issue report in FY 2005
	27. SSA's Rules of Administrative Finality (A-01-04-24024), expect to issue in FY 2005
	28. SSA's Clean-Up of Title II Disability Insurance Cases with a Workers' Compensation Offset (A-04-03-13042), expect to issue in FY 2005
	29. Review of SSA's Workers' Compensation Data Match with the State of Texas—plan to initiate review in FY 2005
	30. Controls Over Old-Age, Survivors and Disability Insurance Replacement Checks—plan to initiate review in FY 2005
	31. Waivers Granted for OASDI Overpayments—plan to initiate review in FY 2005
SSA has assorted programs to assist disabled beneficiaries return to work (e.g., ticket to work, impairment-related work	Beneficiaries Expressing Interest in Vocational Rehabilitation     Services Through a Continuing Disability Review Mailer

Table 1: Disability Process	OIG Work
expenses, trial work period, etc.)	(A-01-97-61004), November 1999
	2. The Social Security Administration's Controls over Impairment- Related Work Expense Income Exclusions (A-01-98-61010), December 1999
	3. Review of SSA's Ticket to Work Program (A-02-03-13079), expect to issue in FY 2005
	4. SSA's Ticket to Work Program: Assignment of Tickets—plan to initiate in FY 2005

### Section III: Supplemental Security Income

Needy individual comes to SSA to apply for SSI benefits.



 ${\it SSA}$  staff determines whether the person qualifies for  ${\it SSI}$ .



SSI is paid to those who qualify based on income, resources, living arrangements, etc.



SSA will periodically check to ensure the person continues to remain eligible for benefits. Any overpayment will be assessed and recovery of the funds pursued for those who no longer qualify.





### Office of the Inspector General

Since the Social Security OIG's creation in April 1995, we have focused our work on identifying and preventing SSI payments to criminals. Our effective use of technology and sampling techniques, as well as our ability to work with other Federal, State and local agencies have enabled the OIG to identify and prevent improper payments to prisoners, fugitives, and parole and probation violators. For example, we found that SSA saved about \$79.9 million between August 1996 and February 2003; and has the potential to save an additional \$206.4 million through recovery of overpayments made to fugitives. As a result of our work, SSA obtains prisoner and fugitive data on a routine basis to identify and stop improper payments to criminals—and to stop them from getting on the rolls during the application process.



The OIG has also analyzed overpayment data to assist SSA in its debt recovery efforts. For example, in May 2001, we issued a report on SSA's Controls Over Recording SSI Overpayments—where we identified over \$93 million in overpayments that could potentially be recovered from current SSI payments. Between FYs 1996 and 2002, SSA recovered \$4.5 billion in SSI overpayments, in part, due to SSA's implementation of our recommendations to enhance its debt recovery program.

### Section III: Supplemental Security Income

The SSI program—authorized by Title XVI of the Social Security Act—provides or supplements the income of aged, blind, or disabled individuals with limited income and resources. Table 2 below shows how the OIG has assessed the SSI program from FY 2000 to the present.

Table 2: SSI Process		OIG Work		
A person files a claim for SSI payments. SSA staff obtain from the claimant the necessary information (name, SSN, living arrangements, resources, income, potential	1.	Management Advisory Report: Best Practices in Federal Paper Records Management (A-04-03-13030), June 2003		
	2.	Audit of the Wilkes-Barre Folder Serving Operation (A-04-03-13040), September 2003		
eligibility for other benefits, etc.) to evaluate the application and determine whether the person is eligible for SSI payments. The data is entered into Modernized SSI Claims System and posted to the Supplemental Security Income Record. Additionally, SSA maintains a paper folder for each claimant/recipient with key documents in it. (SSA is moving to electronic folders.)		Individuals Receiving Benefits Under Multiple Social Security Numbers at the Same Address (A-01-05-25002), expect to issue in FY 2005		
If SSA determines the person is eligible for SSI, payments will begin.	1.	Deeming of Income to Establish Initial Eligibility for Supplemental Security Income Recipients (A-05-99-21005), September 2001		
If SSA determines the person is not eligible, the person can appeal the decision. If the person wins the appeal, he/she will start collecting SSI payments.	2.	Review of Internal Controls for the Supplemental Security Income Immediate Payment Process (A-05-00-10045), September 2002		
	3.	Controls Over Supplemental Security Income Replacement Checks (A-05-03-13010), September 2003		
Once individuals start collecting SSI payments, SSA continues to evaluate whether they remain eligible for monthly payments. SSA relies on SSI recipients (or their representative payees) to report events to the Agency that could impact eligibility or payment amount. SSA also conducts redeterminations, which consist of reviewing the non-medical information to determine if the SSI recipient is still eligible for payments. Additionally, SSA obtains and matches data from a variety of sources to identify factors that may make a recipient ineligible for SSI payments. Some of the events that may occur after an SSI recipient is placed on the rolls that could affect eligibility include:	1.	Improving the Usefulness of the Social Security Administration's Death Master File (A-09-98-61011), July 2000		
	2.	Identification of Fugitives Receiving Supplemental Security Income Payments (A-01-98-61013), August 2000		
	3.	Review of Controls Over Processing Income Alerts Which Impact Supplemental Security Income Payments (A-05-98-21002), September 2000		
	4.	Redeterminations for Supplemental Security Income Recipients Attaining Age 18 (A-01-00-10013), December 2000		
	5.	Effectiveness of the Social Security Administration's Special Project Reviews of Supplemental Security Income Recipients (A-09-99-62010), May 2001		
	6.	Unresolved Death Alerts Over 120 Days Old (A-09-00-10001), August 2001		
<ol> <li>Death.</li> <li>Marriage.</li> </ol>	7.	Establishing Living Arrangements and Value of In-Kind Support and Maintenance for Supplemental Security Income Recipients ((A-05-99-21002), September 2001		
<ol> <li>Turning certain ages, such as age 18.</li> <li>Change in living arrangements.</li> <li>Becoming a prisoner, fugitive felon, or</li> </ol>	8.	Controls Over the Social Security Administration's Processing of Death Records from the Department of Veterans Affairs (A-01-01-21038), February 2002		

### Section III: Supplemental Security Income

Table 2: SSI Process	OIG Work
parole/probation violator.  6. Earning income or resources in excess of allowable amounts under the SSI program.	9. Congressional Response Report: Integrity of the Supplemental Security Income Program (A-01-02-22095), August 2002
	10. Effectiveness of the Social Security Administration's Death Termination Process (A-09-02-22023), September 2002
<ol><li>Living outside the United States for more than 30 days.</li></ol>	11. Controls to Prevent Supplemental Security Income Payments to Recipients Living in Foreign Countries (A-01-02-12013), September 2002
	12. OASDI and SSI Payments to Deceased Beneficiaries and Recipients (A-06-02-12012), October 2002
	13. Congressional Response Report: SSA's Efforts to Process Death Reports and Improve its Death Master File (A-09-03-23067), January 2003
	14. Follow-up on Prior Office of the Inspector General Prisoner Audits (A-01-02-12018), July 2003
	15. Assessment of the Supplemental Security Income Fugitive Felon Project (A-01-03-23070), September 2003
	16. Effectiveness of SSA's Controls and Procedures over SSI Death Alerts—plan to initiate review in FY 2005
	17. Supplemental Security Income Recipient Wages Reported to the Earnings Suspense File—plan to initiate review in FY 2005
If SSA determines that an SSI recipient is no longer eligible, the Agency will stop the	Controls Over Recording Supplemental Security Income     Overpayments (A-01-00-10005), May 2001
payments; and, if necessary, assess an overpayment for payments that should not have been issued.  SSA notifies the person of the suspension and/or overpayment. The Agency will then attempt to resolve the overpayment—including recovering the overpaid funds, waiving the overpayment, or writing the overpayment off as uncollectible.	2. Management Advisory Report: Social Security Administration Employees with Title XVI Overpayment Write-offs (A-04-99-64005), September 2002
	3. Supplemental Security Income Overpayments (A-01-04-24022), April 2004
	4. Civil Monetary Penalty Program allows OIG to impose penalties against violators of section 1129 (false statements) of the Social Security Act
	5. SSA's Controls Over Suspending Collection Efforts on Title XVI Overpayments (A-04-04-24029), expect to issue in FY 2005
	6. SSA's Controls Over the Title XVI Overpayment Waiver Process (A-06-03-13077), expect to issue in FY 2005
	7. SSA's Rules of Administrative Finality (A-01-04-24024), expect to issue in FY 2005
	8. Uncollectible Title XVI Overpayments—plan to initiate review in FY 2005

# SECTION IV: OLD-AGE & SURVIVORS INSURANCE

Individuals apply for retirement or survivors benefits.





SSA assesses application to determine if applicant qualifies for benefits.





If applicant meets SSA requirements, benefits are paid.



SSA will periodically check to ensure the person continues to remain eligible for benefits. Any overpayment will be assessed and recovery of the funds pursued for those who no longer qualify for benefits.





### The Office of the Inspector General

OIG investigators and auditors combine their efforts to address improper payments in the OASI program. For example, in FY 2001 the OIG conducted a project to identify widow(er)s' benefits that were improperly paid to deceased individuals. The investigative project identified \$19.8 million in savings and the auditors made cost effective recommendations to SSA to improve the Agency's death matching operations. Further, SSA's Electronic Death Registration project will enhance the Agency's ability to timely stop benefits to deceased beneficiaries.



In addition to death information, the OIG has also focused its efforts on marriage and divorce data to uncover improper payments. In a June 2003 report, we identified \$51 million in savings using state bureau of vital statistics records to detect unreported marriages and divorces. As a result, SSA is continuing its efforts to promote the reengineering of State vital records

processes.





# SECTION IV: OLD-AGE & SURVIVORS INSURANCE

SSA's OASI program provides retired workers with supplemental retirement income; and benefits to qualified members of retired workers' families—such as surviving spouses and dependent children. Table 3 below shows how the OIG has assessed the Agency's OASI program from FY 2000 to the present.

Table 3: OASI Process		OIG Work		
A person files an application for Old-Age or Survivors benefits—or SSA converts a beneficiary from another program to OASI upon meeting the eligibility criteria (such as attaining retirement age). SSA staff evaluates the application and determines whether the person is eligible for benefits.	1.	Conversion of Benefits for Spouses After the Death of a Wage Earner (A-09-99-62009), September 2000		
	2.	Case Folder Storage and Retrieval at the Social Security Administration's Megasite Records Center (A-04-99-62006), August 2002		
	3.	Inventory Review at the National Records Center (A-07-04-24026), February 2004		
The data is entered into SSA's Modernized Claims System (MCS) and is posted to the MBR. Additionally, SSA maintains a paper folder for each claimant/beneficiary with key documents in it. (SSA is moving to electronic folders.)	4.	Individuals Receiving Benefits Under Multiple Social Security Numbers at the Same Address (A-01-05-25002), expect to issue in FY 2005		
Once individuals start collecting OASI benefits, SSA continues to evaluate whether	1.	Payments to Child Beneficiaries Age 18 or Over Who Were Neither Students Nor Disabled (A-09-99-63008), May 2000		
they remain eligible for monthly payments. SSA relies on beneficiaries (or their representative payees) to report events to the Agency that could impact eligibility or payment amount. Additionally, SSA obtains	2.	Improving the Usefulness of the Social Security Administration's Death Master File (A-09-98-61011), July 2000		
	3.	Payments to Young Spouses and Surviving Spouses Without Child In-Care (A-09-00-10002), March 2001		
and matches data from a variety of sources to identify factors that may make a	4.	OASDI Benefits Paid to Deceased Auxiliary Beneficiaries (A-01-00-20043), June 2001		
beneficiary ineligible for OASI benefits. Some of the events that may occur after an OASI beneficiary is placed on the rolls that could affect eligibility include death, marriage, becoming a prisoner, etc.	5.	Unresolved Death Alerts Over 120 Days Old (A-09-00-10001), August 2001		
	6.	OIG BIC D Project—initiated in FY 2001—to identify widows who were deceased but receiving benefits		
If SSA determines that a beneficiary is no longer eligible for OASI benefits, payments will stop and, if appropriate, an overpayment will be assessed. SSA will then attempt to resolve the overpayment through recovery of the funds, waiving the overpayment, or writing it off as uncollectible.	7.	Controls Over the Social Security Administration's Processing of Death Records from the Department of Veterans Affairs (A-01-01-21038), February 2002		
	8.	The Social Security Administration Can Recover Millions in Medicare Premiums Related to Retirement or Disability Payments Made after Death (A-08-02-12029), July 2002		
	9.	Effectiveness of the Social Security Administration's Death Termination Process (A-09-02-22023), September 2002		
		Impact on the Social Security Administration's Programs When Auxiliary Beneficiaries Do Not Have Their Own Social Security Numbers (A-01-02-22006), September 2002		
	11.	Medicare Non-Usage Project in FY 2002 identified fraud cases related to unreported deaths		

# SECTION IV: OLD-AGE & SURVIVORS INSURANCE

Table 3: OASI Process	OIG Work
	12. OASDI and SSI Payments to Deceased Beneficiaries and Recipients (A-06-02-12012), October 2002
	13. Follow-up Review of OASDI Benefits Paid to Deceased Auxiliary Beneficiaries (A-01-03-13037), June 2003
	14. Use of State Bureaus of Vital Statistics Records to Detect Unreported Marriages and Divorces (A-09-00-30059), June 2003
	15. Data Matching with Foreign Countries (A-13-03-23015), June 2003
	16. Follow-up on Prior Office of the Inspector General Prisoner Audits (A-01-02-12018), July 2003
	17. Impact on the Social Security Administration's Programs When Auxiliary Beneficiaries Have Incorrect Social Security Numbers (A-01-03-33020), November 2003
	18. Social Security Administration Controls over the Taxation and Suspension of Payments to Foreign Beneficiaries (A-14-03-23005), March 2004
	19. Payments to Student Beneficiaries Beyond the Maximum Age of Entitlement (A-09-04-14050), August 2004
	20. Overpayments in the Old-Age, Survivors and Disability Insurance Program (A-01-04-24023), August 2004
	21. Civil Monetary Penalty Program allows OIG to impose penalties against violators of section 1129 (false statements) of the Social Security Act
	22. Individuals Receiving Multiple Auxiliary or Survivor Benefits (A-01-05-25015), expect to issue in FY 2005
	23. Follow-up of School Attendance by Student Beneficiaries Over Age 18 (A-09-04-14013), expect to issue in FY 2005
	24. SSA's Rules of Administrative Finality (A-01-04-24024), expect to issue in FY 2005
	25. SSA's Controls Over OASDI Overpayments That Were Suspended or Written Off As Uncollectible—plan to initiate review in FY 2005
	26. Waivers Granted for OASDI Overpayments—plan to initiate review in FY 2005
	27. Controls Over Old-Age, Survivors and Disability Insurance Replacement Checks—plan to initiate review in FY 2005