



Report Summary

Social Security Administration
Office of the Inspector General

Physical Security at the Great Lakes Program Service Center (Limited Distribution) (A-05-06-16079)

Our objectives were to determine (1) actions the Social Security Administration (SSA) has taken to address physical security vulnerabilities identified in previous reviews and (2) additional steps SSA can take to enhance physical security at the Great Lakes Program Service Center.

We are encouraged to learn that the Harold Washington Social Security Center (HWSSC) has taken steps to meet minimum physical security standards for Federal buildings and to address some physical security concerns identified in prior reviews. However, we identified weaknesses in existing controls and operations that reduce the overall effectiveness of the security provided at the HWSSC. By addressing these weaknesses, SSA has the opportunity to take additional steps to reduce its risk of exposure to individuals who may attempt to commit crimes against employees and property and to enhance physical security.

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