



### 2004 REACH National Medicare Training Program

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# Session Topics

- Overview
- How to enroll/disenroll
- Choosing the best card for you
- How the cards work
- The \$600 credit
- More information

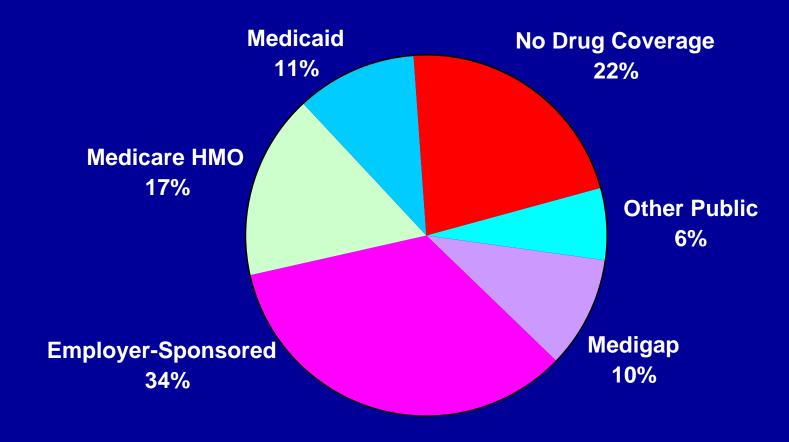
## Legislative Overview

# The Medicare Prescription Drug, Improvement, and Modernization Act of 2003

- Public Law 108-173
- Signed into law on December 8, 2003

#### Overview

### Sources of Outpatient Prescription Drug Coverage



**Total = 38 million non-institutionalized Medicare beneficiaries** 

SOURCE: MedPAC analysis of Medicare Current Beneficiary Survey, Cost and Use File, 2000.

#### Overview

# Overview of Medicare-Approved Drug Discount Cards

- These new discount cards are
  - Voluntary
  - Temporary
  - An important first step
- Discount cards will provide
  - Access to discounts
  - Up to a \$600 credit for certain enrollees who
     qualify based on income and other drug coverage

# \$600 Credit Eligibility

- Entitled to or enrolled in Part A and/or enrolled in Part B
- No other health insurance with prescription drug coverage
  - Except Medicare Advantage plans or Medigap
- Income no more than \$12,569 if single
- Income no more than \$16,862 (combined) if married

#### Overview

### Special Endorsement Cards

- Long-term care
  - Residents of nursing homes (SNFs and NFs)
- I/T/U
  - American Indians/Alaska Natives using I/T/U pharmacies
- U.S. territories

### Questions

- How to enroll/disenroll
- How to choose the best discount card
- How the new discount cards work
- How to find out about the \$600 credit
- Where to get more information

#### Enroll/Disenroll

### Enrolling in a Discount Card

- You are eligible if
  - Entitled to or enrolled in Part A and/or enrolled in Part B

#### AND

- Not receiving Medicaid outpatient prescription drug coverage at the time of enrolling
- There are no income qualifications
- You may be eligible for up to \$600 credit

# Enrolling in a Discount Card

- May enroll in only one Medicare-approved drug discount card at a time
- May enroll in only one Medicare-approved drug discount card during year
- May change discount cards during Coordinated Election Period
  - November 15 through December 31, 2004
  - May choose a different card
  - Effective date will be January 1, 2005

#### Enroll/Disenroll

### When Can You Join?

- As early as May 3, 2004
  - Effective as early as June 2004
- Must keep that discount card for the rest of the year
  - Exceptions for special election period
    - Move to a state where your card isn't offered
    - Enter or leave a long-term care facility
    - Leave or join a Medicare Managed Care plan
    - Company stops offering that card
    - Exceptional circumstances

# Only One Discount Card at a Time

- Can only join one Medicare-approved drug discount card at a time
- May be able to use other discount cards
  - Not Medicare-approved
- If you have residences in more than one state
  - Can still choose only one discount card
  - Make sure discount card is offered in all of the states

#### **Enroll/Disenroll**

#### Costs

- Each discount card company sets annual enrollment fee
  - Up to \$30
  - Pay entire annual fee no matter when you join
  - New enrollment fee every year
- No fee if you qualify for the \$600 credit
- Can't charge any extra fees
- No monthly fee

## Medicare Managed Care Plans

- If your managed care plan doesn't offer a card
  - You can choose any discount card
- If your managed care plan offers an exclusive card for plan members only
  - You can join only this discount card
- If your managed care plan offers a card to others outside the plan
  - You can choose this discount card or any other card offered in your state

## Leaving a Discount Card

- Can leave anytime
- Notify the company to tell them why
  - Write or call
- Can choose a new discount card
  - November 15 to December 31, 2004
  - Can use new card January 1, 2005
  - May have to pay annual enrollment fee
  - Automatically disenrolled from old card

# Changing Discount Cards

- You can choose a new discount card when
  - You move to a state that doesn't offer your card
  - You enroll in or leave a managed care plan
  - You enter or leave a long-term care facility
  - Company stops offering your discount card
- May have to pay another annual enrollment fee

#### Enroll/Disenroll

## Think Twice Before Disenrolling

- If you do not qualify for a special election period
  - Will lose any remaining \$600 credit
  - Will have to reapply for the \$600 credit
  - If apply too late in 2005, the credit will be prorated

### Questions

- ✓ How to enroll/disenroll
- How to choose the best discount card
- How the new discount cards work
- How to find out about the \$600 credit
- Where to get more information

### Questions to Consider

- Which pharmacies do I prefer?
- Will I qualify for the \$600 credit?
- Can I save more than the enrollment fee?
- Do I have other insurance that already covers prescriptions?

## Comparing with PDAP

(Prescription Drug and Other Assistance Programs)

- Database tool on www.medicare.gov
- Compares drug prices by drug discount card
- Uses a series of questions
- Personalizes the search results
- Sorts information into intuitive categories

#### Features of PDAP Database

- Search by drug name
  - Brand name and generic name
- State drug assistance program information
- Information about current Medicare prescription drug coverage
- Information about cost-saving alternatives

#### Other PDAP Features

- State/community assistance programs
- Medicare health plans
- Pharmaceutical and disease-based assistance programs
- Other programs
  - -VA
  - TRICARE For Life (military retirees)
- Links to other resources

## Steps to Choosing

- Get information about current drug coverage
- Know the prescriptions you currently take
- Find out which discount cards are available in your area
- Get information on each one and compare
- Decide if you want a discount card
- Choose the one that best meets your needs
- Fill out and send application to the company

### **Enrollment Process**

- Obtain an enrollment form
  - Discount card company
  - SHIP
  - www.medicare.gov
- Submit form via telephone, internet, fax, or mail
- Card effective first day of the following month

### Some Questions to Ask

- Determine which card
  - Allows you to use the pharmacy of your choice
  - Offers better prices on prescriptions you take
  - Charges a lower enrollment fee

## Special Endorsement Cards

- Long-term care
- I/T/U
- U.S. territories

### Long-Term Care Cards

- Three long-term care cards
  - Community Care Rx
  - LTC Card
  - PBM Plus Senior Care
- Benefit
  - Access to \$600 while residing in nursing home

### I/T/U Cards

- Reimburse I/T/U pharmacy on behalf of AI/ANs with \$600
- Two I/T/U cards
  - Criterion Advantage
  - Pharmacy Care Alliance Card (Option A)

### I/T/U Cards

- Benefits
  - Expanded choice of pharmacy providers
  - Stretch I/T/U pharmacy's funding

### Cards for U.S. Territories

- Four cards for territories
  - Three offered by Advance PCS
    - RxSavings
    - RxSavings distributed by MCS Life Insurance Company
    - RxSavings distributed by Reader's Digest
  - One offered by Walgreens Health Initiatives
    - Walgreens Health Initiatives Prescription Discount Card
- Two discount cards guarantee a choice
- Cards offer discounts but no \$600 credit

### Questions

- ✓ How to enroll/disenroll
- ✓ How to choose the best discount card
- How the new discount cards work
- How to find out about the \$600 credit
- Where to get more information

#### How the Discount Cards Work

# Medicare-Approved Drug Discount Card Companies

- Companies applied to Medicare to offer discount card
- Discount card companies must meet Medicare standards
- Card must be available to every person with Medicare who is eligible in the state

# The Medicare-Approved Seal

- Approved companies
  - Must sign a contract with CMS
  - Can market and label card as "Medicare-Approved"
- Companies offering the discount card will
  - Publicize information
  - Inform beneficiaries about Medicare-funded subsidies
  - Provide up to a \$600 credit to eligible low-income enrollees

# The Medicare-Approved Seal



### How the Discount Cards Work

- The private companies will decide
  - Pharmacy networks
  - Which drugs will be discounted
  - Pricing for the drugs they offer
- More than one discount card may cover the same drug
- Costs for the drug may be different with each card
- Some cards may not offer discounts on all the drugs you take
- Compare each discount card to see which one best meets your needs

## Discount Drug List

- The list of drugs covered by a discount card
- You may get a lower price only on drugs on this list
- A company can change
  - Its discount drug list
  - The discounted prices
- Company will give information about changes
  - You can call the company and ask
  - Changes will be on company's website
  - Each company will have a toll-free number

### Covered Drugs

- Many prescription drugs will be discounted
  - Depends on use of a discount list
- Insulin and supplies associated with its injection are included as covered drugs
- \$600 credit can be used to purchase any covered drugs
  - Including drugs not on list
- Cards may offer discounts on non-prescription drugs
  - Except for insulin, cannot use the \$600 credit on nonprescription drugs

### Available Discounts

- Companies will decide
  - Which prescription drugs will be discounted
  - Dollar amount of the discount
- You may get a better price if you
  - Choose a generic drug instead of a brand name drug
  - Get your prescription drugs through the mail
- Only drugs on discount drug list will be discounted
- Different drugs may be discounted at different rates

### Drug Card Marketing

- Discount card companies
  - May advertise by TV, radio, newspaper, or direct mail
  - May not conduct cold-calls
  - May not market other products with Medicareapproved drug discount card

### Potentially Fraudulent Activities

- If telemarketers selling Medicare-approved drug discount cards call you
  - Possibly a scam
  - Don't give bank account or credit card numbers
  - Don't give Medicare numbers
  - Report to Inspector General
    - 800-HHS-TIPS (1-800-447-8477)

### Questions

- ✓ How to enroll/disenroll
- ✓ How to choose the best discount card
- ✓ How the new discount cards work
- How to find out about the \$600 credit
- Where to get more information

### Qualifying for \$600 Credit

- 2004: \$600 credit
- 2005: Up to \$600 credit depending on when you apply
- All three conditions apply
  - 1. Must be entitled to or enrolled in Part A and/or enrolled in Part B
  - 2. Must not have other prescription drug coverage
  - 3. Must meet certain income requirements

### Qualifying for the \$600 Credit

- Income requirements
  - At or below 135% of Federal poverty level

#### Limits for 2004

| Single  | \$12,569 |
|---------|----------|
| Married | \$16,862 |

- New levels available in February 2005
- Higher amounts for Alaska and Hawaii
- Resources are not counted
- Need not have high drug costs

### \$600 Credit Ineligibility

- Can't get \$600 credit if you have health insurance with outpatient drug coverage
  - Medicaid
  - TRICARE for Life
  - Private group health plan
  - Employer group health plan
  - Federal Employee Health Benefit Plan
- May be eligible if coverage is from Medicare Advantage plan or Medigap policy

### Applying for the \$600 Credit

- Call company offering discount card for enrollment form
- Fill out and sign enrollment form
- Send it to the company
- Company will send the information to Medicare
- Medicare will see if you meet the requirements
- Can reapply if your circumstances change

### The \$600 Credit

- Can use \$600 credit for most prescription drugs
  - Even those not on the discount drug list
- Discount provided through the discount card
  - No filing claims
- Will still pay coinsurance
  - 5% or 10% depending on income
- Medicare will pay annual enrollment fee

# \$600 Credit and Special Endorsement Cards

- Long-term care
  - \$600 credit applied to cost of drugs while you are in a nursing home
  - Balance of credit goes with you when discharged
- I/T/U
  - \$600 credit applied to cost of drugs purchased at I/T/U pharmacies
  - IHS pharmacies reimbursed by amount of credit used

### \$600 Credit in 2004

- Can apply for \$600 credit anytime
- Will get full \$600 credit if eligible
- Can carry remaining 2004 credit into 2005
- Don't have to reapply for \$600 credit in 2005

### \$600 Credit Remaining Funds

- Carryover from 2004 to 2005 will occur if
  - You keep the same discount card
  - You permanently move to a state where your discount card isn't offered
  - You enter or leave a long-term care facility
  - You join or leave a Medicare Managed Care plan
  - The company stops offering your discount card

### \$600 Credit Remaining Funds

- Carryover from 2005 to 2006 will occur if
  - You keep the same discount card
  - You change cards for any reason listed on the previous slide

### \$600 Credit in 2005

| If you join between     | You will get |
|-------------------------|--------------|
| Jan. 1 - March 31, 2005 | \$600 credit |
| April 1 - June 30, 2005 | \$450 credit |
| July 1 - Sept. 30, 2005 | \$300 credit |
| Oct. 1 – Dec. 31, 2005  | \$150 credit |

## State Pharmacy Assistance Programs (SPAPs)

- Approximately 20 states operate an SPAP
- Funded without Federal dollars
- SPAP options for Medicare-approved drug discount card
  - Members can be enrolled in both and encouraged to use \$600 credit first
  - Can pay co-insurance through SPAP
  - Can cover enrollment fee for those above 135% of FPL

### Reconsideration

- Can request reconsideration if denied for
  - Discount card
  - \$600 credit
- For reconsideration
  - May be asked for new information
  - Have right to provide additional evidence
  - Will receive final eligibility determination from independent review entity

### Questions

- ✓ How to enroll/disenroll
- ✓ How to choose the best discount card
- ✓ How the new discount cards work
- ✓ How to find out about the \$600 credit
- Where to get more information

### For More Information

- Visit www.medicare.gov
- Call 1-800-MEDICARE (1-800-633-4227)
  - TTY 1-877-486-2048
- Read CMS Publication 11062
  - Guide to Choosing a Medicare-Approved Drug Discount Card
- Talk to a SHIP counselor
  - Phone number in *Medicare & You* handbook
- Visit www.cms.hhs.gov

## Let's see how these discount cards work...

### Meet Margaret

- 68 years old
- Only income is Social Security (\$7,800/yr.)
- Has limited resources
- Only health insurance is Medicare
- Takes prescription drugs for
  - Arthritis
  - Mild hypertension
- Spends \$150 per month on drugs

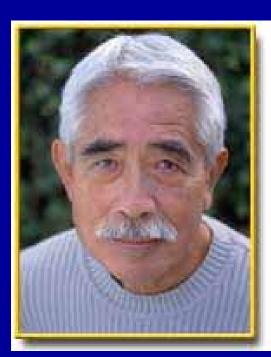


### Margaret Gets More Information

- Calls 1-800-MEDICARE (1-800-633-4227)
- Explains her situation
- Is referred to her state Medicaid agency
- Completes forms
- Qualifies for Medicaid
- Lowers her costs for health care

### Meet Roberto

- 72 years old
- Has retirement plan and Social Security (\$30,000/yr.)
- Only health insurance is Medicare
- Takes prescription drugs for
  - Arthritis
  - Hypertension
  - Diabetes
  - High cholesterol
- Spends \$400 per month



### Roberto Gets More Information

- Visits www.medicare.gov
- Uses PDAP
- Learns about help paying for prescription drugs
- Signs up for a Medicare-approved drug discount card
- Pays \$30 annual enrollment fee
- Saves \$55 per month with discount card

### Meet Ruth

- Turned 65 last month
- Only income is Social Security (\$12,000/yr.)
- Only health insurance is Medicare
- Takes prescription drugs for
  - Asthma
  - Osteoporosis
- Spends \$85 per month



### Ruth Gets More Information

- Calls her SHIP counselor
- Signs up for a Medicare-approved drug discount card
- Gets \$600 credit to help pay for prescription drugs

### Meet Anna

- Turned 70 last month
- Has Trust income and Social Security (\$12,000/yr.)
- Receives health services from Indian Health Service
- Takes prescription drugs for
  - Asthma
  - Diabetes
  - Arthritis

### Anna Gets More Information

- Calls Patient Benefits Counselor at IHS
- Signs up for a Medicare-approved drug discount card
- Gets \$600 credit to help pay for prescription drugs

### Questions?