

Notice to Customers Making Payment by Check

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Authorization to Convert Your Check: If you send us a paper check to satisfy a debt with FRA, your check will be converted into an electronic fund transfer. "Electronic fund transfer" is the term used to refer to the process in which we electronically instruct your financial institution to transfer funds from your account to our account, rather than processing your check. By sending your completed, signed check to us, you authorize us to copy your check and to use the account information from your check to make an electronic fund transfer from your account for the same amount as the check. If the electronic fund transfer cannot be processed for technical reasons, you authorize us to process the copy of your check.

Insufficient Funds: The electronic fund transfer from your account will usually occur within 24 hours, which is faster than a check is normally processed. Therefore, make sure there are sufficient funds available in your checking account when you send us your check. If the electronic fund transfer cannot be completed because of insufficient funds, we may try to make the transfer up to two times.

Transaction Information: The electronic fund transfer from your account will be on the account statement you receive from your financial institution. However, the transfer may be in a different place on your statement than the place where your checks normally appear. For example, it may appear under "other withdrawals" or "other transactions." You will not receive your original check back from your financial institution. For security reasons, we will destroy your original check, but we will keep an electronic copy of the check for record keeping purposes.

Your Rights: You should contact your financial institution immediately if you believe that the electronic fund transfer reported on your account statement was not properly authorized or is otherwise incorrect. Consumers have protections under a Federal law called the Electronic Fund Transfer Act for an unauthorized or incorrect electronic fund transfer.

Privacy Act – A Privacy Act Statement required by 5 U.S.C. § 552a(e)(3) stating our authority for soliciting and collecting the information from your check, and explaining the purposes and routine uses which will be made of your check information, is available from internet site <http://www.usdoj.gov/foia/privstat.htm>.
Furnishing the check information is voluntary, but a decision not to do so may require you to make payment by some other method.

For more information about Paper Check Conversion contact:

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PAPER CHECK CONVERSION

FREQUENTLY ASKED QUESTIONS

What is check conversion? The Paper Check Conversion System (PCC) is a process for converting checks into electronic fund transfers. When you present a completed, signed check to the cashier, the information from your check is scanned into the PCC computer and used to generate an electronic transfer of funds from your account. By presenting your completed and signed check to the cashier you authorize the conversion of your check into an electronic transaction in this manner.

How quickly will funds be transferred from my account? The electronic transfer of funds from your account will occur within **24 hours**. Therefore, you should be sure that you have sufficient funds in your account to process the transaction. If you do not have sufficient funds, we may initiate the transaction again.

How will this transaction appear on my account statement? The electronic transfer of funds will be reflected on your account statement. The transaction may be recorded in a different place on your statement than where your checks normally appear, such as under “other withdrawals” or other transactions. The name of the check cashing location should be indicated on the account statement.

What are my rights if there is a problem with the transaction? You have protections under Federal law for an unauthorized electronic fund transfer from your account. You should contact your financial institution immediately if you believe that the transaction reported on your account statement was not properly authorized or is otherwise incorrect.

What if the electronic transaction cannot be processed? In rare instances, an electronic funds transfer cannot be processed for technical reasons. In these cases, we will use the stored check information to create a paper version of the original check, which we will present to the financial institution for payment.

For more information about Paper Check Conversion contact:

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FEDERAL RAILROAD ADMINISTRATION and U.S. DEPARTMENT OF THE TREASURY PAPER CHECK CONVERSION (PCC) Pilot

The Federal Railroad Administration has agreed to participate in the US Department of the Treasury's **Paper Check Conversion (PCC) Pilot**. The PCC Pilot is a special initiative managed by the Department of the Treasury, Financial Management Service (FMS), to test and evaluate the efficiency of converting checks to electronic debit entries to expedite the collection of funds paid to Federal agencies by members of the public. When a customer mails or presents a completed, signed check to FRA, the information from the check is scanned into the PCC computer and converted into an electronic debit. The electronic debit is used to generate an electronic transfer of funds from a customer bank account to FRA's account. By mailing or presenting a completed and signed check to FRA, the customer authorizes the conversion of the check into an electronic transaction. The electronic transfer of funds from the customer's account to FRA's account will occur within **24 hours**.

Checks received and processed by FRA will no longer be returned to the customer through normal banking procedures. The new PCC procedure requires that FRA destroy the customer's original check. An electronic copy of a check is proof of the original.

For more information about PCC see:

1. [Notice to Customers Making Payment by Check](#)
2. <http://www.pcc.gov>
3. [Paper Check Conversion Frequently Asked Questions](#)

