NIH Electronic Submission of Grant Applications Program
Office of Extramural Research

Service Provider Questionnaire

Company	**ML Weekes & Company, PC**
Product	**RAMS grantsERA**

1. Briefly describe your product/service.

RAMS grantsERA - leading the way to a new era of electronic research administration. The primary features include:

Web-based Proposal Development – Designed to create and reuse Institution and Professional profile data for use in all application submission including Grants.gov. RAMS grantsERA stores application data in your local database to copy, edit, and pre-populate grant applications and other documents as needed. RAMS grantsERA is Mac and PC compatible and provides easy navigation of forms. It even looks and functions better than Grants.gov forms.

Institutional Routing and Review – Allows you to define your own institutional electronic routing and approval processes. The routing form, customized for your institution, is populated from the application database and other information entered. With RAMS grantsERA, each official can record their approval or disapproval online and recommend modifications using a simple e-mail process that routes information to the appropriate individuals for action prior to submission.

System-2-System eSubmission – RAMS grantsERA has a unique S2S interface with built-in Grants.gov validations that check your electronic applications, process error messages, and identify a resolution process to help insure acceptance of your application on the first try.

RAMS grantsERA management and reporting Module – For institutions purchasing RAMS grantsERA that do not currently have an enterprise grant management system, RAMS grantsERA offers a pre- and post-award grant management and reporting module for a complete grant management solution.

2. Concisely list specific benefits of your product or service.

RAMS grantsERA Features and Benefits:
- System-to-System (S2S) e-Submission
- Supports all web browsers as well as both Mac and PC platforms
- Easily integrates with most ERP systems (e.g.; Banner, Datatel, Lawson, Peoplesoft, etc.)
- New forms with easy navigation and fully compliant with Grants.gov.
- Stores data locally

- Performs agency specific edits in addition to submission confirmation
- Pre-populates forms from your institution and researcher profiles – no re-keying.
- Institutional routing, review and approval
- Uses the same application process with electronic or paper applications
- Interfaces with NIH Commons

Tracks key statistics of proposals submitted, awarded and in process by PI or other criteria

3. Describe the type of customers you service (e.g., individuals, small businesses, small institutions, mid-large institutions, foreign institutions).

RAMS grantsERA is installed at and in use by many types of businesses including colleges and universities, hospital and healthcare systems and not-for-profits.

4. What types of electronic applications can be submitted through your product/service (e.g., all NIH grant programs that allow electronic submission through Grants.gov, all NIH grant programs except X, all grant programs submitted through Grants.gov and processed by eRA Commons including NIH partners, all grant programs offered through Grants.gov)?

RAMS grantsERA can submit applications electronically for all NIH opportunities that are available through Grants.gov. Other agency opportunities are available as well depending upon the forms made available for testing at Grants.gov.

5. Do you offer any special services to assist small businesses/institutions or foreign applicants through the submission process (e.g., staff that can provide assistance traversing the registration and/or submission process, special hours of support or support channels for foreign applicants, support in languages other than English, special process for applicants with limited Internet connectivity)?

RAMS grantsERA will work with all size businesses with level of service determined with the individual business as necessary.

6. What is the lead time needed to implement your solution?

RAMS grantsERA can be implemented in as little as 15 business days. Implementation time will vary depending upon the nature and complexity of any data conversion required.

7. Describe your cost strategy (e.g., flat fee per application, negotiated based on volume and/or services selected).

RAMS grantsERA is a priced on a competitive basis according to institution size and estimated grant application volume.