United States Department of Agriculture



Federal Crop Insurance Corporation



Product Administration And Standards Division

FCIC-25650 (08/2007) FCIC-25650-1 (08/2008)

FLORIDA AVOCADO PILOT LOSS

ADJUSTMENT STANDARDS HANDBOOK

2009 and Succeeding Crop Years

UNITED STATES DEPARTMENT OF AGRICULTURE WASHINGTON, D.C. 20250

FEDERAL CROP INSURANCE HANDBOO	NUMBER: 25650 (08-2007) 25650-1 (08-2008)					
SUBJECT:	OPI: Product Administration And Standards Division					
FLORIDA AVOCADO PILOT OSS ADJUSTMENT STANDARDS HANDBOOK 2009 AND SUCCEEDING CROP YEARS	APPROV		DATE: ugust 19, 2008			
	Deputy Administrator, Product Management					

THIS HANDBOOK CONTAINS THE OFFICIAL FCIC-ISSUED LOSS ADJUSTMENT STANDARDS FOR THIS CROP FOR THE 2009 AND SUCCEEDING CROP YEARS. ALL REINSURED COMPANIES WILL UTILIZE THESE STANDARDS FOR BOTH LOSS ADJUSTMENT AND LOSS TRAINING.

SUMMARY OF CHANGES/CONTROL CHART

The following list contains significant changes to this handbook, as determined by us. It may not represent all changes made. All changes made to this handbook are applicable regardless of whether or not listed.

Major Changes: See changes or additions in text which have been highlighted. Three stars (***) identify where information has been removed.

Changes for Crop Year 2009 (FCIC-25650) issued AUGUST 2008:

- 1. Page 1, subsection 2 B (3): Added abbreviations for CAT and CIH.
- 2. Page 3, subsection 3 D: Added instructions to refer to the Special Provisions for instructions on reducing the insurance guarantee in accordance with the crop provisions.
- 3. Page 7, subsection 5 C (7): Clarified instructions pertaining to production 'per acre.'
- 4. Page 12, subsection 7 C, Appraisal Worksheet example: Corrected figure in item 18.
- 5. Page 29, subsection 9, Table A: Revised instructions for clarification.

FLORIDA AVOCADO PILOT LOSS ADJUSTMENT STANDARDS HANDBOOK SUMMARY OF CHANGES/CONTROL CHART (Continued)

Control Char	Control Chart For: Florida Avocado Pilot Loss Adjustment Standards Handbook													
	SC Page(s)	TC Page(s)	Text Page(s)	Reference Material	Date	Directive Number								
Remove	1-2		1-4 7-8 11-12	29-30	08-2007	FCIC-25650								
Insert	1-2		1-4 7-8 11-12	29-30	08-2008	FCIC-25650-1								
Current Index	1-2	1-2	1-4 5-6 7-8 9-10 11-12 13-28		08-2008 08-2007 08-2008 08-2007 08-2008 08-2007	FCIC-25650-1 FCIC-25650 FCIC-25650-1 FCIC-25650-1 FCIC-25650 FCIC-25650-1 FCIC-25650								
				29-30	08-2008	FCIC-25650-1								

1. INTRODUCTION

THIS HANDBOOK MUST BE USED IN CONJUNCTION WITH THE LOSS ADJUSTMENT MANUAL (LAM) STANDARDS HANDBOOK, FCIC-25010.

The FCIC-issued loss adjustment standards for this crop are the official standard requirements for adjusting Multiple Peril Crop Insurance (MPCI) losses in a uniform and timely manner. The FCIC-issued standards for this crop and crop year are in effect as of the signature date for this crop handbook at www.rma.usda.gov/handbooks/25000/index.html. All approved insurance providers (AIP) will utilize these standards for both loss adjustment and loss training for the applicable crop year. These standards, which include crop appraisal methods, claims completion instructions, and form standards, supplement the general (not crop-specific) loss adjustment standards identified in the LAM.

2. SPECIAL INSTRUCTIONS

This handbook remains in effect until superseded by reissuance of **either** the entire handbook **or** selected portions (through slipsheets or bulletins). If slipsheets have been issued for a handbook, the original handbook as amended by slipsheet pages shall constitute the handbook. A bulletin can supersede either the original handbook or subsequent slipsheets.

A. <u>DISTRIBUTION</u>

The following is the minimum distribution of forms completed by the adjuster and signed by the insured (or the insured's authorized representative) for the loss adjustment inspection:

- (1) One legible copy to the insured.
- (2) The original and all remaining copies as instructed by the AIP.

It is the AIP's responsibility to maintain original insurance documents relative to policyholder servicing as designated in their approved plan of operations.

B. <u>TERMS, ABBREVIATIONS, AND DEFINITIONS</u>

- (1) Terms, abbreviations, and definitions **general** (not crop specific) to loss adjustment are identified in the LAM.
- (2) Terms, abbreviations, and definitions **specific** to Florida avocado loss adjustment and this handbook, which are not defined in this section, are defined as they appear in the text.
- (3) Abbreviations:

CAT Catastrophic Risk Protection

CIH Crop Insurance Handbook

DSSH Document and Supplemental Standards Handbook, FCIC-24040

RPAM Random Path Appraisal Method

(4) Definitions:

Bushel A unit of measure equal to 55 pounds of avocados.

Buckhorning Cutting any scaffold limb to a length that is not greater than one-

fourth (1/4) the height of the tree before such cutting.

Direct Marketing Sale of the insured crop directly to consumers without the

intervention of an intermediary such as a wholesaler, retailer, packer, processor, shipper, or buyer. Examples of direct marketing include selling through an on-farm or roadside stand, farmer's market, and permitting the general public to enter the fields for the purpose of

picking all or a portion of the crop.

First Handler A person or entity who takes possession of, or purchases, the insured

crop for the purpose of acting as an intermediary in the marketing/sales process. (This is referenced in the General Information Section of Section II of the Production Worksheet)

Harvest Picking of the avocados from the trees or ground by hand or

machine.

Set Out Transplanting a tree into the grove.

3. INSURANCE CONTRACT INFORMATION

The AIP is to determine that the insured has complied with all policy provisions of the insurance contract. Crop provisions which are to be considered in this determination include (but are not limited to):

A. INSURABILITY

The following may not be a complete list of insurability requirements. Refer to the Basic Provisions, Florida Avocado Pilot Crop Provisions, and Special Provisions for a complete list.

- (1) The crop insured will be all the commercially grown avocado types in the county for which a guarantee and premium rate is provided by the actuarial documents, in which the insured has a share, and that is grown:
 - (a) For harvest as avocados;
 - (b) On trees that, if inspected, are considered acceptable to the AIP; and
 - (c) On trees that have reached at least the fifth growing season after setout unless the AIP agrees in writing to insure avocados on acreage that has not reached this age and if the acreage has produced at least 50 bushels of avocados per acre in a previous year.

- (2) Insurance coverage is provided against damage or loss from insects and disease but not damage due to insufficient or improper application of pest and/or disease control measures.
- (3) Insurance coverage is not provided for damage or loss of production due to:
 - (a) Theft; or
 - (b) Inability to market the avocados for any reason other than actual physical damage from an insurable cause of loss specified in the crop provisions. For example, the AIP will not pay the insured an indemnity if the insured is unable to market avocados due to quarantine, boycott, or refusal of any person to accept production.
- (4) Refer to the Special Provisions for insurability provisions when a certain percentage of trees has been removed or stumped.
- (5) Refer to the Special Provisions for a list of insurable early and late avocado varieties.

B. PROVISIONS AND PROCEDURES NOT APPLICABLE TO CAT COVERAGE

Refer to the CIH and LAM for provisions and procedures not applicable to CAT.

C. UNIT DIVISION

Refer to the insurance contract for unit provisions. Unless limited by the crop or Special Provisions, a basic unit, as defined in the Basic Provisions, may be divided into optional units if, for each optional unit, all the conditions stated in the applicable provisions are met.

D. INSURANCE GUARANTEES

The AIP will reduce the yield used to establish the insured's production guarantee as necessary, based on the effect of interplanting a perennial crop; removal of trees; buckhorning; damage; or a change in practices, on the yield potential of the insured crop. If the insured fails to notify the AIP of any circumstances as set out in 3 (c) of the crop provisions, the AIP will reduce the insured's production guarantee as necessary, at any time the AIP becomes aware of the circumstance. Refer to the Special Provisions for instructions on reducing the insurance guarantee when the aforementioned circumstances occur.

4. FLORIDA AVOCADO PILOT APPRAISALS

A. GENERAL INFORMATION

- (1) Potential production for all types of inspections will be appraised in accordance with procedures in this handbook and in the LAM.
- (2) Specifically for Florida avocados, circumstances that require an appraisal include (but are not limited to):

- (a) If verifiable production records may not be available later (trees pushed, etc.); or
- (b) If any production will be sold by direct marketing.
- (3) Make separate appraisals for each Florida avocado type grown in the grove, as applicable.
- (4) **Applicability** Within the policy provisions is a requirement that insureds file a "notice of damage or loss" unless the insurance period has ended prior to each of the following events:
 - (a) At least 15 days before any production from any unit will be direct marketed to consumers.
 - In the event of failure to give timely notice that the production will be sold by direct marketing, apply an appraised amount of production to count of not less than the production guarantee per acre, if such failure results in the inability of the AIP to make an accurate appraisal.
 - (b) If the insured intends to claim an indemnity on any unit, the insured must notify the AIP 15 days prior to the beginning of harvest or immediately if damage is discovered during harvest so that the AIP may inspect the damaged production.
- (5) If the insured fails to meet the requirements listed in 4 (a) and (b) above, and such failure results in the AIP's inability to inspect the damaged production, all such production may be considered undamaged and included as production to count.

(6) **Appraisal Dates**:

- (a) AIP representatives will set appraisal dates.
- (b) Whenever possible, appraise Florida avocados when they have reached harvestable maturity after the drop period and before the fruit is removed from the trees.

For the purpose of this handbook, the drop period, commonly referred to as "June drop," is a natural self-thinning phenomenon where an avocado tree reduces a heavy fruit load by dropping small unripened fruit. This second fruit drop usually occurs in June and is distinguished from the first drop of fruit occurring shortly after bloom and is usually caused by lack of or incomplete pollination, pests, or temperatures.

B. <u>SELECTING REPRESENTATIVE SAMPLES FOR APPRAISALS</u>

- (1) Make a general examination of all acreage in the unit. Determine the minimum number and general location of trees to be used in the representative sample, based on:
 - (a) Total acreage and number of trees;
 - (b) Extent of variation in the amount of production or damage within the acreage and location of the fruit on the tree;

C. <u>UNHARVESTED APPRAISALS</u>

Fruit Count Appraisals

- (1) Select representative sample trees for fruit counts, appraising each avocado type as a separate sample.
- (2) Count as production all avocados **for each sample tree**, including those lost through uninsured causes, on and under the tree.
- (3) Harvest one representative sample of 25 avocados from the applicable sample **trees** (lumped together) and weigh, in pounds to tenths.
- (4) Divide the harvested weight determined in (3) by 25, recording the result in pounds, to hundredths, to determine the average weight per fruit.
- (5) Multiply the fruit count determined in (2), by the average avocado weight (determined in (4)) to determine the potential production, in pounds to tenths, for each sample tree.
- (6) Enter the average pounds of avocados per sample tree on the appraisal worksheet.
- (7) Convert fruit counts from sample trees to bushels of appraised production. (Multiply the determined pounds of fruit per sample tree times the number of trees per acre, dividing this result by 55 pounds per bushel to determine the total appraised production per acre for the grove or sub-grove.)

6. APPRAISAL DEVIATIONS AND MODIFICATIONS

A. <u>DEVIATIONS</u>

Deviations in appraisal methods require FCIC written authorization (as described in the LAM) prior to implementation.

B. MODIFICATIONS

There are no pre-established modifications contained in this handbook. Refer to the LAM for additional information.

7. APPRAISAL WORKSHEET ENTRIES AND COMPLETION PROCEDURES

A. <u>APPRAISAL WORKSHEET FORM STANDARDS</u>

(1) The entry items in subsection 7 C are the minimum requirements for the Florida Avocado Appraisal Worksheet for all harvested and unharvested appraisals. All of these entry items are "Substantive" (i.e., they are required.)

- (2) Appraisal Worksheet Completion Instructions. The completion instructions for the required entry items on the Appraisal Worksheet in the following subsections are "Substantive" (i.e., they are required.)
- (3) The Privacy Act and Nondiscrimination statements are required statements that must be printed on the form or provided to the insured as a separate document. These statements are not shown on the example form in this exhibit. The current Privacy Act and Nondiscrimination Statements can be found in the DSSH.
- (4) Refer to the DSSH for other crop insurance form requirements (e.g., font point size, etc.)

B. GENERAL INFORMATION FOR WORKSHEET ENTRIES AND COMPLETION PROCEDURES

- (1) Include the AIP's name in the appraisal worksheet title if not preprinted on the AIP's worksheet, when a worksheet entry is not provided.
- (2) Include the claim number on the appraisal worksheet (when required by the AIP), when a worksheet entry is not provided.
- (3) Separate appraisal worksheets are required for each unit and type inspected. Refer to subsection 4 B for sampling instructions.
- (4) For every inspection, complete items 1 through 9 and items 36 through 39.

Standard appraisal worksheet items are numbered consecutively in subsection 7 C. An example appraisal worksheet is also provided to illustrate how to complete all entries, except the last three items on the appraisal worksheet.

C. WORKSHEET ENTRIES AND COMPLETION PROCEDURES

Verify or make the following entries:

Item

No. Information Required

Company Name: Name of the AIP if not preprinted on the worksheet (Company Name).

- 1. **Insured's Name:** Name of the insured that identifies EXACTLY the person (legal entity) to whom the policy is issued.
- 2. **Policy Number:** Insured's assigned policy number.
- 3. **Claim Number:** Claim number as assigned by the AIP.
- 4. **Unit Number:** Five-digit unit number from the Summary of Coverage after it is verified to be correct (e.g., 00100).

- 36. **Remarks:** Enter any additional information pertinent to the unit appraisal (e.g., tree spacing, etc.).
- 37. **Adjuster's Signature, Code Number, and Date:** Signature of the adjuster, adjuster's code number, and the date signed **after** the insured (or insured's authorized representative) has signed. If the appraisal is performed prior to the signature date, document the date of appraisal in the Remarks section of the Appraisal Worksheet (if available); otherwise, document the appraisal date in the Narrative of the Production Worksheet.
- 38. **Insured's Signature and Date:** Insured's (or insured's authorized representative's) signature and date. BEFORE obtaining the signature, REVIEW ALL ENTRIES on the appraisal worksheet WITH THE INSURED, (or insured's authorized representative), particularly explaining codes, etc., which may not be readily understood.
- 39. **Page:** Page numbers (Example: Page 1 of 1, Page 1 of 2, etc.).

Company Name: Any Company 1. INSURED'S NAME 2. POLICY NO. 3. CLAIM NO. FLORIDA AVOCADO APPRAISAL I.M. Insured XXXXXXX XXXXXXX **WORKSHEET** 4. UNIT NO. 5. CROP 9. APPRAISED ACRES 6. CROP YEAR 7. CAUSE OF DAMAGE 8. DATE OF DAMAGE (For Illustration Purposes Only) June 11 00100 уууу Avocados (0019) Hail 17.5 A - HARVESTED SAMPLE METHOD GROVE TOTAL LBS. AVG. **GROSS** CONVERSION BUSHEL/ ID. TYPE **ACRES** POUNDS OF AVOCADO PER SAMPLE TREE **AVOCADOS** NUMBER OF SAMPLES POUNDS/TREE TREES/ACRE LBS./ACRE **FACTOR** ACRE 10. 11. 12. 14. 16. 17. 18. 19. 20. 34.2 36.9 33.0 27.5 32.8 29.9 <mark>3,411</mark> ÷ D-4 2.5 35.3 37.2 28.4 104 55 Early 262.4 8 62.0 55 55 55 **B - FRUIT COUNT APPRAISAL** NUMBER AVG AVOCADOS LBS. TOTAL. TOTAL NUMBER AVG. GROSS **GROVE** HARVESTED PER FRUIT COUNT -FRUIT LBS. OF POUNDS/ TREES/ LBS./ CONVERSION BUSHEL/ PER TYPE **ACRES** WEIGHT SAMPLE FRUIT NO. FRUIT PER SAMPLE TREE COUNT **AVOCADOS** SAMPLES TREE ACRE ACRE **FACTOR** ACRE ID. 22. 23. 35. 21 24. 25. 26. 28. 29. 30. 31. 32. 33. 34. 25 55

36 Remarks

Tree spacing in grove is 15' x 28'

This form example does not illustrate all required entry items (e.g., signatures, etc.)

25 =

÷ 55

9. REFERENCE MATERIAL

TABLE A - MINIMUM REPRESENTATIVE SAMPLE REQUIREMENTS

Number of Acres:	Select:
0.1 - 10.0	The lesser of 5 trees or 1% change of the number of trees in the grove or sub-grove.
One additional tree is required for each addition sub-grove	nal 10.0 acres (or fraction thereof) in the grove or

TABLE B – NUMBER OF TREES PER ACRE

	DISTANCE BETWEEN TREES (IN FEET)																										
		10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	32	33	34	35
DISTANCE BETWEEN ROWS (IN FEET)	10 11 12 13 14	436	396 360	363 330 303	335 305 279 258	311 283 259 239 222	290 264 242 223 207	272 248 227 209 194	214 197	220 202 186	229 208 191 176 164	218 198 182 168 156	207 189 173 160 148	198 180 165 152 141	189 172 158 146 135	182 165 151 140 130	174 158 145 134 124	168 152 140 129 120	161 147 134 124 115	156 141 130 120 111	150 137 125 116 107	145 132 121 112 104	128 117 108	136 124 113 105 97	132 120 110 102 94	128 116 107 99 92	124 113 104 96 89
	15 16 17 18 19						194	182 170	171 160 151	161 151 142 134	153 143 135 127 121	145 136 128 121 115	138 130 122 115 109	132 124 116 110 104	126 118 111 105 100		116 109 102 97 92	112 105 99 93 88	108 101 95 90 85	104 97 92 86 82	100 94 88 83 79	97 91 85 81 76	94 88 83 78 74	91 85 80 76 72	88 83 78 73 69	85 80 75 71 67	83 78 73 69 66
	20 21 22 23 24											109	104 99	99 94 90	95 90 86 82	91 86 83 79 76	87 83 79 76 73	84 80 76 73 70	81 77 73 70 67	78 74 71 68 65	75 72 68 65 63	73 69 66 63 61	70 67 64 61 59	68 65 62 59 57	66 63 60 57 55	64 61 58 56 53	62 59 57 54 52
TANCE BET	25 26 27 28 29																70	67 64	65 62 60	62 60 58 56	60 58 56 54 52	58 56 54 52 50	56 54 52 50 48	54 52 50 49 47	53 51 49 47 46	51 49 47 46 44	50 48 46 44 43
DIS	30 31 32 33 34 35																					48	47 45	45 44 43	44 43 41 40	43 41 40 39 38	41 40 39 38 37 36

For spacing not shown on this chart: Multiply the distance between trees (nearest tenth of a foot) times the distance between rows (nearest tenth of a foot) and divide the result into 43,560 (round to the nearest whole number). EXAMPLE: 6.5 ft. times 10.0 ft. equals 65.0 sq. ft.; then 43,560 divided by 65.0 equals 670 trees per acre.