ONLINE LEARNING CENTER (OLC²) TRAINING ACCESS INSTRUCTIONS

1. How to Complete the Login

- Click on the following link <u>https://olc2.energy.gov</u>
- Enter your Login ID which is your PAYROLL *FIRST*
- <u>NAME.LAST NAME</u> (in all capital letters, e.g. JANE.PUBLIC).

2. How to Enter your OLC² Password

- a. If you have taken OLC² online training before?
 - If you have not accessed the OLC^2 in the last six months your password may have expired? The systems will prompt you to reset your password.
 - If you have an account but have forgotten your password, you can have your password sent to you via email by clicking the "Forgot Your Password?" link.

b. If you are a first-time user?

• If you don't have an OLC^2 account? Contact the ORO Training Center (865-576-1082) and request an account be created for you. You will be sent a temporary password and then be prompted to change your temporary password to a permanent password that conforms to the DOE standard.

If you experience difficulties, please contact the ORO Training Center at 865-576-1082.