



# MEDIA ADVISORY

U.S. DEPARTMENT OF ENERGY  
RICHLAND OPERATIONS OFFICE

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## NEW VETERANS SERVICE CENTER - RETIRED ACTIVITIES OFFICE OPENS AT HANFORD

**Federal Building Rm 142  
Richland, Washington  
Friday, January 23, 2004  
12:00 p.m. - 4:30 p.m. PST**

- WHO:** The U.S. Department of Energy's Richland Operations Office and Office of River Protection, in conjunction with Fairchild Air Force Base, have established a combined Veterans' Service Center and a Military Retiree Activities Office in the Richland Federal Building. The Center will provide a point of contact for information and support for veterans, military retirees, their families, and the families of activated military reservists and national guard personnel.
- WHAT:** **Please join us for a Veterans' Service Center and a Military Retiree Activities Office OPEN HOUSE on Friday, January 23, 2004 from 12:00 PM to 4:30 PM in RM 142 of the Federal Building. Refreshments will be served. Take a tour of the new Veterans Service Center/Retired Activities Office. Meet service center personnel and talk with representatives of local veterans organizations, ask questions regarding veteran's benefits or military retirement, etc. We expect a big turnout and hope that you will join your fellow veterans and explore this wonderful new resource.**
- WHEN:** Friday, January 23, 2004 12:00 pm - 4:00 pm PST
- WHERE:** Federal Building, RM 142, Richland, Washington

The primary objectives for the Veterans' Service Center are to

- assist veterans solve problems relating to veterans benefits by serving as a point of contact between the veterans, Veterans Affairs, and (if appropriate) the military and

- provide follow-up service directly (or by referral) to veterans, family members, and survivors to ensure they receive services and benefits to which they are entitled.

The primary objectives for the Retiree Activities Office are to

- help military retirees solve problems relating to their military services by serving as a point of contact between the retirees and the military.
- provide follow-up service directly (or by referral) to the military retirees, their dependents and survivors to ensure they receive services and benefits to which they are entitled.
- assist in planning and conducting annual Military Retired Personnel Seminars (these will normally be held at Fairchild Air Force Base near Spokane).

Some of the information that will be available from the Veterans' Service Center and Retiree Activities Office include information and updates in

- Veterans Affairs that impact VA Home Loans, Educational benefits for veterans and family members, VA Medical hospitals, and VA Compensation.
- Medical, prescription, dental, and optical benefits available to military retirees and their families.
- Casualty assistance to veterans and military retiree survivors as appropriate.
- Resources available through military, military-related organizations, and community organizations.

The Veterans' Service Center and Retiree Activities Office is located in Room 138 of the Richland Federal Building (825 Jadwin Avenue) and is open from 10:00 a.m. until 4:00 p.m. on Wednesdays, Thursdays, and Fridays that are non-federal holidays. The e-mail address is ^Vets Service Center or ^Military RAO and telephone number is 376-7588.

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