



Comptroller of the Currency
Administrator of National Banks

US Department of the Treasury

Biographies

Aida Plaza Carter
Director, Bank Information Technology,
Operational Risk Department

Aida Plaza Carter is director of Bank Information Technology at the Office of the Comptroller of the Currency (OCC).

In her current position, Ms. Carter directs the formulation, interpretation and consistent implementation of bank technology-related policies and procedures throughout the OCC. She is responsible for the development of examination tools and processes as well as the training of examiners necessary to supervise bank information technology. Ms. Carter manages the Multi-regional Data Processing Servicer (MDPS) and Shared Application Software Review (SASR) interagency programs. She also serves as expert advisor to the deputy comptroller for Operational Risk, the Chief National Bank Examiner and senior deputy comptroller, the Committee on Bank Supervision, and the Executive Committee on all bank and technology service provider-related matters involving information technology.

Ms. Carter joined the OCC in San Francisco in 1983 and was commissioned as a national bank examiner in 1987. In 1994, Ms. Carter served in the Multinational Banking Department as director for Compliance, Fiduciary, and Bank Information Systems. There she developed supervisory programs for the newly established specialties and managed the interagency programs that supervises technology service providers -- MDPS -- and assesses the software applications used by financial institutions -- SASR. After the OCC's restructure of 1997, Ms. Carter was appointed director for Bank Information Technology Operations for the Large Banks Supervision Division.

In November 2003, the Operational Risk Department was formed, and Ms. Carter's Bank Information Technology Division was moved to this new unit. From May 2003 to April 2004, Ms. Carter served as the chair of the Federal Financial Institutions Examination Council's Information Technology Subcommittee.

