# GPRA & County Scorecard Brown Bag

**Brett Howe** 

13 November 2006

## **Presentation Overview**

- Overview
- Background
- Partners
- Details
- Results
- Next Steps

## Overview

Measures the percentage of U.S. counties rated as fully enabled or substantially enabled with accurate positioning capacity

- Goal: Increase % of counties rated as substantially or fully enables from 25% in 2004 to 90% in 2011
- County Scorecard is an important component

# Overview

- FY06 was first year of implementation
  - a more customer, outcome focused measure
  - replaces "old" GPRA measure: Percent of National Spatial Reference System Complete
- Extremely High Visibility. Reported to:
  - National Ocean Service
  - Department of Commerce
  - President's Office of Management and Budget
  - Congress
  - The general public (through PART at <a href="www.expectmore.gov">www.expectmore.gov</a>)

# Background

Why are we doing this?

- GPRA- Government Performance and Results Act of 1993
  - requires agency reporting of performance goals and targets
- DOC Inspector General Report, February 2003,
  - recommended reevaluation of old GPRA measure
- □ to reach out and interact with our core customers
  - for input
  - for education
- to improve our Products and Services
- to improve management decisions on how best to allocate resources

# Who is involved in this process?

- NGS Leadership
- State Geodetic Representatives
  - local County Surveyors
  - GIS Professionals
- State Advisors / Coordinators
- Products and Services Committee
- Other Partners
  - National Association of County Surveyors
  - American Congress on Surveying and Mapping
  - National Association of Counties

### **GPRA** Measure Details

#### **Indicator:**

By County, a measure of the NOAA-provided level of infrastructure, tools, and local capacity needed for accurate positioning as follows:

**RED** – Not yet classified

**YELLOW** – County "substantially enabled" to conduct accurate positioning (Use OPUS as a Proxy)

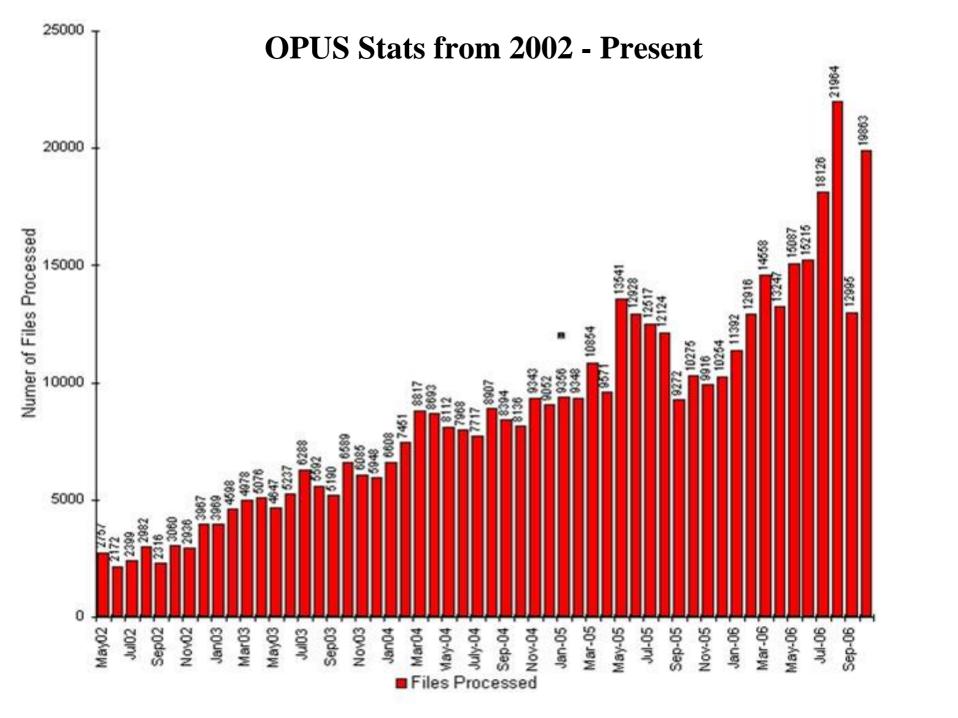
GREEN – County is "fully enabled" to conduct accurate positioning (Use County Scorecard for validation and to improve NGS products and services)

# Definition of Substantially Enabled

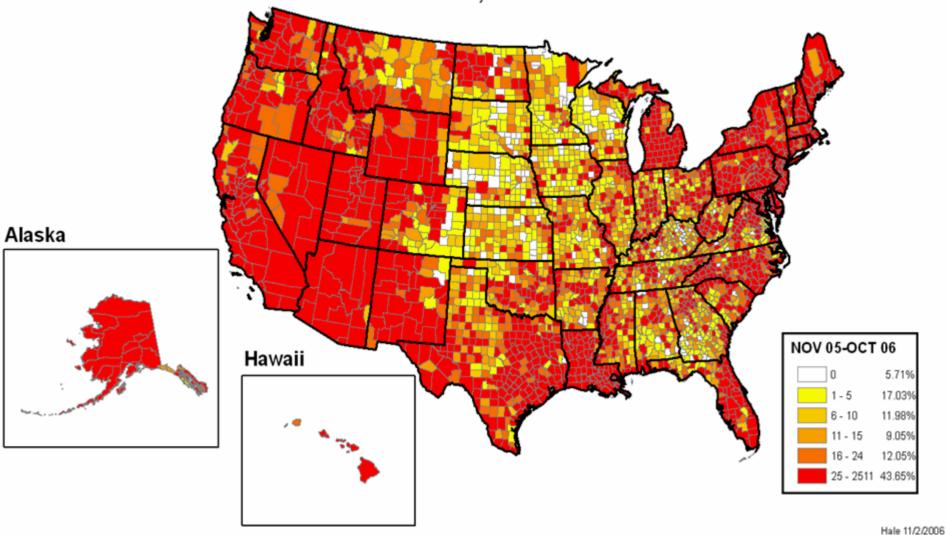
Indicates County has demonstrated it has the NOAA-enabled infrastructure, tools, and local capacity needed for accurate positioning

•Measures local OPUS use as a proxy

Indicated by 25 or more OPUS solution generations in a given county in the last year.



#### OPUS Usage November 2005 Through October 2006 Total = 167,451





# **Definition of Fully Enabled**

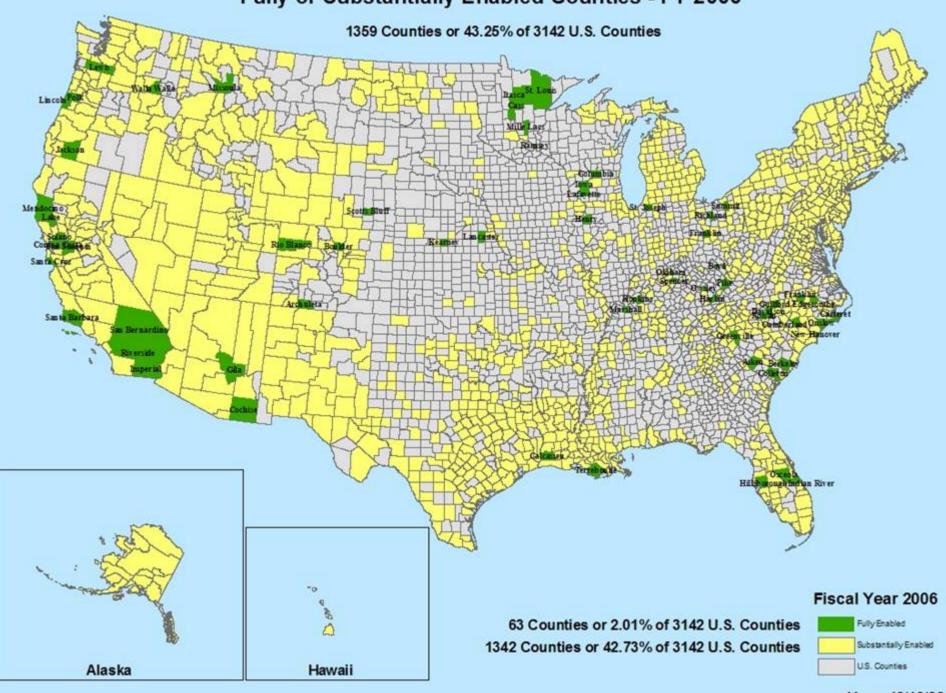
- Indicates county validated NOAA-enabled infrastructure, tools, and local capacity needed for accurate positioning.
   This is indicated by having the four following elements:
  - 1. The county participates in the State Advisor/Coordinator program or has a State Designated Equivalent.
  - 2. NGS has identified a County Designated Representative such as: County Surveyor, County Engineer, GIS Administrator, or equivalent.
  - 3. County has submitted accepted "blue book" data to NGS through activities such as: leveling project software, GPS projects and OPUS DB (when available).
  - 4. County completes a county-based, accurate-positioning scorecard (County Scorecard).

# **County Scorecard Details**

- Developed over the two years in partnership with NACS
- Gauges the local use of NOAA positioning tools and services as well as customer satisfaction.
- Web-based. Uses Survey Monkey web survey tool.
- Contains 23 questions specifically focusing on infrastructure, NGS models and tools, NGS capacity building and outreach, and overall satisfaction.
- Paperwork Reduction Act Compliant
- Two distributions so far:
  - In December 2005, the County Scorecard was finalized and distributed to 200 NACS members. Survey closed in February 2006. Received 104 responses.
  - In June 2006 the 2<sup>nd</sup> Distribution was sent to 737 State Geodetic Representatives. Survey closed in September 2006. Received 309 responses.

# Results

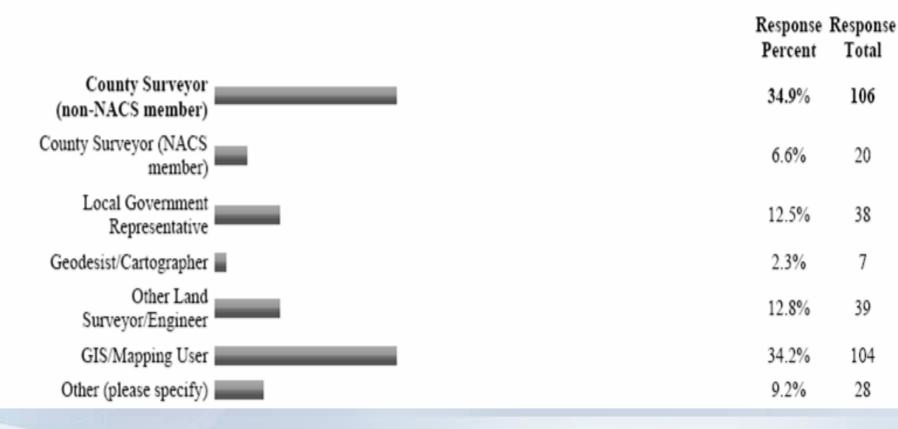
#### Fully or Substantially Enabled Counties - FY 2006



# **GRPA Measure Targets**

Ranking	FY 2007	FY 2008	FY 2009	FY 2010	FY 2011
Substantially Enabled	44%	52%	62%	62%	62%
Fully Enabled	5%	8%	13%	20%	30%
Total GPRA (Green and/or Yellow)	49%	60%	75%	82%	92%

3. What best describes your profession?





### Results from County Scorecard 2<sup>nd</sup> Distribution

12. What is your overall satisfiaction with NGS' Models and Tools?

	Kesponse I	Kesponse Kesponse	
	Percent	Total	
Very Satisfied	10.7%	19	
Satisfied	78%	138	
Not Satisfied	11.3%	20	

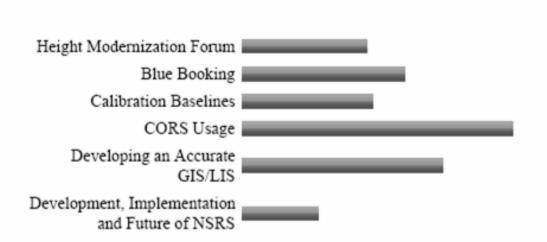
21. What is your overall level of satisfaction withe products and services that NGS provides to your work?

	Response Response	
	Percent	Total
Very Satisfied	14.3%	23
Satisfied	68.3%	110
Not Satisfied	17.4%	28



	Very Satisfied	Satisfied	Not Satisfied	N/A
Aeronautical Photos and Data	4%	24%	9%	63%
CORS	14%	<u>45%</u>	12%	29%
Monumented Horizontal Control	12%	<u>55%</u>	20%	12%
Monumented Vertical Control	9%	50%	28%	13%
Geoid Models	9%	38%	5%	48%
GPS Orbital	6%	34%	3%	57%

15. Is there a Workshop/Forum listed that you have not attended but would like to attend in your area?



Response Percent	Response Total
23.4%	29
30.6%	38
24.2%	30
50%	62
37.9%	47
14.5%	18

18. Are you aware of the State Advisor/Coordinator Program?

Yes	i
	-
No	

Response Percent	Response Total
55.8%	91
44.2%	72



#### **County Scorecard Comments:**

"I was not aware of many of the available items/programs available. It should help that I know the information is out there."

"While updating multiple online datasheet submittals, I accidentally typed in the wrong County Code, and for the 10 or so monuments I recovered, they say the wrong county code on them. I know this was my error while typing, but maybe if a double check could be incorporated, it would solve this problem."

"Have used NGS products/services very sparingly. I don't readily think of NGS as a resource."

Comment on OPUS: "Great service. We need more CORS in central Idaho. Plate boundary commission?"

# **Next Steps**

- Increase awareness of County Scorecard within and outside of NGS
  - Publicize results on the NGS website.
  - Make data readily available on NGS Intranet / Sharepoint site
- Update list of County Geodetic Representatives
- □ Provide feedback from 2<sup>nd</sup> Distribution to State Advisors
- Scrub the County Scorecard Database
- Identify High Priority Counties to Target in FY 2007
- Incorporate results into management decisions
  - Improve Products and Services
  - Targeted Workshops
- Meet with National Association of County Surveyors
- □ Initiate 3<sup>rd</sup> Distribution of County Scorecard
- Work with other partners on advancing this initiative
  - NACO and others



# **BACKGROUND SLIDES**



# State Advisor Program



# Online Positioning User Service (OPUS)

- Users submit GPS data to NGS, where they are processed using NGS computers and software.
- The resulting precise positions are e-mailed back to the user.

