#### **PURCHASERS' QUESTIONNAIRE**

#### CERTAIN TISSUE PAPER PRODUCTS AND CREPE PAPER PRODUCTS FROM CHINA

Return completed questionnaire to:

#### UNITED STATES INTERNATIONAL TRADE COMMISSION

Office of Investigations, Room 615 500 E Street, SW, Washington, DC 20436

So as to be received by the Commission by no later than November 8, 2004

The information called for in this questionnaire is for use by the United States International Trade Commission in connection with its antidumping investigation concerning certain tissue paper products and crepe paper products from China (inv. No. 731-TA-1070 (Final)). The information requested in the questionnaire is requested under the authority of the Tariff Act of 1930, title VII. This report is mandatory and failure to reply as directed can result in a subpoena or other order to compel the submission of records or information in your possession (19 U.S.C. § 1333(a)). Further information on this questionnaire can be obtained from Amelia Preece (202-205-3250 or amelia preece@usitc.gov).

Name of	firm		
Address			
City		State	Zip code
World W	ide Web address		
	irm purchased certain tissue paper produ ource (domestic or foreign) at any time s		s defined in the instruction booklet)
□NO	(Sign the certification below and prom	ptly return only this page of the qu	uestionnaire to the Commission)
YES	(Read the instruction booklet carefully return the entire questionnaire to the C		nnaire, sign the certification, and
		ERTIFICATION	
ning this ce ded in this que e same or sin nowledge th nission, its daining the r tigations rela	tand that the information submitted is solution I also grant consent for the Constitution I also grant consent for the Constitution and throughout this investigmilar merchandise. (If you do not constitution are the constitution of this quest employees, and contract personnel who ecords of this investigation or related practing to the programs and operations of will sign non-disclosure agreements.	ommission, and its employees and ation in any other import-injury in ent to such use, please note the continuate response and throughoo are acting in the capacity of Coceedings for which this informa	contract personnel, to use the informativestigations conducted by the Commisertification accordingly.)  Out this investigation may be used by Commission employees, for developing tion is submitted, or in internal audits
e and Title	of Authorized Official		
		<u>( )</u>	()
ature of Au	thorized Official	Phone	Fax

#### PART I.--GENERAL QUESTIONS

The questions in this questionnaire have been reviewed with market participants to ensure that issues of concern are adequately addressed and that data requests are sufficient, meaningful, and as limited as possible. Public reporting burden for this questionnaire is estimated to average 15 hours per response, including the time for reviewing instructions, searching existing data sources, gathering the data needed, and completing and reviewing the questionnaire. Send comments regarding the accuracy of this burden estimate or any other aspect of this collection of information, including suggestions for reducing the burden, to the Office of Investigations, U.S. International Trade Commission, 500 E Street, SW, Washington, DC 20436.

reply to this ques		number of hours required ar completing the form.	nd the cost to	your firm of	f preparing the
T J		<u>-</u>	hou	ırs	dollars
	ecific questions	ents you may have for improper in the common of the common			
	let for reporting	of establishment(s) covered g guidelines). If your firm abol.			
Is your firm own	ied, in whole or	r in part, by any other firm?	?		
$\square_{ m No}$	YesList t	he following information.			
		A 11		Extent of	
Firm name		Address		ownership	<u>1</u>
Firm name		Address		ownership	
Does your firm himporting tissue	paper products ed in exporting	d firms, either domestic or and/or crepe paper products and/or stissue paper products and/or crepe paper	ts from China	are engage	ed in aited States or
Does your firm himporting tissue which are engage the United States	paper products ed in exporting s?	d firms, either domestic or to and/or crepe paper produc	ts from China	are engage	ed in aited States or

## $PART~I.--\underline{GENERAL~QUESTIONS}--Continued$

Value

<sup>1</sup> Please identify these countries: \_

I-5.	Does your firm have any related firms, either domestic or foreign, which are engaged in the production of tissue paper products and/or crepe paper products?						
	$\square$ No $\square$ YesList the following information.						
	Firm name		Address			Affiliation	<u>1</u>
PART	TII <u>PURCHAS</u>	SES					
II-1.	D	cated below, you	<i>C</i> ? 1.	(-:41 1	1:	11	
	order date. Ple		ms such as "bu	lk" tissue par ormation, Ins	per and "cons structions, and	umer" tissu	e paper are
		Item		2001	2002	2003	JanSept. 2004
CER	TAIN BULK TISSU	E PAPER PRODU	JCTS:				1
PU	RCHASES OF PRO	DDUCT PRODUC	ED IN THE UNI	TED STATES:	:		
	Quantity						
	Value						
PU	RCHASES OF PRO	DDUCT PRODUC	ED IN CHINA:				
	Quantity						
	Value						
PUF	RCHASES OF PRO	DUCT PRODUCE	ED IN ALL OTH	ER COUNTRI	ES:1		
	Quantity						

## PART II.--<u>PURCHASES</u>--Continued

## II-1.--Continued

( <i>Quantity</i> in 1,000 square	meters, value	e in \$1,000)		
Item	2001	2002	2003	JanSept. 2004
CERTAIN CONSUMER TISSUE PAPER PRODUCTS:				
PURCHASES OF PRODUCT PRODUCED IN THE UNI	TED STATES:			
Quantity				
Value				
PURCHASES OF PRODUCT PRODUCED IN CHINA:				
Quantity				
Value				
PURCHASES OF PRODUCT PRODUCED IN ALL OTH	ER COUNTRII	ES:1		
Quantity				
Value				
<sup>1</sup> Please identify these countries:				
CERTAIN CREPE PAPER PRODUCTS:				
PURCHASES OF PRODUCT PRODUCED IN THE UNI	TED STATES:			
Quantity				
Value				
PURCHASES OF PRODUCT PRODUCED IN CHINA:				
Quantity				
Value				
PURCHASES OF PRODUCT PRODUCED IN ALL OTH	ER COUNTRII	ES:1		
Quantity				
Value				
<sup>1</sup> Please identify these countries:				

## PART II.--<u>PURCHASES</u>--Continued

II-2.	If the relative shares of your firm's total purchases of tissue paper products and/or crepe paper
	products from different sources (both domestic and foreign) have changed in the last three years,
	please list the country, state whether the relative share from that country has increased or
	decreased, and state the reason.

Country/Product (e.g. tissue paper, crepe paper)	Increase/ decrease	Reason

If your firm has purchased tissue paper products and/or crepe paper products from only one country, please explain the reasons for doing so.				
products (see definitions in the differences, if any, between products) with respect to the describe the physical propert the degree, if any, to which the distribution—describe your function of distribution that a discussion and specific examecessary.	he instructions bulk tissue paper following factories and specific here are overlapiterm's specific elough which you mples of prices	lk tissue paper products and consumer tissue paper booklet). Please identify the similarities and er products and consumer tissue paper products (the brs: (a) characteristics, uses, and interchangeability—r, representative end uses of the products, including oping end uses for the products; (b) channels of ind-use requirements for the products and the ur firm purchases the product; and (c) price—provide for the products. Use additional pages as		
(a) Characteristics, uses, and	interchangeabi	lity:		
(b) Channels of distribution:				

Purchasers' Questionnaire - Certain Tissue Paper Products and Crepe Paper Products

(c) Price:	
(d) Since January 1, 2001, has your firm purchased bulk tissue paper products, consumer tissue paper products, or both?	

PLEASE NOTE THAT THE QUESTIONS IN PARTS III AND IV (PAGES 6-16) OF THIS

	Consumer tissue paper products
	Bulk tissue paper products
	Crepe paper products
PART	IIIMARKET CHARACTERISTICS AND PURCHASING PRACTICES
III-1.	Which of the following best describes your firm as a purchaser of tissue paper products and crepe paper products (check all that apply, noting the specific end uses if known)?
	Retailer ()
	Distributor ()
	End user ()
	Other (
III-2.	(a) If your firm is a distributor or reseller of tissue paper products and/or crepe paper products, what are the major types of consumers to which you sell tissue paper products and crepe paper products?
	(b) Do you compete for sales to your customers with the manufacturers or importers from which you purchase tissue paper products and/or crepe paper products?

III-3.	Has the demand for 2001?	r tissue paper products a	and/or crepe paper product	s changed since January 1,	
	Unchanged	Increased	Decreased		
III-4.	(a) Please list in order products and/or cre		products that may be substi	tuted for tissue paper	
	(1)	(2)	(3)		
	(b) For each possib which they are sub		lease give examples of app	plications and end uses for	
	(c) Have changes in crepe paper produc		ducts affected the price fo	r tissue paper products and	or
		Yes–Please explain.			
		1 1 es-Piease expiain.			
III-5.	Are you aware who are U.Sproduced		oducts and/or crepe paper	products you are purchasing	g
	Always	Usually	Sometimes	Never	
III-6.	Do you know the n purchase?	nanufacturer of the tissu	ne paper products and/or cr	repe paper products that you	1
	Always	Usually	Sometimes	Never	
III-7.	To your knowledge goods you supply t		e of and/or interested in the	e country of origin of the	
	Always	Usually	Sometimes	Never	

III-8.	Have you made significant changes in your purchasing patterns (e.g., frequency) since January 1, 2001?				
	No Yes-Please explain.				
III-9.	How many suppliers do you generally contact before making a purchase?				
III-).	110w many suppliers do you generally contact octore making a purchase:				
III-10.	Have you changed suppliers since January 1, 2001?				
	No Yes-Please list the suppliers, indicate whether each firm was added or dropped as a supplier, and give the reasons for the change.				
III-11.	Are you aware of any new suppliers, either foreign or domestic, that have entered the market since January 1, 2001?				
	No YesPlease identify the firms.				
III-12.	Do you require your suppliers to become certified or prequalified with respect to the quality, strength, or other performance characteristic of the tissue paper products and/or crepe paper products they sell to your firm?				
	No Yes percent of purchases in 2003 Yes-all purchases				
	Please provide a general description of the certification or qualification process and the time required.				

Purchasers' Questionnaire - Certain Tissue Paper Products and Crepe Paper Products

III-13.	Briefly describe the factors that you consider when qualifying a new supplier (e.g., quality of product, reliability of supplier, etc.) and estimate the time it takes to certify or qualify a new supplier.
III-14.	Please identify which domestic and foreign producers are qualified to sell their tissue paper products and/or crepe paper products to your firm.
III-15.	Since January 1, 2001, have any domestic or foreign producers failed in their attempts to certify or qualify their tissue paper products and/or crepe paper products with your firm or have any producers lost their approved status?
	No YesPlease identify these firms, the countries where they are located, and the reasons why they failed the certification/qualification process.

III-16. (a) For the factors listed below, please rate each in terms of its importance in your purchase decision for tissue paper products and/or crepe paper products.

	VERY IMPORTANT	SOMEWHAT IMPORTANT	NOT IMPORTANT
Availability			
Delivery terms			
Delivery time			
Discounts offered			
Extension of credit			
Lower price			
Minimum qty requirements			
Packaging			
Product consistency			
Product range			
Quality meets industry standard	ls		
Quality exceeds industry standa	ards 🔲		
Reliability of supply			
Responsiveness to customers' product requests			
Technical support/service			
U.S. transportation costs			
Other (specify):			

III-17.	(b) Please list, in order of their importance, the three major factors generally considered by your firm in deciding from whom to purchase tissue paper products and/or crepe paper products for any one order (examples include current availability, extension of credit, prearranged contracts, price, quality exceeding specifications or industry standards, range of supplier's product line, traditional supplier, etc.).
	1.
	2
	3
	Other factors or comments:
III-18.	What characteristics does your firm consider when determining the quality of tissue paper products and/or crepe paper products?
III-19.	How often does your firm purchase the tissue paper products and/or crepe paper products that are offered at the lowest price?
	Always Usually Sometimes Never
III-20.	Please list the names of any firms you considered price leaders in the tissue paper products and/or crepe paper products market during January 2001-September 2004. A price leader is defined as (1) one or more firms that initiate a price change, either upward or downward, that is followed by other firms, or (2) one or more firms that have a significant impact on prices. A price leader does not necessarily have to be the lowest priced supplier.
III-21.	Please describe how the above firm(s) exhibited price leadership.
III-22.	
	No Yes—Please estimate the percentage of your firm's total purchases of such products in 2003 accounted for by internet purchases.

-23.	(b) For each internet purchase/reverse auction in which your firm participated, please provide the following information (attach additional pages if necessary):				
	a) When did the auction take place?				
	b) What suppliers participated in the auction?				
	c) Which tissue paper products and/or crepe paper products were being purchased through the auction?				
	d) When were the tissue paper products and/or crepe paper products to be shipped to your firm?_				
	e) What were the quantities of each tissue paper product and/or crepe paper product being purchased?				
	f) Was there a pre-bidding price established before the auction began? Yes NoIf so, what was the pre-bidding price?				
	g) Who was the winning firm or firms and what was the winning final bid on each tissue paper product and/or crepe paper product?				
	h) What were the final bids on each tissue paper product and/or crepe paper product by those firms that did not win the auction?				
	i) Please discuss the reasons for choosing the supplier or suppliers of the tissue paper products and/or crepe paper products.				

## PART IV.--COMPARISONS BETWEEN IMPORTED AND U.S.-PRODUCED PRODUCT

V-1. Please indicate the countries of origin for tissue paper products and/or crepe paper products for which your firm has actual marketing/pricing knowledge.				
United States		Other countries (Please spe	ecify	
other countries used inter Please indicate below, us interchangeable, "F" to in- products are sometimes i	oducts and/or crepe paper rchangeably (i.e., can they sing "A" to indicate that the dicate that the products are nterchangeable, "N" to indicate that products from a	physically be used in the sa products from a specified of a frequently interchangeable cate that the products are n	ame applications)? country-pair are <i>always</i> e,"S" to indicate that the	
Country-pair	United States	China	Other countries	
United States				
China				
	, please explain the factors that differs based on the end use scuss this in your response).			

# PART IV.--COMPARISONS BETWEEN IMPORTED AND U.S.-PRODUCED PRODUCT--Continued

-3.	•	Do you or your customers ever specifically order tissue paper products and/or crepe paper products from one country in particular over other possible sources of supply?				
	□No	YesPlease identify all relevant countries (including the United States and both subject and nonsubject foreign countries) from which you or your customers prefer to order, and indicate why tissue paper products and/or crepe paper products from these countries are preferred over product from other countries (please note the specific product in your response).				
-4.		s of tissue paper products and/or crepe paper products available from only a single stic or foreign, including both subject and nonsubject countries)?  YesPlease identify the source, the type of tissue paper product and/or crepe paper product, and the percentage of your firm's total 2003 purchases of tissue paper products and/or crepe paper products accounted for by this particular type of tissue paper product and/or crepe paper product.				
5.	comparable p reasons for do nonsubject fo	sed tissue paper products and/or crepe paper products from one source although a roduct was available from another source at a lower price, please explain your ping so (please specify by country, including the United States and both subject and reign countries). Possibilities might include transaction characteristics such as eto fill orders, minimum order size, reliability of supply, etc.				

## PART IV.--COMPARISONS BETWEEN IMPORTED AND U.S.-PRODUCED PRODUCT--Continued

IV-6. For the factors listed below, please rate how tissue paper products and/or crepe paper products produced in each country you identified in your response to the first question in Part IV compares with tissue paper products and/or crepe paper products produced in each of the other countries you identified (including the United States and both subject and nonsubject foreign countries). Copy this page as necessary to cover all possible country combinations and please attach any comments you care to make concerning your responses, especially in comparisons where you rate product from one country superior or inferior to product from another.

	_compared to _		
(specify country)	- 1 -	(specify country)	
;	SUPERIOR	COMPARABLE	INFERIOR
Availability	🔲		
Delivery terms			
Delivery time			
Discounts offered	🗆		
Extension of credit	🗆		
Lower price	🗆		
Minimum qty requirements	🗆		
Packaging	🗆		
Product consistency	🗆		
Product range	🔲		
Quality meets industry standards	🔲		
Quality exceeds industry standards .	🗆		
Reliability of supply	🔲		
Responsiveness to customers' product requests	🗆		
Technical support/service	🔲		
Lower U.S. transportation costs	□		
Other (specify):			
	🔲		
	🔲		

## PART IV.--COMPARISONS BETWEEN IMPORTED AND U.S.-PRODUCED PRODUCT--Continued

IV-7.	(a) How often do domestically produced tissue paper products and/or crepe paper products meet minimum quality specifications for your uses or your customers' uses?					
	Always	Usually	☐ Sometimes	☐ Rarely or never	<u>.</u>	
				ducts and/or crepe paper or your customers' uses		
	Always	Usually	☐ Sometimes	☐ Rarely or never		
				products and/or crepe p ur customers' uses?	aper products meet	
	Country		vays 🗌 Usu	ally Sometimes	☐ Rarely or never	
	Country		vays 🗌 Usu	ally Sometimes	☐ Rarely or never	
	Country		vays 🔲 Usu	ally Sometimes	Rarely or never	

## PART V.--SUPPLIER IDENTIFICATION

Please provide the names and addresses of	your firm's five largest suppliers of tissue paper products
and/or crepe paper products purchased duri	ng January 2001-September 2004. Please also provide the
name and telephone number of a contact pe	erson and the share of the quantity of your firm's total
purchases of tissue paper products and/or ca	repe paper products that each of these suppliers accounted for
in 2003 (copy this page if necessary).	
Certain bulk tissue paper products	Certain consumer tissue paper products
Certain crepe paper products	

No.	Supplier's name	Street address ( <u>not</u> P.O. box), city, state, and zip code	Contact person	Area code and telephone number	Share of 2003 pur- chases (%)
1					
2					
3					
4					
5					