



U.S. Department of the Interior



National Business Center

Government Shared Service Provider

The NBC's Core Competency is Cross-Servicing Government Customers

- 30 Years of Cross-Servicing Experience
- Entrepreneurial and Service Oriented Culture
- Supports more than 150 organizations
- Only Federal agency designated as a Shared Service Center in Payroll, HR and Financial Management services
- Commitment to Service Level Agreements

For additional information contact
Deborah Pollard, Financial Management Directorate
Deborah_Pollard@nbc.gov

Financial Management

Our Organization

Located within the Department of the Interior, the National Business Center (NBC) has over 30 years of experience successfully servicing administrative systems for more than 150 Federal government agencies. We offer a diverse, yet integrated set of administrative solutions, and have been designated by OMB as a Shared Service Provider for the financial management and human resources lines of business.

Customer service, innovation, and best value are the cornerstones of the NBC. As a true service organization we are committed to our customers. The NBC regularly utilizes an independent party to validate the quality of our customer service through a customer services assessment. We strive for innovation and to be known as an early adopter of the most current technology. The NBC is committed to being a world-class technology infrastructure and we achieve this with our strong public/private partnerships. Our client agencies receive exceptional value from the NBC by improved efficiency and effectiveness, allowing them to provide more focus on their core mission.

Quality Financial Management

Competition and choice are essential to the delivery of quality service. The NBC earns and keeps its customers by providing unparalleled service in the following areas:

- **Quality Products and Competitive Pricing** – The NBC continues to focus on our core mission of providing flexible integrated solutions that take advantage of the economies of skill and scale for the benefit of our clients. We use proven commercial tools for implementation of **Oracle® Federal Financials and CGI Momentum® Financials**.
- **Professional Staffing** – The NBC accounting operations team is comprised of experts in accounting and finance including systems accountants, operating accountants, Certified Public Accountants, financial specialists, budget analysts, and accounting technicians.
- **Service Level Agreements** – Mutually agreed upon performance levels and metrics are established and then monitored and enforced through Service Level Agreements. NBC provides the assurance that we are accountable to you.

NBC's Financial Management Line of Business

The NBC provides fully integrated, enterprise financial management and budget business solutions that are FSIO compliant. We provide proven financial management processes and state-of-the-art technology implementations to support your agency, allowing you to focus time and resources on your core mission.

The NBC performs the full range of Federal specific accounting operations including accounts payable, accounts receivable/reimbursement accounting, general accounting services, regulatory reporting, financial statement preparation, and property and inventory management reporting – resulting in unqualified audit reports. **We are experts** in Federal accounting, procurement, personnel, payroll, travel management, financial statement preparation, and credit card program management.

The NBC serves only Federal customers. This means that we focus on, proactively monitor, and respond to changes in Federal financial management policy to ensure that customers remain compliant with OMB and Treasury rules and reporting requirements. **We manage your risk!**

Through standardized approaches and methods, the NBC can offer both economies of scale and a flexible implementation approach.

- **Small Agencies** – take advantage of the NBC's Shared Services solution that offers an economical alternative to costly stand-alone implementations. By combining multiple clients in a single financial application, participating agencies share infrastructure and technical support costs while maintaining separate and distinct agency accounting information and identity.
- **Mid-size Agencies** – benefit from stand-alone financial applications and realize the reduced overall costs resulting from common configuration and implementation methodologies, conversion strategies, and interface tools that ensure low cost, low risk implementations.
- **Large Agencies** – gain advantage from the reliable systems that the NBC offers coupled with our comprehensive service delivery strategy. We provide the experience as well to assist large agencies in planning, implementing, and maintaining their financial processes and systems, including analysis of unique requirements, project management, and resource staffing.