



NATIONAL APPEALS DIVISION

FACE TO FACE FAIRNESS

Who are we and what do we do?

The National Appeals Division is an independent office that reports directly to the Secretary of Agriculture. Our job is to give you an opportunity to file an appeal and receive a hearing, on the telephone or face-to-face in your State, if you disagree with a program decision you've received from one of these agencies:

- Farm Service Agency
- Rural Housing Service
- Risk Management Agency
- Natural Resources Conservation Service
- Rural Business-Cooperative Service
- Rural Utilities Service

If you've . . .

- Been turned down for a farm loan
- Had your mortgage accelerated
- Been denied program payments or assistance, or
- Been denied a grant

You can appeal to the National Appeals Division

1-877-4USDA NAD
www.nad.usda.gov



United States Department of Agriculture

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