

# NCUA Partnerships



**Access Across America**  
*"Creating Economic Empowerment for all walks of life"*

[www.accessacrossamerica.gov](http://www.accessacrossamerica.gov)



America's credit unions play a vital role in providing access to affordable financial services for their members and communities. Credit unions provide an alternative for many Americans pursuing the American Dream of financial self-sufficiency.

NCUA's Access Across America initiative was established to create economic empowerment for all Americans and to assist credit unions desiring to expand service to their membership and communities. Access Across America highlights NCUA's partnerships with public and private sector entities to promote traditional financial services.

We created this resource guide to support credit unions in locating programs from the public and private sector so they may reach out to their membership and communities. Furthermore, the resources will provide additional information on government programs and services available to your members, in many areas such as small business or homeowner loan/grant guarantees, asset building assistance, or financial education programs, to name a few.

I encourage you to review the guide and consider the opportunities to participate in the programs. Best wishes in your continued progress of providing credit union access to all Americans.

Sincerely,

A handwritten signature in black ink that reads "JoAnn Johnson". The signature is written in a cursive style and is placed on a light gray rectangular background.

JoAnn Johnson  
Chairman

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# U.S. Department of Agriculture

## CU PARTICIPATION

- Business Loan Guarantees
- Housing Loan Guarantees
- Community Development Assistance

## PROGRAMS

- Rural Development

## WEBSITE

[www.rurdev.usda.gov/](http://www.rurdev.usda.gov/)

## CONTACT

### **Rural Business Service National Office**

USDA/RBS, Room 5037-S  
1400 Independence Avenue, SW  
Washington, DC 20250-3201  
Phone: (202) 720-4323  
Fax: (202) 690-4737

### **Rural Housing Service National Office**

USDA/RHS, Room 5014-S  
Mail Stop 0701  
1400 Independence Avenue, SW  
Washington, DC 20250-0701  
Phone: (202) 690-1533  
Fax: (202) 690-0500

### **USDA Community Development National Office**

USDA/OCD, Room 266  
Mail Stop 3203  
300 7th Street, SW  
Washington, DC 20250-7980  
Phone: (202) 619-7980  
Fax: (202) 401-7420

## **U.S. Department of Health and Human Services**

### **CU PARTICIPATION**

- Asset Building
- Individual Development Accounts

### **PROGRAMS**

- Administration for Children and Families,  
Office of Community Services

### **WEBSITES**

[www.acf.hhs.gov/assetbuilding/](http://www.acf.hhs.gov/assetbuilding/)

[www.acf.hhs.gov/assetbuilding/about.html](http://www.acf.hhs.gov/assetbuilding/about.html)

### **CONTACT**

#### **Assets for Independence**

#### **Demonstration Program**

Office of Community Services

901 D Street, SW

Suite 500 West

Washington, DC 20447

Phone: (202) 401-4626

E-mail: [AFIProgram@acf.hhs.gov](mailto:AFIProgram@acf.hhs.gov)

## **U.S. Department of Housing and Urban Development**

### **CU PARTICIPATION**

- Home Loan Guarantees
- Economic Development
- Community Development

### **WEBSITES**

[www.hud.gov/groups/lenders.cfm](http://www.hud.gov/groups/lenders.cfm)

[www.hud.gov/economicdevelopment/](http://www.hud.gov/economicdevelopment/)

### **CONTACT**

**U.S. Department of Housing  
and Urban Development**

451 7th Street, SW

Washington, DC 20410

Phone: (202) 708-1112

## U. S. Department of the Treasury

### CU PARTICIPATION

- Health Savings Accounts
- Financial Education
- Community Development Financial Institutions Grants
- New Markets Tax Credit

### PROGRAMS

- Office of Financial Education
- Community Development Financial Institutions

### WEBSITES

[www.treas.gov/offices/domestic-finance/financial-institution/fin-education/](http://www.treas.gov/offices/domestic-finance/financial-institution/fin-education/)

[www.mymoney.gov/](http://www.mymoney.gov/)

[www.cdfifund.gov/](http://www.cdfifund.gov/)

### CONTACT

#### Health Savings Accounts Information

Telephone: (202) 622-4HSA

E-mail: [HSAInfo@do.treas.gov](mailto:HSAInfo@do.treas.gov)

#### Office of Financial Education

U.S. Department of the Treasury

1500 Pennsylvania Avenue, NW

Washington, DC 20220

Phone: (202) 622-5770

#### CDFI

601 13th Street, NW

Suite 200 South

Washington, DC 20005

Phone: (202) 622-8662

Fax: (202) 622-7754

E-mail: [cdfihelp@cdfi.treas.gov](mailto:cdfihelp@cdfi.treas.gov)

## **U.S. Small Business Administration**

### **CU PARTICIPATION**

- Business Loan Guarantees
- Small Business Counseling

### **PROGRAM**

- Basic 7(a) Loan Program

### **WEBSITES**

[www.sba.gov/financing/sbaloan/7a.html](http://www.sba.gov/financing/sbaloan/7a.html)

[www.sba.gov/starting/aboutscore.html](http://www.sba.gov/starting/aboutscore.html)

### **CONTACT**

SBA Answer Desk  
6302 Fairview Road  
Suite 300  
Charlotte, NC 28210  
Phone: (800) 827-5722  
E-mail: [answerdesk@sba.gov](mailto:answerdesk@sba.gov)

### **National SCORE Office**

409 3rd Street, SW  
Suite 4800  
Washington, DC 20416  
Phone: (800) 634-0245  
(202) 205-6762  
Fax: (202) 205-7636



## **U.S. Export-Import Bank**

### **CU PARTICIPATION**

- Loan guarantees for credit union members exporting or importing goods and services

### **WEBSITE**

[www.exim.gov](http://www.exim.gov)

### **CONTACT**

#### **Export-Import Bank of the United States**

811 Vermont Avenue NW

Washington, DC 20571

Phone: (202) 565-3946 (EXIM)

(800)-565-3946 (EXIM)

#### **Business Development**

Phone: (202) 565-3946

Fax: (202) 565-3931

E-mail: [info@exim.gov](mailto:info@exim.gov)

## **Internal Revenue Service**

### **CU PARTICIPATION**

- Tax preparation services for low-income taxpayers

### **PROGRAMS**

- VITA Program
- Earned Income Tax Credit (EITC)
- Electronic Filing

### **WEBSITE**

[www.irs.gov/individuals/article/0,,id=109827,00.html](http://www.irs.gov/individuals/article/0,,id=109827,00.html)

[www.irs-etc.info/SPEC](http://www.irs-etc.info/SPEC)

### **CONTACT**

#### **Information**

E-mail: [partner@irs.gov](mailto:partner@irs.gov)

# Federal Deposit Insurance Corporation

## CU PARTICIPATION

- Financial Education

## PROGRAMS

- MoneySmart Program

## WEBSITE

[www.fdic.gov/consumer/consumer/moneysmart/  
index.html](http://www.fdic.gov/consumer/consumer/moneysmart/index.html)

## CONTACT

### **FDIC Community Affairs Officers**

[www.fdic.gov/consumers/consumer/moneysmart/  
cao.html](http://www.fdic.gov/consumers/consumer/moneysmart/cao.html)

## **Fannie Mae**

### **CU PARTICIPATION**

- Mortgage Lending

### **PROGRAMS**

- Credit Union Center

### **WEBSITE**

[www.efanniemae.com/singlefamily/cuc/index.jhtml](http://www.efanniemae.com/singlefamily/cuc/index.jhtml)

### **CONTACT**

**Fannie Mae Credit Union Support Team**

Phone: (888) FANNIE8

## **Freddie Mac**

### **CU PARTICIPATION**

- Mortgage Lending

### **PROGRAMS**

- Credit Union Alliances

### **WEBSITE**

[www.freddiemac.com/singlefamily/creditunions.html](http://www.freddiemac.com/singlefamily/creditunions.html)

### **CONTACT**

**Freddie Mac's Credit Union Hotline**

Phone: (866) 220-2074

## **Federal Home Loan Bank System**

### **CU PARTICIPATION**

- Homeownership

### **WEBSITES**

[www.fhfb.gov/fhlb.htm](http://www.fhfb.gov/fhlb.htm)

[www.fhfb.gov/fhlb/fhlbs\\_institutions.htm](http://www.fhfb.gov/fhlb/fhlbs_institutions.htm)

[www.fhfb.gov/fhlb/fhlbs\\_banks.htm](http://www.fhfb.gov/fhlb/fhlbs_banks.htm)

### **CONTACT**

#### **Federal Housing Finance Board**

1777 F Street, NW

Washington, DC 20006

Phone: (202) 408-2500

Fax: (202) 376-2600

# **Neighborhood Reinvestment Corporation**

## **CU PARTICIPATION**

- Homeownership
- Community Development Assistance

## **PROGRAMS**

- NeighborWorks® Campaign for Home Ownership

## **WEBSITES**

[www.nw.org/network/neighborworksprogs/ownership/default.asp](http://www.nw.org/network/neighborworksprogs/ownership/default.asp)

## **CONTACT**

### **Neighborhood Reinvestment Corporation**

1325 G Street, NW

Suite 800

Washington, DC 20005-3100

Phone: (202) 220-2300

Fax: (202) 376-2600

**White House Office of  
Faith-Based and Community  
Initiatives**

**CU PARTICIPATION**

- Federal Grants
- Faith-Based Credit Unions

**WEBSITES**

[www.whitehouse.gov/government/fbci](http://www.whitehouse.gov/government/fbci)

[www.fbci.gov](http://www.fbci.gov)

**CONTACT**

**Office of Faith-Based and  
Community Initiatives**

The White House

Washington, DC 20502

Phone: (202) 456-6708

Fax: (202) 456-7019



# **USA Freedom Corps and Corporation for National and Community Service**

## **CU PARTICIPATION**

- Volunteer Opportunities

## **PROGRAMS**

- Corporation for National and Community Service
- Americorps
- SeniorCorps
- CitizenCorps
- Learn and Serve

## **WEBSITES**

[www.usafreedomcorps.gov](http://www.usafreedomcorps.gov)

[www.cns.gov](http://www.cns.gov)

## **CONTACT**

**The USA Freedom Corps**  
1600 Pennsylvania Avenue, NW  
Washington, DC 20500  
Phone: (877) USA-CORPS

**Corporation for National and  
Community Service**  
1201 New York Avenue, NW  
Washington, DC 20525  
Phone: (202) 606-5000

## **JumpStart Coalition**

### **CU PARTICIPATION**

- Financial Education

### **WEBSITE**

[www.jumpstart.org](http://www.jumpstart.org)

### **CONTACT**

**The JumpStart Coalition for Personal  
Financial Literacy**

919 18th Street, NW

Suite 300

Washington, DC 20006

Phone: (888) 45-EDUCATE

Phone: (202) 466-8604

Fax: (202) 223-0321

E-mail: [info@jumpstartcoalition.org](mailto:info@jumpstartcoalition.org)

## **National Endowment for Financial Education**

### **CU PARTICIPATION**

- Financial Education

### **WEBSITE**

[www.nefe.org](http://www.nefe.org)

### **CONTACT**

#### **National Endowment for Financial Education**

5299 DTC Boulevard

Suite 1300

Greenwood Village, CO 80111

Phone: (303) 741-6333

## Operation Hope

### CU PARTICIPATION

- Banking on our Future
- Banking Centers
- Financial First Aid Kit
- Workforce Training
- Economic Education  
(homeownership/small business)

### WEBSITE

[www.operationhope.org](http://www.operationhope.org)

[www.operationhope.org/documents/Emergency-FinancialFirstAidKit.pdf](http://www.operationhope.org/documents/Emergency-FinancialFirstAidKit.pdf)

### CONTACT

Operation Hope  
7151 Manchester Boulevard  
2nd Floor  
Los Angeles, CA 90045  
Phone: (888) 388-HOPE  
E-mail: [hopecoalition@operationhope.org](mailto:hopecoalition@operationhope.org)



**National Credit Union  
Administration**

1775 Duke Street  
Alexandria, VA 22314-3428

Phone: (703) 518-6330

Fax: (703) 518-6409

E-mail: [PACA@ncua.gov](mailto:PACA@ncua.gov)

[www.ncua.gov](http://www.ncua.gov)

[www.accesscrossamerica.gov](http://www.accesscrossamerica.gov)