

ADDRESSES

Summary of Addresses for the Ginnie Mae Program

<u>Type of Action or Information Request</u>	<u>Address/Telephone</u>
1. Obtain general information, Handbooks, brochures, or forms	Ginnie Mae Office of Mortgage-Backed Securities 451 7th Street, S.W. Room B-133 Washington, D.C. 20410-9000 www.ginniemae.gov
2. Applications, requests for administrative action, and certain requests for submission of information	Single Family Division (202) 708-1535 Multifamily Division (202) 708-2043
<ul style="list-style-type: none">• Inquiries concerning mortgage-backed securities• Submit application for approval as an issuer• Submit application for commitment authority or pool numbers• Request IPMS statements• Submit questions about mortgage eligibility or pool or loan package issuance• Submit requests to replace or purchase defective loans• Submit requests to terminate pool• Report change of issuer's business status, name or address• Submit requests for recertification extension• Submit request for approval of pledge of servicing• Request forbearance approval and submit notices of liquidation• Request copies of pool advance agreement	

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<ul style="list-style-type: none">• Request Targeted Lending Initiative computer disc• Submit certificates of insurance, notices of cancellation, notices of embezzlement• Submit questions about net worth calculation• Submit notices of adverse agency action• Request approval of press release or advertising• Submit notice of document inventory issues• Submit remaining funds in P&I account on termination• Submit request for disaster assistance	<p>Ginnie Mae Sr. Vice President Office of Mortgage-Backed Securities 451 7th Street, S.W. B-133 Washington, D.C. 20410-9000 ATTN: Disaster Assistance (202) 708-1535</p>
<ul style="list-style-type: none">• Submit questions about disaster assistance	<p>Issuer's Ginnie Mae Account Executive (202) 708-1535</p>
<ul style="list-style-type: none">• Submit requests for reinstatement as document custodian• Submit request for transfer of mortgages registered with MERS	<p>Ginnie Mae Sr. Vice President Office of Mortgage-Backed Securities 451 7th Street, S.W. B-133 Washington, D.C. 20410-9000 (202) 708-1535</p>

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3. Submission of pool and loan package documents, agreements, and certifications	
<ul style="list-style-type: none">• Transmit or submit pool and loan package documents, including documents for immediate pool or loan package transfer• Update and annual changes to the Resolution of Board of Directors and Certification of Authorized Signatures, form HUD 11702• Request pre-programmed computer diskette for recertification extension request• Submit Master Agreements for servicing, P& I and escrow custodial accounts, and document custodian responsibilities• Request to convert a Ginnie Mae I pool to a Ginnie Mae II pool• Submit final certification and recertifications• Submit requests for transfer of P&I or escrow custodial accounts, document custodian responsibility, and servicing• Submit Letters of Credit for pools past due for final certification or recertification	<p><u>Pool Processing Agent</u></p> <p>Ginnie Mae Relationship Services ATTN: Pool Processing Unit c/o The Bank of New York 101 Barclay Street – 8 East New York, NY 10286 1-800-234-GNMA (4662)</p> <p>Ginnie Mae Relationship Services ATTN: Letters of Credit c/o The Bank of New York 101 Barclay Street – 8 East New York, NY 10286 1-800-234-GNMA (4662)</p>

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<ul style="list-style-type: none">• Requests for transfer of issuer responsibility, including Pool Transfer System diskette	<u>Pool Transfers</u> Ginnie Mae Relationship Services ATTN: Pool Transfer c/o The Bank of New York 101 Barclay Street – 8 East New York, NY 10286 1-800-234-GNMA (4662)
<ul style="list-style-type: none">• Submit corrected pool and loan package documents	<u>New Pool Issuance Help Desk</u> Ginnie Mae Relationship Services c/o The Bank of New York 101 Barclay Street – 8 East New York, NY 10286 1-800-234-GNMA (4662)
4. Issuers' Financial Reports	
<ul style="list-style-type: none">• Submit annual financial reports	<u>Review Agent</u> Ginnie Mae - Special Projects Group 1915B Chain Bridge Rd. PMB #701 McLean, VA 22102-4401
<ul style="list-style-type: none">• Submit quarterly financial reports	Mortgage Bankers Financial Reporting Form (MBFRF) www.mbfrf.org
<ul style="list-style-type: none">• Request information	via e-mail: administrator@mbfrf.org
5. Monthly Accounting and Loan Level Reporting	
<ul style="list-style-type: none">• Submit monthly accounting reports (forms HUD 11710-A, 11710-D, and 11710-E and accompanying documentation)	<u>Reports Group</u> Ginnie Mae - Pool Processing Data Collection Agent c/o Lockheed Martin Information Technology One Curie Court Rockville, MD 20850-4310 1-888-GINNIE4
<ul style="list-style-type: none">• Submit notice of intent to use compact disc or diskette	
<ul style="list-style-type: none">• Obtain Basic Accounting Manual	

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<ul style="list-style-type: none">Request information about the Ginnie Mae BBS software	BBS Information 1-888-GINNIE 4, Option 2
<ul style="list-style-type: none">Submit monthly accounting reports (forms HUD 11710-A and 11710-E) through the Ginnie Mae Web-based IIS or BBS.	BBS (301) 548-2341
<ul style="list-style-type: none">Submit Monthly Loan Level Reports Web-based EDI	Ginnie Mae - Loan Level Processing c/o Lockheed Martin Information Technology Data Collection Agent One Curie Court Rockville, MD 20850-4310 1(888) GINNIE4
<ul style="list-style-type: none">Quarterly Custodial Bank Account Certifications	Ginnie Mae - Custodial Bank Accounts c/o Lockheed Martin Information Technology One Curie Court Rockville, MD 20850-4310 1-888-GINNIE4
<ul style="list-style-type: none">Request Assistance from Issuer Support Group	Ginnie Mae – Issuer Support Group 2605 Meridian Parkway Suite 100 Durham, NC 27713 1(919) 425-3101
6. Servicemembers' Civil Relief Act	Deloitte & Touche, LLP ATTN: Ginnie Mae – SCRA – 5 th Floor 1750 Tysons Boulevard McLean, VA 22102 1-888-GINNIE4
<ul style="list-style-type: none">Submit SCRA mortgage eligibility information	
<ul style="list-style-type: none">Submit Requests for Reimbursement	
<ul style="list-style-type: none">Inquiries concerning SCRA requirements	1 (888) GINNIE 4,Option 4
7. Remaining Principal Balances (RPB) reports and corrections	
<ul style="list-style-type: none">If submitted via electronic transmission:	www.ginnienet.net

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<ul style="list-style-type: none">If submitted by compact disc:	<u>Central Paying and Transfer Agent</u>
<ul style="list-style-type: none">Obtain information on reporting media	Ginnie Mae Relationship Services ATTN: Remaining Principal Balances c/o The Bank of New York 101 Barclay Street – 8 East New York, NY 10286 1-800-234-GNMA (4662)
<ul style="list-style-type: none">Obtain RPB Report Identification Number	<u>Central Paying and Transfer Agent</u>
<ul style="list-style-type: none">Address and phone number of RPB contractor	Ginnie Mae Relationship Services ATTN: Remaining Principal Balances c/o The Bank of New York 101 Barclay Street – 8 East New York, NY 10286 1-800-234-GNMA (4662)
<ul style="list-style-type: none">Reporting instructions	
<ul style="list-style-type: none">RPB reports or corrections of 200 or fewer pools	www.ginnienet.net
8. GinnieNET	
<ul style="list-style-type: none">GinnieNET software, hardware, and information	GinnieNET Customer Service The Bank of New York 101 Barclay Street – 8 East New York, NY 10286 1-800-234-GNMA - Option 1
<ul style="list-style-type: none">Report monthly aggregate guaranty fee notification	
<ul style="list-style-type: none">Submission of EDI Agreements and Enrollment Administrator and GinnieNET Authorized Signatories forms	
9. ACH Debits	www.ginnienet.net
10. Issuance of Securities	

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<ul style="list-style-type: none">• Electronic payments to security holders• Electronic reporting of form HUD 11714 information	Ginnie Mae Relationship Services c/o The Bank of New York 101 Barclay Street – 8 East New York, NY 10286 1-800-234-GNMA - Option 1
11. Matters involving securities	<u>Central Paying and Transfer Agent</u>
<ul style="list-style-type: none">• Issuance and transfer of certificated securities• Lost, damaged, or stolen securities• Surrender of securities for cancellation• Cancellation on pool termination	Ginnie Mae Customer Service c/o The Bank of New York 101 Barclay Street – 8 East New York, NY 10286 1-800-234-GNMA - Option 4 Ginnie Mae ATTN: Office of Program Operations 451-7 th St., SW, 3 rd Floor Washington, DC 2041
<ul style="list-style-type: none">• Lost Instrument Bond approval• Transfer advice questions• Undelivered security holder payments, returned payments, and checks not presented	Ginnie Mae Relationship Services c/o The Bank of New York 101 Barclay Street – 8 East New York, NY 10286 1-800-234-GNMA - Option 4
12. Request for employer identification numbers (EIN) for pools or loan packages	Internal Revenue Service Center Entity Control Office (See Appendix III-8 for information on obtaining an EIN address; appropriate IRS Service Center is based on state in which issuer is located).
13. On-site compliance reviews	<u>Compliance Review Agent</u>
<ul style="list-style-type: none">• Scheduling information• Follow-up information	Ginnie Mae c/o Deloitte & Touche LLP 6120 S. Yale Ave., Ste. 1700 Tulsa, Oklahoma 74136 (918) 477-8800 (918) 477-4906 (FAX) Ginnie Mae c/o Deloitte & Touche LLP

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555 12th Street, NW, Ste. 500
Washington, DC 20004-1207
(202) 220-2133
(202) 638-7840 (FAX)