



Citizen Corps

Annual Report 2004

www.citizencorps.gov



Homeland
Security

citizen  *corps*
UNITING COMMUNITIES
PREPARING THE NATION



A Message from the Department of Homeland Security

U.S. Department of Homeland Security
Washington, DC 20472



Homeland Security

The more the public is brought into emergency preparedness and response, particularly through social networks like places of worship, civic organizations, the workplace, and neighborhood associations, the more effective we can be at limiting the impact of fear generated by terrorism and the more resilient we are when an incident of terrorism or natural force occurs. Citizen Corps fosters this collaboration between local governments, emergency service providers, and the public to improve community resiliency through citizen preparedness and participation.

The importance of citizen participation is indisputable. This *2004 Citizen Corps Annual Report* shows the tremendous growth of Citizen Corps over the past year and illustrates some of the valuable contributions citizens have made to the safety of their communities and to the strength of the Nation. With its companion publication, *State and Territory Profiles 2004*, these documents clearly demonstrate the strong network of dedicated citizens around the country willing to embrace their role in hometown security. And during the first half of 2005, Citizen Corps continued to prosper and engage increasing numbers of citizens around the country.

I want to thank the many partners who continue to make Citizen Corps a success. These include our dedicated Federal staff; our partners at the national level; our state, tribal, and local government partners; and most importantly, the citizens around the country who have embraced the responsibility to help themselves, their community, and their country be safer, stronger, and better prepared for whatever emergency, threat, or disaster tomorrow may bring.

Sincerely,

A handwritten signature in blue ink, appearing to read "M. Mayer".

Matt A. Mayer
Acting Executive Director
Office of State and Local Government Coordination and Preparedness





Annual Report 2004

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Table of Contents

INSIDE

	PAGE		PAGE
Mission Statement	1	Training and Exercises	29
Citizen Participation	3	Volunteer Opportunities	33
The Nationwide Citizen Corps Network	4	Benefits	37
USA Freedom Corps	5	Future Goals	39
Citizen Corps Councils	5	Citizen Corps 2004 Timeline	41
Citizen Corps Program Partners.....	8	<i>APPENDIX A</i>	
Citizen Corps by the Numbers.....	9	– Citizen Corps Program Partner Contact Information.....	45
Community Emergency Response Team (CERT).....	10	<i>APPENDIX B</i>	
Medical Reserve Corps	12	– Citizen Corps and Medical Reserve Corps Regional Program Managers	47
Neighborhood Watch / USAonWatch.....	13	<i>APPENDIX C</i>	
Volunteers in Police Service (VIPS)	15	– State Highlights of 2004 Citizen Corps Activity	51
Fire Corps.....	16	<i>APPENDIX D</i>	
Citizen Corps Affiliates	17	– Citizen Corps State Points of Contact.....	59
Citizen Corps Affiliate Organizations.....	17	<i>APPENDIX E</i>	
National Citizen Corps Council....	18	– Number of Councils and Population Covered by State.....	73
Citizen Corps Role in National Preparedness.....	19	<i>APPENDIX F</i>	
Citizen Corps Funding.....	20	– Affiliate Programs & Organizations.....	75
Citizen Corps as a National Response Resource.....	21	<i>APPENDIX G</i>	
Citizen Corps Greeter Program	22	– National Citizen Corps Council Subcommittee Members	81
National Preparedness Month.....	23	<i>APPENDIX H</i>	
Implementing the Mission	23	– FY2003 and FY2004 Citizen Corps Grant State Allocations.....	83
Citizen Corps Local Implementation.....	24		
Public Education and Outreach	25		

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Mission Statement



The mission of Citizen Corps is to harness the power of every individual through education, training, and volunteer service to make communities safer, stronger, and better prepared to respond to the threats of terrorism, crime, public health issues, and disasters of all kinds.





Citizen Participation

The American people are the ultimate stakeholders in the homeland security mission and must be an integral component of national preparedness efforts.



When you distill the mission of homeland security to the community level, it's intuitive that we all have a role to play. Citizen Corps answers the essential questions "What can I do?" and "How can I help?" in a meaningful way by providing local opportunities for everyone to prepare, train, and volunteer. By connecting to their community's emergency service providers, citizens participate in making themselves, their community, and their nation a safer place.

Since being created by President George W. Bush in 2002, this spirit of participation is taking hold across the country. By the end of 2004 every state and nearly 1,500 counties, tribes and cities had formed Citizen Corps Councils and approximately 30 Councils continue to be formed every month. Through these Councils, local governments are developing community-based strategies to foster stronger collaboration between citizens and emergency responders and to ensure that everyone in America has the knowledge, skills, and capabilities necessary to take an active role in their own safety and in the safety of their community.

Citizens across the country are embracing this responsibility. They are becoming more knowledgeable of the threats we face, getting prepared for all hazards, learning the skills needed to help others in times of crisis, and volunteering their time to support their local emergency services.

Citizen Corps Network

The Nationwide Citizen Corps Network

Coordinated nationally by the Department of Homeland Security's Office of State and Local Government Coordination and Preparedness (SLGCP), Citizen Corps national partners include the Department's Ready Campaign, the Citizen Corps Program Partners (Community Emergency Response Team (CERT), Fire Corps, Medical Reserve Corps (MRC), Neighborhood Watch, and Volunteers in Police Service (VIPS)), the Citizen Corps Affiliate Programs and Organizations, and the members of the National Citizen Corps Council. Citizen Corps also works closely with the Corporation for National and Community Service to promote public safety and to implement disaster preparedness projects.

Together, these national organizations promote citizen preparedness and participation and support the nationwide network of state, tribal, and local Citizen Corps Councils. The tribal and local Councils develop the connection with the public and implement the Citizen Corps mission through public education efforts, citizen participation in training and exercises, and administering community safety volunteer programs.

Contact information for each of Program Partners is provided in Appendix A. Contact information for the Citizen Corps and Medical Reserve Corps Regional Program Managers is provided in Appendix B.



Citizen Corps Network

USA Freedom Corps



During his 2002 State of the Union address, President George W. Bush called upon every American to get involved in strengthening America's communities and demonstrating America's compassion around the world. He called on each of us to dedicate at least 4,000 hours, approximately two years, over the course of our lives to the service of others and he created USA Freedom Corps to help all Americans answer his call.

The USA Freedom Corps website now hosts the largest clearinghouse of volunteer service opportunities ever created. In addition, USA Freedom Corps continues to work closely with the Peace Corps, the Corporation for National and Community Service, and Citizen Corps to promote a culture of service, citizenship, and responsibility. USA Freedom Corps also created the President's Volunteer Service Award to recognize those who serve.

Citizen Corps Councils

At the heart of Citizen Corps is the goal to ensure that everyone in America is fully aware, trained, and practiced on how to prevent, mitigate, prepare for, and respond to all threats and hazards. At the state and local level, this goal is achieved through the coordination and oversight of the Citizen Corps Council.

Citizen Corps Councils bring together the expertise of leaders from the emergency responder disciplines with the energy and spirit of volunteers, the private sector, elected officials, and other community stakeholders. These Councils examine community preparedness from a multi-discipline, comprehensive standpoint and work to engage citizens as strategic partners in community preparedness. Citizen Corps Councils integrate local programs and activities that engage everyone in hometown security and foster increased collaboration between citizens and all emergency responder disciplines.

Local strategies to achieve this include public education and outreach, training and exercises, and volunteer programs and activities, including the five Citizen Corps Program Partners, the resources provided by the Citizen Corps Affiliate Program and Organizations, and innovative approaches and programs developed at the local level. All local Citizen Corps activities are

Council Membership

Each community and region determines the appropriate geographic boundaries that its Council will serve and determines the Council membership. All Councils are connected to city, county, tribal, and state government through local elected leadership (mayor, county commissioner/county executive, or tribal chief), emergency management, or homeland security. State Citizen Corps Points of Contact are appointed by the Governor.

Citizen Corps Councils generally include the following representatives:

- Emergency responders (law enforcement, fire service, EMS/EMT, emergency management, public works)
- Volunteer organizations active in the community
- Endorsement from elected officials
- Business leaders
- School system administrators
- Faith-based organizations
- Transportation sector
- Media executives
- Minority and special needs representation
- Leadership from community sub-structure, such as homeowners associations and neighborhood leaders

Citizen Corps 2004 Timeline

- January -

January 27-29

Round table meeting of ten outstanding local Citizen Corps Councils prepares community profiles posted on the Citizen Corps website.

—continued on sidebars

Citizen Corps Councils

- February -

February 5

VIPS launches its international efforts.

February 4

MRC launches re-designed and more expansive website.

February 11

Citizen Corps launches greeter program to have Secretary Tom Ridge meet with Citizen Corps volunteers during his travels. The first "greeter" is a CERT instructor from Somerville, MA.

February 16

CNCS announces renewal of 13 AmeriCorps homeland security grants to support 362 AmeriCorps members serving in public safety, public health, and disaster preparedness and relief projects.

February 23

Citizen Corps is highlighted as part of the national priority to achieve more prepared communities during the one year anniversary of the Department of Homeland Security's formation.

—continued on sidebars

tailored to the unique attributes of the community and take into account the community's potential threats, needs, geography, population density, and population composition.

The Citizen Corps Council provides a forum for emergency responders to work with community leaders specifically to address the preparedness needs of the general public and to increase the contributions of the general public in community safety. The Council also provides a forum for leaders from the community's social networks such as neighborhood associations, civic groups, faith-based organizations, and professional associations, to gain a greater understanding and appreciation for the community's emergency service providers.

It is undeniable that citizen action and participation has an immense impact on community preparedness and on the community's resiliency when an incident occurs. Emergency responders simply cannot prevent, protect, respond, and recover from current threats and vulnerabilities without the participation and cooperation of the public. The multi-discipline collaboration achieved through Citizen Corps also provides economies of scope and scale in implementing the programs and activities. Having all decision makers at the table enables the community to manage existing volunteer resources strategically, to leverage mutually supportive endeavors among the represented groups, and to direct the overall local plans. And having established working relationships before an incident occurs makes response coordination more effective.

The programs and activities the Council implements help emergency responders tap the community's greatest resource – the voice and the power of the people. And when emergency responders openly engage the public in preparedness and risk mitigation measures, in training, in exercises, and in volunteer support, the public develops trust and appreciation for the responsibilities and services provided by those in uniform. This trust is critical when the public must respond to urgent information and directives during crisis management.

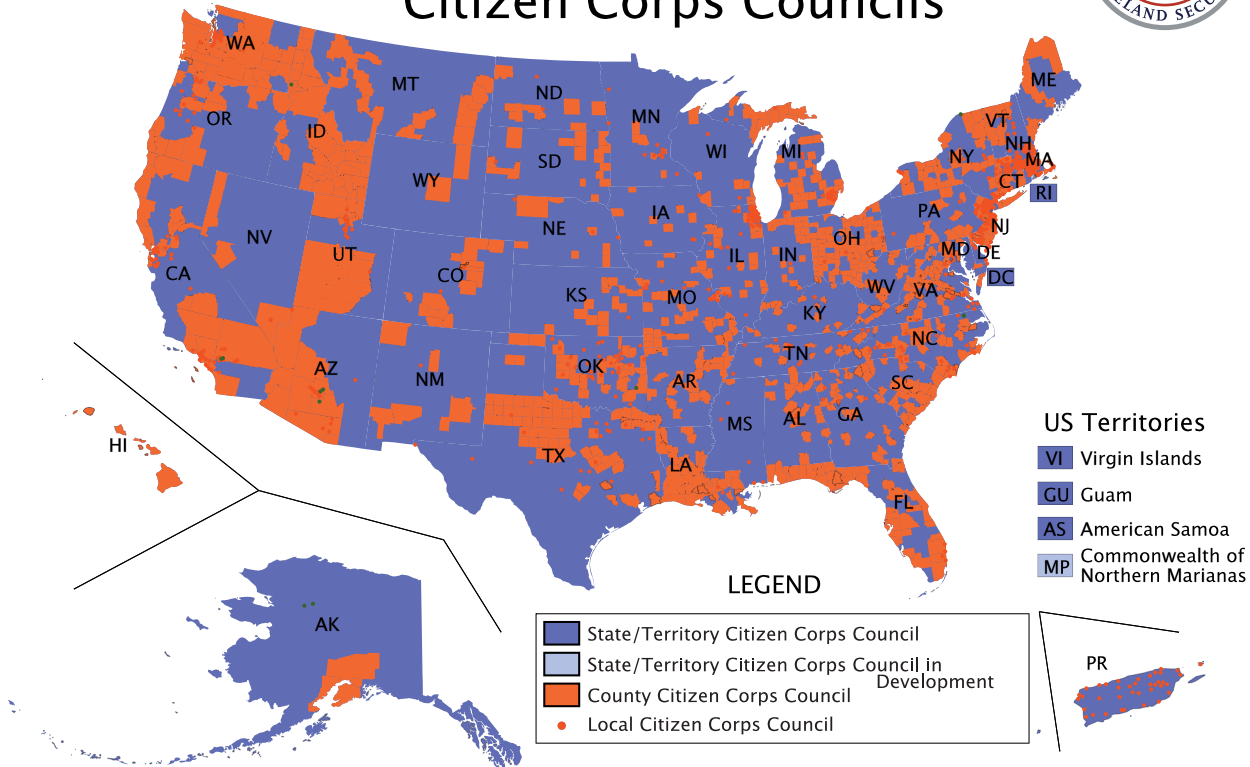
In December 2003, local Citizen Corps Councils numbered 923 and their jurisdictions included 38% of the U.S. population. By the end of 2004, that number rose to 1,485 Councils serving 57% of the U.S. population. This represents a 61% increase in local Citizen Corps Councils in one year. By the end of 2004, Citizen Corps had also established Councils in all 50 states and five of the six U.S. Territories. Across the nation, Citizen Corps Councils are engaging the public and inspiring people to take action to prepare, train, and volunteer! See Appendix C for highlights of 2004 Citizen Corps activities from every state and Appendix D for a listing of the State Citizen Corps Points of Contact.



Citizen Corps Councils



Citizen Corps Councils



Total Active State/Territory Citizen Corps Councils: 55
 Total Active County/Local Citizen Corps Councils: 1485
 Population Served, based on 2000 Census Data: 164,401,425 (57% of total US population) 12/30/2004

Top Ten States with highest number of local Councils and population coverage

State	Number of County/Local/ Tribal Councils	State	Percent Population Served
New Jersey	139	New Jersey	100
Massachusetts	119	Hawaii	100
California	75	Idaho	94
Ohio	69	Arizona	91
Illinois	65	Connecticut	91
North Carolina	63	Nevada	89
Oklahoma	61	Washington	88
Washington	48	Florida	87
New York	47	Ohio	87
Virginia	47	California	81

See Appendix E for a listing of all states.

- March -

March 3

VIPS hosts the first of five regional symposia.

March 4

American Safety & Health Institute becomes a Citizen Corps Affiliate.

—continued on sidebars

Program Partners

- April -

April 16

The National Citizen Corps Council Intergovernmental Subcommittee meeting is held.

April 24

Mercy Medical Airlift becomes a Citizen Corps Affiliate.

—continued on sidebars

Citizen Corps Program Partners

One of the goals for Citizen Corps Councils is to foster a greater connection between citizens and local emergency responders through volunteer programs and other activities. Through these volunteer programs, Citizen Corps provides emergency responders with meaningful and sustained interaction with citizens in a collaborative setting. This interaction builds public trust, understanding, and appreciation for the community's emergency service providers, which pays dividends in times of crisis. These programs also provide year-round support for resource constrained departments; reduce the impact of disasters through advocating preparedness, prevention, and mitigation; and develop an informed, trained citizenry to provide disaster response surge capacity.

The five Citizen Corps Program Partners are: **Community Emergency Response Team training, Fire Corps, Medical Reserve Corps, Neighborhood Watch, Volunteers in Police Service.**

The strength of Citizen Corps lies in adapting the network of programs to local needs. Focusing on a comprehensive, multi-discipline approach, Citizen Corps Councils educate and engage citizens in a range of homeland security issues from law enforcement to public health concerns to fire prevention and safety to emergency medical response and hazard mitigation.



Citizen Corps by the Numbers

Citizen Corps by the Numbers

— as of December 30, 2004

Citizen Corps

Local Citizen Corps Councils	1,485
State/Territory Citizen Corps Councils	55
Most Councils per state (NJ)	139
National Citizen Corps Councils Members	45
Citizen Corps Affiliate Programs	21

CERT

Programs posted on website	1,531
Volunteers completing CERT training*	58,756
Hours of training*	1,175,374
People completing on-line Intro to CERT course	5,376

Fire Corps

Registered programs	76
Number of citizen advocates (approximate & self-reported)	1,194

Volunteers in Police Service

Registered programs	1,055
Number of volunteers (approximate & self-reported)	73,000

Medical Reserve Corps

Communities funded by DHHS	166
MRC units started without DHHS funding	66
Total Units	232
Number of volunteers (approximate & self-reported)	30,000

Neighborhood Watch

Neighborhood Watch Groups registered on usaonwatch.org *	11,027
Law Enforcement Agencies registered on usaonwatch.org*	1,976

* since January 2002

** as of November 5, 2004

By mid-2005, these numbers had grown significantly: CERT - 1,840; Fire Corps - 295; MRC - 282; Neighborhood Watch - 12,754; VIPS - 1,185.

- May -

May 20

In partnership with VIPS, the National Law Enforcement Policy Center of the International Association of Chiefs of Police releases a model policy on volunteers.

May 21

E9-1-1 Institute becomes a Citizen Corps Affiliate.

May 27

VIPS releases two educational videos: *Introducing Law Enforcement Volunteerism to the Community* and *Introducing Volunteer Activities to Law Enforcement*.

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Program Partners

- June -

June 2

National Association for Search and Rescue becomes a Citizen Corps Affiliate.

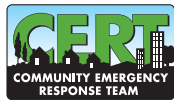
June 7

CNCS announces \$4 million in Learn and Serve America grants to support activities that teach students about homeland security and engage them in community efforts to make the nation safer.

June 26 - 30

National Sheriffs' Association awards the first Neighborhood Watch Awards for Excellence at the Annual Conference in Seattle.

—continued on sidebars



Community Emergency Response Team (CERT)



The CERT Program educates ordinary people from all walks of life about all-hazards disaster preparedness and trains them in basic disaster response skills, such as fire safety, light search and rescue, and disaster medical operations. Using their training, CERT members can assist others in their neighborhood or workplace following an event and can take a more active role in preparing their community. Having been moved from FEMA in October 2004, CERT is administered by SLGCP within the Department of Homeland Security.

CERT saw an 80% increase from 850 community locations at the end of 2003 to more than 1,500 at the end of 2004. Since the formation of Citizen Corps in 2002, the increase in CERT training around the country is even more dramatic,

growing from approximately 100 communities in 27 states in January 2002 to all 56 states and territories and more than 1,500 communities in just three years. By the end of 2004, citizens had received well over a million hours of hands-on, practical instruction on all-hazards preparedness and response. To provide greater access to the CERT concepts and curriculum, an online introductory course was launched in October 2003. More than 5,370 people completed the course in 2004.

During 2004, CERT teams throughout the country were active in supporting local emergency responders following disaster activity, including snow storms, tornadoes, and the unprecedented four hurricane disasters that struck the southeastern region of the U.S. Approximately 4,000 CERT trained residents of Florida were activated to support emergency services during the 2004 hurricane season.

In addition, CERT teams help educate the public on emergency preparedness at community fairs, schools, and other community gatherings. CERT teams also participate in exercises to help emergency responders practice their skills of organization, communication, and mass casualty management, including numerous bio-terrorism exercises.



Program Partners

In September 2004, CERT program directors from around the country gathered at the Emergency Management Institute to share best practices in volunteer recruitment, retention, training, and exercises and to hear testimonials from local emergency responders on the benefits of training citizens in CERT, for personal safety and to augment emergency response capabilities at the local level.

Through a grant from British Petroleum, CERT also initiated improvements to the course curriculum and training materials. Two new videos, *Disaster Psychology* and *Safety in the After-Disaster Environment*, were completed with three additional videos planned for production in 2005.

Future plans to expand the CERT program include translating CERT training materials into Arabic, re-designing CERT train-the-trainer instruction to include people with disabilities, and increasing the number of schools offering Teen CERT.



- July -

July 7-9

MRC National Leadership Conference is held in Baltimore, MD. More than 300 MRC leaders and other interested individuals attend.

July 16

On this day, Citizen Corps reaches 50% Council coverage of the U.S. Population by adding the Gage County, Nebraska Citizen Corps Council.

July 27-29

Citizen Corps holds its Third Annual National Conference in Denver, Colorado.

—continued on sidebars



Program Partners

- August -

August - September

4,000 CERT members in Florida help with numerous preparedness, response, and recovery functions in their own neighborhoods and communities during the devastating 2004 hurricane season.

—continued on sidebars



Medical Reserve Corps



The Medical Reserve Corps (MRC) provides civilian volunteers the opportunity to assist with local public health needs, such as flu vaccination clinics, hypertension screening, and diabetes detection efforts. They also supplement the emergency response capacity in their local area for incidents ranging from natural disasters to terrorism to disease outbreaks. Medical Reserve Corps Units have also participated in numerous bio-terrorism exercises to test their ability to provide surge capacity to the medical response community. The Office of the U.S. Surgeon General, within the U.S. Department of Health and Human Services, has lead responsibility for the Medical Reserve Corps program.



At the beginning of 2004, there were 166 MRC Units and less than 5,000 volunteers. By the end of the year, more than 30,000 volunteers, including practicing, non-practicing, and retired medical and public health professionals, had become part of the more than 230 Units nationwide. The growth of Medical Reserve Corps during 2004 represents a 39% increase in MRC Units and a 500% increase in the number of participating volunteers. These Units are located in 46 states, the District of Columbia and the U.S. Virgin Islands.

Program Partners

In 2004, MRC improved its communication and information sharing capabilities. MRC added a number of resources and functions to its website, including new links, a listserv, a message board and a document clearinghouse. MRC released its MRC Technical Assistance series in 2004 and also directly assisted communities through telephone calls and email.

MRC also increased its regional and statewide coordination efforts. MRC developed a contract to place Regional MRC Coordinators in each of the ten HHS regional offices; at the end of 2004, three of the positions had been filled. Several states have also established State MRC Coordinators who are working with the national MRC office.

The MRC National Leadership Conference was held July 7-9, 2004. More than 300 MRC leaders and other interested individuals attended this three-day meeting in Baltimore, Maryland. The conference was designed with breakout sessions to allow MRC Units to share information about best practices and operational challenges. Conference topics included liability, credentialing, training, emergency preparedness and response, public health initiatives, and organizational structure.



Neighborhood Watch / USAonWatch

For nearly 30 years, the National Neighborhood Watch Program was solely dedicated to the prevention and reduction of crime at the neighborhood level, particularly property crime. After the September 11th attacks, the National Sheriffs' Association (NSA), in partnership with the U.S. Department of Justice, expanded and enhanced the program to incorporate terrorism awareness, emergency preparedness, and emergency response training into its mission under the new name, USAonWatch.

A 2002 Citizen Corps survey found that there is a much higher likelihood that neighborhoods with a plan to reduce crime also have a neighborhood disaster plan (44%) than neighborhoods with no plan to reduce crime (16%). Neighborhood Watch / USAonWatch is proud to build on the success of the crime prevention network to help neighborhoods be safer from all hazards and threats.

In 2004, Neighborhood Watch upgraded its official web site to include current law enforcement agencies contact information and a zip code search of the online database of Watch groups. By the end of 2004, nearly 11,000 Neighborhood Watch Groups in conjunction with nearly 2,000 law enforcement agencies had registered on the Program's official website, USAonWatch.org.

- September -

September 1-10

At FEMA's request, Citizen Corps mobilizes 2,700 recruits from Citizen Corps Councils in 48 States to provide disaster relief in communities affected by the 2004 southeast hurricanes. 13 MRC Units are on call in Florida.

September 2

Home Safety Council becomes a Citizen Corps Affiliate.

September 8 - 9

CERT seminar held at EMI. CERT Program managers attend from all 50 States.

September 8

The Department of Homeland Security launches National Preparedness Month; more than 175 events are held by Citizen Corps Councils across the country.

September 13

VIPS launches a no-cost specialized Technical Assistance Program.

—continued on sidebars

Program Partners

- September -
(cont.)

September 23

The Ready Campaign launches “Ready for Business” at the U.S. Chamber.

September 27

Operation HOPE becomes a Citizen Corps Affiliate.

September 29

The Volunteers in Police Service (VIPS) registers its 1000th law enforcement volunteer program.

—continued on sidebars

USAonWatch.org also boasts a resource center of free printed materials on crime prevention for Watch groups available in both English and Spanish. In 2004, NSA distributed over 20,000 Neighborhood Watch *Action Packs* to law enforcement and citizens throughout the country. The *Action Pack* contains information on starting and revitalizing Watch groups, Citizen Corps, planning and conducting meetings, and much more. In addition, visitors to the site can choose to register for the bi-weekly electronic newsletter, which features success stories and best practices from around the country and other news pertaining to Neighborhood Watch.



The NSA Neighborhood Watch Advisory Board convened twice in 2004 to discuss the creation of the Neighborhood Watch Tool Kit, quality criteria for Watch Groups, and other projects. The Advisory Board continues to be an integral part in helping to shape the direction of the program as these initiatives move towards completion in 2005.



In June 2004, NSA awarded the first Neighborhood Watch Awards for Excellence at the Annual Conference in Seattle, Washington. The award for law enforcement agency was given to the Hinds County Sheriffs’ Office of Mississippi. Excellence by a Neighborhood Watch Group Award was given to the Niagara Falls Block Club Council from Niagara County, New York. The recipient’s efforts are extraordinary and highlight the success that a Neighborhood Watch Program can have at both the law enforcement and community level. Information about the award categories, their criteria and the qualifications for nomination are available through USAonWatch.org and in the *Action Pack*.

Program Partners



Volunteers in Police Service (VIPS)

The number of registered VIPS programs increased 44% last year to more than 1,050, engaging 73,000 volunteers in all 50 states, the District of Columbia, and Puerto Rico by the end of 2004. These volunteers assist local law enforcement efforts by performing vital roles, such as participating in school safety patrols, assisting with filing and administrative work, providing crisis counseling to victims of crime and their families, combating auto theft, and leading crime and drug abuse prevention programs in their communities. The International Association of Chiefs of Police (IACP) manages and implements VIPS on behalf of the Bureau of Justice Assistance, U.S. Department of Justice.

In 2004, VIPS launched its Technical Assistance Program, which offers a range of no-cost, site-specific technical assistance to state and local law enforcement agencies, including tools and guidance to develop and maintain successful volunteer programs. In addition, the IACP National Law Enforcement Policy Center developed and released a model policy on volunteers in association with the VIPS Program.



Last year, the VIPS Program also produced and distributed more than 1,400 copies of two educational videos designed to highlight the role volunteers can play to support the law enforcement community. VIPS also continued to disseminate a resource guide to law enforcement agencies nationwide called, *Volunteer Programs: Enhancing Public Safety by Leveraging Resources*, which includes sample policies and best practices.

To complement electronic and print products, VIPS conducted informational and instructional symposia in five regions covering the entire United States. The purpose of the symposia was to introduce VIPS and law enforcement volunteer resources and efforts to agencies interested in establishing or expanding volunteer efforts. More than 240 persons representing 220 agencies attended the symposia.

- October -

October 1

CERT transfers within DHS from FEMA to SLGCP.

October 19

The National Citizen Corps Council's Subcommittee on Individuals with Disabilities in Emergency Preparedness is launched in partnership with the DHS Office of Civil Rights.

October 24

One year anniversary of CERT on-line course. 4,136 people take the course in its first year.

—continued on sidebars

Program Partners

- November -

November 22

The Ready campaign launches new PSA's to focus attention on the importance of family communications plans.

—continued on sidebars



Fire Corps



Fire Corps was launched officially as a Citizen Corps Program Partner on December 2004 at a ceremony at the White House attended by 15 major fire service organizations. Following the launch, more than 70 fire departments signed up in the first month.

The goal of Fire Corps is to support and supplement resource-constrained fire departments of all types: volunteer, combination, and career. Citizen advocates will support non-operational related activities such as life safety education, general administrative work, fund raising, grant writing, and data entry and analysis. Fire Corps will also educate

fire departments on how to implement or improve non-operational citizen advocate programs.

The foundation of this national initiative to help local fire departments is the Fire Corps website located at www.firecorps.org. The website serves as a gateway to information for fire and emergency services and for citizens interested in volunteering in fire department programs.

Fire Corps is implemented through a partnership between the International Association of Fire Chiefs' Volunteer Combination Officers Section (IAFC/VCOS), the International Association of Fire Fighters (IAFF), and the National Volunteer Fire Council (NVFC), with additional fire service input provided through the Fire Corps National Advisory Committee.



Citizen Corps Affiliates

Citizen Corps Affiliates

In 2004, Citizen Corps added six national non-profits to its Affiliate roster, bringing the total number of Affiliate partnerships to 21. These organizations and their members represent a wide range of disciplines, from civil aviators to search and rescue professionals to emergency medical technicians. United in their commitment to a safer, stronger America, these national nonprofit organizations and Federal government organizations provide state, tribal and local Citizen Corps Councils with resources and materials for public education and outreach, training, and volunteer service opportunities to support emergency responders, disaster relief activities, and community safety efforts. Please see Appendix F for a description of each Affiliate.



E9-1-1 Institute



Home Safety Council

Citizen Corps Affiliate Organizations

— as of December 31, 2004



American Red Cross
American Radio Relay League

American Safety & Health Institute*

Civil Air Patrol

Department of Education, Office of Safe and Drug Free Schools

E9-1-1 Institute

Environmental Protection Agency

Home Safety Council

Mercy Medical Airlift

National Association for Search and Rescue

National Crime Prevention Council

National Fire Protection Association

National Oceanic and Atmospheric Administration

National Safety Council

National Volunteer Fire Council

National Voluntary Organizations Active in Disaster

Operation HOPE, Inc.

Points of Light Foundation and the Volunteer Center National Network

Save A Life Foundation

United States Junior Chamber

Veterans of Foreign Wars



A safe home is in your hands.



Indicates Affiliates signed in 2004

* ASHI has since become a for-profit enterprise and, as such, is no longer a national Citizen Corps Affiliate. State and local Councils, however, continue to use their training resources.

- December -

December 3

The Department of Homeland Security announces the FY2005 State Homeland Security Grant Program, which includes \$13.5 million for Citizen Corps and a National Initiative on Public Awareness and Citizen Participation.

December 9

Kick-off of the Fire Corps Program at a ceremony is held at the White House.

December 14

Citizen Corps Affiliate Representatives meet in Washington, DC.

December 31

Citizen Corps reaches 1,485 county, local, and tribal Citizen Corps Councils, serving 57% of the U.S. population.

National Citizen Corps Council

National Citizen Corps Council

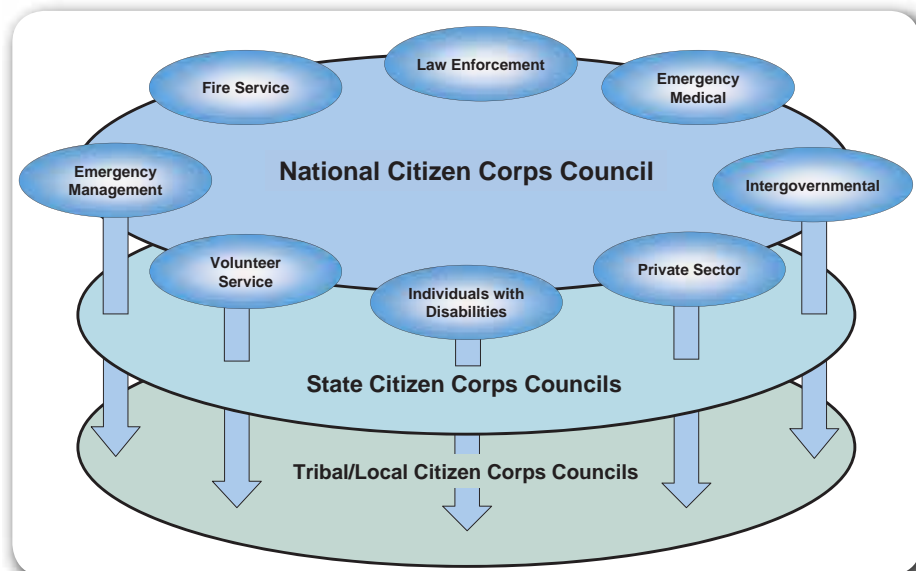
The National Citizen Corps Council brings together leaders from organizations representing emergency responder disciplines, emergency management, volunteer and non-profit organizations, government, and the private sector to foster collaboration and support from their members to advance the Citizen Corps mission of citizen preparedness and participation in making America safer. The Executive Director of the Office of State and Local Government Coordination and Preparedness chairs the National Citizen Corps Council.

Organized into subcommittees, these national associations have nationwide memberships representing emergency management and public works, emergency medical and public health services, fire service, law enforcement, intergovernmental organizations, volunteer service, and the private sector. In support of the President's Executive Order 13347, a new subcommittee for Individuals with Disabilities in Emergency Preparedness was created in October 2004.

The National Citizen Corps Council member organizations:

- provide a national voice to support the Citizen Corps mission of citizen preparedness and participation;
- encourage their membership to join state, tribal, and local Citizen Corps Councils and collaborate on improved citizen education, training, and participation;
- exchange facts and information on programs and activities to promote public awareness, training, and volunteer service opportunities;
- develop and disseminate messages on citizen safety and emergency preparedness and the importance of citizen participation; and
- serve as the catalyst for engaging others within their areas of expertise to promote the citizen preparedness and participation.

A full listing of the National Citizen Corps Council Subcommittee members is provided in Appendix G.



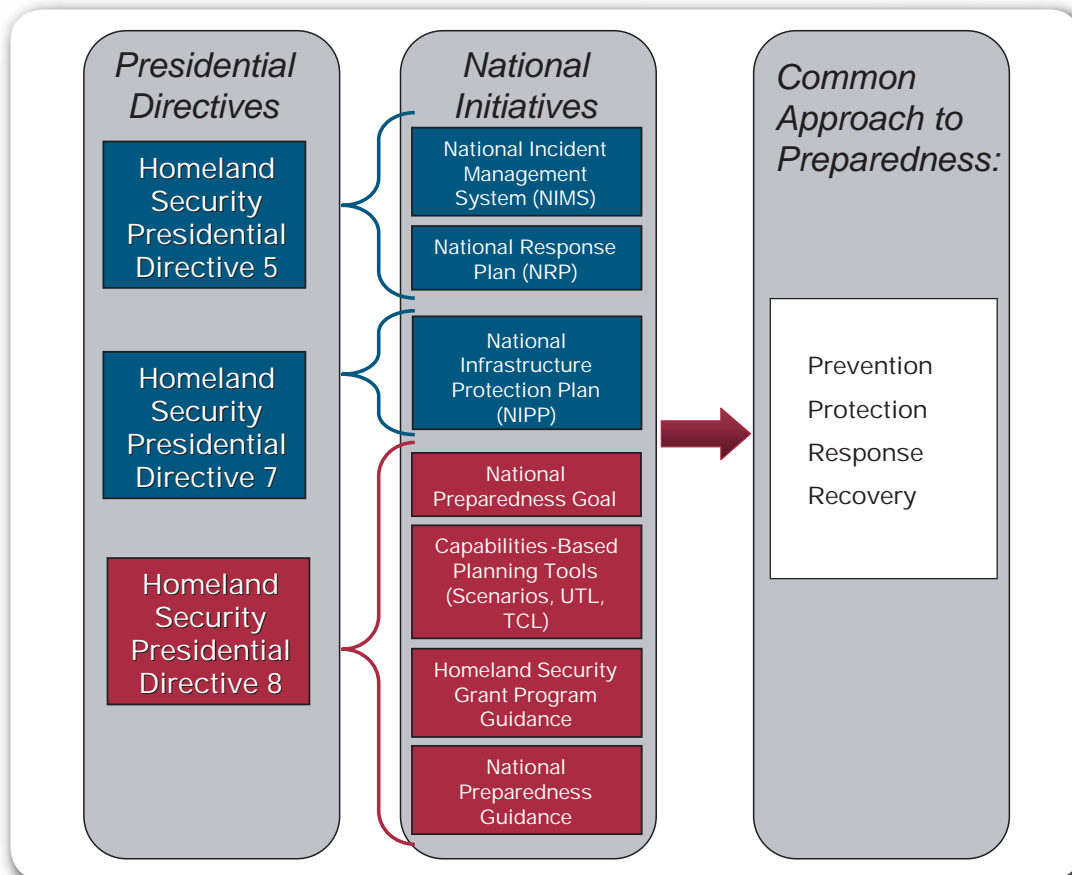
National Preparedness

Citizen Corps Role in National Preparedness

In December 2003, the President issued Homeland Security Presidential Directive 8 (HSPD-8). This document tasked the Secretary of Homeland Security to develop a National Preparedness Goal and implementing standards “to help ensure the preparedness of the Nation to prevent, respond to, and recover from threatened and actual domestic terrorist attacks, major disasters, and other emergencies.” HSPD-8 also stipulates that the goal must include “measurable readiness priorities and targets that appropriately balance the potential threat and magnitude of terrorist attacks, major disasters, and other emergencies with the resources required to prevent, respond to, and recover from them.” To support this effort, states and urban areas are expected to develop statewide comprehensive all-hazards preparedness strategies, to include their Citizen Corps efforts.

In addition, HSPD-8 directed the Secretary to work with “other appropriate Federal departments and agencies as well as State and local governments and the private sector to encourage active citizen participation and involvement in preparedness efforts” and provide accurate and timely preparedness information to public citizens.”

During 2004, Citizen Corps worked with colleagues within DHS to help develop the National Preparedness Goal and the target capabilities for citizens for release in 2005.



Citizen Corps Funding

Citizen Corps Funding

In October 2003, Congress appropriated \$40 million in Fiscal Year 2004 funds for Citizen Corps and transferred the program from FEMA to the Office for Domestic Preparedness within DHS.

Thirty-five million dollars of these funds were distributed as grants to state and local Citizen Corps Councils as part of the consolidated DHS Homeland Security Grant Program (HSGP).

During 2004, Citizen Corps moved to the newly created DHS Office of State and Local Government Coordination and Preparedness (SLGCP) and in October 2004, Congress appropriated \$15 million in FY05 funds for Citizen Corps. Citizen Corps was once again included in the HSGP and "Public Awareness and Citizen Participation" was designated as one of eight national initiatives under the FY05 grant program.

In both FY04 and FY05, Citizen Corps funding was distributed to states based on the USA PATRIOT Act formula prescribed in Section 1014. Each state was allocated a base amount of .75 percent of the total amount of funding and each territory was allocated a base amount of .25 percent of the total funding. The remaining funds were then allocated to the states on the basis of population.

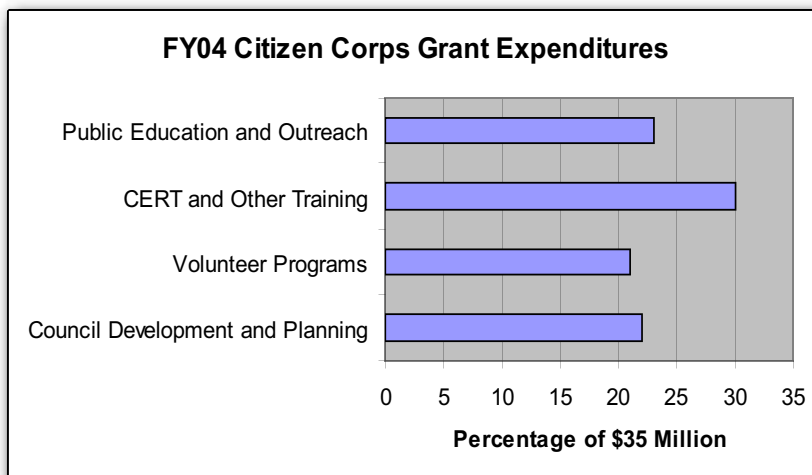
Using this formula, California received the highest amount of state funding, \$2.8M in FY04 and \$1.1M in FY05, and Wyoming received the lowest amount, \$297,000 in FY04 and \$114,886 in FY05. This funding level amounts to approximately 12.5 cents per capita in FY04 and less than 5 cents per capita in FY05 to support the full range of Citizen Corps programs and activities. A full listing of state allocations for FY04 and FY05 Citizen Corps funds is provided in Appendix H.

While most Citizen Corps Councils do not rely exclusively on federal funding, these appropriations may be used to support:

- the Council's strategic planning and evaluation efforts;
- informing and engaging the public through awareness and outreach efforts;
- providing citizen training in first aid, emergency preparedness and response skills, and weapons of mass destruction/terrorism awareness;
- including citizen participation in exercises;
- providing proper equipment to citizens with a role in response;
- managing Citizen Corps volunteer programs and activities, including Citizen Corps program partners and affiliates;
- expanding plans and task force memberships to address citizen participation; and
- developing or expanding programs that integrate citizen/volunteer support for emergency responder disciplines.

National Response Resource

Fiscal Year 2004 HSGP data indicate that states and local governments spent Citizen Corps funding to support the range of Citizen Corps activities, to include public education outreach (23 percent), CERT and other training (30 percent), volunteer programs (21 percent), and Council development and planning (22 percent).



Citizen Corps as a National Response Resource

With a well-trained and involved public, we will have greater surge capacity for a large-scale response. In 2004, Citizen Corps marked its first-ever nationwide disaster response by providing support to FEMA and the communities affected by the 2004 hurricanes. In just ten days, more than 2,700 recruits from Citizen Corps Councils and Citizen Corps Affiliate Organizations in 48 states answered the call and were



Greeter Program

hired by FEMA in temporary support roles to aid affected communities throughout the southeast region of the United States. This nationwide recruiting effort was unprecedented in scale and speed and clearly demonstrates the value of the Citizen Corps national network.

Demonstrating their role in providing medical surge capacity, 30 MRC Units also responded. MRC members supplemented local hospitals that had critical personnel shortages, supported Red Cross shelters and local special needs shelters, staffed first aid stations, and served in FEMA Community Relations positions. They also supported local evacuation efforts, provided disaster mental health services, and helped with logistics for service centers to assist local disaster victims.

In addition, more than 4,000 Florida residents trained in CERT were activated by the State and provided assistance with preparedness measures and disaster response and recovery throughout the 2004 hurricane season.

Citizen Corps members who have received first aid or disaster response training and who volunteer in their communities provide the state and federal response system an additional resource for large-scale disasters. Citizen Corps is now working to establish standard operating procedures to enable FEMA and State Offices of Emergency Management to deploy this additional manpower should future disasters require supplemental resources.

Citizen Corps Greeter Program

To recognize the contribution citizens make in helping to keep our hometowns secure, Department of Homeland Security Secretary Tom Ridge and Deputy Secretary Admiral Loy met with volunteers active in Citizen Corps when they traveled around the country throughout 2004. Twenty-nine Citizen Corps volunteers across America were given the opportunity to “greet” these officials as they arrived in their community.



“Citizens are a critical component of any endeavor to secure the homeland and I want to personally thank those who have taken that message to heart. By keeping our hometowns safer, we make our country safer,”

Secretary Tom Ridge



Implementing the Mission

National Preparedness Month

In September 2004, DHS sponsored the first ever National Preparedness Month to focus national attention on the importance of citizen preparedness and participation. To support this goal, Citizen Corps Councils in 36 states and territories hosted and participated in more than 175 events throughout the month of September to raise awareness about the importance of community emergency preparedness, including family preparedness and the messages of the DHS Ready Campaign, training, and volunteer support for local emergency responders.



These events included participation in state fairs, promotions at local retail stores, local media public service announcements, 9-11 memorial ceremonies, events at the State capitols, safety demonstrations, disaster drills, preparedness lectures and workshops, and door-to-door distribution of preparedness materials.

Implementing the Mission

Citizen Corps Councils help institutionalize partnerships between community residents and local government. Through this partnership, Citizen Corps helps provide accurate, localized all-hazards preparedness information and training to citizens. The Councils also engage citizens in emergency response planning and exercises, thereby taking into account the concerns, perceptions, and anticipated behaviors of a community's citizens, and foster greater volunteer participation and collaboration between citizens and emergency responders.

Citizen Corps Council activities include:

- **Citizen Preparedness:** Helping to educate residents about important preparedness measures such as: developing a household disaster plan and disaster supplies kits for the home, workplace, and vehicle; learning about emergency plans for schools, workplaces, neighborhoods, and communities; understanding alerts, warnings, and local emergency services; conducting drills; observing home health and safety practices; implementing property damage prevention measures; and participating in crime prevention and reporting. Citizen Corps Councils also conduct public education and outreach efforts to provide critical local guidance on these actions.
- **Training and Exercises:** Providing training to improve citizen preparedness, prevention, and response capabilities, to include: first aid, cardio-pulmonary resuscitation (CPR), automated external defibrillators (AED), crime prevention and

Local Implementation

terrorism awareness, learning about the Incident Command System, and the skills included in Community Emergency Response Team (CERT) training such as fire safety, search and rescue procedures, and disaster medical operations. Councils also promote the importance of drills in the home, workplace, and school, and help coordinate citizen participation in community disaster response exercises.

- **Volunteer Service:** Coordinating volunteer opportunities that support local emergency responders, disaster relief groups, and community safety organizations. Everyone can do something to support local emergency management, law enforcement, fire service, emergency medical services, and community public health efforts. Citizen Corps volunteer programs include CERT, Fire Corps, Medical Reserve Corps, Neighborhood Watch / USAonWatch, and Volunteers in Police Service. Councils also coordinate additional volunteer opportunities as appropriate for the community and for people with special skills and interests.

Citizen Corps Councils work to include all citizens in the process, including special needs populations such as young adults, senior citizens, people with disabilities, Native American Tribes, people with language barriers, and economically challenged individuals.

Citizen Corps Local Implementation

With an emphasis on public education, training and exercises, and volunteer programs, Citizen Corps advances our nation's preparedness through citizen involvement. Through Citizen Corps, Americans gain a greater sense of security, responsibility, and personal control. And the added support citizen volunteers provide gives emergency services personnel more time to fulfill their highly skilled responsibilities in keeping our nation safe or responding to an event.

In developing their local strategic plans for engaging citizens, Citizen Corps Councils examine the hazards and threats within their community with specific consideration for how citizens can have an impact on reducing these threats and on reducing the impact should an event occur. Next, the Councils analyze the community and determine how to best reach relevant segments of that community. To do this, Councils assess where citizens congregate, where citizens are likely to be if an event were to occur, and what areas of the community contain elements of critical infrastructure that might warrant greater citizen awareness and training.

Once this analysis is complete, the Councils develop a strategic plan to elevate citizen preparedness and participation through a combination of public education and outreach, training and exercises, and volunteer opportunities – both year-round and as surge capacity to emergency responders. Finally, all aspects of the strategic plan also include considerations for special needs populations, such as those who are economically challenged, have language barriers, or have physical and cognitive disabilities.

We all have a role in hometown security. Everyone in America has the ability – and the responsibility – to **Prepare, Train, and Volunteer**. The goal of Citizen Corps is to change our culture to ensure that everyone takes an active role in community safety and to increase the collaboration between citizens and emergency responders.

Public Education and Outreach

Public Education and Outreach

Major disasters in a community can overload the capability of first responders, especially during the first 12 to 72 hours of an incident. As a national average, there is only one firefighter for every 280 people, one EMT/paramedic for every 325 people, and one sworn officer for every 385 people. These numbers clearly show that citizens must be better prepared, trained, and practiced on what to do in an event so they can take care of themselves in those first, crucial hours.

Citizen Corps is committed to ensuring that all Americans have the knowledge and education to protect themselves, their families, homes, and businesses. Everyone in America should participate in creating family preparedness plans and disaster supply kits, establish good practices in home health and safety, understand how to mitigate disasters, and learn about ways to prevent and report crimes.



Public Education and Outreach

Through Citizen Corps Councils across the country and through the network of Citizen Corps Program Partners and Affiliate organizations, people are learning how to prepare themselves, their families, and their community. Having citizens who are better prepared to take care of themselves and others during times of crisis will allow first responders to focus their efforts on the most critical, life-threatening situations. Specific examples of how Citizen Corps Councils conduct public education and outreach follow.

Yellowstone County, Montana

On September 25, 2004 Community P.R.I.D.E. (Personal Readiness in Disasters and Emergencies) Day was held in Billings, Montana sponsored by the Yellowstone County Citizen Corps Council. The event included demonstrations and booths from the Council and from CERT, MRC, VIPS, Police Department, Hospitals, NOAA, Sheriff's Department, Humane Society, Red Cross, Public Health, United Way, ambulance, and the school district. Neighborhood Watch McGruff, and Smokey Bear also attended the event.

The booths were mainly focused on giving the community a heightened awareness of personal readiness in disasters and emergencies and demonstrations were also provided throughout the day. At the CERT booth, volunteers answered preparedness questions, gave out information on training dates, and demonstrated cribbing exercises every half hour. Emergency responders showcased equipment purchased with Homeland Security funding, including the bomb robot, which was put to work opening a car trunk and retrieving an item. The American Red Cross held a successful blood drive and public health staff gave individuals demonstrations on proper hand washing. A 72-hour disaster kit was also given as a prize at the end of the event.

State of Delaware

The Delaware State Police have established a toll-free anti-terrorism tip line in order for Delaware to have a single telephone number for the citizens to report suspicious activity possibly related to terrorism. As members of the Delaware State Citizen Corps Council, Delaware State Police, the Secretary of Public Safety and the Delaware Emergency Management Agency launched a public education campaign to ensure that Delaware citizens know the toll-free number and know their responsibilities for reporting unusual behavior. Marketing materials, including bumper stickers, were passed out at Department of Motor Vehicles locations throughout the state, billboards, and flyers – all with the Citizen Corps logo.



Public Education and Outreach

State of Maine

The Maine State Citizen Corps has partnered with the National Oceanographic and Atmospheric Administration (NOAA) to place NOAA Public Alert Radios in each public and private school in the State and, eventually, in all health care facilities. These radios are equipped with new technology that allows for all-hazards alerting, including weather-related emergencies, chemical spills, and terrorism. As part of the process to ensure that each and every school receives a radio, Citizen Corps developed an informational presentation for each school. Citizen Corps partnered with the Maine Parent Teacher Organization, Retired Senior Volunteer groups, Emergency Management and other groups to promote the placement of these radios and to provide educational outreach regarding all hazards emergency planning and plan updating.

Cobb County, Georgia

In the metro Atlanta area, the Cobb County Citizen Corps Council provided emergency preparedness exhibits at its county fair and five Cobb County Homeland Security conferences. CERT members also helped organize the county Pre-Hazard Mitigation Plan and started on a public education campaign that includes guides and pamphlets on safety and educational manuals (such as Public Service Announcements) for students. They also conducted training for volunteers to report suspicious behavior in the community.

King County, Washington

In response to the diversity of King County citizens, the King County Citizen Corps Council developed a broad and creative set of partnerships, each designed to fill a particular community need. The Council successfully joined with private companies, such as Albertson's (a regional grocery chain) and Lowe's (home improvement centers), to provide reduced-cost emergency supplies to elderly residents and has recruited others, like Safeco Insurance and Washington Mutual Bank, to support CERT training for high school students, their parents, and the business community.



Additional outreach activities include the development of an ad campaign featuring "CERTie" (the "Bee Prepared" mascot) to support emergency preparedness and CERT training, and coordination with the region's camp directors to make 550 private campground beds available in emergencies.

Public Education and Outreach

Galesburg, Illinois

In August 2004, Galesburg expanded the traditional crime prevention focus of National Night Out to include emergency preparedness. Thirty Neighborhood Watch groups sponsored block parties and included presentations and personal visits by fire, EMS and police personnel. Personal safety materials were distributed throughout the event. In September 2004, over 250 persons attended the Neighborhood Watch Festival, which included safety awareness and preparedness booths to encourage interactions between children and adults on the subject of safety. Community Disaster Planning and Storm Spotter Team Training booths were also present. The festival increased the level of energy and community spirit and encouraged 50 CERT members to sign up for additional Red Cross disaster training.

State of Indiana

The Monroe County Citizen Corps Council partnered with area fire departments from the City of Bloomington, Van Buren, and Benton Townships in support of "Operation First Alert", a local public awareness campaign to promote fire prevention and citizen preparedness. 118 First Alert Smoke Detectors were distributed to area mobile homes, trailer parks, and other residences and more than 1,000 replacement smoke detector batteries were provided throughout the community. Billboards were also used to further educate citizens on the importance of checking their smoke detector batteries during the winter months.



Elkhart County American Red Cross and Elkhart County Citizen Corps held the "Together, We Prepare Elkhart County" event in September 2004. Local responders from the fire and police departments, health department representatives, CERT trainers, American Red Cross volunteers, emergency management personnel, Medical Reserve Corps volunteers, the local pet shelter staff, and the Sheriff's Department were all on-hand to provide preparedness and emergency response information to the community.

Training and Exercises

The goal was to provide practical information on how to be better prepared and to answer questions on disaster supply kit items and family communications planning. The symposiums also included presentations from organizations such as the health department to speak briefly about things to watch for that may indicate a biological warfare exposure; emergency management to suggest items to consider when writing a preparedness plan; and officers from the police department to present information on preparing for workplace violence.

State of Iowa

Six counties in northwest Iowa received approval to combine their grant resources to create AgWatch, a program similar to Neighborhood Watch, but with a focus on the agriculture community. The program will promote awareness of bio-security and animal disease issues and concerns among agricultural producers and businesses within the six county area. Training and seminars will be provided in coordination with Iowa State University extension offices. The Ag Watch program will target diverse disciplines, including law enforcement and fire service. An additional project goal is to provide area producers with a NOAA Public Alert Radio, which will be used as a primary means of disseminating critical information in rural areas.

State of New Jersey

Boy Scouts in New Jersey distributed 250,000 disaster supply kit checklists to New Jersey homes. Fulfilling the Scout's motto, "Be Prepared," troops have been arming themselves with first aid, CPR and emergency preparedness skills. Citizen Corps also hosted a poster contest at the Boy Scout Camporee and conducted demonstrations on CERT training.

Training and Exercises

In 95 percent of all emergencies, bystanders or victims themselves are the first to provide emergency assistance or to perform a rescue – before emergency responders arrive on the scene. We must elevate the level of training citizens receive in life-saving first aid and in emergency response skills to enable citizens to act effectively when called upon in a critical situation.

Citizens also have a responsibility to keep their skills current and to practice evacuations and sheltering in place by conducting drills in the home, neighborhood, school, and the workplace. In addition, citizens have a role to play in helping their emergency responders



Training and Exercises

practice their skills too, by participating in community emergency response exercises. While the role of “victims” is critical to provide a realistic full scale exercise, citizens should also be included in planning the exercises, functioning in a surge capacity, and critiquing the results.

Through Citizen Corps, citizens are getting basic training in first aid, fire suppression, search and rescue, public health and safety, and non-emergency related tasks. And through Citizen Corps, citizens are serving in meaningful roles in exercises nationwide. Examples of how citizens are engaged in training and exercises around the country follow.

Ellis Island & Liberty Island, New York / New Jersey

In preparation for the re-opening of the Statue of Liberty and as a salute to Flag Day, 50 Ellis and Liberty Islands’ National Park Service employees, partners, and concession staff completed CERT training on June 14, 2004. “Ensuring the safety of all employees and visitors is our number one priority,” said Fran P. Mainella, National Park Service Director. “Offering all-hazards training for employees, as well as emergency response information and safety techniques for our visitors, contributes to our goal of offering the best educational experience possible. The program here at the Statue of Liberty and Ellis Island can serve as a model for the rest of the National Park System.”

NYC Amateur Radio Emergency Service (ARES), Medical Reserve Corps members, American Red Cross, National Fire Protection Association and others provided preparedness information to visitors to the Island and a decontamination shower was set up to demonstrate Weapons of Mass Destruction response actions.



Training and Exercises

State of North Carolina

In May 2004, North Carolina Citizen Corps partnered with Affiliate Save a Life Foundation (SALF) and with sponsors NASCAR, Nextel, Wachovia Bank, and Lowe's Motor Speedway to successfully launch the 2004 North Carolina "Race for Life" campaign. Using merchandise autographed by NASCAR drivers, raffle tickets were sold to raise money to provide free emergency preparedness training to school children in North Carolina. Members of Citizen Corps Councils, CERT teams, VIPS programs, and Neighborhood Watch programs volunteered to support the three-day event. First responders and Citizens Corps volunteers from throughout the state manned the "Speed Street" booth. More than 400,000 people attended the event, resulting in state, local, and national publicity.



Matanuska-Susitna Borough, Alaska

CERT training was held for 52 high school students in the JROTC program at Colony High School in the Borough's core population area. Due to the enthusiasm on the part of the students, the school administration, and teachers, CERT will now be a regular part of the JROTC curriculum and will grow to include other schools. In addition to basic CERT skills, students have also been trained in avalanche and wilderness rescue. Though technically reachable by road, the far-flung nature of some communities in Alaska makes CERT training a potential lifesaver. Classes will begin in 2005 for Trapper Creek and Petersville Road residents, which are communities beyond the reach of fire services.

Santa Cruz County, Arizona - Nogales and Sonora, Mexico

Nogales, Mexico and Nogales, Arizona are cross border communities that have developed a workable mutual aid agreement. In August 2004, the Santa Cruz County Citizen Corps conducted the first bi-national CERT training course with support from Mesa Fire Department, Rio Rico Fire District, Santa Cruz County Emergency Management, South Tucson Fire Department, and Maricopa and Pima Counties.

Conducted in Nogales, Arizona, the course was taught in Spanish by the City of Mesa Fire Department. The 20 class members represented a diverse group of community agencies and private sector companies: Protection Civil, Bomberos Nogales, Grupo Beta, Transito Municipal, Direccion de Policia y TTO, Nogales Sonora Hospital General, Mexican Institute of Social Security Hospital and Pemex-Refinacion all of Nogales, Mexico; and Pemex-Refinery, Arizona Department of Health Services, and the Rio Rico Fire District from Santa Cruz County, Arizona.

CERT members from Nogales and Santa Cruz County also participated in last year's statewide WMD exercise.

Training and Exercises

Sedgwick County, Kansas

Sedgwick County CERT team participated in three days of WMD exercises and training with their local responders at the local Camp Gruber Military Base. This was the first time citizens and emergency responders had ever trained together. Participating local responders included the K-9 Search and Rescue Team, Fire Department HazMat Task Force and Heavy Rescue, Fire Marshall's Bomb Squad, SWAT, and the WMD Civil Support Team. The opportunity gave both the CERT members and the local responders a new appreciation for each other and helped them learn to function as one team.



Harris County, Texas

In September 2004, Governor Rick Perry chose Harris County as the site for a Bio-Terrorism WMD drill. The scenario was developed with a worst case scenario outcome in mind and tested the capabilities of the County's Public Health and Environmental Services Department and the Houston HHS. Some 200 Citizen Corps volunteers participated in the drill.



Bank of America

Recognizing that the demographic of their facility made them vulnerable — located within two miles of the Phoenix airport, a half mile from the bus station, and bordered on two sides by major freeways — Bank of America based in Phoenix, AZ trained 75 associates in CERT. They have since had another Bank of America site in Tempe, Arizona sign up for the program and plan to replicate the training throughout the company, including Spokane, WA, Louisville, KY, and Richmond, VA.

Volunteer Opportunities

Carr-America

In Austin, Texas, Carr-America, an office workplace company, sponsored CERT training designed specifically to respond to emergencies that occur in high-rise buildings. Quarterly disaster drills are held at the downtown Austin Carr-America building, which already has trained CERT volunteers working inside the building.

Bay County, Michigan

The Bay County Citizen Corps reached beyond our nation's borders when it conducted a CERT Train-the-Trainer course for 28 Haitians in November 2004. The training was held at a small fishing village outside of Leogane, Haiti. The team created sustainability by encouraging Haitians to become trainers of the program.



Volunteer Opportunities

Volunteer service is a profoundly American trait. The belief in the responsibility to give back, to serve others, and to offer the precious gifts of time and talent is the bedrock of the American way of life. And with the new threats facing us, our role in preparing ourselves, our families, and our communities has never been greater.

We have made tremendous progress as a nation shoring up our vulnerabilities to threats of all kinds – whether they're natural or man-made, accidental or intentionally hostile. Thousands of federal, state and local officials and private-sector first responders have worked diligently to transform their operations and procedures and put our towns, cities, states and regions on a better footing to respond to any emergency that may occur. But we will only achieve the goal of a safer nation acting as a whole and unified nation, with the support and service of citizens everywhere.

The volunteer opportunities provided through Citizen Corps offer myriad opportunities for citizens to get involved and participate. From helping with community outreach and education on safety to on-site administrative support to providing surge capacity during an incident or for project specific needs, the added support of citizen volunteers gives emergency services providers more time to fulfill their highly skilled responsibilities in keeping our nation safer or in responding to an event.

The following are only a few examples of the variety of ways citizens around the country are supporting emergency responders and helping to make our nation safer, stronger, and better prepared.

Volunteer Opportunities

Washington, DC

The Washington, DC Citizen Corps Council created the nation's first emergency Volunteer Traffic Corps (e-VTC) in partnership with the District Emergency Management Agency, the Metropolitan Police Department, District Department of Transportation, and Defense Forecasts Incorporated International. Volunteers trained in basic traffic control can be activated as needed during emergencies and special events, thus freeing up police, fire, and emergency crews for more urgent work. The program was conceived after DC police were unable to cover all of the intersections where traffic lights were blacked out by power outages in the aftermath of Hurricane Isabel.

Launched in March 2004, the e-VTC includes 25 CERT volunteers and 25 Police Reserve Officers from the Metropolitan Police Department. The pilot program proved its mettle when all 50 volunteers were deployed on May 29 for the National WWII Memorial Reunion—an event that drew 1 million visitors to the city, including many elderly veterans in walkers and wheelchairs. On that day, volunteers directed auto and pedestrian traffic at 19 intersections. Reserve officer volunteers were again activated on June 11 for former President Ronald Reagan's state funeral.

In the program's first year, traffic control volunteers donated 46,000 hours during 30 events, saving the equivalent of 22 police officers' time (\$850,000). A program of DC Citizen Corps, e-VTC works in partnership with District Emergency Management Agency, Metropolitan Police Department, District Department of Transportation, and Defense Forecasts Incorporated International.

Tulsa, Oklahoma

The Tulsa, Oklahoma, Police Department (TPD) has developed a specialized squad of volunteers who assist the Unsolved Homicide Case Unit. These civilian volunteers review, analyze and investigate cold cases under the direction of unit detectives. Volunteers represent a wide variety of professional disciplines, including medicine, engineering and accounting.

The team has been named the Gray Squad because their work involves cases that have not been solved, are not active and are, subsequently, in a gray area. The squad's work has led to arrests in several high-profile homicides in the area. The Gray Squad is part of the department's Volunteers in Police Service Program, which also includes a Spanish Speaking Ride-Along Program and administrative volunteer opportunities, and the Tulsa Citizen Corps.



Volunteer Opportunities

Dunn Loring, Virginia

A single volunteer for the Dunn Loring Fire Department provided over 170 hours of assistance during 2004 providing bookkeeping services to the Department. This contribution freed up the firefighter who serves as treasurer to dedicate more time to training and providing services to the community.

Austin, Texas

The Austin Police Department (APD) and the Austin Bergstrom International Airport (ABIA) operate the Airport Ambassadors program in conjunction with the Central Texas Citizen Corps Council. Through this program, trained volunteers assist in patrolling the airport and augmenting its emergency response capabilities. The police recruit volunteers from the community and train them to perform a variety of homeland security and emergency response tasks. By applying volunteers to clear, constructive tasks at Austin's airport, APD is both promoting local volunteerism and freeing police officers to handle assignments that require professionals. Since its inception, ABIA estimates that the program has supplied the airport with at least \$50,000 worth of donated time.

Whitehall, Ohio

The Whitehall CERTs received their first deployment during the Christmas ice storm/snow disaster when Columbus and its suburbs lost 90 percent of its power for five days. Whitehall Citizen Corps mobilized their CERT trained volunteers who staffed two shelters and performed a multitude of duties, including rescuing people from their cold homes, delivering oxygen and fire wood, checking on residents for concerned relatives, and removing ice from doors to free people from their homes. More than 20 volunteers gave countless hours and learned that a community working together can resolve all issues.

In 2004, Whitehall volunteers were also actively engaged in cleaning alley ways and creek beds, raising money for defibrillators at the police department, adopting needy families at holiday time through the SWAT Teams' Special Wishes and Toys project, and purchasing batteries and tracking bracelets for the fire department's Project Lifesaver. All the volunteer hours combined saved the city of Whitehall over \$100,000 in manpower last year.

The Whitehall Citizen Corps Council also works closely with the Citizens Police Academy and the Whitehall Citizens Police Academy Alumni Association, which are registered VIPS programs. The Whitehall Citizen Corps Coordinator, Dianne Garrett, was recently appointed to a director's seat for the National Citizen Police Academy Alumni board.



Volunteer Opportunities

Cache County, Utah

The Bear River Health Department and other medical professionals in Cache County are concerned with surge capacity problems in the local hospitals and how difficult it would be for the local medical community to respond to a disaster. Both hospitals in the community, which is home to 100,000 people, have only 42 beds.

The Cache County Medical Reserve Corps is the solution to this problem. As an example, the 70 MRC members were ready when they were activated to set up tents around the Health Department office building, in anticipation of cold, wet and possibly snowy weather during their flu clinic. This event helped demonstrate the value of MRC volunteers, including having a group of construction workers who set up the tents, lights, generators and other equipment that would be necessary to assist medical operations in a disaster.

State of Illinois

Throughout 2004, the Maine Township Citizen Corps Council trained nearly 130 citizens in CERT including, for the first time, Boy Scout and Explorer groups and Boy Scout summer camp staff. In March, the teams were called on to help the Maine Township Emergency Management Agency in a flood mitigation project by helping distribute water flood alarms to residents in flood prone areas.

In May of 2004, their skills were called on when the CERT teams from Maine and Monroe Counties were activated to work with officials in tornado-stricken Utica, Illinois to help residents recover from the incident. The teams performed their assignments with diligence, speed and professionalism. City officials praised their contribution to the recovery effort and commented on the strong coordination exhibited between teams from different counties – a result of consistent training in the principles of emergency response.





Benefits

Securing our safety and our freedoms requires that we all work together. This is no longer an optional approach; it is essential. Every American has a critical role to play – whether learning about local hazards and being prepared, getting trained in lifesaving and emergency response skills, volunteering to supplement local emergency services on a routine basis, or functioning in a surge capacity role during an incident. The goal of Citizen Corps is to change our culture to embrace this new paradigm: to ensure that everyone in America takes an active part in their own safety and the safety of their community and to increase the collaboration between citizens and emergency responders.

The efforts of Citizen Corps will pay critical dividends, both in improving our quality of life and in creating better prepared, more resilient communities should an incident occur.

Specific ways Citizen Corps benefits the public include:

- providing a sense of security, responsibility, and personal control;
- building community pride, unity, patriotism and a citizen voice in hometown security;
- promoting risk reduction, mitigation, prevention, and preparedness practices; and
- preparing us all for helping ourselves and others in a crisis.

Specific ways Citizen Corps benefits emergency responders include:

- providing a meaningful and sustained interface with citizens in a collaborative setting;
- providing year-round volunteer support for all emergency responder disciplines;
- reducing the impact of disasters through advocating preparedness and mitigation; and
- developing informed, trained citizens to provide disaster response surge capability.



Future Goals



2004 brought tremendous progress in the goal to more fully include citizens in all-hazards preparedness and prevention. We applaud the creativity that Citizen Corps Councils around the country have shown in integrating citizens in community safety, security, and response activities. And as we look ahead to the coming years, we know this innovation will continue.

From a national standpoint, we will focus on increasing awareness of the Citizen Corps movement and the mission of citizen preparedness and participation. We will continue to build our partnerships with the Citizen Corps Affiliate Programs and Organizations and the members of the National Citizen Corps Council. We will integrate the role of citizens in all aspects of the Department's efforts, to include training, exercises, protection of our critical infrastructure, and emphasis on securing our major urban areas. We will provide tools for communities to evaluate the impact of Citizen Corps, additional opportunities for preparedness and training, and increase the connection between citizens and local emergency service providers. We will continue to work towards changing our culture to reflect the critical role citizens play in our nation's safety and security.

When people have the opportunity to embrace their personal responsibility to be prepared, to get training, to participate in exercises, and to volunteer to support their local first responders, we become a stronger nation. Citizen Corps strives to offer these opportunities to all in an effort to fulfill the goal of **“Uniting Communities - Preparing the Nation.”**



Citizen Corps 2004 Timeline

January 27-29

Round table meeting of ten outstanding local Citizen Corps Councils prepares community profiles posted on the Citizen Corps website.

February 5

VIPS launches its international efforts.

February 4

MRC launches re-designed and more expansive website.

February 11

Citizen Corps launches greeter program to have Secretary Tom Ridge meet with Citizen Corps volunteers during his travels. The first “greeter” is a CERT instructor from Somerville, MA.

February 16

CNCS announces renewal of 13 AmeriCorps homeland security grants to support 362 AmeriCorps members serving in public safety, public health, and disaster preparedness and relief projects.

February 23

Citizen Corps is highlighted as part of the national priority to achieve more prepared communities during the one year anniversary of the Department of Homeland Security’s formation.

March 3

VIPS hosts the first of five regional symposia.

March 4

American Safety & Health Institute becomes a Citizen Corps Affiliate.

April 16

The National Citizen Corps Council Intergovernmental Subcommittee meeting is held.

April 24

Mercy Medical Airlift becomes a Citizen Corps Affiliate.

May 20

In partnership with VIPS, the National Law Enforcement Policy Center of the International Association of Chiefs of Police releases a model policy on volunteers.

May 21

E9-1-1 Institute becomes a Citizen Corps Affiliate.

May 27

VIPS releases two educational videos: *Introducing Law Enforcement Volunteerism to the Community* and *Introducing Volunteer Activities to Law Enforcement*.

Timeline

June 2

National Association for Search and Rescue becomes a Citizen Corps Affiliate.

June 7

CNCS announces \$4 million in Learn and Serve America grants to support activities that teach students about homeland security and engage them in community efforts to make the nation safer.

June 26 - 30

National Sheriffs' Association awards the first Neighborhood Watch Awards for Excellence at the Annual Conference in Seattle.

July 7-9

MRC National Leadership Conference is held in Baltimore, MD. More than 300 MRC leaders and other interested individuals attend.

July 16

On this day, Citizen Corps reaches 50% Council coverage of the U.S. Population by adding the Gage County, Nebraska Citizen Corps Council.

July 27-29

Citizen Corps holds its Third Annual National Conference in Denver, Colorado.

August - September

4,000 CERT members in Florida help with numerous preparedness, response, and recovery functions in their own neighborhoods and communities during the devastating 2004 hurricane season.

September 1-10

At FEMA's request, Citizen Corps mobilizes 2,700 recruits from Citizen Corps Councils in 48 States to provide disaster relief in communities affected by the 2004 southeast hurricanes. 13 MRC Units are on call in Florida.

September 2

Home Safety Council becomes a Citizen Corps Affiliate.

September 8 - 9

CERT seminar held at EMI. CERT Program managers attend from all 50 States.

September 8

The Department of Homeland Security launches National Preparedness Month; more than 175 events are held by Citizen Corps Councils across the country.

September 13

VIPS launches a no-cost specialized Technical Assistance Program.

September 23

The Ready Campaign launches “Ready for Business” at the U.S. Chamber.

September 27

Operation HOPE becomes a Citizen Corps Affiliate.

September 29

The Volunteers in Police Service (VIPS) registers its 1000th law enforcement volunteer program.

October 1

CERT transfers within DHS from FEMA to SLGCP.

October 19

The National Citizen Corps Council’s Subcommittee on Individuals with Disabilities in Emergency Preparedness is launched in partnership with the DHS Office of Civil Rights.

October 24

One year anniversary of CERT on-line course. 4,136 people take the course in its first year.

November 22

The Ready campaign launches new PSA’s to focus attention on the importance of family communications plans.

December 3

The Department of Homeland Security announces the FY05 State Homeland Security Grant Program, which includes \$13.5 million for Citizen Corps and a National Initiative on Public Awareness and Citizen Participation.

December 9

The Fire Corps Program is launched at a White House ceremony.

December 14

Citizen Corps Affiliate Representatives meet in Washington, DC.

December 31

Citizen Corps reaches 1,485 county, local, and tribal Citizen Corps Councils, serving 57% of the U.S. population.



- APPENDIX A - **Citizen Corps Program Partner Contact Information**

Community Emergency Response Team
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Fire Corp
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Volunteer in Police Service
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– APPENDIX B – **Citizen Corps and Medical Reserve Corps** **Regional Program Managers**

Region I (*CT, ME, MA, NH, RI, VT*)

Citizen Corps Program Manager

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MRC Coordinator

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Region II (*NJ, NY, PR, VI*)

Citizen Corps Program Manager

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MRC Coordinator

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Region III (*DE, MD, PA, VA, WV, DC*)

Citizen Corps Program Manager

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MRC Coordinator

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Appendix B

Region IV (AL, FL, GA, KY, MS, NC, SC, TN)

Citizen Corps Program Manager

Position to be filled.

MRC Coordinator

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Region V (IL, IN, MI, MN, OH, WI)

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Region VI (AR, LA, NM, OK, TX)

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Region VII (*IA, KS, MO, NE*)

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Region VIII (*CO, MT, ND, SD, UT, WY*)

Citizen Corps Program Manager

Position to be filled.

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Region IX (*AZ, CA, HI, NV, Guam, American Samoa, CNMI, FSMI, RMI, Palau*)

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Appendix B

Region X (AK, ID, OR, WA)

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– APPENDIX C – **State Highlights of 2004 Citizen Corps Activity**

Alabama

Alabama Citizen Corps was established by Governor Bob Riley on December 10, 2003. At the end of 2004, 57% of the State's population was represented by a Citizen Corps Council.

Alaska

With many of Alaska's communities being isolated, techniques and skills learned through Citizen Corps programs are vital to the safety and security of Alaska's citizens. At the close of 2004, Alaska has six Councils: Anchorage, Matanuska-Susitna Borough, Kenai Peninsula, the Cities and Native Villages of Kobuk and Shungnak, and the City and Borough of Juneau.

American Samoa

The Citizen Corps Council of American Samoa formed a partnership with local media to deliver the Citizen Corps message to residents and translated Citizen Corps materials into the Samoan language.

Arizona

Arizona conducted the first CERT TIE (Trainer, Instructor, and Evaluator) class in December 2004. Nine individuals passed the screening process to become part of this elite cadre that will conduct CERT Train-the-Trainer classes for Arizona.

Arkansas

The Polk County Citizen Corps Council completed agreements with two high schools in the county to implement and train Student Emergency Response Teams (SERT). Approximately 200 students received training.

California

California developed a template for local governments to use in developing their own Volunteer Coordination Plans to add to their existing Emergency Operations Plan. The State is also developing a Volunteer Coordination Plan to add to the State Emergency Plan to better coordinate spontaneous, unaffiliated volunteers during major disasters and emergencies.

Colorado

The State Citizen Corps Council partnered with the American Red Cross to launch READY Colorado. Lt. Governor Jane Norton spearheaded the campaign to provide information about Citizen Corps and community disaster preparedness throughout the State.

Appendix C

Connecticut

The Connecticut Citizen Corps Council worked with the American Red Cross to promote Citizen Corps through statewide media outreach. The Council hopes to gain recognition and develop an awareness of how the grass-roots approach to emergency preparedness can effectively engage communities.

Delaware

Through a partnership with the State Citizen Corps Council, the Delaware State Police implemented an anti-terrorism campaign including a number to report suspicious activity (1-800-FORCE-1-2). All of the marketing material (bumper stickers, billboards, etc.) now bears the Citizen Corps logo.

District of Columbia

In May 2004, DC Citizen Corps developed the nation's first emergency Volunteer Traffic Corps (e-VTC). In partnership with the DC Emergency Management Agency, the Metropolitan Police Department, and the District Department of Transportation, DC Citizen Corps recruited CERT volunteers and Police Reserve Corps officers to begin the pilot program.

Florida

Florida's commitment to citizen preparedness and volunteerism is demonstrated by the 132 active CERT teams throughout the State. More than 4,000 Florida residents trained in CERT provided disaster relief support during the 2004 hurricane season.

Georgia

The City of Morrow's Citizen Corps Council oversees two very active programs – CERT and VIPS. Both groups were very active in 2004, contributing a total of 2,880 hours of volunteer service to the community.

Guam

The Guam Citizen Corps Council plans and organizes public education on disaster mitigation, preparedness, citizen training, and volunteer programs to reduce the impact of the natural disasters affecting the island.

Hawaii

The Hawaii Citizen Corps Council started development of "Blue Water" Citizen Corps Council that brings together several water-related activities and directs attention to the security of Hawaii's harbors.

Idaho

The North Central Idaho Citizen Corps Council released a five-county advertising program to educate people about Citizen Corps opportunities and basic emergency preparedness. The campaign includes television advertising, public relations, and promotional marketing. Governor Kempthorne proclaims June Citizen Corps and CERT Month to coincide with the CERT conference held in Boise.

Illinois

The Arlington Heights Citizen Corps Council produced a video program to instruct citizens on how to plan for and react to a serious disaster or emergency. The video will be used as a training tool in local schools, local cable programming, workplace environments, and for community organizations.

Indiana

The Indiana Citizen Corps Council distributed 10,000 English and Spanish emergency preparedness coloring books to schools. The Council also developed plans to address outreach needs for people with disabilities, youth, the elderly, and disadvantaged communities.

Iowa

The Iowa Citizen Corps Council sponsored CERT training for floor managers and employees at the Capital Complex building. So far, 92 State employees have been trained. The Council also begins exploring the possibility of creating AgWatch to focus on agricultural protection.

Kansas

In December 2004, 50 CERT volunteers completed a CERT Train-the-Trainer course at the National Guard Armory in Topeka, Kansas.

Kentucky

The Warren County Citizen Corps Council assisted the community with multiple emergency incidents in 2004, including eight chemical spills, nine missing persons cases, four drownings, two tornadoes/thunderstorms warnings, and countless other incidents.

Louisiana

Orleans Parish Citizen Corps Council staffed the Mobile Command Post at the Sugar Bowl in 2004. Council members worked with the FBI and Homeland Security to secure the event. The volunteers provided community support inside the command post, including ham radio operations.

Appendix C

Maine

In collaboration with the University of Southern Maine, the Maine Citizen Corps Council conducted 600 phone surveys in the State of Maine to understand the beliefs, perceptions, and general knowledge about emergency preparedness and response in rural areas. The State will publish the results to demonstrate the potential for benchmarking of perceptions and values in rural America.

Maryland

Howard County's Citizen Corps is managed through the Community Emergency Response Network (CERN), which works closely with the Volunteer Mobilization Center to host monthly sessions for citizens to learn about emergency preparedness, disaster training, and volunteer opportunities.

Massachusetts

Massachusetts held its first annual CERT Family Day in 2004 during National Preparedness Month. The day featured interactive tools to encourage citizens to be prepared, get training, and volunteer.

Michigan

The Genesee County Citizen Corps assisted the public health department in a mass vaccination flu effort. It also aided search and rescue operations during a full-scale exercise at a local airport.

Minnesota

The Ramsey County Citizen Corps Council, St. Paul Public Schools, and the Boy Scouts of America Explorer program started collaborations to form the State's first Teen SERT (Student Emergency Response Team) program.

Mississippi

Mississippi ranks among the top in the nation for its college and university CERT teams – a total of 22 teams in 8 schools across the States. In addition, Hattiesburg/CALE Citizen Corps Council created a program to address emergency preparedness for adults with learning disabilities, which is expected to provide a model for Councils across Mississippi.

Missouri

Twenty different public and voluntary organizations hosted displays on the lawn of the Missouri State Capitol on Thursday, September 9, 2004 to teach all-hazards disaster preparedness. Governor Holden spoke and the Missouri Baptist Convention prepared and served close to 900 meals with help from the Red Cross and the Salvation Army.

Montana

Community P.R.I.D.E (Personal Readiness in Disasters and Emergencies) Day was held in Billings, Montana. The Billings Citizen Corps Council planned the event, which was focused on public education in preparedness and disaster response.

Nebraska

Councils statewide began working on education campaigns that identify citizen/volunteer response protocols for emergency scenarios supporting the Local Emergency Operation Plan.

Nevada

Washoe County's Citizen Homeland Security Council established high standards for its volunteers. Each volunteer must complete a 14-hour course on terrorism awareness and disaster mitigation offered through the sheriff's department.

New Hampshire

270 New Hampshire residents traveled to the southeast to support FEMA in hurricane relief efforts during the 2004 hurricane season. This represented 10% of the nationwide deployment and more recruits than any other state.

New Jersey

The Brielle CERT was formed in January 2004 and activated to assist local emergency response and environmental protection authorities with the clean-up of an oil spill that contaminated the beaches of the New Jersey shoreline in Monmouth and Ocean counties.

New Mexico

To support National Preparedness Month, New Mexico Citizen Corps distributed four weekly publications on homeland security issues: Integrated Systems Analysis on protecting New Mexico's Critical Infrastructure, Combating Terrorism: A Strategic Framework, Statewide Highway Incident Management Plan, and the School Bus Driver Security Training Program.

New York

The Community of Monroe Citizen Corps Council secured a grant with the AD Council of Rochester to develop and implement a marketing strategy; a local phone carrier maintains a 1-800 number for Citizen Corps information; and the Rochester Business Alliance supports Citizen Corps through program feedback, in-kind donations, and volunteer recruitment. In 2005, the Council plans to rollout CERT training for the deaf and hearing impaired.

Appendix C

North Carolina

Chatham County CERT teams from local churches conducted pre-disaster drills in preparation for the hurricanes of 2004. The Chatham County Medical Reserve Corps and the local health department participated in the drill as well.

North Dakota

The North Dakota Citizen Corps Council completed work on a 12-minute video about Citizen Corps. First Lady Mikey Hoeven is the host of the program and Citizen Corps Program Partner representatives also participated. The video was a great success and is being used as a marketing tool statewide.

Ohio

Ohio State Citizen Corps Council dedicated September 11, 2004 as the first Citizen Corps Sign-Up Day to encourage Ohioans to make a commitment to service through Citizen Corps. Approximately 900 people were recruited for local volunteer opportunities.

Oklahoma

The Tulsa Citizen Corps Council set up a language and culture bank, which taps into the volunteer pool with foreign language skills or multicultural experience. These volunteers may choose to be available on an “on-call” basis to assist community agencies with public health and safety issues in emergencies.

Oregon

The Josephine County Council has developed and implemented a GIS database with information collected from various Citizen Corps Councils and other outreach efforts.

Pennsylvania

The Huntingdon County Citizen Corps Council developed two community crime watches (Allenport and Mount Union). The leader of the Allenport watch was recognized with a Governor’s Award for her volunteer efforts.

Puerto Rico

In 2004, Puerto Rico trained and equipped more than 368 CERT volunteers, including approximately 95 people from the private sector. In addition, 28 people from the Commonwealth’s Department of Transportation became CERT certified trainers.

Rhode Island

Rhode Island trained more than 400 volunteers in CERT in 26 communities statewide. These CERT volunteers supported their local communities in preparedness outreach programs and shelter operations.

South Carolina

In Charleston County, 94 CERT members were trained in 2004. Charleston CERT members served as volunteers to assist with logistics at a large air show. Several of these volunteers also participated in Amateur Radio Field Day, a WMD Exercise, and Law Enforcement Day.

South Dakota

In 2004, fifty volunteers from Citizen Corps Councils throughout South Dakota were deployed to assist in the Florida hurricane disaster. The deployment represented more than 10% of the State's CERT teams.

Tennessee

The Tennessee State Citizen Corps Council partnered with the Tennessee Sheriffs Association, the Tennessee Association of Chiefs of Police and Nashville Public Television to coordinate, develop, and produce Neighborhood Watch public service announcements (PSAs).

Texas

Texas tripled its number of Citizen Corps Councils in 2004 and increased its number of active CERT teams from three in 2003 to 122 by the end of 2004. In September 2004, Governor Rick Perry chose Harris County as the site for a Bio-Terrorism WMD drill. Some 200 Citizen Corps volunteers participated in the drill.

U.S. Virgin Islands

The U.S. Virgin Islands has a Territorial Council and two district Councils. CERT training was held on three islands (St. Croix, St. Thomas and Water Island) and 250 CERT members have graduated.

Utah

Brigham City's Citizen Corps Council completed CERT training for 42 members of the Mayor's Youth City Council. Members of the Youth City Council provided support for the City's EOC, served as victims of mock disasters, participated in the Neighborhood Pride clean-up campaign, and promoted CERT on college campuses.

Vermont

The State engaged in a partnership with Dartmouth College to build a tri-state (Vermont, Maine, New Hampshire) Metropolitan Medical Response System (MMRS). This effort will develop a medical response consortium with specially trained medical volunteers serving as "Strike Teams." This effort is being done in close coordination with Medical Reserve Corps.

Appendix C

Virginia

The Virginia Corps Citizen Corps Council developed an Internet-based Business Resource Toolkit, which provides user-friendly detailed information enabling businesses and organizations to prepare, respond, and recover from disasters.

Washington

The Snohomish County Citizen Corps Council hosted its third annual CERT Expo in October 2004. Everett Community College co-hosted the event at the College's facility. The Expo was the site of three exercises involving 110 CERT members who were supported by 60 volunteers who role-played as victims for the exercises.

West Virginia

The Berkeley County Citizen Corps participated in Public Safety Day in May 2004 to help promote citizen preparedness.

Wisconsin

On September 7, 2004, Wisconsin Governor Jim Doyle signed the executive order to create the Wisconsin Citizen Corps Council.

Wyoming

Washakie County worked with its Citizen Corps volunteers in a full-scale exercise where volunteers set up a decontamination tent and tracking system. Members also learned search and rescue techniques.

– APPENDIX D – Citizen Corps State Points of Contact

Alabama

Alabama Citizen Corps Council

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State of Alaska Citizen Corps Council

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Citizen Corps Council of American Samoa

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State of Arizona Citizen Corps Council

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Appendix D

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California State Citizen Corps Council

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California Service Corps Office of the Governor

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Colorado Governor's Commission on Community Service

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State Armory

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Delaware State Council

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District of Columbia Citizen Corps Council

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State of Georgia Citizen Corps Council

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Appendix D

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State of Idaho Council

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Illinois

Illinois Citizen Corps Council

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Indiana Citizen Corps Council

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Iowa

Iowa Disaster Human Resource Council

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Appendix D

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Maine State Citizen Corps Council

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Maryland

Citizen Corps of Maryland

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Massachusetts State Point of Contact

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Michigan

Michigan Citizen Corps

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Appendix D

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NH State Citizen Corps Council

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North Carolina Citizen Corps Council

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Appendix D

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North Dakota Citizen Corps Council

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Northern Mariana Islands

Commonwealth of the Northern Mariana Islands Citizen Corps Council

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State of Ohio Citizen Corps Council

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Oklahoma

Oklahoma Citizen Corps Council

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Oregon

Oregon State Citizen Corps Advisory Council

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Commonwealth of Pennsylvania

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Puerto Rico

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Rhode Island

Rhode Island Citizen Corps State Council

Contact: Gary Friedman
Title: Assistant Coordinator for Planning
Rhode Island Emergency Management Agency
645 New London Avenue
Cranston, RI 02920
Phone: (401) 462-7129
Email: gary.friedman@ri.ngb.army.mil

Appendix D

South Carolina

South Carolina State Citizen Corps Council

Contact: Margaret Griffith

Title: Citizen Corps Program Manager

South Carolina Emergency Management Division

1100 Fish Hatchery Road

West Columbia, SC 29172

Phone: (803) 737-8653

Email: mgriffith@emd.state.sc.us

South Dakota

State of South Dakota Citizen Corps Council

Contact: Nathan Solem

Title: Emergency Specialist

South Dakota Division of Emergency Management

118 W. Capitol Ave.

Pierre, SD 57501

Phone: (605) 773-6424

Email: nathan.solem@state.sd.us

Tennessee

Tennessee Governor's Citizen Corps Advisory Committee

Contact: Leanne Durm

Title: Chief of Volunteer Programs and Citizen Outreach Division

The Governor's Office of Homeland Security

Wm. R. Snodgrass TN Tower, 25th Floor

Nashville, TN 37243

Phone: (615) 741-1085

Email: leanne.durm@state.tn.us

Texas

Texas State Citizen Corps Council

Contact: Regina Chapline

Title: Citizen Corps Manager/CERT Coordinator

Texas Association of Regional Councils

701 Brazos Street, Suite 780

Austin, TX 78701

Phone: (512) 472-9070

Email: rchapline@txregionalcouncil.org

Utah

Utah Citizen Corps Council

Contact: Kathy Hyde
Title: Acting Director of the Utah Commission on Volunteers
324 South State Street, Suite 500
Salt Lake City, UT 84111
Phone: (801) 538-8664
Email: khyde@utah.gov

Vermont

Vermont State Emergency Response Commission

Contact: Duncan Higgins
Title: Deputy Director
Vermont Emergency Management
103 South Main Street
Waterbury, VT 05671
Phone: (802) 244-8721
Email: rschell@dps.state.vt.us

U.S. Virgin Islands

Virgin Islands Citizen Corps Council

Contact: Allison Gittens
Title: State Training Exercise Officer and Citizen Corp Program Manager
State Emergency Management Office
102 Hermon Hill
Christiansted, St. Croix, VI 00820
Phone: (340) 773-2244
Email: risanic@hotmail.com

Virginia

Virginia Corps State Council

Contact: Suzanne Simmons
Title: Volunteer Coordination Program Manager
Virginia Department of Emergency Management
10501 Trade Court
Richmond, VA 23236
Phone: (804) 897-6518
Email: suzanne.simmons@vdem.virginia.gov

Appendix D

Washington

Washington Commission for National and Community Service

Contact: Karin Frinell-Hanrahan

Title: Citizen Corps Coordinator

Washington State Commission for National and Community Service

P.O. Box 43113

Olympia, WA 98504-3113

Phone: (360) 725-5290

Email: Karin.Frinell-Hanrahan@ofm.wa.gov

West Virginia

West Virginia Citizen Corps Council

Contact: Karen Settles

Title: Citizen Corps Coordinator

4782 Chimney Drive

Charleston, WV 25302

Phone: (304) 965-2779

Email: ksettles@wvoes.state.wv.us

Wisconsin

Wisconsin State Point of Contact

Contact: Michael Jordan

Title: Citizen Corps Coordinator

131 West Wilson Street, Suite 202

Madison, WI 53702

Phone: (608) 261-7529

Email: michael.jordan@oja.state.wi.us

Wyoming

Wyoming Homeland Security Council

Contact: Kelly Ruiz

Title: Director, Governor's Office of Homeland Security

5500 Bishop Boulevard

Cheyenne, WY 82009

Phone: (307) 777-4909

Email: kruiz@state.wy.us

– APPENDIX E –

Number of Councils and Population Covered by State

State	Number of County/Local/ Tribal Councils	State	Percent Population Served*
New Jersey	139	New Jersey	100
Massachusetts	119	Hawaii	100
California	75	Idaho	94
Ohio	69	Arizona	91
Illinois	65	Connecticut	91
North Carolina	63	Nevada	89
Oklahoma	61	Washington	88
Washington	48	Florida	87
New York	47	Ohio	87
Virginia	47	California	81
Missouri	46	Vermont	77
Michigan	45	Louisiana	76
Texas	40	Michigan	76
Puerto Rico	38	New York	72
Georgia	36	Virginia	71
Louisiana	34	Delaware	70
Florida	32	Oklahoma	65
Arizona	27	South Carolina	65
Oregon	26	West Virginia	65
Tennessee	26	Rhode Island	64
South Carolina	24	Illinois	63
Utah	24	Utah	63
Arkansas	22	North Carolina	60
New Hampshire	22	Oregon	60
West Virginia	22	South Dakota	60
Alabama	19	Alaska	59
Connecticut	18	Alabama	57
Indiana	18	Kansas	57
South Dakota	17	Colorado	56
Kentucky	16	Montana	54
Minnesota	16	Georgia	50
Kansas	15	Indiana	50
Colorado	14	Missouri	50
Montana	13	Arkansas	49
Pennsylvania	13	Maine	48
Maryland	12	Maryland	47
Rhode Island	12	Nebraska	47
Idaho	11	North Dakota	46
Iowa	11	Massachusetts	45
Wisconsin	11	Kentucky	42
Nebraska	10	Texas	40
North Dakota	10	Tennessee	32
Vermont	8	Wisconsin	32
Nevada	7	Minnesota	31
Maine	6	Puerto Rico	27
Mississippi	6	Iowa	23
New Mexico	6	New Mexico	22
Alaska	5	Wyoming	20
Delaware	5	New Hampshire	18
Hawaii	4	Pennsylvania	17
U.S. Virgin Islands	3	Mississippi	6
Wyoming	2	American Samoa	N/A
American Samoa	N/A	District of Columbia	N/A
District of Columbia	N/A	Guam	N/A
Guam	N/A	Northern Mariana Islands **	N/A
Northern Mariana Islands **	N/A	U.S. Virgin Islands	N/A
Nationwide	1485	Nationwide	62%

* U.S. Territories are not included in percent population served (except Puerto Rico)

** No State/Territorial Council

As of December 31, 2004



– APPENDIX F – **Affiliate Programs & Organizations**

Citizen Corps Affiliate Programs and Organizations offer communities resources for public education, outreach, and training; represent volunteers interested in helping to make their community safer; or offer volunteer service opportunities to support first responders, disaster relief activities, and community safety efforts.

American Red Cross

For more than 122 years, the mission of the ARC has been to help people prevent, prepare for, and respond to emergencies. A humanitarian organization led by volunteers, guided by its Congressional Charter and the Fundamental Principles of the International Red Cross Movement, the ARC is woven into the fabric of our communities with 940 chapters nationwide. In fulfilling its mission, ARC is empowering Americans to take practical steps to make families, neighborhoods, schools and workplaces safer, healthier and more resilient in the face of adversity. Through the Together We Prepare program, the ARC provides training for the public in community disaster preparedness and response; and lifesaving skills training (First Aid and CPR). The program also encourages people to donate blood and volunteer to help build community preparedness. Learn more by visiting www.redcross.org.

The ARC supports Citizen Corps by providing public education and citizen training in emergency preparedness and lifesaving skills, including Community Emergency Response Team (CERT) training; providing volunteer direct support to first responders, disaster relief, and community safety; and encouraging communities to develop local strategies for age-appropriate education, training and volunteer service opportunities for school children, including Masters of Disaster and Facing Fear: Helping Children Deal with Tragic Events.

American Radio Relay League

The American Radio Relay League is a non-commercial membership association of radio amateurs organized for the promotion of interest in Amateur Radio communication and experimentation, for the establishment of networks to provide communications in the event of disasters or other emergencies, for the advancement of the public welfare, for the representation of the Radio Amateur in legislative and regulatory matters. ARRL is the principal organization representing the interests of the more than 650,000 U.S. Radio Amateurs. Because of its organized emergency communications capability, ARRL's Amateur Radio Emergency Service (ARES) can be of valuable assistance in providing critical and essential communications during emergencies and disasters when normal lines of communication are disrupted. ARRL conducts emergency communications training and certifies proficiency in emergency communications skills. Learn more by visiting www.arrl.org.

Civil Air Patrol

Civil Air Patrol is a congressionally chartered, non-profit corporation and is the civilian auxiliary of the U.S. Air Force available to any department or agency in any branch of the Federal Government. Its corporate purposes include being an organization to encourage and develop by example the voluntary contribution of private citizens to the public welfare and to provide private citizens with adequate

Appendix F

facilities to assist in meeting local and national emergencies. It does this, in part, by providing aerospace education, cadet training, and emergency response services through 1,600 local units nationwide. CAP supports Homeland Security efforts through memoranda of understanding with various federal, state and local government agencies under which its volunteer members provide coastal patrol, air/ground observation, radio communications and relay, aerial reconnaissance, air-to-ground photography, radiological monitoring, and disaster and damage assessment assets. Learn more by visiting www.caphq.gov.

Department of Education **Office of Safe and Drug Free Schools**

OSDFS administers, coordinates, and recommends policy for improving the quality and excellence of programs and activities that are designed to provide financial and technical assistance for drug and violence prevention and to promote the health and well being of students in elementary and secondary schools and institutions of higher education. Additional areas of focus include student-led crime prevention; health, mental health, environmental health, and physical education programs; crisis planning and emergency planning, including natural disasters, violent incidents and terrorist acts; and programs relating to citizenship and civics education. Learn more by visiting www.ed.gov/offices/OSDFS.

E9-1-1 Institute

E9-1-1 Institute is a non-profit organization that supports the Congressional E9-1-1 Caucus in promoting public education on E9-1-1 and emergency communications issues. The Congressional E9-1-1 Caucus was formed as a joint initiative to educate lawmakers, constituents, and committees about the importance of citizen-activated emergency response systems. E9-1-1 Institute serves as an information clearinghouse for policy makers at the federal, state, and local levels, as well as for interested parties and the general public. E-911 Institute is supported through member donations. Learn more by visiting www.e911institute.org.

Environmental Protection Agency

EPA's mission is to protect public health and to safeguard the natural environment. EPA provides leadership in the area of chemical safety through State Emergency Response Commissions (SERCs) and Local Emergency Planning Committees (LEPCs), which receive, manage, and use information about chemical hazards in the community to make residents safer. Learn more by visiting www.epa.gov.

Mercy Medical Airlift

Mercy Medical Airlift is a non-profit organization dedicated to providing charitable, long-distance air transportation ensuring patient access to distant specialized medical evaluation, diagnosis, and treatment. MMA is totally supported through charitable giving and the services of volunteer pilots and office assistants. Volunteer pilots link with other pilots nationally – together flying multiple thousands of needy patients each year. In times of emergency, volunteer pilots working within the Homeland Security Emergency Air Transportation System (HSEATS) program stand ready to transport small priority cargo and key emergency management personnel to needed destinations. Learn more by visiting www.mercymedical.org.

National Association for Search and Rescue

The National Association for Search and Rescue is a non-profit membership association dedicated to advancing professional, literary, and scientific knowledge in search and rescue and related fields. NASAR is comprised of thousands of paid and non-paid professionals interested in all aspects of search and rescue throughout the United States and around the world. NASAR has trained over 30,000 responders since 1989 utilizing its internationally respected SARTECH© Certification Program. NASAR is dedicated to ensuring that volunteers (non-paid professionals) in search and rescue are as prepared as the career public safety personnel (fire, law and emergency medical services) with whom they work on a daily basis. Learn more by visiting www.nasar.org.

National Crime Prevention Council

The NCPC mission is to enable people to create safer and more caring communities by addressing the causes of crime and violence and reducing the opportunities for crime to occur. NCPC publishes books, kits of camera-ready program materials, posters, and informational and policy reports on a variety of crime prevention and community-building subjects and hosts websites that offer crime prevention tips for individuals and communities. NCPC offers training, technical assistance, and a national focus for crime prevention: it acts as secretariat for the Crime Prevention Coalition of America. It operates demonstration programs in schools, neighborhoods, and entire jurisdictions and takes a major leadership role in youth crime prevention and youth service; it also administers the Center for Faith and Service. NCPC manages the McGruff ® Take A Bite Out Of Crime® public service advertising campaign. Learn more by visiting www.ncpc.org.

National Fire Protection Association

The National Fire Protection Association is an international non-profit organization that seeks to reduce the burden of fire and other hazards on the quality of life by providing and advocating scientifically-based consensus codes and standards, research, training, and education. Learn more by visiting www.nfpa.org.

National Oceanic and Atmospheric Administration

NOAA conducts research and gathers data about the global oceans, atmosphere, space, and sun, and applies this knowledge to science and service that touch the lives of all Americans. NOAA's National Weather Service is the primary source of weather data, forecasts and warnings for the United States. The NWS is the sole United States official voice for issuing warnings during life threatening weather situations and operates the NOAA Weather Radio network, which broadcasts weather and other hazard warnings, watches, forecasts and post-event information 24 hours a day. Learn more by visiting www.noaa.gov.

National Safety Council

The National Safety Council is a congressionally chartered national organization with a mission to educate and influence society to adopt safety, health, and environmental policies, practices, and procedures that prevent and mitigate human suffering and economic losses arising from preventable causes. The mission encompasses unintentional injuries on the job; highway, community and recreation safety; and all major causes of preventable injuries and deaths, including occupational and

Appendix F

environmental health and general wellness. Along with its national advocacy, the Council carries out its mission on the community level through a network of Chapters, which are dedicated to promoting safety and health in all walks of life, 24 hours a day. Learn more by visiting www.nsc.org.

National Volunteer Fire Council

The National Volunteer Fire Council (NVFC) is a non-profit membership association representing the interests of the volunteer fire, EMS, and rescue service. The NVFC promotes and provides education and training for volunteer fire and EMS organizations, and provides representation on national standards setting committees and projects. NVFC also operates 1-800-FIRE-LINE, a toll free number which links interested citizens with volunteer emergency opportunities in their community. Learn more by visiting www.nvfc.org.

National Voluntary Organizations Active in Disaster

The National Voluntary Organizations Active in Disaster (NVOAD) is coalition of the major national voluntary organizations that have made disaster-related work a priority. With 33 years of respected experience, the NVOAD member agencies provide skilled direct services along the continuum from disaster prevention and preparation to response, recovery and mitigation. NVOAD serves its member agencies by coordinating planning efforts, enhancing response capabilities, and, when an incident occurs, facilitating comprehensive, coordinated volunteer response in partnership with emergency managers. This cooperative effort has proven to be the most effective way for a wide variety of volunteers and organizations to work together in a crisis. Throughout the year, NVOAD members work to foster cooperation, coordination, communication and collaboration among the member agencies and with government and private sector partners. Learn more by visiting www.nvoad.org.

Operation HOPE

Operation HOPE, Inc. is a non-profit organization providing economic education for America's inner city communities. HOPE Coalition America (HCA) is an initiative of OHI, which provides free and compassionate economic counseling to businesses and families to help them prepare for and recover from major disasters or emergencies. Created after the September 11th attack on America and supported by America's leading financial institutions, HCA serves as a resource network of banking, financial services, legal, insurance, higher education, social service, and community development professionals committed to providing practical information and tools for disaster planning and to helping those affected by disaster rebuild their financial life. Learn more at www.operationhope.org.

Points of Light Foundation and the Volunteer Center National Network

The Points of Light Foundation and the Volunteer Center National Network seeks to engage more people more effectively in volunteer service to help solve serious social problems through a partnership with the Volunteer Center National Network. With 450 active Volunteer Centers, this network reaches millions of people in thousands of communities to help recruit, train, deploy, and monitor volunteers to deliver solutions that address community problems. Through a variety of programs and services, the Foundation encourages people from all walks of life - businesses, government agencies, nonprofits, faith-based organizations, low-income communities, families, youth, and older adults - to volunteer. Learn more by visiting www.pointsoflight.org.

Save A Life Foundation

The Save A Life Foundation is a national non-profit organization that seeks to train the public in Life Supporting First Aid (LSFA), including the Heimlich maneuver, Cardio-Pulmonary Resuscitation (CPR), and the use of Automated External Defibrillators (AEDs) in order to prepare all citizens, especially children, for emergencies, accidents or disasters, whether man-made or natural. Learn more by visiting www.salf.org.

United States Junior Chamber

The mission of Jaycees is to provide young people the opportunity to develop personal and leadership skills through local community action and organizational involvement while expanding the Junior Chamber movement. Through local chapters, the Jaycees have a long history of building and supporting communities across the nation, from playgrounds and parks to disaster relief. In today's environment, all Jaycees and their chapters are being called to action to help step-up America's homeland security efforts. Through their affiliation with Citizen Corps, the Jaycees will promote the formation of local Citizen Corps Councils through local Jaycee chapter participation and will assist these Councils with implementing the programs and practices associated with Citizen Corps. Learn more by visiting www.usjaycees.org.

Veterans of Foreign Wars

The VFW is the nation's oldest major organization serving veterans and their communities. The 2.6 million members of the VFW and its auxiliaries have a rich tradition of enhancing the lives of millions through its community service programs and special projects. A commitment to volunteerism is a cornerstone of the VFW, with a particular focus on programs that build stronger communities by promoting education, civic pride, civic responsibility and an appreciation for America's history and traditions. Learn more by visiting www.vfw.org.



– APPENDIX G – **National Citizen Corps Council** **Subcommittee Members**

NATIONAL CITIZEN CORPS COUNCIL SUBCOMMITTEE MEMBERSHIP

Emergency Management and Public Works

American Public Works Association*
Federal Emergency Management Agency*♦
International Association of Emergency Managers*♦
National Emergency Management Association*

Emergency Medical and Public Health Services

American Hospital Association
American Medical Association*
American Nurses Association*
American Public Health Association
American Society of Health-System Pharmacists*
Association of State and Territorial Health Officers*
National Association of County and City Health Officials*
National Association of Local Boards of Health
Department of Health and Human Services*
Department of Veterans Affairs*

Fire Service +

Congressional Fire Services Institute
Fire Department Safety Officers Association
International Association of Arson Investigators
International Association of Black Professional Fire Fighters
International Association of Fire Chiefs*
International Association of Fire Fighters*
International Fire Service Training Association
International Society of Fire Service Instructors
National Association of Hispanic Firefighters
National Association of State Fire Marshals
National Fire Protection Association
National Volunteer Fire Council*
North American Fire Training Directors
Volunteers in Police Service
Women in the Fire Service
U.S. Fire Administration*

Law Enforcement

Department of Justice*
Fraternal Order of Police*
International Association of Chiefs of Police*
National Criminal Justice Association*
National Sheriffs' Association*

Volunteer Service

American Red Cross*♦
Association for Volunteer Administration*♦
Church World Service*
Corporation for National and Community Service*♦
The Humane Society of the United States♦
National Safety Council*
National Voluntary Organizations Active in Disaster*♦
Points of Light Foundation and Volunteer Center National Network*♦
The Salvation Army♦
State Offices on Volunteer Service♦

Individuals with Disabilities in Emergency Preparedness

American Association on Health & Disability
American Association of People with Disabilities
American Association of the Deaf-Blind
American Association on Mental Retardation
Capitol Area ADAPT
Deaf and Hard of Hearing Consumer Advocacy Network
National Association of the Deaf
National Association of Protection and Advocacy Systems
National Council on Independent Living
National Federation of the Blind
National Mental Health Association
National Organization on Disability
National Spinal Cord Injury Association
Paralyzed Veterans of America
United Cerebral Palsy Association

*Representatives to the National Citizen Corps Council

♦Members of the NVOAD Volunteer Management Committee

+Also serves as the Fire Corps Advisory Committee

Appendix G

NATIONAL CITIZEN CORPS COUNCIL SUBCOMMITTEE MEMBERSHIP

Intergovernmental Groups

International City/County Managers Association*
National Association of Counties*
National Association of Latino Elected and Appointed Officials*
National Association of Towns and Townships*
National Conference of Black Mayors*
National Conference of State Legislatures*
National Congress of American Indians*
National Governors Association*
National League of Cities*
U.S. Conference of Mayors*

Private Sector and Associations

U.S. Chamber of Commerce*
U.S. Junior Chamber of Commerce (Jaycees)*
Business Executives for National Security*
ASIS International*

Honorary Member

USA Freedom Corps*

*Representatives to the National Citizen Corps Council

– APPENDIX H – FY2003 and FY2004 Citizen Corps Grant State Allocations

State/Territory Name	FY 2004	FY 2005
	CC (\$)	CC (\$)
Alabama	581,000	224,560
Alaska	307,000	118,934
American Samoa	91,000	35,285
Arizona	650,000	254,176
Arkansas	454,000	175,885
California	2,766,000	1,074,172
CNMI	92,000	35,613
Colorado	582,000	225,929
Connecticut	508,000	196,661
Delaware	319,000	123,559
District of Columbia	302,000	116,591
Florida	1,453,000	567,828
Georgia	872,000	339,289
Guam	98,000	37,959
Hawaii	350,000	135,628
Idaho	357,000	138,610
Illinois	1,160,000	448,119
Indiana	700,000	271,035
Iowa	470,000	181,873
Kansas	455,000	175,824
Kentucky	553,000	214,060
Louisiana	581,000	224,438
Maine	353,000	136,947
Maryland	650,000	252,203
Massachusetts	719,500	277,556
Michigan	978,000	377,549
Minnesota	619,000	239,877
Mississippi	466,000	180,152
Missouri	666,000	257,568
Montana	326,000	126,305
Nebraska	384,000	148,837
Nevada	416,000	162,598
New Hampshire	352,000	136,453
New Jersey	874,000	338,019
New Mexico	393,000	152,547
New York	1,628,000	627,361
North Carolina	855,000	331,680
North Dakota	306,000	118,524
Ohio	1,076,000	414,728
Oklahoma	510,000	197,433
Oregon	512,000	198,752
Pennsylvania	1,141,000	440,219
Puerto Rico	536,000	207,498
Rhode Island	337,000	130,653
South Carolina	554,000	214,863
South Dakota	315,000	122,101
Tennessee	675,000	261,332
Texas	1,815,000	707,661
Utah	426,000	165,623
Vermont	305,000	118,119
Virgin Islands	95,000	36,692
Virginia	781,000	303,686
Washington	694,000	269,275
West Virginia	389,000	150,785
Wisconsin	649,000	251,200
Wyoming	297,000	114,886







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