

LYNN MILLER

Professional Neutral: Mediator/Facilitator

FACILITATION EXPERIENCE:

Type of Cases Facilitated	Where	When	No. of Hours
Community Policy Issues	Gov's office, (7) state agencies & commissions, Legislature (district work), UH Extn-Family Comm. Leadership, various community orgs & non-profit agencies, UH Community Colleges, NJC/MCP	1992-Present	250+
Strategic Planning	Hawaii state agencies & commissions, Gov's office, FEMA, C/C Honolulu Mayor's visioning, various community & church orgs , volunteer agencies, non-profit agencies, private orgs, UH Community Colleges, NJC/MCP	1986-present	200 +
Condominium/Neighborhood Brd. Policies	DCCA-REC, Gov's office, Legislature, NJC/MCP, Neighborhood Board	1995-present	50+
Special Education (IEP teams, school personnel, admin-parent issues)	Hawaii Dept of Ed.	1997-present	200+
Church & School Partnering Issues	Hawaii	1998 & 2001	45
Private, State, Fed & Military Workplace	HAWAII, GUAM, JAPAN, OKINAWA	1997-present	120+

ACCREDITATION:

- Dept of Navy Workplace ADR Program Trainer & Evaluator for Pacific Region
- USDOE-CADRE registered mediator
- USDOJ-Key Bridge registered ADA mediator
- Hawaii DOE Special Education Mediation panelist, statewide trainer/monitor and IEP team Facilitator (statewide trainer)
- Hawaii Dept of Human Services -Vocational Rehabilitation and Services to the Blind Division state mediation panelist

WORK EXPERIENCE:

1999- 2003 The Mediation Center of the Pacific, Inc., *Director of Training*
1992-1999 *Volunteer Mediator, Mentor and Trainer at The Neighborhood Justice Center*
1998-99 State Commission on the Status of Women, *Executive Director*
1998-1999 Federal Emergency Management Agency, *Disaster Assistance Coordinator* (reserve)
1991, 1997 & Hawaii State Legislature, Committees on Consumer Protection & Commerce, Energy &
1998 Environment, Senate Judiciary, *Committee Clerk*
1992-1997 DLIR, DCCA & Governor's Office, *Program Manager*
1986-1996 University of Hawaii Community Colleges & ASSETS school, *Counselor/Instructor/Psychometrist*

EDUCATION:

- 2000 University of Hawaii, Graduate Program in Public Administration
- 1985 California State University at Long Beach, Master of Science in Educational Psychology
- 1972 California State University at Long Beach, Lifetime Teaching Credential
- 1971 University of California at Irvine, Bachelor of Arts. Humanities

TRAINING EXPERIENCES:

Type	No. Of Hours	Where Trained	Year Trained
ADR in Education	24	US Dept. of Education (CADRE) Washington D.C.	2002
Hawaii DHS-DVR panelist	16	Hawaii DHS Voc Rehab	2002
Dept of Navy Workplace ADR	40	U.S. Navy ADR Program Coordinator- Hawaii, Guam, Japan	1997-98, 2000-2001
Workplace ADR/grievance process	24	UH-Ctr for Labor Educ. (CLEAR)	2001
US Dept of Justice - ADA	24	Key Bridge – Hawaii	1998
Probate	16	Hawaii CADR	1996
Victim/Offender	12	Hawaii Center Restorative Justice + NJC/MCP	1994
Condominium	100+	Hi REC + NJC/MCP	1992-2001
Special Education	140+	M.S.C. Training + NJC/MCP	1972 – 2002
Regulated Industries Complaints Office (RICO)	120+	DCCA + NJC	1992 & 1994
Hawaii Civil Rights Commission	60	DLIR + NJC/MCP	1996 – 2001
Small Claims Court (SCC)	24	MCP	1999
Facilitative Mediation	60	Neighborhood Justice Center	1992
Facilitation	30	University of Hawaii + Grad school + NJC/MCP	1983-86, 1990, 1998-2002

MEDIATION EXPERIENCE:

Type of Cases Mediated	Where	When	No. of Hours
Court & Admin-Ordered Case Types: TRO, Divorce, Paternity, Restitution, Civil Rights, Client Rights, Appeals for Review, Workplace, Business, Employment, Commercial, Leases, Contracts, Real Estate, Summary Possession, Consumer/Merchant, Special Education, Regulated Industries, Military workplace, Military housing, Military personnel, Military retirement	District Court Military Hearing DOE Admin Hearing NJC/MCP DHS-VRSBD Probate Court USDOJ (Key Bridge)	1999-present 1995-present 1997-present 1992-present 2002-2003 no referrals no referrals	110 +
Community Mediation: Domestic, Neighbor, Juvenile, Workplace, School-based, Condo Assn, Elder-care, Community, Environmental, Public Hsing, Nonprofit Agencies, other contested issues	The Neighborhood Justice Center /The Mediation Center of the Pacific	1992 – Present	821 +