16.1.1

EMPLOYEES

Each licensee must have a sufficient number of trained employees to provide the husbandry or care required for the animals. [3.12, 3.32, 3.57, 3.85, 3.108, 3.132]

Criteria

Factors for evaluating the appropriateness of the number of employees include, but are not limited to:

- number of animals
- maintenance requirements of the animals
- construction and design of facility Example: All wood facilities require more maintenance.
- routine condition of the facility Example: If always in compliance, there may be enough employees. If always out of compliance in areas related to husbandry/care, there may not be enough employees
- an employee's area of responsibility Example: An employee is responsible for the care of both regulated and non-regulated animals and the care of the nonregulated animals takes most of his/her time, resulting in care of the regulated animals being adversely affected. the

Factors in determining an adequately trained employee include, but are not limited to:

- background and experience
- demonstration of proper handling of the animal
- facility-provided training
- formal training, i.e., apprenticeships/certification
- training by the attending veterinarian

Indicators of inadequately trained employees include, but are not limited to:

- high incidence of injury to:
 - personnel
 - animals
- inadequate cleanliness of facility

Temporary or interim help, such as local residents, may only perform tasks for which they have been properly trained.

All employees must be supervised by an individual who has a

background in animal husbandry or care.

During all periods of public contact, there must be an employee(s) or attendant(s) present who is:

- responsible
- knowledgeable, and
- readily identifiable

Species Specific

Marine Mammals

Employees and attendants working with marine mammals must: [3.108(a)]

- be of sufficient number
- be adequately trained
- be responsible to management
- work in concert with the attending veterinarian

The licensee must provide a facility training course for employees. [3.108(b)]

The licensee must document participation in and successful completion of the facility training course. [3.108(b)]

The facility training course must include, but is not limited to: [3.108(b)]

- species appropriate husbandry techniques
- animal handling techniques
- information on proper reporting procedures, such as:
 - recordkeeping
 - notification of the veterinary staff for medical concerns

Training of marine mammals must be done by or under the direct supervision of experienced trainers. [3.108(c)]

Trainers and handlers must meet professionally recognized standards for experience and training. [3.108(d)]

16.1.2 ANIMAL CARE

ANIMAL CARE 16.1.3