

**Calling Card Quick Reference Guide**  
**For Customer Service Dial: 888-FTS-SVC1 (1-888-387-7821).**

To Place a Call:

1. Dial 1-800-999-9000
  2. Dial Card Number + PIN
  3. Dial 0 + Area Code + Phone Number
- Or
- Private Dial Plan Number
- Or
- 011 + Country Code + International No.
- Or
- Use your Calling Card Features

To Use Your Calling Card  
Features:

- Press ★, then press:
- 0** for Operator
  - 1** for Dialing Instructions
  - 3** for Conference Calling
  - 5** for Speed Paging
  - 7** for Customer Service

For additional information, please contact the NIH Help Desk 301-496-HELP  
Or e-mail [helpdesk@nih.gov](mailto:helpdesk@nih.gov)