

Modeling Government Documents Web Pages: Is Standardization the Best Way to Go?

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Introduction

Concept

- Upgrade UTEPs existing web site
- Serve as potential design model for document community

Trends

- Traditional "Weberian" design
- E-government "One-stop-shopping" design

Pros

- Traditional
 - Reduced time and costs
 - Efficient
 - Equal information for all clients
- E-government
 - Flexible
 - Customized information to suit client needs

Cons

- Traditional
 - Rigid
 - No concern for individual preferences or needs
- E-government
 - Increased commitment of time and costs to upkeep

Needs Assessment Survey

- 2 questionnaires
 - Initial
 - To determine need or desire for web template
 - Follow-up
 - To determine strengths and weaknesses of web design

Survey Results

Website considerations

- Design type and links
- UTEP restrictions
- Capstone deadline

Lessons Learned

- Pretest needs assessment tool
- E-mail survey not best method
- Allow sufficient time
- Templates can take out the guesswork
- Don't assume anything

Bibliography

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