

Total Number of Fraud Complaints & Amount Paid *Calendar Years 2004 through 2006*

CY	Total No. of Complaints	Complaints Reporting Amount Paid	Percentage of Complaints Reporting Amount Paid	Amount Paid Reported	Average Amount Paid ¹	Median Amount Paid ²
2004	410,709	310,299	76%	\$568,702,566	\$1,833	\$262
2005	437,906	285,255	65%	\$683,484,366	\$2,396	\$349
2006	428,319	364,500	85%	\$1,187,305,506	\$3,257	\$500

¹Average is based on the total number of consumers who reported amount paid for each calendar year: CY-2004 = 310,299; CY-2005 = 285,255 ; and CY-2006 = 364,500. One hundred eighty-four consumers reported an amount paid of \$1 million or more during CY-2006; 42 and 49 consumers for CY-2004 and CY-2005, respectively.

²Median is the middle number in a set of numbers so that half the numbers have values that are greater than the median and half have values that are less. Calculation of the median excludes complaints with amount paid reported as \$0.

Distribution of Fraud Complaints by Reported Amount Paid *Calendar Years 2004 through 2006*

Amount Paid	CY - 2004		CY - 2005		CY - 2006	
	Complaints	Percentages ³	Complaints	Percentages ³	Complaints	Percentages ³
\$0	93,913	30%	91,028	32%	154,157	42%
\$1 - 25	21,529	7%	17,053	6%	15,133	4%
\$26 - 50	21,602	7%	17,635	6%	15,845	4%
\$51 - 75	13,539	4%	9,816	3%	9,128	3%
\$76 - 100	12,185	4%	9,453	3%	9,222	3%
\$101 - 250	37,811	12%	30,383	11%	28,633	8%
\$251 - 500	34,488	11%	27,443	10%	28,382	8%
\$501 - 1,000	25,232	8%	23,420	8%	29,591	8%
\$1,001 - 5,000	38,860	13%	45,109	16%	58,253	16%
More than \$5,000	11,140	4%	13,915	5%	16,156	4%

³Percentages are based on the total number of consumers who reported amount paid for each calendar year: CY-2004 = 310,299; CY-2005 = 285,255; and CY-2006 = 364,500.