FTS-DOC ITA

Moderator: Linda Abbruzzese
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Coordinator: Welcome and thank you for standing by. All participants will be on listen only

for the duration of today's conference. If you were to need assistance while on

today's conference, you may press star zero.

Today's conference is being recorded. If you have any objections please

disconnect at this time. I would now like to introduce your host, Ms. Linda

Abbruzzese. Please begin.

Linda Abbruzzese: Good morning for those of you joining us on the East Coast and for those

of you joining us from the West Coast. Thank you again for joining us on our

Webinar on SNAP-R.

I am pleased to note that we have more than 224 people registered for the

Webinar today.

I am Linda Abbruzzese, International Trade Specialist for the Marketing

Communications Office for the U.S. Commercial Service at Department of

Commerce. This Webinar is being brought to you in cooperation by the U.S.

and Foreign Commercial Service and the Bureau of Industry and Security.

And I'd like to welcome all the U.S. Commercial Service clients and Bureau of Industry and Security clients who are participating into the SNAP-R Webinar.

In a moment I'll turn the presentation over to Yang Li, Senior Developer of the Bureau of Industry and Security. Mr. Yang Li will be available at the end of the presentation to answer your questions. Contact information will be provided to everyone at the end of the presentation.

Now for those of you who just joined you can still log onto the Webinar by entering the URL Web site and pass code per instructions that were sent to you by e-mail.

Now we do have a few housekeeping details to make sure everyone gets the most benefit from this morning's Webinar. I just would like to let you know that you will be able to hear the presentation via your telephone and view it simultaneously via your computer. If you are not hooked through both please take a moment to do this. Now if you are experiencing any technical difficulties, please press star 0 any time during the presentation.

Now because of the large number of participants on line, now we have more than 227, it is not logistically feasible to take voice questions. However, we do invite you to type in questions on your screen as they occur to you during the presentation. There is a box at the bottom right hand side of your screen on which you can click and type in your questions at any time during the presentation. We will compile the questions and present as many as time allows after the presentation. Typed questions which are not answered during the Webinar due to time constraints will receive personal answers via e-mail after the Webinar.

Now in addition all listeners will be provided with information for any individual follow-up counseling and also for those of you who just joined us and logged in, please remember that you can still join us in our Internet conference.

Now I'd like to introduce live on line from Washington, D.C., Bureau of Industry and Security, Senior Developer, Yang Li. Yang, thank you for joining us.

Yang Li: Thank you Linda. Good morning everybody and welcome to the SNAP-R Webinar. It's my pleasure to be here.

In the next 30 minutes I will share with you highlights of the SNAP-R system. So as the presentation is in PowerPoint but all the screen captures will produce from live systems. Before we start, SNAP-R stands for simplified network application process redesign, and the primary purpose for the system is for folks like yourself who participate in the export and trading to submit licensing related applications electronically to BIS.

First let's start with some of the SNAP-R background questions. The first question, what type of licensed application does SNAP-R support? I can see people are very familiar with the system so SNAP-R system does support all the four types of licenses, export license, re-export license, commodity classification requests, agriculture exception notice.

All right, second question – okay, how may registered SNAP-R users (are using) SNAP-R today?

Linda Abbruzzese: Yang, you need to go to Slide 5 for your second question.

Yang Li: Oh sorry. I guess, oh there was some technical challenges I would encounter the first time I was doing the (unintelligible) I didn't know how to navigate around all the different questions.

The second questions I when was SNAP-R deployed?

I take majority of the audience are fairly familiar with BIS. Yes indeed the SNAP-R system was deployed back in October 2006. It has been live for over a year now and every since it has not encountered any system down time yet.

Now I'll go into the third question – How many registered SNAP-R users (are in) SNAP-R today?

Yes there are a lot of people registered with BIS. Currently we have close to 20,000 registered users in SNAP-R.

Last question before we go into the presentation itself – how many licensing related applications, oops there's a r missing, also referred as work item for folks that are familiar with BIS license and processing?

The most recent count of the licensing related applications are over 120,000 in the system. There are quite of those who have migrated from the previous SNAP system.

Now we go back to the presentation itself.

First of all, I want to remind everybody the URL for SNAP-R. In order for you to access SNAP-R just go to OPM Web browser, type https://snapr.bis.doc.gov.

The first screen you see you basically have options. For every user need to use SNAP-R you have to be registered with BIS first. Your company and your (individual) all need to be registered. Through the registration process BIS will issue a company identification number and the person identification number for your company and for yourself.

If you're a very first time user, you'd choose the left panel, click on the create your log in ID and password, if you are a returning user you can just click on the login on the left, right panel.

For the first time user since you already obtained your company identification number and your personal identification number on this screen you need to provide this information and then you can choose your very unique log in ID which is just like any other web application. The log in ID need to be four to 18 characters long and the password to protect your information security would require a very strong password that need to be eight to 12 characters in length and if it requires at least one numeric and one alphabetic character.

Once you get your log in ID and password the system will log you in, your name which you would provide during the registration time will show up here and this time you can go ahead and edit your profile, provide phone number, fax number, and e-mail address but providing that it will provide a lot of convenience for your feature use when you're filling license applications and also your e-mail will be used for communication between BIS and yourself. So you get notified all the time when every, something occurs.

So next thing, once you have your log in ID and password, as a returning user you're always come into the log in page or you provide your log in ID password. You don't have the remember your PIN anymore. You do need to remember your company identification number.

So upon successful log in this is the page you will see. In the system this is also what we call the home page, it will present to you the information needing to get your attention from BIS. On the left side this is a list of menu bars, that's what we call it, to facilitate to you quickly utilize the system. In the later slides I will go through each of them and present to you all of the highlights of the system.

As a brand new user, when you first come into the system of course you intend to create work items, really it is prepare a licensing related application and eventually submit to BIS. When you click on quit work items first you need to choose one from the four types of application we support and then you need to provide reference which basically is your internal identifier for a specific license application.

The next page when you click after you click quit it'll bring up the electronic (BIS 740AP) as you know, as you can see all your personal information if you have provided telephone number, fax number and e-mail address it'd get automatically populated.

Because (BIS 740AP) is a fairly large form and contains a lot of information, to facilitate quick online form entry we've built in a lot of the navigation capabilities. If you look at on the right side there's a (unintelligible) link. If you click that all the different segments clamp together, what you can do is if you are working on this (unintelligible) form you can just open one segment so your focus will be within that specific segment making the form filling fairly easy.

The other thing built in the application is there are a lot of online help available. Every time when you mouse over to the little help icon the relevant

information will pop up. It briefly describes what that field or that section is about. If you're still not very sure what you need to do there, you can always click on the help icon, which will bring up the online help and bring you to the exact section you are looking for. That give you more details for what you need to do.

Another feature anticipated by a lot of people from the SNAP-R initial development was being able to attach supporting document electronically online with the licensed application. That's what SNAP-R offers. In order for you to attach a specific supporting document with your license-related application, what you need to do is on the online form the electronics (BIS 740AP) go to the very bottom, the last segment, that's for the view and manage supporting document.

Click that link, it'll bring up the document list page, from there you can either search document for reuse if you already uploaded all that document and you know you have this document online, you can search for it, or if the first time you can click on the uploads for the supporting document button. What it does is present this form or you can browse your desktop, locate the specific document. We do require all documents in PDF format.

After you locate the document, (you need) provide title, author name, document type, document creation date, those are what we refer as document (unintelligible) data or document description, which can subsequently use for your search purpose.

Once you filled in all the information click on submit and document get uploaded and also you can see the document is attached to a specific license or related application.

Once you're done with the document and finish your form filling you are ready to submit work item to BIS. How you do that is go back to the specific work item page going down to the very bottom. You notice there's a save draft that is like you working a word document if it's a work in progress you can always do save draft and also if you're ready to submit to another function (unintelligible) button check for errors.

What it does is it will go through all the segments, all the data entries to validate the completeness and the format of all the data fields. If it identifies any errors it will present to you, give you the opportunity to correct it, if you don't see any errors you can proceed to a preview or guidance to submit. What it does is give you the opportunity to review all the information you have entered. You can navigate from top to the bottom, because it's a legal document you have to (unintelligible) BIS we won't give you the opportunity to review everything again.

Once you navigate down to the very bottom you can click the middle button submit, which will bring up the next page. (Serve) as a electronic signature which it was also outlined in the EAR. You have to acknowledge you understand once you submit the work item it can no longer be modified. This ensures the authenticity of the work item which gets submitted to BIS.

Upon submission you get a confirmation from the system that it has been submitted and subsequently the work item will be transmitted to the BIS internal system for licensing review. This is a good segue going to our next section talking about how we keep you informed, what's happening for your submitted licensing application.

Once the work item you submit to BIS is processed by the internal system it gives you a receipt. It's also called acknowledgment. That acknowledgement

will transmit down to the (unintelligible) system and immediately you get notified. It will be in your home page and also if you have a valid e-mail on file we will send you e-mail notification to let you know you received the message from BIS.

The message details will give you the information the application control number the Z number and inform you it has been accepted by BIS. You can use that application control number to communicate with BIS and also to use (unintelligible) application to check the license status.

Another form of message comes through BIS licensing officers. When they review your license application if they need any further clarification or additional information they can always send you a request. When you respond to the request you can provide clarification in a message fashion or if you have additional documents, you can upload documents which will immediately attach with the work item and it will be available for the licensing officer to review.

We're going to move on to some of the easy to use capabilities in SNAP-R. One of the things is called search and reuse. If you do licensing applications day in and day out, after awhile you may accumulate a lot of licensing applications. In order for you to quickly locate a specific license application just click on search work item, it will bring up this bring, you can base it on reference number, which is your internal identification number, or the application control number, case number, the type or creation date, to locate a specific work item. You can also search for a specific document. You can say all the data, title, author name, key word and the creation date which you provided can be used for you to locate a particular document.

If you do a lot of repeated licensing transactions, you won't save time. You can use the reuse capability when you create new license applications. What it does is going to this page you can click on search to reuse, it will bring up the search for work item page, and once you provide your criteria the hit list will come back.

You can quickly locate a specific work item just by clicking on the reuse button. It'd create a brand new work item for you with all of the information you had in your previous license and copied over in the, just going back to the previous page you can see you can, you have the option to – sorry I was looking for a page I – you have the option to check out if you want to bring over all the supporting documents. By doing so, if you're doing a similar kind of transaction you can build a license application in just a couple of seconds.

The last thing I want to share with you is the collaboration with (unintelligible) capability building SNAP-R system. In SNAP-R we're building discretional access control. For each of the work item you create in the system you have the capability to decide how you want to share with your co-workers. Going to the specific work item click on the manage user rights button, it will bring up all the co-workers you have within the company, bearing in mind all the sharing and collaboration occurs within the same company, it's binded by the same company identification number.

Hypothetically, if you are going on vacation next week, did you have a urgent license you want finished but you couldn't finish today before you leave, you can basically grant access to all your co-workers or that you knew a co-worker you can just give view rights, that you're new person can learn from you, see what you have entered or your peer if somebody can cover for you, you can give them edit rights. They basically they can enter the information or update the information on your behalf.

Or your supervisor you can definitely provide what we call the admin, the (unintelligible) capability, you give that right to your supervisor if you're going to be out sick or you're going to take extended leave, your supervisor can decide how to balance the work load to further grant the access rights to other people in the company.

This ends the presentation part of the Webinar. I thank you all for participating. Now I'll go back to Linda.

Linda Abbruzzese: Thank you Yang and now we'll have a sampling of more than it looks like 29 questions submitted by our participants. Now for those of you whose questions we aren't able to get to during this presentation, if you left your e-mail address with me when you registered you can expect a reply via e-mail from one of our offices shortly. And I'd like to let you know that here is the contact information of our main speaker which is Yang Li and we do have other contacts for you to contact for this information.

I will begin with some of the questions that I've been receiving for today's Webinar regarding the PowerPoint presentation slide and a copy. This presentation will be archived, it will be taped and it will be uploaded on the export.gov and the Bureau of Industry and Security Web site. Once again those Web sites are www.export.gov under the view Webinars link. It's also going to be under the Bureau of Industry and Securities Web site, www.bis.doc.gov as well as PowerPoint presentation slides and a transcript in English of the presentation.

Let's begin again then with the first question related to the topic. This is from (Dan Munitilo) he would like to know if you are a third party submitter and you have received your PIN, what do we need to do next?

Woman: If you're a third party submitter and you've received the information with a company ID and a PIN number, if you're submitting an application on behalf of a company (unintelligible).

Linda Abbruzzese: Hello Yang?

Anita Spriggs: This is Anita Spriggs.

Linda Abbruzzese: Oh hi Anita, are you going to answer it?

Anita Spriggs: Yes. If you're a third party submitter and you have received your company ID and PIN number the next thing you should do is obtain the company ID from the company that you can do that two ways. You can either call the company direct to obtain that company ID, if they do not know their company ID then they need to send in a regular company certification letter to obtain that information.

                 Now if they do have that information or if they don't they can call us. Actually you will have to submit a letter or the company should send a letter advising us or giving us the authority to provide that information to the third party.

Linda Abbruzzese: Okay great. Thank you Anita. And Anita's contact information is on the slide for those of you who would like to get in contact with her about this particular topic. I have another question here from (Tammy Giggly). She asks if you're registered in SNAP do you need to re-register in SNAP-R?

Yang Li: The question is you don't have to re-register but you do need to use your company identification number your PIN to obtain SNAP-R (unintelligible). If

we go back to the very first page, let me go back. On this page, since your very first time to come into the SNAP-R site you need to click on create your log in ID and password link, which bring you to this page, you provide your company identification number, applicant ID and your PIN, then you can set up your unique log in ID and password.

Linda Abbruzzese: Okay great. Thank you Yang for that explanation. I have another question here from (Charles Porstial). He would like to know when a parent company's subsidiaries want to register does each subsidiary need to register or does only the parent register?

Anita Spriggs: This is Anita Spriggs again. Actually with the parent company and the subsidiaries each subsidiary should submit the company certification letter.

Linda Abbruzzese: Okay there's a company certification letter they already are aware of?

Anita Spriggs: Well actually it's on the Web site. They would submit the letter just like they would normally do it but if it's company submitting application if they want their subsidiaries to submit applications they would have to submit a company certification letter as well to get you know, a company ID or PIN numbers for those individuals at the subsidiary, you know, company.

Linda Abbruzzese: Okay great. And that's at your Web site you said.

Anita Spriggs: Yes, it's the regular company certification letter.

Linda Abbruzzese: Okay. Great, thank you. (Blake Williams) has a question – can multiple employees be assigned to the company ID number?

Anita Spriggs: Yes. Actually (unintelligible) the company has only one company ID they can authorize as many individuals within that company to have SNAP-R accounts because each person has to have their own PIN number.

Linda Abbruzzese: Okay great. Thank you. Another question here from (Jeffrey Schwarz) – are there any special requirements for registering attorneys as third party filers?

Anita Spriggs: Other than them having a third party letter and obtaining a SNAP-R account that's the only criteria.

Linda Abbruzzese: Okay great thank you very much. And for those of you still might have questions, please submit your questions, we do have time to answer them. The next question is from (Henry Umano) he would like to know – is there a mechanism whereby a corporate entity can review a SNAP-R draft submission from a subordinate business unit?

Yang Li: The answer it depends, depending how you register with BIS, if you register, only register the parent company and only the parent company submitting all the licensing applications, you can, but if you register as separate entities no because (unintelligible)the BIS within SNAP-R system we don't have the knowledge of the parent and subsidiary relationship. We don't grant you access to your subsidiary submitted license application.

Linda Abbruzzese: Okay great. Thank you. (Carl Latvian) has a question – if there are multiple users under one CIN can they access each other work or item?

Man: Can you repeat the question?

Linda Abbruzzese: Yea. This is from (Carl) and he asks if there are multiple users under one CIN can they access each others work items? You might want to define CIN?

Yang Li: Yes. The answer is yes. The CIN stands for Company Identification Number. The last slide I shared with you when as the individual user when you create the work item you by default you have the full custodial right and from there you can share your licensed application with all the co-workers within your same company. You can decide how and who you share the information with. If you look at this page hypothetically you have three co-workers within the same company, the first one (Melissa) is a junior person, you can only give (Melissa) view rights, so in that case when (Melissa) logs in she can see the licensed applications, the work items you entered but she cannot do any changes.

For (Andrew) you gave him edit rights so that (Andrew) can come in actually update certain fields and do all the editing work, but (Andrew) cannot submit the licensed application to (unintelligible) on your behalf. (Barry) is your boss, you gave (Barry) the full rights. (Barry) can do whatever he wished, he can go into the system, do the updates, he can also submit on your behalf and furthermore (Barry) can assign (Andrew) and (Melissa) additional rights as well.

Linda Abbruzzese: Okay great. Thank you Yang. I have the next question here from (Carol Millack). She would like to know does your deemed export license fall under export license in your four choices?

Laura Molinari: Hello Linda?

Linda Abbruzzese: Yea hi.

Laura Molinari: This is Laura Molinari, how are you doing?

Linda Abbruzzese: Oh hi (Laura), how are you?

Laura Molinari: I'm good. The answer will be yes. For deemed export licenses you would select export applications and then put it the same for any other type of special license.

Linda Abbruzzese: Great. Thank you (Laura). And (Laura) had done a presentation with the Bureau of Industry and Security on export license requirements and that the Bureau of Industry and Security also has previous Webinars on the subject of deemed export license. So if you're interested it is in English and in Spanish and it is available through Bureau of Industry and Security's Web site and we also will definitely will have it on the export.gov Web site as well. So thank you very much (Laura).

(Susan Hibbard) has a question – where is the help icon?

Yang Li: The help icon's everywhere almost. Just pick any page, look right next to manage user rights, there's a little help icon, it's a question mark icon. And the reference number there's a little help icon, the question mark icon.

Linda Abbruzzese: Okay great. Thank you Yang. (Marlene Norobokish) has a question – is there a save button for each page?

Yang Li: There are save buttons for the main page, there are many save buttons within the page because you may be working in different sections and also there's another save button when you're corresponding with BIS licensing officer when you're responding to a request. If you are typing half way you still don't want to respond to the, you don't want to send a request back to the licensing

officer yet, you can save. So the save button occurs in two different places, one is on the (BIS 740AP) because it (unintelligible) and it takes (unintelligible) time frame, time slots for you to finish, you can save that, and also the other one is when you're corresponding with BIS licensing officer.

Linda Abbruzzese: Okay great. Thank you Yang. (Dorie May) has a question – how soon after an application is submitted is the Z number provided?

Laura Molinari: Usually it's within maybe an hour or two at the most.

Linda Abbruzzese: Okay great thank you (Laura). (Julie Fahey) has a question – if I've submitted a license application can I go back in and upload documents without the licensing officer requesting them?

Yang Li: The question, the answer is no. The reason being, once you submit the licensing application to BIS they subsequently transmit it to the (back end) licensing officer reviewing system. When it's under review with that licensing officer's knowledge if it's (unintelligible) additional document then it may not get to the licensing officer immediately because the licensing officer may already (unintelligible) the process to make certain decisions already.

Linda Abbruzzese: Okay great. Thank you Yang. (Jenny Lynn Bonia) has a question – all applications ever created are stored in the system and is it true that they can be viewed at any time?

Yang Li: Currently BIS retention policy is we will retain all the licensed application on line for two years. It's associated with the license, once the license is issued for the most part license is good for two years, that's our current data retention policy.

Linda Abbruzzese: Okay great thank you. (Pamela Fisher) has a question – can I search for a
                      list of all my work items or my company work items?

Yang Li: Yes you can definitely search for all the work items you own and also if
                      within your company if work items created by other people they grant you
                      access rights you will be able to search for those work items as well.

Linda Abbruzzese: Okay. (Steven Gilbert) has a question, his question is – if a license is
                      approved by BIS, the Bureau of Industry and Security, how is it sent to the
                      applicant?

Anita Spriggs: This is Anita. Actually it's sent to the applicant in two ways, you receive an
                      electronic submission through the SNAP-R and you also get a hard copy in
                      the mail.

Linda Abbruzzese: Great. Thank you Anita. (John Fisher) has a question, or excuse me, he
                      does have question, (John Fisher), he says – can SNAP-R be used for state
                      department licensing as well?

Laura Molinari: This is (Laura) again and the answer is no. The Department of State has their
                      own system, it's called the (E-trade) system and that's the system you would
                      use for filing licenses with the Department of State.

Linda Abbruzzese: Okay great. Thank you. And (Aness Coil), this person would like to know,
                      can you save the incomplete work item draft for several days prior to
                      submitting it? I'll ask it again, this is from (Aness Coil) and the question is –
                      can you save the incomplete work item draft for several days prior to
                      submitting it?

Yang Li: That answer is yes.

Linda Abbruzzese: Okay. Okay Yang, thank you. We still have a couple more minutes and I'm must going to finish with the remainder, remaining questions. This question that I have here is from (Scott Johnston) he would like to know – is the process for requesting a classification number the same?

Laura Molinari: The answer will be yes. The process doesn't change. You are just submitting the documents and the application on line but it's the same as using the paper form, you can only do (unintelligible) everything stays the same.

Linda Abbruzzese: Thank you (Laura). (Jeff Rogers) has a question – do passwords need to be reset due to non-usage? If so, what is the time limit?

Yang Li: Password expires every 90 days and also the (unintelligible) getting the activated is the user has not been logged into the system for over 365 days.

Linda Abbruzzese: Okay great thank you. Another question here from (Mary Beth Jordan). She would like to know – is a digital certificate required for signature?

Yang Li: It's not using the what do we call the (PKI), the technology (unintelligible) digital signature. This is just a simple form of BIS according to the (EAR) you provide your first name, last name, your title and acknowledge you are fully aware of all the implications when you're submitting the license electronically.

Linda Abbruzzese: Okay great. Well I'll finish out then with about three to four more questions. This next question is from (Roger Mallory). He would like to know – does the user information from SNAP pull into SNAP-R and also does the license information transfer as well?

Yang Li: That was correct. Back in January of this year SNAP was decommissioned, all the user actually was migrated to SNAP-R from the first day SNAP-R went live and in January all of the individual if they had work items in the SNAP system, those work items were transmitted into SNAP-R system as well.

Linda Abbruzzese: Okay great, thank you. This one question is from (Kathleen Jurnigan). She'd like to know – if a person was registered in SNAP and has forgotten their PIN number can it be provided or reset?

Anita Spriggs: This is Anita again. Yes, if they've been given a PIN number they can contact my office actually and obtain, you know, it's a forgotten PIN number or even the company ID number.

Linda Abbruzzese: Okay great. Thank you Anita. I have another question here from (Cindy Holohan). Can the account be shared with your organization or is access allowed to be granted only for a specific application or work item?

Yang Li: (Unintelligible) this is really and to the individual users give discretional control. As I said in the certain page, let me go back to the granting access right page. One, after you create work items if you click on manage user rights basically it's you as the individual decision who you want to share, so within the same company, even within the work items the individual created, you can share some of the work items which you don't consider is very sensitive, but if you are working on a high (unintelligible) transaction you definitely want to control the access only to yourself or limited people within the company.

                   So this is a page you control who you want to here.

Linda Abbruzzese: Okay great. Thank you Yang. We're going to have two more questions. This first question is from (Tammy Listrock). She would like to know – what

assistance is available if we need help identifying the code that matches our product? Also, is there help with related forms on the Web site if you're not familiar with all the documentation requirements? This is all from (Tammy).

Laura Molinari: Okay if by codes she means the export control classification number of ECCN, the answer would be yes. The Department of Commerce offers the process of official classification, which is if you go back to select a work item on the SNAP-R system would be the commodity classification icon. If you click there you can submit a technical, with that you submit a technical description of your item and that goes to a license or no, I'm sorry, to an engineer here in Department of Commerce and they can provide you with the ECCN for that product.

The other option Department of Commerce offers is the Commerce Control List on our Web site and if you're familiar enough with your item you can browse that list and lastly, if you know the manufacturer you can contact the manufacturer.

Linda Abbruzzese: Great, thank you (Laura). And we have one more question to ask here. This is from (Lata Asokina), hopefully I've pronounced that correctly. This person would like to know – would it be possible or permissible to add a corporate reviewer to the user profile strictly as a reviewer with the ability to edit if necessary? This person says the individual is not located at the applicable CIN and would not submit the application. I'll be more than happy to repeat the question. The question is – would it be possible or permissible to add a corporate reviewer to the user profile strictly as a reviewer with the ability to edit if necessary? And then this person adds - the individual is not located at the applicable CIN and would not submit the application.

Yang Li: The answer is the system currently doesn't support that. Getting back to the discretion control, a lot (unintelligible) process the company can build the (unintelligible) process surrounding that. Within SNAP-R since we have the discretionary control capability you can have (unintelligible) policy within the company saying, okay all the work items you create for all of the people you have in the company you have to grant the reviewer the access rights and also with that individual's approval you cannot submit, that's something that can be built in with the company but that's not something you know, the SNAP-R system will be able to support.

Linda Abbruzzese: Okay wonderful. Thank you Yang. Everyone I'm afraid that we are getting close to time and I'm afraid that that is all the time we have. I just would like to let you know that for those questions that you had that we were not able to answer you can expect a reply via e-mail from one of the speakers. As you can see, here's the contact information of our main speaker which is Yang Li. I do have contact information of Eddie Donnell who is the Director of the System Modernization part of Bureau of Industry and Security. I do have also Kim Sins the contact, her title is the Application Information System Project Manager, she can also help answer any of your questions with regard to SNAP-R. I do have (Andre Smith) who is also the Application Information System Project Manager who can also help you with any questions in SNAP-R.

And I'd like to give a thank you to Laura Molinari and her counseling. She's Counselor for the Bureau of Industry and Security and she was present today to answer some of your questions as well as Anita Spriggs and she's the Exporter Operations Specialist for the Bureau of Industry and Security and she was also a participant today to answer a lot of your questions.

Please take a moment to write down this contact information and also please do check out the Bureau of Industry and Security's Web site and I will give you that address, it's www.bis.doc.gov. Also, please check out the U.S. Commercial Services Web site at www.export.gov for more information on other upcoming events.

And thank you everybody for joining us. Please check your e-mail boxes for more information on upcoming Webinars. Goodbye.

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