

California Department of Child Support Services

PRESS RELEASE

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STATE RECOGNIZES TOP PERFORMING COUNTY CHILD SUPPORT AGENCIES

Awards Spotlight Local Performance in Providing Services to Families

SACRAMENTO – The California Department of Child Support Services (DCSS) today presented awards to California's top performing county child support agencies for federal fiscal year (FFY) 2005 during a meeting of the Child Support Director's Association. The top ten county child support agencies – San Luis Obispo, Mariposa, Marin, Humboldt, El Dorado, Siskiyou/Modoc, Plumas, Colusa, Inyo/Mono and Tuolumne – represent only 2.4 percent of the state's caseload, but collected nearly \$47 million that has been distributed to families in need.

"County performance is critical, but it's not only about the size and the numbers. It's an ongoing commitment to providing the highest quality of services to California's children and families," said DCSS Director Greta Wallace. "My thanks and congratulations go out not only to today's awardees, but to all of our county child support agencies across the Golden State."

DCSS annually recognizes the top performing county agencies based upon an average of their rankings in the areas of Percent of Collections on Current Support, Percent of Cases with a Child Support Order, Percent of Cases with Arrears Collections and Paternity Establishment.

Also recognized were five county child support agencies that showed the most improvement from FFY 2004 to FFY 2005 in the category of Percent of Collections on Current Support: San Diego (very large county), Tulare (large), Kings (medium), Siskiyou/Modoc (small) and Amador/Alpine/Calaveras (very small). County awards were made in each caseload size grouping.

DCSS is responsible for ensuring that all functions necessary to establish, collect and distribute child support are effectively and efficiently implemented. In 2004, the state program collected \$2.3 billion and served more than two million children.

Child support program services are delivered through 52 local child support agencies. The following services are available at no cost to the public: locating a parent; establishing paternity; establishing, modifying and enforcing a court order for child support; and establishing, modifying and enforcing an order for health insurance coverage. For more information, log on to <u>http://www.childsup.ca.gov/</u>.

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