

**Treasury's Federal Consulting Group  
& the Federal Communicators Network**

**eNEWS** Vol. 3, No. 2

December 18, 2006

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**AWARD**

**NIH Wins FCG's First Annual Customer Satisfaction Achievement Award**  
<http://www.fcg.gov/12152006.html>

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**NEWS**

**OMB Releases E-Government Report (December 2006)**

**Overview**

<http://www.whitehouse.gov/omb/egov/g-7-expanding.html>

**Report: Expanding E-Government**

[http://www.whitehouse.gov/omb/egov/documents/expanding\\_egov\\_2006.pdf](http://www.whitehouse.gov/omb/egov/documents/expanding_egov_2006.pdf)

**Background**

**GovExec.com: OMB to release figures on e-gov acceptance, usage**

[http://www.govexec.com/story\\_page.cfm?articleid=35709&dcn=e\\_gvet](http://www.govexec.com/story_page.cfm?articleid=35709&dcn=e_gvet)

**GCN.com: OMB to release metrics for 18 e-gov projects**

[http://www.gcn.com/online/vol1\\_no1/42802-1.html?topic=e\\_gov](http://www.gcn.com/online/vol1_no1/42802-1.html?topic=e_gov)

**FederalTimes.com: OMB to post agencies' e-gov performance**

<http://www.federaltimes.com/index.php?S=2426787>

**American Customer Satisfaction Index Announced**

[Annual 2006 American Customer Satisfaction Index and Commentary](#)

[Fourth Quarter E-Government Satisfaction Index and Commentary](#)

[Hear Ron Oberbillig Discuss Customer Satisfaction on Federal News Radio:  
Scroll to "Happy"](#)

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**FEATURES**

**Cool Federal Recruitment Websites**

[http://www.ourpublicservice.org/solutions/solutions\\_list.htm?cat\\_id=133&attr\\_ib\\_id=7139](http://www.ourpublicservice.org/solutions/solutions_list.htm?cat_id=133&attr_ib_id=7139)

**OPM Hiring Toolkit** <http://www.opm.gov/hiringtoolkit/>

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**EVENT**

[Washington Capitals Federal Employee Night](#)

January 27, 2007 7:00 PM

Come celebrate public service with the Washington Capitals. Special discount tickets will be available to see the Caps take on the Carolina Hurricanes.

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**TRAINING**

**Certified Public Manager® Program**

The Graduate School, USDA offers a Certified Public Manager® (CPM) program designed to equip government managers with the skills and competencies needed in today's dynamic public management environment. The design of the program complies with the guidelines and competency standards established by the National Certified Public Manager Consortium, which accredits the program.

By completing the CPM program, participants learn and practice such critical skills as leading people, leading change, managing for results, performance measurement and budgeting, project management and policy analysis.

For more information please visit [www.grad.usda.gov/CPM](http://www.grad.usda.gov/CPM) or call us 1-(888)-744-GRAD/202-314-3500 or email us at [CPM@grad.usda.gov](mailto:CPM@grad.usda.gov).

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**SUBMISSIONS**

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