

U.S. Army Garrison Ansbach

Community Facility Directory

2009

Access the USAG Ansbach Community Telephone Directory at:

www.ansbach.army.mil

All telephone numbers, hours, and building numbers listed in this directory
are subject to change without notice.

If you come across any inaccuracies or have information to add, please contact
ACS at CIV 09802-83-2883/DSN 467-2883 or CIV 09841-83-4555/DSN 467-4555.

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Attention! Do not process, store or transmit classified information on non-secure telecommunications systems-telephone, facsimile machines, computer networks, and modems-are subject to monitoring for telecommunications systems constitutes consent to information systems security monitoring.

Emergency Phone Numbers

Ansbach

Military Police
CIV 0981-183-114 DSN 114

Military Fire Department
CIV 09802-83-117 DSN 117

Ambulance
CIV 09802-83-116 DSN 116

German Police—Ansbach
CIV 0981-909-4114

German Fire Department—Katterbach
CIV 09802-83-117

24-Hour Nurse Advice
CIV 00800-4759-2330

Ansbach Krankenhaus
CIV 0981-4840

Army Emergency Relief—After Hours
CIV 07031-152-334 DSN 431-2334

Poison Control—English
CIV 008-004-448-8444 (Toll Free)
CIV 06371-86-7070 (Toll Call)
DSN 468-7070

Victim Advocate/Sexual Assault Response
Coordinator - During Duty Hours
CIV 09802-83-3660
DSN 467-3660

After Hours
CIV 0160-661-5638

Duty Chaplain/Call MPs
CIV 0981-183-114

Emergency Work Orders After Duty Hours
CIV 09802-83-2115 DSN 467-2115

Emergency Operation Center
(Mass Notification System)
CIV 0981-183-848 DSN 468-7848

Storck

Military Police
CIV 09841-83-114 DSN 114

Military Fire Department
CIV 09841-83-117 DSN 117

Ambulance
CIV 09841-83-116 DSN 116

German Police—Bad Windsheim
CIV 09841-66-160

German Fire Department—Bad Windsheim
CIV 09841-83-117

24-Hour Nurse Advice
CIV 00800-4759-2330

Bad Windsheim Krankenhaus
CIV 09841-990

Army Emergency Relief—After Hours
CIV 07031-15-2334 DSN 431-2334

Poison Control—English
CIV 008-004-448-8444 (Toll Free)
CIV 06371-86-7070 (Toll Call)
DSN 468-7070

Victim Advocate/Sexual Assault Response
Coordinator -- During Duty Hours
CIV 09802-83-3660
DSN 467-3660

After Hours
CIV 0160-661-5638

Duty Chaplain/Call MPs
CIV 0981-183-114

Emergency Work Orders After Duty Hours
CIV 09802-83-2115 DSN 467-2115

Emergency Operation Center
(Mass Notification System)
CIV 0981-183-848 DSN 468-7848

German Emergency Numbers dialed from any civilian phone/pay phone/cell phone

German Police (Polizei)	110
Fire Station (Feuerwehr)	112
Ambulance (Rettungsdienst)	112

For current travel warnings, log onto:
<http://travel.state.gov>

Army Community Services in Europe

ACS Europe

Bamberg CIV 0951-300-7777 DSN 469-7777	Livorno, Italy CIV 00 39 050-54-7084 DSN 633-7084
Baumholder CIV 06783-6-8188 DSN 485-8188	Mannheim CIV 0621-730-3101 DSN 385-3101
Darmstadt CIV 06151-69-6440/6320 DSN 348-6440/6320	Schweinfurt CIV 09721-96-6933 DSN 354-6933
Garmisch CIV 8821-750-3777 DSN 440-3777	SHAPE CIV 00 32 065-44-5324 DSN 423-5324
Grafenwoehr CIV 09641-83-8371 DSN 475-8371	Storck CIV 09841-83-4555/4764 DSN 467-4555/4764
Hanau CIV 06181-88-8963 DSN 322-8963	Stuttgart CIV 07031-15-3362 DSN 431-3362
Heidelberg CIV 06221-57-6883 DSN 370-6883	Vilseck CIV 09662-83-2650 DSN 476-2650
Hohenfels CIV 09472-83-4860 DSN 466-4860	Vicenza, Italy CIV 00 39 0444-71-7500 DSN 634-7500
Kaiserslautern CIV 0631-3406-423 DSN 493-4203	Wiesbaden CIV 0611-4080-254 DSN 335-5254
Katterbach CIV 09802-83-2846/2883 DSN 4672846/2883	

Weather Delay and Closure Information

AFN radio at **1143 AM** for Ansbach & Katterbach
AFN radio at **107.3 FM** for Storck

Weather Delay

USAG Ansbach Command Information Channel (available for those living on post)

On the web: www.afneurope.net/bavaria or <http://g3operations.hqusareur.army.mil/>

Closure Info

Road Conditions

Ansbach
CIV 0981-183-870 DSN 468-7870

Storck
CIV 09841-83-4590 DSN 467-4590

Military Number Dialing Instructions

To call a military number from a civilian phone:

Barton Barracks
0981-183 + Last 3 (Last 4 for 15XX)
Bleidorn Housing Area
0981-183 + Last 3
Katterbach, Bismarck, and Shipton Kasernes
09802-83 + Last 4
Storck (Storck Barracks)
09841-83 + Last 4

To call a military number from a military phone:

Barton Barracks
468 + Last 4
Bleidorn Housing Area
468 + Last 4
Katterbach, Bismarck, & Shipton Kasernes
467 + Last 4
Storck (Storck Barracks)
467 + Last 4
US DSN 312-XXX-XXXX

**Dialing
Instructions**

Civilian Exchange Prefixes

To convert a DSN number to a civilian number,
dial the civilian exchange prefix plus the last three or four digits of the DSN number.

Prefixes

Ansbach
0981-183-XXXX
Babenhausen
06073-38-XXX
Bamberg
0951-300-XXXX
Baumholder
06783-6-XXXX
Darmstadt
06151-69-XXXX
Garmisch
08821-750-XXXX
Grafenwoehr
09641-83-XXXX
Heidelberg
06221-57-XXXX
Heidelberg/Hospital
06221-17-XXXX

Hohenfels
09472-83-XXXX
Storck
09841-83-XXXX
Kaiserslautern (Kleber)
0631-411-XXXX
Kaiserslautern (Pulaski)
0631-3406-XXXX
Katterbach
09802-83-XXXX
Landstuhl
06371-86-XXXX
Kapaun Air Station
0631-536-XXXX
Mannheim
0621-730-XXXX
Mannheim/Coleman
0621-779-XXXX

Miesau
06372-842-XXXX
Pirmasens
06331-86-XXXX
Ramstein (USAFE)
06371-47-XXXX
Schweinfurt
09721-96-XXXX
Sembach
06302-67-XXXX
Spangdahlem
06565-61-XXXX
Stuttgart
07031-15-XXXX
US Consulate Frankfurt
069-7535-0
US Consulate Munich
089-2888-0

US Embassy/Berlin
030-2385-174
Vogelweh/Kapaun
0631-536-XXXX
Vilseck
09662-83-XXXX
Wiesbaden
0611-4080-XXX
Vilseck
09662-83-XXXX

International Country Code and Dialing Instructions

Austria	43	Mexico	52
Belgium	32	Netherlands	31
Bosnia	387	North Korea	850
Bulgaria	359	Norway	47
Canada	1	Philippines	63
Croatia	385	Poland	48
Czech Republic	420	Portugal	351
Denmark	45	Romania	40
England/UK	44	Russia	7
Finland	358	Saudi Arabia	966
France	33	Serbia	381
Germany	49	Slovenia	386
Greece	30	South Korea	82
Hungary	36	Spain	34
Ireland	353	Sweden	46
Italy	39	Switzerland	41
Japan	81	Thailand	66
Kosovo	381	Turkey	90
Liechtenstein	423	United States	1
Luxumberg	352		

Calling the States from Germany:

001- area code - phone number
(example: 001-XXX-XXX-XXXX)

Calling Germany from the States:

011-49-phone number (drop the 1st 0)
(example: 011-49-9802-XXXXXXX)

International calls within Europe:

00-country code - phone number
(example: 00-42-XXXXXXXXXX)

**Country
Codes**

Unit Numbers: Barton & Katterbach

Unit

Barton Barracks

U.S. Army Garrison Ansbach Bldg. 5253

Commander

DSN 468-1500 CIV 0981-183-1500

Fax DSN 468-7731

Deputy Commander

DSN 468-1510 CIV 0981-183-1510

CSM

DSN 468-1520 CIV 0981-183-1520

Command Group Administrative Office

DSN 468-1500 CIV 0981-183-1500

Directorate of Human Resources (DHR)

DSN 468-7730 CIV 0981-183-730

Admin. DSN 468-7177 CIV 0981-183-177

NCOIC DSN 468-7910 CIV 0981-183-910

PSNCO/PAC

DSN 468-7177 CIV 0981-183-177

Fax DSN 468-7742

S-2

DSN 468-7943 CIV 0981-183-943

DPTMS (S-3)

DSN 468-1530 CIV 0981-183-1530

NCOIC DSN 468-7952 CIV 0981-183-952

Admin DSN 468-7735 CIV 0981-183-735

Fax DSN 468-7731 CIV 0981-183-731

EEO

DSN 468-7733 CIV 0981-183-733

Information Management Officer

DSN 468-7555 CIV 0981-183-555

DOL Bldg. 5251

DSN 468-1540 CIV 0981-183-1540

Fax DSN 468-7947 CIV 0981-183-947

EO Bldg. 5255

DSN 468-7936 CIV 0981-183-936

Staff Chaplain (Katterbach Kaserne)

DSN 468-1570 /467-2785

CIV 0981-183-1570/09802-83-2785

DPW (Bismarck Kaserne)

DSN 468-1560 CIV 09802-83-1560

DMWR

DSN 468-1550/467-2926

CIV 09802-83-2926

EOC—Emergency Operations Center Bldg. 5253

DSN 468-7848 CIV 0981-183-848 (24hrs)

HHD, USAG Ansbach Bldg. 5251

DSN 468-1610 CIV 0981-183-1610

615th MP Co, 2nd Platoon Bldg. 5257

DSN 468-7670

CIV 0981-183-670

527th MP Co. 2nd Platoon Bldg. 5257

DSN 468-7845/7577

CIV 0981-183-845/577

US Forces Customs Europe Ansbach Field Office Bldg. 5251

(see also CUSTOMS)

NCOIC DSN 468-7842 CIV 0981-183-842

Katterbach Kaserne

66th MI Group, Ansbach Field Office Bldg. 5817D

Special Agent in Charge

DSN 467-2308 CIV 09802-83-2308

Operations Office

DSN 467-2964 CIV 09802-83-2964

Operations

DSN 467-2094/2561/4725

CIV 09802-83-2094/2561/4725

Fax 467-2307 CIV 09802-83-2307

Duty Agent CIV 0162-296-7278

Barton Barracks, Bldg. 5257 RM 303

Local National Investigator (LNI)

DSN 468-7692 CIV 0981-183-692

Storck Barracks, Bldg. 6516 RM 12

DSN 467-4669 CIV 09841-83-4669

Dental Clinic (Bavaria Dentac) Bldg. 5810

OIC DSN 467-3391/CIV 09802-83-3391

Personnel

USAG Ansbach Bldg. 5817, 3rd Floor

Personnel Actions

DSN 467-3472 CIV 09802-83-3472

Hours M-F 0800-1200 & 1300-1630

Passport DSN 467-3456 CIV 09802-83-3456

Hours M, Tu, Th 0800-1200, 1300-1600;

F 1300-1600; Wed birth registrations by appt only;

The last customer before lunch will be seen at 1145 and

the last customer for the end of the day will be seen 15

minutes prior to closing.

Reassignment

DSN 467-2630/3471

CIV 09802-83-2630/3471

Hours M-F 0800-1200, 1300-1630

ID Cards/DEERS

DSN 467-3448/3302

CIV 09802-83-3448/3302

Hours M-W & F 0800-1200, 1300-1600,

Thu by appt only.

The last customer before lunch will be seen at 1145 and the last

customer for the end of the day will be seen 15 minutes prior to

closing.

In/Out Processing Bldg. 5818

DSN 467-3295 CIV 09802-83-3295

Fax 09802-83-3316/3308

Hours M-F 0730-1630

Unit Numbers: Katterbach & Shipton

Finance Bldg 5818, 3rd floor

(106th Finance Battalion) 3rd floor

Hours M-Th 0900-1600

Separation and In & Out Processing
DSN 467-3288/3291/3290
CIV 09802-83-3291/3290

Customer Service
DSN 467-3318/3319
CIV 09802-83-3318/3319

Travel DSN 467-3338 CIV 09802-83-3338

Det. Commander
DSN 467-3449 CIV 09802-83-3449

Det. Sgt. DSN 467-3340 CIV 09802-83-3340

Finance Stork Barracks, Bldg. 6516
DSN 467-4990 CIV 09841-83-4990
Hours M, W 0900-1600;Th 1000-1400
Closed on Tuesdays & Fridays

12th Combat Aviation Brigade Bldg. 5850

CDR DSN 467-2623/2624
CIV 09802-83-2623/2624
XO DSN 467-2623/2624
CIV 09802-83-2623/2624
CSM DSN 467-2623/2624
CIV 09802-83-2623/2624
S-1 DSN 467-2488 CIV 09802-83-2488
S-2 DSN 467-2718 CIV 09802-83-2718
S-3 DSN 467-2880/2884
CIV 09802-83-2880/2884
S-4 DSN 467-2707/2807
CIV 09802-83-2707/2807
S-6 DSN 467-2743 CIV 09802-83-2743
Chaplain DSN 467-2314/2317 CIV 09802-83-2314
FRSA DSN 467-3548 CIV 09802-83-3548
BOC DSN 467-2510/2760
CIV 09802-83-2510/2760
HHC BDE DSN 467-2173/2760
CIV 09802-83-2173/2760

3/158 AVN (ASLT) Bldg. 5807

CDR DSN 467-2545 CIV 09802-83-2545
CSM DSN 467-3008 CIV 09802-83-3008
XO DSN 467-2355 CIV 09802-83-2355
S-1 DSN 467-2601 CIV 09802-83-2601
S-2 DSN 467-2188 CIV 09802-83-2188
S-3 DSN 467-2603 CIV 09802-83-2603
S-4 DSN 467-3029 CIV 09802-83-3029
S-6 DSN 467-3976 CIV 09802-83-2976
Chaplain DSN 4672-471
FRSA DSN 467-3024 CIV 09802-83-3024
HHC CDR DSN 467-2650 CIV 09802-83-2650
A Co CDR DSN 467-3160 CIV 09802-83-3160
B Co CDR DSN 467-2026 CIV 09802-83-2026
C Co CDR DSN 467-2348 CIV 09802-83-2348
D Co CDR DSN 467-2459 CIV 09802-83-2459
E Co CDR DSN 467-2952 CIV 09802-83-2952
Staff Duty DSN 467-2815 CIV 09802-83-2815

5/158 AVN (GS) Bldg. 5815-B

CDR DSN 467-2631 CIV 09802-83-2631
CSM DSN 467-3054 CIV 09802-83-3054
XO DSN 467-3056 CIV 09802-83-3056
S-1 DSN 467-2200 CIV 09802-83-2200
S-2 DSN 467-2836 CIV 09802-83-2836
S-3 DSN 467-3053 CIV 09802-83-3053
S-4 DSN 467-3142 CIV 09802-83-3142
S-6 DSN 467-3003 CIV 09802-83-3003
Chaplain DSN 467-3065 CIV 09802-83-3065
FRSA DSN 467-3143 CIV 09802-83-3143
HHC CDR DSN 467-3094 CIV 09802-83-3094
A Co CDR DSN 467-2063 CIV 09802-83-2063
B Co CDR DSN 467-3488 CIV 09802-83-3488
C Co CDR DSN 467-2514 CIV 09802-83-2514
D Co CDR DSN 467-2894 CIV 09802-83-2894
E Co CDR DSN 467-2905 CIV 09802-83-2905
F Co CDR DSN 467-2537 CIV 09802-83-2537
Staff Duty DSN 467-2626/2627
CIV 09802-83-2626/2627

7th Weather Squadron, Det. 4 Bldg. 5850, Rm. 113

CDR DSN 467-2788 CIV 09802-83-2788
NCOIC DSN 467-2788 CIV 09802-83-2788
Forecaster DSN 467-2789
CIV 09802-83-2789

1 CMXS/OL-E Bldg. 5817-C

Weather maintenance DSN 467-2732/2892
CIV 09802-83-2732/2892

WTU-Warrior Transition Unit Bldg.5813A
Rm. 1029 & 1030
Cadre Office
DSN 467-3628/2129
CIV 09802-83-3628/2129

Shipton Kaserne

412th Aviation Support Battalion (ASB) Bldg. 8001

CDR DSN 467-2706 CIV 09802-83-2706
CSM DSN 467-2096 CIV 09802-83-2096
XO DSN 467-2904 CIV 09802-83-2904
S-1 DSN 467-2606 CIV 09802-83-2606
S-2 DSN 467-2958 CIV 09802-83-2958
S-3 DSN 467-2801 CIV 09802-83-2801
Fax DSN 467-2488 CIV 09802-83-2488
S-4 DSN 467-2206 CIV 09802-83-2206
Fax DSN 467-2333 CIV 09802-83-2333
S-6 DSN 467-2703 CIV 09802-83-2703
SPT OPS DSN 467-2861/2851
CIV 09802-83-2861/2851
Fax DSN 467-2095 CIV 09802-83-2095
Chaplain DSN 467-2176/2177
CIV 09802-83-2176/2177
FRSA DSN 467-2691 CIV 09802-83-2691
Staff Duty DSN 467-2644 CIV 09802-83-2644
Fax DSN 467-2325 CIV 09802-83-2325

Unit

Unit Numbers: Shipton & Storck

Unit

412th Aviation Support Battalion (ASB) cont.

HHC Bldg. 8004
CDR DSN 467-2873/2507
CIV 09802-83-2873/2507
1SG DSN 467-2644/2804/2096
CIV 09802-83-2644/2804/2096

A Co Bldg. 8004
CDR DSN 467-2857 CIV 09802-83-2857
1SG DSN 467-2695/2696
CIV 09802-83-2695/2696

B Co Bldg. 8005
CDR DSN 467-2530 CIV 09802-83-2530
1SG DSN 467-2539 CIV 09802-83-2539

C Co Bldg. 8005
CDR DSN 467-2442 CIV 09802-83-2442
1SG DSN 467-2462 CIV 09802-83-2462

D 5/7 Air Defense Artillery Bldg. 8002

CDR DSN 467-2040 CIV 09802-83-2040
1SG DSN 467-2034 CIV 09802-83-2034
CQ DSN 467-2472 CIV 09802-83-2472
Near Initial Readiness Position, Bldg, 8013

BN Aid Station, Bldg. 8003
DSN 467-2436 CIV 09802-83-2436

Storck Barracks

2-159th Aviation Regiment

CDR DSN 467-4962 CIV 09841-83-4962
XO DSN 467-4960 CIV 09841-83-4960
CSM DSN 467-4971 CIV 09841-83-4971
S-1 DSN 467-4962 CIV 09841-83-4962
S-2 DSN 467-4965 CIV 09841-83-4965
S-3 DSN 467-4964 CIV 09841-83-4964
S-4 DSN 467-4892 CIV 09841-83-4892
S-6 DSN 467-4966 CIV 09841-83-4966
Chaplain DSN 467-5328 CIV 09841-83-5328
FRSA DSN 467-4792 CIV 09841-83-4792

HHC 6-6 CDR/1SG
DSN 467-4560 CIV 09841-83-4560

A Co CDR/1SG
DSN 467-4415 CIV 09841-83-4415

B Co CDR/1SG
DSN 467-4430 CIV 09841-83-4430

C Co CDR/1SG
DSN 467-4432/4431
CIV 09841-83-4432/4431

D Co CDR/1SG
DSN 467-4412/4972
CIV 09841-83-4412/4972

E Co CDR/1SG
DSN 467-4444/4445
CIV 09841-83-4444/4445

3-159th Aviation Regiment Bldg. 6506

CDR DSN 467-4317 CIV 09841-83-4317
CSM DSN 467-4295 CIV 09841-83-4295
Command Group
Fax DSN 467-4562 CIV 09841-83-4562
S-1 DSN 467-4286 CIV 09841-83-4286
S-2 DSN 467-4848 CIV 09841-83-4848
S-3 DSN 467-4532 CIV 09841-83-4532
S-4 DSN 467-4786 CIV 09841-83-4786
S-6 DSN 467-4234 CIV 09841-83-4234
Chaplain DSN 467-4614 CIV 09841-83-4614
FRSA DSN 467-5017 CIV 09841-83-5017
SDO DSN 467-4802 CIV 09841-83-4802

HHC CDR
DSN 467-4487 CIV 09841-83-4487

A Co CDR/1SG
DSN 467-4647/4897
CIV 09841-83-4647/4897

B Co CDR/1SG
DSN 467-4656
CIV 09841-83-4656

C Co CDR/1SG
DSN 467-4455/4681
CIV 09841-83-4455/4681

D Co CDR/1SG
DSN 467-4784
CIV 09841-83-4784

E Co CDR/1SG
DSN 467-4239/4545
CIV 09841-83-4239/4545

3-58th Aviation Regiment

CDR DSN 467-5063 CIV 09841-83-5063
CSM DSN 467-5065 CIV 09841-83-5065
S1 & FRSA
DSN 467-5054 CIV 09841-83-5054

Detachment 3, 7th Weather Squadron (USAFE) Bldg. 6505

CDR DSN 467-4747 CIV 09841-83-4747
NCOIC DSN 467-4746 CIV 09841-83-4746

Weather Forecaster

CDR DSN 467-4557 CIV 09841-83-4557
DSN 467-5045 CIV 09841-83-5045

Directory of Facilities and Services

A

AAFES—Army and Air Force Exchange Service

AAFES Human Resource Office

Katterbach Kaserne, Bldg. 5843E
CIV 09802-80578
Hours M, W-F 0900-1500
Closed on Tu & German Holidays
Dallas Headquarters
Customer Service: CIV 001-214-312-2011

ACAP—Army Career and Alumni Program

Katterbach Kaserne, Bldg. 5818
CIV 09802-83-3312/DSN 467-3312
Fax CIV 09802-83-3314/DSN 467-3314
Hours M-F 0800-1200 & 1230-1630

Transition Office CIV 09802-83-3296
DSN 467-3296

ACS—Army Community Service

Katterbach Kaserne Bldg. 5817A
The following programs are handled thru ACS: AER, AFAP, AFTB, AVCC, Deployment & Mobilization, Employment Readiness, Information & Referral, Family Advocacy Program (see separate listing), Financial Readiness, Relocation Readiness Program, and Soldier and Family Assistance Center.

Admin Coordinator CIV 09802-83-3631
DSN 467-3631
Fax CIV 09802-83-3630/DSN 467-3630

Katterbach Kaserne, Bldg. 5817A
CIV 09802-83-2883/2846
DSN 467-2883/2846
Fax CIV 09802-83-2371/DSN 467-2371
Hours M-Th 0800-1700; F 1130-1700

Storck Barracks, Bldg. 6510
CIV 09841-83-4555/4764
DSN 467-4555/4764
Fax CIV 09841-83-4813/DSN 467-4813
Hours M-Th 0800-1700; F 1130-1700

ADAC (German Auto Club)

Bruecken Center, Ansbach
Info Line CIV 0180-510-1112
Road Service CIV 0180-222-2222

Army Emergency Relief (AER)

ACS Center, Katterbach Kaserne, Bldg. 5817A
CIV 09802-83-2064/2883
DSN 467-2064/2883
Fax CIV 09802-83-2371 DSN 467-2371
Hours M-Th 0800-1700, F 1130-1700
After Hours CIV 07031-152-334 DSN 431-2334

AFRC (Armed Forces Recreation Center)

(See Recreation Centers)

Airfield Manager

Katterbach, Ansbach AAF, Bldg. 5850
CIV 09802-83-2047 DSN 467-2047

Storck Barracks, Storck AAF, Bldg. 6505
CIV 09841-83-4808/DSN 467-4808

Airfield Base Operations

Katterbach, Ansbach AAF, Bldg. 5850
CIV 09802-83-2872 DSN 467-2872
Fax CIV 09802-83-2909 DSN 467-2909

Airfield Base Operations

Storck Barracks, Storck AAF, Bldg. 6505
CIV 09841-83-4502/4832
DSN 467-4502/4832
Fax CIV 09841-83-4873/DSN 467-4873

Airlines

American 0180-324-2324 (Toll share)
Delta 0180-333-7880 (Toll share)
Lufthansa 0180-380-3803 (Toll share)
Northwest 0180-320-4200 (Toll share)
United 069-50-07-0387 (Toll share)

Ambulance

Ansbach CIV 09802-83-116/DSN 116
Storck CIV 09841-83-116/DSN 116

American Consulate

The consulate processes passports, visas and provides notary service along with other American services. Contact Personnel, Bldg. 5817, Katterbach Kaserne at DSN 467-3456 or CIV 09802-83-3456.

Gießenerstr 30
60435 **Frankfurt am Main**
CIV 069-7535-0
Fax CIV 069-7535-2277
http://germany.usembassy.gov/germany/citizen_services.html

Königinstrasse 5
80539 **Munich**
CIV 089-2888-0
Fax CIV 089-280-9998
http://germany.usembassy.gov/germany/citizen_services.html

American Embassy

Neustedtische Kirchstr. 4-5
10117 Berlin
CIV 030-2385-174
http://germany.usembassy.gov/germany/citizen_services.html

For current travel warnings, log on to :
<http://travel.state.gov>.

AFN—American Forces Network Bavaria-Vilseck

CIV 09662-83-3172 DSN 476-3172
Hours M-F 0800-1700

Troubleshooting for AFN (24 Hours)

DSN 389-4444 CIV 0621-460-85-444

A

Directory of Facilities and Services

A

American Red Cross (ARC)

Katterbach Kaserne, Bldg. 5817
CIV 09802-83-2136
DSN 467-1760/467-2136
Fax CIV 09802-83-2135 DSN 467-2135
Hours M-F 0800-1630
After hours/emergencies
CIV 07031-15-2334 DSN 467-1760/431-2334

American Red Cross (ARC)

Stock Barracks, Bldg. 6510
CIV 09841-83-4483
DSN 467-4483/467-2247
Hours Tu/F 0800-1630
After hours/emergencies
Emergency Cell : 0163-243-6525

APO (See Community Mail Room or Post Office)

ARMY Lodging—(See Franconian Inn)

AFTB/AFAP - Army Family Team Building & Army Family

Action Plan (See also ACS)
Katterbach Kaserne Bldg. 5817A
CIV 09802-83-2371 DSN 467-2371
Hours M-Th 0800-1700; F 1130-1700

Storck Barracks, Bldg. 6510
CIV 09841-83-4555 DSN 467-4555
Hours M-Th 0800-1700; F 1130-1700

AVCC - Army Volunteer Corps Coordinator (See also ACS)

Katterbach Kaserne, Bldg. 5817A
CIV 09802-83-2371 DSN 467-2371
Hours M-Th 0800-1700; F 1130-1700

Storck Barracks, Bldg. 6510
CIV 09841-83-4555 DSN 467-4555
Hours M-Th 0800-1700; F 1130-1700

ASACS—Adolescent Substance Abuse

Counselor Services
Ansbach High School, Bldg. 5924
CIV 09802-83-2153 DSN 467-2153
FAX 09802-1496
Hours M-F 0730-1630

ASAP—Army Substance Abuse Program

Also known as Community Counseling Center
Katterbach Kaserne, Bldg. 5817
CIV 09802-83-1710 DSN 467-1710
Fax 09802-83-3528 DSN 467-3528
Hours M-F 0730-1630

Storck Barracks, 2nd Floor, Bldg. 6510
CIV 09841-83-4556 DSN 467-4566
Hours M& F 0730-1630
(If no answer, please call Katterbach ASAP)

AST—Area Support Team

Katterbach Kaserne, Bldg. 5843
CIV 09802-83-2267/2266/2268
DSN 467-2267/2266
Fax DSN 467-2372
Hours M-F 0730-1630

AST con't

Storck Barracks, Bldg. 6516
CIV 09841-83-4515/4690
DSN 467-4515/4690
Fax DSN 467-4255
Hours M-F 0730-1630

Auto Garage and Parts Store (AAFES) (Car Care Center)

Bismarck Kaserne, Bldg. 5903
CIV 09802-953-868
Hours M-F 0730-1800; Sa 0800-1600;
Closed Sunday and German holidays
Garage Hours M-F 0730-1800; Sa Appt Only-
0800-1600 (Oil Change / Tire Rotation)

Auto Rental (AAFES/Sixt Car Rental)

Katterbach Kaserne (Next to Military Car Sales)
CIV 09802-363
Hours M-F 0800-1700; Sa 1000-1200

Storck Barracks, Bldg. 6508

CIV 09841-687-610
Hours M-F 1000-1400

Auto Sales (AAFES)

Katterbach Kaserne
CIV 09802-1714/0175-5991751
FAX 09802-348
Hours M- F 1000-1800; Sa 1000-1400
Email FD84406@militarycars.com

Storck Barracks, Bldg. 6508

CIV 09841-80202/0175-5991751
Fax CIV 09841-80275
Hours Tu-F 1000-1800;
Sa 1000-1600; Closed Su & M
Email FD84406@militarycars.com

Auto Skills Center

Barton Barracks, Bldg. 5262
CIV 0981-183-662 DSN 468-7662
Hours M, Th & F 1130-2000;
Sa & Su 1000-1800;
Closed Tu, W & U.S. Holidays

Storck Barracks, Bldg. 6541

CIV 09841-83-4608 DSN 467-4608
Hours M, Th & F 1130-2000;
Sa & Su 1000-1800;
Closed Tu, W & U.S. Holidays

Auto Stripping Yard (Salvage Yard)

Katterbach Kaserne, Bldg. 5839
CIV 09802-83-2753 DSN 467-2753
Hours Tu-Th & Sa 0900-1700; F 1130-1700;
Closed Su, M & U.S. Holidays

B

Bahnhof (Train Station)

Website www.bahn.de

Banking Facilities

(See Community Bank or Service Credit Union)

Directory of Facilities and Services

Barber Shop (AAFES)

Barton Barracks, Bldg. 5257
CIV 0981-3115
Hours M, Tu & Fr 1000-1700;
Closed U.S. & German holidays

Katterbach Kaserne, Bldg. 5817
CIV 09802-1270
Hours Tu-F 1000-1800; Sa 0900-1400;
Closed M, Sun & German holidays;
Open U.S. holidays

Shipton Kaserne, Bldg. 8003
Hours M & F 1000-1730

Storck Barracks, Bldg. 6528
CIV 09841-403-778
Hours Tu-F 0900-1800; Sa 0900-1400;
Closed Thanksgiving & German holidays,
(Phone is in Beauty Salon & opens at 1000)

Beauty Salon (AAFES)

Katterbach Kaserne, Bldg. 5817
CIV 09802-8947
Hours M-F 1000-1800; Sa 0900-1400;
Closed German Holidays

Storck Barracks, Bldg. 6528
CIV 09841-403-778
Hours Tu-F 1000-1800; Sa 1000-1400;
Closed German Holidays & Thanksgiving

Behavioral Health Clinic (Psychiatry)
Bleidorn Housing, Bldg. 5083
CIV 0981-183-811 DSN 468-7811
Fax CIV 0981-183-854
Hours M-F 0730-1630;
Call ahead for an appointment

Billeting

Army Worldwide Reservations
DSN 312-897-2790
www.armymwr.com

Stateside
CIV 1-800-GO-ARMY1

Landstuhl Lodging
CIV 06371-907-4610/4617
DSN 491-4610/4617
Fisher House
CIV 06371-6183311/DSN 486-6630

After Hour Emergency/Hospital Info Desk
DSN 786-8106

Ramstein Central Reservation
CIV 06371-45-4920/DSN 480-4920

BOSS-Better Opportunities for Single Soldiers Bismarck Kaserne, Bldg. 5845

DSN 467-2921/2595 DSN 468-7336
Closed until further notice except for BOSS events and facility rentals.

Bowling Center (MWR)

Katterbach Kaserne, Bldg. 5509
CIV 09802-83-2638 DSN 467-2638
Hours M 1130-2000; W-Th 1130-2200;
F 1130-2200; Sa 1200-2200;
Su 1400-2000; Closed Tu & U.S. Holidays

Strike Zone Eatery
Hours M 1130-1930;
W 1130-1330 & 1700-2130;
Th & F 1130-2130; Sa 1200-2130;
Su 1400-1930;
Closed Tu & U.S. Holidays

Stock Barracks, Bldg. 6508
CIV 09841-83-4530 DSN 467-4530
Hours M & W 1130-1330 & 1700-2200;
Th - F 1130-1330 & 1700-2300;
Sa 1300-2300; Su 1400-2000;
Closed Tu & U.S. Holidays

Boyd's Framing & Art (Inside Cobbled Corner Crafts)

Barton Barracks, Bldg. 5262
CIV 0981-183-627 DSN 468-7627
Please call for hours.

Branch Movement Control Team

Katterbach Kaserne, Bldg. 5887
CIV 09802-83-2698 DSN 467-2698
Fax DSN 467-2803
Hours M-F 0730-1630

Burger Bar

Barton Barracks, Bldg. 5257
CIV 0981-3115
Hours M-F 0700-1400

Burger King

Katterbach Kaserne, Bldg. 5988
CIV 09802-691
Hours M-F 0700-1900; Sa & Su 1000-1900

C

Cable TV Service (TKS Cable)

Katterbach Kaserne, Bldg. 5817
CIV 09802-957-405
Hours M-F 1000-1800

Storck Barracks, Bldg. 6508
CIV 09841-68620
Hours M-F 1000-1800

CDC – Child Development Centers

Katterbach Kaserne
Hours M-F 0545-1800
Closed on all U.S. Holidays

Main CDC, Bldg. 5984
CIV 09802-83-2828/2502
DSN 467-2828/2502

Satellite, Bldg. 5510
CIV 09802-83-3536/3537
DSN 467-3536/3537

B

C

Directory of Facilities and Services

C

CDC con't

Annex CDC, Bldg. 5515A
CIV 09802-83-3060 DSN 467-3060

Storck Barracks

Main CDC, Bldg. 6686
CIV 09841-83-4821/4505
DSN 467-4821/4505

Annex CDC, Bldg. 6504

CIV 09841-83-4423/DSN 467-4423

CER—Central Enrollment Registration /Outreach Services

Katterbach Kaserne, Bldg. 5817H
CIV 09802-83-2533 DSN 467-2533
Fax CIV 09802-83-3214 DSN 467-3214
Hours M-Th 0800-1700; F 1130-1700;
Closed on all U.S. Holidays

Storck Barracks, Bldg. 6651

CIV 09841-83-4880 DSN 467-4880
Fax CIV 09841-83-4428 DSN 467-4428
Hours M-Th 1000-1300, 1400-1700;
F 1130-1300, 1400-1700;
Closed on all U.S. Holidays

Chapel and Chapel Offices

Katterbach Kaserne, Bldg. 5819
CIV 09802-83-2785 DSN 467-2785
Fax CIV 09802-83-2369 DSN 467-2369
Hours M-F 0800-1630

Club Beyond

CIV 09802-83-2685 DSN 467-2685

Family Life Chaplain (2nd Fl. Bldg. 5819)

CIV 09802-83-2235/2090
DSN 467-2235/2090
Fax CIV 09802-83-2242 DSN 467-2242
Hours M-F 0800-1630

Storck Barracks, Bldg. 6643

CIV 09841-83-4642/4826
DSN 467-4642/4826
Hours M-F 0900-1700 Su 0830-1530

After duty hours, please call the MPs for assistance.

Ansbach MP Station 0981-18-3114 or
Storck MP Station 09841-83-114.

Check Control

Bismarck Kaserne, Bldg. 5845 (VAT Office)
CIV 09802-83-1780 DSN 468-1780
Hours M-F 0800-1630

CID—Criminal Investigation Division

Katterbach Kaserne, Bldg. 5817D
CIV 09802-83-2485/2489
DSN 467-2485/2489
Fax CIV 09802-83-2486 DSN 467-2486
After hours call MP station

CIF — Central Issue Facility

Barton Barracks, Bldg. 5264
CIV 0981-183-691 DSN 468-7691
Fax CIV 0981-183-690 DSN 468-7690
Hours M-Th 0800-1200, & 1300-1600;
Closed Fr

Storck Barracks, Bldg. 6541

CIV 09841-83-4567 DSN 467-4567
Fax CIV 09841-83-4421 DSN 467-4421
Hours M-Th 0730-1200 & 1300-1530;
W 0730-1200 Issue Only;
Closed F & U.S. Holidays

Civilian Misconduct Authority

Barton Barracks, Bldg. 5253
CIV 0981-187-760/1500
DSN 468-7760/1500
Fax CIV 0981-18 3731 DSN 468-7731
Hours M-F 0730-1200 & 1300-1630

Class Six Store (AAFES) (See Shoppette)

Clinic (See Health Clinic)

Clubs

Longbow Lounge
Storck Barracks, Bldg. 6622
DSN 467-4587
Reservations CIV 09841-83-4718
DSN 467-4718

Cobbled Corner Crafts

Barton Barracks, Bldg. 5262
CIV 0981-18-3627 DSN 468-7627
Hours M, Th & F 1200-2000;
Sa & Su 1000-1800; Closed Tu-W

Commissary

Katterbach Kaserne, Bldg. 5805
CIV 09802-83-2145/2840
DSN 467-2145/2840
Fax CIV 09802-7992
Hours Tu-Th, Sa-Su 1000-1800;
F 1000-1900; Closed M

Storck Barracks, Bldg. 6509

CIV 09841-8796 DSN 467-4717/4517
Hours M-Tu, Th-F 1100-1900; Sa 1000-1800
Closed Su & W

Community Bank

Katterbach Kaserne, Bldg. 5824
CIV 09802-95-030 DSN 467-2122
Fax CIV 09802-7534
Hours M-W & F 0900-1600; Th 1100-1800;
Closed German holidays; Open U.S. holidays

Storck Barracks, Bldg. 6532

Customer Service
CIV 09841-8791 DSN 467-4540
Info. Line CIV 09841-8708 DSN 467-4609
Fax CIV 09841-8602
Hours M-F 0900-1600

Directory of Facilities and Services

Community Bank con't

Toll-Free Banking in Europe
0800-2265-3279
DSN 334-2702
www.dodcommunitybank.com

Ansbach email:
ansbach.bc@dodcommunitybank.com

Storck email:
Storck.bc@dodcommunitybank.com

Community Counseling Center—(See ASAP)

CMR— Community Mail Room

USAG Ansbach Postal Officer,
Katterbach Kaserne,
Bldg. 5817, Room 1034
CIV 09802-83-2726 DSN 467-2726

CMR 454, Katterbach Kaserne,
Bldg. 5817, APO AE 09250
CIV 09802-83-2818; DSN 467-2818
Hours M 1030-1300 & 1430-1730;
Tu-Th 0900-1800; F 1130-1800

CMR 417, Shipton Kaserne,
Bldg. 8001; APO AE 09264
CIV 09802-83-2467 DSN 467-2467
Hours M-Th 0900-1800; F 1130-1800

CMR 463, Barton Barracks,
Bldg. 5280, APO AE 09177
CIV 0981-183-664 DSN 468-7664
Hours M-F 1200-1400 & 1500-1800

CMR 416, Storck Barracks,
Bldg. 6510, APO AE 09140
CIV 09841-83-4992 DSN 467-4992
Hours M-Th 0900-1800; F 1100-1800

Official Mail, Barton Barracks, Bldg. 5253
DSN 468-7933/7953
Hours M-F 0730-1130 & 1230-1630

Consulate (See American Consulate)

CPAC — Civilian Personnel Advisory Center

AF—Appropriated Funds Positions
Barton Barracks, Bldg. 5254
CIV 0981-183-897 DSN 468-7897
Fax DSN 468-7841
Hours M-F 0800-1530

NAF—Non-Appropriated Funds Positions

Barton Barracks, Bldg. 5254
CIV 0981-18-3822 DSN 468-7822
Fax CIV 0981-183-803
Walk-in Hours:
M-T-W & F 0900-1200, 1300-1500
Thurs 1300-1500

LN—Local National Employment Positions

Barton Barracks, Bldg. 5254
CIV 0981-183-897 DSN 468-7897
Hours M-F 0800-1200

Credit Union (See Service Credit Union)

Customs

Barton Barracks, Bldg. 5254
CIV 0981-183-842 DSN 468-7842
Fax CIV 0981-183-576 DSN 468-7576
Hours M-F 0800-1600; Open German
Holidays; Closed U.S. Holidays

CYS — Child and Youth Services

(See also Central Enrollment Registration/ Family Child
Care, School Age Services, and Youth Services.)
Administrative Offices
Barton Barracks, Bldg. 5259
0981-183-307 DSN 468-7307
Hours M-F 0800-1700

D

DA Photo (See Training Support Center)

DEERS—Defense Enrollment Eligibility Report System
(See ID Cards & DEERS)

Dental Clinic

Katterbach Kaserne, Bldg. 5810
CIV 09802-83-2806/2723
DSN 467-2806/2723
Sick Call Hours M-F 0730-1000
Active Duty and Family Member
Exam Hours M-F 0830-1000

After-Hour Emergencies

CIV 0981-183-637 DSN 468-7637 (MP)

Orthodontics

CIV 09802-83-3396 DSN 467-3396

Commander

CIV 09802-83-3391 DSN 467-3391

Senior Dental NCO

CIV 09802-83-2320 DSN 467-2320

Storck Barracks, Bldg. 6546

CIV 09841-83-4500/4757

DSN 467-4500/4757

Fax CIV 09841-83-4641 DSN 467-4641

Hours M-F 0730-1130, 1230-1630

Sick Call Hours M-F 0730-0830

Deployment & Mobilization Manager (ACS)

Katterbach Kaserne, Bldg. 5817

CIV 09802-83-3601 DSN 467-3601

Hours 0900-1800

Storck Barracks, Bldg. 6510

CIV 09841-83-4555 DSN 467-4555

Hours 0800-1700

Deutsche Post (German Post Office)

Downtown Ansbach, next to Bahnhof (train station)
M-F 0730-1800; Sa 0730-1200

Bad Windsheim

CIV 09841-2028

Hours M-F 0800-1130

C

D

Directory of Facilities and Services

D

DFAC — Dining Facility

Katterbach Kaserne, Bldg. 5814
CIV 09802-83-2179/2579
DSN 467-2179/2579
Breakfast M-Fr 0645-0830;
Lunch M-F 1130-1300;
Dinner M-F 1630-1800;
Weekends, Training & US Holidays:
Brunch 1030-1300; Dinner 1500-1630
Family Night Meals: Dinner 1700-1830

Storck Barracks, Bldg. 6628
CIV 09841-83-4495 DSN 467-4495
Kitchen CIV 09841-83-4539/
DSN 467-4539
Breakfast M-F 0700-0830; Lunch M-F 1130
-1300; Dinner M-F Closed
Weekends, Training & US Holidays: Closed
Brunch: Closed; Dinner: Closed

DMWR — Directorate of Morale, Welfare, and Recreation

Barton Barracks, Bldg. 5259
Director
CIV 0981-183-1550 DSN 468-1550
Admin Assistant
CIV 0981-183-305 DSN 468-7305
Hours M-F 0800-1700

Program Managers

Business and Recreation
Division Chief
CIV 0981-183-337
DSN 468-7337
Admin Assistant
CIV 098-183-306 DSN 468-7306

Child and Youth Services Chief
CIV 0981-183-335 DSN 468-7335
Program & Operation Specialist
CIV 0981-183-343 DSN 468-7343
Admin Assistant
0981-183-307 DSN 468-7307
Marketing
CIV 0981-183-342 DSN 468-7342
Project Officer
0981-183-340 DSN 468-7340

DMWR—Bismarck, Bldg. 5845
Garrison Information Services Officer
CIV 09802-83-2914 DSN 467-2914
Automation Help Desk
CIV 09802-83-2911 DSN 467-2911
Financial Mgt. Div. Chief
CIV 09802-83-2913 DSN 467-2913
Manpower
CIV 09802-83-2916 DSN 467-2916
Private Organizations & Unit Funds
CIV 09802-83-2930 DSN 467-2930

DOL—Directorate of Logistics

Barton Barracks, Bldg. 5251
Director & Admin Asst.
CIV 0981-183-1540 DSN 468-1540
NCOIC/Transportation
CIV 0981-83-705 DSN 468-7705
Main Fax DSN 468-7497
Hours M-F 0730-1630
Food Service
CIV 0981-83-915 DSN 468-7915
Food Service Operation Officer
CIV 0981-83-450 DSN 468-7450
Time and Attendance
CIV 0981-83-923 DSN 468-7923
System Administrator
CIV 0981-83-1540 DSN 468-1540
Property Book Office
CIV 0981-183-918/917
DSN 468-7918/7917
Fax DSN 468-7856
FLIPLs
CIV 0981-183-658 DSN 468-7658
Plans & Opns Chief
CIV 0981-183-919 DSN 468-7919
Transportation Officer
CIV 09802-183-957 DSN 468-7957
TMP Motor Pool
CIV 0981-183-757 DSN 468-7757

DOMI — Directorate of Information Management (See Operation Center)

DPTMS — Directorate of Plans, Training, Mobilization and Security Barton Barracks, Bldg. 5253

Director
CIV 0981-183-1530 DSN 468-1530
NCOIC
CIV 0981-183-954 DSN 468-7954
Admin
CIV 0981-183-735 DSN 468-7735
Fax CIV 0981-183-737 DSN 468-7737
S-1 CIV 0981-183-177 DSN 468-7177
Plans
CIV 0981-183-921 DSN 468-7921
Ops
CIV 0981-183-921 DSN 468-7921
Taskings, Trainings, Movements
CIV 0981-183-942 DSN 468-7942
CFE, PDP, NEO
CIV 0981-183-948 DSN 468-7948
Security
CIV 0981-183-943 DSN 468-7943
Anti-Terrorism/Force Protection
CIV 0981-183-507 DSN 468-7507
Emergency Operations Center
CIV 0981-183-848 DSN 468-7848
Central Processing Facility
CIV 09802-83-3289/3298/3299
DSN 467-3289/3298/3299
Army Continuing Education Services (ACES)
CIV 09802-83-2817 DSN 467-2817

Directory of Facilities and Services

DPTMS

Storck Barracks, Bldg. 6510

Welcome Center

CIV 09841-83-4555/4764

DSN 467-4555/4764

In-Out Processing

CIV 09841-83-4737/4604

DSN 467-4737/4604

Army Continuing Education Services (ACES)

CIV 09841-83-4750 DSN 467-4750

DPW — Directorate of Public Works

Bismarck Kaserne, Bldg. 5483A/B/D

Storck Barracks, Bldg. 6537

Director/Deputy Director

CIV 09802-83-1560 DSN 468-1560

Admin Office

CIV 09802-83-3408/3409

DSN 467-3408/3409

NCOIC

CIV 09802-83-3450/DSN 467-3450

Hours M-F 0730-1600

Engineering Division

Master Planning

CIV 09802-83-3353 DSN 467-3353

Real Property

CIV 09802-83-2120 DSN 467-2120

Admin Office

CIV 09802-83-3435/3402

DSN 467-3435/3402

Building & Grounds

(Pest Control/Grass Cutting/Ice Removal)

Katterbach

CIV 09802-83-3438/3370

DSN 467-3438/3370

Storck

CIV 09841-83-4722/4622

DSN 467-4722/4622

Business Operations/Integration

CIV 09802-83-3417/3413

DSN 467-3417/3413

Work Order/Repairs Desks

Ansbach

CIV 09802-83-2133/2125

DSN 467-2133/2125

Storck

CIV 09841-83-4622/4722

DSN 467-4622/4722

Emergency

CIV 09802-83-2115 DSN 467-2115

Environmental Office

CIV 09802-83-3422/3423

DSN 467-3422/3423

Recycling/Hazardous Waste Collection Sites:

Katterbach, Bldg 5518

CIV 09802-83-2194

Shipton, Bldg 8031

CIV 09802-83-2227 DSN 467-2227

Storck, Bldg 6689

CIV 09841-83-4627 DSN 467-4627

Bleidorn, Bldg 5097

CIV 0981-183-916 DSN 468-7916

Utilities (Water/Electricity/Heating/Air Condition)

CIV 09802-83-2375/3406

DSN 467-2375/3406

Facility Engineer Storck, Bldg 6505

CIV 09841-83-4835 DSN 467-4835

Emergency

CIV 09802-83-2115 DSN 467-2115

Housing Division

Katterbach

CIV 09802-83-3415/3414

DSN 467-3415/3414

Storck

CIV 09841-83-4523/4633

DSN 467-4523/4633

Self-Help

Katterbach CIV 09802-83-2149

DSN 467-2149

Storck

CIV 09841-83-4666 DSN 467-4666

RPMA Warehouse

CIV 09802-83-2192 DSN 467-3460

Repairs

Katterbach Leased Housing

CIV 09802-83-2480 DSN 467-2480

Storck Leased Housing

CIV 09841-83-4523 DSN 467-4523

All other housing, see Work Order Desk

Appliance Repairs

CIV 09802-83-3410/3411/3412

DSN 467-3410/3411/3412

Directorate of Resource Management

Barton Barracks, Bldg. 5251

CIV 0981-183-484 DSN 468-7484

Fax CIV 0981-183-466 DSN 468-7466

Hours M-F 0730-1600

Driver's Testing

Katterbach Kaserne, Bldg. 5818, 1st floor

CIV 09802-83-3700/3701/3702

DSN 467-3700/3701/3702

Hours M-W 0730-1630; Th 0730-1600

* Orientation and Testing W 0745-1200

Retesting Hours

M 0800-1030, 1300-1430; W 1300-1430

D

E

Directory of Facilities and Services

Driver's Testing con't

Storck Barracks, Bldg. 6541
CIV 09841-83-4997 DSN 467-4997
Hours F 0830-1500
*Orientation and Testing F 0830-1230
Retesting Hours F 1330-1430

All applicants for a USAREUR POV Operator's Permit must attend a two-hour orientation. This orientation is given by appointment only. There is a fee to obtain a license.

DRMO Sales and Turn-In Offices

Grafenwoehr
Turn-in CIV 09641-83-7146 DSN 475-7146
Sales CIV 09641-83-7005 DSN 475-7005

Schweinfurt
Turn-in/Property Book Mgmt (PBM)
CIV 09721-96-8243 DSN 353-8243
Appointments
CIV 09721-96-8519
Fax CIV 09721-88960 DSN 353-8586

Sales CIV 09721-96-8863/8518
DSN 353-8863/8518

Chief DSN 353-8277
Website www.drms.dla.mil

Education Center con't

Storck Barracks, Bldg. 6503
CIV 09841-83-4750 DSN 467-4750
Fax DSN 467-4638
Hours M-F 0830-1630

Testing DSN 467-4273

Education Technicians/Counselors
DSN 467-4750
Embry-Riddle Aeronautical University
DSN 467-4538
University of Maryland
DSN 467-4991

Employment Readiness (Also see ACS)

Katterbach Bldg. 5817
CIV 09802-83-3272 DSN 467-3272
M-Th 0800-1700; F 1130-1700
Storck, Bldg. 6510
CIV 09841-83-4555 DSN 467-4555
M-Th 0800-1700; F 1130-1700

EOC – Emergency Operations Center (24 Hours)

Barton Barracks, Bldg. 5253
DSN 468-7848 CIV 0981-183-848

EO— Equal Opportunity

USAG Ansbach DSN 468-7936
12th CAB DSN 467-3091

Equal Employment Opportunity

(For U.S. Civilian Employees)
Barton Barracks, Bldg. 5251 (Room 212)
CIV 0981-183-733 DSN 468-7733
Fax CIV 0981-183-772 DSN 468-7772
Hours M-F 0800-1200 & 1300-1600

Exceptional Family Member Program- EFMP (see also FAP)

Katterbach
CIV 09802-83-3632 DSN 467-3632
Hours M-Th 0800-1700; F 1130-1700
Storck, Bldg. 6510
CIV 09841-83-4555 DSN 467-4555
M-Th 0800-1700; F 1130-1700

E

EDIS – Educational and Developmental Intervention Services

Bleidorn Housing Area, Bldg. 5083
(Attached to Library)
CIV 0981-183-811 DSN 468-7811
Fax DSN 0981-183-854
Hours M-F 0730-1630

Education Center

Katterbach Kaserne, Bldg. 5818, 2nd Floor
CIV 09802-83-2817/DSN 467-2817
Fax DSN 467-2376
Hours M-F 0800-1630

Educational Services Officer DSN 467-2817

Education Technicians/Counselors
DSN 467-2817/3327

Testing
CIV 09802-83-2730 DSN 467-2730

Army Learning Center
CIV 09802-83-2796 DSN 467-2796

Colleges
Central Texas College
CIV 09802-83-2377 DSN 467-2377

Embry-Riddle Aeronautical University
DSN 467-2379

University of Maryland
CIV 09802-83-2847 DSN 467-2847

University of Oklahoma
CIV 09802-83-3325 DSN 467-3325

University of Phoenix
CIV 09802-83-3324 DSN 467-3324

F

FAP—Family Advocacy Program ACS

Katterbach Kaserne, Bldg. 5817A
The following programs are handled thru FAP: EFMP, NPSP and SARC.

CIV 09802-83-2516 DSN 467-2516
CIV 09802-83-3632 DSN 467-3632
Fax CIV 09802-83-2946 DSN 467-2946
Hours M-Th 0800-1700; F 1130-1700

Storck Barracks, Bldg. 6510
CIV 09841-83-4752 DSN 467-4752
Fax CIV 09841-83-4338 DSN 467-4338
Hours M-Th 0800-1700; F 1130-1700

Directory of Facilities and Services

FCC—Family Child Care

Katterbach Kaserne, Bldg. 5817A 1st floor
CIV 09802-83-2536 DSN 467-2536
Hours M-Th 0900-1800; F 1130-1800

Finance (See Katterbach Unit Listings)

Financial Readiness (Also see ACS)

Katterbach Bldg. 5817
CIV 09802-83-2724 DSN 467-2724
M-Th 0800-1700; F 1130-1700
Storck, Bldg. 6510
CIV 09841-83-4555 DSN 467-4555
M-Th 0800-1700; F 1130-1700

Fire Station

Katterbach Kaserne, Bldg. 5809
CIV 09802-83-2822 09802-958-632
Fax CIV 09802-1795 DSN 467-2822/2795
Fire Emergency
CIV 09802-83-117 DSN 117
Medical Emergency (Ambulance)
CIV 09841-83-116 DSN 116
Hours 24 hours daily
Storck Barracks, Bldg. 6505
CIV 09841-83-4835 DSN 467-4835
Fire Emergency
CIV 09841-83-117 DSN 117
Medical Emergency (Ambulance)
CIV 09841-83-116 DSN 116
Hours 24 hours daily

Fitness Center

Katterbach Kaserne, Bldg. 5805
CIV 09802-83-2810/2771
DSN 467-2810/2771
Hours M-F 0600-2100; Sa-Su & U.S.
Holidays 0900-1700;
Sport & Fitness Coordinator
CIV 09802-83-2716
(dual phone/fax line) DSN 467-2716
Storck Barracks, Bldg. 6504
CIV 09841-83-4582 DSN 467-4582
Hours M-F 0530-2100; Sa-Su 1000-1800;
Training Holidays & U.S. Holidays 0900-1700

Flight Simulator

Storck Barracks, Bldg. 6658
CIV 09841-83-4593/4734
DSN 467-4593/4734
Hours M-F 0600-2000 (Hours may vary)

Food Court-Katterbach

Doner Kebap & Pizzeria

Katterbach Kaserne, Bldg. 5988, behind Burger King
CIV 09802-83-2816
Hours M-Sa 1000-1900;
Closed Su & US Holidays

Food Court-Storck

Storck Barracks, Bldg. 6528

Anthony's Pizza

CIV 09841-83-4425/DSN 467-4425
Hours M-F 1100-1900; Su 1100-1800
U.S. Holidays 1100-1600; Closed Sunday

Subway

Hours M-F 0800-1900; Sat 1100-1800
Sundays Closed

Four Seasons (For Katterbach Kaserne, see PXtra)

Storck Barracks, Bldg. 6508
CIV 09841-83-4561 DSN 467-4561
Hours Tu-F 1030-1800; Sat 1030-1700;
Closed Sundays & Mondays

Franconian Inn (Army Lodging)

Katterbach Kaserne, Bldg. 5908
CIV 09802-83-2812
DSN 467-2812/468-1700

Front Desk CIV 09802-95060
Fax CIV 09802-1707
Hours M-F 0700-2200; Sa, Su &
Holidays 0900-1700

Room phone number

CIV 09802-9506+room number

Rooms are equipped with TV, radio, private bath, and shared kitchens. A laundry room is free of charge to occupants. Pets allowed by special arrangement.

Frankfurt Airport (Flughafen)

Fraport Communications Center
(Airport and Flight Information)
CIV 1805-372-4636

Fraport Infophone (General Info)
0800-234-5679

Customs Information Center
069-46-99-7600

Lost Property
069-690-66359

Reservations (See Airlines)

USO Lounge
CIV 069-691-581 DSN 320-3530

G

Garage Services (See Auto Garage and Parts Store)

Gas Stations

Bismarck Kaserne, Bldg. 5907
CIV 09802-7895
Hours M-Sa 0700-1900; Su 0900-1900

Storck Barracks, Bldg. 6645
CIV 09841-683-123/DSN 467-4426
Hours M-F 0700-2100;
Sa 0900-2100; Su 0900-1900

F

G

Directory of Facilities and Services

H

Health Clinic (Katterbach)

Katterbach Kaserne, Bldg. 5810

Appointments

CIV 09802-83-3398 DSN 467-33980
Fax CIV 09802-83-2311 DSN 467-2311
Hours M-Th 0730-1630; Fr 0730-1200
Closed on Training & U.S. Holidays

Sick Call Hours

Active Duty, Family Members, Retirees,
Civilians.M-F 0730-0830

Soldiers E-5 and below must have a SICK CALL SLIP signed by their supervisor in order to schedule a Same-Day appointment.

Allergy, Immunization & Lab Hours By appt. only

Hearing Conservation Hours By appt. only

Optometry Clinic By appt. only

Pharmacy Phone DSN 467-2665

Pharmacy Hours

M-W & F 0730-1215 & 1315-1630;
Th 0730-1230

Patient Liaison Phone

CIV 09802-83-2169
DSN 467-2169

On Call After Hours: CIV 0162-296-8049

Poison Control/English

(Toll Free) 008-004-448-8444
CIV 06371-86-7070/DSN 468-7070

Tricare Enrollment

CIV 09802-83-2353 DSN 467-2353

Tricare Referrals

CIV 09802-83-2619 DSN 467-2619
Hours M & Tu 0800-1200 & 1300-1630;
W & F 0800-1200; Th 1300-1630;
Closed on German, US & Training Holidays

Tricare-24 Hour Nurse Advice

CIV 00800-4759-2330

Tricare Online www.tricareonline.com

Mental Health/Psychiatry see Behavioural Health Clinic

[www.wuerzburg.healthcare.hqusareur.army.mil/
Katterbach.htm](http://www.wuerzburg.healthcare.hqusareur.army.mil/Katterbach.htm)

Health Clinic (Storck)

Storck Barracks, Bldg. 6620

CIV 09841-83-4512/4588
DSN 467-4512/4588
Fax DSN 467-4834
Hours M, Tu, Thu & Fri 0730-1700;
W 0730-1300

Sick Call (Active Duty) Report to clinic M-F 0715-0800.
All active duty E-6 and below must have sick slip from their unit when reporting to sick call.

Immunizations

M, Tu, Th & F 0900-1130 & 1300-1530;
W 0800-1200

Pharmacy

M, Tu, Th & F 0800-1200 & 1300-1700;
W 0800-1200

Heath Clinic con't

Tri-Care Representative

CIV 09841-83-4349 DSN 467-4349
Hours M, Tu, Th & F 0800-1200 &
1300-1700; W 0800-1200

Patient Liaison Phone

CIV 09841-83-4383
DSN 467-4383

Tricare-24 Hour Nurse Advice

CIV 00800-4759-2330

Poison Control/English

(Toll Free) 008-004-448-8444
CIV 06371-86-7070 DSN 468-7070

Home-Based Business

Barton Barracks, Bldg. 5253

Directorate of Human Resources (DHR)

CIV 0981-183-730 DSN 468-7730

Housing Office

Bismarck Kaserne, Bldg. 5843D

For Repairs please refer to Directorate of Public Works (DPW) Listing. Phone numbers are listed under Repairs.
Hours M-Th 0730-1600; F 1200-1600

Closed U.S. & German holidays

Chief Housing

CIV 09802-83-3414 DSN 467-3414

Admin Office

CIV 09802-83-3415 DSN 467-3415

Housing Operations Manager

CIV 09802-83-2824 DSN 467-2824

Team Leader/Leased Hsg Spec

CIV 09802-83-2962
DSN 467-2962

On-Post/Leased Family Housing

CIV 09802-83-3293/3666
DSN 467-3293/3666

Off Post/Economy Housing

CIV 09802-83-2982/2043
DSN 467-2982/2043

Unaccompanied Housing (BEQ/BOQ)

CIV 09802-83-2332 DSN 467-2332

Furnishings Manager

CIV 09802-83-2966 DSN 467-2966

Furnishings Customer SVC

CIV 09802-83-2965/2967
DSN 467-2965/2967

Facility Manager

CIV 09802-83-2968/DSN 467-2968

Engineer Technician

CIV 09802-83-2948 DSN 467-2948

Quality Assurance Specialist

CIV 09802-83-2963 DSN 467-2963

Maintenance & Repair Coordinator

CIV 09802-83-2480 DSN 467-2480

Housing Inspectors

CIV 09802-83-3376/3378/2973
DSN 467-3376/3378/2973

Housing Fax

CIV 09802-83-2969 DSN 467-2969

Katterbach Kaserne Bldg. 5818, Room 107

Housing In-Processing

CIV 09802-83-3294 DSN 467-3294

Directory of Facilities and Services

Housing con't

Housing Fax
CIV 09802-83-3307 DSN 467-3307

Storck Barracks, Bldg. 6516
CIV 09841-83-4523/4633 DSN 467-4523/4633
Fax DSN 467-4743
Hours M-Th 0730-1600; F 1230-1600
Closed U.S. & German holidays

I

IACS—Installation Access Control Office

Barton Barracks, Bldg. 5257
CIV 0981-183-891 DSN 468-7891
Hours M-F 0800-1600

IACS con't

Katterbach Kaserne, Bldg. 5817, room 0354
CIV 09802-83-3315 DSN 467-3315
Hours M-F 0800-1600

This office is for activation only, not issuance.

Storck Barracks, Bldg. 6518
CIV 09841-83-4727 DSN 467-4727
Hours M-F 0800-1600

ID Cards & DEERS

Katterbach Kaserne, Bldg. 5817, room 0352
DSN 467-3448/3302
CIV 09802-83-3448/3302
Hours M-W & F 0800-1200, 1300-1600;
Thu by appt only.

The last customer before lunch will be seen at 1145 and the last customer for the day will be seen 15 minutes prior to closing.

IG—Inspector General

Mark Twain Village, Bldg. 3736
Heidelberg CIV 06221-57-5070 DSN 370-5070

ITC—In-Processing Training Center

Katterbach Kaserne, Bldg. 5818
CIV 09802-83-3298/3299
DSN 467-3298/3299
Student Phone CIV 09802-83-3300
DSN 467-3300
Fax CIV 09802-83-3308 DSN 467-3308
Hours M-F 0730-1630

Storck Barracks, Bldg. 6516
CIV 09841-83-4604 DSN 467-4604/4737
Hours M-F 0800-1700

Information and Referral (Also see ACS)

Katterbach Kaserne, Bldg. 5817A
CIV 09802-83-2883/2846
DSN 467-2883/2846
Fax CIV 09802-83-2371/DSN 467-2371
Hours M-Th 0800-1700; F 1130-1700

Storck Barracks, Bldg. 6510
CIV 09841-83-4555/4764
DSN 467-4555/4764
Fax CIV 09841-83-4813/DSN 467-4813
Hours M-Th 0800-1700; F 1130-1700

J

JAG (See Legal Assistance)

K

Kantine

Bismarck Kaserne, Bldg. 5843
CIV 09802-83-2101 DSN 467-2101
Hours M-F 0630-1600

Krankenhaus (German Hospital)

Struther Burg 7, 91522 Ansbach
CIV 0981-4840

Krankenhaus Neuendettelsau,
Holzbrunnerstrasse 44, 91564 Neuendettelsau
CIV 09874-85601

Krankenhaus/Stifps Klinik
Erkenbrechtallee 46, Bad Windsheim
CIV 09841-990

L

Launderette (open 24 hrs)

Katterbach Kaserne, Bldg. 5817
Storck Barracks, Bldg. 6525

Legal Assistance (JAG)

Katterbach Kaserne, Bldg. 5817
Hours M-Th 0900-1200, 1300-1700; F 1300-1600
Appointments & Legal Assistance
CIV 09802-83-2103 DSN 467-2103
Main Fax CIV 09802-83-2109 DSN 467-2109

Tax Assistance (Jan.-June 15th)
CIV 09802-83-2324 DSN 467-2324

Claims
CIV 09802-83-2104 DSN 467-2104
Fax CIV 09802-83-2109 DSN 467-2109
Walk-in Hours M-Th 0900-1200; F 1300-1500

Criminal Law
CIV 09802-83-2475/2102
DSN 467-2475/2102

Trial Defense
CIV 09802-83-2474 DSN 467-2474
Fax CIV 09802-83-2693 DSN 467-2693

Storck Barracks, Bldg. 6506
Hours M-Th 0900-1200, 1300-1700; F 1300-1700
Appointments
CIV 09841-83-4576 DSN 467-4576

Legal Assistance, Criminal Law, and Claims
CIV 09841-83-4576 DSN 467-4576

Tax Office
CIV 09841-83-4511/DSN 467-4511

Library

Bleidorn Housing Area, Bldg. 5083
CIV 0981-183-1740/DSN 468-1740
Hours M-Th 1100-2000; Sa-Su 1100-1800;
Closed Friday & U.S. Holidays

J

K

L

M

Directory of Facilities and Services

Library con't

Storck Barracks, Bldg. 6510
CIV 09841-83-4675 DSN 467-4675
Hours M-Th 1100-1900; Su 1100-1800;
Closed Fr, Sa & U.S. Holidays

Lodging (See Franconia Inn)

M

Mail Rooms (See CMR)

Medical Clinic (See Health Clinic)

Mental Health Clinic (See Behavioral Health Clinic)

Military Clothing Sales

Katterbach Kaserne, Bldg. 5822
CIV 09802-1624 DSN 467-2515
Hours Tu-F 1000-1800; Sa 1000-1600
Closed Sunday and Monday

Storck Barracks, Bldg. 6508
CIV 09841-83-4636 DSN 467-4636
Hours Tu-F 1000-1800; Sa 1000-1600

Military Family Life Consultants

Ansbach Area
CIV 0151-1812-3764/0160-9835-0753

Storck Area
CIV 0171-849-7174

Military Police (MP)

Barton Barracks, Bldg. 5257
CIV 0981-183-929/637
DSN 468-7929/7637

MP Hours Desk SGT available 24 hours

SNAP/DARE & Security Guard Coordinator
CIV 0981-183-652 DSN 468-7652
Hours M-F 0800-1630

Emergency CIV 0981-183-114 DSN 114

Ansbach Road Conditions
CIV 0981-183-870 DSN 468-7870

MP Investigations
CIV 0981-183-573/609
DSN 468-7573/7609

Investigation Hours
M-W & F 0900-1700; Th 1300-1500

MP Liaison CIV 0981-183-559 DSN 468-7559

MP Liaison Hours M-F 0830-1530

MP Operations
CIV 0981-183-850 DSN 468-7850
Hours M-F 0730-1330

Physical Security
CIV 0981-183-680 DSN 468-7680
Hours M-W & F 0900-1700; Th 1300-1500

Provost Marshal CIV 0981-183-1580 DSN 468-1580

Provost Sergeant CIV 0981-183-543 DSN 468-7543

Traffic Investigations
CIV 0981-183-795 DSN 468-7795
Hours M-W & F 0900-1700; Th 1300-1500

Military Police con't

Vehicle Impound Clerk
CIV 0981-183-812 DSN 468-7812
Hours M-F 0730-1600

Military Working Dog Section
Urlas Training Area, Bldg. 5689
CIV 09802-83-3271 DSN 467-3271
Emergency 0162-2962641
Hours 0900-1700

Storck Barracks, Bldg. 6518 (available 24 hrs)
CIV 09841-83-4565/4581
DSN 467-4565/4581

Emergency CIV 09841-83-114 DSN 114
Storck Road Conditions
CIV 09841-83-4590 DSN 467-4590

Morale, Welfare and Recreation (MWR)

(See individual MWR facilities.)

N

Nail Salon (AAFES)

Katterbach Kaserne, Bldg 581
CIV 09802-81-8944
Hours Tu-F 1000-180
Sat 0900-1400(by appt only); Closed German holidays

New Parent Education Support Program

(Also see FAP)

Katterbach Kaserne, Bldg. 5817A
CIV 09802-83-2516 DSN 467-2516

O

Operation Center

Barton Barracks, Bldg. 5253, 2nd Floor

Operation Center Chief
DSN 468-7508 Fax DSN 468-7719

Operation Information Assurance
DSN 468-7928

Operation Networks
DSN 468-7925

Operation Center Telephones
DSN 468-7926

Help Desk DSN 119

Hours 24/7

DCO Storck
DSN 467-4800 Fax DSN 467-4499

DCO Katterbach
DSN 467-2002 Fax DSN 467-2199

Operator

Katterbach CIV 09802-83-112/113 DSN 112/113
Storck CIV 09841-83-112/113 DSN 112/113
English Speaking Operator for Germany Listings 11837
International Operator 11834
AT&T 0800-225-5288

Directory of Facilities and Services

Optometry Clinic (See Health Clinic)

Outdoor Recreation and Rental Equipment

Katterbach Kaserne, Bldg. 5807 1st floor
CIV 09802-83-3225 DSN 467-3225
Hours M-F 1130-1800;
Closed Sa, Su & U.S. Holidays

P

PAO—Public Affairs Office

Barton Barracks, Bldg. 5257
The Bavarian News & On The Scene
CIV 0981-183-1600 /7649 DSN 468-1600
Hours M-F 0800-1600

Passport Office

Katterbach Kaserne, Bldg. 5817, Room 354-A
Passport DSN 467-3456 CIV 09802-83-3456
Hours M, Tu & Th 0800-1200, 1300-1600;
F 1300-1600

Wed only birth registrations, by appt only.
The last customer before lunch will be seen at 1145 and
the last customer for the end of the day will be seen 15
minutes prior to closing. All passport applications must be
filled out online at www.travel.state.gov

Performing Arts Center (See Terrace Playhouse)

Polizei (German Police)

Ansbach
CIV 0981-909-4114 Emergency 110
Bad Windsheim
CIV 09841-66-160 Emergency 110

Pond Security Guards

Katterbach Kaserne, Heating Plant Gate
CIV 09802-83-3068 DSN 467-3068

Portrait Studio

Barton Barracks, Bldg. 5262
CIV 0981-183-627 DSN 468-7627
Hours Mo & Th 1500-2000
1st Sat & 3rd Sun 1000-1800

Post Office (APO)

Katterbach Kaserne, Bldg. 5817-B
CIV 09802-83-2541/2542
CIV 09802-83-2740 DSN 467-2740
Fax DSN 467-2540
Hours M-W & F 1000-1600; Th 1200-1800

Storck Barracks, Bldg. 6510
CIV 09841-83-4706 DSN 467-4706
Hours M-W & F 0900-1500& Th 1230-1630

Official Mail, Barton Barracks, Bldg. 5253
DSN 468-7933
Hours M-F 0730-1130 & 1230-1630

POV (Privately Owned Vehicle) Information

Schweinfurt, Germany
CIV 09721-803-618/09721-96-8010
DSN 353-8010
Hours M-F 0800-1600
Closed U.S. & German Holidays
www.wherismypov.com

Private Organizations

(See Directorate of Morale, Welfare & Recreation)

PX—Post Exchange

(Power Zone & Bookstore inside PX)
Bismarck Kaserne, Bldg. 5843A
CIV 09802-95850
Hours Tu-Sa 1000-1900; Su & M 1100-1700;
Open U.S. and German Holidays

Storck Barracks, Bldg. 6528
CIV 09841-83-4551 DSN 467-4551
Hours M-F 1000-1800; Sa 1000-1700;
Closed Sundays

PXtra (Toyland, Four Seasons, Outdoor Living)

Katterbach Kaserne, Bldg. 5825
CIV 09802-958410
Hours Tu-Sat 1000-1900; Su-M 1100-1700

PX—Post Exchanges in Other Communities

Grafenwoehr
CIV 09641-93630
Hours Tu-Sat 1000-1900, Sun 1100-1800

Ramstein
CIV 06371-463-000
Hours M-Sa 0900-2100; Su 1000-1900

Schweinfurt, Ledward Barracks, Bldg. 228
CIV 09721-808-810
Hours M-Sa 1000-1900; Su 1100-1800

Stuttgart, Panzer Kaserne, Bldg. 2903
CIV 07031-20420
Hours M-Sa 0900-2000; Su 1000-1900

Vogelweh
CIV 0631-53559-0
Hours M-Sa 0900-2100; Su 1000-1900

Q

Quartermaster Laundry

Katterbach Kaserne, Bldg. 5835
CIV 09802-83-2673 DSN 467-2673
Hours M-F 0900-1700

R

Range Operations

Oberdachstetten LTA 7th ATC
CIV 09841-83-4577/4730
DSN 467-4577/4730
Fax CIV 09841-83-4958 DSN 467-4958
Hours M-F 0800-1530
Range Briefing M-W & F 1000 by appointment

P

Q

R

Directory of Facilities and Services

Recreation Centers (AFRC)

Armed Forces Recreation Centers (AFRC) are available to U.S. ID card holders. Reservations may be made by calling or writing the appropriate reservation office.

Edelweiss Lodge and Resort
Unit 24501, APO AE 09053
Reservations CIV 08821-9440
DSN 440-2575
Fax CIV 08821-3942
www.EdelweissLodgeandResort.com

Camp Darby, Italy Sea Pines Lodge
Camping/Recreation
CIV 0039-050-54-7225/7221
DSN 633-7225/7221
Fax DSN 633-7758 CIV 0039-050-54-7758

Casa Toscana CIV 0039-050-54-7580 DSN 633-7580

Soldiers' Lake, Bldg 5675
CIV 09802-1635

Summer Hours
(1Apr– 31Oct) M 0800-1000 & 1200-1900;
Tu-Th 0800-1000 & 1200-1900;
F 0800-1000 & 1200-2000;
Sa 0800-2000; Su 0800-1800

Winter Hours (1Nov - 31Mar) M-Su 1200-1800

Recycle Centers

Katterbach, Bldg 5518
CIV 09802-83-2194 DSN 467-2194
Hours M-F 0800-1200 & 1300-1700;
Sa 1100-1500

Shipton, Bldg 8031
CIV 09802-83-2227 DSN 467-2227
Hours Tu 1300-1700

Storck, Bldg 6689
CIV 09841-83-4627 DSN 467-4627
Hours M-F 0800-1200 & 1300-1700;
Sa 1100-1500

Bleidorn, Bldg 5097
CIV 0981-183-916 DSN 468-7916
Hours M, W & F 1100-1500

Recruiter

Grafenwoehr
CIV 09641-83-9208/9209
DSN 475-9208/9209
Fax CIV 09641-83-9207 DSN 475-9207

Red Cross (see American Red Cross)

Re-Enlistment

Katterbach Kaserne, Bldg. 5814
CIV 09802-83-2506/2772
DSN 467-2506/2772
Hours M-F 0830-1700

Storck Barracks, Bldg. 6506
CIV 09841-83-4741/4869
DSN 467-4741/4869
Hours M-F 0900-1700

Regional Contracting Office Franconia

Bleidorn Housing, Bldg. 5083
CIV 0981-183-956 DSN 468-7956
Fax CIV 0981-183-902 DSN 468-7902
Hours M-F 0730-1630

Relocation Readiness (Also see ACS)

Katterbach Kaserne, Bldg. 5817A
CIV 09802-83-2279 DSN 467-2279

Storck Barracks, Bldg. 6510
Civ 09841-83-4555 DSN 467-4555

Reserve Counselor

Katterbach Kaserne, Bldg 5818
CIV 09802-83-3297 DSN 467-3297

Road Conditions

Check road conditions online at the following websites:

<http://www.afneurope.net/bavaria>
<http://g3operations.hqusareur.army.mil/>

Ansbach CIV 0981-183-870 DSN 468-7870
Storck CIV 09841-83-4590 DSN 467-4590

S

Safety Office

Barton Barracks, 3rd Fl. 5254
CIV 09802-83-1670/7594
DSN 468-1670/7594
Hours M-F 0730-1630

Sexual Assault Response Coordinator—SARC

(See Family Advocacy Program)
CIV 09802-83-3660/DSN 467-3660
After Hours: 0160-661-5638

SATO Travel Agency

Katterbach Kaserne, Bldg 5818
CIV 09802-95020 DSN 467-2633
Hours M-F 0800-1630; Open U.S. holidays;
Closed German holidays.

Storck Barracks Bldg. 6252
CIV 09841-689-721 DSN 467-4875
Hours Tu & Th 0830-1300, 1400-1630

Toll-Free Number (Official Emergency Travel)
0800-100-7102 DSN 236-8418

School-Age Services

Katterbach Kaserne, Bldg. 5515
CIV 09802-83-2632 DSN 467-2632
Hours M-F 0545-1800

Storck Barracks, Bldg. 6642
CIV 09841-83-4733 DSN 467-4733
Hours M-F 0545-1800

School Bus Transportation Information (DETMO)

Rainbow Elementary School, Room 14
Barton Barracks
CIV 0981-183-874 DSN 468-7874
Call for hours

R

S

Directory of Facilities and Services

Schools

School Liaison Officer, Bldg. 5817
CIV 09802-83-2098 DSN 467-2098

Ansbach Elementary School

Katterbach Housing Area, Bldg. 5507
CIV 09802-7657 DSN 467-2628/2629
Fax CIV 09802-8636
Hours M-F 0700-1600
Nurse's Office CIV 09802-951-877

Ansbach Middle/High School

Katterbach Bldg. 5924
CIV 09802-83-2808/2809
DSN 467-2808/2809
Hours M-F 0730-1600
Fax CIV 09802-1496

Nurse's Office CIV 09802-83-2519 DSN 467-2519

JROTC CIV 09802-83-2519 DSN 467-2519

Career Practicum (CWE)
CIV 09802-83-2809 DSN 467-2809

Athletic Office
CIV 09802-83-2808 DSN 467-2808

Storck Elementary School

Storck Barracks, Bldg. 6621
CIV 09841-83-4731/4631
DSN 467-4731/4631
Fax CIV 09841-8987
Hours M-F 0700-1600

Rainbow Elementary School

Barton Barracks, Bldg 5308
CIV 0981-15984 DSN 468-7806/7808
Fax CIV 0981-5539
Hours M-F 0700-1600

Nurse's Office DSN 468-7686

Cafeteria CIV 0981-977-7814

Self-Help Issue Point

Katterbach Kaserne, Bldg. 5516
CIV 09802-83-2149 DSN 467-2149
Hours M-F 0730-1315, 1345-1600;
Closed U.S. Holidays

Storck Barracks, Bldg. 6523
CIV 09841-83-4666 DSN 467-4666
Hours M-F 0730-1600
Closed U.S. & German Holidays

Service Credit Union

Katterbach Kaserne, Bldg. 5823
CIV 09802-8680 DSN 467-2556
Fax CIV 09802-8630
Hours M-F 0900-1700;
Closed U.S. Holidays & Open German holidays
Toll-free member service
CIV 00800-4728-2000
DSN 493-4390/4384
www.servicecu.org
Email: ansbachbranch@servicecu.org

Shoppette (AAFES)

Barton Barracks, Bldg. 5257
CIV 0981-3115
Hours M-F 0700-1400

Katterbach Kaserne, Bldg. 5825
CIV 09802-958-430
Hours M-F 0700-2100; Sa 0900-2100;
Su 0900-1900; Open German & U.S. holidays

Shipton Kaserne, Bldg. 8003
CIV 09802-1200
Hours M-F 1100-1800

Storck Barracks, Bldg. 6645
CIV 09841-683-123 DSN 467-4426
Hours M-F 0700-2100; Sa & Su 0900-1900

SKIES

Storck Barracks, Bldg. 6503
CIV 09841-83-4703 DSN 467-4703
Call for Program Schedule and Information.

Social Work Services (SWS)

Katterbach Kaserne, Bldg. 5817 (2nd Floor)
CIV 09802-83-2850 DSN 467-2850
Hours M-F 0730-1630

Storck Barracks, Bldg. 6510
CIV 09841-83-4993 DSN 467-4993
Hours M-W & F 0800-1700; Th 1300-1700

Soldier and Family Assistance Center—SFAC

(Also see ACS)
Katterbach Kaserne, Bldg. 5817
CIV 09802-83-3517 DSN 467-3517
M-Th 0800-1700; F 1130-1700

Space A Travel — Air Mobility Command

<http://www.ramstein.af.mil/library/factsheets/factsheet.asp?id=4997>

Ramstein Air Terminal
CIV 06371-46-4473 DSN 479-4473

Space-A Information
CIV 06371-46-4440 DSN 479-4440
Fax CIV 06371-47-2364 DSN 480-236

T

Tax Assistance Office (See Legal Assistance)

Tax Relief Office (VAT Forms)

Bismarck Kaserne, Bldg. 5845
CIV 09802-83-1780 DSN 468-1780
Hours M-Fr 0800-1630; Closed U.S. Holidays

Storck Barracks, Bldg. 6510, 2nd Floor
CIV 09841-83-4553 DSN 467-4553
Hours Tu-F 1100-1600;
Closed Mo and U.S. Holidays

The Tax Relief Office issues the value added tax (VAT) relief forms needed to avoid payment of 19 percent VAT for goods purchased on the German economy.

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Directory of Facilities and Services

Taxi Services

Ansbach Area

Taxi Luger 0981-77887
Taxi Zentrale Ansbach 0981-5005/19410

Storck Area

Taxi Reichenberg 09841-2131
Taxi Roschenthaler 09841-1642
Taxi Ernst 09841-7200

Telephone Service (TKS)

Katterbach Kaserne Bldg. 5817
09802-957-405
Hours M-F 1000-1800

Storck Barracks Bldg. 6508

09841-68620
M-F 1000-1800; 1st Sa 1000-1500

Retti Str. 56, 91522 Ansbach

Billing Questions
0800-330-1000

Terrace Playhouse

Bleidorn Housing, Bldg. 5091
CIV 0981-183-636 DSN 468-7636
Fax CIV 0981-953-1841
Please call for Performance dates and times.

Theater (AAFES)

Bismarck Kaserne, Bldg. 5844
CIV 09802-831-790
Hours F & Sa 1900-0000; Su 1600-1900

Storck Barracks, Bldg. 6641

CIV 09841-83-4546 DSN 467-4546
Hours F 1900-0000; Sa Matinee & 1900;
Su 1900-0000

Thrift Shop

Katterbach Kaserne, Bldg. 5987
CIV 09802-83-2534 DSN 467-2534
Hours Tu-W 1000-1400; Th 1200-1800;
Consignment Hours
Tu-W 1100-1315; Th 1430-1715

Storck Barracks, Bldg. 6516

CIV 09841-83-4578 DSN 467-4578
Hours Tu 1130-1530; Th 1200-1700;
Last Sa of month 1200-1500
(Unless Holiday Weekend, then open previous weekend)

Consignments are accepted until one half hour before closing.

Towing Service and Stripyard, MWR

Katterbach Kaserne, Bldg. 5839
CIV 09802-83-2753 DSN 467-2753
Hours Tu-Th & Sa 0900-1700; F 1130-1700;
Closed Su, M & U.S. Holidays

Storck Barracks, Bldg. 6541

CIV 09841-83-4608 DSN 467-4608
Hours M, Th & F 1130-2000;
Sa & Su 1000-1800;
Closed Tu, W & U.S. Holidays

Train Information Website www.bahn.de

Training Support Center—TSC

Bismarck Kaserne, Bldg. 5900

CIV 09802-83-2731 DSN 467-2731
Chief DSN 467-2487
Graphics DSN 467-2885
Photographer DSN 467-2869
Fax CIV 09802-83-2294 DSN 467-2294
Hours M-F 0800-1600

TSC provides passport photos and commander walk-ins from 0800-1200, 1300-1600 M-F. DA photos are by appointment only. TSC also loans training equipment aids.

Translations

Contact Legal Office for more information or visit www.militaryonesource.com

Transportation Motor Pool (TMP)

Barton Barracks, Bldg. 5284
CIV 0981-183-757 DSN 468-7757/1800
Fax CIV 0981-183-575 DSN 468-7575
Hours M-F 0700-1530

Storck Barracks, Bldg. 6516 (Call Area Support Team)

CIV 09841-83-4690 DSN 467-4690
Hours M-F 0730-1630

Transportation Office (DOL)

Barton Barracks, Bldg. 5251, 3rd Floor
Installation Transportation Officer
CIV 0981-183-7957 DSN 468-7957

Quality Control Inspectors, 2nd Floor
Ansbach: CIV 0981-18-3903 DSN 468-7903
Lead Inspector: 0162-272-6666
Inspector: 0162-272-6609
Illesheim Inspector:
CIV 09841-83-4519 DSN 467-4519
Cell 0162-272-6687
Quality Control After Hours for USAG Ansbach
00-800-444-3344

Katterbach Kaserne, Bldg. 5818, 2nd Floor

In and Outbound:
CIV 09802-83-3704/3707/3708
DSN 467-3704/3707/3708
Fax CIV 09802-83-3355 DSN 467-3355
Hours M-Th 0800-1500, F 1300-1500
Outbound Briefings:
M-W 1400, Bldg. 5818, 1st Floor, Room 119
Quality Control: See Above.

Transportation Lead
CIV 09802-83-3705 DSN 467-3705
Transportation Manager
CIV 09802-83-3706 DSN 467-3706

Storck Barracks, Bldg. 6516, Room 69

In and Outbound:
CIV 09841-83-4519 DSN 467-4519
Hours M-F 0730-1030; 1500-1600
(By appointment only)
M-F 1030-1200 & 1300-1500 (Walk-ins only)
Fax CIV 09841-83-4327 DSN 467-5327

Outbound Briefings:
Tuesdays 0900, AST Conference Room
Quality Control: See Above

Directory of Facilities and Services

Tri-Care (See Health Clinics)

U

Unit Funds (See Directorate of MWR)

USO

USO Regional Contract Office
CIV 0631-4148-6310
Fax 0631-4148-6329

Germany

Frankfurt Airport
CIV 0621-730 2082/3468
DSN 385-2082/3468

Kaiserslautern/Baumholder
CIV 0631-3406-4403
DSN 493-4403/4531

Rhein Main (Wiesbaden)
CIV 0611-721-010 DSN 337-5591

Rhein Neckar Region
CIV 0621-730-2082/3468 DSN 431-3505

Stuttgart
CIV 07031-153-505 DSN 431-3505

Italy

Naples
CIV 00-39-081-568-5713 DSN 626-5713
Rome
CIV 0039-0639-727419
Vicenza
CIV 0039-0444-717-156 DSN 634-7156

V

Vehicle Inspection

Barton Barracks, Bldg. 5261
CIV 0981-183-759 DSN 468-7759
Hours M, W & Th 0715-1200, 1230-1530;
Closed Tu, Fri, German & US Holidays

Storck Barracks, Bldg. 6541
CIV 09841-83-4997 DSN 467-4997
Hours Tu 0730-1230 & 1300-1500;
Fr 0730-1200 & 1230-1500

Vehicle Registration (PMO)

Barton Barracks, Bldg. 5257, 2nd Floor
CIV 0981-183-892 DSN 468-7892
Hours M & W 0800-1530; Th 1000-1700;
Last working day of the month 0800-1130

Storck Barracks,
CIV 09841-83-4248 DSN 467-4248
Hours Tu & F 0900-1500

If the last working day falls on Tuesday or Friday, Vehicle Reg will be closed for Inventory.

Vehicle Shipment (See POV Information)

Veterinarian Service

Katterbach, Bldg. 9003
CIV 09802-83-3179 DSN 467-3179
Hours M-F 0830-1600

Stock Barracks, Bldg. 6652
CIV 09841-83-4209 DSN 467-4209
Hours Call Katterbach Vet for Appointment

USAREUR Supplement 1 to AR 40-905 requires all pet owners in Europe to comply with the following:

- Rabies Vaccination: Dogs and cats must be vaccinated yearly.
- Pet Registration: All dogs and cats must be registered at the nearest military veterinary facility within two weeks of arrival or purchase of the animal. To register the pet, proof of rabies vaccination must be presented to the military veterinary facility.

Veteran's Affairs Europe

ACTIVE DUTY ONLY!
Landstuhl Regional Medical Center,
Bldg. 3700, Room 214
CIV 06371-86-8028 DSN 486-8028
Pittsburgh, PA VA Office, serving retirees in Europe 412-395-6272

Victim Advocate/Sexual Assault Response Coordinator

 (Also see FAP)

CIV 09802-83-3660 DSN 467-3660
After Hours: 0160-661-5638

Volunteer Coordinator

 (Also See ACS)

Katterbach Kaserne, Bldg. 5817
CIV 09802-83-2370 DSN 467-2370

Von Steuben

Bismarck Kaserne, Bldg. 5845
CIV 09802-83-2930 DSN 467-2930
Hours M-Fr 0800-1630; Closed U.S. Holidays

W

Welcome Center

 (See ITC)

Katterbach Kaserne, Bldg. 5818
CIV 09802-83-3289/3299
DSN 467-3289/3299
Hours M-F 0730-1630

Storck Barracks, Bldg. 6510
CIV 09841-83-4555/4764
DSN 467-4555/4764
Hours M-Th 0800-1700; F 1130-1700

WIC (Women, Infants, Children)

Bleidorn Housing Bldg. 5090
CIV 0981-183-739 DSN 468-7739
Fax CIV 0981-183-570 DSN 468-7570
Hours M-F 0800-1200; 1300-1600

Storck Barracks, Bldg. 6510
CIV 09841-83-4601 DSN 467-4601
Hours M-F 0900-1300

T
U
V
W

Directory of Facilities and Services

Work Orders (See DPW)

Works Council

Barton Barracks, Bldg. 5254
CIV 0981-183-707 DSN 468-7707
Hours M-F 0715-1200 & 1230-1545;
Closed German and U.S. holidays

Y

Yellow Ribbon Room

Katterbach Kaserne, Bldg. 5817A
CIV 09802-83-2553/2775
DSN 467-2553/2775
Hours M-Th 0900-1800; F 1130-1800

Storck Barracks, Bldg. 6503
CIV 09841-83-4397/4398
DSN 467-4397/4398
Hours M-Th 0900-1400 & 1500-1800;
F 1130-1400 & 1500-1800

Youth Services/Middle School Teen Center

Katterbach Kaserne, Bldg. 5911
CIV 09802-83-2395/2588
DSN 467-2395/2588
Hours M-Th 1430-2000,
F 1430-2200, Sat 1300-1800

Storck Barracks, Bldg. 6503
CIV 09841-83-4703 DSN 467-4703
Hours M-Th 1430-2000
F 1430-2200; Sa 1300-1800;
Closed Su and U.S. Holidays

Youth Services Sports Office/Warehouse

Barton Barracks, Bldg. 5284
CIV 0981-183-866 DSN 468-7866
Hours Call for Program Schedule &
Information.

V
W